

INDIAN INSTITUTE OF INFORMATION TECHNOLOGY

Database Management System Project

TOPIC: Database Design for a Vehicle Insurance Company.

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Conceptual Data Model

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PART B

Logical Data Model

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PART C

Physical Data Model



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Design Rules

To design our car insurance database conceptual data model we first needed to decide what characteristics underpin the model under investigation. As a group we decided on various rules that need to be implemented in order for the model to Page | 4 be consistent and precise.

Rules	<u>Description</u>	<u>Example</u>
Rule 1	All individual entity types must be in capital letters	G1_COSTUMER
Rule 2	An underscore is used to label an entity type with more than one word	G1_INSURANCE_POLICY
Rule 3	Plurals are not used when labelling entity types	G1_STAFF
Rule 4	No abbreviations are used when labelling entity types	G1_QUOTE
Rule 5	The name of every entity type should start with a G1_ to represent Group1	G1_APPLICATION

Assumptions

To design the Conceptual Data Model (CDM) we certain set of assumptions. These assumptions willhelp shape our model to allow consistency within our design.

Assumptions	<u>Description</u>
Assumption 1	Customer must be a permanent international driving licence
Assumption 2	The online insurance has no physical high-street presence
Assumption 3	The online insurance is given to customers over 18 years of age
Assumption 4	The online insurance needs some driving history of customer
Assumption 5	The online insurance needs to know type of car customer drives
Assumption 6	The online insurance needs to know about insurance history of customer

Entity types

Entity type	<u>Description</u>
G1_CUSTOMER	Records all the personal details about
	the customer
	Records details of the insurance
G1_APPLICATION	cover
	requested by Customer
	Records details of customer
G1_QUOTE	potential
	cost of the insurance product
	Records details of Insurance
G1_INSURANCE_POLICY	agreement
	Records details of customer
G1_PREMIUM	payments
C4 VEHICLE	Records details of Vehicle model,
G1_VEHICLE	cost
	and registration
	Records details of customer claims
G1_CLAIM	in
	case of an incident
	Records details of settlement made
G1_SETTLEMENT	on
	claims
G1_STAFF	Records details of employees
G1_DEPARTMENT	Records details of the various
	departments
G1_OFFICE	Records details of different office
	locations
	Records details of customer
G1_MEMBERSHIP	membership
	Records details of different car
G1_SERVICE	services
	offered

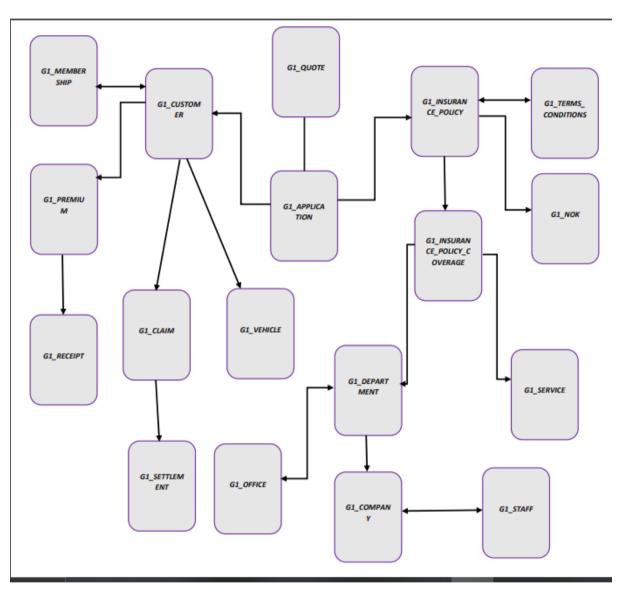
	G1_NOK	Records details of the next o kin
	G1_TERMS_CONDITIONS	Records all terms and conditions in
		regard to the policy
Page 6	G1_INSURANCE_POLICY_COVER	
	AGE	Records details of vehicle insurance
		cover
		Records details of Receipt of
	G1_RECEIPT	Premiums
		Details of the Insurance
	G1_COMPANY	organization
		giving the insurance cover

Entity types related to Entities' Relationship

Entity Type	Related to Entities	<u>Relationship</u>
G1_QUOTE	G1_APPLICATION	One to one
G1_APPLICATION	G1_INSURANCE_POLICY	One to many
	G1_COSTUMER	One to many
G1_COSTUMER	G1_MEMBERSHIP	Many to many
	G1_PREMIUM	one to many
	G1_CLAIM	one to many
	G1_VEHICLE	one to many
G1_INSURANCE_POLICY	G1_VEHICLE_INSURANCE	one to many
	_DEPARTMENT	
	G1_TERMS_CONDITIONS	Many to many
	G1_NOK	
		one to many
G1_PREMIUM	G1_RECEIPT	one to many
G1_CLAIM	G1_SETTLEMENT	one to many
G1_INSURANCE	G1_DEPARMENT	one to many
_POLICY_COVERAGE		
	G1_SERVICE	one to many
G1_DEPARTMENT	G1_OFFICE	Many to many
	G1_COMPANY	one to many
G1_COMPANY	G1_STAFF	Many to many

Graphical presentation of CDM





Part B: Logical Data Model

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Introduction

Part B of this report includes design of logical data model for vehicle insurance company ABC Ltd.

We need some changes and improvements to the conceptual data model in part A of this report. Identify all the attributes in old and new entities. Assigned the primary (PK) and foreign keys (FK) and made relationships with them in ER diagram to make a full LDM. Identifying useful variables and data types for this logical data model using the MSQL workbench.

Introduction of terms used for constructing LDM

Elements

Properties of **entities** can have values:

- Name
- Description of the meaning and significance
- Weather entity is dependent or non-dependent
- List of **attributes** (Car entity: year, manufacturer, model, mileage, owner, licence, book of maintenance) with properties (data type, size, is it required or not).
- The attributes (or attribute) are used to precisely identify an entity (primary key PK, foreigner key FK, ...)
- Constraints of individual or combined attributes values (e.g. date of issue of new policy can't be prior to renewal date of policy)
- Rules to grant permission to users or user groups to access the entity
- Expected number of entity instances and expected growth rate

Or additional:

- List of attributes to be indexed to optimize access time
- List of attributes to be encrypted or compressed
- Weather entity should become a database view or a table
 - Weather entity should become a materialized view
 - List of database triggers to be implemented for that entity.

Relations

Relationship - Designates logical association between entities: one-to-one, one-to-many, or many-to-many relationships. Relationships can be identifying or non-identifying (identifying A-B; existence of B depends on existence of A).

Generalization/specialization – Indicates an "is a" relationship between entities. For example department entity is a generalization of different types of departments; at the same time vehicle insurance department or travel insurance department is specialization of department entity.

Aggregation - is an abstraction that turns relationship between entities into an aggregate entity, rarely used. Example: "customer-insurance advisor -date" can be an aggregate entity called Appointment.

Data types

When we assign attributes to entities with primary keys and foreign keys do the normalization, we identify each attribute with data type for each data management .

Table 6: Example of data types in MYSQL DMS

Entity type	Attributes	Data type
G1_CUSTOMER	G1_FIRST_NAME	varchar (size)
	G1_LAST_NAME	varchar (size)
	G1_DATE_OF_BIRTH	Date

Business Rules, Attributes, Data types and Primary/Foreign Keys

This section of the report identifies all of the attributes, data types and primary and foreign keys for our system LDM. For better understanding table number and rules are been given below.

Page | 11 Table 7: Table number entity type

Table Number	Entity Type	Business Rules
1	G1_CUSTOMER	Records all the personal details about the customer
2	G1_APPLICATION	Records details of the insurance cover requested by customer
3	G1_QUOTE	Records details of customer potential cost of the insurance product
4	G1_INSURANCE_POLICY	Records details of Insurance agreement
5	G1_PREMIUM	Records details of customer cost of payments
6	G1_VEHICLE	Records details of Vehicle model, cost and registration
7	G1_CLAIM	Records details of customer claims in case of an incident
8	G1_SETTLEMENT	Records details of settlement made on claims
9	G1_STAFF	Records details of employees
10	G1_DEPARTMENT	Records details of the various departments
11	G1_OFFICE	Records details of different office locations
12	G1_MEMBERSHIP	Records details of customer membership, clubs, societies
13	G1_SERVICE	Records details of different vehicle services offered
14	G1_NOK	Records details of the next of kin
15	G1_COMPANY	Details of the Insurance organization giving the insurance cover
16	G1_TERMS_CONDITIONS	Records all terms and conditions in regard to the policy
17	G1_RECEIPT	Details of premium payments to customer
18	G1_VEHICLE_INSURANCE _DEPARTMENT	Records details of vehicle insurance cover

Table 8: Abbreviation table of attributes names used in LDM

LDM Attributes	Column Names Abbreviations
G1 CUST ID	CUSTOMER IDENTIFICATION
G1_CUST_FNAME	CUSTOMER_FIRST_NAME
G1_CUST_LNAME	CUSTOMER_LAST_NAME
G1_CUST_DOB	CUSTOMER_DATEOFBIRTH
G1_CUST_PPS_NUMBER	CUSTOMER_PERSONALPUBLICSERVICE_NUMBER
G1_STAFF_FNAME	STAFF_FIRSTNAME
G1_STAFF_LNAME	STAFF_LASTNAME
G1_STAFF_PPS_NUMBER	STAFF_PERSONALPUBLICSERVICE_NUMBER
G1_ADMIN_COST	ADMINISTRATION_COST
G1_NOK_ID	NEXTOFKIN_IDENTIFICATION

Table-LDM 1: G1_CUSTOMER

Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_CUST_ID	INT	PK	The CUSTOMER attributes record all the essential personal
G1_CUST_FNAME	VARCHAR (10)		details of the customer. The
G1_CUST_LNAME	VARCHAR (10)		CUST_ID is the unique primary
G1_CUST_DOB	DATE		key.
G1_CUST_GENDER	ENUM('M','F')		
G1_CUST_ADDRESS	VARCHAR2(20)		
G1_CUST_MOB_NUMBER	INT		
G1_CUST_EMAIL	VARCHAR (20)		
G1_CUST_PASSPORT_NUMB ER	VARCHAR (20)		
G1_CUST_MARITAL_STATUS G1_CUST_PPS_NUMBER	VARCHAR (20) INT		

Table-LDM 2: G1_Application

Attributes	Dat a Type	Primary and Foreign Keys	Explanation
G1_APPLICATION_ID	INT	PK	The APPLICATION attributes record — all the essential application details of
G1_CUST_ID	INT	FK	the customer. The APPLICATION_ID
G1_VEHICLE_ID	INT		is the unique primary key and the CUST_ID is a foreign key linking the
G1_COVERAGE	VARCHAR (80)		table back to the entity type CUSTOMER.

Table-LDM 3: G1_QUOTE

Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_QUOTE_ID	INT	PK	The QUOTE attributes record all
G1_APPLICATION_ID	INT	FK	the essential quotation details of
G1_ISSUE_DATE	DATE		the customer. The QUOTE_ID is the unique primary key and
G1_VALID_FROM_DAT	DATE		APPLICATION ID and
E			is a
G1_VALID_TILL_DATE	DATE		foreign key linking the table back
G1_DESCRIPTION	VARCHAR (200)		to the respective entities
G1_PRODUCT_ID	VARCHAR (20)		
G1_COVERAGE_LEVEL	VARCHAR (20)		

Table-LDM 4: G1_INSURANCE_POLICY

Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_AGREEMENT_ID G1_APPLICATION_ID	INT INT	PK FK	The INSURANCE POLICY attributes record all the essential
G1_DEPARTMENT_NAME G1_POLICY_NUMBER	VARCHAR (20) INT		 policy details of the customer. The AGREEMENT_ID is the unique primary key, and
G1_START_DATE G1_EXPIRY_DATE	DATE DATE		APPLICATION_ID are linked to the other corresponding entities through their foreign keys.
G1_TERM_CONDITION_DESCRI	PTI VARCHAR(500)		<u> </u>

Table-LDM 5: G1_PREMIUM

Attributes	Data Type		Explanation
G1_PREMIUM_PAYMENT_ID	INT	PK	The PREMIUM_PAYMENT attributes record all the essential policy premium payments details of the customer. The
G1_CUST_ID	INT	FK	PREM_PAYMENT_ID is the unique primary key and the CUST_ID is the Foreign key
G1_POLICY_NUMBER	INT		linking table to CUSTOMER entity.
G1_PREMIUM_PAYMENT_SCHE ULE	D DATE		_
G1_PREMIUM_PAYMENT_AMOU T	n int		

Attributes		Data Type	Primary and ForeignKey	Explanation
			S	
G1_VEHICLE_ID	INT		PK	The VEHICLE attributes record all the essential - VEHICLE details belonging to
G1_CUST_ID	INT		FK	the customer. The
G1_POLICY_ID	INT			VEHICLE_ID is the unique
G1_DEPENDENT_NOK_ID	INT			primary key is the foreign key linking table to CUSTOMER
G1_VEHICLE_REGISTRATION_NUMBE R	INT			entity.
G1_VEHICLE_VALUE		INT		
G1_VEHICLE_TYPE		VARCHAR		
		(20)		-
G1_VEHICLE_SIZE		INT		
G1_VEHICLE_NUMBER_OF_SEAT		INT		
G1_VEHICLE_MANUFACTURER		VARCHAR		
		(20)		
G1_VEHICLE_ENGINE_NUMBER		VARCHAR (20))	
G1_VEHICLE_CHASIS_NUMBER		VARCHAR (20))	
G1_VEHICLE_NUMBER		VARCHAR (20))	
G1_VEHICLE_MODEL_NUMBER		VARCHAR (20)		

Table-LDM 7: G1_CLAIM

Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_CLAIM_ID	INT	P K	The CLAIM attributes record all the essential CLAIM details of the
G1_CUST_ID	INT	FK	customer in case of an incident. The CLAIM_ID is the unique
G1_CLAIM_AMOUNT	INT		primary key and the CUST_ID is foreign key linking table toCUSTOMER entity.
G1_INCIDENT_ID	INT		
G1_DAMAGE_TYPE	VARCHAR (20)		
G1_DATE_OF_CLAIM	DATE		
G1_CLAIM_STATUS	VARCHAR (20)		

Table-LDM 8: G1_SETTLEMENT

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Attribute	s Data Type	Primary and Foreign Keys	Explanation
G1_CLAIM_SETTLEMEN D	T_I ^{INT}	PΚ	The CLAIM_SETTLEMENT attributes record all the essential
G1_CLAIM_ID	INT	FK	claim settlement details of the customer after an incident. The
G1_DATE_SETTLED	DATE		CLAIM_SETTLEMENT_ID is the unique primary key and
G1_AMOUNT_PAID	INT		CLAIM_ID are the foreign keys that link the table to the corresponding entity.

Attributes	Data Type	Primary and	Explanation
	Oracle	Foreign Keys	
G1_STAFF_ID	INT	PK	The STAFF attributes record all the essential staff details working in the
G1_STAFF_FNAME	VARCHAR (20)		insurance company. The STAFF_ID is the unique primary key and the COMPANY_NAME is a foreign key
G1_STAFF_LNAME	VARCHAR (20)		linking the table back to the entity type
G1_STAFF_ADDRESS	VARCHAR (20)		COMPANY.
G1_STAFF_CONTACT	INT		
G1_STAFF_GENDER	ENUM('M','F')		
G1_STAFF_MARITAL_STAT US	ENUM('Single','Ma rried','Divorced',Wi dow')		
G1_STAFF_NATIONALITY	VARCHAR (20)		
G1_STAFF_QUALIFICATION	VARCHAR (20)		
G1_STAFF_ALLOWANCE	INT		
G1_STAFF_PPS_NUMBER	INT		

Table-LDM 10: G1_ DEPARTMENT

Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_DEPARTMENT_NAME	VARCHAR (20)	Р	The DEPARTMENT attributes
		K	record all the essential company
G1_IPC_ID	INT	FK	department details within the
G1_OFFICE	VARCHAR (200)		insurance company. The DEPARTMENT_NAME is the
G1_CONTACT_INFORMATI	VARCHAR (200)		unique primary key and the COMPANY_NAME is a foreign
G1_DEPARTMENT_STAFF	VARCHAR (200)		key linking the table back to the entity type COMPANY.
G1_DEPARTMENT_LEADE R	VARCHAR (200)		

Table-LDM 11: G1_OFFICE

Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_OFFICE_NAME	VARCHAR (20)	PK	The OFFICE attributes record all the essential office details within
G1_OFFICE_LEADER	VARCHAR (20)		the insurance company. The
G1_CONTACT_INFORMATI	VARCHAR (20)		OFFICE_NAME is the unique primary key and the DEPARTMENT NAME and
G1_ADDRESS	VARCHAR (200)		COMPANY_NAME are foreign keys linking the table back to the
G1_ADMIN_COST	INT		respective entity types.
G1_STAFF	VARCHAR (200)		

Table-LDM 12: G1_ MEMBERSHIP

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Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_MEMBERSHIP_ID	INT	PK	The MEMBERSHIP attributes record all the essential
G1_CUST_ID	INT	FK	membership details available for
G1_MEMBERSHIP_TYPE	VARCHAR (20)		insured customer. The MEMBERSHIP_ID is the unique
G1_ORGANISATION_CONT ACT	INT		 primary key and the CUST_ID is a foreign key linking the table back to the entity type CUSTOMER.

Table-LDM 13: G1_ SERVICE

Attribute	es Data Type	Primary and Foreign Keys	Explanation
G1_VEHICLE_SERVICE	VARCHAR (20)	PK	The VEHICLE_SERVICE attributes record all the essential vehicle services offered to insured customer details. The
G1_IPC_ID	INT	FK	VEHICLE_SERVICE is the unique primary key and ipc_ID are linked to the other
G1_VEHICLE_SERVICE_ADD S	DRES VARCHAR (200)		corresponding entities.
G1_VEHICLE_SERVICE_CONT	NTAC INT		
G1_VEHICLE_SERVICE_INC	HAR VARCHAR (20)		
G1_VEHICLE_SERVICE_TYP	E VARCHAR (20)		

Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_NOK_ID	INT	PK	The NOK attributes record information on the next of kin details. NOK_ID is the unique
G1_AGREEMENT_ID	INT	FK	primary key here. AGREEMENT_ID are foreign keys linking
G1_NOK_NAME	VARCHAR (20)		back information to their respective entities.
G1_NOK_ADDRESS	VARCHAR (20)		
G1_NOK_PHONE_NUMBER	INT		
G1_NOK_MARITAL_STATUS	ENUM('Single',' Married','Divorc ed',Widow')		
G1_NOK_GENDER	ENUM('M','F')		

Table-LDM 15: G1_COMPANY

Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_COMPANY_ NAME	VARCHAR (20)	PK	The INSURANCE COMPANY attributes record all the essential
G1_DEPARTMENT_NAME	VARCHAR (20)	P K	company details of the customer. The COMPANY_ID is the unique
G1_COMPANY_ADDRESS	INT		primary key
C G1_OMPANY_CONTACT_NUME ER	INT 3		
G1_COMPANY_FAX	VARCHAR (20)		
G1_COMPANY_ EMAIL	VARCHAR (20)		
G1_COMPANY_WEBSITE	VARCHAR (20)		
G1_COMPANY_LOCATION	VARCHAR (20)		
G1_COMPANY DEPARTMENT_NAME	VARCHAR (20)		
G1_COMPAN_ OFFICE_NAME			

Table-LDM 16: G1_TERMS_CONDITIONS

Page 2

Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_COVERAGE_ID	INT	PK	The COVERAGE attributes record all the essential coverage details of the insurance policy to the customer. The COVERAGE_ID is the unique primary key and the
G1_COMPANY_NAME	VARCHAR (20)	FK	COMPANY_NAME is a foreign key linking the table back to the entity type COMPANY.
G1_COVERAGE_AMOUNT	INT		
G1_COVERAGE_TYPE	VARCHAR (20)		
G1_COVERAGE_LEVEL	VARCHAR (20)		
G1_PRODUCT_ID	INT		
G1_COVERAGE_DESCRIPT ION	VARCHAR (20)		
G1_COVERAGE_TERMS	VARCHAR (200)		

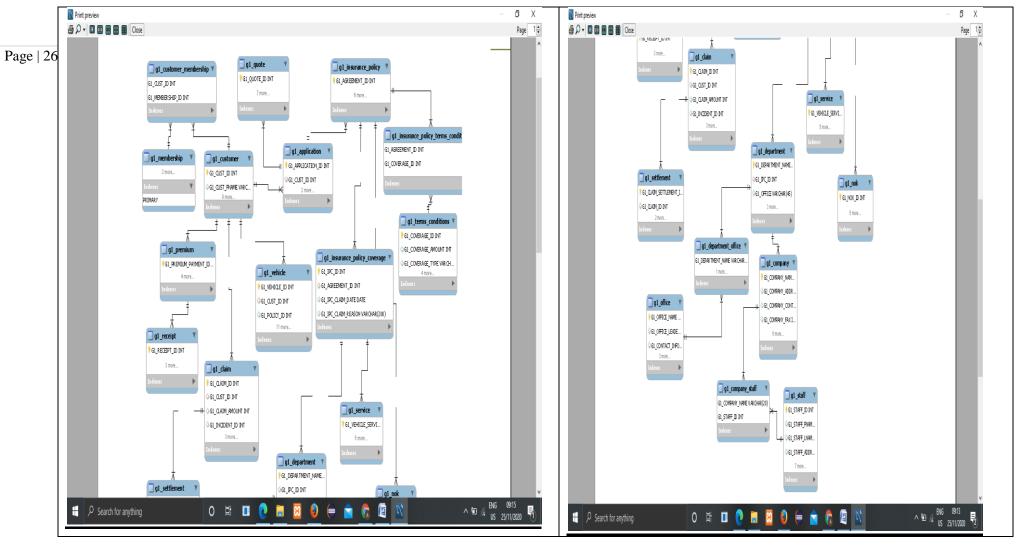
Table-LDM 17: G1_RECEIPT

Attributes	Data Type	Primary and Foreign Keys	Explanation
O4 DECEMBE ID	INT	DK	The DECEMBER of the body and all the
G1_RECEIPT_ID		PK	The RECEIPT attributes record all the essential payments done by
G1_PREMIUM_PAYMENT_I	INT	FK	CUSTOMERS to Insurance company. The RECEIPT_ID is the unique
D	INIT		primary key
G1_COST	INT		and PREMIUM_PAYMENT_ID and are Foreign keys linking table to their respective entities.
G1_TIME	DATE		

Table-LDM 18: G1_INSURANCE_POLICY_COVERAGE

Attributes	Data Type	Primary and Foreign Keys	Explanation
G1_IPC_ID	INT	PK	The INSURANCE_POLICY_COVERAGE records details of the Vehicle policy that
G1_AGREEMENT_ID	VARCHAR (20)	FK	entails Terms Conditions of the Contract. AGREEMENT_ID is the unique primary key and COVERAGE_ID is the Foreign key linking this table to COVERAGE ENTITY
G1_IPC_CLAIM_DATE	DATE		
G1_IPC_CLAIM_REASON	VARCHAR(200)		

Graphical representation of LDM



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Introduction

When building an entity relationship (ER) model we tend to use it to later build different physicalmodels of database types. Therefore physical data model is used to implement into different technical software and hardware environments that is due to current state of technology and is changing as technologies change.

RDBMS

As we start doing to build relational data management system (RDBMS) we need a large number of parameters to obtain a correct adapted physical model. You must be aware that there is no absolute truth here. Some of most important points of creating physical models for RDBMS

Expected volume of tables, the hardware characteristics (CPU speed, memory size, number of disks and corresponding space), the architecture-client/server or three size, the network bandwidth, speed and operating systems are important determinants.

PHYSICAL MODEL

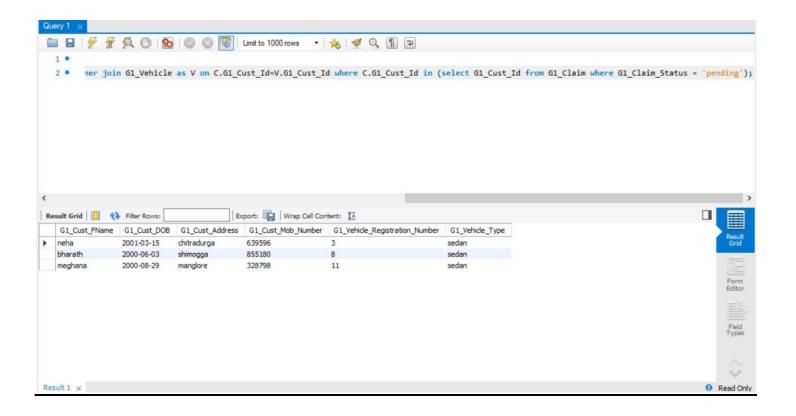
When creating physical models we create tables or clusters and we must write specifications of internal data type for each its columns. These types define generic domain of values that each column can contain.

It is a relationship database concept and is done in process of building ER. If the correct entity model is being build will confirm to the rules of normalization. Each rule has corresponding data model interpretation, which can be used to validate placement of attributes in ER model.

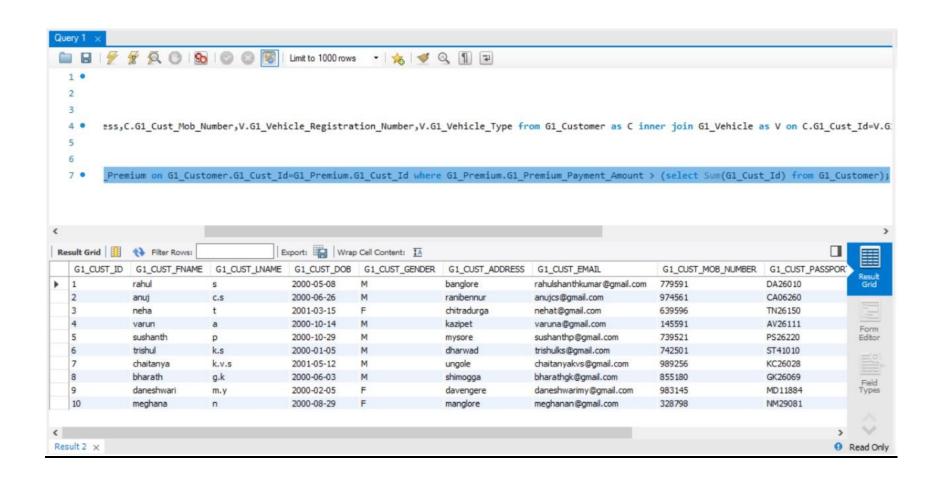
- It is a process which allows user to remove redundant data within the database.
- **Normalization** is the process of splitting relations into well structured relations that allow users to insert, delete, and update tuples without introducing database.
- Normalization is a multi-step process beginning with an "unnormalized" relation
- Process involves restructuring the tables to successively meeting higher forms of Normalization.
- A properly normalized database should have the following characteristics
- Scalar/Atomic values in each fields
- Absence of redundancy.
- Minimal use of null values.
- Minimal loss of information.

Testing Queries

First query



2nd Query



Third Query

Table_Creation

CUSTOMER 1 X

Value_Insertion

Project_Query*

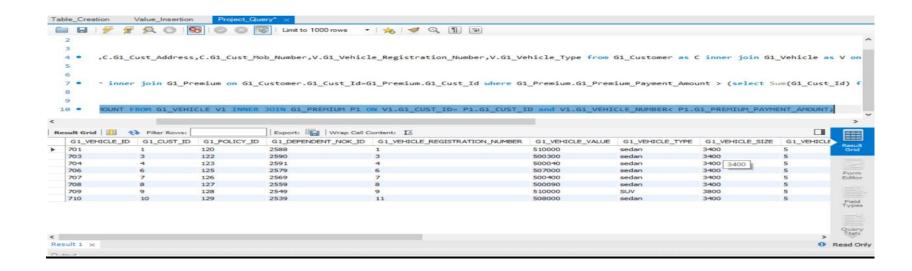
Page | 31 | Limit to 1000 rows ▼ | ☆ | ♥ ○ ¶ □ /* First Query */ select C.G1_Cust_FName, C.G1_Cust_DOB, C.G1_Cust_Address, C.G1_Cust_Mob_Number, V.G1_Vehicle_Registration_Number, V.G1_Vehicle_Type from G1_Custome 4 . /* Second Query */ select 61_Customer.* from 61_Customer inner join 61_Premium on 61_Customer.61_Cust_Id=61_Premium.61_Cust_Id where 61_Premium.61_Premium_Paymer /* Fourth Query */ 9 SELECT * FROM G1 CUSTOMER WHERE G1 CUST ID IN (SELECT G1 CUST ID FROM G1 VEHICLE GROUP BY(G1 CUST ID) HAVING count(G1 VEHICLE ID) >= 2 AND G1 10 . /* Fifth Query */ 11 Edit: 🕍 📆 📙 Export/Import: 📳 👸 Wrap Cell Content: 🔝 G1_CUST_ID G1_CUST_FNAME G1_CUST_LNAME G1_CUST_DOB G1_CUST_GENDER G1_CUST_ADDRESS G1_CUST_EMAIL G1_CUST_MOB_NUMBER G1_CUST_PASSPORT_NUMBER Result Grid

Apply

Revert

Fourth Query

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Grant And Privilege

A **privilege** is a right to execute a particular type of SQL statement or to access another user's object. Some examples of privileges include the right to:

- Connect to the database (create a session)
- Create a table
- Select rows from another user's table
- Execute another user's stored procedure

You grant privileges to users so these users can accomplish tasks required for their job. You should grant a privilege only to a user who absolutely requires the privilege to accomplish necessary work. Excessive granting of unnecessary privileges can compromise security. A user can receive a privilege in two different ways:

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- You can grant privileges to users explicitly. For example, you can explicitly grant the privilege to insert records into the employees table to the user SCOTT.
- You can also grant privileges to a role (a named group of privileges), and then grant the role to one or more users. For example, you can grant the privileges to select, insert, update, and delete records from the employees table to the role named clerk, which in turn you can grant to the users scott and brian.

Because roles allow for easier and better management of privileges, you should normally grant privileges to roles and not to specific users.

There are two distinct categories of privileges:

- System privileges
- Schema object privileges