

Daniela Morales Meléndez

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Professional Profile

Multidisciplinary professional with a technical background in Software Development and Site Reliability Engineering. Passionate about cloud, automation, and cybersecurity. Trilingual communicator (Spanish, English, Italian) with proven ability to work in diverse, international teams. Currently working as an SRE Intern at IBM.

Education

Software Development Technician – Universidad Cenfotec, Costa Rica (2024–2025)

B.Sc. in Software Development Engineering – Universidad Cenfotec (2024–Present)

BSc. in Topographic and Cadastral Engineering – Universidad Autónoma de Costa Rica (2016–2023)

Current Role

Site Reliability Engineer Intern – IBM (Jul 2025 – Present)

Supporting observability tools (Instana, LogDNA) and containerized services (Kubernetes), applying SRE principles in incident response, monitoring, and automation, while also participating in volunteer programs, mentoring, and technical talks.

Certifications

- **IBM Mentor & Speaker** – IBM, Jun 2025
- **IT For Girls: Ciberseguridad y OT** – WoMakersCode, Jun 2025
- **Security Girls LATAM** – WoMakersCode, May 2025
- **Describe Identity Concepts** – Microsoft, May 2025
- **Describe Security and Compliance Concepts** – Microsoft, Mar 2025
- **AWS Educate Introduction to Generative AI** – AWS, Mar 2025
- **Instana Operator** – IBM, Feb 2025
- **Instana Sales Foundations** – IBM, Feb 2025
- **Kubernetes for the Absolute Beginners** – Udemy, Feb 2025
- **IBM watsonx.ai Technical Essentials** – IBM, Jan 2025
- **Linux Commands & Shell Scripting** – edX, Jan 2025
- **Enterprise Design Thinking - Practitioner** – IBM, Nov 2024
- **Enterprise Design Thinking - Team Essentials for AI** – IBM, Nov 2024
- **Project Management Fundamentals** – IBM, Nov 2024
- **Women in Cloud** – CINDE, Nov 2024
- **AWS Cloud Practitioner Exam Prep** – edX, Oct 2024
- **Introduction to DevOps and Site Reliability Engineering** – Linux Foundation, Oct 2024
- **Secure Software Development: Requirements, Design and Reuse** – Linux Foundation, Sep 2024
- **Google Cloud Computing Foundations** – Google Cloud, Aug 2024
- **Web Development Fundamentals** – IBM SkillsBuild, Aug 2024
- **AWS Academy Cloud Foundations** – AWS Academy, Jul 2024
- **Agile Explorer** – IBM, Jun 2024
- **Working in a Digital World: Professional Skills** – IBM, Apr 2024
- **Job Application Essentials** – IBM, Apr 2024
- **Explore Emerging Tech** – IBM, Apr 2024
- **Cloud Computing Core** – edX, May 2024
- **AWS Cloud Practitioner Essentials** – edX, May 2024
- **Introduction to Cloud Computing** – edX, May 2024
- **Azure Fundamentals** – INA, Dec 2023

Technical Skills

- Languages: Java, JavaScript, HTML, CSS
- Cloud: AWS, Azure, Google Cloud
- DevOps: Git, GitHub, Kubernetes, Instana, Shell
- Tools: VS Code, IntelliJ, Okta, Salesforce
- Other: Fluent in Spanish (native), English (C1), Italian (C1)

Projects & Highlights

- Built and deployed a full-stack Pokémon-style battle app using Node.js & MongoDB.
- Integrated AI and drone tech in construction inspection (Geotecnologías).
- Public speaking & mentorship activities with IBM, promoting women in tech.