Daniel M Santiago

Boynton Beach, FL

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Information Technology graduate seeking a challenging position in a reputable organization utilizing knowledge gained through education to troubleshoot and resolve complex issues. Excellent communication and written skills demonstrated through projects such as required Maintenance and Information Security plans.

SKILLS

HTML5 | CSS | JavaScript | SQL | Git | Linux | Writing | Problem Solving | Teamwork | Collaboration

EDUCATION

Daytona State College   January 2018 - December 2022
BSIT – Bachelor's in Information Technology

- GPA 3.2
- Dean's List: 2018, 2019, 2021
- Data Structures and Algorithms, Web Systems I, Introduction to Linux, Introduction to SQL

Comptia A+ 1000 Series   July 2022

PROJECTS

Penguin Auto Specialist – Daytona State College
https://github.com/daniel-santiago7/PenguinAutoSpecialist

- Team Lead
- Design, and develop Front-End interface using JavaScript, HTML, and CSS
- Develop Security and Maintenance Plan for application

PROFESSIONAL EXPERIENCE

Island Air Conditioning – Warehouse Associate   July 2020 – Current
Delray Beach, FL

FieldSoft | Google Accounts

- Update purchase orders, prices, and status of equipment via management software
- Purchasing of over 50 different types of materials for HVAC repairs and installations
- Plan efficient routes to ensure on-time delivery

Dealer Mobile Leads – Product Support Specialist   October 2017 – August 2018
Deland, FL

Homenetiol | Homenet Auto | Fiverr

- Evaluate issues of implemented software used by more than 30 automotive dealerships.
- Coordinate with multiple automotive dealership departments to setup and configure a mobile lead software
- Collaborate with designers on the creation of all internet content for new clients