

DANIEL J. LINEHAN

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Portfolio: <https://DanLinehan.com>

OVERVIEW

Experienced full-stack developer and software specialist with extensive specializations in MVC architecture, e-commerce development, session management, web automation, shell scripting, server and SQL database administration, process management and technical documentation.

EMPLOYMENT HISTORY

Software Implementer, Axxerion USA

9/2016 — present

San Rafael, CA

- Directly managed Java-based software implementations for dozens of client accounts.
- Billed 20-25 hours per week directly, managed all project goals and deadlines.
- Updated and maintained training and technical documentation as needed for user acceptance.
- Main server administrator at company, performed server maintenance and upgrades at data center.

Support Engineer, Prgmr.com

10/2012 — 11/2015

Sunnyvale, CA

- Assisted in the development of several projects which helped Prgmr.com compete with larger competitors in the field.
- Assisted with server upgrades and systems troubleshooting.
- Updated and maintained shell scripts as needed for continued automation.
- Provisioned VPS customers with SSH keys, handled account upgrades, processed IP changes.

Senior IT Manager, Etopolos.com

11/2009 — 10/2012

Petaluma, CA

- Developed and maintained sites for dozens of Bay Area wineries, restaurants and other medium-sized businesses.
- Primary point of contact for customers, processed incoming support requests.
- Scraped and managed large data sets with Python, managed and updated large customer content portals as needed.

Data Manager, NetworkOfCare.org

02/2006 — 11/2009

San Rafael, CA

- Updated and improved UI and content on the extensive "Network of Care" suite of products.
- Administered several hundred local web portals offering directory-based resources for veterans, the aging, the developmentally disabled and the mental health impacted.
- Performed on-site and remote training for county administrators learning to use their sites, and created training documents as needed.

Operations Manager, CallTech Communications, LLC.

02/2002 — 12/2005

Columbus, OH

- Monitored and generated analytics in a technical support call center for high-speed internet.
- Ran shift operations in the call center including managing multiple supervisory teams.
- Hired and trained staff for special projects and rollouts.
- Reported call routing, productivity and service level statistics for multiple call centers.

EDUCATION

- Full Stack Developer Bootcamp, UC Berkeley, 2018
- Western Governors University, Bachelors, Information Technology Management, 2016
- Project+ Certified, 2015
- Microsoft Certified Database Administrator (MCDBA), 2015
- Udacity.com: Computer Science Certificate, 2012
- University of Dayton: Management Information Systems (1997 to 1999)
- Fairbanks High School: Diploma with honors (1993 to 1997)

REFERENCES

- Nick Topolos, Etopolos.com, (415) 845-8897
- Luke Crawford, Prgmr.com, (408) 480-2336