

DANIELLE DACANAY

Senior Business Analyst

Motivated Business Analyst with over three years of experience on an agile government project. Skilled in creating innovative solutions and leading a development team to ensure delivery of satisfactory products.

Experience

Sr. Business Analyst | Ventera Corporation

Aug 2018 - Present

- Engage with clients to determine underlying business problems and propose innovative solutions that meet their needs and expectations
- Analyze client interaction with the system to determine improvements that fit their needs while enhancing the user experience
- Serve as a Scrum Master, Product Owner and Tester as needed.
- Build visual workflows and mockups for new functionality
- Compose and maintain documentation such as requirement specifications and user manuals

Marketing and Data Analytics Intern | Relish Careers

Jun 2017 - May 2018

- Analyzed user behavior to build and improve user acquisition strategies
- Redesigned the weekly newsletter

Projects

Google UX Design Case Studies

Nov 2021 - Mar 2022

- Completed seven introductory-level UX courses, developed by Google, that included practice-based assessments and peer-graded assignments
- Completed three case studies showcasing my design process from beginning to end

Contact

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(650) 200-8592

ddacanay.com

Education

University of Virginia

Aug 2014 - May 2018

B.A. Computer Science

B.A. Economics

Certifications

- Certified Scrum Master (CSM)
- Certified Scrum Product Owner (CSPO)
- Google UX Design Professional Certificate

Skills

- Problem-solving
- Prioritization
- User Requirement Gathering
- Agile Methodologies
- Software Development Life Cycle

Tools

- Jira
- Microsoft Office
- Adobe XD
- Figma
- HTML
- CSS
- Java