

Donut Worry Website Project

GROUP 1

Hale Otto

Connor Koscevic

Sharmeen Zaman

Daniel Saul

May Hu

Lane Corum

(469) 247-9386

(678) 548-8650

(412) 999-1298

(615) 617-9127

(678) 205-7784

(706) 825-5703

MIST 5740S Project Management
DR. HUBER | SPRING 2021

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I. Project Description & Business Case

Sponsor: Sophal China

Prepared by:

Sharmeen Zaman – *Client Outreach & Relations*

Daniel Saul – *Web Developer*

Connor Koscevic – *Conflict Manager & Financial Advisor*

Hale Otto – *Spokesperson*

May Hu – *Project Manager*

Lane Corum – *Risk Analyst*

Project Goal:

Our goal in this project is to create value for a local donut shop by making a website for their small business. Creating a website would be able to provide the owners of this shop to promote their products and attract new customers. It is a great stepping stool to expand their business and will provide them with a foundation to build on.

Problem/Opportunity Definition:

During the pandemic, local businesses have been drastically affected from this economic shock. Therefore, it is crucial for these shops to do whatever they can to recover and adapt to this situation. These businesses are suffering from the effects of covid even if their services and products are of high quality. They are no longer getting the same number of customers to sustain their shop, so they need to advertise and promote their brand to new audiences.

Proposed Solution:

Creating a website for Donut Worry would be a great way to showcase the shop's treats while promoting their business to potential customers. Because this is a fully remote solution to gaining attraction, they will be able to safely add value to their business. Additionally, the only social media platform they were on is Facebook, so this would be a more official way to showcase their products and services. This would add validity to the shop and the website would be a credible source for the customers to refer to.

II. Project Scope

All project tasks

Task description	Who is responsible?	Due date
1. Meet with sponsor to discuss expectations of project	Web Developer	March 4th
2. Gather information about project and divide tasks	All Team Members	March 9th
3. Create website for Donut Worry	Web Developer	March 15th
4. Check with sponsor to ensure the project is desirable	Client Outreach	April 3rd

Out of scope activities that are critical to the success of the project

1. Maintain the website after the semester is over to update information.
2. Secure the website to ensure no cyber-attacks occur.
3. Create advertisements on multiple platforms to raise awareness of the new website.

III. Measurable Organizational Impact

Donut Worry is a niche gourmet sweet shop that specializes in donuts and coffee, they were lacking one thing from their business model -- a website. Having a website for a business not only allows you to leverage cheap digital marketing campaigns, but also enables a business to enter into the eCommerce sector of their market.

Email Capture

Capturing a website visitor's email in exchange for a coupon allows the company to send marketing emails reminding the customer of Donut Worry. These emails can be seasonal promotions, new product alerts, as well as coupon offers. In return, these relatively cheap emails funnel business back into the storefront, creating more revenue.

Catering Inquiry

In the food industry, catering is an extremely profitable segment. For catering orders to be placed, customers must know that you cater! A website allows Donut Worry to advertise their specialty order menu. The website also allows users to inquire about these special orders.

eCommerce

In the restaurant industry, eCommerce is becoming more and more popular. Ordering ahead, curbside, and delivery is becoming a staple due to the ongoing COVID-19 pandemic. A website allows you to market these services to your customer base. Many restaurants use multiple ordering platforms -- GrubHub, UberEats, Postmates. For your customers to order from you, they have to know what platforms you are.

Digital Menu

The COVID-19 pandemic has single handedly proven the importance of having a digital menu. Digital menu allows for easy changes that are effective as soon as the website is published. With no paper trail, it also allows for a more sanitary experience for customers.

Business Credibility

When visiting a restaurant, most customers want to know what they are walking into. A website allows you to market your atmosphere, menu, and amenities to your customers. This turns people to your business as people discover your space and amenities that they otherwise would not know that you have.

IV. Assumptions & Risks

Assumptions

Schedule

To develop estimates of our schedule, we assumed we would be given the entirety of the semester to select a project, gather requirements, complete the project, and transfer the project to the project sponsor. Our project team believed this would take around 12 weeks, with the website development taking 2-3 weeks.

Budget

To develop estimates of the budget, we assumed this would be a relatively cheap project to complete since Wix.com is a free website designing software. The majority of the cost estimates would revolve around transportation, labor, and software. The total number we assumed is approximately \$1500-\$2000.

Scope

To develop estimates of the scope, we assumed the requirements of the website would not be extensive due to the fact that Donut Worry operated off of the simplicity of Facebook for reaching customers. We estimated that Wix.com would be the only software used for development and that our project sponsor would hand out 6-8 requirements to fulfill.

Risk Register

Risk Description	Impact	Probability	Risk Score	Comments
COVID-19 break out within project team	4	1	4	Project team is leveraging remote tele-commuting technology to minimize COVID-19 exposure
Lead Web Developer rolls off project	3	1.5	4.5	Unlikely that they will get recruited and placed on another project, but other team members are also able to develop
Sponsor decides project is not feasible	5	1	5	Project team will remain highly flexible with project sponsor in regard to scope, planning, resources, budget, and schedule
Scope of project increases	4	3	12	Slight increases of the scope may happen depends on project sponsor's needs, major scope increases will need to be addressed by the budget and schedule of the project.
High-cost website solution	4	.5	2	With many different free or low-cost solutions on the market, we will strive to provide Donut Worry with an inexpensive yet robust solution
Project runs overschedule	3.5	3	10.5	With the help of a timeline and WBS with feasible deadlines, we hope to stay on track for the entirety of the project

Business case of the project is obsolete	4	0.1	0.4	With internet being the main driver of business (especially during a pandemic), every type of business could use a website to capture and maintain customers. It would take another way of doing business a long time to come to market.
Loss of website data or work	4	1	4	We plan to find a website platform that allows for features such as auto-save and version history. We also recommended frequent saving and publishing to the web developer
Loss of a team member	2	1	2	Losing a team member is highly unlikely for our team. If one were to drop the course, we would be able to revisit the WBS and reassign their tasks.
Poor project communication	3	2	6	To help minimize poor communication, we have established a team group chat that allows everyone to communicate effectively via message, polls, and document sharing
Loss of project deliverables	5	1.5	7.5	To minimize this risk, a shared cloud sourced folder has been implemented to save all project deliverables to. This web service also allows for file recovery
Poor Project Handoff	4	1.5	5	We intend to make the final product handoff to the client as seamless as possible. When looking for a web software, one feature we are looking for is administrative user capability. This will enable us to handoff website control to the owner and managers of the shop.

Issues Encountered

Issue Description	Submission Date	Submitted By	Status	Comments
Regions Bank project not feasible due to the complexity of the project	2-9-2021	May Hu	Closed	Team decided on another project – Donut Worry Website Creation
Web Developer may need the premium software for Wix.com	3-14-2021	Daniel Saul	Closed	After further research, the team will only need the pro version if Mrs. China would like her own domain
Web Developer needs pictures to complete photo gallery and menu	3-21-2021	Daniel Saul	Closed	Daniel volunteered to complete the site visit
Donut Worry manager would not answer Lead Web Developer email regarding questions	3-19-2021	Daniel Saul	Closed	Communication was finally reached after follow-up emails

V. Project Stakeholders

Project Manager: May Hu

General Stakeholder Analysis

Question	All stakeholders that apply. Use people's names whenever possible.
1. Approves funding for this project?	Connor Koscevic, in charge of the project budget summary and quality issues
2. Approves functional requirements?	May Hu, in charge of the Project schedule summary and the resources required. She is also the project manager.
3. Approves technical requirements?	Daniel Saul, in charge of the website for Donut Worry.
4. Approves design decisions?	Sophal China, who is sponsoring our project and will continue to update and use the website.
5. Approves changes to requirements?	Hale Otto, in charge of project administration and stakeholders
6. Approves changes affecting schedule?	May Hu, in charge of the Project schedule summary and the resources required.
7. Approves changes affecting cost?	Connor Koscevic, in charge of the project budget summary and quality issues
8. Will use the product or service produced by the project?	Customers, who will use the website to order online and see what is offered on the menu. The Donut Worry shop will also use the website to update changes and offer customers information on the shop and what products/services they provide. The manager of the shop, Sophal China, will be the primary stakeholder responsible for the website after completion.
9. Set the organizational goals that drive the necessity of this project?	Sharmeen Zaman, in charge of the Business case, Project scope and WBS

10. Will assign people to the project team and determine the hours per day they work on the project?	May Hu, in charge of the Project schedule summary and the resources required. She is also the project manager and oversees the flow of the project.
11. Approves contracts for suppliers?	Manager of Donut Worry.
12. Is the manager or executive sponsoring this project (will use their authority on behalf of the project team to overcome organizational obstacles)?	Sophal China, who is sponsoring this project and will continue to update and change the website moving forward.
13. Will manage the project (provide leadership to assure tasks are assigned and completed on time, cost and schedule are monitored, issues are identified and resolved)?	Connor Koscevic, in charge of the project budget summary and quality issues. May Hu will also be in charge of this by doing the project schedule summary and resources required.
14. Represents organization policies governing this project?	Sophal China, the sponsor of this project.
15. Represents regulations or laws affecting this project?	Sophal China, the sponsor of this project, along with the owner of Donut Worry.
16. Will have their work disrupted by this project?	The project team, who will be putting forth the work to accomplish the website and other deliverables.
17. Will have to change their systems or processes because of this project?	Donut Worry shop and the managers of the store.
18. Will benefit from this project? (If this is a large group, who will represent this group?)	The local Donut Worry Shop Employees, who will be able to utilize this website for sales, marketing, and product/service information. The customers, who will be able to use the website to get information on the products/services at the shop, make online purchases, and see updates. Our project team, who will benefit from creating value for the shop and in turn get a good grade on our project deliverables.
19. Will perform the work on this project? (This includes all vendors and subcontractors as well as employees)	The project team, Sophal China, and owners/managers of Donut Worry Donut and Coffee shop.

20. Will participate in phase gate decisions to approve moving the project to the next phase?	Sharmeen Zaman, in charge of the Business case, Project scope and WBS
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Project Sponsor Stakeholder Analysis

Stakeholder: Sophal China, the sponsor of this project.

Question	Analysis
1. What is their contribution to the project?	Provides background information of the current state of the company, the current customers, and their short- and long-term goals.
2. To whom do they report?	Investors in the shop / customers.
3. What authority do they have over the project?	They dictate the general idea of the website's purpose and structure and suggest changes should they be necessary.
4. What is their goal for the project (what is their stake in the project) and how does it relate to their organization's goal or other personal goals? (What makes this a 'win' for them?)	Their overarching goal is to drive profits by making more sales through expanding the reach of the store – an online presence that illustrates their menu options and store information will constitute as a "win."
5. Do they present a specific threat or opportunity?	They present a threat – if the store manager does not like the style of our website, they could choose
6. What perception do you want them to have about the project?	We want them to look forward to gaining a technological element to push their business forward and make it more competitive. We want their perception of working with us to be positive – that we are qualified individuals who are open to communication.

VI. Project Administration

Communications Plan

Project Manager: May Hu

This communication plan describes our strategy for keeping the project's stakeholders sufficiently informed to avoid any disappointment regarding cost, schedule, or quality goals.

Stakeholder	Information needs	Frequency	Medium	Response
Hale Otto	<ul style="list-style-type: none"> • People involved directly and indirectly in the project. • Changes made to project deliverables. • Who to communicate to, why there is a need, and contact information 	Weekly or whenever changes need to be updated and logged.	1. GroupMe 2. Phone (Text, Call) 3. E-Mail 4. Zoom 5. Meeting appointments	Gathers the information needed and responds with any other questions regarding what people need to complete their tasks.
Daniel Saul	<ul style="list-style-type: none"> • Products/services Donut Worry provides to customers and changes to their menu. • Contact information of those involved in the project. • What look that Donut Worry is going for on their website. • What information to include on the website. • How to use Wix creator to create the website. 	Weekly, contacting Sophal China with information on the website.	1. GroupMe 2. Phone (Text, Call) 3. E-Mail 4. Zoom 5. Meeting appointments	Responds in a timely manner with professional language and asks questions and makes sure everyone is getting their deliverables finished.
Connor Koscevic	<ul style="list-style-type: none"> • Estimated effort time • Amount of labor hours needed to complete the project • Software used to create the website and amount of time it takes to complete • Costs, such as training, hours worked on the project, labor, and upkeeping of the website. • Risks associated with the project. • Issues/Conflicts identified and resolved. 	Weekly, could be more if more issues are identified.	1. GroupMe 2. Phone (Text, Call) 3. E-Mail 4. Zoom 5. Meeting appointments	Always mature and responds asking questions and giving out information regarding the budget and schedule.

	<ul style="list-style-type: none"> • Reflection from the completing the project 			
Sharmeen Zaman	<ul style="list-style-type: none"> • Background of Donut Worry • Challenges/opportunities with creating a website for Donut Worry. • Project proposal. • Description of tasks, who is responsible and due dates of each task. • Effort time, partition time, elapsed time to complete the network diagram. • Tasks involved to create summary tasks and work packages. 	Daily or weekly, depending on task updates and timing changes.	<ol style="list-style-type: none"> 1. GroupMe 2. Phone (Text, Call) 3. E-Mail 4. Zoom 5. Meeting appointments 	Responds right when she is needed and uses her knowledge to help others on their tasks.
May Hu	<ul style="list-style-type: none"> • Project start and end dates. • Timeline of phases and milestones • How the project is broken down • Risks associated with the project • Value added from the project 	Weekly or monthly.	<ol style="list-style-type: none"> 1. GroupMe 2. Phone (Text, Call) 3. E-Mail 4. Zoom 5. Meeting appointments 	Oversees the project and all the deliverables and offers advice on what should be changed, rearranged, or words of affirmation.
Sophal China	<ul style="list-style-type: none"> • Project proposal • Budget summary and updates • Project schedule and updates on completion • Cost and schedule metrics • Website deliverables • Detailed budget estimate • How to continue to work the website • Risks involved and issues identified 	Weekly, to be updated on the schedule, budget requirements, and changes to project deliverables.	<ol style="list-style-type: none"> 1. Phone (Calls) 2. Meeting appointments 3. Zoom 	Sometimes, not very timely in her responses, but offers advice on what the goal is for the Donut shop and what should be included on the website.

*Change Log***Project Manager: May Hu**

Change ID	Date Submitted	Requested by:	Description	Cost/Schedule Impact	Status
6587761	02/17/2021	Project Team	Change the whole project from working with regions bank to working with Donut Worry.	The entire cost/schedule is to be erased and re-worked with the new client.	Approved 02/24/2021
1165340	03/15/2021	Sophal China	Adding more to the website, requesting pictures and more items that they have newly available.	The cost would vary in labor hours and we would need to adjust the schedule to accommodate for this change.	Approved 03/17/2021
1165349	04/20/2021	Daniel Saul	Changes requested to be made to the final presentation, including more visuals and less words describing our project.	This would add more time for the presentation work packages on the WBS and require more time from the schedule.	Approved 04/20/2021

Description of fields:**Change Id:** A unique identifier**Date Submitted:** Date issue became known. mm/dd/yy**Requested by:** Person who is requesting the change**Description:** Describe the change being requested.**Impact:** Describe the impact to cost or schedule.**Status:** *Approved* or *Pending* or *Rejected* and date.

VII. Project Schedule Summary

Statement of Work

Project Manager: May Hu

Project Sponsor: Sophal China

Revision History

Revision date	Revised by	Approved by	Description of change
2/25/21	Daniel Saul (representing entire group)	Dr. Huber	We decided to switch clients from Regions Bank to Donut Worry. After calculating risks and scope for the Regions Bank project, we realized that the project was too large and vague for our project team to effectively complete in 1 semester.

Purpose

Our Project Team's purpose is to create an interactive website for Donut Worry to showcase the products and services offered. This website is intended to attract customers, give current customers a reliable basis for information regarding the shop and menu items, and ultimately drive-up sales and profits.

Scope

Major project activities	
1.	Meet with stakeholders to determine their goals for the website.
2.	Create the website after much discussion with the team.
3.	Confirm with client if this addresses their requirements and constitutes success.
4.	Revise the website and submit it to the client.
5.	Present to Project Executive, Dr. Huber.
Out of scope activities that are critical to the success of the project	
Driving to Donut Worry to get a feel of the store and meet the client face-to-face.	

Deliverables

1. Website creation and functions which include:
 - i. Menu items
 - ii. Gallery
 - iii. Social Media information
 - iv. Ordering capability
 - v. About Us + Awards section
2. Ensure client's needs are met
 - i. Achieved after multiple meetings and email communication
3. Project Binder
 - i. Including SOW, Work Breakdown Structure, Project Budget Summary, Lessons Learned

Cost Estimates

Cost Type	Amount
Labor hours	\$180
External costs	\$2200
Labor (consultants, contract labor)	\$0
Equipment, hardware or software	\$200
List other costs such as travel & training	\$100

Schedule Overview

Major Milestones	
Contact Donut Worry Manager	2/7/2021
Compile Website Requirements	2/14/2021
Request and Procure Images and other external resources	2/21/2021
First Draft of Website	3/15/2021
Proofread and Debug	3/29/2021
Present final product to Project Executive	4/29/2021
Handoff to Client	5/1/2021

Measures of Success

Client usability of the website - what are reviews that Donut Worry customers are leaving in regard to how functional and easy-to-navigate our new website is?
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Number of orders being placed on the website - this will indicate, directly, how many sales our website is driving
--

Stakeholder Analysis

Name & Role	Major Responsibility or Contribution
Sopha China	Manager of Donut Worry and our point-of-contact for the client. Answered our questions via email and showed Daniel around the shop when he visited in Lawrenceville.
Donut Worry customers	Users of the website and the drivers of profit for Donut Worry.

Assumptions

Assumption: The Door Dash and Grub Hub plug-ins work effectively for the website.
Impact if assumption is incorrect: When customers want to order off of the website, they will be ineffectively redirected and thus unable to place an order virtually.

VIII. Resources Required

People:

- *Project Team:*
 - May Hu: Project Manager
 - Lane Corum: Risk Analyst
 - Hale Otto: Spokesperson
 - Daniel Saul: Web Developer
 - Connor Koscevic: Conflict Manager and Financial Advisor
 - Sharmeen Zaman: Client Outreach & Relations
- *Project Sponsor / Client:*
 - Sophal China at Donut Worry
- *Project Executive:*
 - Dr. Huber

Technology:

- *Wix*
 - Used to create a template and domain for the website
- *Zoom*
 - Used for meeting spaces between the Project Team and when meeting / presenting with the Project Executive
- *Laptops*
 - Each student used their personal laptop for conducting Zoom meetings, contributing to the slide deck, and creating the project binder.
- *iPhone Camera*
 - Used to take photos of menu items to be placed onto the website

Facilities:

- *Zoom*
 - Used for meeting spaces between the Project Team and when meeting / presenting with the Project Executive

Other:

- *Gasoline and Car*
 - Daniel Saul commuted to Lawrenceville to meet with Sophal China at Donut Worry to go over project scope, requirements, and get a feel of the client's physical small business location.

IX. Project Budget Summary

Task	Notes	Calculation	Total
Labor	This calculation assumes that software interns make \$20/hour.	\$20/hour * 10 work hours	\$200
Tuition	The average cost of a 3-hour class at UGA is ~\$360 & our group consisted of 5 students.	\$360/person * 5 people	\$1800
Personal Resources	This number was calculated based on the cost of Wi-Fi, power, and personal laptop usage from each group member while working at home.	\$40/person * 5 people	\$200
Transportation	These numbers were calculated based on Daniel's trip to Donut Worry about a month ago to meet with the client & take pictures for the website. It was about a 75-mile round trip for Daniel & he spent money on donuts (to bring back for us to try!) and coffee (for himself) while there. This combined with the cost of gas to get to and from the store totaled \$50.	(75 miles * \$2.75/gallon of gas) / 15 mpg 1 "Ultimate Dozen Donut Box" (\$23.50) + 1 "Premium Half Dozen" (\$8.50) + 1 Coffee (\$1.59) + Tax	\$13.75 \$36.25
Software	Wix charges a monthly fee of \$20 for their premium subscription, which we advised Donut Worry to continue using.	\$20/month * 12 months	\$240
Total	-	-	\$2490

X. Quality Issues

Below, we will walk through the major deliverables as defined in our Project Scope & how we ensured they would be executed at a high-quality.

Meet with Sponsor to Discuss Expectations of Project

Daniel offered to drive to our client site in Lawrenceville to meet with the sponsor and gain an understanding of their expectations for the project. To accomplish this effectively and relay the information to us accurately, Daniel took notes as the sponsor was speaking and shared the expectations and his initial thoughts with the entire group via GroupMe.

Gather Information About Project and Divide Tasks

As mentioned above, we ensured high-quality information gathering by conducting a thorough research of Donut Worry & by meeting with our sponsor. We ensured a high-quality deliverable regarding dividing tasks by playing to our unique strengths and gaining an individualized, in-depth understanding of each aspect of the business and its expectations for us before beginning the project.

Create Website for Donut Worry

Since we are not trained web developers, Sophal China, our project sponsor, gave us requirements that adhere to our website creating skill level. The minimum quality she required was that the website was equipped with online ordering, a menu, and pictures of the products and shop. To achieve the highest quality, Daniel practiced using the Wix.com software to gain an edge on developing a quality website. The agreeance on quality comes with satisfying our project sponsor's simple requirements.

Check with Sponsor to Ensure the Project Is Desirable

Before we started the bulk of our project, we defined a high-quality deliverable in this aspect as a "website that Donut Worry will implement immediately and continue to use for years." We guaranteed the success of this before "handing over the wheel" by ensuring that we met all of Donut Worry's expectations and kinking out any minor adjustments they asked us to make before launching the website.

Appendix A

Lessons Learned

Name	Lesson Learned
Daniel Saul	“Project sponsors don’t always communicate on time and effectively.”
May Hu	“Being honest with what we can and cannot deliver is the cornerstone of any successful project.”
Lane Corum	“Document all possible risks, even if there is a very slim chance that they will happen.”
Sharmeen Zaman	“For team members to all be aligned, we must be open and transparent.”
Hale Otto	“Knowing all of the information needs of every project member is important for this project to execute efficiently and effectively.”
Connor Koscevic	“Creating a project budget requires specific attention to detail and helps map out all of the resources used in a project.”

Appendix B

Work Breakdown Structure

Outline Layout

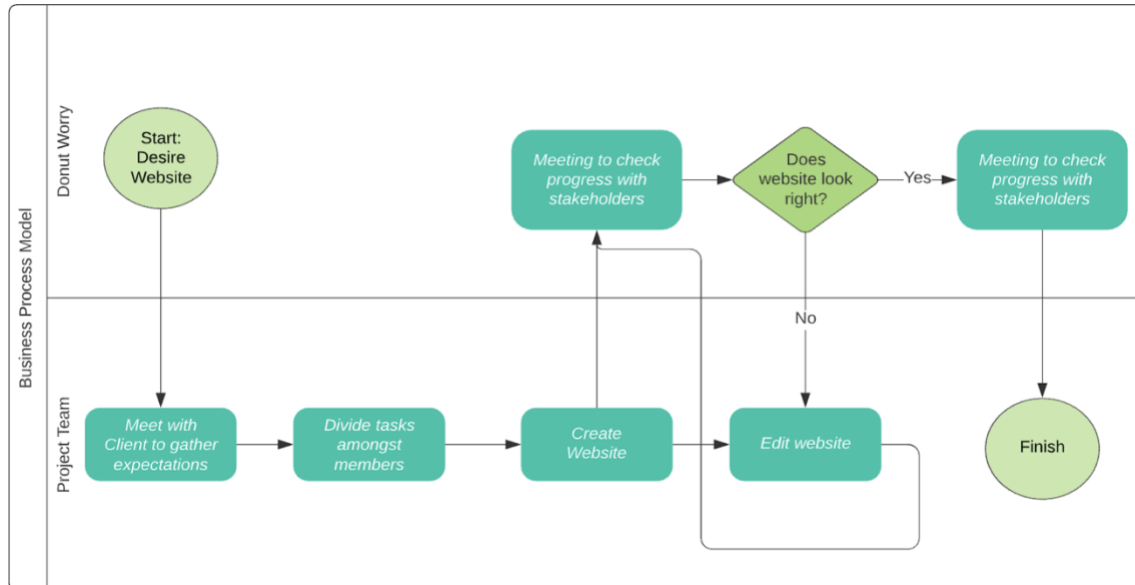
Donut Worry Action Plan							
Task ID	Task Name	Assigned to	mm/dd	mm/dd	mm/dd	mm/dd	
1	Planning	All Group Members	4-Feb	8-Mar			
1.1	Meet with Stakeholder	Daniel Saul		4-Mar	5-Mar		
1.2	Develop Schedule	May Hu		5-Mar	6-Mar		
1.3	Plan resources	May Hu		6-Mar	7-Mar		
1.4	Plan budget	Connor Koscevic		7-Mar	8-Mar		
2	Define Requirements	Hale Otto	4-Mar	9-Mar			
2.1	Stakeholder Analysis	Hale Otto		4-Mar	5-Mar		
2.2	Risk Analysis	Lane Corum		5-Mar	5-Mar		
2.3	Risk Matrix	Lane Corum		6-Mar	6-Mar		
2.4	Finalze Budget	Connor Koscevic		8-Mar	9-Mar		
3	Execution	Daniel Saul	15-Mar	1-Apr			
3.1	Develop Website	Daniel Saul		15-Mar	29-Mar		
3.1.1	Put Shop Information	Daniel Saul			15-Mar	22-Mar	
3.1.2	Design graphics	Daniel Saul			22-Mar	25-Mar	
3.1.3	Test Website	Daniel Saul			25-Mar	29-Mar	
3.2	Upload to the web	Daniel Saul		30-Mar	1-Apr		
4	Control	Connor Koscevic	1-Apr	4-Apr			
4.1	Perform Quality Check	Connor Koscevic		1-Apr	2-Apr		
4.2	Review Final Website	Daniel Saul		2-Apr	3-Apr		
4.3	Send to Client	Sharmeen Zaman		3-Apr	4-Apr		
5	Closure	Sharmeen Zaman	6-Apr	8-Apr			
5.1	Agreement from Client	Sharmeen Zaman		6-Apr	7-Apr		
5.2	Transfer Project	Sharmeen Zaman		7-Apr	8-Apr		

Graphical Layout

Appendix C

Other Items

Business Process Model



Website Link and Screenshots

<https://danielsaul.wixsite.com/donutworry>



[Order Now](#)
[Home](#)
[About](#)
[Menu](#)
[Contact](#)
[FAQ](#)
[!\[\]\(d263118e0bfd47dc6bc704167d936b83_img.jpg\)](#)
[!\[\]\(214f5087da16087c75c54373aedbd8f7_img.jpg\)](#)
[!\[\]\(945ef95434326a3bda2dadbc534d9d56_img.jpg\)](#)

Store Hours

Stop By

Monday-Friday: 6am-1:30pm

Saturday-Sunday: 7am-2:30pm

Open certain at certain times on holidays



Free Wifi



Restrooms



Drive-Thru



About Us

How It All Began

Channie Nak opened Donut Worry in November 2014 with inspiration dating way back to her past. Channie had fond childhood memories of visiting doughnut shops with her parents, sparking the idea of building a donut shop of her own. Her entrepreneurial mindset and past experience as a teacher motivated her to start a new journey.

Channie envisioned the shop to a casual, family-operated donut delicacy with a warm cafe and efficient drive-thru. She did exactly that, creating unique donuts and offering fantastic service with her husband and daughter at her side.

Donuts | Breakfast & Lunch | Beverages

Classic Donuts



Glazed

\$0.99



Cinnamon/Powdered

\$0.99



Icing

Chocolate, maple, vanilla, strawberry

\$0.99

Sprinkles, peanuts,
coconut ... \$1.05

Contact

248 E Crogan St # 6, Lawrenceville, GA 30046, USA

donutworryshop@gmail.com

(404) 800-5328

Name	Email
Phone	Address
Subject	
Type your message here...	

Submit

FAQ

Let Us Help You



Do you sell jelly and cream-filled donuts?

Yes, we fill them when you order. Fillings include strawberry, raspberry, blueberry, lemon, chocolate, Holland (white), cream cheese, custard, and Bavarian.



Do you make custom donuts?

Yes, we make custom donuts for special occasions such as birthdays, events, and holidays.