

Usability Testing Report

Scenario:

You are a freshman in college during covid-19 and you are having trouble adjusting to online classes. Your professors all have different ways of teaching their courses and you have trouble keeping up with the different platforms and assignments. You would love to have a way to keep everything in one place so that you won't be so overwhelmed.

Tasks:

Task 1: Create your free account then link the platforms that your professors use to teach their courses.

Task 2: Browse through the app and find one of your classes and view your homework assignments that are due.

Task 3: You have your classes coming up and want to get to the platforms your professors use quickly. Browse and click on the platforms your professors use in the order of which class you have first to last.

Notes:

Problems that need to be fixed in the app:

1. Need to create an easier way to return to the main page of the app when user is on the linked platform. (too easy to click on close button by accident)
2. User has a suggestion of allowing other users to add more platforms from the home page since the app only allows you to link from the moment you create your account.
3. Maybe shouldn't have two contacts to contact professors. (Their should only be one and it should be on the side bar)

What should not be changed within the app:

1. The way that its easy to link the websites onto the app.
2. How easy it is to navigate the app.
3. How organized the app looks.