DANIEL PICIOCCHI

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Career Objective To secure a position that reflects my personal values of community and sustainability by virtue of maintained professionalism, high standards, and good team participation. To be an integral part of a friendly, motivating, and enjoyable working environment.

Key Attributes

- Experience leading teams.
- Strong work ethic.
- Demonstrated problem solving under pressure.
- Excellent communicator.
- Strive to be patient, adaptable, resilient and compassionate.

Professional Experience

MRS ROBINSON BAR | Aug 2014 - Jun 2016

221 Burwood Highway, Burwood VIC 3125

Bar Manager

- Consistently delivered excellent customer service, managing the daily operations of a successful bar in a trusted, fun and dynamic team environment.
- Experienced in professional staff management, overseeing the making and serving of bar food, wine, beverages to a high standard.
- Oversight of bar operations, including opening and closing, accounting and the handling of cash and EFTPOS transactions,
- Establishing and promoting a professional, positive, and fun team culture based on continuous improvement

COCO CUBANO BAR | Dec 2008 - Aug 2013

157 Greville St, Prahran VIC 3181

Bartender / Waiter

- Demonstrated excellent customer service as a proactive and considerate team member with an ability to problem solve in fast paced environments. Actively identified, sought and achieved professional development.
- Served bar food and refreshments to customers to a high standard, including beer, wine, spirits, and mixed cocktails.
- Entrusted with bar prepping, opening, maintaining, closing, and overseeing stock replenishment.
- Carried out cash and EFTPOS transactions responsibly and efficiently.

MAN-TO-MAN MENSWEAR | Sep 2006 - Apr 2008 330 Cranbourne Rd, Frankston VIC 3199 Shop Manager

- Developed a professional base of working with customers to achieve shared goals and company success.
- Managed casual staff and oversight of shop operations, including opening and closing, cash and money handling, stock management, and building organisational partnerships.
- Maintained excellent customer focus while working autonomously to assist customers with purchases.

Professional Qualifications

Victoria Bar School

3/28 Elizabeth St, Melbourne VIC 3000 RSA | 2008 BARISTA Course 1 | 2008

Education

Melbourne University | 2018 – Current

Parkville VIC 3010 Creative Writing

Australian Yoga Academy | 2018 - Current 1B St Edmonds Rd, Prahran VIC 3181 Advance Diploma of Yoga

Deakin University | 2012 - 2016 221 Burwood Highway, Burwood VIC 3125 Bachelor of Philosophy

Personal Development

2011 Travel in Europe, 6 months | 2013 Travel in Canada, 3 months | 2013 Student Exchange in Florida, 1 year | 2016 Volunteer Nam Yang Kung-Fu Retreat, Thailand, 6 months | 2017 Volunteer farm assistant, Raweatables | 2018 Volunteer School of Life | Study Spanish | Practiced musician | Organic gardener | Student of yoga, meditation and philosophy

References

Available upon request.