## **KNOWN BUGS AND ISSUES**

Every software that was ever built will not be a fool proof, bug free one because one way or the other an issue will arise. However, the website we built is not an exception for that. Below are the listed points of bugs/issues which we found in our product.

- 1. When the user opts for the forgot password option and goes with the process, if he reloads in the middle then even it showed success it might not work.
- 2. User has to answer a security question to change their password if they forgot it but there is no chance of recovering the account without contacting the administrator if they forgot the security question and answer.
- 3. Adding to the above problem, the security question can be answered multiple times which gives a chance for intruders who knows the user well to crack the answer for it.
- 4. User will be allowed to create an account with the email without any verification for the ownership of email.