## **Quick Start Guide:**

## Finding Answers for OperationsPro Questions

This step-by-step guide should help the new user locate answers regarding a number of topics that may be encountered while exploring "OperationsPro". **PanelPro** has an extensive Help system built into it, and since OpsPro is essentially a program within the program, the user will benefit from knowing where to look for help and answers.

## Step-by-step "How-To":

- 1. The first step is to find (and I would suggest), download the OperationsPro manual on the JMRI website. This may be found at: <u>JMRI Operations manual</u>
  - a. Add this webpage to your "favorite" bookmarks.
- 2. If you run into a problem while using the program, it is recommended you check the **Help** file specific to the task or window you have open.
  - a. Click on **Help** in the menu bar at the top of the window.
  - b. Select **Window Help** from the drop-menu box.
  - c. This will take you to the built-in Help system, precisely to the topic of the content of that window. (e.g what data do you enter in the Cars window?)
- 3. Another useful feature found in many of the **Operations** windows are the ToolTips (Tooltips will give you information as to what the field is for and what kind of data to enter there).
  - a. Place your mouse over the fill-in box or the check box for an item.
  - b. Hold the mouse still and read the ToolTip.
- 4. Look through the other "Quick Start Guides" to see if they may be of help.
- 5. Another great source of help is the <u>JMRI Users Group</u>. You do not have to be a member of the group to look for answers to questions. There are 2 search methods available once on the website.
  - a. Click on the blue #Hashtags button near the top.
  - b. Scroll down the list of hashtags, selecting one that's close to the problem.
  - c. Read the topic titles and select one closest to a match to your problem.

OR

- d. Click on the grey **Search** button next to the Hashtag button.
- e. Enter one or two (or as few) words for the search criteria.
- f. Click on "Search".
- g. Scroll through the various topics, looking for your highlighted keyword(s).
- h. Click on the matching topic title to read the post.
- If you still can't find an answer, you can ask the users of the Group directly. (This DOES require joining for free and signing in to the website.)

Upon completion of this task, the user should be able to more quickly find help with any trouble area of the "Operations" section. If it becomes a matter of seeking out others help, I suggest downloading and reading the quick-start guide, #004b How To - Asking for help.