

# RAT T's & C's

## REFUND AND CANCELLATION POLICY FOR RENT ANY THING PLATFORM

At Rent Any Thing, we understand that sometimes plans change and you may need to cancel your rental reservation. We have developed the following refund and cancellation policy to ensure that our customers are treated fairly and to help us manage our rental inventory effectively.

### Cancellation Policy

- For cancellations made more than 24 hours before the start of the rental period, the customer will receive a full refund.
- For cancellations made less than 24 hours before the start of the rental period, the customer will not be eligible for a refund.
- If the rental is not picked up within the first hour of the start of the rental period, the rental will be considered a no-show, and the customer will not be eligible for a refund.

### Refund Policy:

- If the rental item is defective or not as described, the customer may receive a full refund if the issue is reported within 24 hours of the start of the rental period.
- If the rental item becomes unusable during the rental period due to a fault in the equipment or any other reason beyond the control of the customer, the customer may be eligible for a partial refund.
- If the rental item is returned early, the customer will not be eligible for a refund for the unused rental period.

**Note:**

Rent Any Thing reserves the right to make changes to this policy at any time without notice.

If you have any questions or concerns regarding this policy, please do not hesitate to contact us. We strive to provide exceptional customer service and will do our best to address any issues you may have.