

## Part A:

My bug is [Issue 107095](#)- [Mac] Application crash on resize of window - and my comment can be found both below and on Bugzilla page.

I could not confirm this bug.

### Configuration:

MacOS 10.10.5

OO Writer 3.1.1 000310m19 (Build:9420), Same as reporter

### Steps:

1. Opened a blank new document.
2. Clicked the button to maximize the screen
3. Clicked again to return to its original size

At this point I did not know what other steps I should take, since the reporter said the bug happened as soon as he hits the maximize button.

In further testing I resized the window in many different aspects, going through the minimum height and width to the maximum, and clicked to maximize the screen. But nothing happened. Tried to double click in the upper tab also, but the screen maximized as expected and nothing crashed.

## Part B:

### EVALUATION: FIRST IMPRESSION

1. "Is the summary short and descriptive?": Yes, the summary let you know exactly what happens in few characters.
2. "Can you understand the report?": Yes, I understood the description and right away I saw what the bug was, and what happened to cause it.
3. "Is it obvious where to start to replicate the bug?": No. The reporter did not say in what size his window was, if he had multi monitors, if the was some image in the document or a black document...
4. "Is the replication sequence provided as a numbered set of steps, which tell you exactly what to do and, when useful, what you will see?": No. The only information was that every time the reporter clicked on the maximize button the application crashed.

### EVALUATION: REPLICATE THE REPORT

5. "Can you replicate the bug?": No, I could not replicate the bug. Even after trying several times and approaches.
6. "Did you need additional information? Did you have to guess about what to do next?": Yes, the report lacks on information on what the specifications of the reporter machine and what he did to encounter the bug.
7. "Did the description accurately described the failure?": Yes, the description have a full report on the crash that the OS gave the reporter on the time of the bug. Although it did not helped getting to the bug.

### EVALUATION: FOLLOW-UP TESTS

8. "Is the report missing follow-up tests that you think should have been run? Are there follow-up tests that should be added to this report if the reporter had the time?" I think good follow-up questions would be "When exactly does the picture go missing?" and "What are the

critical conditions of the bug?": The reporter just told that every time he clicked the button the application crashed, but this is vague.

9. "What would you hope to learn from these tests?": Know the conditions under the bug happens, if the bug is attached to the button or whenever the window is maximized the crash occurs.

#### **EVALUATION: TESTER'S SPECULATION OR EVALUATION**

10. "If the report includes such information, is it credible and useful or not?": The report does not include any speculation or evaluation.

#### **CONCLUSION**

The report explained the bug well, but did not shared enough information to guide well the steps towards the bug. I knew what to look for, but did not know exactly how to find it. The report had a log from the OS crash reporter that had the specifications about the application crash, but it is very technical and may help the programmers and more technical people, for testers it has little value. The description was vague in the sense that the reporter did not explained exactly what the configurations were and exactly what he did to get the failure.