**DANEEN**

**PROFESSIONAL SUMMARY**

**MAYS**

Experienced Senior Quality Assurance Engineer with 9+ years of

expertise in leading automation and testing strategies for web, mobile,

frontend, and backend systems. Demonstrated ability to improve

software quality, identify critical issues, and mentor cross-functional

Mays.d87@gmail.com

teams in Agile environments. Collaborative approach with developers to

integrate CI/CD pipelines and implement state-of-the-art tools such as

(732) 306 - 2058

Selenium, Appium, and Postman for seamless functionality and

exceptional user experience.

Philadelphia, PA 19144

**SKILLS**

Java

•

JavaScript

•

SQL

•

HTML

•

CSS

•

Selenium WebDriver

•

Appium

•

WebdriverIO

•

TestNG

•

Testbed

•

Postman

•

CURL

•

REST APIs

•

Oracle Database

•

SQL Server

•

Kafka

•

Zookeeper

•

HashiCorp Vault

•

Jenkins

•

**WEBSITES, PORTFOLIOS, PROFILES**

linkedin.com/in/daneen-mays

•

https://github.com/DaneenM

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**WORK HISTORY**

**Outlier** - **Freelance Prompt Engineer**

*Remote*

*08/2024* - *Current*

•

Designed complex mathematical equations and logic challenges to

•

enhance AI model performance and reasoning capabilities

Promoted to Reviewer, where responsibilities included evaluating,

•

correcting, and improving peer contributions with a focus on quality

and detail

Leveraged 9+ years of QA expertise to identify gaps in AI outputs and

•

ensure consistent quality improvements

**Razor (Booz Allen/Veterans Affairs)** - **Senior SDET Engineer /**

**Associate Technical Writer**

*Remote*

*07/2023* - *Current*

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Led backend API testing using Postman, cURL, and SQL, ensuring

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seamless CRUD operations for Oracle Database and verifying Kafka

topics

Collaborated closely with a cross-functional team of 3 developers, a

•

Scrum Master, and a Technical Architect in an Agile environment,

driving quality across sprints

Created and maintained comprehensive test cases and test plans to

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CircleCI

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validate application functionality and performance

Automated backend testing workflows using Java, Maven, and

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Maven

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TestNG, improving test efficiency and reliability by 20%

Docker

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Integrated CI/CD pipelines using Jenkins, ensuring smooth builds and

•

Liquibase

•

deployments for microservices tested with Spring Boot and Liquibase

Utilized Docker for containerized testing environments, enhancing

•

React

•

consistency and scalability across multiple platforms

Redux

•

Provided mentorship and coaching on QA strategies to team

•

members and other QA teams, improving bug-reporting accuracy and

Flutter

•

collaboration

Spring Boot

•

Authored comprehensive technical documentation to support QA

•

Express

workflows, test cases, and automation processes, enhancing team

•

productivity

Node.js

•

Ensured continuous improvement in testing practices, applying

•

RestAssured

•

expertise in HashiCorp Vault and Agile methodologies to align with

project goals

IntelliJ IDEA

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VS Code

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**Ellevest** - **Quality Assurance Engineer II**

*Remote*

*07/2019* - *10/2022*

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VirtualBox

•

Conducted front-end automation testing using Selenium, Appium,

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Xcode

•

and WebdriverIO, ensuring high-quality web and mobile application

Android Studio

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releases

Alpha and Beta Builds (Desktop &

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Created and maintained comprehensive test plans and test cases for

•

Mobile)

Alpha and Beta builds, aligning with Agile methodologies in a

fast-paced environment

Version Control (Git)

•

Collaborated with 11 developers as the sole QA engineer, ensuring

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VPN (OpenVPN, Cisco)

•

efficient communication and thorough testing coverage across

Microsoft 365 (Excel, Outlook,

sprints

•

OneDrive)

Integrated automated tests into CI/CD pipelines using CircleCI,

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enhancing release efficiency and reducing manual testing efforts

JIRA

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Managed releases, including final test execution and reporting,

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Confluence

•

ensuring smooth and timely deployments

Authored detailed bug reports and performed root cause analysis,

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Trello

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improving resolution time and reducing recurring defects by 15%

Slack

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Performed automation testing on both web and mobile platforms,

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Microsoft Teams

•

validating functionality and user experience across various devices

Leveraged testbeds to simulate real-world conditions, enhancing the

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Zoom

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accuracy of test results and product reliability

AI Prompting

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**Oracle, Inc** - **Lead Quality Assurance Engineer**

Test Case & Test Plan Creation

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*New York*

*10/2016* - *06/2019*

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Release Management

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Promoted to Team Lead, overseeing an outsourced QA team in India,

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Technical Writing

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providing guidance, project goals, and testing methodologies to

Bug Reporting

ensure high-quality results

•

Conducted rigorous manual testing across multiple platforms,

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Communication

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including consoles, mobile devices, web, and iPads, focusing on ad

Mentorship

•

metrics for social media platforms like Facebook, Instagram,

Snapchat, and YouTube

Created detailed test case scenarios, executed comprehensive test

•

**EDUCATION**

plans, and reported defects using tools such as JIRA, Confluence,

and Excel, improving team efficiency and bug resolution accuracy

**DigitalCrafts Coding Bootcamp**

Discovered a critical bug where ads were incorrectly measured as

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Remote

04/2023

•

in-viewport, leading to Facebook reimbursing clients for

***Full-Stack Software Development***

overcharging—recognized as one of the most impactful findings in

***Certificate***

tech, resulting in a promotion

Validated and measured ad metrics, ensuring compliance with

•

**The College of New Rochelle**

industry standards and providing accurate data for social media

New York

05/2017

•

advertising platforms

Led cross-functional collaboration between development and QA

•

***Bachelor of Science***

**:** Mathematics

teams, ensuring timely defect resolution and improved product

GPA: 3.6

quality