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| Study ID | WALLE001 |  | Resp. No. |  |  |
| Interviewer No. |  |  | Interview Length |  |  |
| No. Of Queries |  |  | Reference No. |  |  |
|  | | | | | |

**OCTOBER WAVE (Q4’23):**

**VERSION 1 Q4’23 OCTOBER WAVE REVISIONS**

**VERSION 2 Q4’23 OCTOBER WAVE REVISIONS**

**VERSION 3 Q4’23 OCTOBER WAVE REVISIONS AS OF 22SEPTEMBER2023**

**VERSION 4 Q4’23 OCTOBER WAVE REVISIONS AS OF 27SEPTEMBER2023**

**VERSION 5 Q4’23 OCTOBER WAVE REVISIONS AS OF 28SEPTEMBER2023**

**VERSION 6 Q4’23 OCTOBER WAVE REVISIONS AS OF 02OCTOBER2023**

**VERSION 7 Q4’23 OCTOBER WAVE REVISIONS AS OF 03OCTOBER2023**

**VERSION 8 Q4’23 OCTOBER WAVE REVISIONS AS OF 06OCTOBER2023 – POST-BRIEFING**

**VERSION 9 Q4’23 OCTOBER WAVE REVISIONS AS OF 09OCTOBER2023 – POST-CLEARING**

**VERSION 10 Q4’23 OCTOBER WAVE REVISIONS AS OF 10OCTOBER2023 – POST-CLEARING**

**VERSION 11 Q4’23 OCTOBER WAVE REVISIONS AS OF 18OCTOBER 2023 – POST FW LAUNCH**

**NOVEMBER WAVE (Q4’23)**

**VERSION 12 Q4’23 NOVEMBER WAVE REVISIONS AS OF 10NOVEMBER2023**

**VERSION 13 Q4’23 NOVEMBER WAVE REVISIONS AS OF 21NOVEMBER2023**

**VERSION 14 Q4’23 NOVEMBER WAVE REVISIONS AS OF 23NOVEMBER2023**

**VERSION 15 Q4’23 NOVEMBER WAVE REVISIONS AS OF 24NOVEMBER2023**

**DECEMBER WAVE**

**VERSION 16 Q4’23 DECEMBER WAVE REVISIONS**

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| **NOTE TO PROGRAMMER: INSERT COVID SCREENER QUESTIONS** |

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| **INTRODUCTION**  Good morning/afternoon/evening. I am \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ from (SUBCON COMPANY). We are currently conducting a survey for Nielsen Philippines on particular products. May I have a few minutes of your time? Let me assure you that Nielsen is an independent company and all your views will be treated with complete confidentiality. None of your answers will be divulged to any other party. Furthermore, we are not selling anything but rather getting your views on these particular products.  ***Magandang umaga/tanghali/gabi. Ako po si \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ mula sa (SUBCON COMPANY). Kami po ay kasalukuyang nagsasagawa ng survey para sa Nielsen Philippines tungkol sa mga partikular na produkto. Maaari po ba namin kayong makausap ng ilang minuto? Sinisigurado ko po sa inyo na ang Nielsen ay isang independyenteng kumpanya at lahat ng inyong opinyon ay pananatilihing confidential. Lahat ng inyong sagot ay hindi po ibabahagi o ipamimigay sa ibang panig. Kami rin po ay hindi nagbebenta ng anumang produkto ngunit kumukuha lamang ng inyong opinyon tungkol sa mga partikular na produktong ito.*** |

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| Q200 | **CONTROL FOR INCIDENCE AND MAIN SAMPLE** | Code | Route |
|  | Incidence | 1 |  |
|  | Main Sample | 2 |  |

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| Q100 | NOTE TO PROGRAMMER: SHOULD FOLLOW ODD/EVEN SCHEME IN SELECTION OF PR RESPONDENTS  **SELECTION OF PROBABILITY RESPONDENT**  **INTERVIEWER : ASK FOR HOUSEHOLD MALE/FEMALE MEMBER AGED 13-65 WHO IS IN THE HOUSEHOLD**  To determine which one in your household is to be interviewed, may I have the name and birthdays of male/female 0068ousehold members aged 13 - 65 years, including yourself, and are living in this household? They stay in your household at least 5 nights a week. Please exclude boarders and helpers.  ***Para malaman kung sino ang dapat interbyuhin dito sa inyong bahay, maaari ko bang makuha ang mga pangalan at kaarawan ng lahat ng mga babaeng/lalaking miyembro ng inyong pamilya na nagkakaedad na 13-65, kasama kayo at lahat ng permanenteng nakatira dito sa inyong bahay? Ibig sabihin po namin sa permanente ay nakatira sa inyong bahay ng 5 o higit sa 5 gabi kada linggo. Maaari lang po na huwag isama ang mga boarders o katulong.*** | | | | | |
|  | | | FIRST NAME | BIRTHDATE | AGE | GENDER | |
| (R1) | | HOUSEHOLD MEMBER 1 |  |  |  |  | |
| (R2) | | HOUSEHOLD MEMBER 2 |  |  |  |  | |
| (R3) | | HOUSEHOLD MEMBER 3 |  |  |  |  | |
| (R4) | | HOUSEHOLD MEMBER 4 |  |  |  |  | |
| (R5) | | HOUSEHOLD MEMBER 5 |  |  |  |  | |

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| **SECTION I. SCREENER/ INCIDENCE SECTION** |

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| Q1 | AUTOCODE FROM LAST BIRTHDAY METHOD  TERMINATE IF Q1<13 OR Q1>65  **ACTUAL AGE** | | | |
| (R1) | |  |  |  |

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| AgeRange | AUTOCODE FROM Q1  **AGE RANGE** | Code | Route |
|  | 13-20 years old | 1 | YOUTH |
|  | 21-30 years old | 2 | YUPPIES |
|  | 31-35 years old | 3 | TRANSITIONERS |
|  | 36-45 years old | 4 | BALANCERS |
|  | 46-65 years old | 5 | OLDER ADULTS |

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| Q2 | AUTOCODE FROM LAST BIRTHDAY METHOD GRID  **GENDER** | Code | Route |
|  | Male | 1 |  |
|  | Female | 2 |  |

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| Q3 | INSERT URBANITY QUESTIONS FIRST THEN AUTOCODE TO Q3  **AREA** | Code | Route |
|  | **Metro Manila** |  |  |
|  | NCR | 1 |  |
|  | **North-Central Luzon** |  |  |
|  | CAR | 3 |  |
|  | Region I | 4 |  |
|  | Region II | 5 |  |
|  | Region III | 6 |  |
|  | **South Luzon** |  |  |
|  | Region IV-A | 7 |  |
|  | Region IV-B | 8 |  |
|  | Region V | 9 |  |
|  | **Visayas** |  |  |
|  | Region VI | 10 |  |
|  | Region VII | 11 |  |
|  | Region VIII | 12 |  |
|  | **Mindanao** |  |  |
|  | Region IX | 13 |  |
|  | Region X | 14 |  |
|  | Region XI | 15 |  |
|  | Region XII | 16 |  |
|  | Region XIII | 17 |  |
|  | BARMM | 18 |  |

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| Q4 | AUTOCODE FROM URBANITY QUESTION  **LOCALE** | Code | Route |
|  | Rural | 1 |  |
|  | Urban | 2 |  |

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| Q5 | TERMINATE IF Q5 = OR(CODE 1-5)  **COMPETITIVE AFFILIATION**  **SHOW SCREEN**  Do you or any of your family members and close friends work or operate a business in any of the following industries?  ***Kayo po ba o sinuman sa inyong pamilya at malalapit na kaibigan, ay nagtatrabaho sa alinman sa sumusunod na mga industriya?***[MA] | Code | Route |
|  | Advertising or PR Agencies or companies that make commercials like McCann Erickson, Publicis, etc. or manage PR campaigns like Minority Media, Ardent Communications, etc.  ***Advertising o PR Agencies o mga kumpanyang gumagawa ng mga patalastas gaya ng McCann Erickson, Publicis, atbp. o nagmamanage ng PR campaigns katulad ng Minority Media, Ardent Communications, etc.*** | 01 |  |
|  | Sales and promotions agency for e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites. These are apps or websites that let you store money, pay electronically whether online or via POS (i.e. QR Code) and transfer/send money to other mobile wallets, bank accounts or any financial platforms/ websites.  ***Mga kumpanyang nagbebenta at nagpopromote ng mga e-wallet/mobile money/mobile bank/ e-remittance/ anumang financial apps or websites. Ito ay mga apps o websites kung saan pwede kang maglagay ng pera, magbayad electronically mapa online o sa POS (i.e. QR Code) at magtransfer ng pera sa ibang mobile wallets, bank accounts o kahit na anong financial platforms/ websites*** | 02 |  |
|  | Mass media (TV, Radio, Newspapers, Magazines, etc.)  ***Mass media (TV, Radio, Newspapers, Magazines, etc.)*** | 03 |  |
|  | Market Research Agencies like Kantar, Nielsen, PSRC, etc.  ***Mga kumpanyang nagsasagawa ng market research o mga survey gaya ng Kantar, Nielsen, PSRC, atbp*** | 04 |  |
|  | E-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites. These are apps or websites that let you store money, pay electronically whether online or via POS (i.e. QR Code) and transfer/send money to other mobile wallets, bank accounts or any financial platforms/ websites.  ***E-wallet/mobile money/mobile bank/ e-remittance/ anumang financial apps or websites. Ito ay mga apps o websites kung saan pwede kang maglagay ng pera, magbayad electronically mapa online o sa POS (i.e. QR Code) at magtransfer ng pera sa ibang mobile wallets, bank accounts o kahit na anong financial platforms/ websites.*** | 05 |  |
|  | None of the above  ***Wala sa mga nabanggit*** | 99 |  |

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| Q6 | TERMINATE IF Q6=CODE 1  **P4W SURVEY PARTICIPATION**  Have you participated in any market research survey in the past 4 weeks or not?  ***Nakasali na po ba kayo sa isang market research survey nitong nakaraang 4 na linggo?*** [SA] | Code | Route |
|  | Yes  ***Oo*** | 1 |  |
|  | No  ***Hindi*** | 2 |  |

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| Q7 | TERMINATE IF Q7=CODE 1  **MARKET RESEARCH/ HOME PANEL PARTICIPATION**  Are you currently a member of any market research/ home panel?  ***Kayo po ba ay isang miyembro ng kahit anong market research/ home panel?*** [SA] | Code | Route |
|  | Yes  ***Oo*** | 1 |  |
|  | No  ***Hindi*** | 2 |  |

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| **QFP1** | **[Q4 NEW]**  ASK ALL  SHUFFLE ROWS  SHOW SCREEN  **FINANCIAL PRODUCTS CURRENTLY OWNED**  Which of the following financial products do you currently have?  **Alin sa mga sumusunod na financial products ang meron ka sa ngayon? [MA]** | Code | Route |
|  | Checking/Current Account | 01 |  |
|  | Savings/ Debit Account | 02 |  |
|  | Credit Card | 03 |  |
|  | Investment Products (e.g. stocks, bonds, mutual funds) | 04 |  |
|  | Insurance (e.g. health insurance, car insurance, life insurance) | 05 |  |
|  | Loan (e.g personal loan, housing loan, auto loan) | 06 |  |
|  | Others, specify  **Iba pa, paki-specify** | 98 |  |
|  | None  **Wala** | 99 |  |

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| Q70 | **[Q4 REVISED]**  **ASK IF QFP1 = NOT CODE 99**  **ASK AMONG THOSE WHO CURRENTLY OWN FINANCIAL PRODUCTS**  **AUTOCODE CODE 1 IF QFP1 = CODE 1** (Checking/Current Account)  **AUTOCODE CODE 2 IF QFP1 = CODE 3** (Credit Card)  **MUST ANSWER Q70 OR (6,7) IF QFP1 = CODE 2. PROMPT “You mentioned that you currently own a savings/ debit account, please select if it is from a digital or physical bank or both”**  **SHUFFLE ROWS**  **SHOW SCREEN**  **BANK PRODUCTS CURRENTLY HAVE OR SERVICES CURRENTLY AVAILED**  Which of the the following bank products and services do you currently have with any bank? You may select more than one.  ***Alin sa mga sumusunod na produkto at serbisyo ng mga bangko ang mayroon kayo kahit saang bangko? Maaari kang pumili ng higit sa isa.*** [MA] | Code | Route |
|  | Checking/Current Account | 01 |  |
|  | Savings/ ~~debit~~ account in a digital bank (must have no physical branches ~~and ATMS/~~ not prevalent physical branches) | 06 |  |
|  | Savings/ debit account in a physical bank (has physical branches and ATMs) | 07 |  |
|  | Credit Card | 02 |  |
|  | Investment Products (e.g. stocks, bonds, mutual funds) | 03 |  |
|  | Insurance (e.g. health insurance, car insurance, life insurance) | 04 |  |
|  | Loan (e.g personal loan, housing loan, auto loan) | 05 |  |
|  | Others (Please specify:) \_\_\_\_\_\_\_\_\_\_ | 91 |  |
|  | None  ***Wala*** | 99 |  |

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| Q72 | AUTOCODE:  CODE 1, IF Q70=CODE 1, 6,7 AND ANY FROM Q70=OR(CODE 2-5)  CODE 2, IF Q70=CODE 1,6,7 ONLY OR CODE 2-4 ONLY BUT NOT CODE 1,6,7  CODE 3, IF Q70=CODE 99  **TAGGING** | Code | Route |
|  | **Banked**  Has a bank account AND has one or more other products and services availed of | 1 |  |
|  | **Underbanked**  Has a bank account only OR any of the other products and services and has no bank account | 2 |  |
|  | **Unbanked**  Do not have any of bank products or services | 3 |  |

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| Q16a | ASK ALL  **NOTE TO FR: DO NOT SHOW SCREEN. ASK SPONTANEOUSLY**  **TOM AWARENESS**  **ASK SPONTANEOUSLY**  Which ONE brand comes to your mind when you think of e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites? This may or may not be an app or website you are currently using.  ***Aling ISANG brand ang naiisip ninyo kapag nababanggit ang e-wallet/mobile money/mobile banking/ e-remittance/ anumang financial apps or websites? Maaaring ito ay app o website na kasalukuyan ninyong ginagamit o hindi.*** [SA] | | |
| Q16b | **NOTE TO FR: DO NOT SHOW SCREEN. ASK SPONTANEOUSLY**  EXCLUDE Q16a  **OTHER SPONT AWARENESS**  **ASK SPONTANEOUSLY**  What other e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites that you can think of?  ***Ano~~ng~~ pang ibang e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites ang naiisip ninyo?*** [MA] | | |
|  | | **Q16a** | **Q16b** |
|  | | TOM | OTHER SPONT |
| GCash | | 01 | 01 |
| PayMaya/ Maya | | 02 | 02 |
| Coins.ph | | 03 | 03 |
| PayPal | | 04 | 04 |
| TrueMoney | | 05 | 05 |
| DragonPay | | 06 | 06 |
| GrabPay | | 07 | 07 |
| AliPay | | 08 | 08 |
| WeChat Pay | | 09 | 09 |
| Beep | | 10 | 10 |
| CLIQQ | | 11 | 11 |
| BPI Mobile/ Online | | 12 | 12 |
| BDO Mobile/ Online | | 13 | 13 |
| ECPay | | 14 | 14 |
| Landbank Mobile/ Online | | 16 | 16 |
| Metrobank Mobile/ Online | | 17 | 17 |
| CIMB Bank | | 18 | 18 |
| UnionBank Mobile/ Online | | 19 | 19 |
| Security Bank Mobile/ Online | | 20 | 20 |
| DiskarTech | | 21 | 21 |
| BDO Pay | | 22 | 22 |
| ShopeePay | | 23 | 23 |
| LazWallet | | 24 | 24 |
| ML Wallet | | 25 | 25 |
| eCebuana | | 26 | 26 |
| SquidPay | | 27 | 27 |
| Bayad Center Online / App | | 28 | 28 |
| Tonik | | 29 | 29 |
| BancNet Online | | 30 | 30 |
| Moneygment | | 31 | 31 |
| Payoneer | | 32 | 32 |
| RCBC mobile | | 33 | 33 |
| StarPay | | 34 | 34 |
| Maybank's Isave | | 35 | 35 |
| HelloMoney | | 36 | 36 |
| Eon | | 37 | 37 |
| Komo | | 38 | 38 |
| OFBank | | 39 | 39 |
| PBCOMobile | | 40 | 40 |
| PSBank Mobile | | 41 | 41 |
| Touch Pay | | 42 | 42 |
| SeaBank | | 43 | 43 |
| Remitly | | 44 | 44 |
| Xendpay | | 45 | 45 |
| GoTyme | | 46 | 46 |
| Vybe by BPI | | 47 | 47 |
| PalawanPay | | 48 | 48 |
| UNO Digital Bank | | 49 | 49 |
| Others (Specify \_\_\_\_\_\_\_\_) | | 91 | 91 |
| None/Wala | | 99 | 99 |

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| **SECTION 1.1 GENERAL FINANCIAL TRANSACTIONS** |

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| **Q102** | **[NEW]**  ASK ALL  SHUFFLE ROWS  SHOW SCREEN  **AUTOCODE CODE 7 E-WALLET/ FINTECH** IF Q16a OR Q16b = **OR (1-11, 14, 23,24,27,28, 31-32, 34, 36, 42)**  **AUTOCODE CODE 8 (MOBILE/ ONLINE BANKING)** IF Q16a OR Q16b = OR **(12,13,16-22,29-30,33,35,37-41,43,46-47,49)**  **AUTOCODE CODE 9 (E-REMITTANCE)** IF Q16a OR Q16b = OR **(25,26,44,45,48)**  **MODES OF PAYMENT AWARE OF**  Which of the following modes of payment are you aware of?  **Alin sa mga sumusunod na mode of payment ang alam ninyo? [MA]** | Code | Route |
|  | Cash | 01 |  |
|  | Check | 02 |  |
|  | Debit Card | 03 |  |
|  | Credit Card | 04 |  |
|  | Banks (with physical branches and ATMs) | 05 |  |
|  | Remittance Centers | 06 |  |
|  | E-Wallet/ Fintech | 07 |  |
|  | Mobile/ Online Banking | 08 |  |
|  | E-remittance | 09 |  |
|  | Others, please specify  **Iba pa, paki-specify** | 98 |  |
|  | None  **Wala** | 99 |  |

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| Q8B2 | |  | **[Q4 REVISED]**  ASK ALL  FREEZE HEADER  SHOW SCREEN  **GENERAL FINANCIAL TRANSACTIONS METHODS (P2M)**  Which of the following financial transactions have you done in the **PAST 2 MONTHS ~~(August and September )~~ (September and October)**? Please tell me how exactly you did each transaction  You may select more than one financial transaction.  Please select e-wallet only for transactions in which you used *your own e-wallet account,* and not the account of other people. Also, please do not indicate e-wallet for transactions done via other channels such as sending money using e-wallet via sari-sari stores.  **Piliin lamang ang e wallet para sa mga transaksyon kung saan ginamit mo ang *iyong sariling e-wallet account*, at hindi ang account ng ibang tao. Mangyaring huwag rin pong isama o i-indicate ang e-wallet sa mga transaksyon na ginawa sa pamamagitan ng iba pang mga channel tulad ng pagpapadala ng pera gamit ang e-wallet sa mga sari sari store.**  **Note to FR: If respondent mentioned that they send or receive money or do other transactions via cashing in or cashing out in e-wallet via sari-sari stores, please select “cash” as mode of payment.**  Probe: What else? Is there anything else not included in the list?  ***Alin sa mga sumusunod na pinansyal na transaksyon na ito ang inyong ginawa, sa NAKALIPAS NA 2 BUWAN*~~(August and September )~~ (September and October)*? Pakisabi po sa akin kung paano ninyo ginawa ang bawat transaksiyon.***  ***Maaari kang pumili ng higit sa isang pinansyal na transaksyon.***  ***Probe: Ano pa? Mayroon pa po bang hindi kabilang sa listahan na ito? [MA]*** | | | | | | | |
|  |  | | | eWallet | Mobile/Online Banking | Cash | Check | Debit Card | Credit Card | Did not do this transaction in the **P2M** | |
| (R1) | Bought load (mobile load, prepaid broadband load, game credits, KUMU coins, PayTV, prepaid kit, Tinder, prepaid insurance, kuryente prepaid, etc.)  ***Bumibili ng load (mobile load, prepaid broadband load, game credits, KUMU coins, PayTV, prepaid kit, Tinder, prepaid insurance, kuryente prepaid, etc.)*** | | | 5 | 6 | 7 | 8 |  |  |  | |
| (R2) | Payments for purchases from any store or establishments in-store or online  ***Nagbabayad ng mga purchases o mga binili mula sa kahit anong tindahan o establisyimento in-store o online*** | | |  |  |  |  | 9 | 10 | 3 | |
| (R4) | Pay bills (phone, utilities, credit card, etc.)  ***Nagbabayad ng bills (phone, utilities, credit card, etc.)*** | | |  |  |  |  |  |  |  | |
| (R9) | *Send money* for any purposes (allowance, donation, etc)  ***Nagpadala ng pera* para sa anumang dahilan o layunin *(allowance, donasyon, ~~online sabong,~~ at iba pa)*** | | |  |  |  |  |  |  |  | |
| (R10) | *Receive money* for any purposes (allowance, donation, receive payment from customers, etc)  ***Tumanggap ng pera* para sa anumang dahilan o layunin *(allowance, donasyon, pagtanggap ng bayad mula sa mga customers, at iba pa)*** | | |  |  |  |  |  |  |  | |
| (R8) | Pay for transportation (including public transportation such as jeep, bus, UV, MRT/LRT, and tricycle; ride-hailing apps such as Grab, Angkas, and Joyride, and maintenance of private vehicle, gas, RFID)  **Pagbabayad para sa transportasyon (kabilang ang pampublikong transportasyon tulad ng jeep, bus, UV, MRT/LRT, at tricycle; ride-hailing apps tulad ng Grab, Angkas, at Joyride, at pagpapanatili ng pribadong sasakyan, gas, RFID)** | | |  |  |  |  |  |  |  | |
| (R11) | Pay for subscriptions (e.g., Spotify, Netflix, Viu, YouTube Premium, etc)  **Nagbabayad ng subcriptions (gaya ng Spotify, Netflix, Viu, YouTube Premium, etc)** | | |  |  |  |  |  |  |  | |
| (R91) | Others, please specify: \_\_\_\_\_\_  ***Iba pa, paki-specify*** | | |  |  |  |  |  |  |  | |
| (R92) | Others, please specify: \_\_\_\_\_\_  ***Iba pa, paki-specify*** | | |  |  |  |  |  |  |  | |

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| Q8a | **AUTOCODE Q8B2**  **DO NOT ASK**  **GENERAL FINANCIAL TRANSACTIONS DONE IN THE PAST 2 MONTHS** | Code | Route |
|  | Bought load (mobile load, prepaid broadband load, game credits, KUMU coins, PayTV, prepaid kit, Tinder, prepaid insurance, kuryente prepaid, etc.)  ***Bumibili ng load (mobile load, prepaid broadband load, game credits, KUMU coins, PayTV, prepaid kit, Tinder, prepaid insurance, kuryente prepaid, etc.)*** | 1 |  |
|  | Payments for purchases from any store or establishments in-store or online  ***Nagbabayad ng mga purchases o mga binili mula sa kahit anong tindahan o establisyimento in-store o online*** | 2 |  |
|  | Pay bills (phone, utilities, credit card, etc.)  ***Nagbabayad ng bills (phone, utilities, credit card, etc.)*** | 4 |  |
|  | *Send money* for any purposes (allowance, donation, etc)  ***Nagpadala ng pera* para sa anumang dahilan o layunin *(allowance, donasyon, online sabong, at iba pa)*** | 9 |  |
|  | *Receive money* for any purposes (allowance, donation, receive payment from customers, etc)  ***Tumanggap ng pera* para sa anumang dahilan o layunin *(allowance, donasyon, pagtanggap ng bayad mula sa mga customers, at iba pa)*** | 10 |  |
|  | Pay for transportation (including public transportation such as jeep, bus, UV, MRT/LRT, and tricycle; ride-hailing apps such as Grab, Angkas, and Joyride, and maintenance of private vehicle, gas, RFID)  **Pagbabayad para sa transportasyon (kabilang ang pampublikong transportasyon tulad ng jeep, bus, UV, MRT/LRT, at tricycle; ride-hailing apps tulad ng Grab, Angkas, at Joyride, at pagpapanatili ng pribadong sasakyan, gas, RFID)** | 8 |  |
|  | Pay for subscriptions (e.g., Spotify, Netflix, Viu, YouTube Premium, etc)  **Nagbabayad ng subcriptions (gaya ng Spotify, Netflix, Viu, YouTube Premium, etc)** | 11 |  |
|  | Others, please specify: \_\_\_\_\_\_  ***Iba pa, paki-specify*** | 91 |  |
|  | Others, please specify: \_\_\_\_\_\_  ***Iba pa, paki-specify*** | 92 |  |

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| Q8d | **AUTOCODE Q8d BASED ON ANSWERS IN Q8B2**  **DO NOT ASK**  **NOTE TO PROGRAMMER: AUTOCODE Q8D BASED ON ANSWERS IN ~~Q8B1~~ Q8B2**  **AUTOCODE 1 IF Q8A = OR (CODE 1-11, 91-92)**  **AUTOCODE 2 IF Q8B2 = CODES 1 TO 11, 91-92 ARE ALL H99 (DID NOT DO THIS TRANSACTION IN THE P2M)**  **P2M TRANSACTION INCIDENCE**  **[SA]** | Code | Route |
|  | Did transaction in P2M | 1 |  |
|  | Did not do transaction in P2M | 2 |  |

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| Q8B1 | |  | ASK IF **Q8B2** = **OR (1-11) NOT H99** (Did not do this transaction)  ASK AMONG THOSE WHO HAVE DONE GENERAL FINANCIAL TRANSACTIONS IN THE P2M  INCLUDE **Q8B2** AS ROWS (FINANCIAL TRANSACTIONS DONE IN THE P2M)  INCLUDE **Q8B2** AS HEADERS (MOPs DONE IN THE P2M)  FREEZE HEADER  SHOW SCREEN  **GENERAL FINANCIAL TRANSACTIONS METHODS (P1M)**  You mentioned that you have done the following financial transactions in the past 2 months. From this list, which of these financial transactions have you done in **the PAST 1 MONTH ~~(September~~ October)**? Again, please tell me how exactly you did each transaction.  ***Nabanggit mo kanina na ginawa mo ang mga sumusunod na pinansiyal na transaksiyon sa nakalipas na dalawang buwan. Mula sa listahang ito, alin naman ang mga pinansiyal na transaksiyon ang inyong ginawa sa NAKALIPAS NA ISANG BUWAN* ~~(September~~ October)*. Muli, pakisabi po sa akin kung paano ninyo ginawa ~~niyo~~ ang bawat transaksiyon. [MA]*** | | | | | | | |
|  |  | | | eWallet | Mobile/Online Banking | Cash | Check | Debit Card | Credit Card | Did not do this transaction in the **PAST 1 MONTH** | |
| (R1) | Bought load (mobile load, prepaid broadband load, game credits, KUMU coins, PayTV, prepaid kit, Tinder, prepaid insurance, kuryente prepaid, etc.)  ***Bumibili ng load (mobile load, prepaid broadband load, game credits, KUMU coins, PayTV, prepaid kit, Tinder, prepaid insurance, kuryente prepaid, etc.)*** | | | 5 | 6 | 7 | 8 | 9 | 10 | **99** | |
| (R2) | Payments for purchases from any store or establishments in-store or online  ***Nagbabayad ng mga purchases o mga binili mula sa kahit anong tindahan o establisyimento in-store o online*** | | |  |  |  |  |  |  |  | |
| (R4) | Pay bills (phone, utilities, credit card, etc.)  ***Nagbabayad ng bills (phone, utilities, credit card, etc.)*** | | |  |  |  |  |  |  |  | |
| (R9) | *Send money* for any purposes (allowance, donation, etc)  ***Nagpadala ng pera* para sa anumang dahilan o layunin *(allowance, donasyon, ~~online sabong~~, at iba pa)*** | | |  |  |  |  |  |  |  | |
| (R10) | *Receive money* for any purposes (allowance, donation, receive payment from customers, etc)  ***Tumanggap ng pera* para sa anumang dahilan o layunin *(allowance, donasyon, pagtanggap ng bayad mula sa mga customers, at iba pa)*** | | |  |  |  |  |  |  |  | |
| (R8) | Pay for transportation (including public transportation such as jeep, bus, UV, MRT/LRT, and tricycle; ride-hailing apps such as Grab, Angkas, and Joyride, and maintenance of private vehicle, gas, RFID)  **Pagbabayad para sa transportasyon (kabilang ang pampublikong transportasyon tulad ng jeep, bus, UV, MRT/LRT, at tricycle; ride-hailing apps tulad ng Grab, Angkas, at Joyride, at pagpapanatili ng pribadong sasakyan, gas, RFID)** | | |  |  |  |  |  |  |  | |
| (R11) | Pay for subscriptions (e.g., Spotify, Netflix, Viu, YouTube Premium, etc)  **Nagbabayad ng subcriptions (gaya ng Spotify, Netflix, Viu, YouTube Premium, etc)** | | |  |  |  |  |  |  |  | |
| (R91) | Others, please specify: \_\_\_\_\_\_  ***Iba pa, paki-specify*** | | |  |  |  |  |  |  |  | |
| (R92) | Others, please specify: \_\_\_\_\_\_  ***Iba pa, paki-specify*** | | |  |  |  |  |  |  |  | |

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| Q8e | **[Q4 NEW]**  **NOTE TO PROGRAMMER:**  **AUTOCODE Q8e BASED ON ANSWERS IN Q8b1**  **DO NOT ASK**  **GENERAL FINANCIAL TRANSACTIONS DONE IN THE PAST 1 MONTH** | Code | Route |
|  | Bought load (mobile load, prepaid broadband load, game credits, KUMU coins, PayTV, prepaid kit, Tinder, prepaid insurance, kuryente prepaid, etc.)  ***Bumibili ng load (mobile load, prepaid broadband load, game credits, KUMU coins, PayTV, prepaid kit, Tinder, prepaid insurance, kuryente prepaid, etc.)*** | 1 |  |
|  | Payments for purchases from any store or establishments in-store or online  ***Nagbabayad ng mga purchases o mga binili mula sa kahit anong tindahan o establisyimento in-store o online*** | 2 |  |
|  | Pay bills (phone, utilities, insurance, credit card, etc.)  ***Nagbabayad ng bills (phone, utilities, insurance, credit card, etc.)*** | 4 |  |
|  | *Send money* for any purposes (allowance, donation, online sabong, etc)  ***Nagpadala ng pera* para sa anumang dahilan o layunin *(allowance, donasyon, online sabong, at iba pa)*** | 9 |  |
|  | *Receive money* for any purposes (allowance, donation, receive payment from customers, etc)  ***Tumanggap ng pera* para sa anumang dahilan o layunin *(allowance, donasyon, pagtanggap ng bayad mula sa mga customers, at iba pa)*** | 10 |  |
|  | Pay for transportation (including public transportation such as jeep, bus, UV, MRT/LRT, and tricycle; ride-hailing apps such as Grab, Angkas, and Joyride, and maintenance of private vehicle, gas, RFID)  **Pagbabayad para sa transportasyon (kabilang ang pampublikong transportasyon tulad ng jeep, bus, UV, MRT/LRT, at tricycle; ride-hailing apps tulad ng Grab, Angkas, at Joyride, at pagpapanatili ng pribadong sasakyan, gas, RFID)** | 8 |  |
|  | Pay for subscriptions (e.g., Spotify, Netflix, Viu, YouTube Premium, etc)  **Nagbabayad ng subcriptions (gaya ng Spotify, Netflix, Viu, YouTube Premium, etc)** | 11 |  |
|  | Others, please specify:  ***Iba pa, paki-specify*** | (R91) |  |
|  | Others, please specify:  ***Iba pa, paki-specify*** | (R92) |  |

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| Q8f | **[Q4 NEW]**  **NOTE TO PROGRAMMER:**  **AUTOCODE Q8f BASED ON ANSWERS IN Q8b1**  **AUTOCODE 1 IF Q8E = OR (CODE 1-11, 91-92)**  **AUTOCODE 2 IF Q8B1 = CODES 1 TO 11, 91-92 ARE ALL H99 (DID NOT DO THIS TRANSACTION IN THE P1M)**  **DO NOT ASK**  **P1M TRANSACTION INCIDENCE**  [SA] | Code | Route |
|  | Did transaction in P1M | 1 |  |
|  | Did not do transaction in P1M | 2 |  |

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| Q192 | **[Q4 REVISED]**  **ASK IF Q8f = Code 2**  **ASK AMONG THOSE WHO DID NOT DO ANY TRANSACTION IN THE P1M**    **REASONS FOR NOT DOING TRANSACTION IN P1M**  May I ask why you did not do any financial transaction in the past 1 month?  Probe: What else? Is there anything else?  ***Bakit po hindi kayo nagkaroon ng kahit anong transaksyong pinansyal sa nakalipas na isang buwan?***  Probe: Ano pa po? Meron pa po ba? | | | | | | | | | | | | | | | | | |
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| Q193a | **[Q4 NEW]**  ASK IF **Q8B1**= CODES 5/6 AND CODES 7/8/9/10 FOR EITHER R1-R11, R91,-R92  ASK FOR EACH TRANSACTION (R1-R11, R91,R92) USING BOTH OFFLINE AND ONLINE CHANNELS  LOOP/ REPEAT QUESTION PER TRANSACTION  SHUFFLE ROWS  **NOTE TO FR: SHOW SCREEN**  **TRIGGERS IN USING BOTH ONLINE AND OFFLINE MODE OF TRANSACTION - ONLINE**  You mentioned that when you <INSERT FIRST TRANSACTION IN **Q8b1** for both online and offline> in the past 1 month, you used both online and offline. What are your reasons for using online/ e-wallet when you did this transaction?  **Nabanggit ninyo na kapag kayo ay <INSERT FIRST TRANSACTION IN Q8b1 for both online and offline> sa nakalipas na isang buwan, ginawa ninyo ito sa parehong online at offline na paraan. Ano ang mga dahilan o ang nag-trigger sainyo na gamitin ang online/ e-wallet? [MA]** | Code | Route |
|  | Has wide range of online and offline partners  **Madaming online at offline partners** | 1 |  |
|  | Available/ not on downtime whenever I need it  **Available/ hindi naka-downtime tuwing kailangan ko itong gamitin** | 2 |  |
|  | More convenient than offline payment methods (ex. cash, bank, and physical payment centers)  **Mas convenient o maginhawang gamitin kaysa sa mga offline na paraan ng pagbabayad** | 3 |  |
|  | Faster transactions  **Mas mabilis na transaksiyon** | 4 |  |
|  | I was not able to bring cash  **Hindi ako nakapagdala ng pera/ cash** | 5 |  |
|  | I use my e-wallet/ fintech app to augment if I don’t have enough cash with me  **Ginagamit ako ang aking e-wallet/ fintech app para punan o dagdagan kapag kulang ang dala kong cash** | 6 |  |
|  | More comfortable to use online channel/ payment  **Mas komportable na gamitin ang online channel/ payment** | 7 |  |
|  | For emergency purposes and I ran out of cash  **Ginagamit kapag may emergency at naubusan ako ng cash** | 8 |  |
|  | I use my e-wallet/fintech app to earn points  **Ginagamit ko ang e-wallet/ fintech app para maka-earn points** | 9 |  |
|  | Others, specify  **Iba pa, paki-specify** | 98 |  |

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| Q193b | **[Q4 NEW]**  ASK IF **Q8B1**= CODES 5/6 AND CODES 7/8/9/10 FOR EITHER R1-R11, R91,-R92  ASK FOR EACH TRANSACTION (R1-R11, R91,R92) USING BOTH OFFLINE AND ONLINE CHANNELS  LOOP/ REPEAT QUESTION PER TRANSACTION  SHUFFLE ROWS  **NOTE TO FR: SHOW SCREEN**  **TRIGGERS IN USING BOTH ONLINE AND OFFLINE MODE OF TRANSACTION - OFFLINE**  And what are your reasons for using offline mode of payments?  **At ano naman ang mga dahilan mo sa paggamit ng mga offline na paraan ng pagbabayad? [MA]** | Code | Route |
|  | It is more convenient to use when outside or in the physical store  **Mas convenient gamitin sa labas o kapag nasa pisikal na store** | 1 |  |
|  | Faster transactions, no need to wait for confirmation  **Mas mabilis na transaksiyon, hindi na kailangan maghintay ng kumpirmasyon** | 2 |  |
|  | I use cash if my balance or fund in my e-wallet/ Fintech app is not enough  **Ginagamit ko kapag hindi sapat ang balance o pondo sa aking e-wallet/ fintech app** | 3 |  |
|  | E-wallet/Fintech app is under maintenance/ experiencing app downtime  **Ang e-wallet/ fintech app ay under maintenance/ o naka-downtime** | 4 |  |
|  | Sometimes I don’t have access to internet or weak signal in the area so I can’t use my e-wallet/ fintech app  **Minsan wala akong access sa internet o mahina ang signal sa lugar kaya hindi ko magamit ang aking e-wallet/ fintech app** | 5 |  |
|  | More comfortable to use offline channel/ payment  **Mas komportable na gamitin ang offline channel/ payment** | 6 |  |
|  | When ewallet is not accepted  **Kapag hindi tinatanggap ang e-wallet** | 7 |  |
|  | Amount to be paid is too small, so no need to use other means  **Maliit lang ang amount na kailangan bayaran, kaya hindi na kailangan gumamit ng ibang paraan ng pagbabayad** | 8 |  |
|  | I can ask other people to do the purchase / transaction for me  **Pwede akong magpapagbili / magpa-transact sa ibang tao** | 9 |  |
|  | Others, specify  **Iba pa, paki-specify** | 98 |  |

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| **Q193c** | **[NEW]**  **Q8b1 = OR (R1-R11) = CODE 7 ONLY (CASH)**  **ASK AMONG THOSE WHO HAVE TRANSACTIONS WHO USE CASH ONLY**  **SHUFFLE ROWS**  **SHOW SCREEN**  **REASONS FOR USING CASH ONLY IN FINANCIAL TRANSACTIONS**  You mentioned that you used cash only when you <INSERT Q8B1 OR R1-R11 = CODE 7 ONLY>. What are your reasons for using cash only as a mode of payment for these transactions?  **Nabanggit mo na cash lang ang ginagamit mo kapag ikaw ay <INSERT Q8B1 OR R1-R11 = CODE 7 ONLY>**. **Ano ang mga dahilan kung bakit cash lang ang mode of payment na ginagamit mo sa mga transaksiyon na ito? [MA]** | Code | Route |
|  | It is more convenient to use when outside or in the physical store  **Mas convenient gamitin sa labas o kapag nasa pisikal na store** | 1 |  |
|  | Faster transactions, no need to wait for confirmation  **Mas mabilis na transaksiyon, hindi na kailangan maghintay ng kumpirmasyon** | 2 |  |
|  | E-wallet/Fintech app is under maintenance/ experiencing app downtime  **Ang e-wallet/ fintech app ay under maintenance/ o naka-downtime** | 3 |  |
|  | Sometimes I don’t have access to internet or weak signal in the area so I can’t use my e-wallet/ fintech app  **Minsan wala akong access sa internet o mahina ang signal sa lugar kaya hindi ko magamit ang aking e-wallet/ fintech app** | 4 |  |
|  | More comfortable to use cash payment  **Mas komportable na gamitin ang cash sa pagbabayad** | 5 |  |
|  | E-wallet is not accepted  **Hindi tinatanggap ang e-wallet** | 6 |  |
|  | Amount to be paid is too small, so no need to use other means  **Maliit lang ang amount na kailangan bayaran, kaya hindi na kailangan gumamit ng ibang paraan ng pagbabayad** | 7 |  |
|  | I can ask other people to do the purchase / transaction for me  **Pwede akong magpapagbili / magpa-transact sa ibang tao** | 8 |  |
|  | I don’t use other modes of payment for my financial transactions  **Hindi ako gumagamit ng ibang modes of payment sa aking mga pinansiyal na transaksiyon** | 9 |  |
|  | I don’t trust online or e-wallet for my financial transactions  **Wala akong tiwala sa online o e-wallet sa aking mga pinansiyal na transaksiyon** | 10 |  |
|  | I rarely fund my online or e-wallet account  **Bihira ko lang pondohan o lagyan ng laman ang aking online o e-wallet account** | 11 |  |
|  | Others, specify  **Iba pa, paki-specify** | 98 |  |

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| Q9b | ASK TO BOTH 1 OR 2:   1. ASK AMONG THOSE WITHOUT CODE 5,6 IN ANY OF THE FINANCIAL TRANSACTIONS IN Q8b1: SHOW ALL STUBS   **INCIDENCE OF OWNING AN ACCOUNT**  **SHOW SCREEN**  Which among the following digital platforms/channel do you have an existing account? Anything else?  ***Alin sa mga digital platforms/channel na ito ang meron kayong existing account? Mayroon pa po ba?***[MA] | Code | Route |
|  | E-money/ mobile wallet | 1 |  |
|  | Mobile/ online/ digital banks | 2 |  |
|  | E-remittance | 3 |  |
|  | Other financial apps/ websites, specify brand (if possible)\_\_\_\_\_\_\_\_\_\_\_\_\_ | 4 |  |
|  | None of the above/  **Wala sa mga nabanggit** | 99 |  |

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| Q101 | AUTOCODE  CODE 1, IF CODE 1 IN ANY ROWS 1-6 IN **Q8B1** AND **Q8B1**= OR (CODES 5-6)  CODE 2, IF NOT CODE 1 IN ANY CODES 1-6 IN **Q8B1** AND **Q8B1**= OR (CODES 5-6)  CODE 3, IF Q9b=CODE 99  **CONTROL** | Code | Route |
|  | Regular users | 1 |  |
|  | Non-regular users but with account | 2 |  |
|  | Non-regular users and without account | 3 |  |

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| Q10 | **[Q4 REVISED]**  **ASK IF Q9b = CODE 99 OR QB1 OR (1-11) NOT OR (5,6)**  **ASK IF DID NOT USE E-WALLET/ MOBILE BANKING IN FINANCIAL TRANSACTIONS IN THE P1M AND IF WITHOUT EXISTING ACCOUNT**  **NON-REJECTOR OF FINTECH**  Are you open to using any e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites for any financial transaction in the future?  ***Ikukunsidera niyo bang gamitin ang kahit anong e-money/mobile money/ mobile bank/ e-remittance/ anumang financial app or websites para sa kahit anong transaksyong pinansyal sa hinaharap?*** [SA] | Code | Route |
|  | Yes  ***Oo*** | 1 |  |
|  | No  ***Hindi*** | 2 |  |

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| Q10.1 | ASK IF Q10=2  **REASONS FOR BEING A REJECTOR**  May I ask why you are not open to using any e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites for any financial transaction in the future?  Probe: What else? Is there anything else?  ***Bakit po hindi niyo ikinukunsiderang gamitin ang kahit anong e-money/mobile money/ mobile bank/ e-remittance/ anumang financial app or websites para sa kahit anong transaksyong pinansyal sa hinaharap?***  Probe: Ano pa po? Meron pa po ba? | | | | | | | | | | | | | | | | | |
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|  | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | | | | | | | | |
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| **[Q4 NEW]**  **NOTE TO PROGRAMMER:**  **ONLY ASK THIS SECTION IF Q10 = CODE 2**  **ASK AMONG REJECTORS OF FINTECH**  **SECTION 1.2 BRAND AWARENESS AND USAGE**  **(AMONG REJECTORS OF FINTECH)** |

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| QFR1c | EXCLUDE **Q16a** and **Q16b**  ROTATE ORDER OF BRANDS  **AIDED AWARENESS**  **SHOW SCREEN**  Which of the following e-wallet/mobile money/mobile bank/ e-remittance / any financial apps or websites are you aware of?  ***Alin sa mga sumusunod na e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites ang alam ninyo?***  [MA] | | |
| QFR1d | AUTOCODE **Q16a, Q16b,** and **QFR1c**  **TOTAL BRAND AWARENESS** | | |
|  | | QFR1c | QFR1d |
|  | | AIDED | TOTAL AWARE |
| Gcash | | 01 | 01 |
| PayMaya/ Maya | | 02 | 02 |
| Coins.ph | | 03 | 03 |
| PayPal | | 04 | 04 |
| TrueMoney | | 05 | 05 |
| DragonPay | | 06 | 06 |
| GrabPay | | 07 | 07 |
| AliPay | | 08 | 08 |
| WeChat Pay | | 09 | 09 |
| Beep | | 10 | 10 |
| CLIQQ | | 11 | 11 |
| BPI Mobile/ Online | | 12 | 12 |
| BDO Mobile/ Online | | 13 | 13 |
| ECPay | | 14 | 14 |
| Landbank Mobile/ Online | | 16 | 16 |
| Metrobank Mobile/ Online | | 17 | 17 |
| CIMB Bank | | 18 | 18 |
| UnionBank Mobile/ Online | | 19 | 19 |
| Security Bank Mobile/ Online | | 20 | 20 |
| DiskarTech | | 21 | 21 |
| BDO Pay | | 22 | 22 |
| ShopeePay | | 23 | 23 |
| LazWallet | | 24 | 24 |
| ML Wallet | | 25 | 25 |
| eCebuana | | 26 | 26 |
| SquidPay | | 27 | 27 |
| Bayad Center Online / App | | 28 | 28 |
| Tonik | | 29 | 29 |
| BancNet Online | | 30 | 30 |
| Moneygment | | 31 | 31 |
| Payoneer | | 32 | 32 |
| RCBC mobile | | 33 | 33 |
| StarPay | | 34 | 34 |
| Maybank's Isave | | 35 | 35 |
| HelloMoney | | 36 | 36 |
| Eon | | 37 | 37 |
| Komo | | 38 | 38 |
| OFBank | | 39 | 39 |
| PBCOMobile | | 40 | 40 |
| PSBank Mobile | | 41 | 41 |
| Touch Pay | | 42 | 42 |
| SeaBank | | 43 | 43 |
| Remitly | | 44 | 44 |
| Xendpay | | 45 | 45 |
| GoTyme | | 46 | 46 |
| Vybe by BPI | | 47 | 47 |
| PalawanPay | | 48 | 48 |
| Others (Specify \_\_\_\_\_\_\_\_) | | 91 | 91 |
| None/Wala | | 99 | 99 |

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| QFR2a | **[Q4 NEW]**  ASK IF Q10 = CODE 2  ASK AMONG REJECTORS OF FINTECH  INCLUDE QFR1d (BRANDS AWARE OF)  **Note to FR:** PLEASE READ EACH BRAND CAREFULLY TO THE RESPONDENT  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE EVER DOWNLOADED**  Which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites have you ever downloaded? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang na-download mo? Maaari kang pumili ng higit sa isa.*** [MA] |
| QFR2b | INCLUDE **QFR2a**  SHOW SCREEN  **Note to FR:** PLEASE READ EACH BRAND CAREFULLY TO THE RESPONDENT  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE EVER REGISTERED**  Which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites have you ever registered for an account? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang na-nagregister ka para gumawa ng account? Maaari kang pumili ng higit sa isa.*** [MA] |
| QFR2c | INCLUDE**QFR2b**  AUTOCODE  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE WITH EXISTING ACCOUNT**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile banks/ e-remittance / any financial apps or websites do you have an existing account? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang mayroon kayong account? Maaari kang pumili ng higit sa isa.*** [MA] |
| QFR2d | INCLUDE**QFR2c**  ASK AMONG WITH USERS OR WITH ACCOUNT  QUANTITY TYPE  SHOULD BE 1 OR ABOVE, VALIDATE IF ANSWERED MORE THAN 5 BUT CONTINUE IF CONFIRMED  **# OF ACCOUNTS PER BRAND**  How many account/s do you have with (mention brand)?  ***Ilang account ang mayroon ka para sa (mention brand)? [QUANTITY]*** |
| QFR2e | INCLUDE**QFR2c**  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE EVER USED**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile banks/ e-remittance / any financial apps or websites have you ever used? You may select more than one.  Note: By ever used, it means you used it through your personal account, not the account of others.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nagamit mo na? Maaari kang pumili ng higit sa isa.***  ***Note: Ibig sabihin ay dapat nagamit mo dito ang iyong sariling account at hindi ang account ng iba.***[MA] |
| QFR2f | INCLUDE **QFR2e**  **Note to FR:** PLEASE READ EACH BRAND CAREFULLY TO THE RESPONDENT  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE USED IN THE PAST 6 MONTHS**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile banks/ e-remittance / any financial apps or websites have you used in the past 6 months? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nagamit mo sa nakalipas na 6 na buwan? Maaari kang pumili ng higit sa isa.*** [MA] |
| QFR2g | INCLUDE **QFR2f**  **Note to FR:** PLEASE READ EACH BRAND CAREFULLY TO THE RESPONDENT  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE USED IN THE PAST 2 MONTHS**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites have you used in the past 2 months? You may select more than one that you have used at least once in the past 2 months.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nagamit mo sa nakalipas na 2 buwan? Maaari kang pumili ng higit sa isa na iyong nagamit kahit isang beses lamang sa nakalipas na 2 buwan.*** [MA] |
| QFR2h | INCLUDE **QFR2g**  **Note to FR:** PLEASE READ EACH BRAND CAREFULLY TO THE RESPONDENT  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE USED IN THE PAST 4 WEEKS**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites have you used in the past 4 weeks? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nagamit mo sa nakalipas na 4 na linggo? Maaari kang pumili ng higit sa isa.*** [MA] |
| QFR2i | INCLUDE **QFR2h**  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE USED IN THE PAST 1 WEEK**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites have you used in the past 1 week? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nagamit mo sa nakalipas na 1 linggo? Maaari kang pumili ng higit sa isa.*** [MA] |
| QFR2j | INCLUDE **QFR2i**  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE USED MOST OFTEN (BUMO)**  **SHOW SCREEN**  And which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites do you use most often?  ***At alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang pinakamadalas mong ginagamit?*** [SA] |

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|  | QFR2a | QFR2b | QFR2c | QFR2d | QFR2e | QFR2f | QFR2g | QFR2h | QFR2i | QFR2j |
|  | EVER DOWNLOADED | EVER REGISTERED | WITH EXISTING ACCOUNT | # OF ACCOUNTS (Quantity) | EVER USED | P6M | P2M | P4W | P1W | BUMO |
| Gcash | 01 | 01 | 01 |  | 01 | 01 | 01 | 01 | 01 | 01 |
| PayMaya/ Maya | 02 | 02 | 02 |  | 02 | 02 | 02 | 02 | 02 | 02 |
| Coins.ph | 03 | 03 | 03 |  | 03 | 03 | 03 | 03 | 03 | 03 |
| PayPal | 04 | 04 | 04 |  | 04 | 04 | 04 | 04 | 04 | 04 |
| TrueMoney | 05 | 05 | 05 |  | 05 | 05 | 05 | 05 | 05 | 05 |
| DragonPay | 06 | 06 | 06 |  | 06 | 06 | 06 | 06 | 06 | 06 |
| GrabPay | 07 | 07 | 07 |  | 07 | 07 | 07 | 07 | 07 | 07 |
| AliPay | 08 | 08 | 08 |  | 08 | 08 | 08 | 08 | 08 | 08 |
| WeChat Pay | 09 | 09 | 09 |  | 09 | 09 | 09 | 09 | 09 | 09 |
| Beep | 10 | 10 | 10 |  | 10 | 10 | 10 | 10 | 10 | 10 |
| CLIQQ | 11 | 11 | 11 |  | 11 | 11 | 11 | 11 | 11 | 11 |
| BPI Mobile/ Online | 12 | 12 | 12 |  | 12 | 12 | 12 | 12 | 12 | 12 |
| BDO Mobile/ Online | 13 | 13 | 13 |  | 13 | 13 | 13 | 13 | 13 | 13 |
| ECPay | 14 | 14 | 14 |  | 14 | 14 | 14 | 14 | 14 | 14 |
| Landbank Mobile/ Online | 16 | 16 | 16 |  | 16 | 16 | 16 | 16 | 16 | 16 |
| Metrobank Mobile/ Online | 17 | 17 | 17 |  | 17 | 17 | 17 | 17 | 17 | 17 |
| CIMB Bank | 18 | 18 | 18 |  | 18 | 18 | 18 | 18 | 18 | 18 |
| UnionBank Mobile/ Online | 19 | 19 | 19 |  | 19 | 19 | 19 | 19 | 19 | 19 |
| Security Bank Mobile/ Online | 20 | 20 | 20 |  | 20 | 20 | 20 | 20 | 20 | 20 |
| DiskarTech | 21 | 21 | 21 |  | 21 | 21 | 21 | 21 | 21 | 21 |
| BDO Pay | 22 | 22 | 22 |  | 22 | 22 | 22 | 22 | 22 | 22 |
| ShopeePay | 23 | 23 | 23 |  | 23 | 23 | 23 | 23 | 23 | 23 |
| LazWallet | 24 | 24 | 24 |  | 24 | 24 | 24 | 24 | 24 | 24 |
| ML Wallet | 25 | 25 | 25 |  | 25 | 25 | 25 | 25 | 25 | 25 |
| eCebuana | 26 | 26 | 26 |  | 26 | 26 | 26 | 26 | 26 | 26 |
| SquidPay | 27 | 27 | 27 |  | 27 | 27 | 27 | 27 | 27 | 27 |
| Bayad Center Online / App | 28 | 28 | 28 |  | 28 | 28 | 28 | 28 | 28 | 28 |
| Tonik | 29 | 29 | 29 |  | 29 | 29 | 29 | 29 | 29 | 29 |
| BancNet Online | 30 | 30 | 30 |  | 30 | 30 | 30 | 30 | 30 | 30 |
| Moneygment | 31 | 31 | 31 |  | 31 | 31 | 31 | 31 | 31 | 31 |
| Payoneer | 32 | 32 | 32 |  | 32 | 32 | 32 | 32 | 32 | 32 |
| RCBC mobile | 33 | 33 | 33 |  | 33 | 33 | 33 | 33 | 33 | 33 |
| StarPay | 34 | 34 | 34 |  | 34 | 34 | 34 | 34 | 34 | 34 |
| Maybank's Isave | 35 | 35 | 35 |  | 35 | 35 | 35 | 35 | 35 | 35 |
| HelloMoney | 36 | 36 | 36 |  | 36 | 36 | 36 | 36 | 36 | 36 |
| Eon | 37 | 37 | 37 |  | 37 | 37 | 37 | 37 | 37 | 37 |
| Komo | 38 | 38 | 38 |  | 38 | 38 | 38 | 38 | 38 | 38 |
| OFBank | 39 | 39 | 39 |  | 39 | 39 | 39 | 39 | 39 | 39 |
| PBCOMobile | 40 | 40 | 40 |  | 40 | 40 | 40 | 40 | 40 | 40 |
| PSBank Mobile | 41 | 41 | 41 |  | 41 | 41 | 41 | 41 | 41 | 41 |
| Touch Pay | 42 | 42 | 42 |  | 42 | 42 | 42 | 42 | 42 | 42 |
| SeaBank | 43 | 43 | 43 |  | 43 | 43 | 43 | 43 | 43 | 43 |
| Remitly | 44 | 44 | 44 |  | 44 | 44 | 44 | 44 | 44 | 44 |
| Xendpay | 45 | 45 | 45 |  | 45 | 45 | 45 | 45 | 45 | 45 |
| GoTyme | 46 | 46 | 46 |  | 46 | 46 | 46 | 46 | 46 | 46 |
| Vybe by BPI | 47 | 47 | 47 |  | 47 | 47 | 47 | 47 | 47 | 47 |
| PalawanPay | 48 | 48 | 48 |  | 48 | 48 | 48 | 48 | 48 | 48 |
| Others (Specify \_\_\_\_\_\_\_\_) | 91 | 91 | 91 |  | 91 | 91 | 91 | 91 | 91 | 91 |
| None/Wala | 99 | 99 | 99 |  | 99 | 99 | 99 | 99 | 99 | 99 |

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| QFR2k | **[Q4 NEW]**  ASK AMONG EVER USERS  INCLUDE BRANDS IN **QFR2e** AS HEADERS  **STATUS OF E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE ACCOUNT**  **SHOW SCREEN**  What was/is the status of the account (mention e-wallet ever used in **QFR2e**) when you last used it?  **Ano ang status ng iyong (mention e-wallet ever used in QFR2e) account noong huli mo itong ginamit?** [SA] | Code | Route |
|  | Basic Account | 1 |  |
|  | Fully Verified/Upgraded/Complete/Premium Account | 2 |  |

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| QFR3a | **[Q4 NEW]**  ASK AMONG GCASH AWARE (**QFR1d = Code 1**) WHO ARE FINTECH REJECTORS  **NOTE TO FR: DO NOT SHOW SCREEN. ASK SPONTANEOUSLY**  **GCASH SERVICES: TOM AWARENESS**  **ASK SPONTANEOUSLY**  Which ONE service or transaction that comes to your mind when you think GCash? This may or may not be a service or transaction you are currently using.  ***Aling ISANG serbisyo o transaksiyon ang naiisip ninyo kapag nababanggit ang GCash? Maaaring ito ay serbisyo o transaksiyon na kasalukuyan ninyong ginagamit o hindi.***  **Kung bubuksan o titingnan mo ang GCash app, ano ang unang pumapasok sa isip mo?” *[SA]*** |
| QFR3b | EXCLUDE **QFR3a**  **NOTE TO FR: DO NOT SHOW SCREEN. ASK SPONTANEOUSLY**  **GCASH SERVICES: OTHER SPONT AWARENESS**  **ASK SPONTANEOUSLY**  What other GCash services or transactions that you can do with GCashthat you can think of?  ***Ano pang ibang serbisyo ng o mga transaksiyon na maari mong magasawa sa GCash ang naiisip ninyo?*** [MA] |
| QFR3c | EXCLUDE **QFR3a** and **QFR3b**  **GCASH SERVICES: AIDED AWARENESS**  **SHOW SCREEN**  Which of the following GCash services are you aware of?  ***Alin sa mga sumusunod na serbisyo ng GCash ang alam ninyo?* [MA]** |
| QFR3d | AUTOCODE **QFR3a, QFR3b, and QFR3c**  **TOTAL GCASH SERVICES AWARENESS** |
| QFR3e | ASK IF **QFR3d = NOT CODE 99**  ASK AMONG AWARE OF AT DIFFERENT GCASH UCs  INCLUDE **QFR3d** AS ROWS  **GCASH SERVICES EVER USED**  **SHOW SCREEN**  Which of these GCash services have you ever used? You may select more than one.  Note: By ever used, it means you used it through your personal account, not the account of others.  ***Alin sa mga serbisyo nang GCash na ito ang nagamit mo na? Maaari kang pumili ng higit sa isa.***  ***Note: Ibig sabihin ay dapat nagamit mo dito ang iyong sariling account at hindi ang account ng iba***.[MA] |
| QFR3f | INCLUDE **QFR3e**  **GCASH SERVICES USED IN THE PAST 2 MONTHS**  **SHOW SCREEN**  Which of these GCash services have you used in the past 2 months? You may select more than one that you have used at least once in the past 2 months.  ***Alin sa mga serbisyo nang GCash na ito ang nagamit mo sa nakalipas na 2 buwan? Maaari kang pumili ng higit sa isa na iyong nagamit kahit isang beses lamang sa nakalipas na 2 buwan.*** [MA] |
| QFR3g | INCLUDE **QFR3f** AS ROWS  **GCASH SERVICES USED IN THE PAST 4 WEEKS**  **SHOW SCREEN**  Which of these GCash services have you used in the past 4 weeks? You may select more than one.  ***Alin sa mga serbisyo nang GCash na ito ang nagamit mo sa nakalipas na 4 na linggo? Maaari kang pumili ng higit sa isa.*** [MA] |

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|  | QFR3a | QFR3b | QFR3c | QFR3d | QFR3e | QFR3f | QFR3g |
|  | TOM | OTHER SPONT | AIDED | TOTAL AWARE | EVER TRIED | P2M USAGE | P4W USAGE |
| Buy load | 01 | 01 | 01 | 01 | 01 | 01 | 01 |
| Send Money | 02 | 02 | 02 | 02 | 02 | 02 | 02 |
| Pay QR / STP | 03 | 03 | 03 | 03 | 03 | 03 | 03 |
| Webpay | 04 | 04 | 04 | 04 | 04 | 04 | 04 |
| GLife | 05 | 05 | 05 | 05 | 05 | 05 | 05 |
| A+ rewards | 06 | 06 | 06 | 06 | 06 | 06 | 06 |
| Pay bills | 07 | 07 | 07 | 07 | 07 | 07 | 07 |
| GInsure | 08 | 08 | 08 | 08 | 08 | 08 | 08 |
| GSave | 09 | 09 | 09 | 09 | 09 | 09 | 09 |
| Receive Money | 21 | 21 | 21 | 21 | 21 | 21 | 21 |
| Bank transfer | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
| GCash Padala | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| GLoan | 13 | 13 | 13 | 13 | 13 | 13 | 13 |
| GCredit | 14 | 14 | 14 | 14 | 14 | 14 | 14 |
| GGives | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| GInvest/GFunds | 16 | 16 | 16 | 16 | 16 | 16 | 16 |
| GCrypto | 17 | 17 | 17 | 17 | 17 | 17 | 17 |
| Global GStocks | 18 | 18 | 18 | 18 | 18 | 18 | 18 |
| PH GStocks | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Request Money | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| GForest | 22 | 22 | 22 | 22 | 22 | 22 | 22 |
| Earn Money | 23 | 23 | 23 | 23 | 23 | 23 | 23 |
| Jobs | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Ship & Deliver | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| Others (Specify \_\_\_\_\_\_\_\_) | 91 | 91 | 91 | 91 | 91 | 91 | 91 |
| None/Wala | 99 | 99 | 99 | 99 | 99 | 99 | 99 |

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| **[Q4 NEW]**  **END OF INCIDENCE SECTION**  **TERMINATE IF Q10=CODE 2 (FINTECH REJECTORS) AFTER QFR3g**  **SUMMARY OF RESPONDENT QUALIFICATION**  **FOR FR REFERENCE ON QUOTA TAGGING**  Q1. Age– <pipe in Q1>  Q2. Gender– <pipe in Q2>  Q3. Region/Area – <pipe in Q3>  Q4. Urbanity – <pipe in Q4> |

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| **MAIN QUESTIONNAIRE** |

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| **SECTION 1.3: EVALUATION OF DIFFERENT MODES OF PAYMENT** |

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| **Q103** | **[NEW]**  FREEZE HEADERS  SHUFFLE ROWS  **STATED IMPORTANCE – MODE OF PAYMENT**  **SHOW SCREEN**  Think about your important considerations in choosing the mode of payment such as cash, e-wallet/ fintech/ mobile money apps or websites, banks (check, debit card, credit card) or mobile/digital banks, and remittance centers/ e-remittance to use for different financial transactions. Please rate the following statements based on importance from being "Not Important at all," to 5 being "Very Important."  ***Isipin mo ang mga itinuturing mong importante kapag pumipili ng mode of payment o pagbabayad gaya ng cash, e-wallet/ fintech/ mobile money apps o websites, banks (check, debit card, credit card) o mobile/digital banks, and remittance centers o e-remittance apps para gamitin sa iba’t ibang pinansiyal na transaksiyon. Paki-rate ang mga sumusunod na pahayag base sa importansya nito, mula 1 bilang "Talagang hindi importante" hanggang 5 bilang "Talagang importante."* [SA]** | | | | | | |
|  | | | Not important at all  ***Talagang hindi importante*** | Somewhat not important  ***Medyo hindi importante*** | May or may not be important  ***Maaaring importante, maaaring hindi*** | Somewhat important  ***Medyo importante*** | Very important  ***Talagang importante*** |
| (R1) | | Can be used whenever needed (any time and any day)  ***Magagamit kahit kailan kailanganin (anumang oras at anumang araw)*** | 1 | 2 | 3 | 4 | 5 |
| (R2) | | Makes everyday life easier  ***Ginagawang mas madali ang buhay sa araw-araw*** | 1 | 2 | 3 | 4 | 5 |
| (R3) | | Can be used anywhere (widely accepted, online and in-store)  ***Maaring gamitin kahit saan (malawakang tinatanggap, online at in-store)*** | 1 | 2 | 3 | 4 | 5 |
| (R4) | | Has low to no transaction fees  ***May mababa o walang transaction fees*** | 1 | 2 | 3 | 4 | 5 |
| (R5) | | I can depend on for emergency or additional funds  ***Maasahan ko para sa emergency o karagdagang pondo*** | 1 | 2 | 3 | 4 | 5 |
| (R6) | | Helps me get ready for a better tomorrow  ***Tinutulungan akong maghanda para sa isang magandang bukas*** | 1 | 2 | 3 | 4 | 5 |
| (R7) | | For everyone (young or old, rich or poor)  ***Para sa lahat (bata o matanda, mayaman o mahirap)*** | 1 | 2 | 3 | 4 | 5 |
| (R8) | | Safe and secure to use for different financial transactions  ***Ligtas o safe at secure gamitin sa iba’t ibang pinansiyal na transaksiyon*** | 1 | 2 | 3 | 4 | 5 |
| (R9) | | Faster transactions  ***Mas mabilis na transaction*** | 1 | 2 | 3 | 4 | 5 |
| (R10) | | Convenient to use for different financial transactions  ***Madaling gamitin para sa iba’t ibang pinansiyal na transaksiyon*** | 1 | 2 | 3 | 4 | 5 |
| (R11) | | Is the mode of payment I use for my most important financial transactions  ***Ay ang mode of payment na ginagamit ko para sa aking pinaka-importanteng pinansiyal na transaksiyon*** | 1 | 2 | 3 | 4 | 5 |
| (R12) | | I feel comfortable using it for my different financial transactions  ***Komportable akong gamitin ito sa aking iba’t ibang pinansiyal na transaksiyon*** | 1 | 2 | 3 | 4 | 5 |
| (R13) | | Hassle-free and easy to use  ***Walang hassle at madaling gamitin*** | 1 | 2 | 3 | 4 | 5 |
| (R14) | | Gives me perks, rewards, ~~and~~ deals, and discounts ~~privileges~~ that are relevant to me  ***Nagbibigay sa akin ng mga perks, rewards, ~~at~~ deals, at discounts ~~pribelehiyo~~ na naaangkop sa akin*** | 1 | 2 | 3 | 4 | 5 |
| (R15) | | Is the mode of payment that I can use for any and all of financial transactions  ***Ay ang mode of payment na magagamit ko sa kahit ano at lahat ng pinansiyal na transaksiyon*** | 1 | 2 | 3 | 4 | 5 |
| (R16) | | Convenient to send money anytime, anywhere for free  **Convenient magpadala ng pera anumang oras, kahit saan nang libre** | 1 | 2 | 3 | 4 | 5 |
| (R17) | | Low foreign exchange rates for purchases abroad  **Mababang foreign exchange rates para sa mga purchases o binili sa ibang bansa** | 1 | 2 | 3 | 4 | 5 |
| (R18) | | Accepted as payment in different countries with no service fees  **~~Tinanggap sa mahigit 200 bansa na walang service fees~~**  **Tinanggap na payment o pambayad sa iba't ibang bansa nang walang service fees** | 1 | 2 | 3 | 4 | 5 |

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| Q104 | **[NEW]**  INCLUDE MODES OF PAYMENT AWARE OF  ROTATE STUBS  FREEZE HEADER  ALWAYS SHOW COLUMN FOR NONE  SHOW HEADER 1 (CASH) IF Q102 = CODE 1  SHOW HEADER 2 (CHECK) IF Q102 = CODE 2  SHOW HEADER 3 (DEBIT CARD) IF Q102 = CODE 3  SHOW HEADER 4 (CREDIT CARD) IF Q102 = CODE 4  SHOW HEADER 5 [BANKS (WITH PHYSICAL BRANCHES AND ATMS)] IF Q102 = CODE 5  SHOW HEADER 6 (REMITTANCE CENTERS) IF Q102 = CODE 6  SHOW HEADER 7 (E-WALLET/ FINTECH) IF Q102 = CODE 7  SHOW HEADER 8 (MOBILE/ ONLINE BANKING) IF Q102 = CODE 8  SHOW HEADER 9 (E-REMITTANCE) IF Q102 = CODE 9  **NOTE TO FR:** PLEASE TURN THE TABLET TO LANDSCAPE MODE IF BRANDS AWARE OF/ HEADERS IS MORE THAN 3  **ASSOCIATION – MODE OF PAYMENT**  **SHOW SCREEN**  Please read through each of the statements below that may apply to different modes of payment for financial transactions. Please indicate to which mode of payment you think each statement applies. You can select as many or as few modes of payment as you wish.  ***Pakibasa ang bawat pahayag na ito na maaaring naaangkop sa iba't-ibang modes of payment o pagbabayad sa mga pinansiyal na transaksiyon. Pakisabi kung sa anong mode of payment sa palagay mo ito naaangkop. Maaaring pumili ng kahit ilan sa mga mode of payment.* [MA]** | | | | | | | | | | | |
|  | | | Cash | Check | Debit Card | Credit Card | Banks (with physical branches and ATMs) | Remittance Centers | E-Wallet/ Fintech App | Mobile/ Online Banking | E-Remittance | None |
| (R1) | | Can be used whenever needed (any time and any day)  ***Magagamit kahit kailan kailanganin (anumang oras at anumang araw)*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R2) | | Makes everyday life easier  ***Ginagawang mas madali ang buhay sa araw-araw*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R3) | | Can be used anywhere (widely accepted, online and in-store)  ***Maaring gamitin kahit saan (malawakang tinatanggap, online at in-store)*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R4) | | Has low to no transaction fees  ***May mababa o walang transaction fees*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R5) | | I can depend on for emergency or additional funds  ***Maasahan ko para sa emergency o karagdagang pondo*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R6) | | Helps me get ready for a better tomorrow  ***Tinutulungan akong maghanda para sa isang magandang bukas*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R7) | | For everyone (young or old, rich or poor)  ***Para sa lahat (bata o matanda, mayaman o mahirap)*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R8) | | Safe and secure to use for different financial transactions  ***Ligtas o safe at secure gamitin sa iba’t ibang pinansiyal na transaksiyon*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R9) | | Faster transactions  ***Mas mabilis na transaction*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R10) | | Convenient to use for different financial transactions  ***Madaling gamitin para sa iba’t ibang pinansiyal na transaksiyon*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R11) | | Is the mode of payment I use for my most important financial transactions  ***Ay ang mode of payment na ginagamit ko para sa aking pinaka-importanteng pinansiyal na transaksiyon*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R12) | | I feel comfortable using it for my different financial transactions  ***Komportable akong gamitin ito sa aking iba’t ibang pinansiyal na transaksiyon*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R13) | | Hassle-free and easy to use  ***Walang hassle at madaling gamitin*** | 1 | 2 | 3 | 4 | 5 |  |  |  |  |  |
| (R14) | | Gives me perks, rewards, ~~and~~ deals, and discounts ~~privileges~~ that are relevant to me  ***Nagbibigay sa akin ng mga perks, rewards, ~~at~~ deals, at discounts ~~pribelehiyo~~ na naaangkop sa akin*** | 1 | 2 | 3 | 4 | 5 |  |  |  |  |  |
| (R15) | | Is the mode of payment that I can use for any and all of financial transactions  ***Ay ang mode of payment na magagamit ko sa kahit ano at lahat ng pinansiyal na transaksiyon*** | 1 | 2 | 3 | 4 | 5 |  |  |  |  |  |
| (R16) | | Convenient to send money anytime, anywhere for free  **Convenient magpadala ng pera anumang oras, kahit saan nang libre** | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| (R17) | | Low foreign exchange rates for purchases abroad  **Mababang foreign exchange rates para sa mga purchases o binili sa ibang bansa** | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| (R18) | | Accepted as payment in different countries with no service fees  **~~Tinanggap sa mahigit 200 bansa na walang service fees~~**  **Tinanggap na payment o pambayad sa iba't ibang bansa nang walang service fees** | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

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| **SECTION 2: BRAND AWARENESS** |

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| Q16c | EXCLUDE Q16a and Q16b  ROTATE ORDER OF BRANDS  **AIDED AWARENESS**  **SHOW SCREEN**  Which of the following e-wallet/mobile money/mobile bank/ e-remittance / any financial apps or websites are you aware of? Please note that e-wallet/mobile money/mobile bank/ e-remittance / any financial apps or websites are those that needs to be downloaded and you don’t need to go to the physical store/ branch to transact.  ***Alin sa mga sumusunod na e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites ang alam ninyo?* Pakitandaan po na ang** e-wallet/mobile money/mobile bank/ e-remittance / any financial apps or websites ay iyong mga kailangang i-download pa sa cellphone at hindi na kailangang puntahan sa physical store/ branch para makapag-transact.  [MA] |
| Q16d | AUTOCODE Q16a, Q16b, Q16c  **TOTAL BRAND AWARENESS** |
| Q16e | INCLUDE Q16d  ROTATE ORDER OF BRANDS  ONLY SHOW CODE 99 NONE IF Q101=OR (CODE 2,3)  **NOTE TO FR: DO NOT SHOW SCREEN. ASK SPONTANEOUSLY**  **FIRST FAVORITE E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE**  ASK SPONTANEOUSLY  Among the e-wallet/mobile money/mobile bank/ e-remittance / any financial apps or websites that you are aware of, which one would you say is your first favorite?  ***Sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na iyong alam, alin ang masasabi mong pinakapaborito mo?***[SA] |
| Q16f | ASK IF Q16e=NOT CODE 99  INCLUDE Q16d, EXCLUDE Q16e  ROTATE ORDER OF BRANDS  **NOTE TO FR: DO NOT SHOW SCREEN. ASK SPONTANEOUSLY**  **SECOND FAVORITE E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE**  ASK SPONTANEOUSLY  Which one is your second favorite?  ***Alin naman ang pangalawang pinakapaborito mo?***[SA] |
| Q16g | INCLUDE Q16d  ROTATE ORDER OF BRANDS  ONLY SHOW CODE 99 NONE IF Q101= OR(CODE 2,3)  **NOTE TO FR: DO NOT SHOW SCREEN. ASK SPONTANEOUSLY**  **RECOMMENDED E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE**  ASK SPONTANEOUSLY  If you had to recommend one brand of e-wallet/mobile money/mobile bank/ e-remittance / any financial apps or websites to somebody, which one would you recommend to use?  ***Kung kayo ay magrerekomenda ng isang brand ng e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites sa ibang tao, alin ang irerekomenda mong gamitin?***[SA] |

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|  | Q16c | Q16d | Q16e | Q16f | Q16g |
|  | AIDED | TOTAL AWARE | 1ST FAVORITE | 2ND FAVORITE | RECOMMENDED |
| Gcash | 01 | 01 | 01 | 01 | 01 |
| PayMaya/ Maya | 02 | 02 | 02 | 02 | 02 |
| Coins.ph | 03 | 03 | 03 | 03 | 03 |
| PayPal | 04 | 04 | 04 | 04 | 04 |
| TrueMoney | 05 | 05 | 05 | 05 | 05 |
| DragonPay | 06 | 06 | 06 | 06 | 06 |
| GrabPay | 07 | 07 | 07 | 07 | 07 |
| AliPay | 08 | 08 | 08 | 08 | 08 |
| WeChat Pay | 09 | 09 | 09 | 09 | 09 |
| Beep | 10 | 10 | 10 | 10 | 10 |
| CLIQQ | 11 | 11 | 11 | 11 | 11 |
| BPI Mobile/ Online | 12 | 12 | 12 | 12 | 12 |
| BDO Mobile/ Online | 13 | 13 | 13 | 13 | 13 |
| ECPay | 14 | 14 | 14 | 14 | 14 |
| Landbank Mobile/ Online | 16 | 16 | 16 | 16 | 16 |
| Metrobank Mobile/ Online | 17 | 17 | 17 | 17 | 17 |
| CIMB Bank | 18 | 18 | 18 | 18 | 18 |
| UnionBank Mobile/ Online | 19 | 19 | 19 | 19 | 19 |
| Security Bank Mobile/ Online | 20 | 20 | 20 | 20 | 20 |
| DiskarTech | 21 | 21 | 21 | 21 | 21 |
| BDO Pay | 22 | 22 | 22 | 22 | 22 |
| ShopeePay | 23 | 23 | 23 | 23 | 23 |
| LazWallet | 24 | 24 | 24 | 24 | 24 |
| ML Wallet | 25 | 25 | 25 | 25 | 25 |
| eCebuana | 26 | 26 | 26 | 26 | 26 |
| SquidPay | 27 | 27 | 27 | 27 | 27 |
| Bayad Center Online / App | 28 | 28 | 28 | 28 | 28 |
| Tonik | 29 | 29 | 29 | 29 | 29 |
| BancNet Online | 30 | 30 | 30 | 30 | 30 |
| Moneygment | 31 | 31 | 31 | 31 | 31 |
| Payoneer | 32 | 32 | 32 | 32 | 32 |
| RCBC mobile | 33 | 33 | 33 | 33 | 33 |
| StarPay | 34 | 34 | 34 | 34 | 34 |
| Maybank's Isave | 35 | 35 | 35 | 35 | 35 |
| HelloMoney | 36 | 36 | 36 | 36 | 36 |
| Eon | 37 | 37 | 37 | 37 | 37 |
| Komo | 38 | 38 | 38 | 38 | 38 |
| OFBank | 39 | 39 | 39 | 39 | 39 |
| PBCOMobile | 40 | 40 | 40 | 40 | 40 |
| PSBank Mobile | 41 | 41 | 41 | 41 | 41 |
| Touch Pay | 42 | 42 | 42 | 42 | 42 |
| SeaBank | 43 | 43 | 43 | 43 | 43 |
| Remitly | 44 | 44 | 44 | 44 | 44 |
| Xendpay | 45 | 45 | 45 | 45 | 45 |
| GoTyme | 46 | 46 | 46 | 46 | 46 |
| Vybe by BPI | 47 | 47 | 47 | 47 | 47 |
| PalawanPay | 48 | 48 | 48 | 48 | 48 |
| UNO Digital Bank | 49 | 49 | 49 | 49 | 49 |
| Others (Specify \_\_\_\_\_\_\_\_) | 91 | 91 | 91 | 91 | 91 |
| None/Wala | 99 | 99 | 99 | 99 | 99 |

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| Q16h | ASK ALL  ROTATE SOURCE OF AWARENESS  INCLUDE NOMINATED BRANDS AWARE OF  ~~SELECT ONE BRAND BASED ON ROTATION~~  **LOOP QUESTION PER BRAND**  **SOURCES OF BRAND AWARENESS**  **SHOW SCREEN**  Where have you seen or heard (mention brand based on priority)? Select all that apply.  Anything else? Is there anything that is not included in the list?  ***Saan niyo nakita o narinig ang (mention brand based on priority)? Piliin ang lahat ng naaangkop.***  ***Meron pa bang iba? Meron pa bang hindi kasama sa listahan?*** | | | | | | | | | | | | | | | | | | | | | | | | |
|  | | | Banners or tarps on waiting sheds, inside the malls, terminals/ stop-overs, etc. | Billboards | Blog (Blogger endorsements) | Branded delivery trucks | Celebrity endorser | Cinemas | Company website | Email blasts | Events/Activations | Facebook | Heard from family/ relatives | Heard from friend/colleagues/workmates | Instagram | In-store materials (i.e. posters, price tags, streamers, stickers, brochures, etc.) | Newspapers/Magazines | Product Displays in Stores | Radio | Samples/leaflets | Transit ads | TV | Twitter | Youtube | Others, specify |
| (R1) | | GCash | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| (R2) | | PayMaya / Maya | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| (R3) | | Coins.ph | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| (R4) | | PayPal | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| (R7) | | GrabPay | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| (R11) | | CLIQQ | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| (R12) | | BPI Mobile/ Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| (R13) | | BDO Mobile/ Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| (R23) | | ShopeePay | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |

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| **SECTION 1.4: CONCEPT TESTING (GCASH IS BETTER THAN CASH)** |

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| **Q105** | **[NEW]**  FREEZE HEADERS  SHUFFLE ROWS  ASK AMONG AWARE OF GCASH (Q16d = Code 1)  CONSISTENCY CHECK:  IF R1 IS OR (4,5): R2 MUST NOT BE OR (4,5), **R3** MUST NOT BE OR (4,5)  IF R2 IS OR (4,5): R1 MUST NOT BE OR (4,5), **R3** MUST NOT BE OR (4,5)  **CASH VERSUS GCASH – AGREEMENT SCALE**  **SHOW SCREEN**  And now, here are some statements that people might think about GCash and Cash. Please state how much you agree or disagree with each statement using this scale wherein 1 means “Strongly Disagree” to 5 means “Strongly Agree”.  **At ngayon, narito ang ilang mga pahayag na maaaring isipin ng mga tao tungkol sa GCash at Cash. Pakisabi mo sa akin kung gaano kayo sumasangayon o hindi sumasangayon sa bawat pahayag gamit ang scale na ito kung saan ang 1 ay nangangahulugang “Talagang hindi sumasangayon” hanggang 5 bilang “Talagang sumasangayon” [SA]** | | | | | | |
|  | | | Strongly Disagree  ***Talagang hindi sumasangayon*** | Disagree  ***Hindi sumasangayon*** | Can’t say if I agree or disagree  ***Hindi ko masabi kung ako ay sumasang ayon o hind*** | Agree  ***Sumasangayon*** | Strongly agree  ***Talagang sumasangayon*** |
| (R1) | | GCash is better than cash  ***Better ang GCash kaysa sa cash*** | 1 | 2 | 3 | 4 | 5 |
| (R2) | | Cash is better than GCash  ***Bettter ang Cash kaysa sa GCash*** | 1 | 2 | 3 | 4 | 5 |
| (R3) | | GCash is as good as cash  ***Pareho lang ang GCash sa Cash*** | 1 | 2 | 3 | 4 | 5 |
| (R4) | | GCash is the best way to pay  ***GCash ang pinakamahusay na paraan para magbayad*** | 1 | 2 | 3 | 4 | 5 |

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| **Q106** | **[NEW]**  **ASK AMONG AWARE OF GCASH (Q16d = Code 1)**  **CASH VERSUS GCASH FORCED CHOICE**  Which of the statements below best describes your feeling towards cash and GCash?  **Alin sa mga sumusunod na pahayag ang pinaka naglalarawan ng iyong pananaw o nararamdaman tungkol sa cash at GCash? [SA]** | Code | Route |
|  | GCash is better than cash  ***Better ang GCash kaysa sa cash*** | 01 |  |
|  | Cash is better than GCash  ***Bettter ang Cash kaysa sa GCash*** | 02 |  |
|  | GCash is as good as cash  ***Pareho lang ang GCash sa Cash*** | 03 |  |

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| **Q107** | **[NEW]**  **ASK IF Q105 (R1) IS OR (4,5) OR Q106 = CODE 1**  **SHOW SCREEN**  **SHUFFLE ROWS**  **REASON FOR SELECTION AMONG ANSWERED GCASH IS BETTER THAN CASH**  Why do you think GCash is better than Cash? Please select all that applies.  **Bakit sa pananaw mo ay *better* ang GCash sa Cash? Pakipili ang lahat ng naangkop. [MA]** | Code | Route |
|  | Creates new and continuously innovate its products and services  **Lumilikha ng mga bago at patuloy sa pagbabago o pag-innovate ng mga produkto at serbisyo** | 01 |  |
|  | GCash is safe and secure  **Ligtas o safe at secure ang GCash** | 02 |  |
|  | Provides relevant digital products and services  ***Nagbibigay ng angkop na digital na produkto at serbisyo*** | 03 |  |
|  | Can be used whenever needed (any time and any day)  ***Magagamit kahit kailan kailanganin (amumang oras at anumang araw)*** | 04 |  |
|  | Makes everyday life easier  ***Ginagawang mas madali ang buhay sa araw-araw*** | 05 |  |
|  | Has reliable customer service when needed  ***May maaasahan na customer service kapag kailangan*** | 06 |  |
|  | Gives me perks, rewards, ~~and~~ deals, and discounts ~~privileges~~ that are relevant to me  ***Nagbibigay sa akin ng mga perks, rewards, ~~at~~ deals, at discounts ~~pribelehiyo~~ na naaangkop sa akin*** | 07 |  |
|  | Opens up opportunities to progress more in life  ***Nagbubukas ng mga opportunidad upang umunlad sa buhay*** | 08 |  |
|  | Can be used anywhere (widely accepted, online and in-store)  ***Maaring gamitin kahit saan (malawakang tinatanggap, online at in-store*** | 09 |  |
|  | Has low to no transaction fees  ***May mababa o walang transaction fees*** | 10 |  |
|  | Has features that can help me assure my future by growing my finances  **May features na makakatulong sa akin para masiguro ang aking kinabukasan sa pagpapalaki ng aking finances** | 11 |  |
|  | Complete and all-in one financial app/ solution/ website  ***Kumpleto at all-in one na financiall app/ solution/ website*** | 12 |  |
|  | GCash is trustworthy  ***Mapagkakatiwalaan ang GCash*** | 13 |  |
|  | Products and services are easy to avail of and use  ***Ang mga produkto at serbisyo ay madaling makuha at gamitin*** | 14 |  |
|  | GCash helps customers to develop their financial skills and understanding  ***Tumutulong ang GCash sa mga customer na ma-develop ang kanilang financial skills o pinansiyal na kasanayan at pag-unawa*** | 15 |  |
|  | I can depend on to GCash for emergency or additional funds  ***Maasahan ko ang GCash para sa emergency o karagdagang pondo*** | 16 |  |
|  | Helps me get ready for a better tomorrow  ***Tinutulungan akong maghanda para sa isang magandang bukas*** | 17 |  |
|  | Convenient to send money anytime, anywhere for free  **Convenient magpadala ng pera anumang oras, kahit saan nang libre** | 18 |  |
|  | Hassle-free payments  **Walang hassle sa pagbabayad** | 19 |  |
|  | Easier access to exclusive deals and discounts  **Mas madaling access sa exclusive deals at discounts** | 20 |  |
|  | Low ~~forex~~ foreign exchange rates and exclusive deals abroad  **Mababa ang ~~forex~~ foreign exchange rates at exclusive deals abroad** | 21 |  |
|  | ~~Accepted in over 200 countries with no service fees~~  **~~Tinanggap sa mahigit 200 bansa na walang service fees~~**  Accepted as payment in different countries with no service fees  **Tinanggap na payment o pambayad sa iba't ibang bansa nang walang service fees** | 22 |  |

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| **SECTION 2: BRAND USAGE**  Let us talk about the different e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites available in the market now.  ***Pag-usapan natin ang tungkol sa iba't-ibang e-wallet/mobile money/mobile banking/ e-remittance/ anumang financial apps o websites na mayroon sa kasalukuyan.*** |

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| Q17L | ASK ALL  INCLUDE Q16D  SHOW SCREEN  **NOTE TO PROGRAMMER:**   * **IF Q8B1 = H5 (E-WALLET), MUST ANSWER OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48)** * **IF Q8B1 = H6 (MOBILE/ONLINE BANKING MUST ANSWER OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41)**   + **DO NOT SHOW NONE**   + **IF CRITERIA ABOVE ARE NOT SATISFIED PROMPT “YOU MENTIONED AWHILE AGO THAT YOU USED <INSERT Q8B1 HEADER OR 5,6> TO <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. PLEASE CHOOSE A BRAND OF <INSERT Q8B1 HEADER OR 5,6> THAT YOU USED IN YOUR TRANSACTIONS.” “NABANGGIT NINYO PO KANINA NA GINAMIT NINYO ANG <INSERT Q8B1 HEADER OR 5,6> KAPAG KAYO AY <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. MAARING PUMILI PO KAYO NG BRAND NG <INSERT Q8B1 HEADER OR 5,6> NA GINAMIT NINYO SA INYONG MGA TRANSAKSIYON** * **IF Q8B1 NOT OR (H55,H6), SHOW NONE**   **Note to FR:** PLEASE READ EACH BRAND CAREFULLY TO THE RESPONDENT  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE EVER DOWNLOADED**  Which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites have you ever downloaded? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang na-download mo? Maaari kang pumili ng higit sa isa.*** [MA] |
| Q17M | ASK ALL  INCLUDE Q17L  SHOW SCREEN  **NOTE TO PROGRAMMER:**   * **IF Q8B1 = H5 (E-WALLET), MUST ANSWER OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48)** * **IF Q8B1 = H6 (MOBILE/ONLINE BANKING MUST ANSWER OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41)**   + **DO NOT SHOW NONE**   + **IF CRITERIA ABOVE ARE NOT SATISFIED PROMPT “YOU MENTIONED AWHILE AGO THAT YOU USED <INSERT Q8B1 HEADER OR 5,6> TO <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. PLEASE CHOOSE A BRAND OF <INSERT Q8B1 HEADER OR 5,6> THAT YOU USED IN YOUR TRANSACTIONS.” “NABANGGIT NINYO PO KANINA NA GINAMIT NINYO ANG <INSERT Q8B1 HEADER OR 5,6> KAPAG KAYO AY <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. MAARING PUMILI PO KAYO NG BRAND NG <INSERT Q8B1 HEADER OR 5,6> NA GINAMIT NINYO SA INYONG MGA TRANSAKSIYON** * **IF Q8B1 NOT OR (H55,H6), SHOW NONE**   **Note to FR:** PLEASE READ EACH BRAND CAREFULLY TO THE RESPONDENT  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE EVER REGISTERED**  Which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites have you ever registered for an account? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nag-register ka para gumawa ng account? Maaari kang pumili ng higit sa isa.*** [MA] |
| Q17d | ASK ALL  INCLUDEQ17M  **NOTE TO PROGRAMMER:**   * **IF Q8B1 = H5 (E-WALLET), MUST ANSWER OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48)** * **IF Q8B1 = H6 (MOBILE/ONLINE BANKING MUST ANSWER OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41)**   + **DO NOT SHOW NONE**   + **IF CRITERIA ABOVE ARE NOT SATISFIED PROMPT “YOU MENTIONED AWHILE AGO THAT YOU USED <INSERT Q8B1 HEADER OR 5,6> TO <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. PLEASE CHOOSE A BRAND OF <INSERT Q8B1 HEADER OR 5,6> THAT YOU USED IN YOUR TRANSACTIONS.” “NABANGGIT NINYO PO KANINA NA GINAMIT NINYO ANG <INSERT Q8B1 HEADER OR 5,6> KAPAG KAYO AY <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. MAARING PUMILI PO KAYO NG BRAND NG <INSERT Q8B1 HEADER OR 5,6> NA GINAMIT NINYO SA INYONG MGA TRANSAKSIYON** * **IF Q8B1 NOT OR (H55,H6), SHOW NONE**   **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE WITH EXISTING ACCOUNT**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile banks/ e-remittance / any financial apps or websites do you have an existing account? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang mayroon kayong account? Maaari kang pumili ng higit sa isa.*** [MA] |
| Q17h | **[Q4 MOVED]**  ASK AMONG WITH USERS OR WITH ACCOUNT  INCLUDE **Q17D**  QUANTITY TYPE  SHOULD BE 1 OR ABOVE, VALIDATE IF ANSWERED MORE THAN 5 BUT CONTINUE IF CONFIRMED  **# OF ACCOUNTS PER BRAND**  How many account/s do you have with (mention brand)?  ***Ilang account ang mayroon ka para sa (mention brand)?***[MA] |
| Q17f | ASK ALL  INCLUDE Q17D  AUTOCODE  **NOTE TO PROGRAMMER:**   * **IF Q8B1 = H5 (E-WALLET), MUST ANSWER OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48)** * **IF Q8B1 = H6 (MOBILE/ONLINE BANKING MUST ANSWER OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41)**   + **DO NOT SHOW NONE**   + **IF CRITERIA ABOVE ARE NOT SATISFIED PROMPT “YOU MENTIONED AWHILE AGO THAT YOU USED <INSERT Q8B1 HEADER OR 5,6> TO <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. PLEASE CHOOSE A BRAND OF <INSERT Q8B1 HEADER OR 5,6> THAT YOU USED IN YOUR TRANSACTIONS.” “NABANGGIT NINYO PO KANINA NA GINAMIT NINYO ANG <INSERT Q8B1 HEADER OR 5,6> KAPAG KAYO AY <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. MAARING PUMILI PO KAYO NG BRAND NG <INSERT Q8B1 HEADER OR 5,6> NA GINAMIT NINYO SA INYONG MGA TRANSAKSIYON** * **IF Q8B1 NOT OR (H55,H6), SHOW NONE**   **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE EVER USED**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile banks/ e-remittance / any financial apps or websites have you ever used? You may select more than one.  Note: By ever used, it means you used it through your personal account, not the account of others.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nagamit mo na? Maaari kang pumili ng higit sa isa.***  ***Note: Ibig sabihin ay dapat nagamit mo dito ang iyong sariling account at hindi ang account ng iba.***[MA] |
| Q17e | ASK ALL  INCLUDE **Q17F (EVER USED)**  **NOTE TO PROGRAMMER:**   * **IF Q8B1 = H5 (E-WALLET), MUST ANSWER OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48)** * **IF Q8B1 = H6 (MOBILE/ONLINE BANKING MUST ANSWER OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41)**   + **DO NOT SHOW NONE**   + **IF CRITERIA ABOVE ARE NOT SATISFIED PROMPT “YOU MENTIONED AWHILE AGO THAT YOU USED <INSERT Q8B1 HEADER OR 5,6> TO <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. PLEASE CHOOSE A BRAND OF <INSERT Q8B1 HEADER OR 5,6> THAT YOU USED IN YOUR TRANSACTIONS.” “NABANGGIT NINYO PO KANINA NA GINAMIT NINYO ANG <INSERT Q8B1 HEADER OR 5,6> KAPAG KAYO AY <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. MAARING PUMILI PO KAYO NG BRAND NG <INSERT Q8B1 HEADER OR 5,6> NA GINAMIT NINYO SA INYONG MGA TRANSAKSIYON** * **IF Q8B1 NOT OR (H55,H6), SHOW NONE**   **Note to FR:** PLEASE READ EACH BRAND CAREFULLY TO THE RESPONDENT  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE USED IN THE PAST 6 MONTHS**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile banks/ e-remittance / any financial apps or websites have you used in the past 6 months? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nagamit mo sa nakalipas na 6 na buwan? Maaari kang pumili ng higit sa isa.*** [MA] |
| Q17a | ASK ALL  INCLUDE **Q17E (USED IN THE P6M)**  **NOTE TO PROGRAMMER:**   * **IF Q8B1 = H5 (E-WALLET), MUST ANSWER OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48)** * **IF Q8B1 = H6 (MOBILE/ONLINE BANKING MUST ANSWER OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41)**   + **DO NOT SHOW NONE**   + **IF CRITERIA ABOVE ARE NOT SATISFIED PROMPT “YOU MENTIONED AWHILE AGO THAT YOU USED <INSERT Q8B1 HEADER OR 5,6> TO <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. PLEASE CHOOSE A BRAND OF <INSERT Q8B1 HEADER OR 5,6> THAT YOU USED IN YOUR TRANSACTIONS.” “NABANGGIT NINYO PO KANINA NA GINAMIT NINYO ANG <INSERT Q8B1 HEADER OR 5,6> KAPAG KAYO AY <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. MAARING PUMILI PO KAYO NG BRAND NG <INSERT Q8B1 HEADER OR 5,6> NA GINAMIT NINYO SA INYONG MGA TRANSAKSIYON** * **IF Q8B1 NOT OR (H55,H6), SHOW NONE**   **Note to FR:** PLEASE READ EACH BRAND CAREFULLY TO THE RESPONDENT  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE USED IN THE PAST 2 MONTHS**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites have you used in the past 2 months? You may select more than one that you have used at least once in the past 2 months.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nagamit mo sa nakalipas na 2 buwan? Maaari kang pumili ng higit sa isa na iyong nagamit kahit isang beses lamang sa nakalipas na 2 buwan.*** [MA] |
| Q17c | ASK ALL  INCLUDE **Q17A (USED IN THE P2M)**  **NOTE TO PROGRAMMER:**   * **IF Q8B1 = H5 (E-WALLET), MUST ANSWER OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48)** * **IF Q8B1 = H6 (MOBILE/ONLINE BANKING MUST ANSWER OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41)**   + **DO NOT SHOW NONE**   + **IF CRITERIA ABOVE ARE NOT SATISFIED PROMPT “YOU MENTIONED AWHILE AGO THAT YOU USED <INSERT Q8B1 HEADER OR 5,6> TO <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. PLEASE CHOOSE A BRAND OF <INSERT Q8B1 HEADER OR 5,6> THAT YOU USED IN YOUR TRANSACTIONS.” “NABANGGIT NINYO PO KANINA NA GINAMIT NINYO ANG <INSERT Q8B1 HEADER OR 5,6> KAPAG KAYO AY <INSERT ROWS/ TRANSACTIONS DONE USING Q8B1 OR H5,H6>. MAARING PUMILI PO KAYO NG BRAND NG <INSERT Q8B1 HEADER OR 5,6> NA GINAMIT NINYO SA INYONG MGA TRANSAKSIYON** * **IF Q8B1 NOT OR (H55,H6), SHOW NONE**   **Note to FR:** PLEASE READ EACH BRAND CAREFULLY TO THE RESPONDENT  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE USED IN THE PAST 1 MONTH**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites have you used in the **past 1 month**? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nagamit mo sa nakalipas na isang buwan? Maaari kang pumili ng higit sa isa.*** [MA] |
| Q17k | ASK ALL  INCLUDE **Q17C (USED IN THE P1M)**  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE USED IN THE PAST 1 WEEK**  **SHOW SCREEN**  Which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites have you used in the past 1 week? You may select more than one.  ***Alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang nagamit mo sa nakalipas na 1 linggo? Maaari kang pumili ng higit sa isa.*** [MA] |
| Q17b | ~~INCLUDE~~ **~~Q17K (USED IN THE PAST 1 WEEK)~~**  **INCLUDE Q17c (USED IN THE P1M)**  **E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE USED MOST OFTEN (BUMO)**  **SHOW SCREEN**  And which of these e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites do you use most often?  ***At alin sa mga e-wallet/mobile money/mobile bank/ e-remittance /anumang financial apps o websites na ito ang pinakamadalas mong ginagamit?*** [SA] |

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|  | Q17l | Q17m | Q17d | Q17h | Q17f | Q17e | Q17a | Q17c | Q17k | Q17b |
|  | EVER DOWNLOADED | EVER REGISTERED | WITH EXISTING ACCOUNT | # OF ACCOUNTS (Quantity) | EVER USED | P6M | P2M | P4W | P1W | BUMO |
| GCash | 01 | 01 | 01 |  | 01 | 01 | 01 | 01 | 01 | 01 |
| PayMaya/ Maya | 02 | 02 | 02 |  | 02 | 02 | 02 | 02 | 02 | 02 |
| Coins.ph | 03 | 03 | 03 |  | 03 | 03 | 03 | 03 | 03 | 03 |
| PayPal | 04 | 04 | 04 |  | 04 | 04 | 04 | 04 | 04 | 04 |
| TrueMoney | 05 | 05 | 05 |  | 05 | 05 | 05 | 05 | 05 | 05 |
| DragonPay | 06 | 06 | 06 |  | 06 | 06 | 06 | 06 | 06 | 06 |
| GrabPay | 07 | 07 | 07 |  | 07 | 07 | 07 | 07 | 07 | 07 |
| AliPay | 08 | 08 | 08 |  | 08 | 08 | 08 | 08 | 08 | 08 |
| WeChat Pay | 09 | 09 | 09 |  | 09 | 09 | 09 | 09 | 09 | 09 |
| Beep | 10 | 10 | 10 |  | 10 | 10 | 10 | 10 | 10 | 10 |
| CLIQQ | 11 | 11 | 11 |  | 11 | 11 | 11 | 11 | 11 | 11 |
| BPI Mobile/ Online | 12 | 12 | 12 |  | 12 | 12 | 12 | 12 | 12 | 12 |
| BDO Mobile/ Online | 13 | 13 | 13 |  | 13 | 13 | 13 | 13 | 13 | 13 |
| ECPay | 14 | 14 | 14 |  | 14 | 14 | 14 | 14 | 14 | 14 |
| Landbank Mobile/ Online | 16 | 16 | 16 |  | 16 | 16 | 16 | 16 | 16 | 16 |
| Metrobank Mobile/ Online | 17 | 17 | 17 |  | 17 | 17 | 17 | 17 | 17 | 17 |
| CIMB Bank | 18 | 18 | 18 |  | 18 | 18 | 18 | 18 | 18 | 18 |
| UnionBank Mobile/ Online | 19 | 19 | 19 |  | 19 | 19 | 19 | 19 | 19 | 19 |
| Security Bank Mobile/ Online | 20 | 20 | 20 |  | 20 | 20 | 20 | 20 | 20 | 20 |
| DiskarTech | 21 | 21 | 21 |  | 21 | 21 | 21 | 21 | 21 | 21 |
| BDO Pay | 22 | 22 | 22 |  | 22 | 22 | 22 | 22 | 22 | 22 |
| ShopeePay | 23 | 23 | 23 |  | 23 | 23 | 23 | 23 | 23 | 23 |
| LazWallet | 24 | 24 | 24 |  | 24 | 24 | 24 | 24 | 24 | 24 |
| ML Wallet | 25 | 25 | 25 |  | 25 | 25 | 25 | 25 | 25 | 25 |
| eCebuana | 26 | 26 | 26 |  | 26 | 26 | 26 | 26 | 26 | 26 |
| SquidPay | 27 | 27 | 27 |  | 27 | 27 | 27 | 27 | 27 | 27 |
| Bayad Center Online / App | 28 | 28 | 28 |  | 28 | 28 | 28 | 28 | 28 | 28 |
| Tonik | 29 | 29 | 29 |  | 29 | 29 | 29 | 29 | 29 | 29 |
| BancNet Online | 30 | 30 | 30 |  | 30 | 30 | 30 | 30 | 30 | 30 |
| Moneygment | 31 | 31 | 31 |  | 31 | 31 | 31 | 31 | 31 | 31 |
| Payoneer | 32 | 32 | 32 |  | 32 | 32 | 32 | 32 | 32 | 32 |
| RCBC mobile | 33 | 33 | 33 |  | 33 | 33 | 33 | 33 | 33 | 33 |
| StarPay | 34 | 34 | 34 |  | 34 | 34 | 34 | 34 | 34 | 34 |
| Maybank's Isave | 35 | 35 | 35 |  | 35 | 35 | 35 | 35 | 35 | 35 |
| HelloMoney | 36 | 36 | 36 |  | 36 | 36 | 36 | 36 | 36 | 36 |
| Eon | 37 | 37 | 37 |  | 37 | 37 | 37 | 37 | 37 | 37 |
| Komo | 38 | 38 | 38 |  | 38 | 38 | 38 | 38 | 38 | 38 |
| OFBank | 39 | 39 | 39 |  | 39 | 39 | 39 | 39 | 39 | 39 |
| PBCOMobile | 40 | 40 | 40 |  | 40 | 40 | 40 | 40 | 40 | 40 |
| PSBank Mobile | 41 | 41 | 41 |  | 41 | 41 | 41 | 41 | 41 | 41 |
| Touch Pay | 42 | 42 | 42 |  | 42 | 42 | 42 | 42 | 42 | 42 |
| SeaBank | 43 | 43 | 43 |  | 43 | 43 | 43 | 43 | 43 | 43 |
| Remitly | 44 | 44 | 44 |  | 44 | 44 | 44 | 44 | 44 | 44 |
| Xendpay | 45 | 45 | 45 |  | 45 | 45 | 45 | 45 | 45 | 45 |
| GoTyme | 46 | 46 | 46 |  | 46 | 46 | 46 | 46 | 46 | 46 |
| Vybe by BPI | 47 | 47 | 47 |  | 47 | 47 | 47 | 47 | 47 | 47 |
| PalawanPay | 48 | 48 | 48 |  | 48 | 48 | 48 | 48 | 48 | 48 |
| UNO Digital Bank | 49 | 49 | 49 |  | 49 | 49 | 49 | 49 | 49 | 49 |
| Others (Specify \_\_\_\_\_\_\_\_) | 91 | 91 | 91 |  | 91 | 91 | 91 | 91 | 91 | 91 |
| None/Wala | 99 | 99 | 99 |  | 99 | 99 | 99 | 99 | 99 | 99 |

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| Q17i | DO NOT SHOW  AUTOCODE:  CODE 1, IF **Q17c (P1M USAGE)**  =OR(1-45)  CODE 2, IF **Q17c** **(P1M USAGE)** =OR(CODE 99, 91 ONLY)  **FINAL CONTROL FOR USER AND NON-USER SEGMENT CLASSIFICATION** | Code | Route |
|  | Users | 1 |  |
|  | Non-users | 2 |  |

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| Q60 | **[Q4 MOVED]**  ASK IF **Q16d (AWARENESS)** = NOT CODE 99 BUT **Q17c (P1M USAGE)** =CODE 99 (None)  AWARE OF AT LEAST ONE BRAND IN Q16d BUT DID NOT USE IN THE PAST 1 MONTH IN **Q17c**  SHUFFLE ROWS  **SHOW SCREEN**  **REASONS FOR NOT USING E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE**  What is/are the reason/s why you did not use e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites in the past 1 month? You may select more than one.  PROBE: What else? Is there anything else?  ***Ano ang /mga dahilan kung bakit hindi ka guma~~ga~~mit ng e-wallet/mobile money/ mobile bank/ e-remittance/ anumang financial apps o websites sa nakalipas na 1 buwan. Maaari kang pumili ng higit sa isa.***  ***PROBE: Ano pa? Mayroon pa ba?***[MA] | Code | Route |
|  | Concerns with hacking and data breaches  ***Concern sa hacking at data breaches*** | 01 |  |
|  | Dislikes managing multiple financial accounts  ***Hindi ko gusto na marami akong mina-manage na financial accounts*** | 02 |  |
|  | Fear of hidden charges  ***Takot sa mga hidden charges*** | 03 |  |
|  | Fears of loss of money  ***Takot na mawala ang pera*** | 04 |  |
|  | Fears surrounding fraud  ***Takot buhat ng issues ng panloloko o fraud*** | 05 |  |
|  | Hesitation to open another financial account  ***Pag-aalangan sa pagbukas ng isa pang financial account*** | 06 |  |
|  | Lack of knowledge on features  ***Kakulangan sa kaalaman tungkol sa mga features*** | 07 |  |
|  | Long delay in resolving issues  ***Mahabang delay sa pagresolba ng mga issues*** | 08 |  |
|  | Negative experiences of friends  ***Mga negatibong karanasan ng mga kaibigan*** | 09 |  |
|  | Negative feedback regarding customer service  ***Mga negatibong feedback tungkol sa customer service*** | 10 |  |
|  | No reliable internet connection  ***Walang matinong internet connection*** | 11 |  |
|  | No reliable means to cash-in/ cash-out  ***Walang maaasahang paraan na pag cash-in/ cash-out*** | 12 |  |
|  | No reliable means to request for refund  ***Walang maasahang paraan upang makapag-request ng refund*** | 14 |  |
|  | Not open to learning how to use financial apps  ***Hindi bukas na matutong gumamit ng mga financial apps*** | 15 |  |
|  | Registration process is tedious  ***Ang proseso ng registration ay matrabaho*** | 16 |  |
|  | Uncertainty ~~from lack of transaction status updates~~ of transactions  ***Walang kasiguraduhan sa mga transaksyon*** | 17 |  |
|  | Doubts with capability of the financial app to provide strong security for my account  ***Pag-aalinlangan sa kakayanan ng financial app na makapagbigay ng seguridad para sa aking account*** | 20 |  |
|  | No available channels or sources to learn how to use the financial app  **Walang mga available na mapagkukuhanan ng kaalaman para matutunan kung paano gamitin ang financial app** | 21 |  |
|  | Has cash-in fee every time I fund my account  **May cash-in fee** | 22 |  |
|  | Others (Please specify:) \_\_\_\_\_\_\_\_\_\_ | 91 |  |
|  | Others (Please specify:) \_\_\_\_\_\_\_\_\_\_ | 92 |  |
|  | Others (Please specify:) \_\_\_\_\_\_\_\_\_\_ | 93 |  |

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| Q41 | **[NEW]**  ASK IF Q17a-e=NOT CODE 1  ASK IF NOT CODED IN Q17a-e (NOT USED AND NO EXISTING ACCOUNT)  **REASONS FOR NOT HAVING GCASH ACCOUNT**  What is/are the reason/s why you do not have Gcash?  Probe: What else? Is there anything else?  ***Ano ang iyong mga dahilan kung bakit hindi mo ginagamit ang Gcash sa nakalipas na 2 buwan o wala kang Gcash account para sa iyong mga financial transactions?***  ***Probe: Ano pa po? Meron pa po ba? [MA]*** | Code | Route |
|  | I do not know how to use GCash  **Hindi ko alam kung paano gamitin ang GCash** | 1 |  |
|  | I do not know what are the different features of Gcash  **Hindi ko alam kung ano ang iba’t ibang features ng GCash** | 2 |  |
|  | I have no valid ID to create an account  **Wala akong valid ID para gumawa ng account** | 3 |  |
|  | I don’t know how to download the app  **Hindi ko alam kung paano idownload ang app** |  |  |
|  | Weak or no signal/ internet connection in my area  **Mahina o walang signal/ internet connection sa aking area** | 4 |  |
|  | I don’t have a smartphone  **Wala akong smartphone** | 5 |  |
|  | I don’t have a personal mobile phone  **Wala akong personal na mobile phone** | 6 |  |
|  | I don’t need GCash/ I do not have the need for it  **Hindi ko kailangan ang GCash/ Wala akong pangangailangan para rito** | 7 |  |
|  | I don’t send/receive money  **Hindi ako nagpapadala/ tumatanggap ng pera** | 8 |  |
|  | I have other family members who already have a GCash account  **Mayroon na akong mga kapamilya na mayroon nang GCash account** | 9 |  |
|  | I prefer to do cash or offline/physical transactions  **Mas prefer ko ang cash o offline/pisikal na mga transaksiyon** | 10 |  |
|  | I don’t do any transactions that require online payment  **Wala akong ginagawang anumang transaksiyon na kailangan ang online payment** | 11 |  |
|  | Registration process to make a GCash account is too complicated  **Masyadong komplikado ang registration process para makagawa ng GCash account** | 12 |  |
|  | I don’t know how to register or create a GCash account  **Hindi ko alam kung paano mag-register o gumawa ng GCash account** | 13 |  |
|  | My account is not fully verified yet  **Hindi pa fully verified ang account ko** | 14 |  |
|  | I have no money cash-in/ to put to GCash  **Wala akong pera na ilalagay sa GCash** | 15 |  |
|  | I am afraid of losing money/ being scammed  **Natatakot akong mawalan ng pera/ ma scam** | 16 |  |
|  | Difficult to find where to cash-in  **Mahirap maghanap kung saan pwede magcash-in** | 17 |  |
|  | Difficult to find where to cash out  **Mahirap maghanap kung saan pwede magcash out** | 18 |  |
|  | Has cash-in fee every time I fund my account  **May cash-in fee** | 19 |  |
|  | Others, please specify  **Iba pa, paki-specify** | 98 |  |

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| **QGJr1** | **ASK IF Q41 = CODE 3 (HAVE NO VALID ID) AND Q1 = 13 TO 17 YEARS OLD**  **ASK AMONG 13-17 YEARS OLD WHO MENTIONED THAT VALID ID IS ONE OF THE BARRIERS**  **ROTATE STUBS**  **AWARENESS OF GCASH JR.**  Have you ever heard of GCash Jr.?  **Narinig mo na ba ang GCash Jr.? [SA]** | Code | Route |
|  | Yes, I’ve heard GCash Jr.  ***Oo, narinig ko na ang GCash Jr.*** | 1 |  |
|  | No, I haven’t heard GCash Jr.  ***Hindi pa ako nakakarinig ng GCash Jr.*** | 2 |  |

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| **QGJr2** | **ASK IF Q41 = CODE 3 (HAVE NO VALID ID) AND Q1 = 13 TO 17 YEARS OLD**  **ASK AMONG 13-17 YEARS OLD WHO MENTIONED THAT VALID ID IS ONE OF THE BARRIERS**  **ROTATE STUBS**  **GCASH JR. REQUIREMENTS**  Which of the following documents or IDs do you currently have?  **Alin sa mga sumusunod na mga documents o mga IDs ang meron ka sa kasalukuyan? [MA]** | Code | Route |
|  | Student ID | 1 |  |
|  | Passport | 2 |  |
|  | National ID | 3 |  |
|  | Birth certificate | 4 |  |

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| Q17j | ASK AMONG EVER USERS  INCLUDE BRANDS IN **Q17f** **OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48 AS ROWS** AS HEADERS  **STATUS OF E-WALLET/MOBILE MONEY/ANY FINANCIAL APP OR WEBSITE ACCOUNT**  **SHOW SCREEN**  What was/is the current status of ~~the account~~ your (mention e-wallet ever used in Q17f) account ~~when you last used it~~?  **Ano ang kasalukuyang status ng iyong (mention e-wallet ever used in Q17f) account ~~noong huli mo itong ginamit~~?** [SA] | Code | Route |
|  | Basic Account | 1 |  |
|  | Fully Verified/Upgraded/Complete/Premium Account | 2 |  |

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| QSA1 | **ASK IF Q17f = CODE 1 (GCash) AND Q17j (H1 - GCash) = Code 1 (Basic Account)**  **ASK AMONG THOSE WHO HAVE EVER USED GCASH WITH BASIC ACCOUNT ONLY**  **ROTATE STUBS**  **REASONS FOR HAVING BASIC ACCOUNT ONLY IN GCASH**  **SHOW SCREEN**  You mentioned that you have a *basic account* in GCash .Can you please let us know what are the reasons why you have not fully verified your GCash account yet? [PROBE] Any other reasons?  **Nabanggit ninyo na mayroon kayong *basic account* sa GCash. Pwede ninyo po bang sabihin sa amin kung ano ang mga dahilan kung bakit hindi pa fully verified ang inyong GCash account? [PROBE] Ano pa pong ibang mga dahilan? [MA]** | Code | Route |
|  | Not relevant in my daily financial transactions **Hindi relevant sa aking pang-araw-araw na transaksyon** | 1 |  |
|  | No money / funds to use the app **Walang pondo para gamitin ang app** | 2 |  |
|  | I don’t have an available valid ID **Wala akong avaialble na valid ID** | 3 |  |
|  | I don't feel safe with GCash **Pakiramdan ko ay hindi safe sa GCash** | 4 |  |
|  | I don't trust GCash and/or with other similar apps **Wala akong tiwala sa GCash at/o sa ibang apps tulad nito** | 5 |  |
|  | I encountered a problem while verifying their GCash account **Naka-encounter ako ng problema habang nag-veverify ng GCash account** | 6 |  |
|  | I don't know how to verify my account **Hindi alam paano mag-verify ng aking account** | 7 |  |
|  | I don't want to share personal information/ ID to GCash **Ayokong mag-share ng personal information/ ID sa GCash** | 8 |  |
|  | I am contented with the current services offered for unverified account **Kuntento na ako sa mga serbisyo na pwedeng gawin sa unverified account** | 9 |  |
|  | Others, please specify  **Iba pa, pakispecify** | 98 |  |

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| Q40B | **NOTE TO PROGRAMMER:**  **ASK IF Q17c = CODE 1 (GCASH)**  **Q17C = CODE 2 (Maya)**  **Q17C = CODE 23 (ShopeePay)**  **LOOP/ REPEAT QUESTION FOR EACH BRAND**  **REASONS FOR USING BRAND OF E-WALLET IN THE PAST 1 MONTH**  You mentioned that you have an existing account with <INSERT Q17c NOMINATED BRAND>. What is/are the reason/s why youused <INSERT FIRST BRAND> on your financial transactions in the past 1 month?  ***Nabanggit ninyo na mayroon kayong account sa <*** ***INSERT Q17c NOMINATED BRAND >. Ano ang mga dahilan kung bakit ginamit ang <INSERT FIRST BRAND> sa inyong mga financial transactions sa nakalipas ng isang buwan?*** | | | | | | | | | | | | | | | | | |
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| **QFMU** | **ASK IF Q17c = CODE 1 (GCASH) AND Q17j (GCash) IS CODE 1 (FULLY VERIFIED)**  **ASK AMONG P1M GCASH AND USERS AND HAS A FULLY VERIFIED ACCOUNT**  **FREQUENCY OF MONTHLY USAGE - GCASH**  How often did you use GCash for different financial transactions in the past 1 month?  **Gaano kadalas ninyong ginamit ang GCash sa ibat’t ibang pinansiyal na transaksiyon sa nakalipas na isang buwan? [SA]** | Code | Route |
|  | I use it everyday (7x a week)  **Ginagamit ko ito araw araw (7x sa isang linggo)** | 01 |  |
|  | I use it almost everyday (4-6x a week)  **Halos araw araw ko itong ginagamit (4-6x a week)** | 02 |  |
|  | 1-3x a week  **Isang beses hanggang tatlong beses kada linggo** | 03 |  |
|  | 3x or less in a month  **Tatlong beses pababa sa isang buwan** | 04 |  |

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| QCI1 | **[Q4 NEW]**  **ASK IF Q17c = CODE 1 (GCASH)**  **ASK AMONG THOSE WHO USED GCASH IN THE PAST 1 MONTH**  **SHOW SCREEN**  **SHUFFLE ROWS**  **GCASH – MODE OF CASHING-IN**  How do you fund or put money to your GCash? Please select all that apply.  **Paano ninyo po pinopondohan o paano kayo naglalagay ng pera sa iyong GCash? Pakipili ang lahat ng naangkop. [MA]** | Code | Route |
|  | From my bank account  **Mula sa aking bank account** | 1 |  |
|  | Nearby Sari-sari store  **Sa malapit na tindahan/ sari-sari store** | 2 |  |
|  | Cash-in in convenience store (ex. 7-Eleven, Mini Stop, Alfamart, Family Mart, Lawson, etc.)  **Nagca-cash in sa convenience store (gaya ng 7-Eleven, Mini Stop, Alfamart, Family Mart, Lawson, etc.)** | 3 |  |
|  | My employer sends my salary through GCash  **Pinapadala ng employer ko ang aking sweldo sa pamamagitan ng GCash** | 4 |  |
|  | From my family/ friends  **Mula sa aking mga kapamilya/ kaibigan** | 5 |  |
|  | Payment center (ex. Bayad Center, Globe store, ECPay)  **Sa mga payment center (gaya ng Bayad Center, Globe store, ECPay)** | 6 |  |
|  | Supermarket (ex. SM, Puregold, Robinsons, Waltermart)  **Sa supermarket (gaya ng SM, Puregold, Robinsons, Waltermart)** | 7 |  |
|  | Department store (ex. SM, Robinsons)  **Sa department store (gaya ng SM, Robinsons)** | 8 |  |
|  | Drugstore (ex. Mercury Drug, Watsons)  **Sa drugstore (gaya ng Mercury Drug, Watsons)** | 9 |  |
|  | Machine (ex. TouchPay, Pay & Go)  **Machine (gaya ng TouchPay, Pay & Go)** | 10 |  |
|  | Cash-in agents (does not include Sari-sari store)  **Mga cash-in agents (hindi kabilang ang mga tindahan o sari-sari store)** | 11 |  |
|  | Others, specify  **Iba pa, paki-specify** | 98 |  |

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| QCO2 | **[Q4 NEW]**  **ASK IF Q17c = CODE 1 (GCASH)**  **ASK AMONG THOSE WHO USED GCASH IN THE PAST 1 MONTH**  **SHOW SCREEN**  **SHUFFLE ROWS**  **DO NOT ALLOW MA IF QCO2 = CODE 99**  **GCASH – MODE OF CASHING-OUT**  And how do you cash-out from GCash?  **At paano naman kayo nagka-cash out o withdraw ng inyong pera sa GCash? [MA]** | Code | Route |
|  | Nearby Sari-sari store  **Sa malapit na tindahan/ sari-sari store** | 1 |  |
|  | Cash-out in convenience store (ex. 7-Eleven, Mini Stop, Alfamart, Family Mart, Lawson, etc.)  **Nagca-cash out sa convenience store (gaya ng 7-Eleven, Mini Stop, Alfamart, Family Mart, Lawson, etc.)** | 2 |  |
|  | Cash-out in Pawnshops (ex. PeraHub, Villarica, Tambunting, and Jaro)  **Nagca-cash out sa mga panswhop (gaya ng PeraHub, Villarica, Tambunting, and Jaro)** | 3 |  |
|  | Cash out through family/ friends  **Nakiki cash-out sa kapamilya/ kaibigan** | 4 |  |
|  | Payment center or facilities (ex. ExpressPay, TrueMoney, Posible)  **Sa mga payment center/ facilities (gaya ng ExpressPay, TrueMoney, Posible)** | 5 |  |
|  | Supermarket (ex. SM, Puregold, Robinsons, Waltermart)  **Sa supermarket (gaya ng SM, Puregold, Robinsons, Waltermart)** | 6 |  |
|  | Department store (ex. SM, Robinsons)  **Sa department store (gaya ng SM, Robinsons)** | 7 |  |
|  | Cash out using bank transfer (i.e., transfer money to my bank from GCash and use my bank’s ATM card to withdraw the money)  **Mag-cash out gamit ang bank transfer (i.e., mag transfer ng pera sa aking bangko mula sa GCash at gamitin ang ATM card ng aking bangko para i-withdraw ang pera)** | 8 |  |
|  | Others, specify  **Iba pa, paki-specify** | 98 |  |
|  | None  **Wala** | 99 |  |

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| Q40 | **NOTE TO PROGRAMMER:**  **ASK IF EVER DOWNLOADED BUT NOT USED IN THE PAST 1 MONTH FOR THE FOLLOWING BRANDS:**  **ASK IF Q17L = CODE 1 BUT Q17C = NOT CODE 1 (GCash)**  **ASK IF Q17L = CODE 2 BUT Q17C = NOT CODE 2 (Maya)**  **ASK IF Q17L = CODE 23 BUT Q17C = NOT CODE 23 (ShopeePay)**  **SHOW Q40 = CODE 2 IF THE NOMINATED BRAND Q17L BUT NOT Q17C IS Q17j = CODE 1 (BASIC ACCOUNT)**  **LOOP FOR EACH BRAND**  **NOTE TO FR: SHOW SCREEN**  **REASONS FOR NOT USING E-WALLET N THE PAST 1 MONTH**  You mentioned that you downloaded <INSERT NOMINATED BRAND Q17L BUT NOT Q17C> but you did not use this in the past 1 month. What are your reasons why you did not use <INSERT NOMINATED BRAND Q17L BUT NOT Q17C> on your financial transactions in the past 1 month?  **Nabanggit ninyo na dinonwload ninyo ang <INSERT NOMINATED BRAND Q17L BUT NOT Q17C> pero hindi ninyo ito ginamit sa nakalipas na 1 buwan. Ano ang mga dahilan kung bakit hindi ninyo ginamit ang <INSERT NOMINATED BRAND Q17L BUT NOT Q17C> sa inyong mga financial transactions sa nakalipas na isang buwan? [MA]** | Code | Route |
|  | No transactions for me to use < **INSERT NOMINATED BRAND Q17L BUT NOT Q17C>** (e.g., no need to send/receive money, don’t play online games anymore, etc)  **Wala nang transaksiyon na ginagawa para gamitin ko pa ang aking <INSERT NOMINATED BRAND Q17L BUT NOT Q17C> (hal., hindi na kailangan magpadala/ tumanggap ng pera, hindi na naglalaro ng online games)** | 1 |  |
|  | My <**INSERT NOMINATED BRAND Q17L BUT NOT Q17C>** account is not fully verified  **Hindi fully verified ang aking <INSERT NOMINATED BRAND Q17L BUT NOT Q17C> account** | 2 |  |
|  | I don’t know how to use <**INSERT NOMINATED BRAND Q17L BUT NOT Q17C>**  **Hindi ko alam kung paano gamitin ang <INSERT NOMINATED BRAND Q17L BUT NOT Q17C>** | 3 |  |
|  | I forgot the password of my <**INSERT NOMINATED BRAND Q17L BUT NOT Q17C>** account  **Nakalimutan ko ang password ng aking** <**INSERT NOMINATED BRAND Q17L BUT NOT Q17C>**  **account** | 5 |  |
|  | Problems with account (e.g. cannot open)  **May problema sa aking account (hal., hindi mabuksan)** | 6 |  |
|  | Weak signal/ no internet connection in my area to access my account  **Mahina ang signal/ walang internet connection sa lugar ko para ma-access ang account** | 7 |  |
|  | I currently don’t own a personal mobile phone  **Kasalukuyan akong walang pagmamaya-ari na personal na mobile phone** | 8 |  |
|  | I am afraid of being scammed  **Natatakot akong ma-scam** | 11 |  |
|  | I have no money to put in <**INSERT NOMINATED BRAND Q17L BUT NOT Q17C>**  **Wala akong pera na mailalagay sa aking** <**INSERT NOMINATED BRAND Q17L BUT NOT Q17C>** | 12 |  |
|  | Others, please specify  **Iba pa, paki-specify** | 98 |  |

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| **[Q4 MOVED]**  **SECTION 2.1: BRAND CONSIDERATION** |

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| Q45 | ASK ALL  ASK FOR BRANDS AWARE IN Q16d  CONSISTENCY CHECKS:  1. BUMO MUST BE CODE 1 - PIPE IN ANSWERS FROM Q17b  2. FAVORITES/RECOMMENDED MUST NOT BE CODE 3 - PIPE IN ANSWERS FROM Q16e, Q16f, Q16g  3. ONLY BRANDS USED IN Q17a/b/c/e/f CAN BE CODE 1  VALIDATION MESSAGE:  FOR 1 AND 2:  “You mentioned that <pipe in Q17b/ Q16e/ Q16f/ Q16g brand> was your <most often used/ favorite/ recommended> brand. Are you sure you will not consider this brand?"  ***"Binanggit ninyo na ang <pipe in Q17b/ Q16e/ Q16f/ Q16g brand> ang inyong <pinakamadalas gamitin/ paborito/ inirerekomenda> na brand. Sigurado po ba kayo na hindi ninyo ikukunsidera itong brand?"***  FOR 3: “You mentioned that <pipe in Q17a-f brand> was a brand you have used before . Are you sure you will not consider this brand?"  ***"Binanggit po ninyo na ang <pipe in Q17a-f brand> ay brand na dati ninyo nang nagamit. Sigurado po ba kayo na hindi ninyo ikukunsidera itong brand?"***  **BRAND CONSIDERATION**  **SHOW SCREEN**  Now thinking about all the e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites that you are aware of. For each of the following brands, please tell me which of the three statements best describes your attitude towards that brand.  The statements are:  - a brand you used in the past/ currently using and will use again  - a brand that you would consider using  - a brand that you won't consider using in the future.  Now think about <mention brand>  Is that a brand that you...  ***Ngayon kung iisipin po ang lahat ng e-wallet/mobile money/ mobile bank/ e-remittance/ anumang financial apps o websites na alam niyo. Sa bawat brand, pakisabi po kung alin sa tatlong pahayag na ito ang naglalarawan sa inyong attitude sa brand.***  ***Ang mga pahayag ay:***  ***- Brand na nagamit mo noon o kasalukuyang ginagamit at gagamitin ulit***  ***- Brand na ikokonsidera mong gamitin***  ***- Brand na hindi mo ikokonsiderang gamitin sa hinaharap***  ***Ngayon isipin ninyo ang <mention brand>***  ***Ito po ba ay brand na…*** [SA] | | | | |
|  | | | Used in the past/ currently using and will use again ***Ginamit na noon o kasalukuyang ginagamit at gagamitin ulit*** | Would consider using ***Ikukunsiderang gamitin*** | Would not consider using in the future  ***Hindi ikukunsiderang gamitin sa hinaharap*** |
| (R1) | | GCash | 1 | 2 | 3 |
| (R2) | | PayMaya/ Maya | 1 | 2 | 3 |
| (R3) | | Coins.ph | 1 | 2 | 3 |
| (R4) | | PayPal | 1 | 2 | 3 |
| (R5) | | TrueMoney | 1 | 2 | 3 |
| (R6) | | DragonPay | 1 | 2 | 3 |
| (R7) | | GrabPay | 1 | 2 | 3 |
| (R8) | | AliPay | 1 | 2 | 3 |
| (R9) | | WeChat Pay | 1 | 2 | 3 |
| (R10) | | Beep | 1 | 2 | 3 |
| (R11) | | CLIQQ | 1 | 2 | 3 |
| (R12) | | BPI Mobile/ Online | 1 | 2 | 3 |
| (R13) | | BDO Mobile/ Online | 1 | 2 | 3 |
| (R14) | | ECPay | 1 | 2 | 3 |
| (R16) | | Landbank Mobile/ Online | 1 | 2 | 3 |
| (R17) | | Metrobank Mobile/ Online | 1 | 2 | 3 |
| (R18) | | CIMB Bank | 1 | 2 | 3 |
| (R19) | | UnionBank Mobile/ Online | 1 | 2 | 3 |
| (R20) | | Security Bank Mobile/ Online | 1 | 2 | 3 |
| (R21) | | DiskarTech | 1 | 2 | 3 |
| (R22) | | BDO Pay | 1 | 2 | 3 |
| (R23) | | ShopeePay | 1 | 2 | 3 |
| (R24) | | LazWallet | 1 | 2 | 3 |
| (R25) | | ML Wallet | 1 | 2 | 3 |
| (R26) | | eCebuana | 1 | 2 | 3 |
| (R27) | | SquidPay | 1 | 2 | 3 |
| (R28) | | Bayad Center Online / App | 1 | 2 | 3 |
| (R29) | | Tonik | 1 | 2 | 3 |
| (R30) | | BancNet Online | 1 | 2 | 3 |
| (R31) | | Moneygment | 1 | 2 | 3 |
| (R32) | | Payoneer | 1 | 2 | 3 |
| (R33) | | RCBC mobile | 1 | 2 | 3 |
| (R34) | | StarPay | 1 | 2 | 3 |
| (R35) | | Maybank's Isave | 1 | 2 | 3 |
| (R36) | | HelloMoney | 1 | 2 | 3 |
| (R37) | | Eon | 1 | 2 | 3 |
| (R38) | | Komo | 1 | 2 | 3 |
| (R39) | | OFBank | 1 | 2 | 3 |
| (R40) | | PBCOMobile | 1 | 2 | 3 |
| (R41) | | PSBank Mobile | 1 | 2 | 3 |
| (R42) | | Touch Pay | 1 | 2 | 3 |
| (R43) | | SeaBank | 1 | 2 | 3 |
| (R44) | | Remitly | 1 | 2 | 3 |
| (R45) | | Xendpay | 1 | 2 | 3 |
| (R46) | | GoTyme | 1 | 2 | 3 |
| (R47) | | Vybe by BPI | 1 | 2 | 3 |
| (R48) | | PalawanPay | 1 | 2 | 3 |
| (R49) | | UNO Digital Bank | 1 | 2 | 3 |

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| Q46 | SHOW BRANDS IN Q45=OR(CODE 1-2).  AUTOCODE 1 FOR BRANDS Q45=CODE 3, THEN HIDE  ROTATE ORDER OF BRANDS  FREEZE HEADER  **WILLINGNESS TO PAY PRICE PREMIUM**  **SHOW SCREEN**  Now, think about the charges when availing services of e-wallet/mobile money/ ~~/~~mobile bank/ e-remittance/ any financial apps or websites. Please indicate which of these statements best describes how much you would be willing to use each of the following brands of financial apps.  ***Ngayon, isipin po ninyo ang mga bayad sa pag-avail ng mga serbisyo ng e-wallet/mobile money/~~/~~mobile bank/ ei-remittance/ anumang financial apps o websites. Piliin sa mga pangungusap na ito ang pinakanaglalarawan kung gaano kayo kahandang gamitin ang mga sumusunod na brand ng financial apps.*** [SA] | | | | | | | |
|  | | | I wouldn't use this brand at all  ***Hindi ko talaga gagamitin ang brand na ito*** | Only if its charges are the same as the most competitive brand  ***Kung ang bayad ay pareho lang sa pinaka competitive na brand*** | Even if its charges are slightly less competitive than the most competitive brand  ***Kahit pa ang bayad dito ay medyo mababa kaysa sa pinaka competitive na brand*** | Even if its charges are much less competitive than the most competitive brand  ***Kahit pa ang bayad dito ay mas mababa kaysa sa competitive na brand*** | Even if its charges are less competitive than any other brands  ***Kahit pa ang bayad dito ay mas mababa kaysa sa kahit anong brand*** | Whatever l charges are  ***Kahit pa magkano ang bayad dito*** |
| (R1) | | GCash | 1 | 2 | 3 | 4 | 5 | 6 |
| (R2) | | PayMaya/ Maya | 1 | 2 | 3 | 4 | 5 | 6 |
| (R3) | | Coins.ph | 1 | 2 | 3 | 4 | 5 | 6 |
| (R4) | | PayPal | 1 | 2 | 3 | 4 | 5 | 6 |
| (R5) | | TrueMoney | 1 | 2 | 3 | 4 | 5 | 6 |
| (R6) | | DragonPay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R7) | | GrabPay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R8) | | AliPay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R9) | | WeChat Pay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R10) | | Beep | 1 | 2 | 3 | 4 | 5 | 6 |
| (R11) | | CLIQQ | 1 | 2 | 3 | 4 | 5 | 6 |
| (R12) | | BPI Mobile/ Online | 1 | 2 | 3 | 4 | 5 | 6 |
| (R13) | | BDO Mobile/ Online | 1 | 2 | 3 | 4 | 5 | 6 |
| (R14) | | ECPay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R16) | | Landbank Mobile/ Online | 1 | 2 | 3 | 4 | 5 | 6 |
| (R17) | | Metrobank Mobile/ Online | 1 | 2 | 3 | 4 | 5 | 6 |
| (R18) | | CIMB Bank | 1 | 2 | 3 | 4 | 5 | 6 |
| (R19) | | UnionBank Mobile/ Online | 1 | 2 | 3 | 4 | 5 | 6 |
| (R20) | | Security Bank Mobile/ Online | 1 | 2 | 3 | 4 | 5 | 6 |
| (R21) | | DiskarTech | 1 | 2 | 3 | 4 | 5 | 6 |
| (R22) | | BDO Pay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R23) | | ShopeePay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R24) | | LazWallet | 1 | 2 | 3 | 4 | 5 | 6 |
| (R25) | | ML Wallet | 1 | 2 | 3 | 4 | 5 | 6 |
| (R26) | | eCebuana | 1 | 2 | 3 | 4 | 5 | 6 |
| (R27) | | SquidPay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R28) | | Bayad Center Online / App | 1 | 2 | 3 | 4 | 5 | 6 |
| (R29) | | Tonik | 1 | 2 | 3 | 4 | 5 | 6 |
| (R30) | | BancNet Online | 1 | 2 | 3 | 4 | 5 | 6 |
| (R31) | | Moneygment | 1 | 2 | 3 | 4 | 5 | 6 |
| (R32) | | Payoneer | 1 | 2 | 3 | 4 | 5 | 6 |
| (R33) | | RCBC mobile | 1 | 2 | 3 | 4 | 5 | 6 |
| (R34) | | StarPay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R35) | | Maybank's Isave | 1 | 2 | 3 | 4 | 5 | 6 |
| (R36) | | HelloMoney | 1 | 2 | 3 | 4 | 5 | 6 |
| (R37) | | Eon | 1 | 2 | 3 | 4 | 5 | 6 |
| (R38) | | Komo | 1 | 2 | 3 | 4 | 5 | 6 |
| (R39) | | OFBank | 1 | 2 | 3 | 4 | 5 | 6 |
| (R40) | | PBCOMobile | 1 | 2 | 3 | 4 | 5 | 6 |
| (R41) | | PSBank Mobile | 1 | 2 | 3 | 4 | 5 | 6 |
| (R42) | | Touch Pay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R43) | | SeaBank | 1 | 2 | 3 | 4 | 5 | 6 |
| (R44) | | Remitly | 1 | 2 | 3 | 4 | 5 | 6 |
| (R45) | | Xendpay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R46) | | GoTyme | 1 | 2 | 3 | 4 | 5 | 6 |
| (R47) | | Vybe by BPI | 1 | 2 | 3 | 4 | 5 | 6 |
| (R48) | | PalawanPay | 1 | 2 | 3 | 4 | 5 | 6 |
| (R49) | | UNO Digital Bank | 1 | 2 | 3 | 4 | 5 | 6 |

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| Q48 | SHOW NOMINATED BRANDS CODED IN Q16d  AUTOCODE 6 FOR BRANDS NOT IN Q16d (NOT AWARE OF THE BRAND), HIDE COLUMN 6 IN LINK  ROTATE BRANDS, REPEAT HEADERS  NOTE TO FR: CHANGE TO LANDSCAPE MODE AND SHOW SCREEN  **LOGIC CHECKS:**  1. IF CODE 1 = CAN ONLY SELECT 1 BRAND, CANNOT SELECT OTHER BRANDS FOR CODE 2  2. IF CODE 2 = CAN SELECT MULTIPLE BRANDS, BUT CANNOT SELECT ANY BRAND FOR CODE 1  VALIDATION MESSAGE:  “Please check responses, you selected you do not like other brands. (Error for columns 1 and 2."  ***“Paki-check ang mga sagot, isinagot ninyo na wala kayong ibang gusto na brand. (Error for columns 3 and 5 = [PIPE IN Q17a/b/c/e/f]."***  3. IF RESPONDENT SELECTS CODE 3 OR 5, BRAND SHOULD NOT BE CODED IN Q17a/b/c/e/f (SHOULD NOT HAVE EVER USED BRAND)  VALIDATION MESSAGE:  “You selected that you have never tried it/ you don't know much about it, please check responses. (Error for columns 3 and 5 = [PIPE IN Q17a/b/c/e/f]."  ***"Nabanggit ninyo na hindi niyo pa ito nasusubukan/ wala kayong gaanong alam dito, paki-check ang sagot. (Error for columns 3 and 5 = [PIPE IN Q17a/b/c/e/f]"***  **BRAND DISPOSITION**  **SHOW SCREEN**  Now, I would like to know how you feel about different e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites. Please tell me which of these statements best describes or comes closest to how you feel about each brand.  ***Ngayon, gusto kong malaman ang inyong damdamin tungkol sa ilang e-wallet/ mobile money/ ~~/~~mobile bank/ e-remittance/ anumang financial apps or websites. Pakisabi po sa akin kung alin sa mga pangungusap na ito ang pinakamalapit na naglalarawan sa inyong damdamin tungkol sa bawat isang brand.***  [SA] | | | | | | | | |
|  | | | This is the e-wallet/mobile money/ /mobile bank/ e-remittance/ any financial apps or websites I prefer, none other  ***Ito ang tanging e-wallet/mobile money/mobile bank/ ei-remittance/ anumang financial apps o websites na gustong-gusto ko, wala ng iba*** | This is one of the e-wallet/mobile money/ /mobile bank/ e-remittance/ any financial apps or websites I prefer  ***Isa ito sa mga e-wallet/mobile money/ mobile bank/ e-remittance/ anumang financial apps o websites na gusto ko*** | This is not one of the e-wallet/mobile money/ /mobile bank/ e-remittance/ any financial apps or websites that I like but from what I have heard about it recently, I would like to use it  ***Hindi ito isa sa mga e-wallet/mobile money/ mobile bank/ e-remittance/ anumang financial apps o websites na gusto ko pero batay sa aking mga narinig tungkol dito nitong mga huling araw, gusto kong subukan ito*** | This is not one of the e-wallet/mobile money/ /mobile bank/ e-remittance/ any financial apps or websites that I like, but I might consider using it under certain circumstances  ***Hindi ito isa sa mga e-wallet/mobile money/ mobile bank/ e-remittance/ anumang financial apps o websites na gusto ko, pero may mga pagkakataon na maaaring gamitin ko ito*** | I've heard of this e-wallet/ mobile money/ mobile bank/ e-remittance/ any financial apps or websites but I don't know much about it  ***Narinig ko na ang e-wallet/mobile money/ mobile bank/ e-remittance/ anumang financial apps o websites na ito pero wala akong gaanong alam tungkol dito*** | I've never heard of this e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites  ***Hindi ko pa narinig ang e-wallet/mobile money/ mobile bank/ e-remittance/ anumang financial apps o websites na ito kahit na kailan*** | I know enough about this e-wallet/mobile money/ /mobile bank/ e-remittance/ any financial apps or websites to say that I would never willingly subscribe to this  ***Sapat ang kaalaman ko sa e-wallet/mobile money/ mobile bank/ e-remittance/ anumang financial apps or websites para masabi ko na hindi ako kailanman kusang-loob na magsu-subscribe dito*** |
| (R1) | | BDO Mobile/Online | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (R2) | | BPI Mobile/Online | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (R3) | | CLIQQ | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (R4) | | Coins.ph | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (R5) | | GCash | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (R6) | | GrabPay | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (R7) | | PayMaya / Maya | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (R8) | | PayPal | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (R9) | | ShopeePay | 1 | 2 | 3 | 4 | 5 | 6 | 7 |

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| **SECTION 3: BRAND IMAGERY** |

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| Q63 | FREEZE HEADERS  SHUFFLE ROWS  **STATED IMPORTANCE**  **SHOW SCREEN**  Think about your important considerations in using an e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites, please rate the following statements based on importance from 1 being "Not Important at all," to 5 being "Very Important."  ***Isipin mo ang mga itinuturing mong importante kapag gumagamit ng isang e-wallet/mobile money/ mobile bank/ e-remittance/ ~~/~~ anumang financial apps or websites. Paki-rate ang mga sumusunod na pahayag base sa importansya nito, mula 1 bilang "Talagang hindi importante" hanggang 5 bilang "Talagang importante."*** [SA]  **NOTE TO INTERVIEWER: SANITIZE THE TABLET AND HAND OVER TO RESPONDENT** | | | | | | |
|  | | | Not important at all  ***Talagang hindi importante*** | Somewhat not important  ***Medyo hindi importante*** | May or may not be important  ***Maaaring importante, maaaring hindi*** | Somewhat important  ***Medyo importante*** | Very important  ***Talagang importante*** |
| (R1) | | Creates new and continuously innovate its products and services  **Lumilikha ng mga bago at patuloy sa pagbabago o pag-innovate ng mga produkto at serbisyo** | 1 | 2 | 3 | 4 | 5 |
| (R3) | | Brand for everyone (young or old, rich or poor)  ***Brand para sa lahat (bata o matanda, mayaman o mahirap)*** | 1 | 2 | 3 | 4 | 5 |
| (R4) | | Brand that is safe and secure  ***Brand na ligtas o safe at secure*** | 1 | 2 | 3 | 4 | 5 |
| (R5) | | Provides relevant digital products and services  ***Nagbibigay ng angkop na digital na produkto at serbisyo*** | 1 | 2 | 3 | 4 | 5 |
| (R6) | | Can be used whenever needed (any time and any day)  ***Magagamit kahit kailan kailanganin (amumang oras at anumang araw)*** | 1 | 2 | 3 | 4 | 5 |
| (R7) | | Makes everyday life easier  ***Ginagawang mas madali ang buhay sa araw-araw*** | 1 | 2 | 3 | 4 | 5 |
| (R8) | | Brand for me  ***Brand na para sa akin*** | 1 | 2 | 3 | 4 | 5 |
| (R10) | | Brand who genuinely cares about its customers  ***Brand na totoong nagpapahalaga sa mga customer*** | 1 | 2 | 3 | 4 | 5 |
| (R11) | | Has malasakit/concern for the community  ***May malasakit sa komunidad*** | 1 | 2 | 3 | 4 | 5 |
| (R12) | | Has reliable customer service when needed  ***May maaasahan na customer service kapag kailangan*** | 1 | 2 | 3 | 4 | 5 |
| (R13) | | Gives me perks, rewards, and privileges that are relevant to me  ***Nagbibigay sa akin ng mga perks, rewards at pribelehiyo na naaangkop sa akin*** | 1 | 2 | 3 | 4 | 5 |
| (R14) | | Opens up opportunities to progress more in life  ***Nagbubukas ng mga opportunidad upang umunlad sa buhay*** | 1 | 2 | 3 | 4 | 5 |
| (R16) | | Can be used anywhere (widely accepted, online and in-store)  ***Maaring gamitin kahit saan (malawakang tinatanggap, online at in-store*** | 1 | 2 | 3 | 4 | 5 |
| (R17) | | Has low to no transaction fees  ***May mababa o walang transaction fees*** | 1 | 2 | 3 | 4 | 5 |
| (R20) | | ~~Has features that can help me secure and grow my finances~~  ***~~May features na makakatulong sa akin para maka-secure at lumaki ang aking finances~~***  Has features that can help me assure my future by growing my finances  **May features na makakatulong sa akin para masiguro ang aking kinabukasan sa pagpapalaki ng aking finances** | 1 | 2 | 3 | 4 | 5 |
| (R21) | | Complete and all-in one financial app/ solution/ website  ***Kumpleto at all-in one na financiall app/ solution/ website*** | 1 | 2 | 3 | 4 | 5 |
| (R22) | | Widely and highly recommended e-wallet brand  ***Malawak at lubos na inirekomendang e-wallet brand*** | 1 | 2 | 3 | 4 | 5 |
| (R23) | | Has advertisements I can relate to  ***May mga advertisement na makakarelate ako*** | 1 | 2 | 3 | 4 | 5 |
| (R24) | | Brand that is trustworthy  ***Brand na mapagkakatiwalaan*** | 1 | 2 | 3 | 4 | 5 |
| (R25) | | Products and services are easy to avail of and use  ***Ang mga produkto at serbisyo ay madaling makuha at gamitin*** | 1 | 2 | 3 | 4 | 5 |
| (R26) | | Does not take advantage of my personal and transaction data  ***Hindi sinasamantala ang aking personal data at data ng transaksyon*** | 1 | 2 | 3 | 4 | 5 |
| (R27) | | Brand that helps customers to develop their financial skills and understanding  ***Brand na tumutulong sa mga customer na ma-develop ang kanilang financial skills o pinansiyal na kasanayan at pag-unawa*** | 1 | 2 | 3 | 4 | 5 |
| (R28) | | Brand I can depend on for emergency or additional funds  ***Brand na maasahan ko para sa emergency o karagdagang pondo*** | 1 | 2 | 3 | 4 | 5 |
| (R29) | | Helps me get ready for a better tomorrow  ***Tinutulungan akong maghanda para sa isang magandang bukas*** | 1 | 2 | 3 | 4 | 5 |
| (R30) | | Gives me hope for the future  ***Nagbibigay sa akin ng pag-asa para sa kinabukasan*** | 1 | 2 | 3 | 4 | 5 |

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| Q64 | INCLUDE KEY BRANDS IF AWARE IN Q16d  FREEZE HEADERS  ROTATE STUBS  ALWAYS SHOW COLUMN FOR NONE  SHOW HEADER 1 IF ANSWERED CODE OR(13,22) IN Q16d  SHOW HEADER 2 IF ANSWERED CODE 12 IN Q16d  SHOW HEADER 3 IF ANSWERED CODE 11 IN Q16d  SHOW HEADER 4 IF ANSWERED CODE 3 IN Q16d  SHOW HEADER 5 IF ANSWERED CODE 1 IN Q16d  SHOW HEADER 6 IF ANSWERED CODE 7 IN Q16d  SHOW HEADER 7 IF ANSWERED CODE 2 IN Q16d  SHOW HEADER 8 IF ANSWERED CODE 4 IN Q16d  SHOW HEADER 9 IF ANSWERED CODE 23 IN Q16d  **NOTE TO FR:** PLEASE TURN THE TABLET TO LANDSCAPE MODE IF BRANDS AWARE OF/ HEADERS IS MORE THAN 3  **BRAND ASSOCIATION - KEY BRANDS**  **SHOW SCREEN**  Please read through each of the statements below that may apply to different e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites. Please indicate to which brand you think each statement applies. You can select as many or as few brands as you wish.  ***Pakibasa ang bawat pahayag na ito na maaaring naaangkop sa iba't-ibang e-wallet/mobile money/ mobile bank/ e-remittance/ ~~/~~ any financial apps or websites. Pakisabi kung sa anong brand sa palagay mo ito naaangkop. Maaaring pumili ng kahit ilan sa mga brands.***[MA] | | | | | | | | | | | |
|  | | | BDO Mobile/Online | BPI Mobile/Online | CLIQQ | Coins.ph | GCash | GrabPay | PayMaya / Maya | PayPal | ShoppeePay | None |
| (R1) | | Creates new and continuously innovate its products and services  **Lumilikha ng mga bago at patuloy sa pagbabago o pag-innovate ng mga produkto at serbisyo** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R3) | | Brand for everyone (young or old, rich or poor)  ***Brand para sa lahat (bata o matanda, mayaman o mahirap)*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R4) | | Brand that is safe and secure  ***Brand na ligtas o safe at secure*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R5) | | Provides relevant digital products and services  ***Nagbibigay ng angkop na digital na produkto at serbisyo*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R6) | | Can be used whenever needed (any time and any day)  ***Magagamit kahit kailan kailanganin (amumang oras at anumang araw)*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R7) | | Makes everyday life easier  ***Ginagawang mas madali ang buhay sa araw-araw*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R8) | | Brand for me  ***Brand na para sa akin***  ***Brand na angkop sa aking pamumuhay*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R10) | | Brand who genuinely cares about its customers  ***Brand na totoong nagpapahalaga sa mga customer*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R11) | | Has malasakit/concern for the community  ***May malasakit sa komunidad*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R12) | | Has reliable customer service when needed  ***May maaasahan na customer service kapag kailangan*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R13) | | Gives me perks, rewards, and privileges that are relevant to me  ***Nagbibigay sa akin ng mga perks, rewards at pribelehiyo na naaangkop sa akin*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R14) | | Opens up opportunities to progress more in life  ***Nagbubukas ng mga opportunidad upang umunlad sa buhay*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R16) | | Can be used anywhere (widely accepted, online and in-store)  ***Maaring gamitin kahit saan (malawakang tinatanggap, online at in-store*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R17) | | Has low to no transaction fees  ***May mababa o walang transaction fees*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R20) | | ~~Has features that can help me secure and grow my finances~~  ***~~May features na makakatulong sa akin para maka-secure at lumaki ang aking finances~~***  Has features that can help me assure my future by growing my finances  **May features na makakatulong sa akin para masiguro ang aking kinabukasan sa pagpapalaki ng aking finances** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R21) | | Complete and all-in one financial app/ solution/ website  ***Kumpleto at all-in one na financiall app/ solution/ website*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R22) | | Widely and highly recommended e-wallet brand  ***Malawak at lubos na inirekomendang e-wallet brand*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R23) | | Has advertisements I can relate to  ***May mga advertisement na makakarelate ako*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R24) | | Brand that is trustworthy  ***Brand na mapagkakatiwalaan*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R25) | | Products and services are easy to avail of and use  ***Ang mga produkto at serbisyo ay madaling makuha at gamitin*** | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
| (R26) | | Does not take advantage of my personal and transaction data  ***Hindi sinasamantala ang aking personal data at data ng transaksyon*** |  |  |  |  |  |  |  |  |  |  |
| (R27) | | Brand that helps customers to develop their financial skills and understanding  ***Brand na tumutulong sa mga customer na ma-develop ang kanilang financial skills o pinansiyal na kasanayan at pag-unawa*** |  |  |  |  |  |  |  |  |  |  |
| (R28) | | Brand I can depend on for emergency or additional funds  ***Brand na maasahan ko para sa emergency o karagdagang pondo*** |  |  |  |  |  |  |  |  |  |  |
| (R29) | | Helps me get ready for a better tomorrow  ***Tinutulungan akong maghanda para sa isang magandang bukas*** |  |  |  |  |  |  |  |  |  |  |
| (R30) | | Gives me hope for the future  ***Nagbibigay sa akin ng pag-asa para sa kinabukasan*** |  |  |  |  |  |  |  |  |  |  |

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| **SECTION 4: BUY LOAD IN THE P1M DEEP DIVE** |

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| **SECTION 4.1: BUY LOAD - DIGITAL** |

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| Q197 | ASK IF Q8B1(R1 = BUY LOAD) = OR 5,6  ASK AMONG THOSE WHO BOUGHT LOAD VIA DIGITAL CHANNELS IN THE P1M  **NOTE TO FR: SHOW SCREEN**  **TYPE OF LOAD BOUGHT**  You mentioned awhile ago that you bought load via <INSERT Q8b1 = or 5,6 response>. What type of load did you buy using these online/ digital channels?  **Nabanggit mo kanina na bumili ka ng load sa pamamagitan ng <INSERT Q8b1 = or 5,6 response>. *Anong klaseng load ang inyong binili gamit ang online/ digital channels na ito?*** [MA] | Code | Route |
|  | **Telco (NET)** |  |  |
|  | Mobile | 1 |  |
|  | Broadband | 2 |  |
|  | **Non Telco (NET)** |  |  |
|  | Game Credits | 3 |  |
|  | KUMU Coins | 4 |  |
|  | PayTV | 5 |  |
|  | Prepaid Kit | 6 |  |
|  | Tinder | 7 |  |
|  | Prepaid Insurance | 8 |  |
|  | Kuryente Prepaid | 9 |  |
|  | Other (specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_) | 91 |  |

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| **QBLD1** | **[Q4 NEW]**  ASK IF Q8B1(R1 – BUY LOAD) = OR 5,6  ASK AMONG THOSE WHO BOUGHT LOAD VIA DIGITAL CHANNELS IN THE P1M  **INCLUDE Q17c (Brands used in the P1M) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48, 18,21,29, 39,43, 46, 49) IF Q8B1 (R1) = CODE 6 (E-WALLET) AS ROWS**  **INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41, 49) IF Q8B1 (R1) = CODE 6 (MOBILE/ ONLINE BANKING) AS ROWS**  **LOOP/ REPEAT QUESTION FOR EACH TYPE OF LOAD BOUGHT IN Q197**  **NOTE TO FR: SHOW SCREEN**  **E-WALLET AND MOBILE/ ONLINE BANKING BRANDS USED IN P1M – BUY LOAD**  Which of the following brands did you use to buy <INSERT RESPONSE IN Q197> load in the past 1 month?  **Alin sa mga sumusunod na brands ang ginamit mo para magpaload ng < INSERT RESPONSE IN Q197> sa nakalipas na isang buwan? [MA]**  **NOTE TO SP (HEADERS – TYPE OF LOAD BOUGHT IN THE P1M)**  (H1)Mobile  (H2) Broadband  (H3) Game Credits  (H4) KUMU Coins  (H5) PayTV  (H6) Prepaid Kit  (H7) Tinder  (H8) Prepaid Insurance  (H9) Kuryente Prepaid  (H91) Others | | | | | | | | | | |
|  | | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | (H9) | (H98) |
| (R1) | Gcash | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (R2) | PayMaya/ Maya | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| (R3) | Coins.ph | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| (R4) | PayPal | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| (R5) | TrueMoney | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| (R6) | DragonPay | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| (R7) | GrabPay | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| (R8) | AliPay | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| (R9) | WeChat Pay | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| (R10) | Beep | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| (R11) | CLIQQ | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
| (R12) | BPI Mobile/ Online | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| (R13) | BDO Mobile/ Online | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 |
| (R14) | ECPay | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 |
| (R16) | Landbank Mobile/ Online | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| (R17) | Metrobank Mobile/ Online | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 |
| (R18) | CIMB Bank | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 |
| (R19) | UnionBank Mobile/ Online | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 |
| (R20) | Security Bank Mobile/ Online | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| (R21) | DiskarTech | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| (R22) | BDO Pay | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 |
| (R23) | ShopeePay | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 |
| (R24) | LazWallet | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 |
| (R25) | ML Wallet | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| (R26) | eCebuana | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| (R27) | SquidPay | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 |
| (R28) | Bayad Center Online / App | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 |
| (R29) | Tonik | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 |
| (R30) | BancNet Online | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 |
| (R31) | Moneygment | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| (R32) | Payoneer | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 |
| (R33) | RCBC mobile | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 |
| (R34) | StarPay | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 |
| (R35) | Maybank's Isave | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 |
| (R36) | HelloMoney | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| (R37) | Eon | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 |
| (R38) | Komo | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 |
| (R39) | OFBank | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 |
| (R40) | PBCOMobile | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 |
| (R41) | PSBank Mobile | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| (R42) | Touch Pay | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 |
| (R43) | SeaBank | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 |
| (R44) | Remitly | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 |
| (R45) | Xendpay | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 |
| (R46) | GoTyme | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 |
| (R47) | Vybe by BPI | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 |
| (R48) | PalawanPay | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 |
| (R49) | UNO Digital Bank | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 |
| (R91) | Others (Specify) | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 |

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| Q28b1 | **[Q4 NEW]**  ASK IF Q8B1(R1 = BUY LOAD) = OR 5,6  ASK AMONG THOSE WHO BOUGHT LOAD VIA DIGITAL CHANNELS IN THE P1M  ASK FOR EACH TYPE OF LOAD BOUGHT IN Q197  **LOOP QUESTION FOR EACH TYPE OF LOAD BOUGHT IN Q197**  **BUYING LOAD**  **SHOW SCREEN**  When you bought <INSERT FIRST RESPONSE IN Q197> load in the past 1 month, for whom did you buy this load?  **Noong bumili ka ng <INSERT FIRST RESPONSE IN Q197> load sa nakalipas na isang buwan, para po kanino ang load na ito na binibili ninyo? [MA]** | Code | Route |
|  | Myself/  ***Para sa sarili*** | 1 |  |
|  | For other family members  **Para sa ibang miyembro ng pamilya** |  |  |
|  | Spouse  ***Asawa*** | 2 |  |
|  | Child/Children  ***Anak/Mga anak*** | 3 |  |
|  | Parents  ***Magulang*** | 4 |  |
|  | Siblings  ***Kapatid*** | 5 |  |
|  | For other people  ***Para sa ibang tao*** (specify \_\_\_\_\_\_) | 6 |  |

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| **SECTION 4.2: BUY LOAD – NON-DIGITAL/ OFFLINE** |

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| QBL1 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR BUY LOAD (R1)**  **ASK AMONG THOSE WHO BOUGHT LOAD VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE Q8B1=CODE 7/8/9/10 FOR BUY LOAD (R1) AS HEADERS**  **LOOP/ REPEAT QUESTION PER MODE OF PAYMENT MENTIONED IN Q8B1 OR (7,8,9,10)**  **NOTE TO FR: SHOW SCREEN**  **TYPE OF LOAD BOUGHT OFFLINE IN THE PAST 1 MONTH**  You mentioned that you bought load in the past 1 month using the following channels <INSERT Q8B1=CODE 7/8/9/10>. Can you please tell me what type of load did you buy for each mode of payment that you used?  **Nabanggit mo kanina na bumili ka ng load sa nakalipas na isang buwan gamit ang <INSERT Q8B1=CODE 7/8/9/10>. Pwede mo bang sabihin sa akin kung anong klaseng load ang binili mo sa bawat mode ng pagbabayad na ginamit mo? [MA]** | | | | | |
|  | | | **Cash** | **Check** | **Debit Card** | **Credit Card** |
|  | | **TELCO (NET)** |  |  |  |  |
| (R1) | | Mobile | 01 | 01 | 01 | 01 |
| (R2) | | Broadband | 02 | 02 | 02 | 02 |
| (R3) | | **NON TELCO (NET)** |  |  |  |  |
| (R3) | | Game Credits | 03 | 03 | 03 | 03 |
| (R4) | | KUMU Coins | 04 | 04 | 04 | 04 |
| (R5) | | PayTV. | 05 | 05 | 05 | 05 |
| (R6) | | Prepaid Kit | 06 | 06 | 06 | 06 |
| (R7) | | Tinder | 07 | 07 | 07 | 07 |
| (R8) | | Prepaid Insurance | 08 | 08 | 08 | 08 |
| (R9) | | Kuryente Prepaid | 09 | 09 | 09 | 09 |
| (R98 | | Others, specify  **Iba pa, paki-specify** | 98 | 98 | 98 | 98 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| QBL2 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR BUY LOAD (R1)**  **ASK AMONG THOSE WHO BOUGHT LOAD VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE BL1 PER MODE OF PAYMENT AS ROWS**  **LOOP/ REPEAT QUESTION PER MODE OF PAYMENT (BL1 = H1 TO H4)**  **NOTE TO FR: SHOW SCREEN**  **PURCHASE CHANNEL FOR BUYING MOBILE LOAD**  When you bought the following load using <INSERT BL1 HEADER MOP> in the past 1 month, from which channel did you buy? Please select all that apply.  **Noong kayo ay bumili ng mga sumusunod na load <INSERT BL1 HEADER MOP> sa nakalipas na isang buwan, mula saan ninyo ito binili? Piliin ang lahat ng naangkop. [MA]** | | | | | | |
|  | | | **Convenience Store** | **Individual Loader (not in sari-sari store)** | **Loading Stations/Kiosks** | **Sari-sari Stores** | **Others, please specify** |
|  | | **TELCO (NET)** |  |  |  |  |  |
| (R1) | | Mobile | 01 | 02 | 03 | 04 | 98 |
| (R2) | | Broadband | 01 | 02 | 03 | 04 | 98 |
| (R3) | | **NON TELCO (NET)** |  |  |  |  |  |
| (R3) | | Game Credits | 01 | 02 | 03 | 04 | 98 |
| (R4) | | KUMU Coins | 01 | 02 | 03 | 04 | 98 |
| (R5) | | PayTV. | 01 | 02 | 03 | 04 | 98 |
| (R6) | | Prepaid Kit | 01 | 02 | 03 | 04 | 98 |
| (R7) | | Tinder | 01 | 02 | 03 | 04 | 98 |
| (R8) | | Prepaid Insurance | 01 | 02 | 03 | 04 | 98 |
| (R9) | | Kuryente Prepaid | 01 | 02 | 03 | 04 | 98 |
| (R98 | | Others, specify  **Iba pa, paki-specify** | 01 | 02 | 03 | 04 | 98 |

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| QBL3 | | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR BUY LOAD (R1)**  **ASK AMONG THOSE WHO BOUGHT LOAD VIA OFFLINE CHANNELS IN THE P1M**  **LOOP/ REPEAT QUESTION PER TYPE OF LOAD BOUGHT IN BL1**  **NOTE TO FR: SHOW SCREEN**  **BUYING LOAD FOR WHOM**  For whom did you buy the following types of load that you purchased in the P1M?  **Para kanino ninyo po binili ang mga susunod na klase ng load na binili ninyo sa nakalipas na isang buwan? [MA]** | | | | | | | | | | |
|  | | | Mobile | Broadband | Game Credits | KUMU Coins | PayTV. | Prepaid Kit | Tinder | Prepaid Insurance | Kuryente Prepaid | Others | |
| (R1) | For myself  **Para sa sarili ko** | | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | |
| (R2) | For other family members  **Para sa ibang miyembro ng pamilya ko** | | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | |
| (R3) | For my spouse  **Para sa aking asawa** | | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | |
| (R4) | For my child/children  **Para sa aking anak/ mga anak** | | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | |
| (R5) | For my parents  **Para sa aking mga magulang** | | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | |
| (R6) | For my siblings  **Para sa aking mga kapatid** | | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | |
| (R7) | For other people, specify  **Para sa ibang tao, paki-specify** | | 98 | 98 | 98 | 98 | 98 | 98 | 98 | 98 | 98 | 98 | |

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| **QBLAMT** | **[Q4 NEW]**  **ASK IF Q8B1 (R1 – BUY LOAD) = OR (5,6,7,8,9,10)**  **ASK AMONG THOSE WHO BOUGHT LOAD VIA ONLINE AND OFFLINE CHANNELS IN THE P1M**  **INCLUDE Q197 AND BL1 AS ROWS**  **NON-DIGITAL**  **DO NOT ALLOW 0 IN H1 (CASH) IF BL1 = H1 (CASH)**  **DO NOT ALLOW 0 IN H2 (CHECK) IF BL1 = H2 (CHECK)**  **DO NOT ALLOW 0 IN H3 (DEBIT CARD) IF BL1 = H3 (DEBIT CARD)**  **DO NOT ALLOW 0 IN H4 (CREDIT CARD) IF BL1 = H4 (CREDIT CARD)**  **DIGITAL**  **DO NOT ALLOW 0 IN H5 (GCASH) IF BLD1 = CODE 1 (GCASH)**  **DO NOT ALLOW 0 IN H6 (MAYA) IF BLD1 = CODE 2 (MAYA)**  **DO NOT ALLOW 0 IN H7 (SHOPEEPAY) IF BLD1 = CODE 23 (SHOPEEPAY)**  **DO NOT ALLOW 0 IN H8 (OTHER E-WALLETS) IF BLD1 = OR (3-11, 14, 24-28, 31-32, 34, 36, 42, 44-45,48)**  **DO NOT ALLOW 0 IN H9 (OTHER DIGITAL/ ONLINE BANKS) IF BLD1 = OR (12,13,15-22,29-30,33,35,37-40.43.46-47)**  **ONLY SHOW HEADERS MENTIONED IN BL1 AND BLD1**  **IF THERE IS AN INPUT ON HEADERS NOT APPLICABLE PROMPT “PLEASE ONLY PROVIDE AMOUNT TO THE MODE OF PAYMENT THAT YOU USED. *MAGBIGAY LAMANG PO KAYO NG AMOUNT SA MGA MODE OF PAYMENT NA GINAMIT NINYO.”* DO NOT ALLOW TO PROCEED IF ANSWER WAS NOT CHANGED TO 0.**  **NOTE TO FR: SHOW SCREEN**  **TOTAL MONTHLY BUDGET SPENT ON LOAD – ONLINE AND OFFLINE PAYMENT**  How much in total do you spend monthly when buying the following load? Please specify how much you spend when you buy load for each of the following mode of payment that you used.  **Nasa magkano ang ginagastos ninyo sa kabuuan kada buwan kapag nagpapa-load kayo ng mga sumusunod? Paki-specify kung magkano ang nagagastos ninyo kapag kayo ay nagpapa-load gamit ang mga sumusunod na mode of payment. [QUANTITY]** | | | | | | | | | | | |
|  | |  | **NON-DIGITAL** | | | | **DIGITAL** | | | | |
|  | |  | (H1)  Cash | (H2)  Check | (H3)  Debit  Card | (H4)  Credit Card | (H5)  GCash | (H6)  Maya | (H7) ShopeePay | (H8) Other E-wallets <insert responses for other e-wallets> | (H9)  Other digital/ online banks <insert responses for other digital banks> |
|  | | **TELCO (NET)** |  |  |  |  |  |  |  |  |  |
| (R1) | | Mobile |  |  |  |  |  |  |  |  |  |
| (R2) | | Broadband |  |  |  |  |  |  |  |  |  |
|  | | **NON TELCO (NET)** |  |  |  |  |  |  |  |  |  |
| (R3) | | Game Credits |  |  |  |  |  |  |  |  |  |
| (R4) | | KUMU Coins |  |  |  |  |  |  |  |  |  |
| (R5) | | PayTV. |  |  |  |  |  |  |  |  |  |
| (R6) | | Prepaid Kit |  |  |  |  |  |  |  |  |  |
| (R7) | | Tinder |  |  |  |  |  |  |  |  |  |
| (R8) | | Prepaid Insurance |  |  |  |  |  |  |  |  |  |
| (R9) | | Kuryente Prepaid |  |  |  |  |  |  |  |  |  |
| (R98 | | Others, specify  **Iba pa, paki-specify** |  |  |  |  |  |  |  |  |  |

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| **SECTION 5: BILLS PAYMENT IN THE PAST 1 MONTH DEEP DIVE – DIGITAL AND OFFLINE CHANNELS** |

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| Q30a | ROTATE STUBS  ASK IF Q8B1 (R4=PAY BILLS) = OR 5,6,7,8,9,10  ASK AMONG THOSE WHO PAID BILLS REGARDLESS OF CHANNEL  **TYPE OF BILLS PAID IN THE PAST 1 MONTH**  **SHOW SCREEN**  You mentioned awhile ago that you paid your bills in the past 1 month. From the list below, what type of bills did you pay either for yourself/ own household or other household? Please select all that apply.  **Nabanggit ninyo kanina na nagbayad kayo ng bills sa nakalipas na isang buwan. Mula sa listahang ito, anong mga bills ang inyong binayaran para sa inyong sarili/ sariling household o iba pang household? Pakipili ang lahat ng naangkop. [MA]** | Code | Route |
|  | **UTILITIES NET** |  |  |
|  | Association dues | 01 |  |
|  | Electric  Bills | 02 |  |
|  | Water Bills | 03 |  |
|  | House/ condominium/ apartment rental | 04 |  |
|  | **GOVERNMENT AGENCIES (NET)** |  |  |
|  | SSS | 05 |  |
|  | Pag-ibig | 06 |  |
|  | BIR | 07 |  |
|  | Philhealth | 08 |  |
|  | **Telecom (NET**) |  |  |
|  | Internet | 09 |  |
|  | Mobile phone postpaid | 10 |  |
|  | Landline (separate from internet subscription) | 12 |  |
|  | Cable | 11 |  |
|  | Others, please specify  **Iba pa, paki-specify** | 98 |  |

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| QBP2 | | **[Q4 NEW]**  **ASK IF Q8B1= R4 (PAY BILLS) OR (5,6,7,8,9,10)**  **ASK THOSE AMONG WHO PAID BILLS IN THE P1M REGARDLESS OF CHANNEL**  **LOOP/ REPEAT QUESTION PER TYPE OF BILL PAID IN Q30A**  **~~ASK AMONG THOSE WHO PAY BILLS VIA ONLINE OR OFFLINE CHANNELS IN THE P1M~~**  **~~LOOP/ REPEAT QUESTION PER TYPE OF BILL PAID IN Q30A AND MODE OF PAYMENT USED FOR EACH TYPE OF BILL IN QBP1~~**  **NOTE TO FR: SHOW SCREEN**  **PAYING BILLS FOR WHOM**  For whom did you pay for the following bills that you paid in the past 1 month?  **Para kanino po ang ang mga sumusunod na bills na binayaran ninyo sa nakalipas na isang buwan? ~~[SA]~~ [MA]** | | | | | | | | | | | | |
|  | | | Electril bill | Water bill | Association dues | House/ condominium/ apartment rental | SSS | Pag-ibig | BIR | Philhealth | Internet | Mobile phone postpaid plan | Cable | Landline |
| (R1) | *For myself only (I live on my own) or own family/ household*  ***Para sa sarili (Ako ay mag-isa lang sa bahay) o sa aking sariling pamilya/ household*** | | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 |
| (R2) | *For other ~~family/ relative or~~ household (i.e., ~~family or relative~~ family/ relative/ friends living in a separate house)*  ***Para sa ibang ~~family/ relative o~~ household (i.e., kapamilya o kamag anak o kaibigan na nakatira sa ibang bahay)*** | | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| QBP1 | **[Q4 NEW]**  **ASK IF Q8B1= R4 (PAY BILLS) OR (5,6,7,8,9,10)**  **ASK AMONG THOSE WHO PAY BILLS VIA ONLINE OR OFFLINE CHANNELS IN THE P1M**  **INCLUDE Q30a AS ROWS (TYPE OF BILLS PAID IN THE P1M)**  **INCLUDE Q8B1=CODE 5,6,7/8/9/10 FOR PAY BILLS (R4) AS HEADERS**  **SHOW Q8B1 = (OR 5,6) AS E-WALLET/ MOBILE BANKING**  **NOTE TO FR: SHOW SCREEN**  **VALIDATION: IF QBP2 = CODE 1 ONLY AND** **QBP1 HAS TWO MODES OF PAYMENT (HEADERS), PROMPT: YOU MENTIONED THAT YOU PAY YOUR <INSERT TYPE OF BILL HEADER IN QBP2 = CODE 1 ONLY> FOR YOURSELF OR OWN FAMILY/ HOUSEHOLD IN THE PAST 1 MONTH. PLEASE CONFIRM IF YOU ARE REALLY USING <INSERT TYPE OF BILL HEADER IN QBP2 = CODE 1 ONLY> TO PAY FOR THIS BILL.**  ***NABANGGIT MO KANINA NA BINABAYARAN MO ANG <INSERT TYPE OF BILL HEADER IN QBP2 = CODE 1 ONLY> PARA SA IYONG SARILI O SARILING PAMILYA/ HOUSEHOLD SA NAKALIPAS NA ISANG BUWAN. PAKI-CONFIRM KUNG TALAGANG GINAGAMIT NINYO ANG <INSERT TYPE OF BILL HEADER IN QBP2 = CODE 1 ONLY> PARA BAYARAN ANG BILL NA ITO?***  ***DO NOT ALLOW TO PROCEED IF RESPONSE WAS NOT CHANGED TO 1 MODE OF PAYMENT ONLY***  **~~IF THE TYPE OF BILL (ROWS) HAS TWO MODES OF PAYMENT (HEADERS) PROMPT: PLEASE CONFIRM IF YOU REALLY USED TWO MODES OF PAYMENT <INSERT QBP1 = OR H1 TO H5> TO PAY FOR <INSERT TYPE OF BILL MENTIONED> IN THE PAST 1 MONTH?~~ *~~PAKI-CONFIRM PO KUNG TALAG~~*~~AN~~*~~G DALAWANG MODE OF PAYMENT <INSERT QBP1 = OR H1 TO H5> ANG GINAMIT NINYO PARA BAYARAN ANG <INSERT TYPE OF BILL MENTIONED> SA NAKALIPAS NA ISANG BUWAN?~~* ~~IF YES, PROCEED TO THE NEXT QUESTION~~**  **TYPE OF BILLS PAID OFFLINE IN THE PAST 1 MONTH**  You mentioned that you paid the following bills in the past 1 month. Can you please tell me what are the different modes of payment that you used to pay for your bills?  **Nabangit mo na binayaran mo ang mga sumusunod na bills sa nakalipas na isang buwan. Maaari ninyo po bang sabihin sa akin kung anong mode of payment ang ginamit ninyo para bayaran ang mga sumusunod na bills? [MA]**  ~~You mentioned that you paid the following bills in the past 1 month using <INSERT RESPONSE IN Q8B1= OR CODE 5/6/7/8/9/10 FOR R4 (PAY BILLS)>. Can you please tell me what type of bills you paid using these modes of payment?~~  **~~Nabanggit mo kanina na nagbayad ka ng bills sa nakalipas na isang buwan gamit ang sumusunod na mga channels <INSERT Q8B1=CODE 5/6/7/8/9/10 FOR R4 (PAY BILLS)>. Maaari ninyo po bang sabihin sa akin anong klaseng bill ang inyong binayaran gamit ang mga mode of payment na ito? [MA]~~** | | | | | | |
|  | | | **(H1)**  **E-wallet/ Mobile Banking** | **(H2)**  **Cash** | **(H3)**  **Check** | **(H4)**  **Debit Card** | **(H5)**  **Credit Card** | |
| (R1) | | Electril bill | 01 | 01 | 01 | 01 | 01 | |
| (R2) | | Water bill | 02 | 02 | 02 | 02 | 02 | |
| (R3) | | Association dues | 03 | 03 | 03 | 03 | 03 | |
| (R4) | | House/ condominium/ apartment rental | 04 | 04 | 04 | 04 | 04 | |
| (R5) | | SSS | 05 | 05 | 05 | 05 | 05 | |
| (R6) | | Pag-ibig | 06 | 06 | 06 | 06 | 06 | |
| (R7) | | BIR | 07 | 07 | 07 | 07 | 07 | |
| (R8) | | Philhealth | 08 | 08 | 08 | 08 | 08 | |
| (R9) | | Internet | 09 | 09 | 09 | 09 | 09 | |
| (R10) | | Mobile phone postpaid plan | 10 | 10 | 10 | 10 | 10 | |
| (R11) | | Cable | 11 | 11 | 11 | 11 | 11 | |
| (R12) | | Landline (separate from internet subscription) | 12 | 12 | 12 | 12 | 12 | |
| (R98 | | Others, specify | 98 | 98 | 98 | 98 | 98 | |

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| **QBPD1** | **[Q4 NEW]**  ASK IF Q8B1 (R4-PAY BILLS) = OR 5,6  ASK AMONG THOSE WHO PAID BILLS VIA DIGITAL CHANNELS IN THE P1M  **INCLUDE Q17c (Brands used in the P1M) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48, 18,21,29, 39,43, 46, 49) IF Q8B1 (R1) = CODE 6 (E-WALLET) AS ROWS**  **INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41, 49) IF Q8B1 (R1) = CODE 6 (MOBILE/ ONLINE BANKING) AS ROWS**  **LOOP/ REPEAT QUESTION FOR EACH TYPE OF BILL PAID IN ~~Q30a~~ QBP1 = H1 (E-WALLET/ MOBILE BANKING)**  **NOTE TO FR: SHOW SCREEN**  **IF QBP2 = CODE 1 ONLY AND QBP1 = H1 (E-WALLET), DO NOT ALLOW MA**  **IF BILLS PAID VIA E-WALLET IS FOR SELF OR OWN FAMILY/ HOUSEHOLD ONLY, DO NOT ALLOW MA**  **E-WALLET AND MOBILE/ ONLINE BANKING BRANDS USED IN P1M – BILLS PAYMENT**  Which of the following brands did you use to pay <INSERT RESPONSE **QBP1 = H1 (E-WALLET/ MOBILE BANKING)** > in the past 1 month?  **Alin sa mga sumusunod na brands ang ginamit mo para bayaran ang <I**NSERT RESPONSE **QBP1 = H1 (E-WALLET/ MOBILE BANKING)> sa nakalipas na isang buwan? [MA]**  **~~NOTE TO SP (INSERT HEADERS Q30a – TYPE OF BILLS PAID IN THE P1M)~~**  **(H1) Association dues**  **(H2) Electric Bills**  **(H3) Water Bills**  **(H4) House/ condominium/ apartment rental**  **(H5) SSS**  **(H6) Pag-ibig**  **(H7) BIR**  **(H8) Philhealth**  **(H8) Internet**  **(H9) ~~Phone~~** Mobile phone postpaid  **(H10) Cable**  **(H12)** Landline (separate from internet subscription)  **(H98) Others** | | | | | | | | | | |
|  | | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | (H9) | (H98) |
| (R1) | GCash | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (R2) | PayMaya/ Maya | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| (R3) | Coins.ph | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| (R4) | PayPal | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| (R5) | TrueMoney | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| (R6) | DragonPay | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| (R7) | GrabPay | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| (R8) | AliPay | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| (R9) | WeChat Pay | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| (R10) | Beep | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| (R11) | CLIQQ | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
| (R12) | BPI Mobile/ Online | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| (R13) | BDO Mobile/ Online | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 |
| (R14) | ECPay | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 |
| (R16) | Landbank Mobile/ Online | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| (R17) | Metrobank Mobile/ Online | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 |
| (R18) | CIMB Bank | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 |
| (R19) | UnionBank Mobile/ Online | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 |
| (R20) | Security Bank Mobile/ Online | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| (R21) | DiskarTech | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| (R22) | BDO Pay | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 |
| (R23) | ShopeePay | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 |
| (R24) | LazWallet | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 |
| (R25) | ML Wallet | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| (R26) | Ecebuana | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| (R27) | SquidPay | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 |
| (R28) | Bayad Center Online / App | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 |
| (R29) | Tonik | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 |
| (R30) | BancNet Online | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 |
| (R31) | Moneygment | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| (R32) | Payoneer | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 |
| (R33) | RCBC mobile | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 |
| (R34) | StarPay | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 |
| (R35) | Maybank's Isave | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 |
| (R36) | HelloMoney | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| (R37) | Eon | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 |
| (R38) | Komo | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 |
| (R39) | OFBank | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 |
| (R40) | PBCOMobile | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 |
| (R41) | PSBank Mobile | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| (R42) | Touch Pay | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 |
| (R43) | SeaBank | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 |
| (R44) | Remitly | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 |
| (R45) | Xendpay | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 |
| (R46) | GoTyme | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 |
| (R47) | Vybe by BPI | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 |
| (R48) | PalawanPay | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 |
| (R49) | UNO Digital Bank | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 |
| (R91) | Others (Specify) | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 |

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| Q30g | **[Q4 NEW]**  ASK IF **QBPD1** = CODE 1 (GCASH)  INCLUDE EACH TYPE OF BILL IN **BPD1** PAID VIA GCASH AS ROWS  ASK AMONG THOSE WHO PAID THEIR BILLS VIA GCASH  **NOTE TO FR: SHOW SCREEN**  **GCASH – HOW BILLS WAS PAID**  You mentioned that you are paying the following bills via GCash. Can you please let us know how you pay these bills in GCash?  **Nabanggit ninyo na binabayaran ninyo ang mga sumusunod na bills gamit ang GCash. Pwede ninyo po bang sabihin sa amin kung paano ninyo binabayaran ang mga ito sa GCash? [MA]** | | | | |
|  | | | Pay Bills feature directly deducted from GCash wallet  **Gamit ang pay bills feature na direktang binabawas mula sa GCash wallet** | Send Money feature to another person in-charge of paying bills  **Gamit ang send money feature (nagpapadala ng pera) sa ibang tao na in-charge magbayad ng bills** | Pay Bills feature using GCredit  **Nagbabayad ng bills gamit ang GCredit** |
|  | | **UTILITIES NET** |  |  |  |
| (R1) | | Association dues | 01 | 02 | 03 |
| (R2) | | Electric  Bills | 01 | 02 | 03 |
| (R3) | | Water Bills | 01 | 02 | 03 |
| (R4) | | House/ condominium/ apartment rental | 01 | 02 | 03 |
|  | | **GOVERNMENT AGENCIES (NET)** |  |  |  |
| (R5) | | SSS | 01 | 02 | 03 |
| (R6) | | Pag-ibig | 01 | 02 | 03 |
| (R7) | | BIR | 01 | 02 | 03 |
| (R8) | | Philhealth | 01 | 02 | 03 |
|  | | **Telecom ~~(~~NET**) |  |  |  |
| (R9) | | Internet | 01 | 02 | 03 |
| (R10) | | ~~Phone~~ Mobile phone postpaid | 01 | 02 | 03 |
| (R11) | | Cable | 01 | 02 | 03 |
| (R12) | | Landline (separate from internet subscription) | 01 | 02 | 03 |
| (R98) | | Others, please specify  **Iba pa, paki-specify** | 01 | 02 | 03 |

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| QBP4 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR PAY BILLS (R4)**  **ASK AMONG THOSE WHO PAID BILLS VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE QBP1 = OR H2 TO H5 AS ROWS**  **LOOP/ REPEAT QUESTION FOR EACH HEADER IN BP1 OR H2 TO H5 (MODE OF PAYMENT)**  **NOTE TO FR: SHOW SCREEN**  **CHANNEL/S WHERE PAID BILLS**  When you pay the following bills using <INSERT BP1 HEADER MOP> in the past 1 month, where do you usually do this?  **Kapag kayo ay nagbabayad ng bills gamit ang <** **INSERT BP1 HEADER MOP> sa nakalipas na isang buwan, saan ninyo ito kadalasang ginagawa? [MA]** | | | | | | | |
|  | | | **Convenience Store** | **Sari-sari Stores** | **Bayad Center** | **Machine (ex. TouchPay, Pay & Go)** | **Office of biller** | **Others, specify** | |
| (R1) | | Electril bill | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R2) | | Water bill | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R3) | | Association dues | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R4) | | House/ condominium/ apartment rental | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R5) | | SSS | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R6) | | Pag-ibig | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R7) | | BIR | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R8) | | Philhealth | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R9) | | Internet | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R10) | | Mobile phone Postpaid plan | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R11) | | Cable | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R12) | | Landline (separate from internet subscription) | 01 | 02 | 03 | 04 | 05 | 98 | |
| (R98 | | Others, specify | 01 | 02 | 03 | 04 | 05 | 98 | |

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| **QPBAMT** | **[Q4 NEW]**  **ASK IF Q8B1 (R4 – PAY BILLS) = OR (5,6,7,8,9,10)**  **ASK AMONG THOSE WHO PAY THEIR BILLS VIA ONLINE AND OFFLINE CHANNELS IN THE P1M**  **INCLUDE Q30a AND BP1 AS ROWS**  **NON-DIGITAL**  **DO NOT ALLOW 0 IN H1 (CASH) IF BP1 = ~~H1~~ H2 (CASH)**  **DO NOT ALLOW 0 IN H2 (CHECK) IF BP1 = ~~H2~~ H3 (CHECK)**  **DO NOT ALLOW 0 IN H3 (DEBIT CARD) IF BP1 = ~~H3~~ H4 (DEBIT CARD)**  **DO NOT ALLOW 0 IN H4 (CREDIT CARD) IF BP1 = ~~H4~~ H5 (CREDIT CARD)**  **DIGITAL**  **DO NOT ALLOW 0 IN H5 (GCASH) IF BPD1 = CODE 1 (GCASH)**  **DO NOT ALLOW 0 IN H6 (MAYA) IF BPD1 = CODE 2 (MAYA)**  **DO NOT ALLOW 0 IN H7 (SHOPEEPAY) IF BPD1 = CODE 23 (SHOPEEPAY)**  **DO NOT ALLOW 0 IN H8 (OTHER E-WALLETS) IF BPD1 = OR (3-11, 14, 24-28, 31-32, 34, 36, 42, 44-45,48)**  **DO NOT ALLOW 0 IN H9 (OTHER DIGITAL/ ONLINE BANKS) IF BPD1 = OR (12,13,15-22,29-30,33,35,37-40.43.46-47)**  **ONLY SHOW HEADERS MENTIONED IN BP1 AND BPD1**  **IF THERE IS AN INPUT ON HEADERS NOT APPLICABLE PROMPT “PLEASE ONLY PROVIDE AMOUNT TO THE MODE OF PAYMENT THAT YOU USED. *MAGBIGAY LAMANG PO KAYO NG AMOUNT SA MGA MODE OF PAYMENT NA GINAMIT NINYO.”* DO NOT ALLOW TO PROCEED IF ANSWER WAS NOT CHANGED TO 0.**  **NOTE TO PROGRAMMER:**  **IF QBP2 = CODE 1 ONLY ALLOW ONLY ONE RESPONSE IN OR (H1 TO H9)**  **~~IF Q30b1 = OR 1,2, ONLY ALLOW ONE RESPONSE IN OR (H5 TO H9)~~**  **~~IF Q30b1 = OR 1,2 ONLY ALLOW ONE RESPONSE IN OR (H1 TO H4)~~**  **NOTE TO FR: SHOW SCREEN**  **TOTAL MONTHLY BUDGET SPENT ON PAYING BILLS – ONLINE AND OFFLINE PAYMENT**  How much of your monthly budget is spent on each of the following bills? Please specify how much you spend when paying bills using each mode of payment.  **Magkano sainyong buwanang budget ang nagagastos ninyo sa pagbabayad ng mga sumusunod na bills? Paki-specify po kung magkano ang nagagastos ninyo sa pagbabayad ng bills gamit ang mga sumusunod na mode of payment. [Quantity]** | | | | | | | | | | | |
|  | |  | **NON-DIGITAL** | | | | **DIGITAL** | | | | |
|  | |  | (H1)  Cash | (H2)  Check | (H3)  Debit  Card | (H4)  Credit Card | (H5)  GCash | (H6)  Maya | (H7) ShopeePay | (H8) Other E-wallets <insert responses for other e-wallets> | (H9)  Other digital/ online banks <insert responses for other digital banks> |
| (R1) | | Electril bill |  |  |  |  |  |  |  |  |  |
| (R2) | | Water bill |  |  |  |  |  |  |  |  |  |
| (R3) | | Association dues |  |  |  |  |  |  |  |  |  |
| (R4) | | House/ condominium/ apartment rental |  |  |  |  |  |  |  |  |  |
| (R5) | | SSS |  |  |  |  |  |  |  |  |  |
| (R6) | | Pag-ibig |  |  |  |  |  |  |  |  |  |
| (R7) | | BIR |  |  |  |  |  |  |  |  |  |
| (R8) | | Philhealth |  |  |  |  |  |  |  |  |  |
| (R9) | | Internet |  |  |  |  |  |  |  |  |  |
| (R10) | | Mobile phone Postpaid plan |  |  |  |  |  |  |  |  |  |
| (R11) | | Cable |  |  |  |  |  |  |  |  |  |
| (R12) | | Landline (separate from internet subscription) |  |  |  |  |  |  |  |  |  |
| (R98 | | Others, specify |  |  |  |  |  |  |  |  |  |

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| **~~SECTION 5.1: BILLS PAYMENT - DIGITAL~~** |

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| ~~Q30a~~ | ~~ROTATE STUBS~~  ~~ASK IF Q8B1 (R4=PAY BILLS) = OR 5,6~~  ~~ASK AMONG THOSE WHO PAID BILLS VIA DIGITAL CHANNELS IN THE P1M~~  **~~TYPE OF BILLS PAID IN THE PAST 1 MONTH~~**  **~~SHOW SCREEN~~**  ~~You mentioned awhile ago that you paid your bills in the past 1 month using <INSERT Q8B1 OR 5,6 RESPONSE>. What type of bills did you pay using these digital channels?~~  **~~Nabanggit ninyo kanina na nagbayad kayo ng bills ninyo sa nakalipas na isang buwan gamit ang <INSERT Q8B1 OR 5,6 RESPONSE>. Anong klaseng mga bills ang binayaran ninyo gamit ang mga digital channel na ito? [MA]~~** | ~~Code~~ | ~~Route~~ |
|  | **~~UTILITIES NET~~** |  |  |
|  | ~~Association dues~~ | ~~01~~ |  |
|  | ~~Electric  Bills~~ | ~~02~~ |  |
|  | ~~Water Bills~~ | ~~03~~ |  |
|  | ~~House/ condominium/ apartment rental~~ | ~~04~~ |  |
|  | **~~GOVERNMENT AGENCIES (NET)~~** |  |  |
|  | ~~SSS~~ | ~~05~~ |  |
|  | ~~Pag-ibig~~ | ~~06~~ |  |
|  | ~~BIR~~ | ~~07~~ |  |
|  | ~~Philhealth~~ | ~~08~~ |  |
|  | **~~Telecom (NET~~**~~)~~ |  |  |
|  | ~~Internet~~ | ~~09~~ |  |
|  | ~~Phone Mobile phone postpaid~~ | ~~10~~ |  |
|  | ~~Landline (separate from internet subscription)~~ | ~~12~~ |  |
|  | ~~Cable~~ | ~~11~~ |  |
|  | ~~Others, please specify~~  **~~Iba pa, paki-specify~~** | ~~98~~ |  |

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| **~~QBPD1~~** | **~~[Q4 NEW]~~**  ~~ASK IF Q8B1 (R4-PAY BILLS) = OR 5,6~~  ~~ASK AMONG THOSE WHO PAID BILLS VIA DIGITAL CHANNELS IN THE P1M~~  **~~INCLUDE Q17c (Brands used in the P1M) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48, 18,21,29, 39,43, 46, 49) IF Q8B1 (R1) = CODE 6 (E-WALLET) AS ROWS~~**  **~~INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41, 49) IF Q8B1 (R1) = CODE 6 (MOBILE/ ONLINE BANKING) AS ROWS~~**  **~~LOOP/ REPEAT QUESTION FOR EACH TYPE OF BILL PAID IN Q30a~~**  **~~NOTE TO FR: SHOW SCREEN~~**  **~~E-WALLET AND MOBILE/ ONLINE BANKING BRANDS USED IN P1M – BILLS PAYMENT~~**  ~~Which of the following brands did you use to pay <INSERT RESPONSE IN Q30a> in the past 1 month?~~  **~~Alin sa mga sumusunod na brands ang ginamit mo para bayaran ang < INSERT RESPONSE IN Q197> sa nakalipas na isang buwan? [MA]~~**  **~~NOTE TO SP (INSERT HEADERS Q30a – TYPE OF BILLS PAID IN THE P1M)~~**  **~~(H1) Association dues~~**  **~~(H2) Electric Bills~~**  **~~(H3) Water Bills~~**  **~~(H4) House/ condominium/ apartment rental~~**  **~~(H5) SSS~~**  **~~(H6) Pag-ibig~~**  **~~(H7) BIR~~**  **~~(H8) Philhealth~~**  **~~(H8) Internet~~**  **~~(H9) Phone~~** ~~Mobile phone postpaid~~  **~~(H10) Cable~~**  **~~(H12)~~** ~~Landline (separate from internet subscription)~~  **~~(H98) Others~~** | | | | | | | | | | |
|  | | ~~(H1)~~ | ~~(H2)~~ | ~~(H3)~~ | ~~(H4)~~ | ~~(H5)~~ | ~~(H6)~~ | ~~(H7)~~ | ~~(H8)~~ | ~~(H9)~~ | ~~(H98)~~ |
| ~~(R1)~~ | ~~GCash~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ |
| ~~(R2)~~ | ~~PayMaya/ Maya~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ |
| ~~(R3)~~ | ~~Coins.ph~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ |
| ~~(R4)~~ | ~~PayPal~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ |
| ~~(R5)~~ | ~~TrueMoney~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ |
| ~~(R6)~~ | ~~DragonPay~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ |
| ~~(R7)~~ | ~~GrabPay~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ |
| ~~(R8)~~ | ~~AliPay~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ |
| ~~(R9)~~ | ~~WeChat Pay~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ |
| ~~(R10)~~ | ~~Beep~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ |
| ~~(R11)~~ | ~~CLIQQ~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ |
| ~~(R12)~~ | ~~BPI Mobile/ Online~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ |
| ~~(R13)~~ | ~~BDO Mobile/ Online~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ |
| ~~(R14)~~ | ~~ECPay~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ |
| ~~(R16)~~ | ~~Landbank Mobile/ Online~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ |
| ~~(R17)~~ | ~~Metrobank Mobile/ Online~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ |
| ~~(R18)~~ | ~~CIMB Bank~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ |
| ~~(R19)~~ | ~~UnionBank Mobile/ Online~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ |
| ~~(R20)~~ | ~~Security Bank Mobile/ Online~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ |
| ~~(R21)~~ | ~~DiskarTech~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ |
| ~~(R22)~~ | ~~BDO Pay~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ |
| ~~(R23)~~ | ~~ShopeePay~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ |
| ~~(R24)~~ | ~~LazWallet~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ |
| ~~(R25)~~ | ~~ML Wallet~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ |
| ~~(R26)~~ | ~~eCebuana~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ |
| ~~(R27)~~ | ~~SquidPay~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ |
| ~~(R28)~~ | ~~Bayad Center Online / App~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ |
| ~~(R29)~~ | ~~Tonik~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ |
| ~~(R30)~~ | ~~BancNet Online~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ |
| ~~(R31)~~ | ~~Moneygment~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ |
| ~~(R32)~~ | ~~Payoneer~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ |
| ~~(R33)~~ | ~~RCBC mobile~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ |
| ~~(R34)~~ | ~~StarPay~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ |
| ~~(R35)~~ | ~~Maybank's Isave~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ |
| ~~(R36)~~ | ~~HelloMoney~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ |
| ~~(R37)~~ | ~~Eon~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ |
| ~~(R38)~~ | ~~Komo~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ |
| ~~(R39)~~ | ~~OFBank~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ |
| ~~(R40)~~ | ~~PBCOMobile~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ |
| ~~(R41)~~ | ~~PSBank Mobile~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ |
| ~~(R42)~~ | ~~Touch Pay~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ |
| ~~(R43)~~ | ~~SeaBank~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ |
| ~~(R44)~~ | ~~Remitly~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ |
| ~~(R45)~~ | ~~Xendpay~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ |
| ~~(R46)~~ | ~~GoTyme~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ |
| ~~(R47)~~ | ~~Vybe by BPI~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ |
| ~~(R48)~~ | ~~PalawanPay~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ |
| ~~(R49)~~ | ~~UNO Digital Bank~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ |
| ~~(R91)~~ | ~~Others (Specify)~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ |

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| ~~Q30b1~~ | **~~[Q4 MOVED AND REVISED]~~**  ~~ASK FOR EACH TYPE OF BILL IN Q30A~~  **~~LOOP/ REPEAT QUESTION~~** ~~FOR EACH TYPE OF BILL IN Q30A~~  ~~[ME] 1,2~~  **~~FOR WHOM BILLS PAID IN THE PAST 1 MONTH~~**  **~~SHOW SCREEN~~**  ~~You mentioned that you pay <INSERT TYPE OF BILL IN Q30A> in the past 1 month, for whom did you pay these bills?~~  **~~Nabanggit mo na nagbabayad ka ng <INSERT TYPE OF BILL IN Q30A> sa nakalipas na isang buwan, para kanino ang mga bills na ito na binabayaran ninyo? [MA] [SA]~~** | ~~Code~~ | ~~Route~~ |
|  | ~~Myself/~~  ***~~Para sa sarili~~***  *~~For myself only (I live on my own) or Own family/ household~~*  ***~~Para sa sarili (Ako ay mag-isa lang sa bahay) o sa aking pamilya/ household~~*** | ~~1~~ |  |
|  | ~~Spouse~~  ***~~Asawa~~***  *~~For my own family or household~~*  ***~~Para sa aking pamilya/ household~~*** | ~~2~~ |  |
|  | ~~Child/Children~~  ***~~Anak/Mga anak~~***  *~~For other family/ relative or household (i.e., family or relative family/ relative/ friends living in a separate house)~~*  ***~~Para sa ibang family/ relative o household (i.e., kapamilya o kamag anak kapamilya/ kamag anak/ kaibigan na nakatira sa ibang bahay)~~*** | ~~3~~ |  |
|  | ~~Parents~~  ***~~Magulang~~*** | ~~4~~ |  |
|  | ~~Siblings~~  ***~~Kapatid~~*** | ~~5~~ |  |
|  | ~~For other people~~  ***~~Para sa ibang tao~~*** ~~(specify \_\_\_\_\_\_)~~ | ~~6~~ |  |

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| --- | --- | --- | --- | --- | --- |
| ~~Q30g~~ | **~~[Q4 NEW]~~**  ~~ASK IF~~ **~~BPD1~~** ~~= CODE 1 (GCASH)~~  ~~INCLUDE EACH TYPE OF BILL IN~~ **~~BPD1~~** ~~PAID VIA GCASH AS ROWS~~  ~~ASK AMONG THOSE WHO PAID THEIR BILLS VIA GCASH~~  **~~NOTE TO FR: SHOW SCREEN~~**  **~~GCASH – HOW BILLS WAS PAID~~**  ~~You mentioned that you are paying the following bills via GCash. Can you please let us know how you pay these bills in GCash?~~  **~~Nabanggit ninyo na binabayaran ninyo ang mga sumusunod na bills gamit ang GCash. Pwede ninyo po bang sabihin sa amin kung paano ninyo binabayaran ang mga ito sa GCash? [MA]~~** | | | | |
|  | | | ~~Pay Bills feature directly deducted from GCash wallet~~  **~~Gamit ang pay bills feature na direktang binabawas mula sa GCash wallet~~** | ~~Send Money feature to another person in-charge of paying bills~~  **~~Gamit ang send money feature (nagpapadala ng pera) sa ibang tao na in-charge magbayad ng bills~~** | ~~Pay Bills feature using GCredit~~  **~~Nagbabayad ng bills gamit ang GCredit~~** |
|  | | **~~UTILITIES NET~~** |  |  |  |
| ~~(R1)~~ | | ~~Association dues~~ | ~~01~~ | ~~02~~ | ~~03~~ |
| ~~(R2)~~ | | ~~Electric  Bills~~ | ~~01~~ | ~~02~~ | ~~03~~ |
| ~~(R3)~~ | | ~~Water Bills~~ | ~~01~~ | ~~02~~ | ~~03~~ |
| ~~(R4)~~ | | ~~House/ condominium/ apartment rental~~ | ~~01~~ | ~~02~~ | ~~03~~ |
|  | | **~~GOVERNMENT AGENCIES (NET)~~** |  |  |  |
| ~~(R5)~~ | | ~~SSS~~ | ~~01~~ | ~~02~~ | ~~03~~ |
| ~~(R6)~~ | | ~~Pag-ibig~~ | ~~01~~ | ~~02~~ | ~~03~~ |
| ~~(R7)~~ | | ~~BIR~~ | ~~01~~ | ~~02~~ | ~~03~~ |
| ~~(R8)~~ | | ~~Philhealth~~ | ~~01~~ | ~~02~~ | ~~03~~ |
|  | | **~~Telecom (NET~~**~~)~~ |  |  |  |
| ~~(R9)~~ | | ~~Internet~~ | ~~01~~ | ~~02~~ | ~~03~~ |
| ~~(R10)~~ | | ~~Phone Mobile phone postpaid~~ | ~~01~~ | ~~02~~ | ~~03~~ |
| ~~(R11)~~ | | ~~Cable~~ | ~~01~~ | ~~02~~ | ~~03~~ |
| ~~(R12)~~ | | ~~Landline (separate from internet subscription)~~ | ~~01~~ | ~~02~~ | ~~03~~ |
| ~~(R98)~~ | | ~~Others, please specify~~  **~~Iba pa, paki-specify~~** | ~~01~~ | ~~02~~ | ~~03~~ |

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| **~~SECTION 5.2: BILLS PAYMENT – NON-DIGITAL/ OFFLINE~~** |

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| ~~QBP1~~ | **~~[Q4 NEW]~~**  **~~ASK IF Q8B1=CODE 7/8/9/10 FOR PAY BILLS (R4)~~**  **~~ASK AMONG THOSE WHO PAY BILLS VIA OFFLINE CHANNELS IN THE P1M~~**  **~~INCLUDE Q8B1=CODE 7/8/9/10 FOR PAY BILLS (R4) AS HEADERS~~**  **~~LOOP/ REPEAT QUESTION PER MODE OF PAYMENT MENTIONED IN Q8B1~~**  **~~NOTE TO FR: SHOW SCREEN~~**  **~~TYPE OF BILLS PAID OFFLINE IN THE PAST 1 MONTH~~**  ~~You mentioned that you paid bills in the past 1 month using the following channels <INSERT Q8B1=CODE 7/8/9/10 FOR R4 (PAY BILLS)>. Can you please tell me what type of bills you paid for each mode of payment that you used?~~  **~~Nabanggit mo kanina na nagbayad ka ng bills sa nakalipas na isang buwan gamit ang sumusunod na mga channels <INSERT Q8B1=CODE 7/8/9/10 FOR R4 (PAY BILLS)>. Maaari ninyo po bang sabihin sa akin anong klaseng bill ang inyong binayaran sa bawat mode ng pagbababyad na ginamit ninyo? [MA]~~** | | | | | |
|  | | | **~~Cash~~** | **~~Check~~** | **~~Debit Card~~** | **~~Credit Card~~** |
| ~~(R1)~~ | | ~~Electril bill~~ | ~~01~~ | ~~01~~ | ~~01~~ | ~~01~~ |
| ~~(R2)~~ | | ~~Water bill~~ | ~~02~~ | ~~02~~ | ~~02~~ | ~~02~~ |
| ~~(R3)~~ | | ~~Association dues~~ | ~~03~~ | ~~03~~ | ~~03~~ | ~~03~~ |
| ~~(R4)~~ | | ~~House/ condominium/ apartment rental~~ | ~~04~~ | ~~04~~ | ~~04~~ | ~~04~~ |
| ~~(R5)~~ | | ~~SSS~~ | ~~05~~ | ~~05~~ | ~~05~~ | ~~05~~ |
| ~~(R6)~~ | | ~~Pag-ibig~~ | ~~06~~ | ~~06~~ | ~~06~~ | ~~06~~ |
| ~~(R7)~~ | | ~~BIR~~ | ~~07~~ | ~~07~~ | ~~07~~ | ~~07~~ |
| ~~(R8)~~ | | ~~Philhealth~~ | ~~08~~ | ~~08~~ | ~~08~~ | ~~08~~ |
| ~~(R9)~~ | | ~~Internet~~ | ~~09~~ | ~~09~~ | ~~09~~ | ~~09~~ |
| ~~(R10)~~ | | ~~Mobile phone Postpaid plan~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ |
| ~~(R11)~~ | | ~~Cable~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ |
| ~~(R12)~~ | | ~~Landline (separate from internet subscription)~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ |
| ~~(R98~~ | | ~~Others, specify~~ | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ |

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| ~~QBP2~~ | | **~~[Q4 NEW]~~**  **~~ASK IF Q8B1=CODE 7/8/9/10 FOR PAY BILLS (R4)~~**  **~~ASK AMONG THOSE WHO PAID BILLS VIA OFFLINE CHANNELS IN THE P1M~~**  **~~LOOP/ REPEAT QUESTION PER TYPE OF BILL PAID IN BP1~~**  **~~[ME] 1,2~~**  **~~NOTE TO FR: SHOW SCREEN~~**  **~~PAYING BILLS FOR WHOM~~**  ~~For whom did you pay for the following bills that you paid in the past 1 month?~~  **~~Para kanino po ang ang mga sumusunod na bills na binayaran ninyo sa nakalipas na isang buwan? [MA]~~** | | | | | | | | | | | | |
|  | | | ~~Electril bill~~ | ~~Water bill~~ | ~~Association dues~~ | ~~House/ condominium/ apartment rental~~ | ~~SSS~~ | ~~Pag-ibig~~ | ~~BIR~~ | ~~Philhealth~~ | ~~Internet~~ | ~~Postpaid plan~~ | ~~Cable~~ | ~~Others, specify~~ |
| ~~(R1)~~ | ~~Myself/~~  ***~~Para sa sarili~~***  *~~For myself only (I live on my own)~~*  ***~~Para sa sarili (Ako ay mag-isa lang sa bahay)~~*** | | ~~01~~ | ~~01~~ | ~~01~~ | ~~01~~ | ~~01~~ | ~~01~~ | ~~01~~ | ~~01~~ | ~~01~~ | ~~01~~ | ~~01~~ | ~~01~~ |
| ~~(R2)~~ | ~~Spouse~~  ***~~Asawa~~***  *~~For my own family or household~~*  ***~~Para sa aking pamilya/ household~~*** | | ~~02~~ | ~~02~~ | ~~02~~ | ~~02~~ | ~~02~~ | ~~02~~ | ~~02~~ | ~~02~~ | ~~02~~ | ~~02~~ | ~~02~~ | ~~02~~ |
| ~~(R3)~~ | ~~Child/Children~~  ***~~Anak/Mga anak~~***  *~~For other family/ relative or household (i.e., family or relative living in a separate house)~~*  ***~~Para sa ibang family/ relative o household (i.e., kapamilya o kamag anak na nakatira sa ibang bahay)~~*** | | ~~03~~ | ~~03~~ | ~~03~~ | ~~03~~ | ~~03~~ | ~~03~~ | ~~03~~ | ~~03~~ | ~~03~~ | ~~03~~ | ~~03~~ | ~~03~~ |
| ~~(R4)~~ | ~~For my child/children~~  **~~Para sa aking anak/ mga anak~~** | | ~~04~~ | ~~04~~ | ~~04~~ | ~~04~~ | ~~04~~ | ~~04~~ | ~~04~~ | ~~04~~ | ~~04~~ | ~~04~~ | ~~04~~ | ~~04~~ |
| ~~(R5)~~ | ~~For my parents~~  **~~Para sa aking mga magulang~~** | | ~~05~~ | ~~05~~ | ~~05~~ | ~~05~~ | ~~05~~ | ~~05~~ | ~~05~~ | ~~05~~ | ~~05~~ | ~~05~~ | ~~05~~ | ~~05~~ |
| ~~(R6)~~ | ~~For my siblings~~  **~~Para sa aking mga kapatid~~** | | ~~06~~ | ~~06~~ | ~~06~~ | ~~06~~ | ~~06~~ | ~~06~~ | ~~06~~ | ~~06~~ | ~~06~~ | ~~06~~ | ~~06~~ | ~~06~~ |
| ~~(R7)~~ | ~~For other people, specify~~  **~~Para sa ibang tao, paki-specify~~** | | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ |

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| ~~QBP4~~ | **~~[Q4 NEW]~~**  **~~ASK IF Q8B1=CODE 7/8/9/10 FOR PAY BILLS (R4)~~**  **~~ASK AMONG THOSE WHO PAID BILLS VIA OFFLINE CHANNELS IN THE P1M~~**  **~~INCLUDE BP1 AS ROWS~~**  **~~LOOP/ REPEAT QUESTION FOR EACH HEADER IN BP1 (MODE OF PAYMENT)~~**  **~~NOTE TO FR: SHOW SCREEN~~**  **~~CHANNEL/S WHERE PAID BILLS~~**  ~~When you pay the following bills using <INSERT BP1 HEADER MOP> in the past 1 month, where do you usually do this?~~  **~~Kapag kayo ay nagbabayad ng bills gamit ang <~~****~~INSERT BP1 HEADER MOP> sa nakalipas na isang buwan, saan ninyo ito kadalasang ginagawa? [MA]~~** | | | | | | | |
|  | | | **~~Convenience Store~~** | **~~Sari-sari Stores~~** | **~~Bayad Center~~** | **~~Machine (ex. TouchPay, Pay & Go)~~** | **~~Office of biller~~** | **~~Others, specify~~** | |
| ~~(R1)~~ | | ~~Electril bill~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R2)~~ | | ~~Water bill~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R3)~~ | | ~~Association dues~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R4)~~ | | ~~House/ condominium/ apartment rental~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R5)~~ | | ~~SSS~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R6)~~ | | ~~Pag-ibig~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R7)~~ | | ~~BIR~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R8)~~ | | ~~Philhealth~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R9)~~ | | ~~Internet~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R10)~~ | | ~~Mobile phone Postpaid plan~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R11)~~ | | ~~Cable~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R12)~~ | | ~~Landline (separate from internet subscription)~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |
| ~~(R98~~ | | ~~Others, specify~~ | ~~01~~ | ~~02~~ | ~~03~~ | ~~04~~ | ~~05~~ | ~~98~~ | |

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| **~~QPBAMT~~** | **~~[Q4 NEW]~~**  **~~ASK IF Q8B1 (R4 – PAY BILLS) = OR (5,6,7,8,9,10)~~**  **~~ASK AMONG THOSE WHO PAY THEIR BILLS VIA ONLINE AND OFFLINE CHANNELS IN THE P1M~~**  **~~INCLUDE Q30a AND BP1 AS ROWS~~**  **~~NON-DIGITAL~~**  **~~DO NOT ALLOW 0 IN H1 (CASH) IF BP1 = H1 (CASH)~~**  **~~DO NOT ALLOW 0 IN H2 (CHECK) IF BP1 = H2 (CHECK)~~**  **~~DO NOT ALLOW 0 IN H3 (DEBIT CARD) IF BP1 = H3 (DEBIT CARD)~~**  **~~DO NOT ALLOW 0 IN H4 (CREDIT CARD) IF BP1 = H4 (CREDIT CARD)~~**  **~~DIGITAL~~**  **~~DO NOT ALLOW 0 IN H5 (GCASH) IF BPD1 = CODE 1 (GCASH)~~**  **~~DO NOT ALLOW 0 IN H6 (MAYA) IF BPD1 = CODE 2 (MAYA)~~**  **~~DO NOT ALLOW 0 IN H7 (SHOPEEPAY) IF BPD1 = CODE 23 (SHOPEEPAY)~~**  **~~DO NOT ALLOW 0 IN H8 (OTHER E-WALLETS) IF BPD1 = OR (3-11, 14, 24-28, 31-32, 34, 36, 42, 44-45,48)~~**  **~~DO NOT ALLOW 0 IN H9 (OTHER DIGITAL/ ONLINE BANKS) IF BPD1 = OR (12,13,15-22,29-30,33,35,37-40.43.46-47)~~**  **~~ONLY SHOW HEADERS MENTIONED IN BP1 AND BPD1~~**  **~~IF THERE IS AN INPUT ON HEADERS NOT APPLICABLE PROMPT “PLEASE ONLY PROVIDE AMOUNT TO THE MODE OF PAYMENT THAT YOU USED.~~ *~~MAGBIGAY LAMANG PO KAYO NG AMOUNT SA MGA MODE OF PAYMENT NA GINAMIT NINYO.”~~* ~~DO NOT ALLOW TO PROCEED IF ANSWER WAS NOT CHANGED TO 0.~~**  **~~NOTE TO PROGRAMMER:~~**  **~~IF Q30b1 = OR 1,2, ONLY ALLOW ONE RESPONSE IN OR (H5 TO H9)~~**  **~~IF Q30b1 = OR 1,2 ONLY ALLOW ONE RESPONSE IN OR (H1 TO H4)~~**  **~~NOTE TO FR: SHOW SCREEN~~**  **~~TOTAL MONTHLY BUDGET SPENT ON PAYING BILLS – ONLINE AND OFFLINE PAYMENT~~**  ~~How much of your monthly budget is spent on each of the following bills? Please specify how much you spend when paying bills using each mode of payment.~~  **~~Magkano sainyong buwanang budget ang nagagastos ninyo sa pagbabayad ng mga sumusunod na bills? Paki-specify po kung magkano ang nagagastos ninyo sa pagbabayad ng bills gamit ang mga sumusunod na mode of payment. [Quantity]~~** | | | | | | | | | | | |
|  | |  | **~~NON-DIGITAL~~** | | | | **~~DIGITAL~~** | | | | |
|  | |  | ~~(H1)~~  ~~Cash~~ | ~~(H2)~~  ~~Check~~ | ~~(H3)~~  ~~Debit~~  ~~Card~~ | ~~(H4)~~  ~~Credit Card~~ | ~~(H5)~~  ~~GCash~~ | ~~(H6)~~  ~~Maya~~ | ~~(H7) ShopeePay~~ | ~~(H8) Other E-wallets <insert responses for other e-wallets>~~ | ~~(H9)~~  ~~Other digital/ online banks <insert responses for other digital banks>~~ |
| ~~(R1)~~ | | ~~Electril bill~~ |  |  |  |  |  |  |  |  |  |
| ~~(R2)~~ | | ~~Water bill~~ |  |  |  |  |  |  |  |  |  |
| ~~(R3)~~ | | ~~Association dues~~ |  |  |  |  |  |  |  |  |  |
| ~~(R4)~~ | | ~~House/ condominium/ apartment rental~~ |  |  |  |  |  |  |  |  |  |
| ~~(R5)~~ | | ~~SSS~~ |  |  |  |  |  |  |  |  |  |
| ~~(R6)~~ | | ~~Pag-ibig~~ |  |  |  |  |  |  |  |  |  |
| ~~(R7)~~ | | ~~BIR~~ |  |  |  |  |  |  |  |  |  |
| ~~(R8)~~ | | ~~Philhealth~~ |  |  |  |  |  |  |  |  |  |
| ~~(R9)~~ | | ~~Internet~~ |  |  |  |  |  |  |  |  |  |
| ~~(R10)~~ | | ~~Postpaid plan~~ |  |  |  |  |  |  |  |  |  |
| ~~(R11)~~ | | ~~Cable~~ |  |  |  |  |  |  |  |  |  |
| ~~(R98~~ | | ~~Others, specify~~ |  |  |  |  |  |  |  |  |  |

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| **[Q4 NEW]**  **SECTION 6: SEND MONEY (P2P) IN THE P1M DEEP DIVE** |

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| **SECTION 6.1: SEND MONEY IN THE P1M - DIGITAL** |

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| QSM1 | **[Q4 NEW]**  ASK IF Q8B1(R9 = SEND MONEY) = OR 5,6  ASK AMONG THOSE WHO SEND MONEY VIA DIGITAL CHANNELS IN THE P1M  SHOW SCREEN  SHUFFLE ROWS  **PURPOSE OF SENDING MONEY IN THE P1M**  You mentioned awhile ago that you send money via < INSERT Q8b1 (R9) = or 5,6 response> in the past 1 month. What was/ were the purpose of sending money using these online/ digital channels? [MA]  **Nabanggit mo kanina na nagpapadala ka ng pera gamit ang <INSERT Q8b1 (R9) = or 5,6 response> sa nakalipas na isang buwan. Ano ang mga dahilan o layunin ng pagpapadala ng pera gamit ang online/ digital channels> [MA]** | Code | Route |
|  | Sent money to my family/ friends in the Philippines  **Nagpadala ng pera sa aking mga kapamilya/ kaibigan sa Pilipinas** | 1 |  |
|  | Sent money to my family/ friends abroad  **Nagpadala ng pera sa aking mga kapamilya/ kaibigan sa ~~Pilipinas~~ abroad** | 2 |  |
|  | Sent donations  **Nagpadala ng donasyon** | 3 |  |
|  | Gift or token to someone  **Regalo o token** | 4 |  |
|  | Sent money to an agent for online gamblling (i.e., sports-betting, e-sabong, online casino)  **Nagpadala ng pera sa agent para sa online gambling o sugal (i.e., sports-betting, e-sabong, online casino)** | 5 |  |
|  | Lent money to family/ relatives/ friends  **Nagpahiram ng pera sa aking kapamilya/ kamag-anak/ kaibigan** | 6 |  |
|  | Sent money for Contribution (i.e., split bill/ expenses)  **Nagpadala ng pera bilang kontribusyon** | 7 |  |
|  | ~~Sent money to suppliers for my business~~  **~~Nagpadala ng pera sa mga suppliers para sa aking business~~** | ~~8~~ |  |
|  | Others, specify | 98 |  |

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| **QSM2** | **[Q4 NEW]**  ASK IF Q8B1(R9 = SEND MONEY) = OR 5,6  ASK AMONG THOSE WHO SEND MONEY VIA DIGITAL CHANNELS IN THE P1M  **INCLUDE Q17c (Brands used in the P1M) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48, 18,21,29, 39,43, 46, 49) IF Q8B1 (R1) = CODE 6 (E-WALLET) AS ROWS**  **INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41, 49) IF Q8B1 (R1) = CODE 6 (MOBILE/ ONLINE BANKING) AS ROWS**  **LOOP/ REPEAT QUESTION FOR FOR EACH PURPOSE OF SENDING MONEY IN SM1**  SHUFFLE ROWS  **NOTE TO FR: SHOW SCREEN**  **E-WALLET AND MOBILE/ ONLINE BANKING BRANDS USED IN P1M – SEND MONEY**  Which of the following brands did you use to send money in the past 1 month for the following purposes <INSERT RESPONSE IN SM1>?  **Alin sa mga sumusunod na brands ang ginamit mo para magpadala ng pera sa nakalipas na isang buwan para sa mga sumusunod na dahilan o layunin <INSERT RESPONSE IN SM1>? [MA]**  **NOTE TO SP (INSERT HEADERS SM1 – PURPOSE OF SENDING MONEY)**  **(H1)** Sent money to my family/ friends in the Philippines  **Nagpadala ng pera sa aking mga kapamilya/ kaibigan sa Pilipinas**  **(H2)** Sent money to my family/ friends abroad  **Nagpadala ng pera sa aking mga kapamilya/ kaibigan sa Pilipinas**  **(H3)** Sent donations  N**agpadala ng donasyon**  **(H4)** Gift or token to someone  **Regalo o token**  **(H5)** Sent money to an agent for online gamblling (i.e., sports-betting, e-sabong, online casino)  **Nagpadala ng pera sa agent para sa online gambling o sugal (i.e., sports-betting, e-sabong, online casino)**  **(H6)** Lent money to family/ relatives/ friends  **Nagpahiram ng pera sa aking kapamilya/ kamag-anak/ kaibigan**  **(H7)** Sent money for Contribution (i.e., split bill/ expenses)  **Nagpadala ng pera bilang kontribusyon**  **(H8)** Sent money to suppliers for my business  **Nagpadala ng pera sa mga suppliers para sa aking business**  **(H98) Others, specify** | | | | | | | | | |
|  | | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | (H98) |
| (R1) | GCash | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (R2) | PayMaya/ Maya | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| (R3) | Coins.ph | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| (R4) | PayPal | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| (R5) | TrueMoney | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| (R6) | DragonPay | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| (R7) | GrabPay | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| (R8) | AliPay | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| (R9) | WeChat Pay | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| (R10) | Beep | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| (R11) | CLIQQ | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
| (R12) | BPI Mobile/ Online | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| (R13) | BDO Mobile/ Online | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 |
| (R14) | ECPay | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 |
| (R16) | Landbank Mobile/ Online | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| (R17) | Metrobank Mobile/ Online | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 |
| (R18) | CIMB Bank | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 |
| (R19) | UnionBank Mobile/ Online | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 |
| (R20) | Security Bank Mobile/ Online | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| (R21) | DiskarTech | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| (R22) | BDO Pay | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 |
| (R23) | ShopeePay | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 |
| (R24) | LazWallet | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 |
| (R25) | ML Wallet | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| (R26) | eCebuana | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| (R27) | SquidPay | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 |
| (R28) | Bayad Center Online / App | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 |
| (R29) | Tonik | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 |
| (R30) | BancNet Online | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 |
| (R31) | Moneygment | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| (R32) | Payoneer | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 |
| (R33) | RCBC mobile | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 |
| (R34) | StarPay | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 |
| (R35) | Maybank's Isave | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 |
| (R36) | HelloMoney | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| (R37) | Eon | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 |
| (R38) | Komo | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 |
| (R39) | OFBank | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 |
| (R40) | PBCOMobile | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 |
| (R41) | PSBank Mobile | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| (R42) | Touch Pay | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 |
| (R43) | SeaBank | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 |
| (R44) | Remitly | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 |
| (R45) | Xendpay | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 |
| (R46) | GoTyme | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 |
| (R47) | Vybe by BPI | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 |
| (R48) | PalawanPay | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 |
| (R49) | UNO Digital Bank | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 |
| (R91) | Others (Specify) | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 |

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| QSM3 | **[Q4 NEW]**  ASK IF Q8B1(**R9 = SEND MONEY**) = OR 5,6  ASK AMONG THOSE WHO SEND MONEY VIA DIGITAL CHANNELS IN THE P1M  **GCASH - AWARENESS ON DAILY OUTGOING LIMIT**  Are you aware of GCash’s daily outgoing transaction limit? Outgoing transaction limit is the maximum amount that you can spend and send in GCash wallet.  **Alam mo ba kung magkano ang outgoing transaction limit ng GCash kada araw? Ang outgoing transaction limit ay ang maximum amount na pwede mong gastusin at ipadala sa GCash wallet. [SA]** | Code | Route |
|  | Yes, I am aware of GCash’s daily outgoing limit  **Oo, alam ko ang outgoing limit kada araw sa GCash** | 1 |  |
|  | No, I am not aware of GCash’s daily outgoing limit  **Hindi, hindi ko alam ang outgoing limit kada araw sa GCash** | 2 |  |

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| QSM4 | **[Q4 NEW]**  **ASK IF SM3 = CODE 1**  **ASK AMONG AWARE OF DAILY OUTGOING LIMIT IN GCASH**  **GCASH - CURRENT DAILY OUTGOING LIMIT**  How much is your current daily outgoing limit in your GCash account?  **Magkano ang kasalukuyang outgoing limit kada araw sa iyong GCash account? [SA]** | Code | Route |
|  | **PHP100,000** | 1 |  |
|  | **PHP500,000** | 2 |  |
|  | **PHP1,000,000** | 3 |  |

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| SM5 | **[Q4 NEW]**  **ASK IF SM3 = CODE 1**  **ASK AMONG AWARE OF DAILY OUTGOING LIMIT IN GCASH**  **WHETHER GCASH CURRENT DAILY OUTGOING LIMIT IS ENOUGH**  Do you think the current daily outgoing transaction limit in GCash is enough?  **Sa tingin mo ba ang kasalukuyang outgoing transaction limit sa GCash kada araw ay sapat? [SA]** | Code | Route |
|  | Yes, I think it is enough  **Oo, sa tingin ko sapat na ito** | 1 |  |
|  | No, I don’t think it is enough  **Hindi, sa tingin ko hindi ito sapat** | 2 |  |

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| QSM6 | **[Q4 NEW[**  **ASK IF SM5 = CODE 2**  **ASK AMONG THOSE WHO MENTIONED THAT THE CURRENT DAILY OUTGOING LIMIT IS NOT ENOUGH**  **REASONS FOR CURRENT DAILY OUTGOING LIMIT NOT ENOUGH**  May I ask why do you think the current daily outgoing transaction limit for GCash is not enough? Probe: What else? Is there anything else?  **Bakit po sa tingin ninyo hindi sapat ang kasalukuyang outgoing transaction limit sa GCash kada araw? Probe: Ano pa po? Meron pa po ba?** [OE] | | | | | | | | | | | | | | | | | |
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| **SECTION 6.2: SEND MONEY P1M – NON-DIGITAL/ OFFLINE** |

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| QSMO1 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR SEND MONEY (R9)**  **ASK AMONG THOSE WHO SEND MONEY VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE Q8B1=CODE 7/8/9/10 FOR SEND MONEY (R9) AS HEADERS**  **[TBD WITH SP: IF THIS CAN BE TURNED INTO A LOOPING QUESTION/ REPEAT QUESTION PER MOP]**  **NOTE TO FR: SHOW SCREEN**  **PURPOSE FOR SENDING MONEY**  You mentioned that you sent money in the past 1 month using the following <INSERT Q8B1=CODE 7/8/9/10 FOR R9 (SEND MONEY)>. Can you please tell me what is the purpose for sending money?  **Nabanggit mo kanina na nagpapadala ka ng pera gamit ang mga sumusunod <INSERT Q8B1=CODE 7/8/9/10 FOR R9 (SEND MONEY)>. Pwede mo bang sabihin sa akin kung anong purpose o layunin ng pagpapadala mo ng pera? [MA]** | | | | | |
|  | | | **Cash** | **Check** | **Debit Card** | **Credit Card** |
| (R1) | | Sent money to my family/ friends in the Philippines  **Nagpadala ng pera sa aking mga kapamilya/ kaibigan sa Pilipinas** | 01 |  |  |  |
| (R2) | | Sent money to my family/ friends abroad  **Nagpadala ng pera sa aking mga kapamilya/ kaibigan sa abroad** | 02 | 01 | 01 | 01 |
| (R3) | | Sent donations  **Nagpadala ng donasyon** | 03 | 02 | 02 | 02 |
| (R4) | | Gift or token to someone  **Regalo o token** | 04 |  |  |  |
| (R5) | | For sports-betting by sending money to an agent  **Nagpadala ng pera sa agent para sa online gambling o sugal (i.e., sports-betting, e-sabong, online casino)** | 05 | 03 | 03 | 03 |
| (R6) | | Lent money to family/ relatives/ friends  **Nagpahiram ng pera sa aking kapamilya/ kamag-anak/ kaibigan** | 06 | 04 | 04 | 04 |
| (R7) | | For e-sabong  **Para sa e-sabong** | 07 | 05 | 05 | 05 |
| (R8) | | Played in online casino by sending money to an agent  **Nag online casino sa pamamagitan ng pagpapadala ng pera sa agent** | 08 | 06 | 06 | 06 |
| (R9) | | Sent money for Contribution  **Nagpadala ng pera bilang kontribusyon (hat isa mga bayarin at gastusin)** | 09 | 07 | 07 | 07 |
| (R98 | | Others, specify  **Iba pa, paki-specify** | 98 | 98 | 98 | 98 |

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| QSMO3 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR SEND MONEY (R9)**  **ASK AMONG THOSE WHO SEND MONEY VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE SMO1 (PURPOSE FOR SENDING MONEY) AS HEADERS**  **LOOP/ REPEAT QUESTION FOR EACH HEADER IN SMO1 (MODE OF PAYMENT)**  **FREEZE HEADER**  **SHUFFLE ROWS WITHIN EACH NET**  **NOTE TO FR: SHOW SCREEN**  **CHANNEL/S WHERE SENT MONEY**  Which channel did you use to send money in the past 1 month for each of the following purposes?  **Anong channel ang ginamit ninyo sa pagpapadala ng pera sa nakalipas na isang buwan para sa mga sumusunod na dahilan o layunin? [MA]**  **NOTE TO SP (HEADERS – PURPOSE FOR SENDING MONEY)**  **(H1)** Sent money to my family/ friends in the Philippines  **Nagpadala ng pera sa aking mga kapamilya/ kaibigan sa Pilipinas**  **(H2)** Sent money to my family/ friends abroad  **Nagpadala ng pera sa aking mga kapamilya/ kaibigan sa abroad**  **(H3)** Sent donations  **Nagpadala ng donasyon**  **(H4)** Gift or token to someone  **Regalo o token**  **(H5)** For sports-betting by sending money to an agent  **Nagpadala ng pera sa agent para sa online gambling o sugal (i.e., sports-betting, e-sabong, online casino)**  **(H6)** Lent money to family/ relatives/ friends  **Nagpahiram ng pera sa aking kapamilya/ kamag-anak/ kaibigan**  **(H7)** For e-sabong  **Para sa e-sabong**  **(H8)** Played in online casino by sending money to an agent  **Nag online casino sa pamamagitan ng pagpapadala ng pera sa agent**  **(H9)** Sent money for Contribution  **Nagpadala ng pera bilang kontribusyon (hat isa mga bayarin at gastusin)**  **(H98)** Others, specify  **Iba pa, paki-specify** | | | | | | | | | | |
|  | | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | (H9) | (H98) |
| (R30) | Sari-sari Store (except GCash padala) | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| (R31) | GCash Padala | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 |
|  | **REMITTANCE CENTER** |  |  |  |  |  |  |  |  |  |  |
| (R1) | Cebuana Lhuillier | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 |
| (R2) | LBC | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 |
| (R3) | M Lhuillier | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 |
| (R4) | MoneyGram | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 |
| (R5) | Palawan Express Pera Padala | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 |
| (R6) | RD Pawnshop | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 |
| (R7) | TrueMoney | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 |
| (R8) | Western Union | 08 | 08 | 08 | 08 | 08 | 08 | 08 | 08 | 08 | 08 |
| (R9) | Tambunting | 09 | 09 | 09 | 09 | 09 | 09 | 09 | 09 | 09 | 09 |
| (R10) | Villarica Pawnshop | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| (R11) | Smart Padala Centers | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
|  | **PHYSICAL BANKS** |  |  |  |  |  |  |  |  |  |  |
| (R12) | BDO | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| (R13) | BPI / BPI Savings | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 |
| (R14) | China bank | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 |
| (R15) | Eastwest | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| (R16) | Landbank | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| (R17) | Metrobank | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 |
| (R18) | PNB | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 |
| (R19) | RCBC | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| (R20) | Security Bank | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| (R21) | Unionbank | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 |
|  | **BAYAD CENTERS** |  |  |  |  |  |  |  |  |  |  |
| (R22) | Sinag Pawnshop | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 |
| (R23) | Ministop | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 |
| (R24) | Super Service Center | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| (R25) | CVM Pawnshop | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| (R26) | Raquel Pawnshop | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 |
| (R27) | Pera Hub | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 |
| (R28) | Robinsons Department Store | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 |
| (R29) | Robinsons Supermarket | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 |
| (R98) | Others (please, specify) | 98 | 98 | 98 | 98 | 98 | 98 | 98 | 98 | 98 | 98 |

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| QSMO4 | **ASK IF Q8B1=CODE 7/8/9/10 FOR SEND MONEY (R9)**  **ASK AMONG THOSE WHO SEND MONEY VIA OFFLINE CHANNELS IN THE P1M**  **NOTE TO FR: SHOW SCREEN**  LOOP/ REPEAT QUESTION PER TYPE OF CHANNEL MENTIONED IN QSMO3  **REQUIREMENTS UPON SENDING OF MONEY**  What are the requirements that you need to present or provide when you send money via <INSERT RESPONSE~~S~~ IN SMO3>?  **Anong mga requirements ang kailangan mong ipakita o i-provide kapag nagpapadala ka ng pera sa <** **NSERT RESPONSE~~S~~ IN SMO3>? [MA]** | Code | Route |
|  | My valid ID | 1 |  |
|  | Valid ID of recipient | 2 |  |
|  | Mobile number of recipient | 3 |  |
|  | Branch/ Partner where to pick-up the money | 4 |  |
|  | Others, specify | 98 |  |
|  | None | 99 |  |

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| QSMO5 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR SEND MONEY (R9)**  **ASK AMONG THOSE WHO SEND MONEY VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE SMO3 (HEADERS – CHANNELS WHERE SENT MONEY) AS ROWS**  **NOTE TO FR: SHOW SCREEN**  **AWARENESS ON SERVICE/CONVENIENCE FEE PER CHANNEL**  For each of the following channels where you send money, are you aware how much their service/ convenience fee is? Service or convenience fee is the amount charged when you send money in addition to the total amount that you will send. The service charge or rate usually depends on the amount and location of the sender and receiver.  **Sa bawat channel kung saan ka nagpapadala ng pera, alam mo ba kung magkano ang kanilang service/ convenience fee? Ang service o convenience fee ay ang amount na china-charge kapag nagpapadala ng pera bukod pa sa kabuuang halaga na iyong ipapadala. Ang service charge o rate ay karaniwang naadepende sa amount at lokasyon ng nagpapadala at tatanggap ng pera. [SA]** | | | |
|  | | | **Yes** | **No** |
|  | | **REMITTANCE CENTER** | 01 | 02 |
| (R1) | | Cebuana Lhuillier | 01 | 02 |
| (R2) | | LBC | 01 | 02 |
| (R3) | | M Lhuillier | 01 | 02 |
| (R4) | | MoneyGram | 01 | 02 |
| (R5) | | Palawan Express Pera Padala | 01 | 02 |
| (R6) | | RD Pawnshop | 01 | 02 |
| (R7) | | TrueMoney | 01 | 02 |
| (R8) | | Western Union | 01 | 02 |
| (R9) | | Tambunting | 01 | 02 |
| (R10) | | Villarica Pawnshop | 01 | 02 |
| (R11) | | Smart Padala Centers | 01 | 02 |
|  | | **PHYSICAL BANKS** | 01 | 02 |
| (R12) | | BDO | 01 | 02 |
| (R13) | | BPI / BPI Savings | 01 | 02 |
| (R14) | | China bank | 01 | 02 |
| (R15) | | Eastwest | 01 | 02 |
| (R16) | | Landbank | 01 | 02 |
| (R17) | | Metrobank | 01 | 02 |
| (R18) | | PNB | 01 | 02 |
| (R19) | | RCBC | 01 | 02 |
| (R20) | | Security Bank | 01 | 02 |
| (R21) | | Unionbank | 01 | 02 |
|  | | **BAYAD CENTERS** | 01 | 02 |
| (R22) | | Sinag Pawnshop | 01 | 02 |
| (R23) | | Ministop | 01 | 02 |
| (R24) | | Super Service Center | 01 | 02 |
| (R25) | | CVM Pawnshop | 01 | 02 |
| (R26) | | Raquel Pawnshop | 01 | 02 |
| (R27) | | Pera Hub | 01 | 02 |
| (R28) | | Robinsons Department Store | 01 | 02 |
| (R29) | | Robinsons Supermarket | 01 | 02 |
| (R98) | | Others (please, specify) | 01 | 02 |

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| QSMO6 | **[Q4 NEW]**  **ASK IF SMO5 = CODE 1**  **INCLUDE SMO5 = CODE 1 (YES) AS ROWS**  **DO NOT ALLOW 0**  **NOTE TO FR: ASK AND READ PER ROW (CHANNEL WHERE SENT MONEY)**  **NOTE TO FR: SHOW SCREEN**  **AVERAGE SERVICE/CONVENIENCE FEE PER CHANNEL**  You mentioned that you are aware of the service/ convenience fee of the following channels. Can you please tell me on average, how much is the service/ convenience fee in <read first row>? Please mention only the service or convenience fee and not the total amount of money you sent.  **Nabanggit mo na alam mo kung magkano ang service/ convenience fee ng mga sumusunod na channels. Pwede mo bang sabihin sa akin kung magkano ang service/ convenience fee sa <read first row>? Pakibanggit lamang po ang service o convenience fee hindi po kasama ang total amount o halaga ng perang pinadala ninyo [QUANTITY]** | | | | | |
|  | **REMITTANCE CENTER** |  |  |  |  |  |
| (R1) | Cebuana Lhuillier |  |  |  |  |  |
| (R2) | LBC |  |  |  |  |  |
| (R3) | M Lhuillier |  |  |  |  |  |
| (R4) | MoneyGram |  |  |  |  |  |
| (R5) | Palawan Express Pera Padala |  |  |  |  |  |
| (R6) | RD Pawnshop |  |  |  |  |  |
| (R7) | TrueMoney |  |  |  |  |  |
| (R8) | Western Union |  |  |  |  |  |
| (R9) | Tambunting |  |  |  |  |  |
| (R10) | Villarica Pawnshop |  |  |  |  |  |
| (R11) | Smart Padala Centers |  |  |  |  |  |
|  | **PHYSICAL BANKS** |  |  |  |  |  |
| (R12) | BDO |  |  |  |  |  |
| (R13) | BPI / BPI Savings |  |  |  |  |  |
| (R14) | China bank |  |  |  |  |  |
| (R15) | Eastwest |  |  |  |  |  |
| (R16) | Landbank |  |  |  |  |  |
| (R17) | Metrobank |  |  |  |  |  |
| (R18) | PNB |  |  |  |  |  |
| (R19) | RCBC |  |  |  |  |  |
| (R20) | Security Bank |  |  |  |  |  |
| (R21) | Unionbank |  |  |  |  |  |
|  | **BAYAD CENTERS** |  |  |  |  |  |
| (R22) | Sinag Pawnshop |  |  |  |  |  |
| (R23) | Ministop |  |  |  |  |  |
| (R24) | Super Service Center |  |  |  |  |  |
| (R25) | CVM Pawnshop |  |  |  |  |  |
| (R26) | Raquel Pawnshop |  |  |  |  |  |
| (R27) | Pera Hub |  |  |  |  |  |
| (R28) | Robinsons Department Store |  |  |  |  |  |
| (R29) | Robinsons Supermarket |  |  |  |  |  |
| (R98) | Others (please, specify) |  |  |  |  |  |

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| **QSMAMT** | **[Q4 NEW]**  **ASK IF Q8B1 (R9 – SEND MONEY) = OR (5,6,7,8,9,10)**  **ASK AMONG THOSE WHO SEND MONEY VIA ONLINE AND OFFLINE CHANNELS IN THE P1M**  **INCLUDE SM1 AND SMO1 AS ROWS**  **NON-DIGITAL**  **DO NOT ALLOW 0 IN H1 (CASH) IF SMO1 = H1 (CASH)**  **DO NOT ALLOW 0 IN H2 (CHECK) IF SMO1 = H2 (CHECK)**  **DO NOT ALLOW 0 IN H3 (DEBIT CARD) IF SMO1 = H3 (DEBIT CARD)**  **DO NOT ALLOW 0 IN H4 (CREDIT CARD) IF SMO1 = H4 (CREDIT CARD)**  **DIGITAL**  **DO NOT ALLOW 0 IN H5 (GCASH) IF SM2 = CODE 1 (GCASH)**  **DO NOT ALLOW 0 IN H6 (MAYA) IF SM2 = CODE 2 (MAYA)**  **DO NOT ALLOW 0 IN H7 (SHOPEEPAY) IF SM2 = CODE 23 (SHOPEEPAY)**  **DO NOT ALLOW 0 IN H8 (OTHER E-WALLETS) IF SM2 = OR (3-11, 14, 24-28, 31-32, 34, 36, 42, 44-45,48)**  **DO NOT ALLOW 0 IN H9 (OTHER DIGITAL/ ONLINE BANKS) IF SM2 = OR (12,13,15-22,29-30,33,35,37-40.43.46-47)**  **ONLY SHOW HEADERS MENTIONED IN SM2 AND SMO1**  **IF THERE IS AN INPUT ON HEADERS NOT APPLICABLE PROMPT “PLEASE ONLY PROVIDE AMOUNT TO THE MODE OF PAYMENT THAT YOU USED. *MAGBIGAY LAMANG PO KAYO NG AMOUNT SA MGA MODE OF PAYMENT NA GINAMIT NINYO.”* DO NOT ALLOW TO PROCEED IF ANSWER WAS NOT CHANGED TO 0.**  **NOTE TO FR: SHOW SCREEN**  **AMOUNT SENT IN THE P1M – ONLINE AND OFFLINE PAYMENT**  How much did you send for each of the following purposes of sending money in the past 1 month? Please specify how much you sent using each channel.  **Magkano ang pinadala ninyo para sa bawat isang dahilan o layunin ng pagpapadala ng pera sa nakalipas na isang buwan? Paki-specify po kung magkano ang inyong pinadala gamit ang bawat channel. [Quantity]** | | | | | | | | | | | |
|  | |  | **NON-DIGITAL** | | | | **DIGITAL** | | | | |
|  | |  | (H1)  Cash | (H2)  Check | (H3)  Debit  Card | (H4)  Credit Card | (H5)  GCash | (H6)  Maya | (H7) ShopeePay | (H8) Other E-wallets <insert responses for other e-wallets> | (H9)  Other digital/ online banks <insert responses for other digital banks> |
| (R1) | | Sent money to my family/ friends in the Philippines  **Nagpadala ng pera sa aking mga kapamilya/ kaibigan sa Pilipinas** |  |  |  |  |  |  |  |  |  |
| (R2) | | Sent money to my family/ friends abroad  **Nagpadala ng pera sa aking mga kapamilya/ kaibigan sa abroad** |  |  |  |  |  |  |  |  |  |
| (R3) | | Sent donations  **Nagpadala ng donasyon** |  |  |  |  |  |  |  |  |  |
| (R4) | | Gift or token to someone  **Regalo o token** |  |  |  |  |  |  |  |  |  |
| (R5) | | For sports-betting by sending money to an agent  **Nagpadala ng pera sa agent para sa online gambling o sugal (i.e., sports-betting, e-sabong, online casino)** |  |  |  |  |  |  |  |  |  |
| (R6) | | Lent money to family/ relatives/ friends  **Nagpahiram ng pera sa aking kapamilya/ kamag-anak/ kaibigan** |  |  |  |  |  |  |  |  |  |
| (R7) | | For e-sabong  **Para sa e-sabong** |  |  |  |  |  |  |  |  |  |
| (R8) | | Played in online casino by sending money to an agent  **Nag online casino sa pamamagitan ng pagpapadala ng pera sa agent** |  |  |  |  |  |  |  |  |  |
| (R9) | | Sent money for Contribution  **Nagpadala ng pera bilang kontribusyon (hal isa mga bayarin at gastusin)** |  |  |  |  |  |  |  |  |  |
| (R98 | | Others, specify  **Iba pa, paki-specify** |  |  |  |  |  |  |  |  |  |

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| **[Q4 NEW]**  **SECTION 7: RECEIVE MONEY (P2P) IN THE P1M DEEP DIVE** |

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| **SECTION 7.1: RECEIVE MONEY IN THE P1M - DIGITAL** |

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| QRM1 | **[Q4 NEW]**  ASK IF Q8B1(**R10 = RECEIVE MONEY**) = OR 5,6  ASK AMONG THOSE WHO **RECEIVE MONEY** VIA DIGITAL CHANNELS IN THE P1M  **SHUFFLE ROWS**  **SHOW SCREEN**  **PURPOSE OF RECEIVING MONEY IN THE P1M**  You mentioned awhile ago that you receive money via < INSERT Q8b1 (**R10**) = or 5,6 response> in the past 1 month. What was/ were the purpose for receiving money via these online/ digital channels? [MA]  **Nabanggit mo kanina na tumatanggap ka ng pera gamit ang <INSERT Q8b1 (R10) = or 5,6 response> sa nakalipas na isang buwan. Ano ang mga dahilan o layunin kung bakit kayo tumatanggap ng ng pera gamit ang online/ digital channels> [MA]** | Code | Route |
|  | Received money from my family/ friends (from Philippines)  **Nakatanggap ng pera mula sa aking mga kapamilya/ kaibigan (mula sa Pilipinas)** | 1 |  |
|  | Received money from my family/ friends (from abroad)  **Nakatanggap ng pera mula sa aking mga kapamilya/ kaibigan (mula sa abroad)** | 2 |  |
|  | Received gift or token  **Nakatanggap ng regalo o token** | 3 |  |
|  | Received money for others' contribution (i.e. split bill/ expense)  **Nakatanggap ng pera para sa kontribusyon ng iba ambayad sa gastusin** | 4 |  |
|  | Received salary from work  **Nakatanggap ng sahod sa trabaho** | 5 |  |
|  | Received money as payments from customers  **Nakatanggap ng bayad mula sa mga customers** | 6 |  |
|  | Others, specify  **Iba pa, pakispecify** | 98 |  |

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| **QRM6** | **[Q4 NEW]**  ASK IF Q8B1(**R10 = RECEIVE MONEY**) = OR 5,6  ASK AMONG THOSE WHO **RECEIVE MONEY** VIA DIGITAL CHANNELS IN THE P1M  **INCLUDE Q17c (Brands used in the P1M) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48, 18,21,29, 39,43, 46, 49) IF Q8B1 (R1) = CODE 6 (E-WALLET) AS ROWS**  **INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41, 49) IF Q8B1 (R1) = CODE 6 (MOBILE/ ONLINE BANKING) AS ROWS**  **LOOP/ REPEAT QUESTION FOR EACH PURPOSE OF RECEIVING MONEY IN RM1**  **SHUFFLE ROWS**  **NOTE TO FR: SHOW SCREEN**  **E-WALLET AND MOBILE/ ONLINE BANKING BRANDS USED IN P1M – RECEIVE MONEY**  Which of the following brands did you use to receive money in the past 1 month for the following purposes <INSERT RESPONSE IN RM1>?  **Alin sa mga sumusunod na brands ang ginamit mo para tumanggap ng pera sa nakalipas na isang buwan para sa mga sumusunod na dahilan o layunin <INSERT RESPONSE IN RM1>? [MA]**  **NOTE TO SP (LOOP/ REPEAT QUESTION FOR EACH RESPONSE IN RM1 – PURPOSE OF RECEIVING MONEY)**  **(H1)** Received money from my family/ friends (from Philippines)  **Nakatanggap ng pera mula sa aking mga kapamilya/ kaibigan (mula sa Pilipinas)**  **(H2)** Received money from my family/ friends (from abroad)  **Nakatanggap ng pera mula sa aking mga kapamilya/ kaibigan (mula sa abroad)**  **(H3)** Received gift or token  **Nakatanggap ng regalo o token**  **(H4)** Received money for others' contribution (i.e. split bill/ expense)  **Nakatanggap ng pera para sa kontribusyon ng iba ambayad sa gastusin**  **(H5)** Received salary from work  **Nakatanggap ng sahod sa trabaho**  **(H6)** Received money as payments from customers  **Nakatanggap ng bayad mula sa mga customers**  **(H98) Others, specify** | | | | | | | |
|  | | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H98) |
| (R1) | Gcash | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (R2) | PayMaya/ Maya | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| (R3) | Coins.ph | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| (R4) | PayPal | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| (R5) | TrueMoney | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| (R6) | DragonPay | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| (R7) | GrabPay | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| (R8) | AliPay | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| (R9) | WeChat Pay | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| (R10) | Beep | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| (R11) | CLIQQ | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
| (R12) | BPI Mobile/ Online | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| (R13) | BDO Mobile/ Online | 13 | 13 | 13 | 13 | 13 | 13 | 13 |
| (R14) | ECPay | 14 | 14 | 14 | 14 | 14 | 14 | 14 |
| (R16) | Landbank Mobile/ Online | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| (R17) | Metrobank Mobile/ Online | 16 | 16 | 16 | 16 | 16 | 16 | 16 |
| (R18) | CIMB Bank | 17 | 17 | 17 | 17 | 17 | 17 | 17 |
| (R19) | UnionBank Mobile/ Online | 18 | 18 | 18 | 18 | 18 | 18 | 18 |
| (R20) | Security Bank Mobile/ Online | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| (R21) | DiskarTech | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| (R22) | BDO Pay | 21 | 21 | 21 | 21 | 21 | 21 | 21 |
| (R23) | ShopeePay | 22 | 22 | 22 | 22 | 22 | 22 | 22 |
| (R24) | LazWallet | 23 | 23 | 23 | 23 | 23 | 23 | 23 |
| (R25) | ML Wallet | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| (R26) | ECebuana | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| (R27) | SquidPay | 26 | 26 | 26 | 26 | 26 | 26 | 26 |
| (R28) | Bayad Center Online / App | 27 | 27 | 27 | 27 | 27 | 27 | 27 |
| (R29) | Tonik | 28 | 28 | 28 | 28 | 28 | 28 | 28 |
| (R30) | BancNet Online | 29 | 29 | 29 | 29 | 29 | 29 | 29 |
| (R31) | Moneygment | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| (R32) | Payoneer | 31 | 31 | 31 | 31 | 31 | 31 | 31 |
| (R33) | RCBC mobile | 32 | 32 | 32 | 32 | 32 | 32 | 32 |
| (R34) | StarPay | 33 | 33 | 33 | 33 | 33 | 33 | 33 |
| (R35) | Maybank's Isave | 34 | 34 | 34 | 34 | 34 | 34 | 34 |
| (R36) | HelloMoney | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| (R37) | Eon | 36 | 36 | 36 | 36 | 36 | 36 | 36 |
| (R38) | Komo | 37 | 37 | 37 | 37 | 37 | 37 | 37 |
| (R39) | OFBank | 38 | 38 | 38 | 38 | 38 | 38 | 38 |
| (R40) | PBCOMobile | 39 | 39 | 39 | 39 | 39 | 39 | 39 |
| (R41) | PSBank Mobile | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| (R42) | Touch Pay | 41 | 41 | 41 | 41 | 41 | 41 | 41 |
| (R43) | SeaBank | 42 | 42 | 42 | 42 | 42 | 42 | 42 |
| (R44) | Remitly | 43 | 43 | 43 | 43 | 43 | 43 | 43 |
| (R45) | Xendpay | 44 | 44 | 44 | 44 | 44 | 44 | 44 |
| (R46) | GoTyme | 45 | 45 | 45 | 45 | 45 | 45 | 45 |
| (R47) | Vybe by BPI | 46 | 46 | 46 | 46 | 46 | 46 | 46 |
| (R48) | PalawanPay | 47 | 47 | 47 | 47 | 47 | 47 | 47 |
| (R49) | UNO Digital Bank | 49 | 49 | 49 | 49 | 49 | 49 | 49 |
| (R91) | Others (Specify) | 91 | 91 | 91 | 91 | 91 | 91 | 91 |

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| QRM2 | **[Q4 NEW]**  ASK IF Q8B1(**R10 = RECEIVE MONEY**) = OR 5,6  ASK AMONG THOSE WHO **RECEIVE MONEY** VIA DIGITAL CHANNELS IN THE P1M  **GCASH - AWARENESS ON MONTHLY INCOMING LIMIT**  Are you aware of GCash’s monthly incoming transaction limit? Incoming transaction limit is the maximum amount that can be received in a GCash wallet.  **Alam mo ba kung magkano ang incoming transaction limit ng GCash kada buwan? Ang incoming transaction limit ay ang maximum amount na pwedeng matanggap sa GCash wallet. [SA]** | Code | Route |
|  | Yes, I am aware of GCash’s monthly incoming limit  **Oo, alam ko ang incoming limit kada buwan sa GCash** | 1 |  |
|  | No, I am not aware of GCash’s monthly incoming limit  **Hindi, hindi ko alam ang incoming limit kada buwan sa GCash** | 2 |  |

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| QRM3 | **[Q4 NEW]**  **ASK IF RM2 = CODE 1**  **ASK AMONG AWARE OF MONTHLY INCOMING LIMIT IN GCASH**  **GCASH - CURRENT MONTHLY INCOMING LIMIT**  How much is your current monthly incoming limit in your GCash account?  **Magkano ang kasalukuyang incoming limit kada buwan sa iyong GCash account? [SA]** | Code | Route |
|  | **PHP100,000** | 1 |  |
|  | **PHP500,000** | 2 |  |
|  | **PHP1,000,000** | 3 |  |

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| QRM4 | **[Q4 NEW]**  **ASK IF RM2 = CODE 1**  **ASK AMONG AWARE OF MONTHLY INCOMING LIMIT IN GCASH**  **WHETHER GCASH CURRENT MONTHLY INCOMING LIMIT IS ENOUGH**  Do you think the current monthly incoming transaction limit in GCash is enough?  **Sa tingin mo ba ang kasalukuyang incoming transaction limit sa GCash kada buwan ay sapat? [SA]** | Code | Route |
|  | Yes, I think it is enough  **Oo, sa tingin ko sapat na ito** | 1 |  |
|  | No, I don’t think it is enough  **Hindi, sa tingin ko hindi ito sapat** | 2 |  |

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| QRM5 | **[Q4 NEW[**  **ASK IF SM4 = CODE 2**  **ASK AMONG THOSE WHO MENTIONED THAT THE CURRENT MONTHLY INCOMING LIMIT IS NOT ENOUGH**  **REASONS FOR CURRENT MONTHLY INCOMING TRANSACTION LIMIT NOT ENOUGH**  May I ask why do you think the current monthly incoming transaction limit for GCash is not enough? Probe: What else? Is there anything else?  **Bakit po sa tingin ninyo hindi sapat ang kasalukuyang incoming transaction limit sa GCash kada buwan? Probe: Ano pa po? Meron pa po ba?** [OE] | | | | | | | | | | | | | | | | | |
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|  | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | | | | | | | | |
|  | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | | | | | | | | |
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| **SECTION 7.2: RECEIVE MONEY IN THE P1M - NON-DIGITAL/ OFFLINE** |

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| QRMO1 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR RECEIVE MONEY (R10)**  **ASK AMONG THOSE WHO RECEIVE MONEY VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE Q8B1=CODE 7/8/9/10 FOR RECEIVE MONEY (R10) AS HEADERS**  **LOOP/ REPEAT QUESTION PER MODE OF PAYMENT**  **NOTE TO FR: SHOW SCREEN**  **PURPOSE FOR RECEIVING MONEY**  You mentioned that you received money in the past 1 month in <INSERT Q8B1=CODE 7/8/9/10 FOR R10 (SEND MONEY)>. Can you please tell me what is the purpose of the money received?  **Nabanggit mo kanina na tumanggap ka ng pera in <INSERT Q8B1=CODE 7/8/9/10 FOR R10 (RECEIVE MONEY)>. Pwede mo bang sabihin sa akin kung anong purpose o layunin ng perang iyong natanggap? [MA]** | | | | | |
|  | | | **Cash** | **Check** | **Debit Card** | **Credit Card** |
| (R1) | | Received money from my family/ friends (from Philippines)  **Nakatanggap ng pera mula sa aking mga kapamilya/ kaibigan (mula sa Pilipinas)** | 01 | 01 | 01 | 01 |
| (R2) | | Received money from my family/ friends (from abroad)  **Nakatanggap ng pera mula sa aking mga kapamilya/ kaibigan (mula sa abroad)** | 02 | 02 | 02 | 02 |
| (R3) | | Received gift or token  **Nakatanggap ng regalo o token** | 03 | 03 | 03 | 03 |
| (R4) | | Received money for others' contribution (i.e. split bill/ expense)  **Nakatanggap ng pera para sa kontribusyon ng iba ambayad sa gastusin** | 04 | 04 | 04 | 04 |
| (R5) | | Received salary from work  **Nakatanggap ng sahod sa trabaho** | 05 | 05 | 05 | 05 |
| (R6) | | Received money as payments from customers  **Nakatanggap ng bayad mula sa mga customers** | 06 | 06 | 06 | 06 |
| (R98) | | Others, specify  **Iba pa, pakispecify** | 98 | 98 | 98 | 98 |

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| QRMO3 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR RECEIVE MONEY (R10)**  **ASK AMONG THOSE WHO RECEIVE MONEY VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE RMO1 (PURPOSE FOR RECEIVING REMITTANCE) AS HEADERS**  **LOOP/ REPEAT QUESTION FOR EACH HEADER IN RMO1 (MODE OF PAYMENT)**  **FREEZE HEADER**  **SHUFFLE ROWS WITHIN EACH NET**  **NOTE TO FR: SHOW SCREEN**  **CHANNEL/S WHERE RECEIVE MONEY**  From which channel did you receive money in the past 1 month for each of the following purposes?  **Mula saang channel ninyo natanggap o kinuha ang inyong pera sa nakalipas na isang buwan para sa mga sumusunod na layunin o dahilan? [MA]**  **NOTE TO SP (HEADERS – PURPOSE FOR RECEIVING MONEY)**  **(H1)** Received money from my family/ friends (from Philippines)  **Nakatanggap ng pera mula sa aking mga kapamilya/ kaibigan (mula sa Pilipinas)**  **(H2)** Received money from my family/ friends (from abroad)  **Nakatanggap ng pera mula sa aking mga kapamilya/ kaibigan (mula sa abroad)**  **(H3)** Received gift or token  **Nakatanggap ng regalo o token**  **(H4)** Received money for others' contribution  **Nakatanggap ng pera para sa kontribusyon ng iba ambayad sa gastusin**  **(H5)** Received salary from work  **Nakatanggap ng sahod sa trabaho**  **(H6)** Received money as payments from customers  **Nakatanggap ng bayad mula sa mga customers**  **(H98)** Others, specify  **Iba pa, paki-specify** | | | | | | | |
|  | | (H1) | (H2) | (H3) | (H4) | (H5) | (H98) |
| (R30) | Sari-sari Store (except GCash padala) | 30 | 30 | 30 | 30 | 30 | 30 |  | | 30 | 30 | 30 |
| (R31) | GCash Padala | 31 | 31 | 31 | 31 | 31 | 31 |  | |  |  |  |
|  | **REMITTANCE CENTER** |  |  |  |  |  |  |
| (R1) | Cebuana Lhuillier | 01 | 01 | 01 | 01 | 01 | 01 |
| (R2) | LBC | 02 | 02 | 02 | 02 | 02 | 02 |
| (R3) | M Lhuillier | 03 | 03 | 03 | 03 | 03 | 03 |
| (R4) | MoneyGram | 04 | 04 | 04 | 04 | 04 | 04 |
| (R5) | Palawan Express Pera Padala | 05 | 05 | 05 | 05 | 05 | 05 |
| (R6) | RD Pawnshop | 06 | 06 | 06 | 06 | 06 | 06 |
| (R7) | TrueMoney | 07 | 07 | 07 | 07 | 07 | 07 |
| (R8) | Western Union | 08 | 08 | 08 | 08 | 08 | 08 |
| (R9) | Tambunting | 09 | 09 | 09 | 09 | 09 | 09 |
| (R10) | Villarica Pawnshop | 10 | 10 | 10 | 10 | 10 | 10 |
| (R11) | Smart Padala Centers | 11 | 11 | 11 | 11 | 11 | 11 |
|  | **PHYSICAL BANKS** |  |  |  |  |  |  |
| (R12) | BDO | 12 | 12 | 12 | 12 | 12 | 12 |
| (R13) | BPI / BPI Savings | 13 | 13 | 13 | 13 | 13 | 13 |
| (R14) | China bank | 14 | 14 | 14 | 14 | 14 | 14 |
| (R15) | Eastwest | 15 | 15 | 15 | 15 | 15 | 15 |
| (R16) | Landbank | 15 | 15 | 15 | 15 | 15 | 15 |
| (R17) | Metrobank | 17 | 17 | 17 | 17 | 17 | 17 |
| (R18) | PNB | 18 | 18 | 18 | 18 | 18 | 18 |
| (R19) | RCBC | 19 | 19 | 19 | 19 | 19 | 19 |
| (R20) | Security Bank | 20 | 20 | 20 | 20 | 20 | 20 |
| (R21) | Unionbank | 21 | 21 | 21 | 21 | 21 | 21 |
|  | **BAYAD CENTERS** |  |  |  |  |  |  |
| (R22) | Sinag Pawnshop | 22 | 22 | 22 | 22 | 22 | 22 |
| (R23) | Ministop | 23 | 23 | 23 | 23 | 23 | 23 |
| (R24) | Super Service Center | 24 | 24 | 24 | 24 | 24 | 24 |
| (R25) | CVM Pawnshop | 25 | 25 | 25 | 25 | 25 | 25 |
| (R26) | Raquel Pawnshop | 26 | 26 | 26 | 26 | 26 | 26 |
| (R27) | Pera Hub | 27 | 27 | 27 | 27 | 27 | 27 |
| (R28) | Robinsons Department Store | 28 | 28 | 28 | 28 | 28 | 28 |
| (R29) | Robinsons Supermarket | 29 | 29 | 29 | 29 | 29 | 29 |
| (R98) | Others (please, specify) | 98 | 98 | 98 | 98 | 98 | 98 |

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| QRMO4 | **ASK IF Q8B1=CODE 7/8/9/10 FOR SEND MONEY (R9)**  **ASK AMONG THOSE WHO RECEIEV MONEY VIA OFFLINE CHANNELS IN THE P1M**  **LOOP QUESTION PER CHANNEL RECEIVED MONEY IN RMO3**  **NOTE TO FR: SHOW SCREEN**  **REQUIREMENTS UPON CLAIMING OF MONEY**  What are the requirements that you need to present or provide to claim the money in <INSERT RESPONSES IN RMO3>?  **Anong mga requirements ang kailangan mong ipakita o i-provide kapag nagke-claim ka ng pera sa <INSERT RESPONSES IN RMO3>? [MA]** | Code | Route |
|  | My valid ID | 1 |  |
|  | Valid ID of sender | 2 |  |
|  | Mobile number of sender | 3 |  |
|  | Reference number | 4 |  |
|  | Others, specify | 98 |  |

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| **QRMAMT** | **[Q4 NEW]**  **ASK IF Q8B1 (R10 – RECEIVE MONEY) = OR (5,6,7,8,9,10)**  **ASK AMONG THOSE WHO RECEIVE MONEY VIA ONLINE AND OFFLINE CHANNELS IN THE P1M**  **INCLUDE RM1 AND RMO1 AS ROWS**  **NON-DIGITAL**  **DO NOT ALLOW 0 IN H1 (CASH) IF RMO1 = H1 (CASH)**  **DO NOT ALLOW 0 IN H2 (CHECK) IF RMO1 = H2 (CHECK)**  **DO NOT ALLOW 0 IN H3 (DEBIT CARD) IF RMO1 = H3 (DEBIT CARD)**  **DO NOT ALLOW 0 IN H4 (CREDIT CARD) IF RMO1 = H4 (CREDIT CARD)**  **DIGITAL**  **DO NOT ALLOW 0 IN H5 (GCASH) IF RM6 = CODE 1 (GCASH)**  **DO NOT ALLOW 0 IN H6 (MAYA) IF RM6 = CODE 2 (MAYA)**  **DO NOT ALLOW 0 IN H7 (SHOPEEPAY) IF RM6 = CODE 23 (SHOPEEPAY)**  **DO NOT ALLOW 0 IN H8 (OTHER E-WALLETS) IF RM6 = OR (3-11, 14, 24-28, 31-32, 34, 36, 42, 44-45,48)**  **DO NOT ALLOW 0 IN H9 (OTHER DIGITAL/ ONLINE BANKS) IF RM6 = OR (12,13,15-22,29-30,33,35,37-40.43.46-47)**  **ONLY SHOW HEADERS MENTIONED IN RM6 AND RMO1**  **IF THERE IS AN INPUT ON HEADERS NOT APPLICABLE PROMPT “PLEASE ONLY PROVIDE AMOUNT TO THE MODE OF PAYMENT THAT YOU USED. *MAGBIGAY LAMANG PO KAYO NG AMOUNT SA MGA MODE OF PAYMENT NA GINAMIT NINYO.”* DO NOT ALLOW TO PROCEED IF ANSWER WAS NOT CHANGED TO 0**  **NOTE TO FR: SHOW SCREEN**  **AMOUNT RECEIVED IN THE P1M – ONLINE AND OFFLINE PAYMENT**  How much did you receive for each of the following purposes of receiving money? Please specify how much you received via each channel.  **Magkano ang natanggap ninyo para sa bawat isang dahilan o layunin ng perang natanggap? Paki-specify po kung magkano ang inyong natanggap gamit ang mga channels na ito. [Quantity]** | | | | | | | | | | | |
|  | |  | **NON-DIGITAL** | | | | **DIGITAL** | | | | |
|  | |  | (H1)  Cash | (H2)  Check | (H3)  Debit  Card | (H4)  Credit Card | (H5)  GCash | (H6)  Maya | (H7) ShopeePay | (H8) Other E-wallets <insert responses for other e-wallets> | (H9)  Other digital/ online banks <insert responses for other digital banks> |
| (R1) | | Received money from my family/ friends (from Philippines)  **Nakatanggap ng pera mula sa aking mga kapamilya/ kaibigan (mula sa Pilipinas)** |  |  |  |  |  |  |  |  |  |
| (R2) | | Received money from my family/ friends (from abroad)  **Nakatanggap ng pera mula sa aking mga kapamilya/ kaibigan (mula sa abroad)** |  |  |  |  |  |  |  |  |  |
| (R3) | | Received gift or token  **Nakatanggap ng regalo o token** |  |  |  |  |  |  |  |  |  |
| (R4) | | Received money for others' contribution (i.e. split bill/ expense)  **Nakatanggap ng pera para sa kontribusyon ng iba ambayad sa gastusin** |  |  |  |  |  |  |  |  |  |
| (R5) | | Received salary from work  **Nakatanggap ng sahod sa trabaho** |  |  |  |  |  |  |  |  |  |
| (R6) | | Received money as payments from customers  **Nakatanggap ng bayad mula sa mga customers** |  |  |  |  |  |  |  |  |  |
| (R98) | | Others, specify  **Iba pa, pakispecify** |  |  |  |  |  |  |  |  |  |

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| **[Q4 NEW]**  **SECTION 8: PAYMENTS FOR PURCHASES IN-STORE OR ONLINE IN THE PAST 1 MONTH DEEP DIVE** |

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| **SECTION 8.1: PAYMENTS FOR PURCHASES IN THE P1M - DIGITAL** |

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| QPP1 | **[Q4 NEW]**  ASK IF Q8B1(**R2 = PAYMENTS FOR PURCHASES**) = OR 5,6  ASK AMONG THOSE WHO PAY THEIR PURCHASES IN-STORE OR ONLINE VIA DIGITAL CHANNELS IN THE P1M  **SHUFFLE ROWS**  **SHOW SCREEN**  **TYPE OF STORE/MECHANT BOUGHT FROM**  You mentioned that you pay for your purchases in any store or establishments via <INSERT Q8b1 (**R2**) = or 5,6 response> in the past 1 month. From what type of store did you buy from (in-store or online) and pay using using these online/ digital channels? Please select all that apply.  **Nabanggit mo kanina na nagbayad ka ng iyong mga purchases o pinamili sa kahit anong mga store o establishment gamit ang <INSERT Q8b1 (R2) = or 5,6 response> sa nakalipas na isang buwan. Sa anong klaseng store kayo bumili (in-store or online) at nagbayad gamit ang online/ digital channels? Pakipili ang lahat ng naangkop. [MA]** | Code | Route |
|  | General e-Commerce (e.g. Lazada, Shopee, etc) | 1 |  |
|  | Convenience store | 2 |  |
|  | Drugstore | 3 |  |
|  | Grocery/ Supermarket | 4 |  |
|  | Palengke/ Market stall | 5 |  |
|  | Sari-sari store | 6 |  |
|  | Fastfood/ Restaurants/ Bar/ Coffee shop | 7 |  |
|  | Karinderya | 8 |  |
|  | Movie tickets | 9 |  |
|  | Personal Services (e.g. Barber Shop/Salon, Spa, etc) | 10 |  |
|  | Furniture store | 11 |  |
|  | Gadget store | 12 |  |
|  | Home Appliance store | 13 |  |
|  | Shopping or Retail stores/ Department stores in malls (Clothing and Footwear) | 14 |  |
|  | Airlines | 15 |  |
|  | Hotel/ Accommodation | 16 |  |
|  | Tour/ Travel Package | 17 |  |
|  | Others, specify  **Iba pa, paki-specify** | 98 |  |

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| **QPP2** | **[Q4 NEW]**  ASK IF Q8B1(R2 = PAYMENTS FOR PURCHASES IN-STORE OR ONLINE) = OR 5,6  ASK AMONG THOSE WHO PAY FOR THEIR PURCHASES VIA DIGITAL CHANNELS IN THE P1M  **INCLUDE Q17c (Brands used in the P1M) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48, 18,21,29, 39,43, 46, 49) IF Q8B1 (R1) = CODE 6 (E-WALLET) AS ROWS**  **INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41, 49) IF Q8B1 (R1) = CODE 6 (MOBILE/ ONLINE BANKING) AS ROWS**  **SHUFFLE ROWS**  **LOOP/ REPEAT QUESTION FOR EACH TYPE OF STORE/ MERCHANT MENTIONED IN PP1**  **NOTE TO FR: SHOW SCREEN**  **E-WALLET AND MOBILE/ ONLINE BANKING BRANDS USED IN P1M – PAYMENT FOR PURCHASES IN-STORE OR ONLINE**    Which of the following brands did you use to pay for your purchases in the past 1 month in the following stores <INSERT RESPONSE IN PP1>?  **Alin sa mga sumusunod na brands ang ginamit ninyo para bayaran ang inyong mga purchases o pinamili sa mga sumusunod na stores <INSERT RESPONSE IN PP1>?** **[MA]**  **NOTE TO SP (INSERT HEADERS RESPONSE IN PP1 – TYPE OF STORE/ MERCHANT)**  **(H1) General e-Commerce (e.g. Lazada, Shopee, etc)**  **(H2) Convenience store**  **(H3) Drugstore**  **(H4) Grocery/ Supermarket**  **(H5) Palengke/ Market stall**  **(H6) Sari-sari store**  **(H7) Fastfood/ Restaurants/ Bar/ Coffee shop**  **(H8) Karinderya**  **(H9) Movie tickets**  **(H10) Personal Services (e.g. Barber Shop/Salon, Spa, etc)**  **(H11) Furniture store**  **(H12) Gadget store**  **(H13) Home Appliance store**  **(H14) Shopping or Retail stores/ Department stores in malls (Clothing and Footwear)**  **(H15) Airlines**  **(H16) Hotel/ Accommodation**  **(H17) Tour/ Travel Package**  **(H98) Others, specify** | | | | | | | | | | | | | | | |
|  | | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | (H9) | (H10) | (H11) | (H12) | (H13) | (H14) | (H98) | |
| (R1) | GCash | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| (R2) | PayMaya/ Maya | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | |
| (R3) | Coins.ph | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | |
| (R4) | PayPal | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | |
| (R5) | TrueMoney | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | |
| (R6) | DragonPay | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | |
| (R7) | GrabPay | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | |
| (R8) | AliPay | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | |
| (R9) | WeChat Pay | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | |
| (R10) | Beep | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | |
| (R11) | CLIQQ | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | |
| (R12) | BPI Mobile/ Online | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | |
| (R13) | BDO Mobile/ Online | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | |
| (R14) | ECPay | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | |
| (R16) | Landbank Mobile/ Online | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | |
| (R17) | Metrobank Mobile/ Online | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | |
| (R18) | CIMB Bank | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | |
| (R19) | UnionBank Mobile/ Online | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | |
| (R20) | Security Bank Mobile/ Online | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | |
| (R21) | DiskarTech | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | |
| (R22) | BDO Pay | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | |
| (R23) | ShopeePay | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | |
| (R24) | LazWallet | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | |
| (R25) | ML Wallet | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | |
| (R26) | eCebuana | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | |
| (R27) | SquidPay | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | |
| (R28) | Bayad Center Online / App | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | |
| (R29) | Tonik | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | |
| (R30) | BancNet Online | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | |
| (R31) | Moneygment | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | |
| (R32) | Payoneer | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | |
| (R33) | RCBC mobile | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | |
| (R34) | StarPay | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | |
| (R35) | Maybank's Isave | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | |
| (R36) | HelloMoney | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | |
| (R37) | Eon | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | |
| (R38) | Komo | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | |
| (R39) | OFBank | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | |
| (R40) | PBCOMobile | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | |
| (R41) | PSBank Mobile | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | |
| (R42) | Touch Pay | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | |
| (R43) | SeaBank | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | |
| (R44) | Remitly | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | |
| (R45) | Xendpay | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | |
| (R46) | GoTyme | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | |
| (R47) | Vybe by BPI | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | |
| (R48) | PalawanPay | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | |
| (R49) | UNO Digital Bank | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | |
| (R91) | Others (Specify) | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | |

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| --- | --- | --- | --- | --- | --- | --- |
| QPP3 | **[Q4 NEW]**  ASK IF **PP2 = CODE 1 (GCASH)**  INCLUDE EACH TYPE OF STORE WHERE GCASH IS USED TO PAY FOR PUCHASES IN **PP2** AS ROWS  ASK AMONG THOSE WHO PAID THEIR PURCHASES IN DIFFERENT STORES USING GCASH  FREEZE HEADER  **NOTE TO FR: SHOW SCREEN**  **GCASH – HOW PURCHASES WERE PAID**  You mentioned that you purchased from the following stores and paid using GCash. How did you pay your purchases from these stores in GCash? You may select more than one.  **Nabanggit ninyo na bumili kayo mula sa mga sumusunod na stores at nagbayad kayo gamit ang GCash. Paano ninyo binayaran ang mga binili ninyo sa stores na ito gamit ang GCash? Maaari kayong pumiil ng higit sa isa. [MA]** | | | | | |
|  | | | Sent payment via Send Money feature, using Mobile number  **Nagbayad gamit ang send money feature gamit ang mobile number** | Scanned QR code in physical store of merchant  **Nag-scan ng QR code sa pisikal na store ng mechant** | Uploaded QR code to GCash using QR code sent to me by merchant  **Nag-upload ng QR code sa GCash gamit ang QR code na pinadala sa akin ng merchant** | Linked payment/ Webpay |
| (R1) | | General e-Commerce (e.g. Lazada, Shopee, etc) |  |  |  |  |
| (R2) | | Convenience store | 01 | 02 | 03 | 04 |
| (R3) | | Drugstore | 01 | 02 | 03 | 04 |
| (R4) | | Grocery/ Supermarket | 01 | 02 | 03 | 04 |
| (R5) | | Palengke/ Market stall | 01 | 02 | 03 | 04 |
| (R6) | | Sari-sari store | 01 | 02 | 03 | 04 |
| (R7) | | Fastfood/ Restaurants/ Bar/ Coffee shop | 01 | 02 | 03 | 04 |
| (R8) | | Karinderya | 01 | 02 | 03 | 04 |
| (R9) | | Movie tickets | 01 | 02 | 03 | 04 |
| (R10) | | Personal Services (e.g. Barber Shop/Salon, Spa, etc) | 01 | 02 | 03 | 04 |
| (R11) | | Furniture store | 01 | 02 | 03 | 04 |
| (R12) | | Gadget store | 01 | 02 | 03 | 04 |
| (R13) | | Home Appliance store | 01 | 02 | 03 | 04 |
| (R14) | | Shopping or Retail stores/ Department stores in malls (Clothing and Footwear) | 01 | 02 | 03 | 04 |
| (R15) | | Airlines | 01 | 02 | 03 | 04 |
| (R16) | | Hotel/ Accommodation | 01 | 02 | 03 | 04 |
| (R17) | | Tour/ Travel Package | 01 | 02 | 03 | 04 |
| (R98) | | Others, specify  **Iba pa, paki-specify** | 01 | 02 | 03 | 04 |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| QPP4 | **[Q4 NEW]**  ASK IF **PP3 = OR (2-4)**  INCLUDE EACH TYPE OF STORE WHERE GCASH IS USED TO PAY FOR PUCHASES IN PP3 = OR (2 TO 4) AS ROWS  ASK AMONG THOSE WHO PAID THEIR PURCHASES IN DIFFERENT STORES USING GCASH (EXCLUDING THOSE STORES PAID VIA SEND MONEY FEATURE) AS ROWS  FREEZE HEADER  **NOTE TO FR: SHOW SCREEN**  **GCASH – HOW EXACTLY PAID (WALLET)**  You mentioned that you purchased from the following stores and paid using GCash via <INSERT ALL CODES MENTIONED IN **PP2** OR 2 TO 4>. Which of the following features or products of GCash did you use to pay for your purchase in the following stores?  **Nabanggit ninyo na bumili kayo mula sa mga sumusunod na stores at nagbayad kayo gamit ang GCash via <INSERT ALL CODES MENTIONED IN PP2 OR 2 TO 4>. Alin sa mga sumusunod na features o produkto/ serbisyo ng GCash ang ginamit ninyo para bayaran ang inyong mga binili sa mga sumusunod na stores. [MA]** | | | | |
|  | | | Whole amount deducted from GCash wallet | GGives | GCredit |
| (R1) | | General e-Commerce (e.g. Lazada, Shopee, etc) |  |  |  |
| (R2) | | Convenience store | 01 | 02 | 03 |
| (R3) | | Drugstore | 01 | 02 | 03 |
| (R4) | | Grocery/ Supermarket | 01 | 02 | 03 |
| (R5) | | Palengke/ Market stall | 01 | 02 | 03 |
| (R6) | | Sari-sari store | 01 | 02 | 03 |
| (R7) | | Fastfood/ Restaurants/ Bar/ Coffee shop | 01 | 02 | 03 |
| (R8) | | Karinderya | 01 | 02 | 03 |
| (R9) | | Movie tickets | 01 | 02 | 03 |
| (R10) | | Personal Services (e.g. Barber Shop/Salon, Spa, etc) | 01 | 02 | 03 |
| (R11) | | Furniture store | 01 | 02 | 03 |
| (R12) | | Gadget store | 01 | 02 | 03 |
| (R13) | | Home Appliance store | 01 | 02 | 03 |
| (R14) | | Shopping or Retail stores/ Department stores in malls (Clothing and Footwear) | 01 | 02 | 03 |
| (R15) | | Airlines | 01 | 02 | 03 |
| (R16) | | Hotel/ Accommodation | 01 | 02 | 03 |
| (R17) | | Tour/ Travel Package | 01 | 02 | 03 |
| (R98) | | Others, specify  **Iba pa, paki-specify** | 01 | 02 | 03 |

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| **SECTION 8.1: PAYMENTS FOR PURCHASES IN THE P1M – NON-DIGITAL/ OFFLINE** |

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| QPPO1 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR PAYMENTS FOR PURCHASES IN-STORE OR ONLINE (R2)**  **ASK AMONG THOSE WHO PAY FOR THEIR PURCHASES VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE Q8B1=CODE 7/8/9/10 FOR PAYMENTS FOR PURCHASES IN-STORE OR ONLINE (R2) AS HEADERS**  **LOOP REPEAT QUESTION PER MODE OF PAYMENT**  **SHUFFLE ROWS**  **NOTE TO FR: SHOW SCREEN**  **TYPE OF STORE**  From what type of store did you buy from in the past 1 month using the following mode of payments <INSERT Q8B1=CODE 7/8/9/10 FOR **R2** (**PAYMENTS FOR PURCHASES IN-STORE OR ONLINE**)>? Please select all that apply.  **Sa anong klaseng store kayo bumili sa nakalipas na isang buwan gamit ang mga sumusunod na mode ng pagbabayad <INSERT Q8B1=CODE 7/8/9/10 FOR R2 (PAYMENTS FOR PURCHASES IN-STORE OR ONLINE)>? Pakipili ang lahat ng naangkop. [MA]** | | | | | |
|  | | | **Cash** | **Check** | **Debit Card** | **Credit Card** |
| (R1) | | General e-Commerce (e.g. Lazada, Shopee, etc) | 1 | 1 | 1 | 1 |
| (R2) | | Convenience store | 2 | 2 | 2 | 2 |
| (R3) | | Drugstore | 3 | 3 | 3 | 3 |
| (R4) | | Grocery/ Supermarket | 4 | 4 | 4 | 4 |
| (R5) | | Palengke/ Market stall | 5 | 5 | 5 | 5 |
| (R6) | | Sari-sari store | 6 | 6 | 6 | 6 |
| (R7) | | Fastfood/ Restaurants/ Bar/ Coffee shop | 7 | 7 | 7 | 7 |
| (R8) | | Karinderya | 8 | 8 | 8 | 8 |
| (R9) | | Movie tickets | 9 | 9 | 9 | 9 |
| (R10) | | Personal Services (e.g. Barber Shop/Salon, Spa, etc) | 10 | 10 | 10 | 10 |
| (R11) | | Furniture store | 11 | 11 | 11 | 11 |
| (R12) | | Gadget store | 12 | 12 | 12 | 12 |
| (R13) | | Home Appliance store | 13 | 13 | 13 | 13 |
| (R14) | | Shopping or Retail stores/ Department stores in malls (Clothing and Footwear) | 14 | 14 | 14 | 14 |
| (R15) | | Airlines | 15 | 15 | 15 | 15 |
| (R16) | | Hotel/ Accommodation | 16 | 16 | 16 | 16 |
| (R17) | | Tour/ Travel Package | 17 | 17 | 17 | 17 |
| (R98) | | Others, specify | 98 | 98 | 98 | 98 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| QPPO3 | **[Q4 NEW]**  **ASK IF Q8B1= CODE10 (CREDIT CARD) FOR PAYMENTS FOR PURCHASES (R2)**  **ASK AMONG THOSE WHO USED CREDIT CARD TO PAY FOR THEIR PURCHASES VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE PPO1 = HEADER 4 (CREDIT CARD) AS ROWS**  **INCLUDE STORES WHERE CREDIT CARD IS USED TO PAY AS ROWS**  **NOTE TO FR: SHOW SCREEN**  **TYPE OF PAYMENT (FOR CREDIT CARD)**  You mentioned that you paid your purchases in the following stores using your credit card in the past 1 month. Can you please tell me if you paid your purchase in this store using your credit card in full (straight payment) or installment?  **Nabanggit ninyo kanina na binayaran ninyo ang mga purchase ninyo sa mga sumusunod na stores gamit ang credit card sa nakalipas na isang buwan. Pwede ninyo po bang sabihin sa akin kung binayaran ninyo ang purchase ninyo sa store na ito gamit ang inyong credit card nang buo (straight na payment) o installment? [SA]** | | | |
|  | | | **Straight payment** | **Installment** |
| (R1) | | General e-Commerce (e.g. Lazada, Shopee, etc) | 1 | 2 |
| (R2) | | Convenience store | 1 | 2 |
| (R3) | | Drugstore | 1 | 2 |
| (R4) | | Grocery/ Supermarket | 1 | 2 |
| (R5) | | Palengke/ Market stall | 1 | 2 |
| (R6) | | Sari-sari store | 1 | 2 |
| (R7) | | Fastfood/ Restaurants/ Bar/ Coffee shop | 1 | 2 |
| (R8) | | Karinderya | 1 | 2 |
| (R9) | | Movie tickets | 1 | 2 |
| (R10) | | Personal Services (e.g. Barber Shop/Salon, Spa, etc) | 1 | 2 |
| (R11) | | Furniture store | 1 | 2 |
| (R12) | | Gadget store | 1 | 2 |
| (R13) | | Home Appliance store | 1 | 2 |
| (R14) | | Shopping or Retail stores/ Department stores in malls (Clothing and Footwear) | 1 | 2 |
| (R15) | | Airlines | 1 | 2 |
| (R16) | | Hotel/ Accommodation | 1 | 2 |
| (R17) | | Tour/ Travel Package | 1 | 2 |
| (R98) | | Others, specify | 1 | 2 |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **QPPAMT** | **[Q4 NEW]**  **ASK IF Q8B1 (R2 – PAYMENTS FOR PURCHASES) = OR (5,6,7,8,9,10)**  **ASK AMONG THOSE WHO PAY FOR THEIR PURCHASES VIA ONLINE AND OFFLINE CHANNELS IN THE P1M**  **INCLUDE PP1 AND PPO1 AS ROWS**  **NON-DIGITAL**  **DO NOT ALLOW 0 IN H1 (CASH) IF PPO1 = H1 (CASH)**  **DO NOT ALLOW 0 IN H2 (CHECK) IF PPO1 = H2 (CHECK)**  **DO NOT ALLOW 0 IN H3 (DEBIT CARD) IF PPO1 = H3 (DEBIT CARD)**  **DO NOT ALLOW 0 IN H4 (CREDIT CARD) IF PPO1 = H4 (CREDIT CARD)**  **DIGITAL**  **DO NOT ALLOW 0 IN H5 (GCASH) IF PP2 = CODE 1 (GCASH)**  **DO NOT ALLOW 0 IN H6 (MAYA) IF PP2 = CODE 2 (MAYA)**  **DO NOT ALLOW 0 IN H7 (SHOPEEPAY) IF PP2 = CODE 23 (SHOPEEPAY)**  **DO NOT ALLOW 0 IN H8 (OTHER E-WALLETS) IF PP2 = OR (3-11, 14, 24-28, 31-32, 34, 36, 42, 44-45,48)**  **DO NOT ALLOW 0 IN H9 (OTHER DIGITAL/ ONLINE BANKS) IF PP2 = OR (12,13,15-22,29-30,33,35,37-40.43.46-47)**  **ONLY SHOW HEADERS MENTIONED IN PP2 AND PPO1**  **IF THERE IS AN INPUT ON HEADERS NOT APPLICABLE PROMPT “PLEASE ONLY PROVIDE AMOUNT TO THE MODE OF PAYMENT THAT YOU USED. *MAGBIGAY LAMANG PO KAYO NG AMOUNT SA MGA MODE OF PAYMENT NA GINAMIT NINYO.”* DO NOT ALLOW TO PROCEED IF ANSWER WAS NOT CHANGED TO 0.**  **NOTE TO FR: SHOW SCREEN**  **AMOUNT SPENT IN THE P1M IN THE FOLLOWING STORES – ONLINE AND OFFLINE PAYMENT**  How much in total did you spend for your purchases for each of the following stores in the past 1 month? Please specify how much you spent when you pay using each mode of payment.  **Magkano ang ginastos ninyo sa kabuuan para sa mga pinamili ninyo sa bawat store na ito sa nakalipas na isang buwan? Paki-specify po kung magkano ang nagastos ninyo kapag kayo ay nagbabayad gamit ang bawat mode of payment. [QUANTITY]** | | | | | | | | | | | |
|  | |  | **NON-DIGITAL** | | | | **DIGITAL** | | | | |
|  | |  | (H1)  Cash | (H2)  Check | (H3)  Debit  Card | (H4)  Credit Card | (H5)  GCash | (H6)  Maya | (H7) ShopeePay | (H8) Other E-wallets <insert responses for other e-wallets> | (H9)  Other digital/ online banks <insert responses for other digital banks> |
| (R1) | | General e-Commerce (e.g. Lazada, Shopee, etc) |  |  |  |  |  |  |  |  |  |
| (R2) | | Convenience store |  |  |  |  |  |  |  |  |  |
| (R3) | | Drugstore |  |  |  |  |  |  |  |  |  |
| (R4) | | Grocery/ Supermarket |  |  |  |  |  |  |  |  |  |
| (R5) | | Palengke/ Market stall |  |  |  |  |  |  |  |  |  |
| (R6) | | Sari-sari store |  |  |  |  |  |  |  |  |  |
| (R7) | | Fastfood/ Restaurants/ Bar/ Coffee shop |  |  |  |  |  |  |  |  |  |
| (R8) | | Karinderya |  |  |  |  |  |  |  |  |  |
| (R9) | | Movie tickets |  |  |  |  |  |  |  |  |  |
| (R10) | | Personal Services (e.g. Barber Shop/Salon, Spa, etc) |  |  |  |  |  |  |  |  |  |
| (R11) | | Furniture store |  |  |  |  |  |  |  |  |  |
| (R12) | | Gadget store |  |  |  |  |  |  |  |  |  |
| (R13) | | Home Appliance store |  |  |  |  |  |  |  |  |  |
| (R14) | | Shopping or Retail stores/ Department stores in malls (Clothing and Footwear) |  |  |  |  |  |  |  |  |  |
| (R15) | | Airlines |  |  |  |  |  |  |  |  |  |
| (R16) | | Hotel/ Accommodation |  |  |  |  |  |  |  |  |  |
| (R17) | | Tour/ Travel Package |  |  |  |  |  |  |  |  |  |
| (R98) | | Others, specify |  |  |  |  |  |  |  |  |  |

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| **SECTION 9: PAY FOR TRANSPORTATION IN THE PAST 1 MONTH DEEP DIVE** |

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| **SECTION 9.1: PAY FOR TRANSPORTATION - DIGITAL** |

|  |  |  |  |
| --- | --- | --- | --- |
| QTD1 | **[Q4 REVISED]**  ASK IF Q8B1 (**R8 = PAY FOR TRANSPORTATION**) = OR 5,6  ASK AMONG THOSE WHO PAY FOR THEIR TRANSPORTATION/ COMMUTE VIA DIGITAL CHANNELS IN THE P1M  SHOW SCREEN  SHUFFLE ROWS  **MODE OF TRANSPORTATION USED IN THE PAST 1 MONTH**  Can you please tell me which of the following mode of transportation or services have you used in the past 1 month and paid fare or expenses using <INSERT Q8B1 R8 OR 5,6>?  **Pwede mo bang sabihin sa akin kung alin sa mga sumusunod na paraan ng transportasyon o mga serbisyo ang ginamit mo sa nakalipas na isang buwan at binayaran ang pamasahe o mga expenses gamit** ang <INSERT Q8B1 R8 OR 5,6>? **[MA]** | Code | Route |
|  | **COMMUTE NET** |  |  |
|  | Jeepney | 1 |  |
|  | Tricycle | 2 |  |
|  | UV Express | 3 |  |
|  | Bus | 4 |  |
|  | Carousel | 5 |  |
|  | Train (MRT, LRT, and PNR) | 6 |  |
|  | Taxi | 27 |  |
|  | **TNVS Motorcycle** (e.g., Joyride, Angkas, etc) | 11 |  |
|  | **TNVS Car** (e.g., Grab, Joyride Car, Carpool, Toktokgo, etc) | 12 |  |
|  | Ferry | 24 |  |
|  | **PERSONAL** |  |  |
|  | I have my own car  **Mayroon akong sariling sasakyan** | 25 |  |
|  | I have my own motorcycle  **Mayroon akong sariling motorsiklo** | 26 |  |
|  | Others, please specify  **Iba pa, pakibanggit** | 98 |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **QTD2** | **[Q4 NEW]]**  ASK IF Q8B1 **(R8 = PAY FOR TRANSPORTATION**) = OR 5,6  ASK AMONG THOSE WHO PAY FOR THEIR TRANSPORTATION/ COMMUTE VIA DIGITAL CHANNELS IN THE P1M  **INCLUDE Q17c (Brands used in the P1M) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48, 18,21,29, 39,43, 46, 49) IF Q8B1 (R1) = CODE 6 (E-WALLET) AS ROWS**  **INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41, 49) IF Q8B1 (R1) = CODE 6 (MOBILE/ ONLINE BANKING) AS ROWS**  **LOOP/ REPEAT QUESTION FOR EACH MODE OF TRANSPORTATION/ COMMUTE IN TD1**  **SHUFFLE ROWS**  **NOTE TO FR: SHOW SCREEN**  **E-WALLET AND MOBILE/ ONLINE BANKING BRANDS USED IN P1M – PAY FOR TRANSPORTATION - COMMUTE)**    Which of the following brands did you use to pay for your commute in the past 1 month for the following modes of transportation <INSERT RESPONSE IN TD1>?  **Alin sa mga sumusunod na brands ang ginamit ninyo sa pagbabayad kapag kayo ay nagco-commute sa nakalipas na isang buwan sa mga sumusunod na mode ng transportasyon? [MA]**  **NOTE TO SP (INSERT HEADERS RESPONSE IN TD1 – MODE OF TRANSPORTATION USED - COMMUTE)**  **(H1) Jeepney**  **(H2) Tricycle**  **(H3) UV Express**  **(H4) Bus**  **(H5) Carousel**  **(H6) Train (MRT, LRT, and PNR)**  **(H7) Taxi**  **(H8) TNVS Motorcycle (e.g., Joyride, Angkas, etc)**  **(H9) TNVS Car (e.g., Grab, Joyride Car, Carpool, Toktokgo, etc)**  **(H10) Ferry**  **(H98) Others, specify** | | | | | | | | | | | |
|  | | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | (H9) | (H10) | (H98) |
| (R1) | GCash | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (R2) | PayMaya/ Maya | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| (R3) | Coins.ph | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| (R4) | PayPal | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| (R5) | TrueMoney | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| (R6) | DragonPay | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| (R7) | GrabPay | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| (R8) | AliPay | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| (R9) | WeChat Pay | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| (R10) | Beep | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| (R11) | CLIQQ | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
| (R12) | BPI Mobile/ Online | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| (R13) | BDO Mobile/ Online | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 |
| (R14) | ECPay | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 |
| (R16) | Landbank Mobile/ Online | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| (R17) | Metrobank Mobile/ Online | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 |
| (R18) | CIMB Bank | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 |
| (R19) | UnionBank Mobile/ Online | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 |
| (R20) | Security Bank Mobile/ Online | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| (R21) | DiskarTech | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| (R22) | BDO Pay | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 |
| (R23) | ShopeePay | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 |
| (R24) | LazWallet | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 |
| (R25) | ML Wallet | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| (R26) | eCebuana | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| (R27) | SquidPay | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 |
| (R28) | Bayad Center Online / App | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 |
| (R29) | Tonik | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 |
| (R30) | BancNet Online | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 |
| (R31) | Moneygment | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| (R32) | Payoneer | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 |
| (R33) | RCBC mobile | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 |
| (R34) | StarPay | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 |
| (R35) | Maybank's Isave | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 |
| (R36) | HelloMoney | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| (R37) | Eon | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 |
| (R38) | Komo | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 |
| (R39) | OFBank | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 |
| (R40) | PBCOMobile | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 |
| (R41) | PSBank Mobile | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| (R42) | Touch Pay | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 |
| (R43) | SeaBank | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 |
| (R44) | Remitly | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 |
| (R45) | Xendpay | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 |
| (R46) | GoTyme | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 |
| (R47) | Vybe by BPI | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 |
| (R48) | PalawanPay | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 |
| (R49) | UNO Digital Bank | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 |
| (R91) | Others (Specify) | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 |

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| QTD6 | **[Q4 NEW]**  ASK IF **TD2 = CODE 1 (GCASH)**  ASK AMONG THOSE WHO USE GCASH TO PAY FOR THEIR COMMUTE  INCLUDE EACH MODE OF TRANSPORTATION USED AND PAID VIA GCASH IN TD2 AS ROWS  ONLY SHOW AND ALLOW CODE 4 IF TD2 = OR H8, H9 (TNVS MOTORCYCLE OR TNVS CAR)  **NOTE TO FR: SHOW SCREEN**  **GCASH – HOW EXACTLY PAID**  You mentioned that you used GCash to pay for the following modes of transportation. How exactly did you pay using GCash? You may select more than one.  **Nabanggit ninyo na ginamit ninyo ang GCash para magbayad sa mga sumusunod na transportasyon. Paano ka nagbayad dito gamit ang GCash? Maari po kayong pumili ng higit sa isa. [MA]** | | | | | |
|  | | | **Sent payment via Send Money feature, using Mobile number** | **Scanned QR code** | **Cash-in/ Top-up using GCash to pay for fare [SHOW IF TD2 = OR H8, H9]** | **Linked as Payment Method**  **[SHOW IF TD2 = OR H8, H9]** |
| (R1) | | Jeepney | 01 | 02 | 03 | 04 |
| (R2) | | Tricycle | 01 | 02 | 03 | 04 |
| (R3) | | UV Express | 01 | 02 | 03 | 04 |
| (R4) | | Bus | 01 | 02 | 03 | 04 |
| (R5) | | Carousel | 01 | 02 | 03 | 04 |
| (R6) | | Train (MRT, LRT, and PNR) | 01 | 02 | 03 | 04 |
| (R10) | | **TNVS Motorcycle** (e.g., Joyride, Angkas, etc) | 01 | 02 | 03 | 04 |
| (R11) | | **TNVS Car** (e.g., Grab, Joyride Car, Carpool, Toktokgo, etc) | 01 | 02 | 03 | 04 |
| (R22) | | Ferry | 01 | 02 | 03 | 04 |

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| --- | --- | --- | --- | --- |
| QTD7 | **[Q4 NEW]**  ASK IF TD1 = OR (25,26)  SHOW H1 (OWN MOTORCYCLE) IF TD1 = CODE 25  SHOW H2 (OWN CAR) IF TD1 = CODE 26  **NOTE TO FR: SHOW SCREEN**  **P1M EXPENSES ON OWN CAR/ MOTORCYCLE**  You mentioned that you currently have a personal vehicle (car or motorcycle). Which of the following expenses have you spent on for your vehicle in the P1M?  **Nabanggit ninyo na sa kasalukuyan ay mayroon kayong personal na sasakyan. Alin sa mga sumusunod na gastusin ang pinagkagastusan ninyo para sa inyong sasakyan sa nakalipas na isang buwan? [MA]** | | | |
|  | | | **Own Motorcyle** | **Own Car** |
| (R1) | | Gas/Fuel | 01 | 01 |
| (R2) | | Maintenance | 02 | 02 |
| (R3) | | RFID | 03 | 03 |
| (R97) | | Others, specify  **Iba pa, paki-specify** | 97 | 97 |
| (R98) | | Others, specify  **Iba pa, paki-specify** | 98 | 98 |

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| QTD8 | ASK IF TD1 = OR (25,26)  INCLUDE TD7 AS HEADERS  **NOTE TO FR: SHOW SCREEN**  **TOTAL MONTHLY BUDGET SPENT ON TRANSPORTATION (OWN CAR/ MOTORCYCLE)**  How much do you spend on the following monthly?  **Magkano ang nagagastos ninnyo kada buwan sa mga sumusunod? [SA]** | | | | | | |
|  | | | **Gas/ Fuel** | **Maintenance** | **RFID** | **Others** | **Others** | |
| (R1) | | Less the PHP1,000 | 01 | 01 | 01 | 01 | 01 | |
| (R2) | | PHP1,001 to PHP3,000 | 02 | 02 | 02 | 02 | 02 | |
| (R3) | | PHP3,001 TO PHP5,000 | 03 | 03 | 03 | 03 | 03 | |
| (R97) | | PHP5,001 TO 10,000 | 97 | 97 | 97 | 97 | 97 | |
| (R98) | | PHPT10,001 and above | 98 | 98 | 98 | 98 | 98 | |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| QTD9 | **[Q4 NEW]**  ASK IF TD1 = OR (25,26)  **INCLUDE Q17c (Brands used in the P1M) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48, 18,21,29, 39,43, 46, 49) IF Q8B1 (R1) = CODE 6 (E-WALLET) AS ROWS**  **INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41, 49) IF Q8B1 (R1) = CODE 6 (MOBILE/ ONLINE BANKING) AS ROWS**  **SHUFFLE ROWS**  **LOOP/ REPEAT QUESTION FOR EACH VEHICLE EXPENSES IN TD7**  DO NOT ALLOW CODE 99 FOR ALL HEADERS  **NOTE TO FR: SHOW SCREEN**  **E-WALLET BRANDS USED TO PAY FOR VEHICLE EXPENSES**  You mentioned that you paid for the following vehicle expenses in the P1M. Please specify which brand of e-wallet or mobile/ online banking you used to pay for the following.  **Nabanggit mo kanina na binayaran mo ang mga sumusunod na bayarin para sa iyong vehicle o sasakyan sa nakalipas na isang buwan. Paki-specify kung aling brand ng e-wallet ang ginamit ninyo para bayaran ang mga sumusunod. [MA]** | | | | | | |
|  | | | **Gas/ Fuel** | **Maintenance** | **RFID** | **Others** | **Others** | |
| (R1) | | GCash | 1 | 1 | 1 | 1 | 1 | |
| (R2) | | PayMaya/ Maya | 2 | 2 | 2 | 2 | 2 | |
| (R3) | | Coins.ph | 3 | 3 | 3 | 3 | 3 | |
| (R4) | | PayPal | 4 | 4 | 4 | 4 | 4 | |
| (R5) | | TrueMoney | 5 | 5 | 5 | 5 | 5 | |
| (R6) | | DragonPay | 6 | 6 | 6 | 6 | 6 | |
| (R7) | | GrabPay | 7 | 7 | 7 | 7 | 7 | |
| (R8) | | AliPay | 8 | 8 | 8 | 8 | 8 | |
| (R9) | | WeChat Pay | 9 | 9 | 9 | 9 | 9 | |
| (R10) | | Beep | 10 | 10 | 10 | 10 | 10 | |
| (R11) | | CLIQQ | 11 | 11 | 11 | 11 | 11 | |
| (R12) | | BPI Mobile/ Online | 12 | 12 | 12 | 12 | 12 | |
| (R13) | | BDO Mobile/ Online | 13 | 13 | 13 | 13 | 13 | |
| (R14) | | ECPay | 14 | 14 | 14 | 14 | 14 | |
| (R16) | | Landbank Mobile/ Online | 15 | 15 | 15 | 15 | 15 | |
| (R17) | | Metrobank Mobile/ Online | 16 | 16 | 16 | 16 | 16 | |
| (R18) | | CIMB Bank | 17 | 17 | 17 | 17 | 17 | |
| (R19) | | UnionBank Mobile/ Online | 18 | 18 | 18 | 18 | 18 | |
| (R20) | | Security Bank Mobile/ Online | 19 | 19 | 19 | 19 | 19 | |
| (R21) | | DiskarTech | 20 | 20 | 20 | 20 | 20 | |
| (R22) | | BDO Pay | 21 | 21 | 21 | 21 | 21 | |
| (R23) | | ShopeePay | 22 | 22 | 22 | 22 | 22 | |
| (R24) | | LazWallet | 23 | 23 | 23 | 23 | 23 | |
| (R25) | | ML Wallet | 24 | 24 | 24 | 24 | 24 | |
| (R26) | | eCebuana | 25 | 25 | 25 | 25 | 25 | |
| (R27) | | SquidPay | 26 | 26 | 26 | 26 | 26 | |
| (R28) | | Bayad Center Online / App | 27 | 27 | 27 | 27 | 27 | |
| (R29) | | Tonik | 28 | 28 | 28 | 28 | 28 | |
| (R30) | | BancNet Online | 29 | 29 | 29 | 29 | 29 | |
| (R31) | | Moneygment | 30 | 30 | 30 | 30 | 30 | |
| (R32) | | Payoneer | 31 | 31 | 31 | 31 | 31 | |
| (R33) | | RCBC mobile | 32 | 32 | 32 | 32 | 32 | |
| (R34) | | StarPay | 33 | 33 | 33 | 33 | 33 | |
| (R35) | | Maybank's Isave | 34 | 34 | 34 | 34 | 34 | |
| (R36) | | HelloMoney | 35 | 35 | 35 | 35 | 35 | |
| (R37) | | Eon | 36 | 36 | 36 | 36 | 36 | |
| (R38) | | Komo | 37 | 37 | 37 | 37 | 37 | |
| (R39) | | OFBank | 38 | 38 | 38 | 38 | 38 | |
| (R40) | | PBCOMobile | 39 | 39 | 39 | 39 | 39 | |
| (R41) | | PSBank Mobile | 40 | 40 | 40 | 40 | 40 | |
| (R42) | | Touch Pay | 41 | 41 | 41 | 41 | 41 | |
| (R43) | | SeaBank | 42 | 42 | 42 | 42 | 42 | |
| (R44) | | Remitly | 43 | 43 | 43 | 43 | 43 | |
| (R45) | | Xendpay | 44 | 44 | 44 | 44 | 44 | |
| (R46) | | GoTyme | 45 | 45 | 45 | 45 | 45 | |
| (R47) | | Vybe by BPI | 46 | 46 | 46 | 46 | 46 | |
| (R48) | | PalawanPay | 47 | 47 | 47 | 47 | 47 | |
| (R49) | | UNO Digital Bank | 49 | 49 | 49 | 49 | 49 | |
| (R91) | | Others (Specify) | 91 | 91 | 91 | 91 | 91 | |
| (R99) | | None/Wala | 99 | 99 | 99 | 99 | 99 | |

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| **SECTION 9.2: PAY FOR TRANSPORTATION –**  **NON-DIGITAL/ OFFLINE** |

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| QTP1 | | **[Q4 NEW]**  **ASK IF Q8B1=CODE 7/8/9/10 FOR PAY FOR TRANSPORTATION (R8)**  **ASK AMONG THOSE WHO PAY FOR THEIR TRANSPORTATION VIA OFFLINE CHANNELS IN THE P1M**  **INCLUDE Q8B1=CODE 7/8/9/10 FOR PAYMENT FOR TRANSPORTATION (R2) AS HEADERS**  **LOOP REPEAT QUESTION PER MODE OF PAYMENT**  **DO NOT ALLOW OR (1-11, 24-25,27) FOR H2 TO H4 (CHECK TO CREDIT CARD)**  **NOTE TO FR: SHOW SCREEN**  **MODE OF TRANSPORTATION USED IN THE PAST 1 MONTH**  Can you please tell me which of the following mode of transportation or services have you used in the past 1 month and paid using <INSERT Q8B1=CODE 7/8/9/10 FOR **R8** (**PAYMENT FOR TRANSPORTATION**)>?  **Pwede mo bang sabihin sa akin kung alin sa mga sumusunod na paraan ng transportasyon o mga serbisyo ang ginamit mo sa nakalipas na isang buwan at binayaran gamit ang** <INSERT Q8B1=CODE 7/8/9/10 FOR **R8** (**PAYMENT FOR TRANSPORTATION**)>**? [MA]** | | | | |
|  | | | **Cash** | **Check** | **Debit Card** | **Credit Card** |
| (R1) | Jeepney | | 1 | 1 | 1 | 1 |
| (R2) | Tricycle | | 2 | 2 | 2 | 2 |
| (R3) | UV Express | | 3 | 3 | 3 | 3 |
| (R4) | Bus | | 4 | 4 | 4 | 4 |
| (R5) | Carousel | | 5 | 5 | 5 | 5 |
| (R6) | Train (MRT, LRT, and PNR) | | 6 | 6 | 6 | 6 |
| (R27) | Taxi | | 27 | 27 | 27 | 27 |
| (R11) | **TNVS Motorcycle** (e.g., Joyride, Angkas, etc) | | 11 | 11 | 11 | 11 |
| (R12) | **TNVS Car** (e.g., Grab, Joyride Car, Carpool, Toktokgo, etc) | | 12 | 12 | 12 | 12 |
| (R24) | Ferry | | 24 | 24 | 24 | 24 |
| (R25) | I have my own car  **Mayroon akong sariling sasakyan** | | 25 | 25 | 25 | 25 |
| (R26) | I have my own motorcycle  **Mayroon akong sariling motorsiklo** | | 26 | 26 | 26 | 26 |
| (R98) | Others, please specify  **Iba pa, paki-specify** | | 98 | 98 | 98 | 98 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| QTP6 | **[Q4 NEW]**  ASK IF TP1 = OR (25,26)  SHOW H1 (OWN MOTORCYCLE) IF TP1 = CODE 25  SHOW H2 (OWN CAR) IF TP1 = CODE 26  **NOTE TO FR: SHOW SCREEN**  **P1M EXPENSES ON OWN CAR/ MOTORCYCLE**  You mentioned that you currently have a personal vehicle (car or motorcycle). Which of the following expenses have you spent on for your vehicle in the P1M?  **Nabanggit ninyo na sa kasalukuyan ay mayroon kayong personal na sasakyan. Alin sa mga sumusunod na gastusin ang pinagkagastusan ninyo para sa inyong sasakyan sa nakalipas na isang buwan? [MA]** | | | |
|  | | | **Own Motorcyle** | **Own Car** |
| (R1) | | Gas/Fuel | 01 | 01 |
| (R2) | | Maintenance | 02 | 02 |
| (R3) | | RFID | 03 | 03 |
| (R97) | | Others, specify  **Iba pa, paki-specify** | 97 | 97 |
| (R98) | | Others, specify  **Iba pa, paki-specify** | 98 | 98 |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| QTP7 | **[Q4 NEW]**  ASK IF TP1 = OR (25,26)  INCLUDE TP6 AS HEADERS  **NOTE TO FR: SHOW SCREEN**  **TOTAL MONTHLY BUDGET SPENT ON TRANSPORTATION (OWN CAR/ MOTORCYCLE)**  How much do you spend on the following monthly?  **Magkano ang nagagastos ninnyo kada buwan sa mga sumusunod? [SA]** | | | | | | |
|  | | | **Gas/ Fuel** | **Maintenance** | **RFID** | **Others** | **Others** | |
| (R1) | | Less the PHP1,000 | 01 | 01 | 01 | 01 | 01 | |
| (R2) | | PHP1,001 to PHP3,000 | 02 | 02 | 02 | 02 | 02 | |
| (R3) | | PHP3,001 TO PHP5,000 | 03 | 03 | 03 | 03 | 03 | |
| (R97) | | PHP5,001 TO 10,000 | 97 | 97 | 97 | 97 | 97 | |
| (R98) | | PHPT10,001 and above | 98 | 98 | 98 | 98 | 98 | |
|  | |  |  |  |  |  |  | |

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| **QTAMT** | **[Q4 NEW]**  **ASK IF Q8B1 (R8 – PAY FOR TRANSPORTATION) = OR (5,6,7,8,9,10)**  **ASK AMONG THOSE WHO PAY FOR THEIR TRANPORTATION VIA ONLINE AND OFFLINE CHANNELS IN THE P1M**  **SHOW R1 IF TD1 = OR (1-6,27,11-12,24) OR TP1 = OR (1-6,27,11-12,24)**  **SHOW R2 IF TD1 = CODE 25 OR TP1 = CODE 25**  **SHOR R3 IF TD1 = CODE 26 OR TP1 = CODE 26**  **NON-DIGITAL**  **DO NOT ALLOW 0 IN H1 (CASH) IF TP1 = H1 (CASH)**  **DO NOT ALLOW 0 IN H2 (CHECK) IF TP1 = H2 (CHECK)**  **DO NOT ALLOW 0 IN H3 (DEBIT CARD) IF TP1 = H3 (DEBIT CARD)**  **DO NOT ALLOW 0 IN H4 (CREDIT CARD) IF TP1 = H4 (CREDIT CARD)**  **DIGITAL - COMMUTE**  **[COMMUTE – R1] DO NOT ALLOW 0 IN H5 (GCASH) IF TD2 OR (1-6,27,11-12,24) = CODE 1 (GCASH)**  **[COMMUTE – R1] DO NOT ALLOW 0 IN H6 (MAYA) IF TD2 OR (1-6,27,11-12,24) = CODE 2 (MAYA)**  **[COMMUTE – R1] DO NOT ALLOW 0 IN H7 (SHOPEEPAY) IF TD2 OR (1-6,27,11-12,24) = CODE 23 (SHOPEEPAY)**  **[COMMUTE – R1] DO NOT ALLOW 0 IN H8 (OTHER E-WALLETS) IF TD2 OR (1-6,27,11-12,24) = OR (3-11, 14, 24-28, 31-32, 34, 36, 42, 44-45,48)**  **[COMMUTE – R1] DO NOT ALLOW 0 IN H9 (OTHER DIGITAL/ ONLINE BANKS) IF TD2 OR (1-6,27,11-12,24) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47)**  **DIGITAL - PERSONAL**  **[PERSONAL – R2,R3] DO NOT ALLOW 0 IN H5 (GCASH) IF TD9 OR (1-6,27,11-12,24) = CODE 1 (GCASH)**  **[PERSONAL – R2,R3] DO NOT ALLOW 0 IN H6 (MAYA) IF TD9 OR (1-6,27,11-12,24) = CODE 2 (MAYA)**  **[PERSONAL – R2,R3] DO NOT ALLOW 0 IN H7 (SHOPEEPAY) IF TD9 OR (1-6,27,11-12,24) = CODE 23 (SHOPEEPAY)**  **[PERSONAL – R2,R3] DO NOT ALLOW 0 IN H8 (OTHER E-WALLETS) IF TD9 OR (1-6,27,11-12,24) = OR (3-11, 14, 24-28, 31-32, 34, 36, 42, 44-45,48)**  **[PERSONAL – R2,R3] DO NOT ALLOW 0 IN H9 (OTHER DIGITAL/ ONLINE BANKS) IF TD9 OR (1-6,27,11-12,24) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47)**  **ONLY SHOW HEADERS MENTIONED IN TP1, TD2, AND TD9**  **IF THERE IS AN INPUT ON HEADERS NOT APPLICABLE PROMPT “PLEASE ONLY PROVIDE AMOUNT TO THE MODE OF PAYMENT THAT YOU USED. *MAGBIGAY LAMANG PO KAYO NG AMOUNT SA MGA MODE OF PAYMENT NA GINAMIT NINYO.”* DO NOT ALLOW TO PROCEED IF ANSWER WAS NOT CHANGED TO 0.**  **DO NOT ALLOW 0 IN H1 (E-WALLET) IF TD2 OR (1-6,27,11-12,24) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48)**  **DO NOT ALLOW 0 IN H2 (MOBILE/ ONLINE BANKING) IF TD2 OR (1-6,27,11-12,24)= OR (12,13,15-22,29-30,33,35,37-40.43.46-47)**  **DO NOT ALLOW 0 IN H3 (CASH) IF TP1 = H1 (CASH)**  **DO NOT ALLOW 0 IN H4 (CHECK) IF TP1= H2 (CHECK)**  **DO NOT ALLOW 0 IN H5 (DEBIT CARD) IF TP1 = H3 (DEBIT CARD)**  **DO NOT ALLOW 0 IN H6 (CREDIT CARD) IF TP1 = H4 (CREDIT CARD)**  **IF THERE IS AN INPUT ON HEADERS NOT APPLICABLE PROMPT “PLEASE ONLY PROVIDE AMOUNT TO THE MODE OF PAYMENT THAT YOU USED. *MAGBIGAY LAMANG PO KAYO NG AMOUNT SA MGA MODE OF PAYMENT NA GINAMIT NINYO.”* DO NOT ALLOW TO PROCEED IF ANSWER WAS NOT CHANGED TO 0.**  **NOTE TO FR: SHOW SCREEN**  **TOTAL MONTHLY BUDGET SPENT ON TRANSPORTATION (COMMUTE) – ONLINE AND OFFLINE PAYMENT**  **<SHOW QN TEXT IF TD1 = OR (1-6,27,11-12,24) OR TP1 = OR (1-6,27,11-12,24)>** How much in total did you spend on fare for your commute in the past 1 month? Please specify how much you spent when you pay using each mode of payment.  **Magkano ang ginastos ninyo sa kabuuan sa pamasahe sa pagco-commute sa nakalipas na isang buwan? Paki-specify po kung magkano ang nagastos ninyo kapag kayo ay nagbabayad gamit ang bawat mode of payment. [QUANTITY]**  **<SHOW QN TEXT IF TD1 = CODE 25 OR TP1 = CODE 25, OR TD1 = CODE 26 OR TP1 = CODE 26>** How much in total did you spend on your personal vehicle (e.g., gas/ fuel, maintenance, RFID, etc) in the past 1 month? Please specify how much you spent when you pay using each mode of payment.  **Magkano ang ginastos ninyo sa kabuuan sa inyong personal na sasakyan (hal., gas/ fuel, maintenance, RFID, atbp) sa nakalipas na isang buwan? Paki-specify kung magkano ang nagastos ninyo gamit ag bawat mode of payment. [QUANTITY]** | | | | | | | | | | | |
|  | |  | **NON-DIGITAL** | | | | **DIGITAL** | | | | |
|  | |  | (H1)  Cash | (H2)  Check | (H3)  Debit  Card | (H4)  Credit Card | (H5)  GCash | (H6)  Maya | (H7) ShopeePay | (H8) Other E-wallets <insert responses for other e-wallets> | (H9)  Other digital/ online banks <insert responses for other digital banks> |
| (R1) | | Total spend on commute |  |  |  |  |  |  |  |  |  |
| (R2) | | Total spend on personal vehicle – Motorcycle |  |  |  |  |  |  |  |  |  |
| (R3) | | Total spend on personal vehicle – Car |  |  |  |  |  |  |  |  |  |

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| **[Q4 NEW]**  **SECTION 10: PAYMENT FOR SUBCRIPTION SERVICES IN THE P1M DEEP DIVE – DIGITAL AND OFFLINE CHANNELS** |

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| QSS1 | **[Q4 NEW]**  ASK IF Q8B1 (R11 = PAYMENT FOR SUBSCRIPTION) = OR 5,6,7,8,9,10  ASK AMONG THOSE WHO PAID FOR SUBCRIPTION SERVICES IN THE P1M  SHOW SCREEN  SHUFFLE ROWS  **SUBSCRIPTION PAID**  You mentioned that you paid for subscription services in the past 1 month. Which of the following subscription services do you currently have and are currently paying?  **Nabanggit mo na nagbayad ka ng subscription services sa nakalipas na isang buwan. Alin sa mga sumusunod na subscription services ang mayroon ka sa kasalukuyan at binabayaran mo? [MA]** | Code | Route |
|  | Spotify | 1 |  |
|  | Apple Music | 2 |  |
|  | Youtube Premium | 3 |  |
|  | Netflix | 4 |  |
|  | Disney+ | 5 |  |
|  | Amazon Prime | 6 |  |
|  | HBO Go | 7 |  |
|  | Apple TV+ | 8 |  |
|  | Discovery+ Premium | 9 |  |
|  | Viu | 10 |  |
|  | WeTV | 11 |  |
|  | IWantTFC | 12 |  |
|  | Vivamax PH | 13 |  |
|  | Iqiyi | 14 |  |
|  | Others, please specify  **Iba pa, paki-specify** | 98 |  |

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| QSSO2 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 5/6/7/8/9/10 FOR PAY FOR SUBSCRIPTION SERVICES (R11)**  **ASK AMONG THOSE WHO PAY FOR SUBSCRIPTION SERVICES (R11) VIA ONLINE AND OFFLINE CHANNELS IN THE P1M**  **INCLUDE QSS1 AS ROWS**  **~~INCLUDE QSSO1 AS ROWS REGARDLESS OF MODE OF PAYMENT (HEADERS)~~**  **NOTE TO FR: SHOW SCREEN**  **TYPE OF ACCOUNT**  You mentioned that you are currently subscribed and paying for the following subscription services. Can you please tell me whether you own the subscription or you are using someone else’s account with a fee.  **Nabanggit mo kanina na sa kasalukuyan ay naka-subscribe ka at binabayaran mo ang mga sumusunod na subscription services. Pwede mo bang sabihin sa akin kung ikaw ang may-ari ng subscription/ mayroon kang sariling account o nakikigamit ka ng account ng ibang tao na may bayad? [SA]** | | | |
|  | | | Own subscription/ my own log in information  **Sariling subscription/ mayroong sariling log in information** | I use someone else's account / other's log in information WITH A FEE  **Nakikigamit ako ng account ng ibang tao/ log in information ng ibang tao na MAY BAYAD** |
| (R1) | | Spotify | 01 | 02 |
| (R2) | | Apple Music | 01 | 02 |
| (R3) | | Youtube Premium | 01 | 02 |
| (R3) | | Netflix | 01 | 02 |
| (R4) | | Disney+ | 01 | 02 |
| (R5) | | Amazon Prime | 01 | 02 |
| (R6) | | HBO Go | 01 | 02 |
| (R7) | | Apple TV+ | 01 | 02 |
| (R8) | | Discovery+ Premium | 01 | 02 |
| (R9) | | Viu | 01 | 02 |
| (R10) | | WeTV | 01 | 02 |
| (R11) | | iWantTFC | 01 | 02 |
| (R12) | | Vivamax PH | 01 | 02 |
| (R13) | | iQIYI | 01 | 02 |
| (R98) | | Others, please specify  **Iba pa, paki-specify** | 01 | 02 |

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| QSSO1 | **[Q4 NEW]**  **ASK IF Q8B1=CODE 5/67/8/9/10 FOR PAY FOR SUBSCRIPTION SERVICES (R11)**  **ASK AMONG THOSE WHO PAY FOR SUBSCRIPTION SERVICES (R11) VIA ONLINE OR OFFLINE CHANNELS IN THE P1M**  **INCLUDE QSS1 AS ROWS (TYPE OF SUBSCRIPTION PAID)**  **INCLUDE Q8B1=CODE 5/6/7/8/9/10 FOR SUBSCRIPTION SERVICES (R11) AS HEADERS**  **SHOW Q8B1 = (OR 5,6) AS E-WALLET/ MOBILE BANKING**  **NOTE TO FR: SHOW SCREEN**  **IF THE TYPE OF SUBSCRIPTION (ROWS) HAS TWO MODES OF PAYMENT (HEADERS) PROMPT: PLEASE CONFIRM IF YOU REALLY USED TWO MODES OF PAYMENT <INSERT QSSO1 = OR H1 TO H5> TO PAY FOR <INSERT TYPE OF SUBSCRIPTION MENTIONED> IN THE PAST 1 MONTH? *PAKI-CONFIRM PO KUNG TALAG*AN*G DALAWANG MODE OF PAYMENT* <INSERT QSSO1 = OR H1 TO H5> *ANG GINAMIT NINYO PARA BAYARAN ANG <INSERT TYPE OF SUBSCRIPTION MENTIONED> SA NAKALIPAS NA ISANG BUWAN?* IF YES, PROCEED TO THE NEXT QUESTION**  **SUBSCRIPTION PAID**  You mentioned that you paid the following subscription services in the past 1 month. Can you please tell me what are the different modes of payment that you used to pay for your subscription?  **Nabanggit mo kanina na binayaran mo ang mga sumusunod na subscription services sa nakalipas na isang buwan. Pwede mo bang sabihin sa akin kung ano ang mga modes of payment na ginamit mo para bayaran ang iyong subscription? [MA]**  ~~You mentioned awhile ago that you paid for your subscription in the past 1 month using <INSERT Q8B1=CODE 5/6/7/8/9/10 FOR PAY FOR SUBSCRIPTION SERVICES (R11)>. Which of the following subscription services do you currently have and have paid using each mode of payment?~~  **~~Nabanggit mo kanina na nagbayad ka saiyong subscription sa nakalipas na isang buwan gamit ang <INSERT Q8B1=CODE 5/6/7/8/9/10 FOR PAY FOR SUBSCRIPTION SERVICES (R11)>. Alin sa mga sumusunod na subscription services ang mayroon ka sa kasalukuyan at binayaran mo gamit ang bawat isang mode of payment? [MA]~~** | | | | | | |
|  | | | **(H1)**  **E-wallet/ Mobile Banking** | **(H2)**  **Cash** | **(H3)**  **Check** | **(H4)**  **Debit Card** | **(H5)**  **Credit Card** |
| (R1) | | Spotify | 1 | 1 | 1 | 1 | 1 |
| (R2) | | Apple Music | 2 | 2 | 2 | 2 | 2 |
| (R3) | | Youtube Premium | 3 | 3 | 3 | 3 | 3 |
| (R4) | | Netflix | 4 | 4 | 4 | 4 | 4 |
| (R5) | | Disney+ | 5 | 5 | 5 | 5 | 5 |
| (R6) | | Amazon Prime | 6 | 6 | 6 | 6 | 6 |
| (R7) | | HBO Go | 7 | 7 | 7 | 7 | 7 |
| (R8) | | Apple TV+ | 8 | 8 | 8 | 8 | 8 |
| (R9) | | Discovery+ Premium | 9 | 9 | 9 | 9 | 9 |
| (R10) | | Viu | 10 | 10 | 10 | 10 | 10 |
| (R11) | | WeTV | 11 | 11 | 11 | 11 | 11 |
| (R12) | | IWantTFC | 12 | 12 | 12 | 12 | 12 |
| (R13) | | Vivamax PH | 13 | 13 | 13 | 13 | 13 |
| (R14) | | Iqiyi | 14 | 14 | 14 | 14 | 14 |
| (R98) | | Others, please specify  **Iba pa, paki-specify** | 98 | 98 | 98 | 98 | 98 |

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| **QSS4** | **[Q4 NEW]]**  ASK IF Q8B1 **(R11 = PAY FOR SUBSCRIPTION**) = OR 5,6  ASK AMONG THOSE WHO PAY FOR THEIR SUBSCRIPTION VIA DIGITAL CHANNELS IN THE P1M  **INCLUDE Q17c (Brands used in the P1M) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48, 18,21,29, 39,43, 46, 49) IF Q8B1 (R1) = CODE 6 (E-WALLET) AS ROWS**  **INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41, 49) IF Q8B1 (R1) = CODE 6 (MOBILE/ ONLINE BANKING) AS ROWS**  **SHUFFLE ROWS**  **LOOP/ REPEAT QUESTION FOR EACH SUBSCRIPTION PAID IN ~~SS1~~ QSSO1 = H1 (E-WALLET/ MOBILE BANKING)**  **NOTE TO FR: SHOW SCREEN**  **E-WALLET AND MOBILE/ ONLINE BANKING BRANDS USED IN P1M – PAYMENT FOR SUBSCRIPTION**    Which of the following brands did you use in the past 1 month to pay for the following subscription services that you currently have?  **Alin sa mga sumusunod na brands ang ginamit ninyo sa nakalipas na isang buwan para bayaran ang mga sumusunod na subscription services na mayroon kayo sa kasalukuyan? [MA]**  **~~NOTE TO SP (INSERT HEADERS RESPONSE IN SS1 – SUBSCRIPTION SERVICES PAID)~~**  **(H1) Spotify**  **(H2) Apple Music**  **(H3) Youtube Premium**  **(H4) Netflix**  **(H5) Disney+**  **(H6) Amazon Prime**  **(H7) HBO Go**  **(H8) Apple TV+**  **(H9) Discovery+ Premium**  **(H10) Viu**  **(H11) WeTV**  **(H12) iWantTFC**  **(H13) Vivamax PH**  **(H14) iQIYI**  **(H98) Others, specify** | | | | | | | | | | | |
|  | | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | (H9) | (H10) | (H98) |
| (R1) | Gcash | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (R2) | PayMaya/ Maya | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| (R3) | Coins.ph | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| (R4) | PayPal | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| (R5) | TrueMoney | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| (R6) | DragonPay | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| (R7) | GrabPay | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| (R8) | AliPay | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| (R9) | WeChat Pay | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| (R10) | Beep | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| (R11) | CLIQQ | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
| (R12) | BPI Mobile/ Online | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| (R13) | BDO Mobile/ Online | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 | 13 |
| (R14) | ECPay | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 |
| (R16) | Landbank Mobile/ Online | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| (R17) | Metrobank Mobile/ Online | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 | 16 |
| (R18) | CIMB Bank | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 |
| (R19) | UnionBank Mobile/ Online | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 | 18 |
| (R20) | Security Bank Mobile/ Online | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| (R21) | DiskarTech | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| (R22) | BDO Pay | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 | 21 |
| (R23) | ShopeePay | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 22 |
| (R24) | LazWallet | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 |
| (R25) | ML Wallet | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| (R26) | eCebuana | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| (R27) | SquidPay | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 |
| (R28) | Bayad Center Online / App | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 | 27 |
| (R29) | Tonik | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 |
| (R30) | BancNet Online | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 | 29 |
| (R31) | Moneygment | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| (R32) | Payoneer | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 |
| (R33) | RCBC mobile | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 | 32 |
| (R34) | StarPay | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 | 33 |
| (R35) | Maybank's Isave | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 |
| (R36) | HelloMoney | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| (R37) | Eon | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 |
| (R38) | Komo | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 | 37 |
| (R39) | OFBank | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 | 38 |
| (R40) | PBCOMobile | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 |
| (R41) | PSBank Mobile | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| (R42) | Touch Pay | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 | 41 |
| (R43) | SeaBank | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 |
| (R44) | Remitly | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 |
| (R45) | Xendpay | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 |
| (R46) | GoTyme | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 |
| (R47) | Vybe by BPI | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 | 46 |
| (R48) | PalawanPay | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 | 47 |
| (R49) | UNO Digital Bank | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 | 49 |
| (R91) | Others (Specify) | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 | 91 |

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| QSS3 | **[Q4 NEW]**  ASK IF **SS4 = CODE 1 (GCASH)**  INCLUDE SS4 = CODE 1 (GCASH) HEADERS (SUBSCRIPTION SERVICES) AS ROWS  INCLUDE SUBSCRIPTION SERVICES PAID VIA GCASH IN THE PAST 1 MONTH  SHOW AND ACCEPT H1 IF ~~SS2~~ QSSO2 = CODE 2 **AND** SS4 = CODE 1  SHOW AND ACCEPT CODE 3 ONLY IF SS4 = OR 1 (Spotify), 4 (Disney+)  **NOTE TO FR: SHOW SCREEN**  **GCASH – HOW EXACTLY PAID**  You said that you paid for the following subscription services in the past 1 month using GCash. How did you pay for each of the subscription in GCash? You may select more than one.  **Nabanggit mo na binayaran mo ang mga sumusunod na subscription services sa nakalipas na isang buwan gamit ang GCash. Paano mo binayaran ang bawat subscription na ito sa GCash? Maaari kayong pumili ng higit sa isa. [MA]** | | | | |
|  | | | Sent payment via Send Money feature, using Mobile number  **Nagbayad gamit ang send money feature, gamit ang mobile number** | Linked as Payment Method  **Naka-link bilang payment methods** | Alipay+ Rewards  **Alipay+ Rewards**  **[SHOW IF SS4 = OR H1 (SPOTIFY), H4 (Disney+)]** | |
| (R1) | | Spotify | 01 | 02 | 03 | |
| (R2) | | Apple Music | 01 | 02 | 03 | |
| (R3) | | Youtube Premium | 01 | 02 | 03 | |
| (R3) | | Netflix | 01 | 02 | 03 | |
| (R4) | | Disney+ | 01 | 02 | 03 | |
| (R5) | | Amazon Prime | 01 | 02 | 03 | |
| (R6) | | HBO Go | 01 | 02 | 03 | |
| (R7) | | Apple TV+ | 01 | 02 | 03 | |
| (R8) | | Discovery+ Premium | 01 | 02 | 03 | |
| (R9) | | Viu | 01 | 02 | 03 | |
| (R10) | | WeTV | 01 | 02 | 03 | |
| (R11) | | IWantTFC | 01 | 02 | 03 | |
| (R12) | | Vivamax PH | 01 | 02 | 03 | |
| (R13) | | Iqiyi | 01 | 02 | 03 | |
| (R98) | | Others, please specify  **Iba pa, paki-specify** | 01 | 02 | 03 | |

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| **QSAMT** | **[Q4 NEW]**  **ASK IF Q8B1 (R11 – PAYMENT FOR SUBSCRIPTION SERVICES) = OR (5,6,7,8,9,10)**  **ASK AMONG THOSE WHO PAY FOR SUBSCRIPTION SERVICES (R11) VIA ONLINE AND OFFLINE CHANNELS IN THE P1M**  **INCLUDE SS1 AND SSO1 AS ROWS**  **NON-DIGITAL**  **DO NOT ALLOW 0 IN H1 (CASH) IF SSO1 = ~~H1~~ H2 (CASH)**  **DO NOT ALLOW 0 IN H2 (CHECK) IF SSO1 = ~~H2~~ H3 (CHECK)**  **DO NOT ALLOW 0 IN H3 (DEBIT CARD) IF SSO1 = ~~H3~~ H4 (DEBIT CARD)**  **DO NOT ALLOW 0 IN H4 (CREDIT CARD) IF SSO1 = ~~H4~~ H5 (CREDIT CARD)**  **DIGITAL**  **DO NOT ALLOW 0 IN H5 (GCASH) IF SS4 = CODE 1 (GCASH)**  **DO NOT ALLOW 0 IN H6 (MAYA) IF SS4 = CODE 2 (MAYA)**  **DO NOT ALLOW 0 IN H7 (SHOPEEPAY) IF SS4 = CODE 23 (SHOPEEPAY)**  **DO NOT ALLOW 0 IN H8 (OTHER E-WALLETS) IF SS4 = OR (3-11, 14, 24-28, 31-32, 34, 36, 42, 44-45,48)**  **DO NOT ALLOW 0 IN H9 (OTHER DIGITAL/ ONLINE BANKS) IF SS4 = OR (12,13,15-22,29-30,33,35,37-40.43.46-47)**  **ONLY SHOW HEADERS MENTIONED IN SS4 AND SSO1**  **IF THERE IS AN INPUT ON HEADERS NOT APPLICABLE PROMPT “PLEASE ONLY PROVIDE AMOUNT TO THE MODE OF PAYMENT THAT YOU USED. *MAGBIGAY LAMANG PO KAYO NG AMOUNT SA MGA MODE OF PAYMENT NA GINAMIT NINYO.”* DO NOT ALLOW TO PROCEED IF ANSWER WAS NOT CHANGED TO 0.**  **NOTE TO FR: SHOW SCREEN**  **AMOUNT PAID FOR SUBSCRIPTIONS IN THE P1M – ONLINE AND OFFLINE PAYMENT**  How much did you pay for each subscription service in the past 1 month? Please specify how much you spent for the subscription in each mode of payment that you used to pay.  **Magkano ang binayaran ninyo sa mga sumusunod na subscription services sa nakalipas na isang buwan? Paki-specify kung magkano ang nagastos ninyo sa subscription sa bawat mode of payment na ginamit ninyo para magbayad. [QUANTITY]** | | | | | | | | | | | |
|  | |  | **NON-DIGITAL** | | | | **DIGITAL** | | | | |
|  | |  | (H1)  Cash | (H2)  Check | (H3)  Debit  Card | (H4)  Credit Card | (H5)  GCash | (H6)  Maya | (H7) ShopeePay | (H8) Other E-wallets <insert responses for other e-wallets> | (H9)  Other digital/ online banks <insert responses for other digital banks> |
| (R1) | | Spotify |  |  |  |  |  |  |  |  |  |
| (R2) | | Apple Music |  |  |  |  |  |  |  |  |  |
| (R3) | | Youtube Premium |  |  |  |  |  |  |  |  |  |
| (R4) | | Netflix |  |  |  |  |  |  |  |  |  |
| (R5) | | Disney+ |  |  |  |  |  |  |  |  |  |
| (R6) | | Amazon Prime |  |  |  |  |  |  |  |  |  |
| (R7) | | HBO Go |  |  |  |  |  |  |  |  |  |
| (R8) | | Apple TV+ |  |  |  |  |  |  |  |  |  |
| (R9) | | Discovery+ Premium |  |  |  |  |  |  |  |  |  |
| (R10) | | Viu |  |  |  |  |  |  |  |  |  |
| (R11) | | WeTV |  |  |  |  |  |  |  |  |  |
| (R12) | | iWantTFC |  |  |  |  |  |  |  |  |  |
| (R13) | | Vivamax PH |  |  |  |  |  |  |  |  |  |
| (R14) | | iQIYI |  |  |  |  |  |  |  |  |  |
| (R98) | | Others, please specify  **Iba pa, paki-specify** |  |  |  |  |  |  |  |  |  |

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| **~~SECTION 10.1: PAYMENT FOR SUBCRIPTION SERVICES - DIGITAL~~** |

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| ~~QSS1~~ | **~~[Q4 NEW]~~**  ~~ASK IF Q8B1 (R11 = PAYMENT FOR SUBSCRIPTION) = OR 5,6~~  ~~ASK AMONG THOSE WHO PAY FOR SUBCRIPTION SERVICES VIA DIGITAL CHANNELS IN THE P1M~~  ~~SHOW SCREEN~~  ~~SHUFFLE ROWS~~  **~~SUBSCRIPTION PAID~~**  ~~You mentioned awhile ago that you paid for your subscription via <INSERT Q8b1 (R11) = OR 5,6 response> in the past 1 month. Which of the following subscription services do you currently have and are currently paying?~~  **~~Nabanggit mo kanina na nagbayad ka saiyong subscription gamit ang <INSERT Q8b1 (R11) = OR 5,6 response> sa nakalipas na isang buwan. Alin sa mga sumusunod na subscription services ang mayroon ka sa kasalukuyan at binabayaran mo? [MA]~~** | ~~Code~~ | ~~Route~~ |
|  | ~~Spotify~~ | ~~1~~ |  |
|  | ~~Apple Music~~ | ~~2~~ |  |
|  | ~~Youtube Premium~~ | ~~3~~ |  |
|  | ~~Netflix~~ | ~~4~~ |  |
|  | ~~Disney+~~ | ~~5~~ |  |
|  | ~~Amazon Prime~~ | ~~6~~ |  |
|  | ~~HBO Go~~ | ~~7~~ |  |
|  | ~~Apple TV+~~ | ~~8~~ |  |
|  | ~~Discovery+ Premium~~ | ~~9~~ |  |
|  | ~~Viu~~ | ~~10~~ |  |
|  | ~~WeTV~~ | ~~11~~ |  |
|  | ~~IWantTFC~~ | ~~12~~ |  |
|  | ~~Vivamax PH~~ | ~~13~~ |  |
|  | ~~Iqiyi~~ | ~~14~~ |  |
|  | ~~Others, please specify~~  **~~Iba pa, paki-specify~~** | ~~98~~ |  |

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| ~~QSS2~~ | **~~[Q4 NEW]~~**  ~~ASK IF Q8B1 (R11 = PAYMENT FOR SUBSCRIPTION) = OR 5,6~~  ~~ASK AMONG THOSE WHO PAY FOR SUBCRIPTION SERVICES VIA DIGITAL CHANNELS IN THE P1M~~  ~~INCLUDE~~ **~~SS1~~** ~~AS ROWS~~  ~~SHOW SCREEN~~  ~~SHUFFLE ROWS~~  **~~TYPE OF ACCOUNT~~**  ~~You mentioned that you are currently subscribed and paying for the following subscription services. Can you please tell me whether you own the subscription or you are using someone else’s account with a fee.~~  **~~Nabanggit mo kanina na sa kasalukuyan ay naka-subscribe ka at binbayaran mo ang mga sumusunod na subscription services. Pwede mo bang sabihin sa akin kung ikaw ang may-ari ng subscription/ mayroon kang sariling account o nakikigamit ka ng account ng ibang tao na may bayad? [SA]~~** | | | | |
|  | | | ~~Own subscription/ my own log in information~~  **~~Sariling subscription/ mayroong sariling log in information~~** | ~~I use someone else's account / other's log in information WITH A FEE~~  **~~Nakikigamit ako ng account ng ibang tao/ log in information ng ibang tao na MAY BAYAD~~** |
| ~~(R1)~~ | | ~~Spotify~~ | ~~01~~ | ~~02~~ |
| ~~(R2)~~ | | ~~Apple Music~~ | ~~01~~ | ~~02~~ |
| ~~(R3)~~ | | ~~Youtube Premium~~ | ~~01~~ | ~~02~~ |
| ~~(R3)~~ | | ~~Netflix~~ | ~~01~~ | ~~02~~ |
| ~~(R4)~~ | | ~~Disney+~~ | ~~01~~ | ~~02~~ |
| ~~(R5)~~ | | ~~Amazon Prime~~ | ~~01~~ | ~~02~~ |
| ~~(R6)~~ | | ~~HBO Go~~ | ~~01~~ | ~~02~~ |
| ~~(R7)~~ | | ~~Apple TV+~~ | ~~01~~ | ~~02~~ |
| ~~(R8)~~ | | ~~Discovery+ Premium~~ | ~~01~~ | ~~02~~ |
| ~~(R9)~~ | | ~~Viu~~ | ~~01~~ | ~~02~~ |
| ~~(R10)~~ | | ~~WeTV~~ | ~~01~~ | ~~02~~ |
| ~~(R11)~~ | | ~~iWantTFC~~ | ~~01~~ | ~~02~~ |
| ~~(R12)~~ | | ~~Vivamax PH~~ | ~~01~~ | ~~02~~ |
| ~~(R13)~~ | | ~~iQIYI~~ | ~~01~~ | ~~02~~ |
| ~~(R98)~~ | | ~~Others, please specify~~  **~~Iba pa, paki-specify~~** | ~~01~~ | ~~02~~ |

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| **~~QSS4~~** | **~~[Q4 NEW]]~~**  ~~ASK IF Q8B1~~ **~~(R11 = PAY FOR SUBSCRIPTION~~**~~) = OR 5,6~~  ~~ASK AMONG THOSE WHO PAY FOR THEIR SUBSCRIPTION VIA DIGITAL CHANNELS IN THE P1M~~  **~~INCLUDE Q17c (Brands used in the P1M) = OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48, 18,21,29, 39,43, 46, 49) IF Q8B1 (R1) = CODE 6 (E-WALLET) AS ROWS~~**  **~~INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47,41, 49) IF Q8B1 (R1) = CODE 6 (MOBILE/ ONLINE BANKING) AS ROWS~~**  **~~SHUFFLE ROWS~~**  **~~LOOP/ REPEAT QUESTION FOR EACH SUBSCRIPTION PAID IN SS1~~**  **~~NOTE TO FR: SHOW SCREEN~~**  **~~E-WALLET AND MOBILE/ ONLINE BANKING BRANDS USED IN P1M – PAYMENT FOR SUBSCRIPTION~~**    ~~Which of the following brands did you use in the past 1 month to pay for the following subscription services that you currently have?~~  **~~Alin sa mga sumusunod na brands ang ginamit ninyo sa nakalipas na isang buwan para bayaran ang mga sumusunod na subscription services na mayroon kayo sa kasalukuyan? [MA]~~**  **~~NOTE TO SP (INSERT HEADERS RESPONSE IN SS1 – SUBSCRIPTION SERVICES PAID)~~**  **~~(H1) Spotify~~**  **~~(H2) Apple Music~~**  **~~(H3) Youtube Premium~~**  **~~(H4) Netflix~~**  **~~(H5) Disney+~~**  **~~(H6) Amazon Prime~~**  **~~(H7) HBO Go~~**  **~~(H8) Apple TV+~~**  **~~(H9) Discovery+ Premium~~**  **~~(H10) Viu~~**  **~~(H11) WeTV~~**  **~~(H12) iWantTFC~~**  **~~(H13) Vivamax PH~~**  **~~(H14) iQIYI~~**  **~~(H98) Others, specify~~** | | | | | | | | | | | |
|  | | ~~(H1)~~ | ~~(H2)~~ | ~~(H3)~~ | ~~(H4)~~ | ~~(H5)~~ | ~~(H6)~~ | ~~(H7)~~ | ~~(H8)~~ | ~~(H9)~~ | ~~(H10)~~ | ~~(H98)~~ |
| ~~(R1)~~ | ~~Gcash~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ |
| ~~(R2)~~ | ~~PayMaya/ Maya~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ |
| ~~(R3)~~ | ~~Coins.ph~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ |
| ~~(R4)~~ | ~~PayPal~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ |
| ~~(R5)~~ | ~~TrueMoney~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ |
| ~~(R6)~~ | ~~DragonPay~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ |
| ~~(R7)~~ | ~~GrabPay~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ |
| ~~(R8)~~ | ~~AliPay~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ |
| ~~(R9)~~ | ~~WeChat Pay~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ |
| ~~(R10)~~ | ~~Beep~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ |
| ~~(R11)~~ | ~~CLIQQ~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ |
| ~~(R12)~~ | ~~BPI Mobile/ Online~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ |
| ~~(R13)~~ | ~~BDO Mobile/ Online~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ |
| ~~(R14)~~ | ~~ECPay~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ |
| ~~(R16)~~ | ~~Landbank Mobile/ Online~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ | ~~15~~ |
| ~~(R17)~~ | ~~Metrobank Mobile/ Online~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ | ~~16~~ |
| ~~(R18)~~ | ~~CIMB Bank~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ | ~~17~~ |
| ~~(R19)~~ | ~~UnionBank Mobile/ Online~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ | ~~18~~ |
| ~~(R20)~~ | ~~Security Bank Mobile/ Online~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ | ~~19~~ |
| ~~(R21)~~ | ~~DiskarTech~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ | ~~20~~ |
| ~~(R22)~~ | ~~BDO Pay~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ | ~~21~~ |
| ~~(R23)~~ | ~~ShopeePay~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ | ~~22~~ |
| ~~(R24)~~ | ~~LazWallet~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ | ~~23~~ |
| ~~(R25)~~ | ~~ML Wallet~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ | ~~24~~ |
| ~~(R26)~~ | ~~eCebuana~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ | ~~25~~ |
| ~~(R27)~~ | ~~SquidPay~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ | ~~26~~ |
| ~~(R28)~~ | ~~Bayad Center Online / App~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ | ~~27~~ |
| ~~(R29)~~ | ~~Tonik~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ | ~~28~~ |
| ~~(R30)~~ | ~~BancNet Online~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ | ~~29~~ |
| ~~(R31)~~ | ~~Moneygment~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ | ~~30~~ |
| ~~(R32)~~ | ~~Payoneer~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ | ~~31~~ |
| ~~(R33)~~ | ~~RCBC mobile~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ | ~~32~~ |
| ~~(R34)~~ | ~~StarPay~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ | ~~33~~ |
| ~~(R35)~~ | ~~Maybank's Isave~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ | ~~34~~ |
| ~~(R36)~~ | ~~HelloMoney~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ | ~~35~~ |
| ~~(R37)~~ | ~~Eon~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ | ~~36~~ |
| ~~(R38)~~ | ~~Komo~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ | ~~37~~ |
| ~~(R39)~~ | ~~OFBank~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ | ~~38~~ |
| ~~(R40)~~ | ~~PBCOMobile~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ | ~~39~~ |
| ~~(R41)~~ | ~~PSBank Mobile~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ | ~~40~~ |
| ~~(R42)~~ | ~~Touch Pay~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ | ~~41~~ |
| ~~(R43)~~ | ~~SeaBank~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ | ~~42~~ |
| ~~(R44)~~ | ~~Remitly~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ | ~~43~~ |
| ~~(R45)~~ | ~~Xendpay~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ | ~~44~~ |
| ~~(R46)~~ | ~~GoTyme~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ | ~~45~~ |
| ~~(R47)~~ | ~~Vybe by BPI~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ | ~~46~~ |
| ~~(R48)~~ | ~~PalawanPay~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ | ~~47~~ |
| ~~(R49)~~ | ~~UNO Digital Bank~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ | ~~49~~ |
| ~~(R91)~~ | ~~Others (Specify)~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ | ~~91~~ |

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| ~~QSS3~~ | **~~[Q4 NEW]~~**  ~~ASK IF~~ **~~SS4 = CODE 1 (GCASH)~~**  ~~INCLUDE SS4 = CODE 1 (GCASH) HEADERS (SUBSCRIPTION SERVICES) AS ROWS~~  ~~INCLUDE SUBSCRIPTION SERVICES PAID VIA GCASH IN THE PAST 1 MONTH~~  ~~SHOW AND ACCEPT H1 IF SS2 = CODE 2~~ **~~AND~~** ~~SS4 = CODE 1~~  ~~SHOW AND ACCEPT CODE 3 ONLY IF SS4 = OR 1 (Spotify) , 4 (Disney+)~~  **~~NOTE TO FR: SHOW SCREEN~~**  **~~GCASH – HOW EXACTLY PAID~~**  ~~You said that you paid for the following subscription services in the past 1 month using GCash. How did you pay for each of the subscription in GCash? You may select more than one.~~  **~~Nabanggit mo na binayaran mo ang mga sumusunod na subscription services sa nakalipas na isang buwan gamit ang GCash. Paano mo binayaran ang bawat subscription na ito sa GCash? Maaari kayong pumili ng higit sa isa. [MA]~~** | | | | |
|  | | | ~~Sent payment via Send Money feature, using Mobile number~~  **~~Nagbayad gamit ang send money feature, gamit ang mobile number~~** | ~~Linked as Payment Method~~  **~~Naka-link bilang payment methods~~** | ~~Alipay+ Rewards~~  **~~Alipay+ Rewards~~**  **~~[SHOW IF SS4 = OR H1 (SPOTIFY), H4 (Disney+)]~~** | |
| ~~(R1)~~ | | ~~Spotify~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R2)~~ | | ~~Apple Music~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R3)~~ | | ~~Youtube Premium~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R3)~~ | | ~~Netflix~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R4)~~ | | ~~Disney+~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R5)~~ | | ~~Amazon Prime~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R6)~~ | | ~~HBO Go~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R7)~~ | | ~~Apple TV+~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R8)~~ | | ~~Discovery+ Premium~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R9)~~ | | ~~Viu~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R10)~~ | | ~~WeTV~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R11)~~ | | ~~IWantTFC~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R12)~~ | | ~~Vivamax PH~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R13)~~ | | ~~Iqiyi~~ | ~~01~~ | ~~02~~ | ~~03~~ | |
| ~~(R98)~~ | | ~~Others, please specify~~  **~~Iba pa, paki-specify~~** | ~~01~~ | ~~02~~ | ~~03~~ | |

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| **~~SECTION 10.2: PAYMENT FOR SUBSCRIPTION SERVICES –~~**  **~~NON-DIGITAL/ OFFLINE~~** |

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| ~~QSSO1~~ | **~~[Q4 NEW]~~**  **~~ASK IF Q8B1=CODE 7/8/9/10 FOR PAY FOR SUBSCRIPTION SERVICES (R11)~~**  **~~ASK AMONG THOSE WHO PAY FOR SUBSCRIPTION SERVICES (R11) VIA OFFLINE CHANNELS IN THE P1M~~**  **~~INCLUDE Q8B1=CODE 7/8/9/10 FOR SUBSCRIPTION SERVICES (R11) AS HEADERS~~**  **~~[TBD WITH SP: IF THIS CAN BE TURNED INTO A LOOPING QUESTION/ REPEAT QUESTION PER MOP]~~**  **~~NOTE TO FR: SHOW SCREEN~~**  **~~SUBSCRIPTION PAID~~**  ~~You mentioned awhile ago that you paid for your subscription in the past 1 month using <INSERT Q8B1=CODE 7/8/9/10 FOR PAY FOR SUBSCRIPTION SERVICES (R11)>. Which of the following subscription services do you currently have and have paid using each mode of payment?~~  **~~Nabanggit mo kanina na nagbayad ka saiyong subscription sa nakalipas na isang buwan gamit ang <INSERT Q8B1=CODE 7/8/9/10 FOR PAY FOR SUBSCRIPTION SERVICES (R11)>. Alin sa mga sumusunod na subscription services ang mayroon ka sa kasalukuyan at binayaran mo gamit ang bawat isang mode of payment? [MA]~~** | | | | | |
|  | | | **~~Cash~~** | **~~Check~~** | **~~Debit Card~~** | **~~Credit Card~~** |
| ~~(R1)~~ | | ~~Spotify~~ | ~~1~~ | ~~1~~ | ~~1~~ | ~~1~~ |
| ~~(R2)~~ | | ~~Apple Music~~ | ~~2~~ | ~~2~~ | ~~2~~ | ~~2~~ |
| ~~(R3)~~ | | ~~Youtube Premium~~ | ~~3~~ | ~~3~~ | ~~3~~ | ~~3~~ |
| ~~(R4)~~ | | ~~Netflix~~ | ~~4~~ | ~~4~~ | ~~4~~ | ~~4~~ |
| ~~(R5)~~ | | ~~Disney+~~ | ~~5~~ | ~~5~~ | ~~5~~ | ~~5~~ |
| ~~(R6)~~ | | ~~Amazon Prime~~ | ~~6~~ | ~~6~~ | ~~6~~ | ~~6~~ |
| ~~(R7)~~ | | ~~HBO Go~~ | ~~7~~ | ~~7~~ | ~~7~~ | ~~7~~ |
| ~~(R8)~~ | | ~~Apple TV+~~ | ~~8~~ | ~~8~~ | ~~8~~ | ~~8~~ |
| ~~(R9)~~ | | ~~Discovery+ Premium~~ | ~~9~~ | ~~9~~ | ~~9~~ | ~~9~~ |
| ~~(R10)~~ | | ~~Viu~~ | ~~10~~ | ~~10~~ | ~~10~~ | ~~10~~ |
| ~~(R11)~~ | | ~~WeTV~~ | ~~11~~ | ~~11~~ | ~~11~~ | ~~11~~ |
| ~~(R12)~~ | | ~~IWantTFC~~ | ~~12~~ | ~~12~~ | ~~12~~ | ~~12~~ |
| ~~(R13)~~ | | ~~Vivamax PH~~ | ~~13~~ | ~~13~~ | ~~13~~ | ~~13~~ |
| ~~(R14)~~ | | ~~Iqiyi~~ | ~~14~~ | ~~14~~ | ~~14~~ | ~~14~~ |
| ~~(R98)~~ | | ~~Others, please specify~~  **~~Iba pa, paki-specify~~** | ~~98~~ | ~~98~~ | ~~98~~ | ~~98~~ |

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| ~~QSSO2~~ | **~~[Q4 NEW]~~**  **~~ASK IF Q8B1=CODE 7/8/9/10 FOR PAY FOR SUBSCRIPTION SERVICES (R11)~~**  **~~ASK AMONG THOSE WHO PAY FOR SUBSCRIPTION SERVICES (R11) VIA OFFLINE CHANNELS IN THE P1M~~**  **~~INCLUDE SSO1 AS ROWS REGARDLESS OF MODE OF PAYMENT (HEADERS)~~**  **~~NOTE TO FR: SHOW SCREEN~~**  **~~TYPE OF ACCOUNT~~**  ~~You mentioned that you are currently subscribed and paying for the following subscription services. Can you please tell me whether you own the subscription or you are using someone else’s account with a fee.~~  **~~Nabanggit mo kanina na sa kasalukuyan ay naka-subscribe ka at binabayaran mo ang mga sumusunod na subscription services. Pwede mo bang sabihin sa akin kung ikaw ang may-ari ng subscription/ mayroon kang sariling account o nakikigamit ka ng account ng ibang tao na may bayad? [SA]~~** | | | | |
|  | | | ~~Own subscription/ my own log in information~~  **~~Sariling subscription/ mayroong sariling log in information~~** | ~~I use someone else's account / other's log in information WITH A FEE~~  **~~Nakikigamit ako ng account ng ibang tao/ log in information ng ibang tao na MAY BAYAD~~** |
| ~~(R1)~~ | | ~~Spotify~~ | ~~01~~ | ~~02~~ |
| ~~(R2)~~ | | ~~Apple Music~~ | ~~01~~ | ~~02~~ |
| ~~(R3)~~ | | ~~Youtube Premium~~ | ~~01~~ | ~~02~~ |
| ~~(R3)~~ | | ~~Netflix~~ | ~~01~~ | ~~02~~ |
| ~~(R4)~~ | | ~~Disney+~~ | ~~01~~ | ~~02~~ |
| ~~(R5)~~ | | ~~Amazon Prime~~ | ~~01~~ | ~~02~~ |
| ~~(R6)~~ | | ~~HBO Go~~ | ~~01~~ | ~~02~~ |
| ~~(R7)~~ | | ~~Apple TV+~~ | ~~01~~ | ~~02~~ |
| ~~(R8)~~ | | ~~Discovery+ Premium~~ | ~~01~~ | ~~02~~ |
| ~~(R9)~~ | | ~~Viu~~ | ~~01~~ | ~~02~~ |
| ~~(R10)~~ | | ~~WeTV~~ | ~~01~~ | ~~02~~ |
| ~~(R11)~~ | | ~~iWantTFC~~ | ~~01~~ | ~~02~~ |
| ~~(R12)~~ | | ~~Vivamax PH~~ | ~~01~~ | ~~02~~ |
| ~~(R13)~~ | | ~~iQIYI~~ | ~~01~~ | ~~02~~ |
| ~~(R98)~~ | | ~~Others, please specify~~  **~~Iba pa, paki-specify~~** | ~~01~~ | ~~02~~ |

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| **~~QSAMT~~** | **~~[Q4 NEW]~~**  **~~ASK IF Q8B1 (R11 – PAYMENT FOR SUBSCRIPTION SERVICES) = OR (5,6,7,8,9,10)~~**  **~~ASK AMONG THOSE WHO PAY FOR SUBSCRIPTION SERVICES (R11) VIA ONLINE AND OFFLINE CHANNELS IN THE P1M~~**  **~~INCLUDE SS1 AND SSO1 AS ROWS~~**  **~~NON-DIGITAL~~**  **~~DO NOT ALLOW 0 IN H1 (CASH) IF SSO1 = H1 (CASH)~~**  **~~DO NOT ALLOW 0 IN H2 (CHECK) IF SSO1 = H2 (CHECK)~~**  **~~DO NOT ALLOW 0 IN H3 (DEBIT CARD) IF SSO1 = H3 (DEBIT CARD)~~**  **~~DO NOT ALLOW 0 IN H4 (CREDIT CARD) IF SSO1 = H4 (CREDIT CARD)~~**  **~~DIGITAL~~**  **~~DO NOT ALLOW 0 IN H5 (GCASH) IF SS4 = CODE 1 (GCASH)~~**  **~~DO NOT ALLOW 0 IN H6 (MAYA) IF SS4 = CODE 2 (MAYA)~~**  **~~DO NOT ALLOW 0 IN H7 (SHOPEEPAY) IF SS4 = CODE 23 (SHOPEEPAY)~~**  **~~DO NOT ALLOW 0 IN H8 (OTHER E-WALLETS) IF SS4 = OR (3-11, 14, 24-28, 31-32, 34, 36, 42, 44-45,48)~~**  **~~DO NOT ALLOW 0 IN H9 (OTHER DIGITAL/ ONLINE BANKS) IF SS4 = OR (12,13,15-22,29-30,33,35,37-40.43.46-47)~~**  **~~ONLY SHOW HEADERS MENTIONED IN SS4 AND SSO1~~**  **~~IF THERE IS AN INPUT ON HEADERS NOT APPLICABLE PROMPT “PLEASE ONLY PROVIDE AMOUNT TO THE MODE OF PAYMENT THAT YOU USED.~~ *~~MAGBIGAY LAMANG PO KAYO NG AMOUNT SA MGA MODE OF PAYMENT NA GINAMIT NINYO.”~~* ~~DO NOT ALLOW TO PROCEED IF ANSWER WAS NOT CHANGED TO 0.~~**  **~~NOTE TO FR: SHOW SCREEN~~**  **~~AMOUNT PAID FOR SUBSCRIPTIONS IN THE P1M – ONLINE AND OFFLINE PAYMENT~~**  ~~How much did you pay for each subscription service in the past 1 month? Please specify how much you spent for the subscription in each mode of payment that you used to pay.~~  **~~Magkano ang binayaran ninyo sa mga sumusunod na subscription services sa nakalipas na isang buwan? Paki-specify kung magkano ang nagastos ninyo sa subscription sa bawat mode of payment na ginamit ninyo para magbayad. [QUANTITY]~~** | | | | | | | | | | | |
|  | |  | **~~NON-DIGITAL~~** | | | | **~~DIGITAL~~** | | | | |
|  | |  | ~~(H1)~~  ~~Cash~~ | ~~(H2)~~  ~~Check~~ | ~~(H3)~~  ~~Debit~~  ~~Card~~ | ~~(H4)~~  ~~Credit Card~~ | ~~(H5)~~  ~~GCash~~ | ~~(H6)~~  ~~Maya~~ | ~~(H7) ShopeePay~~ | ~~(H8) Other E-wallets <insert responses for other e-wallets>~~ | ~~(H9)~~  ~~Other digital/ online banks <insert responses for other digital banks>~~ |
| ~~(R1)~~ | | ~~Spotify~~ |  |  |  |  |  |  |  |  |  |
| ~~(R2)~~ | | ~~Apple Music~~ |  |  |  |  |  |  |  |  |  |
| ~~(R3)~~ | | ~~Youtube Premium~~ |  |  |  |  |  |  |  |  |  |
| ~~(R4)~~ | | ~~Netflix~~ |  |  |  |  |  |  |  |  |  |
| ~~(R5)~~ | | ~~Disney+~~ |  |  |  |  |  |  |  |  |  |
| ~~(R6)~~ | | ~~Amazon Prime~~ |  |  |  |  |  |  |  |  |  |
| ~~(R7)~~ | | ~~HBO Go~~ |  |  |  |  |  |  |  |  |  |
| ~~(R8)~~ | | ~~Apple TV+~~ |  |  |  |  |  |  |  |  |  |
| ~~(R9)~~ | | ~~Discovery+ Premium~~ |  |  |  |  |  |  |  |  |  |
| ~~(R10)~~ | | ~~Viu~~ |  |  |  |  |  |  |  |  |  |
| ~~(R11)~~ | | ~~WeTV~~ |  |  |  |  |  |  |  |  |  |
| ~~(R12)~~ | | ~~iWantTFC~~ |  |  |  |  |  |  |  |  |  |
| ~~(R13)~~ | | ~~Vivamax PH~~ |  |  |  |  |  |  |  |  |  |
| ~~(R14)~~ | | ~~iQIYI~~ |  |  |  |  |  |  |  |  |  |
| ~~(R98)~~ | | ~~Others, please specify~~  **~~Iba pa, paki-specify~~** |  |  |  |  |  |  |  |  |  |

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| **SECTION 11: WEALTH MANAGEMENT SECTION** |

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| **SECTION 11.1 SAVINGS** |

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| QSAV1 | **[Q4 NEW]**  ASK ALL  NOTE TO PROGRAMMER:  ~~SHOW SAV1 = CODE 1 IF Q70~~ **~~NOT~~** ~~OR (6,7)~~  IF Q70 = CODE 7, MUST HAVE ANSWER IN SAV1 = OR (2,3)  IF Q70 = CODE 6, AUTOCODE SAV1 = CODE 4  ~~DO NOT SHOW SAV1 = CODE 5 IF Q70 = CODE 7~~  ~~[ME] = OR 2,3~~  DO NOT ALLOW MA OF SAV1 = CODE 5 IS SELECTED  SHOW SCREEN  SHUFFLE ROWS  **HOW SAVINGS ARE KEPT**  Please tell me where you keep your money for savings. You can select more than one answer.  **Pakisabi kung saan ninyo inilalagay ang inyong savings o ipon. Maaari po kayong pumili ng higit sa isa. [MA]** | Code | Route |
|  | I keep the cash at home/kept in a coin bank  **Itinatago ko ang cash sa bahay/itinago sa isang coin bank** | 1 |  |
|  | Savings account in a physical bank (has physical branches and ATMs) -- no access to online banking  **Savings account sa pisikal na bangko (may pisikal na branches at ATMs) – walang access sa online banking** | 2 |  |
|  | Savings account in a physical bank (has physical branches and ATMs) -- has access to online banking  **Savings account sa pisikal na bangko (may pisikal na branches at ATMs) – may access sa online banking** | 3 |  |
|  | Savings account in a digital bank (must have no physical branches ~~and ATMS~~)  **Savings account sa digital bank (walang pisikal na branches ~~at ATMs~~)** | 4 |  |
|  | I don't have savings, I withdraw all my money every payday/ salary is just enough ("sakto") for expenses  **Wala akong savings. Wini-withdraw ko ang lahat ng aking pera kada sahod/ sakto lang ang aking sahod para sa aking mga gastusin** | 5 |  |

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| QSAV2 | **[Q4 NEW]**  ASK IF SAV1 = CODE 2 (SAVINGS ACCOUNT IN A PHYSICAL BANK)  SHOW SCREEN  SHUFFLE ROWS  **BANKS WHERE SAVINGS ARE KEPT (PHYSICAL BANK WITHOUT ACCESS TO ONLINE BANKING)**  You mentioned that you have a savings account in a physical bank, which you do not have access to online banking. From this list, please choose from which bank you currently have a savings account where you keep your savings.  **Nabanggit mo kanina na mayroon kang savings account sa piskal na bangko, na wala kang access sa online banking. Mula sa listahang ito, pwede mo bang sabihin sa akin kung saang bangko ka kasalukuyang mayroong savings account kung saan nakalagay ang iyong mga ipon. [MA]** | Code | Route |
|  | AUB (Asia United Bank) | 1 |  |
|  | BDO | 2 |  |
|  | BPI / BPI Savings | 3 |  |
|  | China Bank | 4 |  |
|  | Citibank | 5 |  |
|  | CIMB Bank | 6 |  |
|  | EastWest | 7 |  |
|  | HSBC | 8 |  |
|  | Landbank | 9 |  |
|  | Metrobank | 10 |  |
|  | Philippine Bank of Communications (PBCOM) | 11 |  |
|  | PNB | 12 |  |
|  | PSBank | 13 |  |
|  | RCBC | 14 |  |
|  | Security Bank | 15 |  |
|  | Unionbank | 16 |  |
|  | UCPB | 17 |  |
|  | SeaBank | 18 |  |
|  | Others, please specify  **Iba pa, paki-specify** | 98 |  |

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| QSAV3 | **[Q4 NEW]**  ASK IF SAV1 = CODE 3 (SAVINGS ACCOUNT IN A PHYSICAL BANK)  INCLUDE **Q16d** = OR **(12,13,15-22,29-30,33,35,37-40.43.46-47)**  SHOW SCREEN  SHUFFLE ROWS  **BANKS WHERE SAVINGS ARE KEPT (PHYSICAL BANK WITH ACCESS TO ONLINE BANKING)**  You mentioned that you have a savings account in a physical bank with access to its online/ mobile banking services. From this list, please choose from which bank you currently have a savings account where you keep your savings.  **Nabanggit mo kanina na mayroon kang savings account sa piskal na bangko kung saan mayroon kang access sa online/ mobile banking services nito. Mula sa listahang ito ng mga bangko, pwede mo bang sabihin sa akin kung saang bangko ka kasalukuyang mayroong savings account kung saan nakalagay ang iyong mga ipon. [MA]** | Code | Route |
|  | BPI Mobile/ Online | 1 |  |
|  | BDO Mobile/ Online | 2 |  |
|  | Landbank Mobile/ Online | 3 |  |
|  | Metrobank Mobile/ Online | 4 |  |
|  | Unionbank Mobile/ Online | 5 |  |
|  | Security Bank Mobile/ Online | 6 |  |
|  | BancNet Online | 7 |  |
|  | RCBC mobile | 8 |  |
|  | Maybank's Isave | 9 |  |
|  | PBCOMobile | 10 |  |
|  | PSBank Mobile | 11 |  |
|  | SeaBank | 12 |  |
|  | Others, please specify  **Iba pa, paki-specify** | 98 |  |

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| QSAV8 | **[Q4 NEW]**  ASK ALL  SHOW SCREEN  SHUFFLE ROWS  IF Q16d = CODE 18 (CIMB Bank) MUST HAVE RESPONSE IN SAV8 = CODE 2  IF Q16d = CODE 46 (GoTyme) MUST HAVE RESPONSE IN SAV8 = CODE 3  ~~IF Q16d = CODE 43 (SeaBank) MUST HAVE RESPONSE IN SAV8 = CODE 5~~  IF Q16d = CODE 29 (Tonik) MUST HAVE RESPONSE IN SAV8 = CODE 6  IF Q16d = CODE 39 (OFBANK) MUST HAVE RESPONSE IN SAV8 = CODE 7  IF Q16d = CODE 21 (DiskarTech) MUST HAVE RESPONSE IN SAV8 = CODE 10  IF Q16d = CODE 38 (KOMO) MUST HAVE RESPONSE IN SAV8 = CODE 11  **DIGITAL BANKS AWARE OF**  Which of the following digital banks (without physical branches or ATMs) are you aware of?  **Alin sa mga sumusunod na digital banks (na walang pisikal na branches o ATMs) ang alam mo? [MA]** | Code | Route |
|  | Maya Savings | 1 |  |
|  | CIMB Bank PH | 2 |  |
|  | GoTyme | 3 |  |
|  | UNOBank | 4 |  |
|  | ~~SEABank~~ | ~~5~~ |  |
|  | Tonik | 6 |  |
|  | Overseas Filipino Bank (OFBank) | 7 |  |
|  | UnionDigital Bank | 8 |  |
|  | ING Philipines | 9 |  |
|  | DiskarTech | 10 |  |
|  | Komo | 11 |  |
|  | GSave (bank partner unspecified) | 12 |  |
|  | GSave by CIMB | 13 |  |
|  | GSave - #MySaveUp by BPI | 14 |  |
|  | GSave - EzySave+ by Maybank | 15 |  |
|  | GSave - #UNOReady@GCash by UNO Digital Bank | 16 |  |
|  | Others, please specify  **Iba pa, pakibanggit** | 98 |  |
|  | None  **Wala** | 99 |  |

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| QSAV4 | **[Q4 NEW]**  ASK IF SAV1 = CODE 4 (SAVINGS ACCOUNT IN A DIGITAL BANK)  INCLUDE SAV8 (DIGITAL BANKS AWARE OF) AS ROWS  SHOW SCREEN  SHUFFLE ROWS  **DIGITAL BANKS WHERE SAVINGS ARE KEPT (SAVINGS ACCOUNT IN A DIGITAL BANK**  You mentioned that you have a savings account in a digital bank with no physical branches and ATMs. From this list of digital banks, please choose from which bank you currently have a savings account where you keep your savings.  **Nabanggit mo kanina na mayroon kang savings account sa mga digital banks na walang mga pisikal na branches at ATMs. Mula sa listahang ito ng mga digital banks, pwede mo bang sabihin sa akin kung saang bangko ka kasalukuyang mayroong savings account kung saan nakalagay ang iyong mga ipon? [MA]** | Code | Route |
|  | Maya Savings | 1 |  |
|  | CIMB Bank PH | 2 |  |
|  | GoTyme | 3 |  |
|  | UNOBank | 4 |  |
|  | SEABank | 5 |  |
|  | Tonik | 6 |  |
|  | Overseas Filipino Bank (OFBank) | 7 |  |
|  | UnionDigital Bank | 8 |  |
|  | ING Philipines | 9 |  |
|  | DiskarTech | 10 |  |
|  | Komo | 11 |  |
|  | GSave (bank partner unspecified) | 12 |  |
|  | GSave by CIMB | 13 |  |
|  | GSave - #MySaveUp by BPI | 14 |  |
|  | GSave - EzySave+ by Maybank | 15 |  |
|  | GSave - #UNOReady@GCash by UNO Digital Bank | 16 |  |
|  | Others, please specify  **Iba pa, pakibanggit** | 98 |  |

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| QSAV5 | ASK IF SAV1 = OR (2,3,4)  INCLUDE RESPONSES IN SAV2, SAV3, AND SAV4 AS ROWS  SHOW SCREEN  SHUFFLE ROWS  **FREQUENCY OF SAVING MONEY**  How often do you save money in <read the first row>?  **Gaano ka kadalas mag ipon ng pera o maglagay ng ipon sa <read the first row>? [SA]** | | | | | | | | | |
|  | | | Everyday  **Araw-araw** | At least once a week  **Hindi bababa sa isang beses sa isang linggo** | At least once a month  **Hindi bababa sa isang beses sa isang buwan** | Every other month  **Tuwing ikalawang buwan** | Once every quarter (every 3 moths)  **Isang beses kada quarter (kada tatlong buwan)** | Once every year  **Isang beses kada taon** | I don't regularly add to my savings  **Hindi ako regular na nagi-ipon** |
|  | | **BRICK-AND-MORTAR BANKS (NO ACCESS TO ONLINE BANKING)** |  |  |  |  |  |  |  |
| R1 | | AUB (Asia United Bank) | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R2 | | BDO | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R3 | | BPI / BPI Savings | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R4 | | China Bank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R5 | | Citibank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R6 | | CIMB Bank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R7 | | EastWest | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R8 | | HSBC | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R9 | | Landbank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R10 | | Metrobank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R11 | | Philippine Bank of Communications (PBCOM) | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R12 | | PNB | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R13 | | PSBank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R14 | | RCBC | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R15 | | Security Bank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R16 | | Unionbank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R17 | | UCPB | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R18 | | SeaBank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
|  | | **BRICK-AND-MORTAR BANKS (WITH ACCESS TO ONLINE BANKING)** |  |  |  |  |  |  |  |
| (R30) | | BPI Mobile/ Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| (R31) | | BDO Mobile/ Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| (R32) | | Landbank Mobile/ Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| (R33) | | Metrobank Mobile/ Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| (R34) | | Unionbank Mobile/ Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| (R34) | | Security Bank Mobile/ Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| (R35) | | BancNet Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| (R36) | | RCBC mobile | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| (R37) | | Maybank's Isave | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| (R38) | | PBCOMobile | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| (R39) | | PSBank Mobile | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
|  | | **DIGITAL BANKS** |  |  |  |  |  |  |  |
| R50 | | Maya Savings | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R51 | | CIMB Bank PH | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R52 | | GoTyme | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R53 | | UNOBank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R54 | | SEABank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R55 | | Tonik | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R56 | | Overseas Filipino Bank (OFBank) | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R57 | | UnionDigital Bank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R58 | | ING Philipines | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R59 | | DiskarTech | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R60 | | Komo | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R61 | | GSave (bank partner unspecified) | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R62 | | GSave by CIMB | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R63 | | GSave - #MySaveUp by BPI | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R64 | | GSave - EzySave+ by Maybank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |
| R64 | | GSave - #UNOReady@GCash by UNO Digital Bank | 01 | 02 | 03 | 04 | 05 | 06 | 07 |

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| QSAV6 | **[Q4 NEW]**  ASK IF SAV1 = OR (2,3,4)  INCLUDE RESPONSES IN SAV2, SAV3, AND SAV4 AS ROWS  SHOW SCREEN  SHUFFLE ROWS  **AMOUNT SAVED IN P1M**  On average, please estimate how much of your monthly budget do you allot when you save money in <read first row>?  **Sa kadalasan, paki-estimate po kung magkano mula sa inyong monthly budget ang inilalaan ninyo kapag kayo ay naglalagay ng ipon sa <read first row>? [Quantity]**  ~~How much did you save in the past 1 month in <read first row>?~~  **~~Magkano po ang perang inipon ninyo nitong nakaraang buwan <read first row>? [QUANTITY]~~** | | | | | | |
|  |  | **QUANTITY** | | | | I did not save in the P1M |
|  | **BRICK-AND-MORTAR BANKS (NO ACCESS TO ONLINE BANKING)** |  |  |  |  |  |
| R1 | AUB (Asia United Bank) |  |  |  |  |  |
| R2 | BDO |  |  |  |  |  |
| R3 | BPI / BPI Savings |  |  |  |  |  |
| R4 | China Bank |  |  |  |  |  |
| R5 | Citibank |  |  |  |  |  |
| R6 | CIMB Bank |  |  |  |  |  |
| R7 | EastWest |  |  |  |  |  |
| R8 | HSBC |  |  |  |  |  |
| R9 | Landbank |  |  |  |  |  |
| R10 | Metrobank |  |  |  |  |  |
| R11 | Philippine Bank of Communications (PBCOM) |  |  |  |  |  |
| R12 | PNB |  |  |  |  |  |
| R13 | PSBank |  |  |  |  |  |
| R14 | RCBC |  |  |  |  |  |
| R15 | Security Bank |  |  |  |  |  |
| R16 | Unionbank |  |  |  |  |  |
| R17 | UCPB |  |  |  |  |  |
| R18 | SeaBank |  |  |  |  |  |
|  | **BRICK-AND-MORTAR BANKS (WITH ACCESS TO ONLINE BANKING)** |  |  |  |  |  |
| (R30) | BPI Mobile/ Online |  |  |  |  |  |
| (R31) | BDO Mobile/ Online |  |  |  |  |  |
| (R32) | Landbank Mobile/ Online |  |  |  |  |  |
| (R33) | Metrobank Mobile/ Online |  |  |  |  |  |
| (R34) | Unionbank Mobile/ Online |  |  |  |  |  |
| (R34) | Security Bank Mobile/ Online |  |  |  |  |  |
| (R35) | BancNet Online |  |  |  |  |  |
| (R36) | RCBC mobile |  |  |  |  |  |
| (R37) | Maybank's Isave |  |  |  |  |  |
| (R38) | PBCOMobile |  |  |  |  |  |
| (R39) | PSBank Mobile |  |  |  |  |  |
|  | **DIGITAL BANKS** |  |  |  |  |  |
| R50 | Maya Savings |  |  |  |  |  |
| R51 | CIMB Bank PH |  |  |  |  |  |
| R52 | GoTyme |  |  |  |  |  |
| R53 | UNOBank |  |  |  |  |  |
| R54 | SEABank |  |  |  |  |  |
| R55 | Tonik |  |  |  |  |  |
| R56 | Overseas Filipino Bank (OFBank) |  |  |  |  |  |
| R57 | UnionDigital Bank |  |  |  |  |  |
| R58 | ING Philipines |  |  |  |  |  |
| R59 | DiskarTech |  |  |  |  |  |
| R60 | Komo |  |  |  |  |  |
| R61 | GSave (bank partner unspecified) |  |  |  |  |  |
| R62 | GSave by CIMB |  |  |  |  |  |
| R63 | GSave - #MySaveUp by BPI |  |  |  |  |  |
| R64 | GSave - EzySave+ by Maybank |  |  |  |  |  |
| R64 | GSave - #UNOReady@GCash by UNO Digital Bank |  |  |  |  |  |

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| QSAV7 | **[Q4 NEW]**  ASK IF SAV1 IS **NOT CODE 5**  [ME] OR 1,2  **NOTE TO FR: SHOW SCREEN**  **SAVINGS BEHAVIOR**  Which of the following describes your savings behavior?  **Alin sa mga sumusunod ang naglalarawan ng inyong pag-uugali sap ag iipon? [MA]** | Code | Route |
|  | I set aside money first for my savings then spend on what is left for my expenses  **Nagtatabi muna ako ng pera para sa ipon at pinagkakasya ang natira para sa aking mga gastusin** | 1 |  |
|  | I set aside money first for all my expenses, then save from what is left  **Nagtatabi muna ako para sa aking mga kailangan at ang ipon ko ay manggagaling sa matitirang pera** | 2 |  |
|  | I only save when I receive a bonus (e.g., 13th month pay, Christmas bonus, etc) or extra income  **Nagi-ipon lang ako kapag nakakatanggap ng bonus (gaya ng 13th month pay, Christmas bonus, etc) o extra income** | 3 |  |
|  | I often use the money I save for emergencies; It is not really meant for long term savings  **Kadalasan ay nagagamit ko ang aking ipon kapag may emergency; hindi naman talaga ito nagtatagal sa bangko o pang *long term* na ipon** | 4 |  |

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| **SECTION 11.2 LOANS** |

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| QL2 | **[Q4 REVISED]**  ASK IF QFP1 = CODE 6 (LOAN)  ASK AMONG THOSE WHO HAVE LOANS  SHOW SCREEN  SHUFFLE ROWS  **TYPES OF LOANS CURENTLY HAVE**  Do you have an existing loan that you are currently paying? If yes, from this list of loan products and services, which of the following do you have an existing loan? Kindly include all the loans that you are currently paying, even if you availed these years ago.  **Kayo po ba ay may utang o loan na binabayaran ninyo sa kasalukuyan? Kung oo, mula sa listahang ito ng mga produktong pinansyal at serbisyo, alin sa mga sumusunod kayo may utang o loan sa kasalukuyan? Pakibanggit lang lahat ng loans o utang na kasalukuyan ninyong binabayaran, kahit na ilang taon na ang nakaraan mula nang i-avail ninyo ang mga ito. [MA]** | Code | Route |
|  | **FROM BANKS (NET)** |  |  |
|  | Housing Loan / Mortgage with bank | 1 |  |
|  | Auto Loan / Car Loan with bank | 2 |  |
|  | Business Loan with bank | 3 |  |
|  | MicroBusiness/SME Loan with bank | 4 |  |
|  | Loan with bank | 5 |  |
|  | Personal Loan with bank | 6 |  |
|  | Salary Loan with bank | 7 |  |
|  | Credit card | 8 |  |
|  | **FROM NON-BANK SOURCES (NET)** |  |  |
|  | Loan with Cooperative | 9 |  |
|  | Loan with Non-Stock Savings and Loan Association | 10 |  |
|  | Loan with Microfinance NGO | 11 |  |
|  | Loan with Gov't agencies (i.e. GSIS, SSS, Pag-ibig) | 12 |  |
|  | Loan from pawnshop/ pawning | 13 |  |
|  | **Loan with lending institutions/Financing companies (e.g. Home Credit, etc) (SUBNET)** |  |  |
|  | Loan via Home Credit | 14 |  |
|  | Online Loans (e.g. Robocash, Monily, onlineloanspilipinas) | 15 |  |
|  | Loans from Financial Technology/FinTech apps or websites (e.g., GLoan, CashniJuan Payday Loan by Paymaya, Cashalo, etc) | 16 |  |
|  | **Multi-Purpose Loans from private companies (SUBNET)** |  |  |
|  | Car Loan with Dealership's Financing Service | 17 |  |
|  | Housing Loan via Real Estate Developer In-house financing (not via bank) | 18 |  |
|  | **INFORMAL LOANS (SUBNET)** |  |  |
|  | 5-6 lending /Bombay/Turko | 19 |  |
|  | Loan from relatives/family/friend/neighbor | 20 |  |
|  | Loan from Sari-sari-store | 21 |  |
|  | Others, please specify  **Iba pa, paki-banggit** | 98 |  |
|  | NONE  **Wala** | 99 |  |

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| Q74a | **[Q4 REVISED]**  **ASK IF QL2 NOT CODE 99**  **NOTE TO PROGRAMMER:**  **IF QL2 = OR (1 TO 8) MUST ANSWER Q74a OR (1 TO 12, 30)**  **IF QL2 = OR (15,16) MUST ANSWER Q74a OR (13 to 16, 40 to 43, 17 to 20, 31)**  **IF QL2 = CODE 12 MUST ANSWER Q74a OR (21 TO 24, 34)**  **IF QL2 = CODE 9, AUTOCODE CODE 25**  **IF QL2 = CODE 10, AUTOCODE CODE 35**  **IF QL2 = CODE 14, AUTOCODE CODE 26**  **IF QL2 = CODE 11, AUTOCODE CODE 36**  **IF QL2 = CODE 13, AUTOCODE 37**  **SHOW SCREEN**  **ROTATE PER NET/SUBNET**  **NOTE TO FR: SHOW SCREEN**  **EXISTING LOAN LOAN/BORROWING CHANNELS**  From this list, could you tell me where did you borrow money or avail your loan/s?  **Mula sa listahang ito, maaari po bang malaman saan kayo nanghiram ng pera o kumuha ng loan? [MA]** | Code | Route |
|  | **FORMAL INSTITUTIONS (NET)** |  |  |
|  | **Banks (SUBNET)** |  |  |
|  | BDO | 01 |  |
|  | BPI | 02 |  |
|  | Chinabank | 03 |  |
|  | CIMB Bank | 04 |  |
|  | CTBC Bank | 05 |  |
|  | EastWest Bank | 06 |  |
|  | Maybank | 07 |  |
|  | Metrobank | 08 |  |
|  | PSBank | 09 |  |
|  | RCBC | 10 |  |
|  | Security Bank | 11 |  |
|  | Unionbank | 12 |  |
|  | Other banks (specify\_\_\_\_\_\_) | 30 |  |
|  | **Digital Brand (SUBNET)** |  |  |
|  | Billease | 13 |  |
|  | Cashalo | 14 |  |
|  | Cashwagon | 15 |  |
|  | GCredit by Gcash | 16 |  |
|  | GGives by Gcash | 40 |  |
|  | GLoan by Gcash | 41 |  |
|  | Revi Credit | 42 |  |
|  | SPay Later | 43 |  |
|  | Juan Hand | 17 |  |
|  | Pesoloan | 18 |  |
|  | Robocash | 19 |  |
|  | Tala | 20 |  |
|  | Other digital (specify\_\_\_\_\_\_) | 31 |  |
|  | **Government Agencies (SUBNET)** |  |  |
|  | National Home Mortgage | 21 |  |
|  | GSIS | 22 |  |
|  | PAG-IBIG | 23 |  |
|  | SSS | 24 |  |
|  | Other government agency (specify \_\_\_\_\_\_) | 34 |  |
|  | **Lending Institutions/Financing Companies (SUBNET)** |  |  |
|  | Cooperatives | 25 |  |
|  | Non-Stock Savings and Loan Associations | 35 |  |
|  | Home Credit | 26 |  |
|  | Microfinance NGO | 36 |  |
|  | Pawnshop | 37 |  |
|  | Lending companies | 32 |  |
|  | Loans from other formal institution (specify \_\_\_\_\_) | 27 |  |
|  | **LOANS/DEBTS FROM INFORMAL ROUTES (NET)** |  |  |
|  | Loan from friends/relative/friends/neighbor | 28 |  |
|  | Loan from other people (e.g. 5-6)  5-6 lending/Bombay/Turko | 29 |  |
|  | Loan from Sari-sari store / “Palista” | 38 |  |
|  | Appliance or furniture on installment (hulugan, hindi sa tindahan, mga naglalako) | 39 |  |
|  | ATM Pawning  **Nagsasangla ng ATM** | 44 |  |
|  | Other informal routes (specify\_\_\_\_\_\_) | 33 |  |

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| Q159 | **[Q4 REVISED]**  **ASK IF QL2 NOT CODE 99**  NOTE TO RECRUITER: CONSISTENCY CHECK IF ANSWERED ANY ONLINE/DIGITAL STUBS (CODES 51-54)  **WHERE PAY EXISTING LOANS PAYMENT CHANNELS**  **SHOW SCREEN**  Where do you usually pay your loans?  **Saan po kayo madalas nagbabayad ng loans o mga utang? [MA]** | Code | Route |
|  | **OFFLINE / NON-DIGITAL (NET)** |  |  |
|  | Remittance Center | 01 |  |
|  | Bayad Center | 02 |  |
|  | Physical bank | 03 |  |
|  | Convenience Store | 04 |  |
|  | Other physical store: Please specify\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) | 05 |  |
|  | **ONLINE / DIGITAL (NET)** |  |  |
|  | Mobile / Online / Digital bank | 06 |  |
|  | E-money / Mobile wallet | 07 |  |
|  | Other financial app/websites: Please specify\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) | 98 |  |

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| **LO3** | **ASK IF ~~QFP1 = CODE 6 (LOAN)~~ QL2 = NOT CODE 99**  **ASK AMONG THOSE WHO HAVE LOANS**  **SHOW CODES 1 TO 12 IF Q159 = CODE 1 (REMITTANCE CENTER)**  **SHOW CODES 13 TO 20 IF Q159 = CODE 2 (PAYMENT CENTER)**  **SHOW CODES 21 TO 31 IF Q159 = CODE 3 (PHYSICAL BANK)**  **IF Q159 = CODE 6, INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47) IF Q8B1 (R4) = CODE 6 (MOBILE/ ONLINE BANKING)**  **IF Q159 = CODE 7, INCLUDE Q17c (Brands used in the P1M) = OR (OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48) IF Q8B1 (R4) = CODE 6 (E-WALLET)**  **SHUFFLE ROWS WITHIN NETS**  **FORCE RESPONDENT TO CHOOSE ONE BRAND UNDER EACH CHANNEL OR NET**  **NOTE TO FR: SHOW SCREEN**  **WHERE PAY EXISTING LOANS PAYMENT CHANNELS – BRANDS USED**  **SHOW SCREEN**  You mentioned that pay your loans via <INSERT Q159 responses>. Can you please specify which brand you used to pay for your loans for each channel?  **Nabanggit ninyo na nagbabayad kayo ng loans via <<INSERT Q159 responses>. Maari ninyo po bang i-specify kung anong brand ang ginagamit ninyo para magbayad ng inyong utang sa bawat channel na it? [MA]** | Code | Route |
|  | **REMITTANCE CENTER** |  |  |
|  | Cebuana Lhuillier | 01 |  |
|  | LBC | 02 |  |
|  | M Lhuillier | 03 |  |
|  | MoneyGram | 04 |  |
|  | Palawan Express Pera Padala | 05 |  |
|  | RD Pawnshop | 06 |  |
|  | TrueMoney | 07 |  |
|  | Western Union | 08 |  |
|  | Tambunting | 09 |  |
|  | Villarica Pawnshop | 10 |  |
|  | Smart Padala Centers | 11 |  |
|  | Other remittance centers, please specify | 12 |  |
|  | **BAYAD CENTERS** |  |  |
|  | Sinag Pawnshop | 13 |  |
|  | Ministop | 14 |  |
|  | Super Service Center | 15 |  |
|  | CVM Pawnshop | 16 |  |
|  | Raquel Pawnshop | 17 |  |
|  | Pera Hub | 18 |  |
|  | Robinsons Department Store | 19 |  |
|  | Robinsons Supermarket | 20 |  |
|  | **PHYSICAL BANKS** |  |  |
|  | BDO | 21 |  |
|  | BPI / BPI Savings | 22 |  |
|  | China bank | 23 |  |
|  | Eastwest | 24 |  |
|  | Landbank | 25 |  |
|  | Metrobank | 26 |  |
|  | PNB | 27 |  |
|  | RCBC | 28 |  |
|  | Security Bank | 29 |  |
|  | Unionbank | 30 |  |
|  | Other banks (please, specify) | 31 |  |
|  | **MOBILE/ ONLINE/ DIGITAL BANK** |  |  |
|  | BPI Mobile/ Online | 32 |  |
|  | BDO Mobile/ Online | 33 |  |
|  | Landbank Mobile/ Online | 34 |  |
|  | Metrobank Mobile/ Online | 35 |  |
|  | CIMB Bank | 36 |  |
|  | UnionBank Mobile/ Online | 37 |  |
|  | Security Bank Mobile/ Online | 38 |  |
|  | DiskarTech | 39 |  |
|  | BDO Pay | 40 |  |
|  | Tonik | 41 |  |
|  | BancNet Online | 42 |  |
|  | Payoneer | 43 |  |
|  | Maybank's Isave | 44 |  |
|  | RCBC mobile | 45 |  |
|  | Eon | 46 |  |
|  | Komo | 47 |  |
|  | OFBank | 48 |  |
|  | PBCOMobile | 49 |  |
|  | PSBank Mobile | 50 |  |
|  | SeaBank | 51 |  |
|  | Vybe by BPI | 52 |  |
|  | GoTyme | 53 |  |
|  | **E-WALLET** |  |  |
|  | Gcash | 54 |  |
|  | PayMaya/ Maya | 55 |  |
|  | Coins.ph | 56 |  |
|  | PayPal | 57 |  |
|  | TrueMoney | 58 |  |
|  | DragonPay | 59 |  |
|  | GrabPay | 60 |  |
|  | AliPay | 61 |  |
|  | WeChat Pay | 62 |  |
|  | Beep | 63 |  |
|  | CLIQQ | 64 |  |
|  | ECPay | 65 |  |
|  | ShopeePay | 66 |  |
|  | LazWallet | 67 |  |
|  | ML Wallet | 68 |  |
|  | Ecebuana | 69 |  |
|  | SquidPay | 70 |  |
|  | Bayad Center Online / App | 71 |  |
|  | Moneygment | 72 |  |
|  | StarPay | 73 |  |
|  | HelloMoney | 74 |  |
|  | Touch Pay | 75 |  |
|  | Remitly | 76 |  |
|  | Xendpay | 77 |  |
|  | PalawanPay | 78 |  |

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| Q170 | **[Q4 REVISED]**  **ASK IF QL2 NOT CODE 99**  INCLUDE Q74a  SHOW H1 IF Q74a = OR (1-12, 30)  SHOW H2 IF Q74a = OR (13-20, 31, 40-43)  SHOW H3 IF Q74a = OR (21-24, 34)  SHOW H4 IF Q74a = OR (25-27, 35-37)  SHOW H5 IF Q74a = 29  SHOW H6 IF Q74a = 28  SHOW H7 IF Q74a = 38  SHOW H8 IF Q74a = 39  SHOW H9 IF Q74a = OR 44, 33  SHOW SCREEN  **PAYMENT TERMS**  You mentioned that you have borrowed money or availed loans from (MENTION CHANNEL/S). How long is the term for your borrowed money or availed loan from (MENTION PER CHANNEL)?  **Nabanggit ninyo na may hiniram na pera o kinuha kayong loan sa (MENTION CHANNEL/S). Gaano katagal mo babayaran ang inyong hiniram na pera o kinuhang loan sa (MENTION PER CHANNEL)?** [**SA]** |

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|  |  | **LOAN FROM BANKS** | **LOAN FROM DIGITAL BRANDS** | **LOAN FROM GOVERNMENT AGENCIES** | **LOAN FROM LENDING INSTITUTIONS/ FINANCING COMPANIES** | **LOAN FROM 5-6/BUMBAY/ TURKO** | **LOAN FROM RELATIVES/FAMILY/FRIENDS/ NEIGHBOR** | **LOAN FROM SARI-SARI STORE** | **LOAN FROM APPLICIANCE/FURNITURE ON INSTALLMENT PROVIDERS** | **LOAN FROM OTHER INFORMAL ROUTES** |
|  |  | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | (H9) |
|  | One month | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 |
|  | Three months | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 |
|  | Six months | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 |
|  | Nine months | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 |
|  | 12 months | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 |
|  | 18 months | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 |
|  | 24 months | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 |
|  | 2 years | 08 | 08 | 08 | 08 | 08 | 08 | 08 | 08 | 08 |
|  | 3-5 years | 09 | 09 | 09 | 09 | 09 | 09 | 09 | 09 | 09 |
|  | 6-10 years | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
|  | More than 10 years | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
|  | Others, (please specify \_\_\_) | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 |

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| Q170.1 | | INCLUDE Q74a  SHOW SCREEN  **FREQUENCY OF PAYMENT**  How often do you usually pay for your loans?  ***Gaano kadalas mong binabayaran ang iyong mga loans? (SA)*** | | | | | | | | | |
|  |  | | **LOAN FROM BANKS** | **LOAN FROM DIGITAL BRANDS** | **LOAN FROM GOVERNMENT AGENCIES** | **LOAN FROM LENDING INSTITUTIONS/ FINANCING COMPANIES** | **LOAN FROM 5-6/BUMBAY/ TURKO** | **LOAN FROM RELATIVES/FAMILY/FRIENDS/ NEIGHBOR** | **LOAN FROM SARI-SARI STORE** | **LOAN FROM APPLICIANCE/FURNITURE ON INSTALLMENT PROVIDERS** | **LOAN FROM OTHER INFORMAL ROUTES** |
|  |  | | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | (H9) |
| (R1) | Weekly  ***Linggo-linggo*** | | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 |
| (R2) | Monthly  ***Kada buwan*** | | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 |
| (R3) | Bi-monthly  ***2 beses sa isang buwan*** | | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 |
| (R4) | Quarterly  ***Tuwing ika-3 buwan*** | | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 |
| (R5) | Semi-annual  ***Tuwing kalating taon.*** | | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 |
| (R6) | Annually  ***Taun-taon*** | | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 |
| (R7) | Others, please specify  ***Iba pa, banggitin*** | | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 |

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| QLO1 | **[Q4 NEW]**  **ASK IF Q170.1 = OR 4,5,6**  **ASK ONLY AMONG THOSE WHOSE FREQUENCY OF PAYMENT IS MORE THAN MONTHLY**  **INCIDENCE OF ALLOTING MONTHLY BUDGET FOR LOANS - MORE THAN MONTHLY FREQUENCY**  You mentioned you pay your loans on a <INSERT Q70.1 RESPONSE> basis. Do you allot budget for this every month?  **Nabanggit mo na nagbabayad ka ng loan kada < INSERT Q70.1 RESPONSE>. Naglalaan ka ba ng budget para dito kada buwan? [SA]** | Code | Route |
|  | **Yes** | 01 |  |
|  | **No** | 02 |  |

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| QLO2 | **[Q4 NEW]**  **ASK IF LO1 = CODE 1**  **ASK AMONG THOSE WHO ALLOT MONTHLY BUDGET TO PAY FOR THEIR LOAN**  **AMOUNT ALLOTED FOR LOAN ON MONTHLY BUDGET**  On average, how much of your monthly budget do you allot for loans payment?  **Magkano ang inilalaan ninyo mula sa inyong buwanang budget bilang pambayad ng loans o utang?**  **[QUANTITY]** | | | | | |
| (R1) | MONTHLY BUDGET ALLOTTED FOR LOAN PAYMENT |  |  |  |  |  |

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| **SECTION 11.3 INVESTMENTS** |

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| QINV2 | **[Q4 REVISED]**  ASK IF QFP1 = CODE 4 (INVESTMENT)  ASK AMONG THOSE WHO HAVE INVESTMENTS  [ME] = CODE 99  SHOW SCREEN  SHUFFLE ROWS  **TYPES OF INVESTMENTS CURENTLY HAVE**  Which of the following investment products and services do you currently have?  **Alin sa mga sumusunod na investment products ang mayroon kayo sa kasalukuyan? [MA]** | Code | Route |
|  | **INTEREST-BEARING DEPOSIT (NET)** |  |  |
|  | Time deposits  (interest-bearing bank account that has a pre-set date of maturity. The money must remain in the account for the fixed term in order to earn the stated interest rate) | 1 |  |
|  | Money Market Account  (type of savings account offered by banks and credit unions just like regular savings accounts. The difference is that they usually pay higher interest, have higher minimum balance requirements, and only allow three to six withdrawals per month) | 2 |  |
|  | Certificate of Deposit Account  (bank product that earns interest on a lump-sum deposit that's untouched for a predetermined period of time) | 3 |  |
|  | **BROKERED INVESTMENT ACCOUNTS (NET)** |  |  |
|  | Mutual fund  (type of financial vehicle made up of a pool of money collected from many investors to invest in securities like stocks, bonds, money market instruments, and other assets) | 4 |  |
|  | Unit Investment Trust Fund (UITF)  (financial instruments managed by professionals. They do not earn through a fixed interest rate but grow in value depending on the assets it carries and the market. UITFs carry a risk of going down in value as the market moves) | 5 |  |
|  | Publicly traded stocks  (type of security that gives stockholders a share of ownership in a company) | 6 |  |
|  | Publicly traded bonds  (fixed income instrument that represents a loan made by an investor to a borrower) | 7 |  |
|  | **INVESTMENT-BACKED INSURANCE (NET)** |  |  |
|  | Variable Universal Life (VUL) insurance plan  (financial product that offers both guaranteed insurance benefit and fund accumulation) | 8 |  |
|  | Retirement plan  (financial strategies of saving, investments, and ultimately distributing money meant to sustain oneself during retirement) | 9 |  |
|  | Educational plan  (a savings, insurance, and investment plan that helps parents save funds for their child's college education) | 10 |  |
|  | **GOVERNMENT SECURITIES (NET)** |  |  |
|  | Treasury bills  (short-term secure investments issued by the Philippine government through the Bureau of Treasury (BTr)) | 11 |  |
|  | Treasury bonds  (medium to long-term investments issued by the Philippine government to make securities available to small investors) | 12 |  |
|  | Real Estate (e.g., house, land, condominium, etc.) | 13 |  |
|  | Cryptocurrency (e.g. Bitcoin, Ethereum, etc)  (virtual or digital money that takes the form of tokens or “coins.” While some cryptocurrencies have ventured into the physical world with credit cards or other projects, the large majority remain entirely intangible) | 14 |  |
|  | Stockbroker/ Investment Firm (e.g. COL Financial, etc.) | 15 |  |
|  | **Others, please specify** | 98 |  |

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| Q175 | ASK IF QFP1 = CODE 4 (INVESTMENT)  ASK AMONG THOSE WHO HAVE INVESTMENTS  **INCLUDE QINV2 AS HEADERS**  **SHOW SCREEN**  **HOW INVESTMENT PRODUCTS/SERVICES AVAILED**  How did you avail the investment products and/or services you own?  ***Paano mo nakuha ang mga produkto at serbisyong pang-investment na meron ka? (MA)*** | | | | | | | | |
|  |  | Interest-bearing deposit (Checking account, Time Deposits, Money Market Account, Certificate of deposit account) | Brokered investment accounts (Mutual Fund, Unit Investment Trust Fund, Publicly Traded stocks, Publicly traded bonds) | Investment-backed insurance (Variable Universal Life (VUL), retirement plan, educational plan) | Government Securities (Treasury bills, treasury bonds) | Real Estate | Cryptocurrency (Bitcoin, Ethereum, etc.) | Stockbroker/ Investment Firm (e.g., COL Financial, etc.) | Others (Please specify: \_\_\_\_\_\_) |
|  |  | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) |  |
| (R1) | Directly from the financial institution/ company offering investment  Sa mismong institusyong pinansyal o kumpanyang nag-aalok ng investment…………. | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 |
| (R2) | Thru an agent or broker  Sa isang agent o broker …………….. | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 |
| (R3) | Thru online platforms/services offering investments  Sa mga online na serbisyo o platforms na nag-aalok ng investment………… | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 |
| (R4) | Others (please, specify)  Iba pa (banggitin)… | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 |

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| Q178 | ASK IF QFP1 = CODE 4 (INVESTMENT)  ASK AMONG THOSE WHO HAVE INVESTMENTS  **SHOW SCREEN**  **INVESTMENT PAYMENT CHANNELS**  When you pay your investments, where do you usually do this?  **Kapag ikaw ay nagbabayad ng iyong investments, saan mo ito karaniwang ginagawa? [MA]** | Code | Route |
|  | **OFFLINE / NON-DIGITAL (NET)** |  |  |
|  | Remittance Center | 01 |  |
|  | Bayad Center | 02 |  |
|  | Physical bank | 03 |  |
|  | Convenience Store | 04 |  |
|  | Other physical store: Please specify\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) | 05 |  |
|  | **ONLINE / DIGITAL (NET)** |  |  |
|  | Mobile / Online / Digital bank | 06 |  |
|  | E-money / Mobile wallet | 07 |  |
|  | Other financial app/websites: Please specify\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) | 98 |  |

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| QINV5 | **ASK IF QFP1 = CODE 4 (INVESTMENT)**  **ASK AMONG THOSE WHO HAVE INVESTMENTS**  **SHOW CODES 1 TO 12 IF Q178 = CODE 1 (REMITTANCE CENTER)**  **SHOW CODES 13 TO 20 IF Q178 = CODE 2 (PAYMENT CENTER)**  **SHOW CODES 21 TO 31 IF Q178 = CODE 3 (PHYSICAL BANK)**  **IF Q178 = CODE 6, INCLUDE Q17c (Brands used in the P1M) = OR (12,13,15-22,29-30,33,35,37-40.43.46-47) IF Q8B1 (R4) = CODE 6 (MOBILE/ ONLINE BANKING)**  **IF Q178 = CODE 7, INCLUDE Q17c (Brands used in the P1M) = OR (OR (1-11, 14, 23-28, 31-32, 34, 36, 42, 44-45,48) IF Q8B1 (R4) = CODE 6 (E-WALLET)**  **SHUFFLE ROWS WITHIN NETS**  **FORCE RESPONDENT TO CHOOSE ONE BRAND UNDER EACH CHANNEL OR NET**  **INVESTMENT PAYMENT CHANNELS – BRANDS USED**  **SHOW SCREEN**  You mentioned that pay your investments via <INSERT Q178 responses>. Can you please specify which brand you used to pay for your investments for each channel?  **Nabanggit ninyo na nagbabayad kayo ng loans via <<INSERT** Q178 **responses>. Maari ninyo po bang i-specify kung anong brand ang ginagamit ninyo para magbayad ng inyong investments sa bawat channel na it? [MA]** | Code | Route |
|  | **REMITTANCE CENTER** |  |  |
|  | Cebuana Lhuillier | 01 |  |
|  | LBC | 02 |  |
|  | M Lhuillier | 03 |  |
|  | MoneyGram | 04 |  |
|  | Palawan Express Pera Padala | 05 |  |
|  | RD Pawnshop | 06 |  |
|  | TrueMoney | 07 |  |
|  | Western Union | 08 |  |
|  | Tambunting | 09 |  |
|  | Villarica Pawnshop | 10 |  |
|  | Smart Padala Centers | 11 |  |
|  | Other remittance centers, please specify | 12 |  |
|  | **BAYAD CENTERS** |  |  |
|  | Sinag Pawnshop | 13 |  |
|  | Ministop | 14 |  |
|  | Super Service Center | 15 |  |
|  | CVM Pawnshop | 16 |  |
|  | Raquel Pawnshop | 17 |  |
|  | Pera Hub | 18 |  |
|  | Robinsons Department Store | 19 |  |
|  | Robinsons Supermarket | 20 |  |
|  | **PHYSICAL BANKS** |  |  |
|  | BDO | 21 |  |
|  | BPI / BPI Savings | 22 |  |
|  | China bank | 23 |  |
|  | Eastwest | 24 |  |
|  | Landbank | 25 |  |
|  | Metrobank | 26 |  |
|  | PNB | 27 |  |
|  | RCBC | 28 |  |
|  | Security Bank | 29 |  |
|  | Unionbank | 30 |  |
|  | Other banks (please, specify) | 31 |  |
|  | **MOBILE/ ONLINE/ DIGITAL BANK** |  |  |
|  | BPI Mobile/ Online | 32 |  |
|  | BDO Mobile/ Online | 33 |  |
|  | Landbank Mobile/ Online | 34 |  |
|  | Metrobank Mobile/ Online | 35 |  |
|  | CIMB Bank | 36 |  |
|  | UnionBank Mobile/ Online | 37 |  |
|  | Security Bank Mobile/ Online | 38 |  |
|  | DiskarTech | 39 |  |
|  | BDO Pay | 40 |  |
|  | Tonik | 41 |  |
|  | BancNet Online | 42 |  |
|  | Payoneer | 43 |  |
|  | Maybank's Isave | 44 |  |
|  | RCBC mobile | 45 |  |
|  | Eon | 46 |  |
|  | Komo | 47 |  |
|  | OFBank | 48 |  |
|  | PBCOMobile | 49 |  |
|  | PSBank Mobile | 50 |  |
|  | SeaBank | 51 |  |
|  | Vybe by BPI | 52 |  |
|  | GoTyme | 53 |  |
|  | **E-WALLET** |  |  |
|  | Gcash | 54 |  |
|  | PayMaya/ Maya | 55 |  |
|  | Coins.ph | 56 |  |
|  | PayPal | 57 |  |
|  | TrueMoney | 58 |  |
|  | DragonPay | 59 |  |
|  | GrabPay | 60 |  |
|  | AliPay | 61 |  |
|  | WeChat Pay | 62 |  |
|  | Beep | 63 |  |
|  | CLIQQ | 64 |  |
|  | ECPay | 65 |  |
|  | ShopeePay | 66 |  |
|  | LazWallet | 67 |  |
|  | ML Wallet | 68 |  |
|  | Ecebuana | 69 |  |
|  | SquidPay | 70 |  |
|  | Bayad Center Online / App | 71 |  |
|  | Moneygment | 72 |  |
|  | StarPay | 73 |  |
|  | HelloMoney | 74 |  |
|  | Touch Pay | 75 |  |
|  | Remitly | 76 |  |
|  | Xendpay | 77 |  |
|  | PalawanPay | 78 |  |

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| Q176 | ASK IF QFP1 = CODE 4 (INVESTMENT)  ASK AMONG THOSE WHO HAVE INVESTMENTS  **INCLUDE QINV2 AS HEADERS**  **SHOW SCREEN**  **FREQUENCY OF PAYMENT**  How often do you pay for your investments?  **Gaano kadalas mong binabayaran ang iyong mga investment? [SA]** | | | | | | | | | |
|  | |  | Interest-bearing deposit (Checking account, Time Deposits, Money Market Account, Certificate of deposit account) | Brokered investment accounts (Mutual Fund, Unit Investment Trust Fund, Publicly Traded stocks, Publicly traded bonds) | Investment-backed insurance (Variable Universal Life (VUL), retirement plan, educational plan) | Government Securities (Treasury bills, treasury bonds) | Real Estate | Cryptocurrency (Bitcoin, Ethereum, etc.) | Stockbroker/ Investment Firm (e.g., COL Financial, etc.) | Others (please, specify: \_\_\_) | |
|  | |  | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | |
| (R1) | | Weekly  **Linggo-linggo** | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | |
| (R2) | | Monthly  **Kada buwan** | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | |
| (R3) | | Bi-monthly  **2 beses sa isang buwan** | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | |
| (R4) | | Quarterly  **Tuwing ika-3 buwan** | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | |
| (R5) | | Semi-annual  **Tuwing kalating taon** | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | |
| (R6) | | Annually  **Taun-taon** | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | |
| (R7) | | Others, please specify  **Iba pa, banggitin** | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 | |

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| --- | --- | --- | --- |
| QINV3 | **[Q4 NEW]**  **ASK IF Q176 = OR 4,5,6**  **ASK ONLY AMONG THOSE WHOSE FREQUENCY OF PAYMENT IS MORE THAN MONTHLY**  **INCIDENCE OF ALLOTING MONTHLY BUDGET FOR INVESTMENTS - MORE THAN MONTHLY FREQUENCY**  You mentioned you pay your investments on a <INSERT Q176 RESPONSE> basis. Do you allot budget for this every month?  **Nabanggit mo na nagbabayad ka ng investment kada < INSERT Q176 RESPONSE>. Naglalaan ka ba ng budget para dito kada buwan? [SA]** | Code | Route |
|  | **Yes** | 01 |  |
|  | **No** | 02 |  |

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| --- | --- | --- | --- | --- | --- | --- |
| QINV4 | **[Q4 NEW]**  **ASK IF INV3= CODE 1**  **ASK AMONG THOSE WHO ALLOT MONTHLY BUDGET TO PAY FOR THEIR INVESTMENT**  **AMOUNT ALLOTED FOR INVESTMENTS ON MONTHLY BUDGET**  On average, how much of your monthly budget do you allot for your investmentst?  **Magkano ang inilalaan ninyo mula sa inyong buwanang budget sa investments?**  **[QUANTITY]** | | | | | |
| (R1) | MONTHLY BUDGET ALLOTTED FOR INVESTMENTS |  |  |  |  |  |

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| **[Q4 NEW]**  **SECTION 11.4 INSURANCE** |

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| --- | --- | --- | --- |
| QINS1 | **[Q4 NEW]**  **ASK IF QFP1 = CODE 5 (INSURANCE)**  **ASK AMONG THOSE WHO HAVE AN INSURANCE**  **SHOW SCREEN**  **TYPES OF INSURANCE CURRENTLY HAVE**  **You mentioned awhile ago that you currently have an insurance. What are the types of insurance that you currently own?**  Nabanggit ninyo na mayroon kayong insurance sa kasalukuyan. Anong mga klase ng insurance ang meron kayo sa kasalukuyan? | Code | Route |
|  | **LIFE INSURANCE (NET)** | 01 |  |
|  | Traditional life insurance  (Provides guaranteed benefits (e.g., death, endowment))  **(Mayroong guaranteed benefits (e.g., death, endowment))** | 02 |  |
|  | Variable life insurance  (Provides non-guaranteed benefits, benefit amount is dependent on the investment account / fund value)  **(Mayroong non-guaranteed benefits, ang benefit amount ay depende sa investment account/ fund value)** | 03 |  |
|  | Other **LIFE** Insurance Types, please specify  **Iba pang LIFE Insurance Types, paki-specify** | 04 |  |
|  | **NON-LIFE INSURANCE (NET)** | 05 |  |
|  | Accident & Health Insurance without Life insurance  (Provides health and accident coverage)  **(Mayroong health at accident coverage)** | 06 |  |
|  | Hospital/ Medicine Insurance without Life insurance  (Provides hospitalization and health coverage)  **(Mayroong hospitalization at health coverage)** | 07 |  |
|  | Wealth Management without Life insurance  (Provides an investment advisory service that combines other financial services to address needs of clients)  **(Nagbibigay ng advisory service sa mga investment na nagsasama ng ibang serbisyong pampinansyal ayon sa pangangailangan ng mga kliyente)** | 08 |  |
|  | Trust fund without Life insurance  (Provides a fund held by trustees for beneficiaries)  **(Mayroong fund na hinahawakan ng mga trustees para sa mga beneficiaries)** | 09 |  |
|  | Education insurance without Life insurance  (Pre-need educational fund)  **(Pre-need na educational fund)** | 10 |  |
|  | Pension Plan without Life insurance  (Pre-need pension fund)  **(Pre-need na pension fund)** |  |  |
|  | Business insurance without Life insurance  (Covers businesses and its assets)  **(Sakop ang mga negosyo at mga assets nito)** |  |  |
|  | Poverty Insurance  (Covers property of the insured)  **(Sakop ang property o pag-aari ng insured)** |  |  |
|  | Vehicle Insurance  (Covers vehicle of the insured)  **(Sakop ang vehicle ng insured)** |  |  |
|  | Travel Insurance  (Covers insured during travel period)  **(Sakop ang insured tuwing nagta-travel)** |  |  |
|  | Other **NON-LIFE** Insurance Types, please specify  **Iba pang NON-LIFE Insurance Types, paki-specify** |  |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| QINS2 | **[Q4 NEW]**  **ASK IF QFP1 = CODE 5 (INSURANCE)**  **INCLUDE INS1 AS HEADERS**  **SHOW SCREEN**  **AVAILMENT CHANNEL FOR CURRENT INSURANCE**  Where did you purchase your insurance?  **Saan po ninyo binili ang inyong insurance? [SA]** | | | | | | | | | |
|  | |  | Traditional life insurance | Variable life insurance | Other **LIFE** Insurance Types, please specify | Accident & Health Insurance without Life insurance | Hospital/ Medicine Insurance without Life insurance | Wealth Management without Life insurance | Trust fund without Life insurance | Education insurance without Life insurance | |
|  | |  | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | |
| (R1) | | Insurance Agent | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | |
| (R2) | | Insurance Broker / Independent Financial Advisor | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | |
| (R3) | | Banks/ Bancassurance | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | |
| (R4) | | Insurance Agent | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | |
| (R5) | | Online through insurance companies’ website/ mobile app  **Online gamit ang website/ mobile app ng insurance company** | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | |
| (R6) | | Online via banks’ website/ mobile app  **Online gamit ang website/ mobile app ng bangko** | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | |
| (R7) | | Online through fintech companies/ mobile wallets website/ mobile app (e..g, GCash, Maya, etc) | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 | |
| (R8) | | Through online insurance marketplace (e.g., Kwik.insure)  **Sa online insurance marketplace (hal., Kwik.insure)** | 08 | 08 | 08 | 08 | 08 | 08 | 08 | 08 | |
| (R9) | | Though online shopping sites (e.g., Shopee, Lazada, etc)  **Sa online shopping sites (hal., Shopee, Lazada, atbp)** | 09 | 09 | 09 | 09 | 09 | 09 | 09 | 09 | |
| (R98) | | Other channels, please specify: | 98 | 98 | 98 | 98 | 98 | 98 | 98 | 98 | |

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| QINS3 | **[Q4 NEW]**  **ASK IF QFP1 = CODE 5 (INSURANCE)**  **INCLUDE INS1 AS HEADERS**  **SHOW SCREEN**  **PAYMENT CHANNELS FOR CURRENT INSURANCE**  And how do you pay your premium in your current insurance policy?  **Paano ninyo binabayaran ang inyong premium sa insurance policy na pagmamay-ari ninyo sa kasalukuyan? [MA]** | | | | | | | | | |
|  | |  | Traditional life insurance | Variable life insurance | Other **LIFE** Insurance Types, please specify | Accident & Health Insurance without Life insurance | Hospital/ Medicine Insurance without Life insurance | Wealth Management without Life insurance | Trust fund without Life insurance | Education insurance without Life insurance | |
|  | |  | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | |
| (R1) | | Over-the-counter at insurance companies | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | |
| (R2) | | Over-the-counter at banks | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | |
| (R3) | | Over-the-counter at bayad centers | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | |
| (R4) | | Over-the-counter at pawnshops/remittance centers | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | |
| (R5) | | Over-the-counter at courier shops (ex. LBC, JRS Express, DHL, etc.) | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | |
| (R6) | | Auto-debit to bank account | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | |
| (R7) | | Through agent / broker / independent financial advisor or planner | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 | |
| (R8) | | Online payment via insurance company's app/website | 08 | 08 | 08 | 08 | 08 | 08 | 08 | 08 | |
| (R9) | | Online payment via bank transfer | 09 | 09 | 09 | 09 | 09 | 09 | 09 | 09 | |
| (R10) | | Online payment via online pawnshops/remittance centers | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | |
| (R11) | | Online payment via mobile wallet (e.g. manual/automated deductions from Gcash/Maya/PayPal, etc.) | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | |
| (R12) | | Auto-charge to Credit card | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | |
| (R98) | | Others (please specify:) | 98 | 98 | 98 | 98 | 98 | 98 | 98 | 98 | |
| (R99) | | This insurance policy is already fully paid  **Fully paid na ang insurance policy na ito** | 99 | 99 | 99 | 99 | 99 | 99 | 99 | 99 | |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| QINS4 | **[Q4 NEW]**  **~~ASK IF QFP1 = CODE 5 (INSURANCE)~~**  **ASK IF QINS3 NOT CODE 99**  **INCLUDE INS1 AS HEADERS**  **SHOW SCREEN**  **FREQUENCY OF PAYMENT**  How often do you pay your premium for your current insurance policy?  **Gaano kadalas mong binabayaran ang iyong premium sa inyong current insurance policy? [SA]** | | | | | | | | | |
|  | |  | Traditional life insurance | Variable life insurance | Other **LIFE** Insurance Types, please specify | Accident & Health Insurance without Life insurance | Hospital/ Medicine Insurance without Life insurance | Wealth Management without Life insurance | Trust fund without Life insurance | Education insurance without Life insurance | |
|  | |  | (H1) | (H2) | (H3) | (H4) | (H5) | (H6) | (H7) | (H8) | |
| (R1) | | Weekly  **Linggo-linggo** | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | |
| (R2) | | Monthly  **Kada buwan** | 02 | 02 | 02 | 02 | 02 | 02 | 02 | 02 | |
| (R3) | | Bi-monthly  **2 beses sa isang buwan** | 03 | 03 | 03 | 03 | 03 | 03 | 03 | 03 | |
| (R4) | | Quarterly  **Tuwing ika-3 buwan** | 04 | 04 | 04 | 04 | 04 | 04 | 04 | 04 | |
| (R5) | | Semi-annual  **Tuwing kalating taon.** | 05 | 05 | 05 | 05 | 05 | 05 | 05 | 05 | |
| (R6) | | Annually  **Taun-taon** | 06 | 06 | 06 | 06 | 06 | 06 | 06 | 06 | |
| (R7) | | Others, please specify  **Iba pa, banggitin** | 07 | 07 | 07 | 07 | 07 | 07 | 07 | 07 | |

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| QINS5 | **[Q4 NEW]**  **ASK IF INS4 = OR 4,5,6**  **ASK ONLY AMONG THOSE WHOSE FREQUENCY OF PAYMENT IS MORE THAN MONTHLY**  **INCIDENCE OF ALLOTING MONTHLY BUDGET FOR INSURANCE - MORE THAN MONTHLY FREQUENCY**  You mentioned you pay the premium of your insurance on a <INSERT INS4 RESPONSE> basis. Do you allot budget for this every month?  **Nabanggit mo na nagbabayad ka ng premium para saiyong insurance kada < INSERT Q176 RESPONSE>. Naglalaan ka ba ng budget para dito kada buwan? [SA]** | Code | Route |
|  | **Yes** | 01 |  |
|  | **No** | 02 |  |

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| QINS6 | **[Q4 NEW]**  **ASK IF INS5 = CODE 1**  **ASK AMONG THOSE WHO ALLOT MONTHLY BUDGET TO PAY FOR THE PREMIUM OF THEIR INSURANCE**  **AMOUNT ALLOTED FOR INSURANCE ON MONTHLY BUDGET**  On average, how much of your monthly budget do you allot for insurance?  **Magkano ang inilalaan ninyo mula sa inyong buwanang budget sa insurance?**  **[QUANTITY]** | | | | | |
| (R1) | MONTHLY BUDGET ALLOTTED FOR INSURANCE |  |  |  |  |  |

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| **SECTION 12: OTHER DEMOGRAPHICS** |

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| Q75 | ASK ALL  CODE 99 SHOULD BE ME  **SOURCES OF INCOME**  **SHOW SCREEN**  Thinking about the previous month, please tell me which of the following were the sources of income of your family? You may select all that apply.  ***Kung iisipin ang nakalipas na buwan, pakisabi sa akin kung alin sa mga sumusunod ang lahat ng pinagkunan ng kita ng inyong pamilya. Maari kayong pumili ng lahat ng naangkop.***[MA] | Code | Route |
|  | Salary from employment  ***Sweldo mula sa pagiging empleyado*** | 10 |  |
|  | Salary from Part-time job  ***Sweldo mula sa part-time job*** | 01 |  |
|  | Own Business  ***Sariling Negosyo*** | 02 |  |
|  | Remittance from family member  ***Remittance mula sa kapamilya*** | 03 |  |
|  | Government allowance  ***Allowance mula sa gobyerno*** | 04 |  |
|  | Borrow money from other people  ***Utang sa ibang tao*** | 05 |  |
|  | Debt from formal Institutions  ***Utang mula sa mga institusyon*** | 06 |  |
|  | Pension  ***Pensyon*** | 07 |  |
|  | Personal savings  ***Personal na Ipon*** | 08 |  |
|  | Others (specify \_\_\_\_\_\_\_\_\_\_\_\_\_)  ***Iba pang pinagkakakitaan (specify \_\_\_\_\_\_)*** | 09 |  |
|  | No source of income  ***Walang pinagkukunan ng pera/sweldo*** | 99 |  |

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| Q187 | **ASK ALL**  **SHOW SCREEN**  **EMPLOYMENT STATUS**  NOTE TO PROGRAMMER: CHECK CONSISTENCY WITH SEC 21 WORKING AND NON-WORKING  Please select your current employment status. [SA]  **Paki-select ang inyong employment status.**[SA] | Code  (441) | Route |
|  | **WORKING** |  |  |
|  | Self-employed/ Business-owner | 1 |  |
|  | Working Full-time | 2 |  |
|  | Working Part-time | 3 |  |
|  | **NON-WORKING** |  |  |
|  | Housewife / Stay at home husband | 4 |  |
|  | Student | 5 |  |
|  | Out-of-school | 6 |  |
|  | Retired | 7 |  |
|  | Unemployed | 8 |  |
|  | **WORKING AND STUDYING** | **10** |  |
|  | **REFUSE TO ANSWER** | 9 |  |

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| --- | --- | --- | --- |
| Q188 | **ASK ALL**  **SHOW SCREEN**  **EDUCATIONAL ATTAINMENT**  Select the level of education you've completed / have completed so far. [SA]  **Paki-select po ang lebel o antas ng edukasyon na inyong natapos.**[SA] | Code  (443) | Route |
|  | Some / graduated primary/elementary school | 1 |  |
|  | Some / graduated high school | 2 |  |
|  | Some / graduated college | 3 |  |
|  | Some / graduated post-grad studies | 4 |  |
|  | No schooling | 5 |  |

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| Q187d | ASK IF Q187=CODE 1  NOTE TO FR: CHECK CONSISTENCY WITH SEC 21. OCCUPATION QUESTION IF BUSINESS OWNER  **BUSINESS DOCUMENTS/ REQUIREMENTS CURRENTLY HAVE**  **SHOW SCREEN**  You mentioned that you are running a business. Which of the following business documents or requirements do you or your business currently have?  **Nabanggit ninyo kanina na nagpapatakbo kayo ng business/ negosyo. Alin sa mga sumusunod na business documents o requirements ang mayroon ang business ninyo sa kasalukuyan? [MA]** | Code | Route |
|  | Mayor’s permit | 01 |  |
|  | Barangay Permit | 09 |  |
|  | Business permit | 02 |  |
|  | BIR Certificate | 03 |  |
|  | Tax Identification Number (TIN) | 04 |  |
|  | Bank account | 05 |  |
|  | Registered business name in DTI | 06 |  |
|  | Registered business address | 07 |  |
|  | Sanitation permit | 08 |  |
|  | Others, please specify | 98 |  |
|  | None | 99 |  |

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| Q187e | ASK IF Q187=CODE 1  ASK AMONG SELF-EMPLOYED/ BUSINESS OWNER  NOTE TO PROGRAMMER: ALLOW 0  **NO. OF EMPLOYEES**  You mentioned that you have a business, how many employees do you currently have working for your business?  **Nabanggit mo na mayroon kang negosyo o business, ilang tao o empleyado ang mayroon ka sa kasalukuyan na nagta-trabaho para sa iyong business?** | | | | |
| (R1) | | Number of employees |  |  |  |

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| Q187f | AUTOCODE Q187e  DO NOT ASK  AUTOCODE 1 IF Q187e = 0  AUTOCODE 2 IF Q187e = 1-9  AUTOCODE 3 IF Q187e = 10-99  AUTOCODE 4 IF Q187e = 100-199  AUTOCODE 5 IF Q187e = 200 AND ABOVE  **BUSINESS SIZE**  [SA] | Code | Route |
|  | Nano: no employees | 01 |  |
|  | Micro: 1-9 employees | 02 |  |
|  | Small: 10-99 employees | 03 |  |
|  | Medium: 100-199 employees | 04 |  |
|  | Large: 200 and above employees | 05 |  |

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| Q187g | **ASK IF Q187=CODE 1**  **ASK AMONG SELF-EMPLOYED/ BUSINESS OWNER**  **SHOW SCREEN**  **TYPE/ NATURE OF BUSINESS**  You mentioned that you are currently running a business, can you tell me the nature of your business or in which field or industry is your business part of? You may choose more than one if you have multiple businesses.  **Nabanggit mo na sa kasalukuyan ay may negosyo ka, pwede mo bang sabihin sa akin kung ano ang nature o anong industriya nabibilang ang iyong negosyo? Maari kayong pumili ng higit sa isa kung kayo ay maraming negosyo. [MA]** | Code | Route |
|  | Food stall/ Karinderya | 1 |  |
|  | Restaurant/ Bar | 2 |  |
|  | Beverage (ex. coffee shop, milk tea, etc.) | 3 |  |
|  | Retail store with counter/ cashier (ex. Mini mart/ grocery) | 4 |  |
|  | Apparel/ Clothing (ex. RTW, Footwear, Bags, etc.) | 5 |  |
|  | General Merchandise (ex. household items, souvenirs, etc.) | 6 |  |
|  | Online casino / E-sabong / Sports-betting | 7 |  |
|  | Gadgets and Computer/Phone Accessories | 8 |  |
|  | Others, please specify  **Iba pa, paki-specify** | 98 |  |

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| Q76 | ASK ALL  **POSITION IN THE FAMILY**  **SHOW SCREEN**  Which of the the following best describes your position in the family?  ***Alin sa mga sumusunod ang pinakanaglalarawan ng posisyon ninyo sa inyong pamilya?*** [SA] | Code | Route |
|  | Household head  ***Padre de Pamilya*** | 01 |  |
|  | Spouse of the household head  ***Asawa ng padre de pamilya*** | 02 |  |
|  | Son/Daughter of the household head  ***Anak ng padre de pamilya*** | 03 |  |
|  | Brother/Sister of the household head  ***Kapatid ng padre de pamilya*** | 04 |  |
|  | Parent of the household head  ***Magulang ng padre de pamilya*** | 05 |  |
|  | Others (Please specify:) \_\_\_\_\_\_\_\_\_\_ | 91 |  |

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| Q77 | ASK IF Q76=OR(CODE 2-5)  **PARTICIPATION IN DECISION MAKING**  **SHOW SCREEN**  Which of the following best describes your role in the decision making when it comes to finances and financial transaction being done for the family?  ***Alin sa mga sumusunod ang pinakanaglalarawan ng inyong partisipasyon sa pagdedesisyon pagdating sa pinansyal at mga transaksyong pang pinansyal para sa pamilya?*** [SA] | Code | Route |
|  | I am the sole decision maker on finances and financial transactions for the family  ***Ako lamang ang nagdedesisiyon pagdating sa pinansyal at transaksyong pangpinansyal para sa pamilya*** | 1 |  |
|  | I, together with other family member, decide on finances and financial transactions for the family  ***Ako, kasama ang ibang miyembro ng pamilya, ang nagdedesisiyon pagdating sa pinansyal at transaksyong pangpinansyal para sa pamilya*** | 2 |  |
|  | I have some influence in decision making on finances and financial transactions for the family  ***Ako ay may impluwensya pagdating sa pinansyal at transaksyong pangpinansyal para sa pamilya*** | 3 |  |
|  | I do not have any participation in decision making on finances and financial transactions for the family  ***Wala akong partisipasyon pagdating pagdedesisyon sa pinansyal at transaksyong pangpinansyal para sa pamilya*** | 4 |  |

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| QHHS | MOVE R1 TO LAST STUB  AUTOCODE R1. SHOULD BE EQUAL TO THE SUM OF R2 AND R3  APPLY VALIDATION FOR ANSWERS MORE THAN 10  PROMPT MESSAGE: "Are you sure that the total members of your family in the household is <PIPE IN ANSWER IN **QHHS (R1)**>?"  PROCEED IF CLICKED NEXT  **ASK ALL**  **SHOW SCREEN**  **HOUSEHOLD SIZE**  How many people currently live in this household? By living in this household, we mean those people that sleep here at least 5 days in a week. This includes the household help and/or driver who sleeps at least 5 days in this household but exclude boarders.  **Ilang tao ang pangkasalukuyang nakatira sa pamamahay na ito? Kapag sinabing nakatira sa pamamahay na ito, ang ibig pong sabihin ay natutulog sa bahay na ito ng 5 araw sa isang linggo o higit pa. Kasama po dito ang mga kasambahay o mga driver na sa bahay na ito rin natutulog ng 5 araw sa isang linggo pero hindi po kasama dito ang mga boarders.** | | | | | |
| (R1) | | Total Number of people living in household  **Total na bilang ng mga taong naninirahan sa pamamahay na ito** |  |  |  |  |
| (R2) | | Total Number of adults (18 yrs old up) living in household; excluding household help and/or driver  **Total na bilang ng mga matatanda (18 taong gulang pataas) na naninirahan sa pamamahay na ito; hindi kasama ang mga kasambahay at/o driver** |  |  |  |  |
| (R3) | | Total Number of children (17 yrs old below) living in household; excluding household help and/or driver  **Total na bilang ng mga bata (17 taong gulang pababa) na naninirahan sa pamamahay na ito; hindi kasama ang mga kasambahay at/o driver** |  |  |  |  |

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| Q78 | ASK ALL  **MONTHLY PERSONAL INCOME**  **SHOW SCREEN**  What is your gross monthly personal income (including all sources of personal income such salary and income from other freelance work/ sideline/ online selling)?  ***Ano po ang kabuuang personal na kinikita ninyo kada-buwan (kasali rito ang lahat ng kinikita tulad ng sweldo at kinikita mula sa ibang freelance work/ sideline/ online selling)?*** [SA] | Code | Route |
|  | Less than Php 10,957 | 1 |  |
|  | Php 10,957-Php 21,914 | 2 |  |
|  | Php 21,915-Php 43,828 | 3 |  |
|  | Php 43,829-Php 76,699 | 4 |  |
|  | Php 76,700-Php 131,484 | 5 |  |
|  | Php 131,485-Php 219,140 | 6 |  |
|  | Greater than Php 219,140 | 7 |  |
|  | Refuse/ Don’t know | 8 |  |
|  | No Personal Income | 9 |  |

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| Q79 | ASK ALL  SHOW CODES EQUAL AND GREATER THAN ANSWER IN Q78  SHOW ALL CODES IF ANSWERED CODE 9 OR 9 IN Q78  **MONTHLY HOUSEHOLD INCOME**  **SHOW SCREEN**  What is the gross monthly income of your entire household (including all sources of income such as salaries of all household members who are working, and income from other freelance work/ sideline/ online selling)?  Consider earnings of all household members.  ***Ano po ang kabuuang kinikita ng mga miyembro ng inyong household kada-buwan (kasali rito ang lahat ng kinikita tulad ng sweldo ng mga miyembro ng inyong household na may hanap-buhay, at kinikita mula sa ibang freelance work/ sideline/ online selling)?***  ***Ikunsidera ang kinikita ng bawat miyembro ng inyong household.***  [SA] | Code | Route |
|  | Less than Php 10,957 | 1 |  |
|  | Php 10,957-Php 21,914 | 2 |  |
|  | Php 21,915-Php 43,828 | 3 |  |
|  | Php 43,829-Php 76,699 | 4 |  |
|  | Php 76,700-Php 131,484 | 5 |  |
|  | Php 131,485-Php 219,140 | 6 |  |
|  | Greater than Php 219,140 | 7 |  |
|  | Refuse/ Don’t know | 8 |  |

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| **SECTION 13: GCASH USED CASES** |

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| Q194a | ASK AMONG GCASH AWARE (Q16d = Code 1)  **NOTE TO FR: DO NOT SHOW SCREEN. ASK SPONTANEOUSLY**  **GCASH SERVICES: TOM AWARENESS**  **ASK SPONTANEOUSLY**  Which ONE service or transaction that comes to your mind when you think GCash? This may or may not be a service or transaction you are currently using.  ***Aling ISANG serbisyo o transaksiyon ang naiisip ninyo kapag nababanggit ang GCash? Maaaring ito ay serbisyo o transaksiyon na kasalukuyan ninyong ginagamit o hindi.***  **Kung bubuksan o titingnan mo ang GCash app, ano ang unang pumapasok sa isip mo?” *[SA]*** |
| Q194b | EXCLUDE Q194a  **NOTE TO FR: DO NOT SHOW SCREEN. ASK SPONTANEOUSLY**  **GCASH SERVICES: OTHER SPONT AWARENESS**  **ASK SPONTANEOUSLY**  What other GCash services or transactions that you can do with GCashthat you can think of?  ***Ano pang ibang serbisyo ng o mga transaksiyon na maari mong magasawa sa GCash ang naiisip ninyo?*** [MA] |
| Q194c | EXCLUDE Q194a and Q194b  **GCASH SERVICES: AIDED AWARENESS**  **SHOW SCREEN**  Which of the following GCash services are you aware of?  ***Alin sa mga sumusunod na serbisyo ng GCash ang alam ninyo?***  [MA] |
| Q194d | AUTOCODE Q194a, Q194b, Q194c  **TOTAL GCASH SERVICES AWARENESS** |
| Q195a | ASK AMONG GCASH AWARE (Q16d = Code 1)  INCLUDE Q16d  **GCASH SERVICES EVER USED**  **SHOW SCREEN**  Which of these GCash services have you ever used? You may select more than one.  Note: By ever used, it means you used it through your personal account, not the account of others.  ***Alin sa mga serbisyo nang GCash na ito ang nagamit mo na? Maaari kang pumili ng higit sa isa.***  ***Note: Ibig sabihin ay dapat nagamit mo dito ang iyong sariling account at hindi ang account ng iba***.[MA] |
| Q195b | ASK AMONG GCASH AWARE (Q16d = Code 1)  **GCASH SERVICES USED IN THE PAST 2 MONTHS**  **SHOW SCREEN**  Which of these GCash services have you used in the past 2 months? You may select more than one that you have used at least once in the past 2 months.  ***Alin sa mga serbisyo nang GCash na ito ang nagamit mo sa nakalipas na 2 buwan? Maaari kang pumili ng higit sa isa na iyong nagamit kahit isang beses lamang sa nakalipas na 2 buwan.*** [MA] |
| Q195c | ASK AMONG GCASH AWARE (Q16d = Code 1)  INCLUDE Q195a  **GCASH SERVICES USED IN THE PAST 4 WEEKS**  **SHOW SCREEN**  Which of these GCash services have you used in the past 4 weeks? You may select more than one.  ***Alin sa mga serbisyo nang GCash na ito ang nagamit mo sa nakalipas na 4 na linggo? Maaari kang pumili ng higit sa isa.*** [MA] |

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|  | Q194a | Q194b | Q194c | Q194d | Q195a | Q195b | Q195c |
|  | TOM | OTHER SPONT | AIDED | TOTAL AWARE | EVER TRIED | P2M USAGE | P4W USAGE |
| Buy load | 01 | 01 | 01 | 01 | 01 | 01 | 01 |
| ~~Send Money~~  Send Money / Express send (via mobile number and QR) | 02 | 02 | 02 | 02 | 02 | 02 | 02 |
| ~~Pay QR / STP~~  Pay via QR Code or Scan to Pay | 03 | 03 | 03 | 03 | 03 | 03 | 03 |
| ~~Webpay~~  Online payments using GCash (linked payment) | 04 | 04 | 04 | 04 | 04 | 04 | 04 |
| GLife | 05 | 05 | 05 | 05 | 05 | 05 | 05 |
| A+ rewards | 06 | 06 | 06 | 06 | 06 | 06 | 06 |
| Pay bills | 07 | 07 | 07 | 07 | 07 | 07 | 07 |
| GInsure | 08 | 08 | 08 | 08 | 08 | 08 | 08 |
| GSave | 09 | 09 | 09 | 09 | 09 | 09 | 09 |
| ~~Receive Money~~  Receive Money (via mobile number and QR) | 21 | 21 | 21 | 21 | 21 | 21 | 21 |
| Bank transfer | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
| GCash Padala | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| GLoan | 13 | 13 | 13 | 13 | 13 | 13 | 13 |
| GCredit | 14 | 14 | 14 | 14 | 14 | 14 | 14 |
| GGives | 15 | 15 | 15 | 15 | 15 | 15 | 15 |
| GInvest/GFunds | 16 | 16 | 16 | 16 | 16 | 16 | 16 |
| GCrypto | 17 | 17 | 17 | 17 | 17 | 17 | 17 |
| Global GStocks | 18 | 18 | 18 | 18 | 18 | 18 | 18 |
| PH GStocks | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Request Money | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| GForest | 22 | 22 | 22 | 22 | 22 | 22 | 22 |
| Earn Money | 23 | 23 | 23 | 23 | 23 | 23 | 23 |
| Jobs | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Ship & Deliver | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| Others (Specify \_\_\_\_\_\_\_\_) | 91 | 91 |  | 91 | 91 | 91 | 91 |
| None/Wala | 99 | 99 |  | 99 | 99 | 99 | 99 |

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| Q196 | ~~ASK AMONG GCASH NON-USERS (Q17c = NOT Code 1)~~  ASK AMONG GCASH AWARE (Q16d = Code 1)  **CONSIDERATION IN USING GCASH SERVICES**  Which of these GCash services or transactions do you consider using in the future? You may select more than one.  ***Alin sa mga serbisyo o mga transaksiyon ng GCash na ito ang ikinokonsidera mong gamitin sa susunod na panahon? Maaari kang pumili ng higit sa isa.*** [MA] | Code | Route |
|  | Buy load | 01 |  |
|  | ~~Send Money~~  Send Money / Express send (via mobile number and QR) | 02 |  |
|  | ~~Pay QR / STP~~  Pay via QR Code or Scan to Pay | 03 |  |
|  | ~~Webpay~~  Online payments using GCash (linked payment) | 04 |  |
|  | GLife | 05 |  |
|  | A+ rewards | 06 |  |
|  | Pay bills | 07 |  |
|  | GInsure | 08 |  |
|  | GSave | 09 |  |
|  | ~~Receive Money~~  Receive Money (via mobile number and QR) | 21 |  |
|  | Bank transfer | 11 |  |
|  | GCash Padala | 12 |  |
|  | GLoan | 13 |  |
|  | GCredit | 14 |  |
|  | GGives | 15 |  |
|  | GInvest/GFunds | 16 |  |
|  | GCrypto | 17 |  |
|  | Global GStocks | 18 |  |
|  | PH GStocks | 19 |  |
|  | Request Money | 20 |  |
|  | GForest | 22 |  |
|  | Earn Money | 23 |  |
|  | Jobs | 24 |  |
|  | Ship & Deliver | 25 |  |
|  | Others (Specify \_\_\_\_\_\_\_\_) | 91 |  |
|  | None/Wala | 99 |  |

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| Q47 | ASK IF Q17a =NOT CODE 99  ~~I~~NCLUDE ALL BRANDS IN Q17a AND Q17d AS STUBS  **NET PROMOTER SCORE**  **SHOW SCREEN**  Now think about e-wallet/mobile money/mobile bank/ e-remittance/ any financial apps or websites that you use regularly.  On a scale of 0 to 10, how likely are you to recommend <mention brand> to a friend or colleague?  ***Ngayon ay isipin ninyo ang lahat ng e-wallet/mobile money/mobile bank/ e-remittance/ anumang financial apps o websites na regular ninyong ginagamit.***  ***Gamit ang scale na 0 to 10, gaano kamalamang na irerekumenda ninyo ang <mention brand> sa inyong kaibigan o katrabaho? [SA]*** | | | | | | | | | | | | |
|  | | | 0 - Not at all likely  ***Talagang hindi malamang*** | 1 | 2 | 3 | 4 | 5 - | 6 | 7 | 8 | 9 | 10 - Highly likely  ***Talagang malamang*** |
| (R1) | | Gcash | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 |
| (R2) | | PayMaya / Maya | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 |
| (R3) | | Coins.ph | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 |
| (R4) | | PayPal | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 |
| (R7) | | GrabPay | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 |
| (R11) | | CLIQQ | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 |
| (R12) | | BPI Mobile/ Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 |
| (R13) | | BDO Mobile/ Online | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 |
| (R23) | | ShopeePay | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 |

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| **SECTION 15. AD EVALUATION** |

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| **SECTION 15.1: AD EVALUATION II LENDING MASTERBRAND**  **NOTE TO FR:** Give the **unbranded photoboard** to the respondent before proceeding to this section  **READ OUT:**  Now we would like to show you some images of an advertisement / promotional material. Please look at the images for the following ad.  **Ngayon, may ipapakita akong mga litrato ng mga patalastas / promotional material. Paki-tignan lang po ang mga litrato para sa ad na ito.**  **AD TO BE SHOWN**  Image preview |

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| **LM1** | **ASK ALL**  **AD RECOGNITION**  I would like you to tell me if you have actually seen this ad recently.  **Pakisabi po sa akin kung nakita ninyo ang patalastas na ito kamakailan lang. [SA]** | Code | Route |
|  | Yes | 01 |  |
|  | No | 02 |  |
|  | Don't Know / Not Sure (DO NOT READ) | 03 |  |

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| **LM2** | **ASK IF LM1 = CODE 1**  **ASK AMONG AWARE OF THE AD**  **SHOW SCREEN**  **AD VIEWED FREQUENCY**  How many times have you seen this ad?  **Gaano kadaming beses nyo na nakita ang ad na ito?** | Code  (62021) | Route |
|  | Once | 01 |  |
|  | Twice | 02 |  |
|  | Thrice | 03 |  |
|  | 4 times and more | 04 |  |

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| **LM3** | **ASK IF LM1 = CODE 1**  **ASK AMONG AWARE OF THE AD**  **NOTE TO FR:**  **DO NOT SHOW SCREEN**  **SHOW PHOTOBOARD OF AD ONLY. DO NOT SHOW BRAND LIST.**  **BRAND LINK**  What brand was this ad for? [MA]  **Ano ang brand na ipinatalastas? [MA]**  **NOTE TO INTERVIEWER**: Probe specific answer. Example if mention, e-wallet, what brand of e-wallet. If bank, which bank is it for? May write multiple answer. |  |  |
|  | **GCash** | 1 |  |
|  | PayMaya/Maya | 2 |  |
|  | BPI | 3 |  |
|  | BDO | 4 |  |
|  | ShopeePay | 5 |  |
|  | Others: Specify | 6 |  |
|  | Others: Specify | 7 |  |
|  | Others: Specify | 8 |  |
|  | I can’t recall  **Hindi ko matandaan** | 99 |  |

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| **NOTE TO PROGRAMMER:**  **SHOW INSTRUCTION IF LM3 IS NOT CODE 1**  **FR INSTRUCTION:**  **IF INCORRECT BRAND RECALL, TELL RESPONDENT THAT IT IS FOR GCASH. HANDOVER THE PHOTOBOARD FOR THE BRANDED AD**  **MATERIAL TO BE SHOWN IF INCORRECT BRAND RECALL**  Image preview |

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| **LM4** | **ASK IF LM1 = CODE 1**  **ASK AMONG AWARE OF THE AD**  **SHOW SCREEN**  **IF LM3 IS NOT CODE 1, SHOW BRANDED AD**  **SOURCES OF AD AWARENESS**  Where have you seen or heard this ad?  **Saan niyo nakita o narinig ang mga patalastas na ito? [MA]** | Code  (62031) | Route |
|  | Company Website (Official Website) | 1 |  |
|  | Events | 2 |  |
|  | Family/relatives | 3 |  |
|  | Friends/colleagues | 4 |  |
|  | Online articles (blogs, reviews, news) | 5 |  |
|  | Online videos (including ads) | 6 |  |
|  | Social media (including ads) (NET) (HIDE) | 7 |  |
|  | Facebook (including ads) (HIDE) | 8 |  |
|  | Facebook Post | 9 |  |
|  | Facebook Fanpage | 10 |  |
|  | Twitter (including ads) | 11 |  |
|  | Instagram (including ads) | 12 |  |
|  | YouTube (including ads) | 13 |  |
|  | TikTok (including ads) | 14 |  |
|  | Out-of-Home (OOH) (e.g., billboards and posters) | 15 |  |
|  | Influencers | 16 |  |
|  | Others, please specify:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 98 |  |

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| **LM5** | **ASK IF LM1 = CODE 1**  **ASK AMONG AWARE OF THE AD**  **IF LM3 IS NOT CODE 1, SHOW BRANDED AD**  **NOTE TO FR: PROBE FOR VAGUE OR INCOMPLETE RESPONSES**  **DETAILED RECALL OF AD - MESSAGE DELIVERY**  What do you think was the main thing the ad was trying to communicate to you?  PROBE: What else? Anything else?  **Ano sa palagay niyo ang pangunahing mensahe na nais iparating ng patalastas sa inyo?**  **PROBE: Ano pa po? Meron pa po ba? [OE]** | |
|  | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  |
|  | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  |

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| **LM6** | **ASK IF LM1 = CODE 1**  **ASK AMONG AWARE OF THE AD**  **IF LM3 IS NOT CODE 1, SHOW BRANDED AD**  **SHOW SCREEN**  **ACTION AFTER AD**  Still thinking of this ad, do you agree strongly, agree somewhat, or disagree with the following statements? Please use this scale, wherein ‘1’ means agree strongly, ‘2’ means agree somewhat, and ‘3’ means disagree.  **Kung iisipin pa rin ang patalastas na ito, kayo po ba ay talagang sumasang-ayon, medyo sumasang-ayon o di-sumasang-ayon sa mga susunod na mga pangungusap? Paki-gamit po ang skala na ito kung saan ang ‘1’ ay talagang sumasang-ayon, ang ‘2’ ay medyo sumasang-ayon, at ang ‘3’ ay di-sumasang-ayon. [HAND OVER STRIPS TO RESPONDENT] [SA]** |  | Code | Route |
|  |  | Agree Strongly | Agree Somewhat | Disagree |
|  |  | **Talagang Sumasang-ayon** | **Medyo Sumasang-ayon** | **Di-Sumasang-ayon** |
|  | Made me want to use GCash more in my transactions  **Ginusto kong gamitin ang GCash ng mas madalas sa aking mga transaksyon** | 1 | 2 | 3 |
|  | I became more interested in other GCash features  **Mas naging interesado ako sa iba pang GCash features** | 1 | 2 | 3 |
|  | I will likely recommend GCash to other people  **Irerekomenda ko ang GCash sa ibang tao** | 1 | 2 | 3 |
|  | Made me want to use GCash over other brands for my transactions  **Ginusto kong gamitin ang GCash kaysa sa ibang brands para sa aking mga transaksyon** | 1 | 2 | 3 |
|  | Made me want to try at least one of the GCash borrow products (GGives,GLoan, GCredit)  **Ginusto kong subukan kahit isa mga produkto ng GCash para humiram at umutang** | 1 | 2 | 3 |
|  | Made me want to use GCash's GCredit to pay for my bills  **Ginusto kong gamitin ang GCredit ng GCash para magbayad ng bills** | 1 | 2 | 3 |
|  | Made me want to use GCash’s GGvives to upgrade my gadgets  **Ginusto kong gamitin ang GGives ng GCash para mag-upgrade ng gadgets ko** | 1 | 2 | 3 |
|  | Made me want to use GCash’s GLoan to apply for business loans  **Ginusto kong gamitin ang GLoan ng GCash para mag-apply ng mga loans pang puhunan** | 1 | 2 | 3 |
|  | Made me feel that I can attain my dreams and goals with the help of these GCash products (GCredit, GLoan, GGives)  **Pakiramdam ko na kaya kong abutin ang mga pangarap ko dahil sa tulong ng GCash** | 1 | 2 | 3 |

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| **LM7** | **ASK IF LM1 = CODE 1**  **ASK AMONG AWARE OF THE AD**  **IF LM3 IS NOT CODE 1, SHOW BRANDED AD**  **SHOW SCREEN**  **AD EVALUATION METRICS**  **SHOW CARD OF SCALE**  We are going to show you some phrases that can be used to describe this advertisement. For each phrase, please indicate on the scale how much you agree or disagree with it.  **May ipapakita kami sa inyo na mga pangungusap na maaring maglarawan sa patalastas na ito. Para sa bawat pangungusap, pakisabi kung gaano kayo sumasang-ayon o hindi sumasang-ayon**. **[HAND OVER STRIPS TO RESPONDENT] [SA]** |  | Code  (62135) | Route |
|  |  | Agree Strongly | Agree Somewhat | Disagree |
|  |  | **Talagang Sumasang-ayon** | **Medyo Sumasang-ayon** | **Di-Sumasang-ayon** |
|  | The ad is unique and different  **Ang patalastas na ito ay walang kapareho o naiiba** | 1 | 2 | 3 |
|  | The ad was very enjoyable to watch  **Nakakatuwang panoorin ang patalastas na ito** | 1 | 2 | 3 |
|  | The ad told me something new  **May bagong sinasabi ang patalastas na ito** | 1 | 2 | 3 |
|  | What was told in the ad is relevant to me  **Ang sinabi ng patalastas ay naaangkop sa akin** | 1 | 2 | 3 |
|  | The ad increased my interest in the brand  **Napataas ng patalastas ang aking interes sa brand.** | 1 | 2 | 3 |
|  | You found it difficult to believe what the said  **Nahirapan kang paniwalaan ang sinasabi ng patalastas na ito** | 1 | 2 | 3 |
|  | The ad is meaningful for me  **Ang patalastas na ito ay makabuluhan para sakin** | 1 | 2 | 3 |
|  | This ad is fit for the brand  **Ang patalastas na ito ay bagay para sa brand** | 1 | 2 | 3 |

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| **~~SECTION 15.2: AD EVALUATION II FORTRESS INNVOVATION~~**  **~~NOTE TO FR:~~** ~~Give the~~ **~~unbranded photoboard~~** ~~to the respondent before proceeding to this section~~  **~~READ OUT:~~**  ~~Now we would like to show another image of an advertisement / promotional material. Please look at the images for the following ad.~~  **~~Ngayon, may ipapakita po ulit akong mga litrato ng mga patalastas / promotional material. Paki-tignan lang po ang mga litrato para sa ad na ito.~~**  **~~AD TO BE SHOWN~~**  ~~Image preview~~ |

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| ~~QFI1~~ | **~~ASK ALL~~**  **~~AD RECOGNITION~~**  **~~SHOW PHOTOBOARD~~**  ~~I would like you to tell me if you have actually seen this ad recently.~~  **~~Pakisabi po sa akin kung nakita ninyo ang patalastas na ito kamakailan lang.~~**  **~~IF RESPONDENT ANSWERED CODE 1 (YES), ASK FI2 [SA]~~** | ~~Code~~ | ~~Route~~ |
|  | ~~Yes~~ | ~~01~~ |  |
|  | ~~No~~ | ~~02~~ |  |
|  | ~~Don't Know / Not Sure (DO NOT READ)~~ | ~~03~~ |  |

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| ~~QFI2~~ | **~~ASK IF FI1 = 1~~**  **~~ASK AMONG AWARE OF THE AD~~**  **~~AD VIEWED FREQUENCY~~**  **~~SHOW SCREEN~~**  ~~How many times have you seen this ad?~~  **~~Gaano kadaming beses nyo na nakita ang ad na ito?~~** | ~~Code~~  ~~(62021)~~ | ~~Route~~ |
|  | ~~Once~~ | ~~01~~ |  |
|  | ~~Twice~~ | ~~02~~ |  |
|  | ~~Thrice~~ | ~~03~~ |  |
|  | ~~4 times and more~~ | ~~04~~ |  |

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| ~~QFI3~~ | **~~ASK IF FI1 = 1~~**  **~~ASK AMONG AWARE OF THE AD~~**  **~~NOTE TO FR:~~**  **~~DO NOT SHOW SCREEN~~**  **~~SHOW PHOTOBOARD OF AD ONLY. DO NOT SHOW BRAND LIST.~~**  **~~BRAND LINK~~**  **~~SHOW PHOTOBOARD OF AD ONLY. DO NOT SHOW BRAND LIST.~~**  ~~What brand was this ad for? [MA]~~  **~~Ano ang brand na ipinatalastas? [MA]~~**  **~~NOTE TO INTERVIEWER~~**~~: Probe specific answer. Example if mention, e-wallet,~~  ~~what brand of e-wallet. If bank, which bank is it for? May write multiple answer.~~ |  |  |
|  | **~~GCash~~** | ~~1~~ |  |
|  | ~~PayMaya/Maya~~ | ~~2~~ |  |
|  | ~~BPI~~ | ~~3~~ |  |
|  | ~~BDO~~ | ~~4~~ |  |
|  | ~~ShopeePay~~ | ~~5~~ |  |
|  | ~~Others: Specify~~ | ~~6~~ |  |
|  | ~~Others: Specify~~ | ~~7~~ |  |
|  | ~~Others: Specify~~ | ~~8~~ |  |
|  | ~~I can’t recall~~  **~~Hindi ko matandaan~~** | ~~99~~ |  |

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| **~~NOTE TO PROGRAMMER:~~**  **~~SHOW INSTRUCTION IF FI3 IS NOT CODE 1~~**  **~~FR INSTRUCTION:~~**  **~~IF INCORRECT BRAND RECALL, TELL RESPONDENT THAT IT IS FOR GCASH. HANDOVER THE PHOTOBOARD FOR THE BRANDED AD~~**  **~~MATERIAL TO BE SHOWN IF INCORRECT BRAND RECALL~~**  ~~Image preview~~ |

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| ~~QFI4~~ | **~~ASK IF FI1 = 1~~**  **~~ASK AMONG AWARE OF THE AD~~**  **~~SHOW SCREEN~~**  **~~IF FI3 IS CODE 1, SHOW UNBRANDED AD~~**  **~~IF FI3 IS NOT CODE 1, SHOW BRANDED AD~~**  **~~SOURCES OF AD AWARENESS~~**  **~~SHOW SCREEN~~**  ~~Where have you seen or heard this ad?~~  **~~Saan niyo nakita o narinig ang mga patalastas na ito? [MA]~~** | ~~Code~~  ~~(62031)~~ | ~~Route~~ |
|  | ~~Ads while browsing internet/Website ads (excluding social media)~~  ~~(Please specify site)~~ | ~~1~~ |  |
|  | ~~Company Website (Official Website)~~ | ~~2~~ |  |
|  | ~~Events~~ | ~~4~~ |  |
|  | ~~Family/relatives~~ | ~~5~~ |  |
|  | ~~Friends/colleagues~~ | ~~6~~ |  |
|  | ~~Online articles (blogs, reviews, news)~~ | ~~7~~ |  |
|  | ~~Online videos (including ads)~~ | ~~8~~ |  |
|  | ~~Social media (including ads) (NET) (HIDE)~~ | ~~10~~ |  |
|  | ~~Facebook (including ads) (HIDE)~~ | ~~11~~ |  |
|  | ~~Facebook Post~~ | ~~12~~ |  |
|  | ~~Facebook Fanpage~~ | ~~13~~ |  |
|  | ~~Twitter (including ads)~~ | ~~14~~ |  |
|  | ~~Instagram (including ads)~~ | ~~15~~ |  |
|  | ~~YouTube (including ads)~~ | ~~16~~ |  |
|  | ~~TikTok (including ads)~~ | ~~17~~ |  |
|  | ~~Influencers~~ | ~~19~~ |  |
|  | ~~Others, please specify:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_~~ | ~~91~~ |  |

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| --- | --- | --- |
| ~~QFI5~~ | **~~ASK IF FI1 = 1~~**  **~~ASK AMONG AWARE OF THE AD~~**  **~~SHOW SCREEN~~**  **~~IF FI3 IS CODE 1, SHOW UNBRANDED AD~~**  **~~IF FI3 IS NOT CODE 1, SHOW BRANDED AD~~**  **~~DETAILED RECALL OF AD - MESSAGE DELIVERY~~**  **~~SHOW SCREEN~~**  ~~What do you think was the main thing the ad was trying to communicate to you?~~  ~~PROBE: What else? Anything else?~~  **~~Ano sa palagay niyo ang pangunahing mensahe na nais iparating ng patalastas sa inyo?~~**  **~~PROBE: Ano pa po? Meron pa po ba?~~**  **~~PROBE FOR VAGUE/ INCOMPLETE COMMENTS.~~** | |
|  | ~~\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_~~ | ~~(62051-62134)~~ |
|  | ~~\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_~~ |  |

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| ~~QFI6~~ | **~~ASK IF FI1 = 1~~**  **~~ASK AMONG AWARE OF THE AD~~**  **~~SHOW SCREEN~~**  **~~IF FI3 IS CODE 1, SHOW UNBRANDED AD~~**  **~~IF FI3 IS NOT CODE 1, SHOW BRANDED AD~~**  **~~ACTION AFTER AD~~**  **~~SHOW SCREEN~~**  ~~Still thinking of this ad, do you agree strongly, agree somewhat, or disagree with the following statements? Please use this scale, wherein ‘1’ means agree strongly, ‘2’ means agree somewhat, and ‘3’ means disagree.~~  **~~Kung iisipin pa rin ang patalastas na ito, kayo po ba ay talagang sumasang-ayon, medyo sumasang-ayon o di-sumasang-ayon sa mga susunod na mga pangungusap? Paki-gamit po ang skala na ito kung saan ang ‘1’ ay talagang sumasang-ayon, ang ‘2’ ay medyo sumasang-ayon, at ang ‘3’ ay di-sumasang-ayon. [HAND OVER STRIPS TO RESPONDENT]~~**  ~~[SA]~~ |  | ~~Code~~  ~~(62135)~~ | ~~Route~~ |
|  |  | ~~Agree Strongly~~ | ~~Agree Somewhat~~ | ~~Disagree~~ |
|  |  | **~~Talagang Sumasang-ayon~~** | **~~Medyo Sumasang-ayon~~** | **~~Di-Sumasang-ayon~~** |
|  | ~~Made me want to use GCash more in my transactions~~  **~~Ginusto kong gamitin ang GCash ng mas madalas sa aking mga transaksyon~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~I became more interested in other GCash features~~  **~~Mas naging interesado ako sa iba pang GCash features~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~I will likely recommend GCash to other people~~  **~~Irerekomenda ko ang GCash sa ibang tao~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~Made me want to use GCash over other brands for my transactions~~  **~~Ginusto kong gamitin ang GCash kaysa sa ibang brands para sa aking mga transaksyon~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~Made me want to stay hopeful and pursue progress with GCash~~  **~~Ginusto kong patuloy na umasa at umunlad kasama ang GCash~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~Made me want to try GCrypto~~  **~~Ginusto kong subukan ang GCrypto~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~Made me want to try GStocks~~  **~~Ginusto kong subukan ang GStocks~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~Made me want to try GCash Overseas~~  **~~Ginusto kong subukan ang GCash Overseas~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~Made me want to try GCash Global Pay~~  **~~Ginusto kong subukan ang GCash Global Pay~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~Made me want to use GCash to prepare for the future as early as now~~  **~~Ginusto kong gamitin ang GCash para maghanda para sa aking kinabukasan ngayon~~** | ~~1~~ | ~~2~~ | ~~3~~ |

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| ~~QFI7~~ | **~~ASK IF FI1 = 1~~**  **~~ASK AMONG AWARE OF THE AD~~**  **~~SHOW SCREEN~~**  **~~IF FI3 IS CODE 1, SHOW UNBRANDED AD~~**  **~~IF FI3 IS NOT CODE 1, SHOW BRANDED AD~~**  **~~AD EVALUATION METRICS~~**  **~~SHOW CARD OF SCALE~~**  ~~We are going to show you some phrases that can be used to describe this advert. For each phrase, please indicate on the scale how much you agree or disagree with it.~~  **~~May ipapakita kami sa inyo na mga pangungusap na maaring maglarawan sa patalastas na ito. Para sa bawat pangungusap, pakisabi kung gaano kayo sumasang-ayon o hindi sumasang-ayon~~**~~.~~ **~~[HAND OVER STRIPS TO RESPONDENT]~~**  ~~[SA]~~ |  | ~~Code~~  ~~(62135)~~ | ~~Route~~ |
|  |  | ~~Agree Strongly~~ | ~~Agree Somewhat~~ | ~~Disagree~~ |
|  |  | **~~Talagang Sumasang-ayon~~** | **~~Medyo Sumasang-ayon~~** | **~~Di-Sumasang-ayon~~** |
|  | ~~The ad is unique and different~~  **~~Ang patalastas na ito ay walang kapareho o naiiba~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~The ad was very enjoyable to watch~~  **~~Nakakatuwang panoorin ang patalastas na ito~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~The ad told me something new~~  **~~May bagong sinasabi ang patalastas na ito~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~What was told in the ad is relevant to me~~  **~~Ang sinabi ng patalastas ay naaangkop sa akin~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~The ad increased my interest in the brand~~  **~~Napataas ng patalastas ang aking interes sa brand.~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~You found it difficult to believe what the said~~  **~~Nahirapan kang paniwalaan ang sinasabi ng patalastas na ito~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~The ad is meaningful for me~~  **~~Ang patalastas na ito ay makabuluhan para sakin~~** | ~~1~~ | ~~2~~ | ~~3~~ |
|  | ~~This ad is fit for the brand~~  **~~Ang patalastas na ito ay bagay para sa brand~~** | ~~1~~ | ~~2~~ | ~~3~~ |

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| **SECTION 15.3: AD EVALUATION II MERRY G**  **NOTE TO FR:** Give the **unbranded photoboard** to the respondent before proceeding to this section. **Show photoboard for 30 seconds**  **READ OUT:**  Now we would like to show you some images of an advertisement / promotional material. Please look at the images for the following ad.  **Ngayon, may ipapakita akong mga litrato ng mga patalastas / promotional material. Paki-tignan lang po ang mga litrato para sa ad na ito.**  **AD TO BE SHOWN**  Image preview |

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| QM1 | **ASK ALL**  **AD RECOGNITION**  I would like you to tell me if you have actually seen this ad recently.  **Pakisabi po sa akin kung nakita ninyo ang patalastas na ito kamakailan lang.**  **IF RESPONDENT ANSWERED CODE 1 (YES), ASK QM2 [SA]** | Code | Route |
|  | Yes | 01 |  |
|  | No | 02 |  |
|  | Don't Know / Not Sure (DO NOT READ) | 03 |  |

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| --- | --- | --- | --- |
| QM2 | **ASK IF** **QM1 = 1** **(ASK AMONG THOSE WHO MENTIONED THAT THEY HAVE SEEN THE AD)**  **SHOW SCREEN**  **AD VIEWED FREQUENCY**  How many times have you seen this ad?  **Gaano kadaming beses nyo na nakita ang ad na ito?** | Code  (62021) | Route |
|  | Once | 01 |  |
|  | Twice | 02 |  |
|  | Thrice | 03 |  |
|  | 4 times and more | 04 |  |

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| QM3 | **ASK IF** **QM1 = 1** **(ASK AMONG THOSE WHO MENTIONED THAT THEY HAVE SEEN THE AD)**  **SHOW UNBRANDED PHOTOBOARD OF AD ONLY. DO NOT SHOW BRAND LIST.**  **BRAND LINK**  What brand was this ad for? [MA]  **Ano ang brand na ipinatalastas? [MA]**  **NOTE TO INTERVIEWER**: Probe specific answer. Example if mention, e-wallet,  what brand of e-wallet. If bank, which bank is it for? May write multiple answer. |  |  |
|  | **GCash** | 1 |  |
|  | PayMaya/Maya | 2 |  |
|  | BPI | 3 |  |
|  | BDO | 4 |  |
|  | ShopeePay | 5 |  |
|  | Others: Specify | 6 |  |
|  | Others: Specify | 7 |  |
|  | Others: Specify | 8 |  |

**FR AND SP INSTRUCTION:**

**IF INCORRECT BRAND RECALL, TELL RESPONDENT THAT IT IS FOR GCASH.**

**SHOW THE VIDEO TO ALL RESPONDENTS AND ASK THE RESPONDENT TO WATCH IT. ONCE DONE WATCHING THE VIDEO PROCEED TO THE NEXT QUESTION:**

**IF QM1 = CODE 1 (AMONG AWARE OF AD), ASK QM4 ONWARDS**

**IF QM2 = CODE 2 (AMONG NOT AWARE OF AD, ASK QM5 ONWARDS**

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| --- | --- | --- | --- |
| QM4 | **ASK IF QM1 = CODE 1**  **ASK AMONG AWARE OF AD**  **SOURCES OF AD AWARENESS**  **SHOW SCREEN**  Where have you seen or heard this ad?  **Saan niyo nakita o narinig ang mga patalastas na ito? [MA]** | Code  (62031) | Route |
|  | Events | 4 |  |
|  | Family/relatives | 5 |  |
|  | Friends/colleagues | 6 |  |
|  | Online articles (blogs, reviews, news) | 7 |  |
|  | Online videos (including ads) | 8 |  |
|  | Social media (including ads) (NET) (HIDE) | 10 |  |
|  | Facebook (including ads) (HIDE) | 11 |  |
|  | Facebook Post | 12 |  |
|  | Facebook Fanpage | 13 |  |
|  | Twitter (including ads) | 14 |  |
|  | Instagram (including ads) | 15 |  |
|  | YouTube (including ads) | 16 |  |
|  | TikTok (including ads) | 17 |  |
|  | OOH | 18 |  |
|  | Influencers | 19 |  |
|  | Others, please specify:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 91 |  |

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| QM5 | **ASK ALL**  **DETAILED RECALL OF AD - MESSAGE DELIVERY**  What do you think was the main thing the ad was trying to communicate to you?  PROBE: What else? Anything else?  **Ano sa palagay niyo ang pangunahing mensahe na nais iparating ng patalastas sa inyo?**  **PROBE: Ano pa po? Meron pa po ba?**  **PROBE FOR VAGUE/ INCOMPLETE COMMENTS.** | |
|  | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | (62051-62134) |
|  | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  |

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| QM6 | **ASK ALL**  **SHOW SCREEN**  **FREEZE HEADER**  **ACTION AFTER AD**  Still thinking of this ad, do you agree strongly, agree somewhat, or disagree with the following statements? Please use this scale, wherein ‘1’ means agree strongly, ‘2’ means agree somewhat, and ‘3’ means disagree.  **Kung iisipin pa rin ang patalastas na ito, kayo po ba ay talagang sumasang-ayon, medyo sumasang-ayon o di-sumasang-ayon sa mga susunod na mga pangungusap? Paki-gamit po ang skala na ito kung saan ang ‘1’ ay talagang sumasang-ayon, ang ‘2’ ay medyo sumasang-ayon, at ang ‘3’ ay di-sumasang-ayon.**   |  |  |  | | --- | --- | --- | | 1 | 2 | 3 | | Agree Strongly | Agree Somewhat | Disagree | | **Talagang Sumasang-ayon** | **Medyo Sumasang-ayon** | **Di-Sumasang-ayon** |   [SA] |  | Code  (62135) | Route |
|  |  | Agree Strongly | Agree Somewhat | Disagree |
|  |  | **Talagang Sumasang-ayon** | **Medyo Sumasang-ayon** | **Di-Sumasang-ayon** |
|  | Made me want to use GCash more in my transactions  **Mas gusto ko nang gamitin ang GCash ng mas madalas sa aking mga transaksyon** | 1 | 2 | 3 |
|  | I became more interested in other GCash features  **Mas naging interesado ako sa iba pang GCash features** | 1 | 2 | 3 |
|  | I will likely recommend GCash to other people  **Irerekomenda ko ang GCash sa ibang tao** | 1 | 2 | 3 |
|  | Made me want to use GCash over other brands for my transactions  **Mas gusto ko nang gamitin ang GCash kaysa sa ibang brands para sa aking mga transaksyon** | 1 | 2 | 3 |
|  | Made me want to use GCash to pay online and in-store for all my Christmas needs  **Mas gusto ko nang gamitin ang GCash pambayad online at sa store para sa lahat ng mga kailangan ko ngayong Pasko** | 1 | 2 | 3 |
|  | Made me want to use GCash for sending and receiving money to others this Christmas  **Mas gusto ko nang gamitin ang GCash sa pag-send at pag-receive ng pera sa iba ngayong Pasko** | 1 | 2 | 3 |
|  | Made me want to use GCash to borrowing money in GCash via GLoan, GCredit and GGives to pay for all my Christmas needs  **Mas gusto ko nang gamitin ang GCash para humiram ng pera sa GLoan, GCredit and GGives para mabayaran ang mga kailangan ko ngayong Pasko** | 1 | 2 | 3 |
|  | The song, dance, and the endorsers in the video made me want to use GCash as my preferred mode of payment this Christmas.  **Mas gusto ko nang gamitin ang GCash bilang mode of payment ngayong Pasko dahil sa music, sayaw, at endorsers ng video** | 1 | 2 | 3 |

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| --- | --- | --- | --- | --- |
| QM7 | **ASK ALL**  **SHOW SCREEN**  **FREEZE HEADER**  **AD EVALUATION METRICS**  **SHOW CARD OF SCALE**  We are going to show you some phrases that can be used to describe this advert. For each phrase, please indicate on the scale how much you agree or disagree with it.  **May ipapakita kami sa inyo na mga pangungusap na maaring maglarawan sa patalastas na ito. Para sa bawat pangungusap, pakisabi kung gaano kayo sumasang-ayon o hindi sumasang-ayon**. **[HAND OVER STRIPS TO RESPONDENT]**  [SA] |  | Code  (62135) | Route |
|  |  | Agree Strongly | Agree Somewhat | Disagree |
|  |  | **Talagang Sumasang-ayon** | **Medyo Sumasang-ayon** | **Di-Sumasang-ayon** |
|  | The ad is unique and different  **Ang patalastas na ito ay walang kapareho o naiiba** | 1 | 2 | 3 |
|  | The ad was very enjoyable to watch  **Nakakatuwang panoorin ang patalastas na ito** | 1 | 2 | 3 |
|  | The ad told me something new  **May bagong sinasabi ang patalastas na ito** | 1 | 2 | 3 |
|  | What was told in the ad is relevant to me  **Ang sinabi ng patalastas ay naaangkop sa akin** | 1 | 2 | 3 |
|  | The ad increased my interest in the brand  **Napataas ng patalastas ang aking interes sa brand.** | 1 | 2 | 3 |
|  | You found it difficult to believe what the said  **Nahirapan kang paniwalaan ang sinasabi ng patalastas na ito** | 1 | 2 | 3 |
|  | The ad is meaningful for me  **Ang patalastas na ito ay makabuluhan para sakin** | 1 | 2 | 3 |
|  | This ad is fit for the brand  **Ang patalastas na ito ay bagay para sa brand** | 1 | 2 | 3 |

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| **SECTION 14. DIGITAL ADOPTION AND OTHER INCIDENCE Qs** |

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| **DO1** | **ASK ALL**  **SHOW SCREEN**  **NOTE TO FR: SHOW PHOTOBOARD FOR CODE 3 AND 4**  **[MA] CODE 99**  **NOTE TO PROGRAMMER: SHOW PHOTO FOR CODE 3 AND CODE 4**  **MOBILE DEVICE OWNERSHIP**  Which of the following devices do you currently own and personally use?  **Alin sa mga sumusunod na devices ang mayroon ka sa kasalukuyan at personal mo na ginagamit? [MA]** | Code | Route |
|  | 5G-capable smartphone, specify brand and model (ex. Samsung Galaxy S21 5G: \_\_\_\_\_\_\_\_\_\_)  **5G-capable smartphone, pakispecify brand at model (ex. Samsung Galaxy S21 5G: \_\_\_\_\_\_\_\_\_\_)** | 1 |  |
|  | 4G-capable smart phone, specify brand and model (\_\_\_\_\_\_\_\_\_\_\_\_\_)  **4G-capable smartphone, pakispecify brand at model (\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)** | 2 |  |
|  | Feature Phone (It has internet capabilities, supports 3G, it can have a touchpad/touchscreen but not an OS. Can't download apps.)  ***Feature Phone (maaring may internet browser at 3G, pero walang operating system. Hindi maaaring magdownload ng apps)*** | 3 |  |
|  | Basic/Keypad Phone (It has no internet capabilities.)  ***Basic/Keypad Phone (hindi maaaring maka-connect sa internet)*** | 4 |  |
|  | None, I do not have a personal mobile device  **Wala, wala akong personal na mobile device** | 99 |  |

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| **DO2** | **ASK ALL**  **DO NOT ALLOW 0**  **INCLUDE RESPONSES IN DO1**  **NUMBER OF MOBILE DEVICES CURRENTLY OWNED**  You mentioned that you currently own the following devices. Could you please let us know how many of each of the following do you *personally own*?  **Nabanggit ninyo kanina na mayroon kayo ng mga sumusunod na devices. Maaari ninyo po bang sabihin sa akin kung ilan sa bawat sumusunod ang *personal mong pagmamay-ari*?** | | | | | |
| (R1) | | 5G-capable smartphone  **5G-capable smartphone** |  |  |  |  | |
| (R2) | | 4G-capable smartphone  **4G-capable smartphone** |  |  |  |  | |
| (R3) | | Feature Phone (It has internet capabilities, supports 3G, it can have a touchpad/touchscreen but not an OS. Can't download apps.)  ***Feature Phone (maaring may internet browser at 3G, pero walang operating system. Hindi maaaring magdownload ng apps)*** |  |  |  |  | |
| (R4) | | Basic/Keypad Phone (It has no internet capabilities.)  ***Basic/Keypad Phone (hindi maaaring maka-connect sa internet)*** |  |  |  |  | |

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| Q66a | ASK IF DO1 OR (1-3)  ASK AMONG THOSE WHO HAVE A PERSONAL DEVICE WITH INTERNET CAPABILITIES    **INTERNET CONNECTION (ACCESS POINT)**  **SHOW SCREEN**  Which of the following access points did you use to access the internet in the past 4 weeks? You may select more than one.  ***Alin sa mga sumusunod na access points ang ginamit mo para maka-connect sa internet sa huling 4 na linggo? Maaari kang pumili ng higit sa isa.*** [MA] | Code | Route |
|  | **ACCESS POINT** |  |  |
|  | Internet Café/Pisonet (internet access using computer owned by shop) | 01 |  |
|  | Office/School internet | 02 |  |
|  | Mobile Data | 03 |  |
|  | Free Public Wi-Fi (free internet access in public places like malls, coffee shops/cafes, restaurants, bus, airport, parks, train/bus stations, terminals, city/municipal hall, etc.)  ***Libreng Public Wi-Fi (libreng access sa mga pampublikong lugar tulad ng malls, coffee shops/cafes, restaurants, bus, airport, parks, train/bus stations, terminals, city/municipal hall, atbp.)*** | 04 |  |
|  | Paid Public Wi-Fi(internet access in public places like malls, coffee shops/cafes, restaurants, bus, airport, parks, train/bus stations, terminals, city/municipal hall, etc., paid access after exceeding free GB)  ***Binayarang Public Wi-Fi (internet access sa mga pampublikong lugar tulad ng malls, coffee shops/cafes, restaurants, bus, airport, parks, train/bus stations, terminals, city/municipal hall, atbp., may bayad pagkatapos maubos ang libreng GB)*** | 05 |  |
|  | Mobile Hotspot/Tether | 06 |  |
|  | Wi-Fi Tingi/WiFi Hotspot Voucher (bought from store/electronic machine or kiosk/other retailers, provided with username and password; with time validity and limited data/GB allocation)  ***Wi-Fi Tingi/WiFi Hotspot Voucher (binili sa store/electronic machine o kiosk/ibang retailer, may binigay na username at password; may oras ang paggamit at limitado ang data/GB allocation)*** | 07 |  |
|  | Owned paid access to internet connection/Wi-Fi at home  ***Sariling bayad ng access sa internet connection / Wi-Fi at home*** | 09 |  |
|  | Paid access to internet connection/Wi-Fi at home of neighbor/relative/friend (shared payment agreement) ***Nakikihati sa bayad ng access sa internet connection / Wi-Fi at home ng kapitbahay/ kamag-anak/ kaibigan (shared payment agreement)*** | 08 |  |
|  | Others, specify: \_\_\_\_\_\_\_ | 91 |  |

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| Q66b | ASK IF DO1 OR (1-3)  ASK AMONG THOSE WHO HAVE A PERSONAL DEVICE WITH INTERNET CAPABILITIES  IF **DO1 = CODE 1 SHOW Q66B = CODE 9**  IF **DO1 = CODE 2 SHOW Q66B = CODE 30**  IF **DO1 = CODE 3 SHOW Q66B = CODE 10**  IF **DO1 = CODE 5 SHOW Q66B = CODE 13**  **INTERNET CONNECTION (DEVICE USED)**  **SHOW SCREEN**  Which of the following devices did you use to access the internet in the past 4 weeks? You may select more than one.  ***Alin sa mga sumusunod na devices ang ginamit mo para maka-connect sa internet sa huling 4 na linggo? Maaari kang pumili ng higit sa isa.***[MA] | Codes | Route |
|  | 5G-capable smart phone | 09 |  |
|  | 4G-capable smart phone | 30 |  |
|  | Feature Phone (It has internet capabilities, supports 3G, it can have a touchpad/touchscreen but not an OS. Can't download apps.)  ***Feature Phone (maaring may internet browser at 3G, pero walang operating system. Hindi maaaring magdownload ng apps)*** | 10 |  |
|  | Others, specify: \_\_\_\_\_\_\_\_\_ | 91 |  |
|  | None, I did not access the internet in the past 4 weeks  ***Wala, hindi ako nag-internet sa nakaraang 4 na linggo*** | 99 |  |

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| Q65 | **[Q4 MOVED]**  ASK ALL  **DIGITAL ADOPTION BEHAVIOR**  **SHOW SCREEN**  Now, let us talk about digital adoption.  Digital adoption is about the adjustments or changes that an individual does to adapt to new technology. It involves adapting in terms of how the individual approaches technology and altering the way they go about their daily activities.  From the 6 levels of digital adoption behavior shown below, which of the following best describes you?  ***Ngayon naman ay pag-usapan natin ang tungkol sa digital adoption.***  ***Ang digital adoption ay tungkol sa mga pag-aayos at pagbabago na isinasagawa ng isang tao upang makibagay sa bagong teknolohiya. Ukol ito sa pagbabago ng paningin tungkol sa teknolohiya at epekto nito sa mga pang araw-araw na gawain.***  ***Mula sa 6 na lebel ng digital adoption behavior na makikita sa ibaba, alin sa mga sumusunod ang pinaka naglalarawan sa inyo?***[SA] | Code | Route |
|  | I just follow and use the technology available and make the best of it.  ***Sumusunod lang ako at gumagamit ng teknolohiya na meron na*** | 1 |  |
|  | I make small changes as new technologies come. I explore them but do not necessarily adopt it immediately.  ***Maliliit na pagbabago lamang ang ginagawa ko pagdating ng mga bagong teknolohiya. Sumusubok ako ngunit hindi ko agad nagagamit*** | 2 |  |
|  | I am very active in searching for information on new technologies. I use it to improve areas in my daily routine to make myself more efficient.  ***Masigasig akong maghanap ng impormasyon ukol sa mga bagong teknolohiya. Ginagamit ko ang mga ito sa aking pang araw-araw na gawain upang maging mas mabisa ako*** | 3 |  |
|  | I am willing to spend and set aside money on the use of new technologies. It is a necessary change to make me more effective and efficient in my day to day life.  ***Handa akong gumastos at mag-ipon para sa bagong teknolohiya. Ito ay kinakailangang pagbabago para sa aking pagiging mabisa at makahulugan sa pang araw araw.*** | 4 |  |
|  | I do my best to try new technologies every time I see one and to do so before everyone else.  ***Sinusubukan ko ang mga bagong teknolohiya bago ang iba*** | 5 |  |
|  | I am always the first to try new technologies and discover ways of how it helps me be more efficient. I proactively seek new technologies and can easily move on from the old ways.  ***Ako lagi ang nauuna sa mga bagong teknolohiya at ginagamit ko ang mga ito upang makamit ang aking mga layunin sa buhay. Masigasig akong subukan ang mga bago kaysa sa luma*** | 6 |  |

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| Q68 | ASK ALL  DROPDOWN FOR BRAND COLUMN  SHOW SCREEN  SHOW BELOW BRANDS IN DROPDOWN   * TM * TNT * Globe Prepaid * Smart Prepaid * Sun Prepaid * GOMO * Globe Postpaid * Smart Postpaid * Smart Signature * Sun Postpaid * Globe Platinum * Smart Infinity * TM Easy Plan * Sun Elite * Cherry Prepaid * DITO sim * Globe * Smart * Sun * None     **SIM CARD OWNERSHIP**  **SHOW SCREEN**  Please tell me how many and what brand of SIM cards do you personally own and use? If you are currently using e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites, please mention first the sim where you have a linked account in any of those that are mentioned.  ***Pakisabi kung ilan at anong brand ng SIM cards ang personal na pagmamay-ari at ginagamit ninyo? Kung kasalukuyan kang gumagamit ng e wallet/mobile money/ mobile bank/ e remittance/ anumang financial apps o website, pakibanggit pomuna ang sim kung saan mayroon kang naka link na account sa alinman sa mga nabanggit.*** [SA] | | |
|  | | | BRAND  (Dropdown) |
| (R1) | | SIM CARD 1 | 1 |
| (R2) | | SIM CARD 2 | 1 |
| (R3) | | SIM CARD 3 | 1 |
| (R4) | | SIM CARD 4 | 1 |
| (R5) | | SIM CARD 5 | 1 |

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| Q69a | SHOW BRANDS IN Q17a/ b/ c/ d/e/f/h/l/m/n/oAS STUBS  INCLUDE SIM CARD BRANDS IN Q68  MULTIPLE RESPONSE PER COLUMN  ASK IF Q68=NOT CODE 99 FOR SIM CARD 1  VALIDATE IF Q17i=CODE 1 (USER), DO NOT ACCEPT CODE 99 NONE IN Q69a  **SIM CARD LINKED TO E-WALLET/MOBILE MONEY/ANY FINANCIAL APPS OR WEBSITES (1)**  **SHOW SCREEN**  Please tell me which e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites is/are linked to your <pipe in SIM card & brand> account?  ***Pakisabi po kung aling e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites ang naka-link sa inyong <pipe in SIM card & brand> account?***  [MA] | | | | | |
| Q69b | ASK IF WITH SIM CARD 2  ASK IF Q68=NOT CODE 99 FOR SIM CARD 2  **SIM CARD 2**  **SHOW SCREEN**  How about to your <pipe in SIM card & brand> account?  ***Paano naman po ang sa inyong <pipe in SIM card & brand> account?***  [MA] | | | | | |
| Q69c | ASK IF WITH SIM CARD 3  ASK IF Q68=NOT CODE 99 FOR SIM CARD 3  **SIM CARD 3**  **SHOW SCREEN**  Next is for <pipe in SIM card & brand> account?  ***Susunod naman po ang sa inyong <pipe in SIM card & brand> account?***[MA] | | | | | |
| Q69d | ASK IF WITH SIM CARD 4  ASK IF Q68=NOT CODE 99 FOR SIM CARD 4  **SIM CARD 4**  **SHOW SCREEN**  Please tell me which e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites is/are linked to your <pipe in SIM card & brand> account?  ***Pakisabi po kung aling e-wallet/mobile money/ mobile bank/ e-remittance/ any financial apps or websites ang naka-link sa inyong <pipe in SIM card & brand> account?***[MA] | | | | | |
| Q69e | ASK IF WITH SIM CARD 5  ASK IF Q68=NOT CODE 99 FOR SIM CARD 5  **SIM CARD 5**  **SHOW SCREEN**  Now is for <pipe in SIM card & brand> account?  ***Ngayon naman po ang sa inyong <pipe in SIM card & brand> account?***[MA] | | | | | |
|  | | Q69a | Q69b | Q69c | Q69d | Q69e |
|  | | SIM CARD 1 - BRAND | SIM CARD 2 - BRAND | SIM CARD 3 - BRAND | SIM CARD 4 - BRAND | SIM CARD 5 - BRAND |
| Gcash | | 01 | 01 | 01 | 01 | 01 |
| PayMaya / Maya | | 02 | 02 | 02 | 02 | 02 |
| Coins.ph | | 03 | 03 | 03 | 03 | 03 |
| PayPal | | 04 | 04 | 04 | 04 | 04 |
| TrueMoney | | 05 | 05 | 05 | 05 | 05 |
| DragonPay | | 06 | 06 | 06 | 06 | 06 |
| GrabPay | | 07 | 07 | 07 | 07 | 07 |
| AliPay | | 08 | 08 | 08 | 08 | 08 |
| WeChat Pay | | 09 | 09 | 09 | 09 | 09 |
| Beep | | 10 | 10 | 10 | 10 | 10 |
| CLIQQ | | 11 | 11 | 11 | 11 | 11 |
| BPI Mobile/ Online | | 12 | 12 | 12 | 12 | 12 |
| BDO Mobile/ Online | | 13 | 13 | 13 | 13 | 13 |
| ECPay | | 14 | 14 | 14 | 14 | 14 |
| ING Philippines | | 15 | 15 | 15 | 15 | 15 |
| Landbank Mobile/ Online | | 16 | 16 | 16 | 16 | 16 |
| Metrobank Mobile/ Online | | 17 | 17 | 17 | 17 | 17 |
| CIMB Bank | | 18 | 18 | 18 | 18 | 18 |
| Unionbank Mobile/ Online | | 19 | 19 | 19 | 19 | 19 |
| Security Bank Mobile/ Online | | 20 | 20 | 20 | 20 | 20 |
| DiskarTech | | 21 | 21 | 21 | 21 | 21 |
| BDO Pay | | 22 | 22 | 22 | 22 | 22 |
| ShopeePay | | 23 | 23 | 23 | 23 | 23 |
| LazWallet | | 24 | 24 | 24 | 24 | 24 |
| ML Wallet | | 25 | 25 | 25 | 25 | 25 |
| eCebuana | | 26 | 26 | 26 | 26 | 26 |
| SquidPay | | 27 | 27 | 27 | 27 | 27 |
| Bayad Center Online / App | | 28 | 28 | 28 | 28 | 28 |
| Tonik | | 29 | 29 | 29 | 29 | 29 |
| BancNet Online | | 30 | 30 | 30 | 30 | 30 |
| Moneygment | | 31 | 31 | 31 | 31 | 31 |
| Payoneer | | 32 | 32 | 32 | 32 | 32 |
| RCBC mobile | | 33 | 33 | 33 | 33 | 33 |
| StarPay | | 34 | 34 | 34 | 34 | 34 |
| Maybank's Isave | | 35 | 35 | 35 | 35 | 35 |
| HelloMoney | | 36 | 36 | 36 | 36 | 36 |
| Eon | | 37 | 37 | 37 | 37 | 37 |
| Komo | | 38 | 38 | 38 | 38 | 38 |
| OFBank | | 39 | 39 | 39 | 39 | 39 |
| PBCOMobile | | 40 | 40 | 40 | 40 | 40 |
| PSBank Mobile | | 41 | 41 | 41 | 41 | 41 |
| Touch Pay | | 42 | 42 | 42 | 42 | 42 |
| SeaBank | | 43 | 43 | 43 | 43 | 43 |
| Remitly | | 44 | 44 | 44 | 44 | 44 |
| Xendpay | | 45 | 45 | 45 | 45 | 45 |
| GoTyme | | 46 | 46 | 46 | 46 | 46 |
| Vybe by BPI | | 47 | 47 | 47 | 47 | 47 |
| PalawanPay | | 48 | 48 | 48 | 48 | 48 |
| Others (Specify \_\_\_\_\_\_\_\_) | | 91 | 91 | 91 | 91 | 91 |
| None/Wala | | 99 | 99 | 99 | 99 | 99 |

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| Q171 | ASK ALL  **IDENTIFICATION CARD (ID) OWNERSHIP**  **SHOW SCREEN**  What identification card/document (ID) do you have?  ***Anong mga ID/dokumento ng pagkakakilanlan ang meron ka? [MA]***    **GOVERNMENT-ISSUED** | Code | Route |
|  | Passport | 01 |  |
|  | SSS Card/ID | 02 |  |
|  | GSIS ID | 03 |  |
|  | Unified Multi-Purpose Identification (UMID) Card | 04 |  |
|  | Driver’s License | 05 |  |
|  | LTO Student Permit | 06 |  |
|  | Professional Regulatory Commission (PRC) ID | 07 |  |
|  | Overseas Workers Welfare Administration (OWWA) E-Card | 08 |  |
|  | Overseas Filipino Workers ID Card | 09 |  |
|  | Philippine National Police (PNP) Permit to Carry Firearms Outside Residence…… | 10 |  |
|  | Philippine Postal ID | 11 |  |
|  | Maritime Industry Authority (MARINA) ID | 12 |  |
|  | Seafarer's Record Book | 13 |  |
|  | Senior Citizen | 14 |  |
|  | PWD | 15 |  |
|  | Voter’s ID | 16 |  |
|  | Tin ID | 17 |  |
|  | Philhealth ID | 18 |  |
|  | National Bureau of Investigation (NBI) Clearance | 19 |  |
|  | Barangay ID | 20 |  |
|  | National ID | 21 |  |
|  | Pag-IBIG Loyalty Card | 22 |  |
|  | **NON-GOVERNMENT IDs** |  |  |
|  | Student ID | 23 |  |
|  | Company/Employee’s ID | 24 |  |
|  | Health card | 25 |  |
|  | **SUPPORTING DOCUMENTS** |  |  |
|  | Police Clearance | 26 |  |
|  | Barangay Clearance | 27 |  |
|  | Indigency Certification | 28 |  |
|  | Barangay Certification | 29 |  |
|  | Marriage Contract | 30 |  |
|  | Birth Certificate (PSA/NSO) | 31 |  |
|  | Cedula | 32 |  |
|  | City Health Card/Health Certificate Card | 33 |  |
|  | DSWD Certification | 34 |  |
|  | GOCC (Government-owned and Controlled Corporation) ID | 35 |  |
|  | Income Tax Return | 36 |  |
|  | Payslip | 37 |  |
|  | Others (specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 38 |  |

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| Q191 | ASK ALL  **INCIDENCE OF HAVING OFW FAMILY MEMBER**  Do you have any OFW family member?  **Mayroon ba kayong OFW na miyembro ng pamilya?** [SA] | Code | Route |
|  | Yes  **Oo** ………………………………………………………………………………………….. | 1 |  |
|  | None  **Wala…………………………………………………………………………………………** | 2 |  |

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| **END OF QUESTIONNAIRE** |