

Daniel Jones

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WORK EXPERIENCE

LeTourneau University

December 2021 – Current

Systems Support Analyst

Longview, TX

- Work with project leads to ensure on-time completion of assigned project tasks
- Design, test, and configure new business systems and processes
- Troubleshoot scripts to resolve software bugs and ensure smooth operation

IT Yall

February 2021 – October 2021

Help Desk

Dallas, TX

- Received end-user calls and resolved software issues.
- Repaired workstation hardware and replace faulty components

Home Depot

May 2016 – January 2021

Cashier

Longview, TX

- Received customer payments and ensured customer satisfaction

Brookshires Grocery Company

November 2013 – May 2016

Cashier

Mount Vernon, TX

- Performed the duties of a cashier, while also helping as a courtesy clerk when needed

EDUCATION

LeTourneau University

December, 2021

BS, Business Information Systems

Longview, TX

- Studied Software Engineering, Computer Architecture, and game development
- Wrote pieces of software such as Pick-A-Student, Bouncer, and Paperwork Avalanche

Paris Junior College

May, 2017

AS, Business Management

Paris, TX

- Achieved the Dean's List for the fall 2015 semester
- Joined Phi Theta Kappa, Honor Society

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:** CompTIA A+; Network+; Security+; AWS Practitioner
- **Skills:** Python; HTML; Linux; Bash; Microsoft Server; Batch; SQL; PHP; Javascript
- **Interests:** Game Dev; Cooking; Geocaching; Blogging; Farming