Daniel McLarty

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Core Competencies

- **Sales Performance & Customer Engagement** Top 3 sales efficiency across 26-store market; skilled in need discovery, establishing client relationships, inspiring through technology, and solution selling.
- IT Systems & Cybersecurity Foundations Hands-on with Cisco IOS, Windows/Linux admin, Docker, Active Directory, AAA, and system hardening fundamentals.
- **Conflict Resolution & De-escalation** Comfortable handling high-pressure customer interactions with professionalism and empathy.
- Team Collaboration & Adaptability Proven ability to thrive in dynamic environments—retail, food service, and tech.

Professional Experience

Sales Associate | Best Buy, Asheville, NC

Jul 2024 - Present

- Ranked top 3 in sales efficiency since Feb 2025 across ~26-store market.
- Delivered tailored tech solutions to diverse clientele; built trust through product knowledge and attentive service.
- Upskilled continuously in consumer and prosumer tech to support customer success.

Cashier | Ingles Markets, Asheville, NC

Mar 2024 - Jul 2024

- Managed high-volume transactions; recognized for accuracy and customer care.
- Handled difficult customer interactions with composure and problem-solving.

Line Cook (BOH) | Tijuana Flats, Lauderhill, FL

May 2023 - Nov 2024

- Maintained health/code compliance in a high-volume kitchen.
- Collaborated efficiently during peak service hours.

Education

A.A.S. - Information Technology: Systems Security (In Progress)

AB-Tech, Asheville, NC - Expected Aug 2026

- 4.0 GPA; Two-time President's List (12+ credits per semester)
- Planned Transfer: B.S. in Industrial Technology (Cybersecurity), East Carolina University

Technical Skills

Cisco IOS \cdot Windows/Linux Admin \cdot Active Directory \cdot Docker \cdot AAA Security \cdot Networking Fundamentals \cdot Security Fundamentals \cdot Zero Trust Systems