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My Network



Jobs



IT Manager

Lumination · Adelaide, South Australia, Australia (Hybrid) · 2 weeks ago · 68 applicants



Full-time · Mid-Senior level



51-200 employees · Software Development



2 school alumni



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Meet the hiring team



Phil Williams · 2nd

Project Manager | People & Culture Leader

Job poster

Message

About the job

Lumination is an immersive technology company on a mission to revolutionise the way we teach, learn and work.

We provide immersive technology solutions to Education, Government, Defence and Enterprise. Our focus is on artificial intelligence driven object recognition, extended reality training simulations and immersive virtual reality learning along with complementary Lumination Learning Labs - state of the art immersive facilities.

Join us and be a pioneer of immersive technology by using machine learning, virtual reality and augmented reality to fundamentally change the way we teach, learn and work.

Reporting to the Head of Operations, the IT Manager will be responsible for developing our IT function to deliver internal and external technology delivery, whilst working closely with the business and our customers to develop world class technology and infrastructure.

Join an immersive technology leader in our hyper growth phase, with a track record of client success, backed by large Government contracts at the forefront of innovative technology.

Enjoy a rewarding career at a fast growing scale-up while working with leading edge technology innovations.



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- Liaise with and work collaboratively with internal and external stakeholders to provide suitable and timely solutions
- Help us build fit-for-scale technology solutions for both internal and external purposes
- Apply a logical, methodical and analytical approach to isolate and solve complicated hardware, software and network related problems
- Effectively manage your time to deliver large scale configuration projects to tight deadlines
- Build custom immersive and PC solutions to a variety of client specifications
- Create and demonstrate large IT installations that integrate seamlessly with existing infrastructure
- Recommend suitable hardware and software solutions based on industry experience
- Manage a team of IT Technicians and Specialists
- Support the internal team by providing new tools, support and training
- Staying up to date on the latest developments in technology
- Research and provide new immersive learning tools for client use

To impress us you'll need...

- Highly experienced in Information Technology, ideally with previous experience leading and developing others
- Higher Education achievements in Information Technology or Computer Science would be highly advantageous
- Be passionate to use immersive technologies; AI/VR/AR to solve customers problems
- In-depth knowledge of computer systems/programs (Windows/MAC/G suite and associated applications)
- Sound knowledge of security protocols to protect users and maintain privacy
- Ability to diagnose technical issues onsite, remotely and troubleshoot effectively
- Excellent communication and interpersonal skills
- A demonstrated ability to learn new skills and problem-solve quickly
- Experience in large scale IT environments and deployments
- Knowledge of AV and IT integration
- Industry certifications - highly desirable

Salary, Benefits and Perks:

- Generous salary + bonus + super
- Access to our employee share scheme (we all share in our success)
- Flexible work environment and hours
- Laptop + all the newest immersive tech at your fingertips
- Ideal office locations (city fringe urban hubs with ample parking and transport options)
- Gym membership or physical wellness initiative (up to \$85 per month)
- Mindfulness and meditation training
- Fully funded education and professional learning programs
- Onsite group fitness classes at all Lumination office locations
- Access to employee discount program (major retailers, restaurants, utilities, experiences and more)
- Flexible public holiday swap option - swap up to 2 public holidays a year for those that are more meaningful to you
- Free annual Skin Cancer Screening

