Daniel Byrd

Data Analyst, Programmer, Designer, Help Desk Analyst

Profile

Data Analyst/help desk analyst/programmer with 3 plus years of experience looking to utilize skills I have learned over the past several years to help others become more productive, enhance user experiences, and provide value to the business and their partners. I am a motivated self-starter, actively working to improve my skills and open to learning new technologies. You can view some the projects I have worked on in the past on my online portfolio found at:

https://mr-bland.github.io/Portfolio-DB/

Contact

PHONE:
864 363 7021

EMAIL:
daniel.byrd2@charter.net

LINKED-IN:
https://www.linkedin.com/in/daniel-byrd-090004170/

LOCATION
Taylors, SC
Willing to work remote

Key Skills

Programmer Analyst
Help Desk Analyst
Web Designer
Digital Artist

Work Experience

Service Desk Analyst at Pomeroy
(January 2020 – October 2023)

- Assisted UMB Bank with many technical issues from programs/systems not responding or operating correctly, to account unlocks and password resets. Completed a combined total of 12,000+ calls on various systems and issues.
- Constructed a HTML helper website designed to help format incident descriptions with pre-configured work notes for the most common issues. Also programed to have a separate page that allows the storage of the previously created incident descriptions.

Computer Programmer Intern at Budget Ninjas LLC
(July 2018 – October 2019) (Business Closed)

Technologies: Visual Studio, SQL, SSRS, ASP.NET, C#, Telerik, JavaScript, CSS, HTML, Azure Devops

- Completed a number of projects to enhance their website and created an SSRS report for operations.

For more details please visit:

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Education

Greenville Technical College: Associates degree in Computer Science (spring 2019)

LinkedIn Learning: Completed a number of technical courses.

Bonds Career Center: Technical training from 2015 to 2017