# Daniel Minichetti

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#### **EDUCATION**

Northern Arizona University

Bachelor of Science in Computer Science

Central Arizona College

Associate's of Science in Computer Science

Flagstaff, AZ

Aug. 2022 – Dec 2024

Coolidge, AZ

Aug. 2020 - May 2022

#### EXPERIENCE

# Tech Support / Sales Associate

Staples

Mar. 2022 – Dec.2023 Queen Creek. AZ

• Assisted Customers with computer or IoT devices that were not working as anticipated, diagnosed and solved issues

- Built customer relations through empathy and understanding the wants and needs of the customer including their business needs
- Recommended additional tech products sold in stores including laptops, PCs, monitors, printers, and tablets.

# **Technology Support Specialist**

Jul. 2020 – Dec. 2021

Walmart

Queen Creek, AZ

- Communicate with customers to understand needs and requirements
- Assess and troubleshoot computer problems brought by customers, offer replacement products as necessary
- Deliver excellent customer service when reccomending products ranging from TVs, gaming consoles, monitors, cables, etc.

### Projects

Diverse Makers | Google Firebase, React Native, RESTful API, JavaScript, Git

Jan 2024 - Dec 2024

- A mobile application bridging the gap between makerspaces and individuals with disabilities to increase STEM
  accessibility and learning opportunities.
- Accessible interface supporting multiple disabilities
- Content upload and management, Resource sharing capabilities
- Search and filter STEM resources

## Pinecone | Python, React, SQL, JavaScript

August 2023 – Dec 2023

- Developed a web application that gives students quick professor information on classes they are signing up for
- Scraped Data from ratemyprofessor.com to display professor ratings
- used React as the front end to create a user-friendly experience
- Used JavaScript and SQL to mantain the ratings database

## TECHNICAL SKILLS

Languages: Python, JavaScript, SQL (Postgres), WordPress, HTML/CSS, C/C++

Frameworks: React, Node.js, WordPress, Material-UI,

Developer Tools: Git, Docker, VS Code, Visual Studio, PyCharm, Eclipse

Libraries: RestAPI, pandas, NumPy, Matplotlib

## CERTIFICATIONS

Google Data Analytics: Data Analysis, SQL, Data Visualization, Data Cleansing