## **Synthetic Monitoring**



## What is a Synthetic Monitoring?

Synthetic monitoring or synthetic testing is an application performance monitoring practice where we perform the actions which we think users/clients will do with our application. This could be achieved using automated series of request on our business transactions and API endpoints.

## Which metrics we track?

- 1. Response Time (from server to the client)
- 2. Latency (from request to response end)
- 3. Load Time (whole page load time with all files)
- 4. System and Network Resources (CPU, Memory, HD)

## **Use cases**

- 1. To see is our Application still running and alive? (Reachability and Availability)
- 2. Test new features before launching
- 3. To monitor web page speed and load times (application performance and availability)
- 4. Monitor third-party services and APIs
- 5. Identify browser or device-specific issues
- 6. Ensure SLA compliance
- 7. Reduce mean time to resolution (MTTR)

