

Disability

Recognise the physical and emotional barriers people may face when using your service.

Clearly signpost users to other ways of accessing your service.

Do not automatically refer to disability — consider using ‘people with disabilities or impairments.’

Inclusive language by design

Inclusive language builds trust and helps us communicate more clearly

Use the Home Office Design System to learn how to write for and about diverse groups of people: design.homeoffice.gov.uk/accessibility/inclusive-language



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