

DANIELE FUSARI

Brief summary

From a very young age I was interested in computers, but didn't really understand the different aspects of the tech world. I went to college and completed a two year Computer Technicians Award CACDP which included:

City & Guilds Computing, Electronic circuits & Components, Microprocessors Microcomputer Systems Installation & maintenance, Data Communication & Networks, Microcomputers, Electronic Circuits & Testing 2, Microprocessors 2, Disk drive installation & Installation & maintenance 3, City & Guilds Word Processing.

While studying I took a part time job at a travel agents hoping to find work as a computer technician. However, having progressed as an overseas operation manager, I found myself still there 15 years later. Eventually, in the last few years at TUI, I was working very closely with a wiki database, and this renewed my interest. I decided to take a year out and independently study Front End Web Development. I am now ready to further my skills and begin my career as a Junior PHP developer.

Work

Frontend Web Developer Student

teamtreehouse.com

Profile: <https://danielefusari.co.uk>

<https://teamtreehouse.com/danielefusaridoughty>

<https://github.com/DanieleFusari>

Full Time 01/01/2018 - Current

Courses

- HTML 5
- CSS
- JavaScript
- Databases
- My SQL
- Digital Literacy
- Development Tools
- PHP
- Python

Air Ambulance

Part Time 01/06/2019 - Current

Customer Service. Part time

Economy Energy - Kenilworth

17/07/2017 - 29/12/2017

Customer Service / Sales TL

UK Flooring Direct - Coventry

01/06/2016 - 31/03/2017

Leading a team to achieve sales targets and also achieving a high customer service score. New skills in flooring industry. Different types of flooring, installation and problem solving with wood products.

Retail Manager

Thomson - Leamington Spa

01/12/2015 - (for Fixed Term Contracts): 31st May 2016

Retail shop of 6. Maternity cover. Monitoring money transactions for money laundering fraudulent transactions. Foreign exchange banking . Charge backs. Foreign currency. Amex systems. Ordering currency.

Field Manager

Hermes - Coventry

07/2015 - 30/11/2015

Field-based, on hand to ensure all couriers fulfilled their orders for the day. Regularly meeting with local couriers and the depot manager. Improving processes and made sure everything ran smoothly. Solving problems, recruiting staff. Network mapping and produce reports and help develop the most efficient, cost-effective routes. Tracking and monitoring of Parcels.

24/7 Operations Manager
TUI Group - Majorca Spain

(6 month project) 01/2015 - 06/2015

My main responsibility was to relocate the 24/7 call centre to Majorca from Coventry. My overall goal was to merge the UK, Nordic, Dutch & German call centres into one centralised location.

Holiday Line & Reunion Operations Manager
TUI-UK - Coventry & Luton

02/2009 - 12/2014

Within the year of working as team manager I was promoted to Operations Manager for the 'Holidayline' and undertook the operations for Overseas Youth Reunion. My responsibilities included: Overseas Youth Reunion. This was a product mainly sold to the youth market (20-25s). The event was a 2 day festival which was attended by overseas youth reps with high quality acts.

Holiday Line Team Manager
TUI-UK - Coventry

03/2008 - 01/2009

This was a new challenge with a brand new call centre that needed setting up. The call centre looked after customers on long haul destinations such as Mexico. This was a service to offer our customers ways to contact their Thomson representative.

Flights Warehouse Sales Team Leader	Thomson Retail - Coventry	05/2007 - 03/2008
Thomson Fly Team Leader	Thomson - Coventry	06/2004 - 05/2007
Flights Warehouse After Sales Consultant	Lunn Poly - Coventry	02/2001 - 05/2004

Education

Tile hill College	09/1998 - 06/2000
Home Tutored for one year	10/1997 - 06/1998
President Kennedy School	09/1993 - 10/1997

Certification

City & Guilds Computers & Computing 1,	City & Guilds 730 Adult Teaching	
Electronic circuits & Components 1,	Computer Technicians Foundation Award CACDP	
Microprocessors 1 Microcomputer Systems	BRITISH sign Language Stage 1	
Installation & maintenance 2, Data Communication	BRITISH sign Language Stage 2	
& Networks, Microcomputers 2, Electronic	AQA (GCSE) English	C
Circuits & Testing 2, Microprocessors 2, Disk drive	(GCSE) Speaking & Listening	B
installation & Installation & maintenance 3	(GCSE) Maths	B
City & Guilds Word Processing	Money Management & Numbers	A

Contact

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