

Orientation Resource Guide Redesign
FINAL PROJECT UPDATE

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O PROJECT OPPORTUNITY

We saw an opportunity to create a place for orientation staff and new students to quickly reference and learn about the services that Carnegie Mellon offered. The current system, a bulky 30 page pdf, did nothing to ease the learnability of potentially dry content, was relatively stagnant and difficult to update (especially for those who printed it out), failed at being easy to reference when not on hand, and limited the user base to orientation staff alone. Our website solves these problems by being versatile and easy to use on-the-go, easy to update digitally, and shareable to anyone with an internet connection!

1 PROJECT VISION

Our goal was to make a mobile-friendly, easy-to-use reference guide and pedagogical tool for the orientation resource guide. We wanted to build a software system that made the guide accessible to all students at CMU, with a slight bias towards orientation staff. As such, we needed to make finding information paramount in our sites design, especially for people potentially unfamiliar with CMU. That meant an extensive and robust search feature, carefully designed content organization, and an intelligently designed site hierarchy. These are things we focused on and included in our final website. As well, we wanted to make learning the content easy and enjoyable to orientation staff. As such, we created the flashcard system which allows staff to study only high-priority content for orientation week. Overall, we think we made a powerful tool for orientation staff and members of the Carnegie Mellon community.

2

LINK TO WEBSITE

<http://www.andrew.cmu.edu/user/jrholmes/>

(Viewable best on the phone)

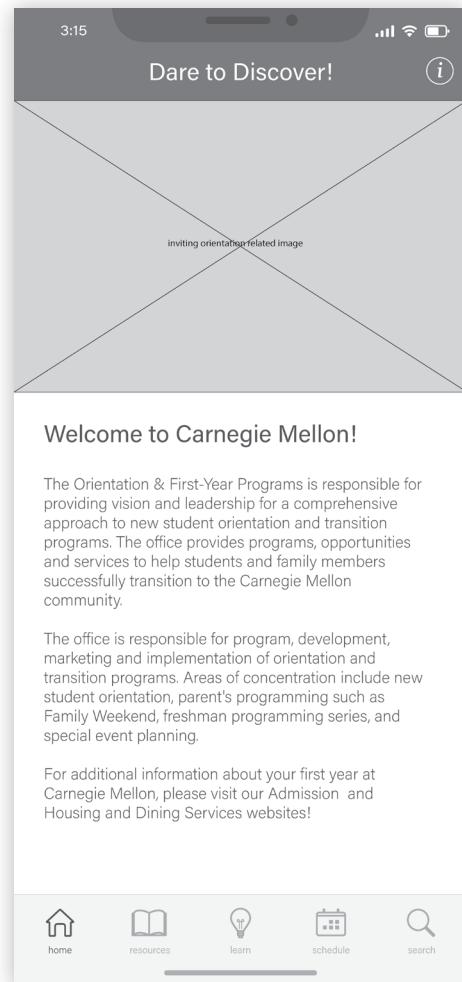
3

LINK TO REPOSITORY

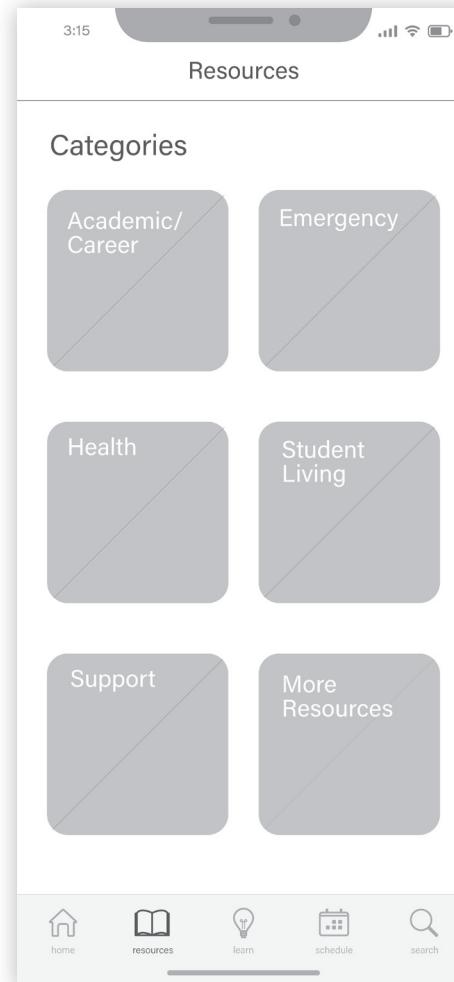
<https://github.com/JarrekRHolmes/daretodiscover>

4 WIREFRAMES

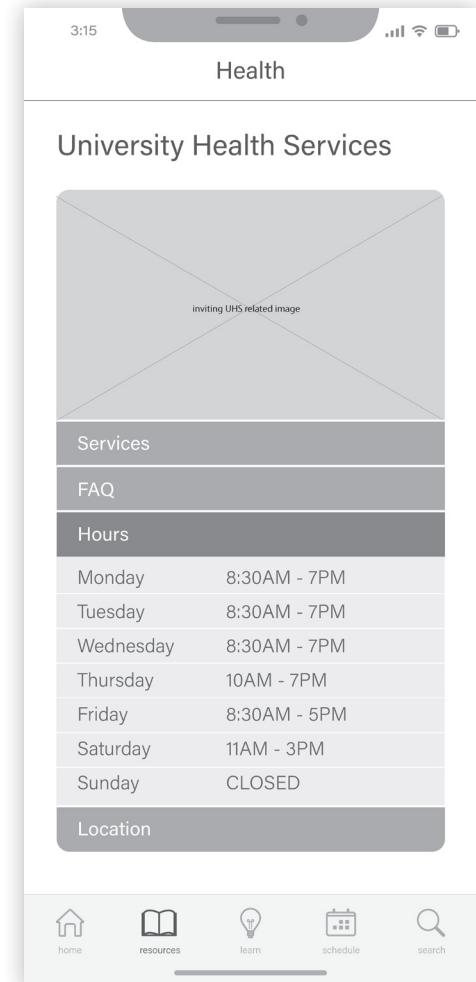
INDEX



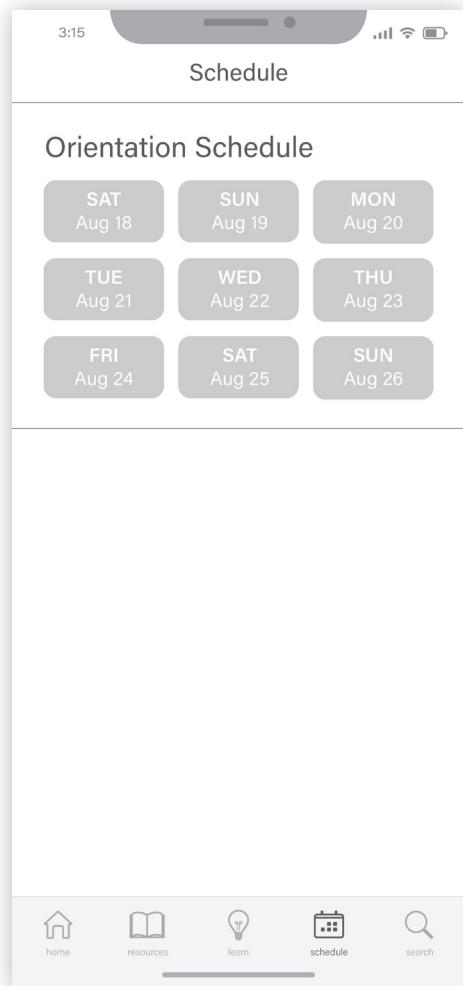
RESOURCES



RESOURCES +HEALTH



SCHEDULE

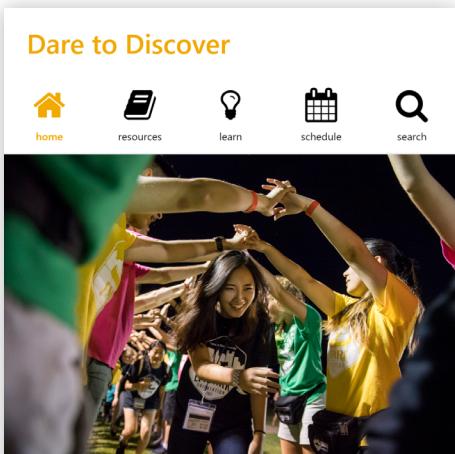


5 CODED DEMO SCREENSHOTS

INDEX

RESOURCES

RESOURCES + HEALTH



Resources

home resources learn schedule search

Categories

- Academic/ Career
- Computing and Printing
- Health
- Inclusion and Equality
- Police and EMS
- Student Living

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Health

home resources learn schedule search

University Health Services

Hours

Location

Morewood Gardens SQUIRREL HILL NC
Phipps Conservatory & Botanical Gardens Forbes Ave Schenley Drive Schenley Park Map data ©2018 Google Terms of Use

Ground floor of Morewood E-Tower, entrance is behind the inbound bus-stop at Forbes.

LEARN

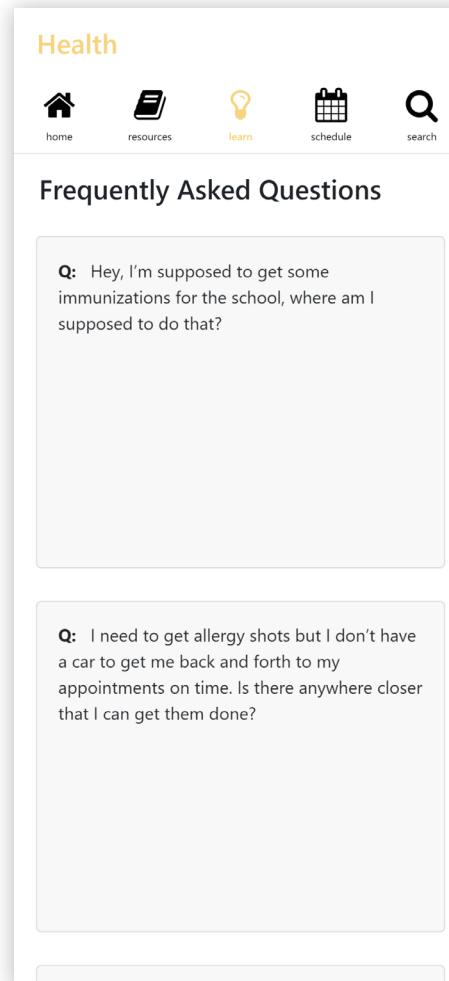
LEARN + HEALTH (Q)

LEARN + HEALTH (A)



The 'Learn' interface features a top navigation bar with five icons: home, resources, learn (highlighted in orange), schedule, and search. Below this is a section titled 'Categories' containing six yellow boxes with text: Academic/Career, Computing and Printing, Health, Inclusion and Equality, Police and EMS, and Student Living.

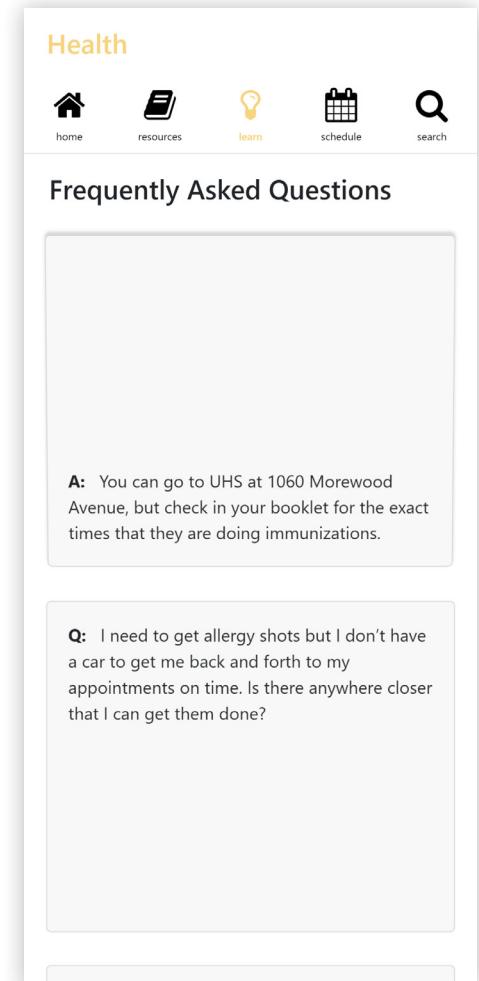
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The 'Learn + Health (Q)' interface includes the same top navigation bar as the 'Learn' version. Below it is a 'Health' section with five icons: home, resources, learn, schedule, and search. A 'Frequently Asked Questions' section contains two Q&A entries:

Q: Hey, I'm supposed to get some immunizations for the school, where am I supposed to do that?
A: You can go to UHS at 1060 Morewood Avenue, but check in your booklet for the exact times that they are doing immunizations.

Q: I need to get allergy shots but I don't have a car to get me back and forth to my appointments on time. Is there anywhere closer that I can get them done?



The 'Learn + Health (A)' interface includes the same top navigation bar as the 'Learn' version. Below it is a 'Health' section with five icons: home, resources, learn, schedule, and search. A 'Frequently Asked Questions' section contains two Q&A entries:

Q: I need to get allergy shots but I don't have a car to get me back and forth to my appointments on time. Is there anywhere closer that I can get them done?

SCHEDULE

SCHEDULE + SAT (OPEN)

SEARCH

Schedule

The Schedule interface displays a grid of orientation dates. The first row contains three boxes: SAT Aug 18, SUN Aug 19, and MON Aug 20. The second row contains TUE Aug 21, WED Aug 22, and THU Aug 23. The third row contains FRI Aug 24, SAT Aug 25, and SUN Aug 26. Each box is pink with white text.

Orientation Schedule

SAT	SUN	MON
Aug 18	Aug 19	Aug 20

TUE	WED	THU
Aug 21	Aug 22	Aug 23

FRI	SAT	SUN
Aug 24	Aug 25	Aug 26

home resources learn schedule search

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Schedule

The Schedule interface displays a grid of orientation dates. The first row contains three boxes: SAT Aug 18, SUN Aug 19, and MON Aug 20. The second row contains TUE Aug 21, WED Aug 22, and THU Aug 23. The third row contains FRI Aug 24, SAT Aug 25, and SUN Aug 26. Each box is pink with white text.

Orientation Schedule

SAT	SUN	MON
Aug 18	Aug 19	Aug 20

TUE	WED	THU
Aug 21	Aug 22	Aug 23

FRI	SAT	SUN
Aug 24	Aug 25	Aug 26

SATURDAY | AUGUST 18

10 am - 3 pm: Residence hall move-in
+ Campus offices like Health Services, the HUB, Housing Services, Dining Services, and the University Stores will be open for students to complete university business.

Evening: Dinner on your own and activities for students

home resources learn schedule search

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Search

The Search interface features a large search bar at the top with the placeholder "Search Here...". Below the search bar are five navigation icons: home, resources, learn, schedule, and search, each with a corresponding icon.

Search Here...

home resources learn schedule search

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SEARCH + TYPING

The screenshot shows a search interface with the following elements:

- Search Bar:** The word "poli" is typed into the search bar.
- Navigation Icons:** A row of icons with labels: "home" (house), "resources" (book), "learn" (lightbulb), "schedule" (calendar), and "search" (magnifying glass).
- Search Results:** Three items are listed:
 - C@CM
 - CMU Police Department
 - CMU Emergency Medical Services
- Page Footer:** A small copyright notice at the bottom left: "©2018 by Jarrek Holmes, Daniel Noh, Angela Rubin, Carnegie Mellon University. All Rights Reserved."

6 NEXT STEPS

Our project has some clear future goals and necessary adjustments. First, although we were focused on the mobile version of our website, its responsiveness leaves something to be desired. Sizing, spacing, and alignment can sometimes look incorrect on the tablet and desktop version of the website. As well, there are some general layout and design changes we'd like to make, as detailed by our desktop wireframes. Finally, we did not have the opportunity to user test the website a third time and would like to before deploying a finished product.

CARNEGIE MELLON UNIVERSITY
ORIENTATION RESOURCE GUIDE

max-width: 1140px;

 home

 resources

 learn

 schedule



DARE TO DISCOVER



Welcome to Carnegie Mellon!

The Orientation & First-Year Programs are responsible for providing vision and leadership for a comprehensive approach to new student orientation and transition programs. The office provides programs, opportunities, and services to help students and family members successfully transition to the Carnegie Mellon community.

The office is responsible for programming, developing, marketing, and implementing orientation and transition programs. Areas of concentration include: new student orientation, parent's programming such as Family Weekend, freshman programming series, and special event planning.

For additional information, please visit our Admission and Housing & Dining Services websites.

Orientation 2018 Dates:

Saturday August 18 - Sunday August 26

Orientation Resource Guide
Dare to Discover

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cutoff

ORIENTATION RESOURCE GUIDE

RESOURCES

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home



resources



learn



schedule



Categories

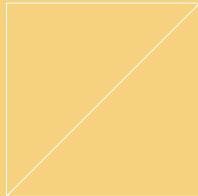
Academic/Career



Computing and Printing



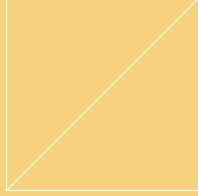
Health



Inclusion and Equality



Police and EMS



Student Living



Orientation Resource Guide
Dare to Discover

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cutoff

ORIENTATION RESOURCE GUIDE
RESOURCES / **HEALTH**

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home



resources



learn



schedule



University Health Services

University Health Services

University Health Services

Carnegie Mellon University
University Health Services

Services

Hours

Location

FAQ

Carnegie Mellon University
University Health Services

Services

Hours

Location

FAQ

Carnegie Mellon University
University Health Services

Services

Hours

Location

FAQ

University Health Services

Carnegie Mellon University
University Health Services

Services

Hours

Location

FAQ

ORIENTATION RESOURCE GUIDE

SCHEDULE

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home



resources



learn



schedule



Orientation Schedule

SAT

Aug 18

Saturday | August 18

10AM - 3PM

Residence hall move-in
Campus offices like Health Services, the HUB, Housing Services, Dining Services, and the University Stores will be open for students to complete university business.

Evening

Dinner on your own and activities for students

SUN

Aug 19

Sunday | August 19

8AM - 3PM

House Day Activities

4PM - 5:30PM

Community Collage: performances to showcase CMU's diversity of experience

7:30PM - 9:30PM

Playfair large group icebreaker to get to know the whole first year class

MON

Aug 20

Sunday | August 19

8AM - 3PM

House Day Activities

4PM - 5:30PM

Community Collage: performances to showcase CMU's diversity of experience

7:30PM - 9:30PM

Playfair large group icebreaker to get to know the whole first year class

TUE

Aug 21

Saturday | August 18

10AM - 3PM

Residence hall move-in
Campus offices like Health Services, the HUB, Housing Services, Dining Services, and the University Stores will be open for students to complete university business.

Evening

Dinner on your own and activities for students

WED

Aug 22

Sunday | August 19

8AM - 3PM

House Day Activities

4PM - 5:30PM

Community Collage: performances to showcase CMU's diversity of experience

7:30PM - 9:30PM

Playfair large group icebreaker to get to know the whole first year class

THU

Aug 23

Sunday | August 19

8AM - 3PM

House Day Activities

4PM - 5:30PM

Community Collage: performances to showcase CMU's diversity of experience

7:30PM - 9:30PM

Playfair large group icebreaker to get to know the whole first year class

FRI

Aug 24

Orientation Resource Guide
Dare to Discover

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cutoff

ORIENTATION RESOURCE GUIDE

LEARN / HEALTH

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home



resources



learn



schedule



Frequently Asked Questions

Q: Hey, I'm supposed to get some immunizations for the school, where am I supposed to do that?

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7 GOOGLE DRIVE

<https://drive.google.com/drive/folders/11SaKxs2cHXM-G9N8jZFwlg2Z1-o6eH5z?usp=sharing>