

Daniel Lam

SKILLS

Technical Skills

- Programmed in C++, HTML and CSS over the course of one year
- Experienced with programming in Visual Studio, Sublime text and Unix Shell
- Configured and troubleshooted router and switch configurations in Packet Tracer using Cisco IOS and command line to ensure a smooth operation and connectivity
- Familiar with SDLC, program documentation and is able to work with Agile Methodologies

EDUCATION

Kwantlen Polytechnic University (2018 – 2020)

Diploma in Computer Information System (co-op option)

- 3.44 GPA
- Currently in second year

TECHNICAL PROJECT EXPERIENCE

NeSIS Inventory System (Academic Project – August 2019)

- Collaborated with 3 other students to produce a master project plan following the government administered template
- Provided architecture diagrams including a DFD diagram, ER Diagram and Gantt Chart
- Produced a System Prototype and instructions for both user and owner
- Included multiple testing cases to ensure a bug free system

Movie Ticketing System (Academic Project - December 2018)

- Designed a full functional movie ticketing system using C++
- Implemented planning, coding and testing phase resulting in clean code
- Enforced user documentation and programmer documentation so that both parties can understand the program functionality

Personal Portfolio Website (Personal Project – August 2019)

- Demonstrated understanding of layouts and accessibility by creating a user-friendly website which works on mobile and PC
- Established adaptability by following and implementing modern trends which increase user accessibility
- Designed the website from scratch using the knowledge gained in class and on personal time

SKILLS AND CERTIFICATIONS

- CCNA: Routing and Switching: Introductions to Networks
- Ability to speak fluently in English and Cantonese and basic Mandarin

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WORK EXPERIENCE

Gyu-Kaku Japanese BBQ (July 2017 – Present) Richmond, B.C

Server

- Develop independence by ability to handle a section of the restaurant
- Emphasize efficiency which resulted in high customer satisfaction
- Present food and drinks in a quick manner adhering to company policy

CoM Vietnamese (Oct 2018- June 2019) Richmond, B.C

Server

- Achieved ability to work in a fast paced casual fine dining restaurant
- Developed efficiency in handling cash and card machine
- Used relationship selling techniques to upsell and gain profit for the restaurant

The Captain's Boil (Sept 2016 –May 2017) Richmond, B.C

Server

- Improved communication skills by talking to customers and taking orders
- Memorized the menu which resulted in ability to describe food in detail to patrons

JAPADOG (March – Sept 2016) Richmond, B.C

Team Member

- Maintained composure while serving a large group of patrons
- Formed ability to be very adaptive by being able to work at all stations