

# MODULE 1 – OVERVIEW OF IT INDUSTRY

## What is a Program?

**Write a simple "Hello World" program in two different programming languages of your choice. Compare the structure and syntax.**

### 1. C

```
#include <stdio.h> // Header for  
printf  
int main() {    printf("Hello,  
World!\n");    return 0;  
}
```

#### Explanation:

- Uses #include <stdio.h> for input/output functions like printf.
- main() is the entry point of the program.
- printf() prints text; \n adds a newline.
- return 0; indicates successful execution.

### 2. C++

```
#include <iostream> // Header for cout using  
namespace std; // Avoids writing std:: each time  
  
int main() {    cout << "Hello,  
World!" << endl;    return 0; //  
Exit status  
}
```

#### Explanation:

- Uses #include <iostream> for input/output streams.
- cout is an output stream object; << is the stream insertion operator.
- endl adds a newline and flushes the output buffer.
- using namespace std; allows using standard library names without std:: prefix.

### Compare the structure and syntax

| Feature           | C (printf)                 | C++ (cout)                           |
|-------------------|----------------------------|--------------------------------------|
| Header File       | <stdio.h>                  | <iostream>                           |
| Printing Function | printf("Hello, World!\n"); | cout << "Hello, World!" << endl;     |
| Namespace         | Not applicable             | Often uses using namespace std;      |
| Style             | Procedural                 | Can be procedural or object-oriented |
| Output Method     | C-style function call      | Stream-based operator overloading    |
| Standard          | C Standard Library         | C++ Standard Library (STL)           |

### World Wide Web & How Internet Works

Research and create a diagram of how data is transmitted from a client to a server over the internet.



Explanation:

1. Client sends a request (e.g., a web page request).
2. The request travels through the Internet (routers, cables, etc.).
3. Server receives the request and processes it.
4. Server sends a response back through the Internet to the Client.

## Network Layers on Client and Server

**Design a simple HTTP client-server communication in any language.**



Here's the HTTP client-server communication diagram for the Python example.

1. The client sending a GET / request to the server through the Internet (in our case localhost).
2. The server responding with 200 OK and the message data.

## Types of Internet Connections

**Research different types of internet connections (e.g., broadband, fiber, satellite) and list their pros and cons.**

1. Broadband (DSL / Cable Internet)

**Description:** Uses existing telephone lines (DSL) or coaxial cables (Cable) to deliver highspeed internet.

**Pros:**

- Widely available in cities and towns.
- Generally affordable.
- Stable connection for daily use (streaming, browsing, video calls).

**Cons:**

- Slower upload speeds compared to fiber.
- Performance may drop during peak hours.
- Speed depends on distance from the provider's network hub (DSL) or number of users on the network (Cable).

## **2. Fiber-Optic Internet**

**Description:** Uses fiber-optic cables to transmit data as light signals, offering very high speeds.

**Pros:**

- Extremely fast speeds (both upload and download).
- Very low latency — excellent for gaming, video conferencing, and cloud work.
- Reliable even during high-traffic periods.

**Cons:**

- Limited availability (mainly in cities and developed areas).
- Higher installation costs.
- Can take longer to set up.

## **3. Satellite Internet**

**Description:** Sends data to and from satellites orbiting Earth, accessible almost anywhere.

**Pros:**

- Available in remote and rural areas where no other connection is possible.
- Doesn't require cables or physical network infrastructure locally.

**Cons:**

- High latency (signal travels to space and back).
- More expensive than broadband or fiber for similar speeds.
- Affected by weather conditions.
- Lower data caps in some plans.

## Protocols

### Simulate HTTP and FTP requests using command line tools (e.g., curl).

#### 1. Simulate an HTTP GET Request bash

```
curl https://example.com
```

- This will fetch the HTML source of the webpage.
- `https://example.com` can be replaced with any URL.

#### 2. Simulate an HTTP POST Request

If you want to send data (e.g., to an API):

```
bash
```

```
curl -X POST https://httpbin.org/post -d "name=John&age=25"
```

- `-X POST` → method type.
- `-d` → send data in the body.

#### 3. Download a File via HTTP bash

```
curl -O https://example.com/file.zip
```

- `-O` saves the file with the same name as on the server.

#### 4. Simulate an FTP Request (Anonymous Login) bash

```
curl ftp://speedtest.tele2.net/1MB.zip -O
```

- Downloads 1MB.zip from the FTP server.

#### 5. Simulate an FTP Request with Username & Password bash

```
curl -u username:password ftp://ftp.example.com/file.txt -O
```

- `-u` sets FTP credentials.
- `-O` saves the file locally.

## 6. Upload a File via FTP bash

```
curl -T localfile.txt -u username:password ftp://ftp.example.com/
```

- -T → specify the file to upload.

## Application Security

**Identify and explain three common application security vulnerabilities. Suggest possible solutions.**

### 1. SQL Injection

- What happens? Hacker puts bad code in a form to control your database.
- Risk: Data stolen or deleted.
- Fix: Always clean/check user input and use *prepared queries*.

### 2. XSS (Cross-Site Scripting)

- What happens? Hacker puts bad JavaScript in your site so it runs on visitors' browsers.
- Risk: Steals cookies, sends users to fake sites.
- Fix: Escape HTML output and block untrusted scripts.

### 3. CSRF (Cross-Site Request Forgery)

- What happens? Hacker tricks you into clicking a link that does something on a site where you're already logged in.
- Risk: Your account does things you didn't want.
- Fix: Use *CSRF tokens* and ask for password again for important actions.

## Software Applications and Its Types

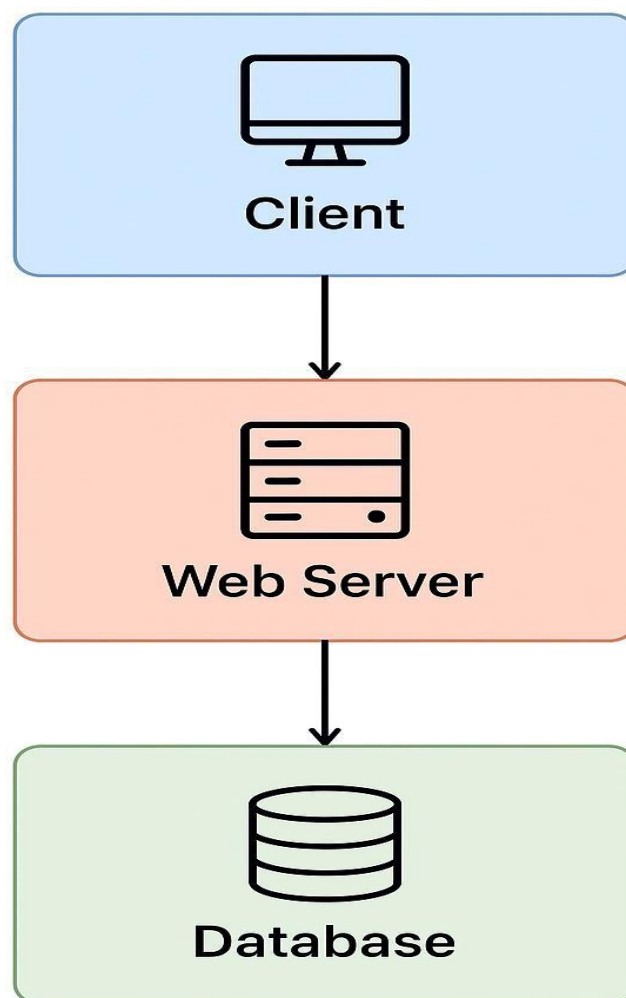
**Identify and classify 5 applications you use daily as either system software or application software.**

| <b>Application</b>      | <b>Type</b>          | <b>Why?</b>                                   |
|-------------------------|----------------------|---|
| Google Chrome           | Application software | Used for browsing the internet.               |
| Microsoft Word          | Application software | Used for creating and editing documents.      |
| WhatsApp                | Application software | Messaging and calling app for communication.  |
| Windows 10 / 11         | System software      | Operating system that runs your computer.     |
| Antivirus (e.g., Avast) | System software      | Protects the system from viruses and malware. |



## Software Architecture

Design a basic three-tier software architecture diagram for a web application.



## Layers in Software Architecture

**Create a case study on the functionality of the presentation, business logic, and data access layers of a given software system.**

### 1. Case Study: Online Banking System 1. Presentation Layer

- **Function:** User interface where customers log in, check balances, and transfer money.
- **Example:** Mobile banking app or website.

### 2. Business Logic Layer

- **Function:** Processes transactions, checks rules (e.g., sufficient balance, transfer limits).
- **Example:** Validates transfer request, calculates fees, updates account balance.

### 3. Data Access Layer

- **Function:** Reads/writes data to the bank's database.
- **Example:** Retrieves account balance, updates transaction history.

### Workflow:

1. User requests a fund transfer in the app (Presentation).
2. System checks balance and processes the request (Business Logic).
3. Transaction is stored in the database (Data Access).

## Software Environments

**Explore different types of software environments (development, testing, production). Set up a basic environment in a virtual machine.**

### 1. Development Environment

- Where developers write and test code.
- Has debugging tools, text editors, and runtime environments.
- Usually runs on individual machines or isolated containers.
- Goal: Fast iteration, no risk of affecting users.

## **2. Testing / QA Environment**

- Used for running automated and manual tests.
- Mirrors the production environment more closely.
- May include CI/CD pipelines.
- Goal: Validate code quality, catch bugs before deployment.

## **3. Production Environment**

- Live environment used by end-users.
- Highly secured, optimized, and monitored.
- Changes go through controlled deployments.
- Goal: Deliver a stable and reliable user experience.

## **Set up a basic environment in a virtual machine**

### **Quick Set-Up in a Virtual Machine (Ubuntu)**

1. Create & Launch VM
  - Use VirtualBox (or similar).
  - Install Ubuntu (20.04 LTS recommended).
2. Install Basic Tools

```
bash

sudo apt update && sudo apt install -y git curl
```
3. Configure Node.js (for a dev web app)

```
bash curl -fsSL https://deb.nodesource.com/setup_18.x | sudo -E
```

```
bash -
```

```
sudo apt install -y nodejs
```

#### 4. Create & Run a Simple Server

```
bash echo 'console.log("Hello Dev!");' >
```

```
app.js
```

```
node app.js
```

- Visit the server via the VM's IP and port.

## Source Code

### Write and upload your first source code file to Github.

#### 1. Make a file

Create a file hello.py with:

```
python
```

```
print("Hello, GitHub!")
```

#### 2. Open Git Bash in the file's folder

```
bash
```

```
git init
```

```
git add hello.py git commit -
```

```
m "first commit"
```

**3. Create a repo on GitHub (click + → New repository).**

**4. Connect and upload**

```
bash git remote add origin https://github.com/YOUR_USERNAME/REPO_NAME.git  
git branch -M main  
git push -u origin main
```

## Github and Introductions

**Create a Github repository and document how to commit and push code changes.**

Quick Steps to Set Up & Push Code to GitHub 1. Create a Repository on GitHub

1. Log in to GitHub.
2. Click the “+” icon (top-right) → **New repository**.
3. Enter a name, optionally add a description, and click **Create repository** (no need to initialize with README)

(If your default branch is master, use that instead.) [Mediumkickstartcoding.onlineGitHub](https://medium.com/kickstartcoding/online-github)

## Student Account in Github

**Create a student account on Github and collaborate on a small project with a classmate.**

[https://github.com/Danishchaudhari/student\\_project](https://github.com/Danishchaudhari/student_project)

## Types of Software

**Create a list of software you use regularly and classify them into the following categories: system, application, and utility software.**

### 1. System Software (Runs the computer)

- Windows 10/11 – Operating System
- Linux Ubuntu – Operating System
- macOS – Operating System

### 2. Application Software (For specific tasks)

- Google Chrome – Web browser
- Microsoft Word – Document editing
- WhatsApp – Messaging
- Spotify – Music streaming
- Zoom – Video conferencing

### 3. Utility Software (Maintenance & optimization tools)

- WinRAR – File compression

- CCleaner – System cleaning
- Windows Defender – Security
- 7-Zip – File archiving
- Backup and Restore – Data backup tool

## GIT and GITHUB Training

**Follow a GIT tutorial to practice cloning, branching, and merging repositories.**

### Git Practice Tutorial

#### What You'll Learn:

- How to **clone** a GitHub repository
- How to create a **branch**
- How to **merge** changes back into the main branch

#### Step 1: Clone a Repository

Cloning means copying a project from GitHub to your computer.

##### Command:

```
clone https://github.com/your-username/your-repo.git
```

Replace `your-username` and `your-repo` with your GitHub info.

Then go into the project folder:

```
your-repo
```

#### Step 2: Create a Branch

Creating a branch lets you work on a new feature without changing the main code.

##### Command:

```
checkout -b my-feature
```

Now, make a change. For example:

```
"Hello from my-feature branch!" > feature.txt
```

**Then save the change:**

```
feature.txt  
commit -m "Add feature.txt in my-feature branch"
```

### **Step 3: Switch to the Main Branch**

Go back to the main branch:

```
checkout main
```

### **Step 4: Merge the Branch**

Merge your changes from `my-feature` into `main`:

```
merge my-feature
```

You should see a success message if there are no conflicts.

### **Step 5: Push to GitHub**

To upload your changes to GitHub:

```
push origin main
```

## **Application Software**

**Write a report on the various types of application software and how they improve productivity.**

Report: Types of Application Software and Their Impact on Productivity Introduction

Application software is a class of computer programs designed to perform specific tasks for users. Unlike system software, which runs the computer itself, application software enables users to complete productive, creative, or communication-related tasks. In today's digital world, application software plays a critical role in enhancing individual and organizational productivity.

### **Types of Application Software 1. Word Processing Software**

- **Examples:** Microsoft Word, Google Docs, LibreOffice Writer
- **Purpose:** Creating, editing, formatting, and printing text-based documents.



- **Productivity Benefit:** Speeds up document creation, supports collaboration, enables efficient text formatting, and automates repetitive tasks with templates and macros.

## 2. Spreadsheet Software

- **Examples:** Microsoft Excel, Google Sheets, LibreOffice Calc
- **Purpose:** Organizing data, performing calculations, and analyzing numerical information.
- **Productivity Benefit:** Automates complex calculations, creates dynamic reports and charts, and supports data-driven decision-making.

## 3. Presentation Software

- **Examples:** Microsoft PowerPoint, Google Slides, Keynote
- **Purpose:** Designing and delivering visual presentations.
- **Productivity Benefit:** Enhances communication through visuals, simplifies the sharing of ideas, and supports remote collaboration and audience engagement.

## 4. Database Management Software

- **Examples:** Microsoft Access, MySQL Workbench, Oracle Database
- **Purpose:** Storing, retrieving, and managing large volumes of data.
- **Productivity Benefit:** Improves data organization, ensures data accuracy, and supports efficient information retrieval and reporting.

## 5. Project Management Software

- **Examples:** Trello, Microsoft Project, Asana, Monday.com
- **Purpose:** Planning, tracking, and managing projects and tasks.
- **Productivity Benefit:** Streamlines project workflows, enables team coordination, sets deadlines, and monitors progress in real time.

## 6. Communication Software

- **Examples:** Microsoft Teams, Slack, Zoom, Skype
- **Purpose:** Facilitating messaging, video conferencing, and collaboration.

- **Productivity Benefit:** Reduces communication delays, enables remote work, and integrates with other productivity tools.

## 7. Graphics and Multimedia Software

- **Examples:** Adobe Photoshop, Canva, Final Cut Pro
- **Purpose:** Creating and editing images, videos, and other media.
- **Productivity Benefit:** Supports creative projects, improves marketing content, and simplifies media editing and design.

## 8. Web Browsers

- **Examples:** Google Chrome, Mozilla Firefox, Safari
- **Purpose:** Accessing and interacting with content on the internet.
- **Productivity Benefit:** Provides instant access to online resources, cloud apps, and research tools.

## 9. Accounting and Finance Software

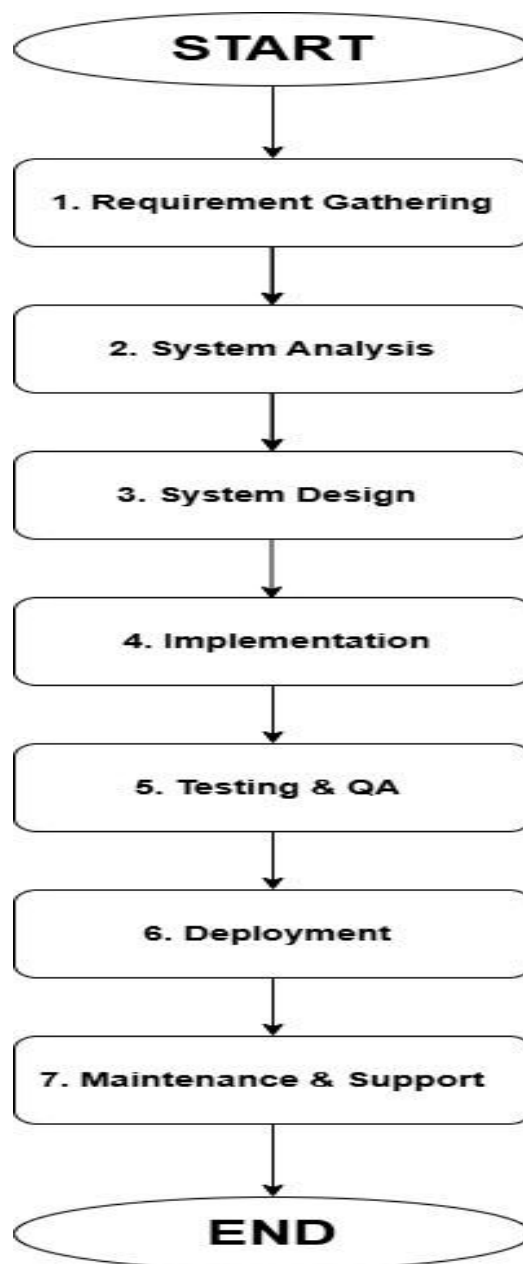
- **Examples:** QuickBooks, FreshBooks, SAP
- **Purpose:** Managing financial transactions, invoicing, and payroll.
- **Productivity Benefit:** Reduces manual errors, automates financial reporting, and ensures regulatory compliance.

## 10. Educational and e-Learning Software

- **Examples:** Moodle, Duolingo, Khan Academy
- **Purpose:** Delivering training and educational content.
- **Productivity Benefit:** Enhances self-paced learning, facilitates skill development, and supports corporate training initiatives.

# Software Development Process

Create a flowchart representing the Software Development Life Cycle (SDLC).



## Software Requirement

Write a requirement specification for a simple library management system.

## **Project: Library Management System 1. Purpose**

This system will help manage library activities like adding books, registering members, issuing and returning books, and tracking due dates.

## **2. Users**

- **Admin (Librarian)** – Can manage books and members.
- **Member (User)** – Can view available books and borrow them.

## **3. Features / Functional Requirements**

1. **Add Books** – Admin can add, update, or delete books.
2. **Register Members** – Admin can add or remove members.
3. **Search Books** – Users can search for books by name, author, or ID.
4. **Issue Books** – Admin can issue books to members.
5. **Return Books** – Admin can return books and check if they are late.
6. **Fine System** – If a book is returned late, a fine is shown.
7. **Reports** – Admin can see which books are issued, returned, or overdue.

## **4. Non-Functional Requirements**

1. Easy-to-use interface
2. Secure login system
3. Fast and reliable
4. Works on Windows (or any other OS you choose)

## **5. Tools (Example)**

- Front-end: HTML/Python/Java GUI
- Back-end: MySQL or SQLite database

## **6. Future Ideas**

- Send reminders for return dates
- Members can reserve books online

## Software Analysis

### **Perform a functional analysis for an online shopping system.**

Functional Analysis – Online Shopping System 1. User Functions • Account Management

- Sign up, login, and logout
- Update profile information
- **Product Search & Browsing**
  - Search by name, category, or filter by price/brand

- View product details (images, description, price)
- **Shopping Cart Management** ○ Add/remove products from the cart
  - Update quantity
- **Checkout & Payment** ○ Select shipping address & payment method
  - Apply discount codes
- **Order Tracking**
  - View order history and order status

## 2. Admin Functions • Product Management

- Add, update, or delete products
- **Order Management**
  - View, confirm, and ship orders
- **User Management**
  - View or block customer accounts
- **Reports** ○ Sales reports, inventory reports

## 3. System Functions • Authentication & Authorization ○ Verify user credentials

- Restrict admin functions to admins only
- **Database Management**
  - Store user data, product details, orders, and payment info securely
- **Notification System**
  - Email/SMS alerts for order confirmation and shipping updates

## System Design

**Design a basic system architecture for a food delivery app.**

### 1. Presentation Layer (Frontend)

- Mobile App / Web App
  - Customer app (browse restaurants, order food, track delivery) ○  
Delivery partner app (accept delivery, navigation)
  - Restaurant app (manage menu, accept orders)

### 2. Business Logic Layer (Backend Server)

- Order Management – Process new orders, assign delivery
- Menu Management – Update and manage food items and prices
- Payment Processing – Secure online payment integration
- Delivery Tracking – Live location tracking of delivery partners
- Notification System – Push notifications, SMS updates

### 3. Data Access Layer (Database)

- Customer Data – Profiles, addresses, preferences
- Restaurant Data – Menus, ratings, opening hours
- Order Data – Order history, current orders, delivery details
- Payment Data – Transaction records

### 4. External Services

- Payment Gateway – Razorpay, PayPal, Stripe
- Map API – Google Maps for delivery tracking
- SMS/Email API – Order confirmation, delivery updates

## Software Testing

**Develop test cases for a simple calculator program.**

| Test Case ID | Description                              | Input    | Expected Output  | Remarks                                   |
|--------------|--|----------|------------------|---|
| TC01         | Addition of two positive numbers         | 5 + 3    | 8                | Pass if result is correct                 |
| TC02         | Addition of positive and negative number | 5 + (-3) | 2                | Handles negative numbers                  |
| TC03         | Subtraction of two numbers               | 10 - 4   | 6                | Pass if result is correct                 |
| TC04         | Multiplication of two numbers            | 7 × 3    | 21               | Pass if result is correct                 |
| TC05         | Division of two numbers                  | 8 ÷ 2    | 4                | Pass if result is correct                 |
| TC06         | Division by zero                         | 5 ÷ 0    | Error / Infinity | Should handle division by zero gracefully |



|      |                            |   |     |                               |
|------|----------------------------|---|-----|-------------------------------|
| TC07 | Decimal number addition    | $2.5 + 1.2$                                   | 3.7 | Pass if decimal support works |
| TC08 | Multiplication with zero   | $9 \times 0$                                  | 0   | Pass if correct               |
| TC09 | Negative $\times$ Negative | $-4 \times -5$                                | 20  | Pass if sign handling correct |
| TC10 | Clear/Reset function       | Input: any value $\rightarrow$<br>Press clear | 0   | Pass if display resets        |

## Maintenance

**Document a real-world case where a software application required critical maintenance.**

Critical Maintenance Case – Microsoft Windows 10 Security Patch (2021)

### Background:

- ✦ In 2021, Microsoft discovered a serious security vulnerability in Windows 10 called PrintNightmare. This bug allowed attackers to gain control of a system through the Windows Print Spooler service.

### Reason for Maintenance:

- ✦ The vulnerability could let hackers install programs, view/change/delete data, or create new user accounts with full rights.

### Type of Maintenance:

- ✦ Actions Taken:

- Microsoft released an emergency security patch outside their regular update schedule.
- Users were advised to install the patch immediately or disable the Print Spooler service until updated.

✦ Outcome:

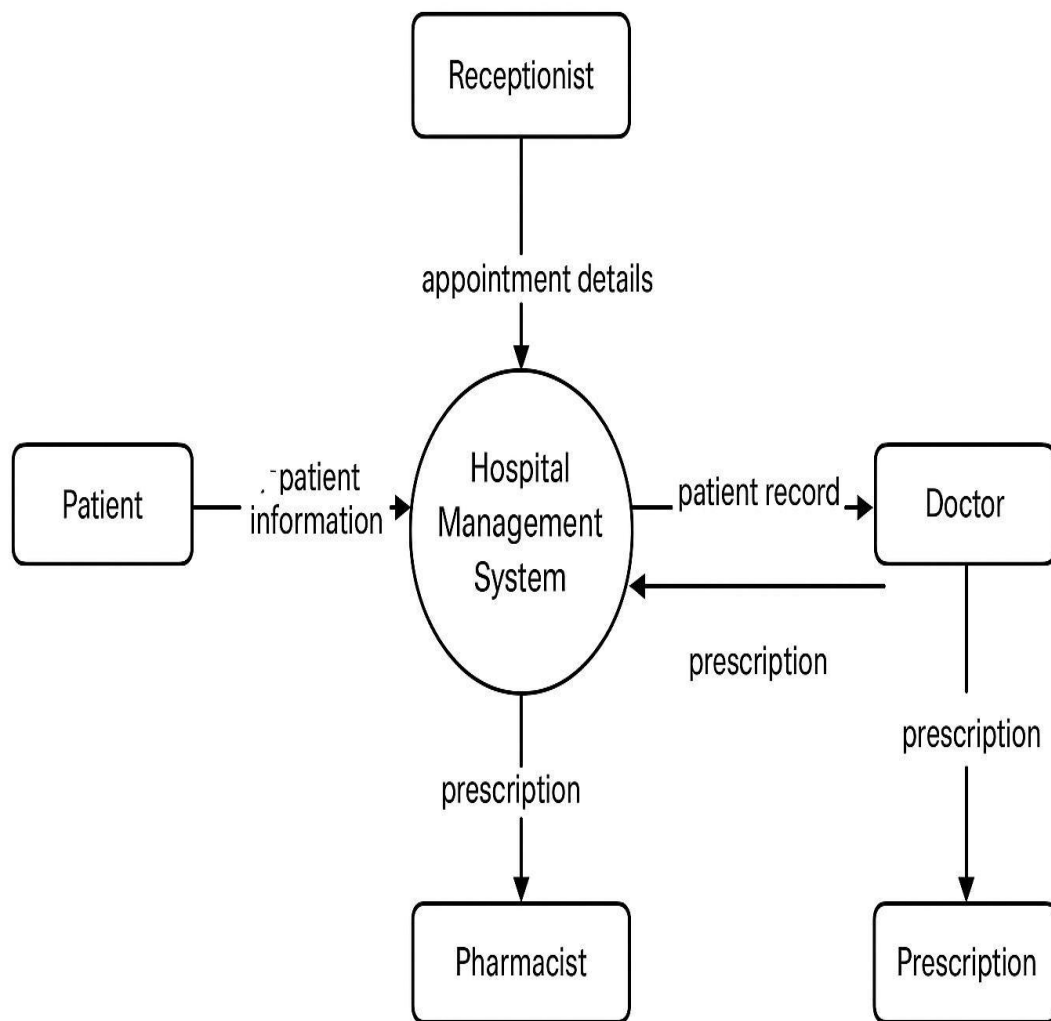
- Millions of devices were protected from potential attacks.

✦ Lesson Learned:

- Critical vulnerabilities must be patched immediately to prevent large-scale cyber threats.

## DFD (Data Flow Diagram)

**Create a DFD for a hospital management system.**



## Desktop Application

**Build a simple desktop calculator application using a GUI library.**

### Code:

```
import tkinter as tk
```

```

def click(button_text):
    if button_text == "=":
        try:
            result = str(eval(entry.get()))
        except:
            entry.delete(0, tk.END)
            entry.insert(tk.END, "Error")
        elif button_text == "C":
            entry.delete(0, tk.END)
        else:
            entry.insert(tk.END, button_text)

# Window setup
root = tk.Tk()
root.title("Simple Calculator")

# Entry field
entry = tk.Entry(root, width=20, font=('Arial', 18))
entry.grid(row=0, column=0, columnspan=4)

# Buttons
buttons = [
    '7', '8', '9', '/',
    '4', '5', '6', '*',
    '1', '2', '3', '-',
    '0', '.', '=', '+',
    'C'
]

```

```
row, col = 1, 0 for
```

```
button in buttons:
```

```
    action = lambda x=button: click(x)
```

```
    tk.Button(root, text=button, width=5, height=2, font=('Arial', 18),  
command=action).grid(row=row, column=col)
```

```
    col += 1
```

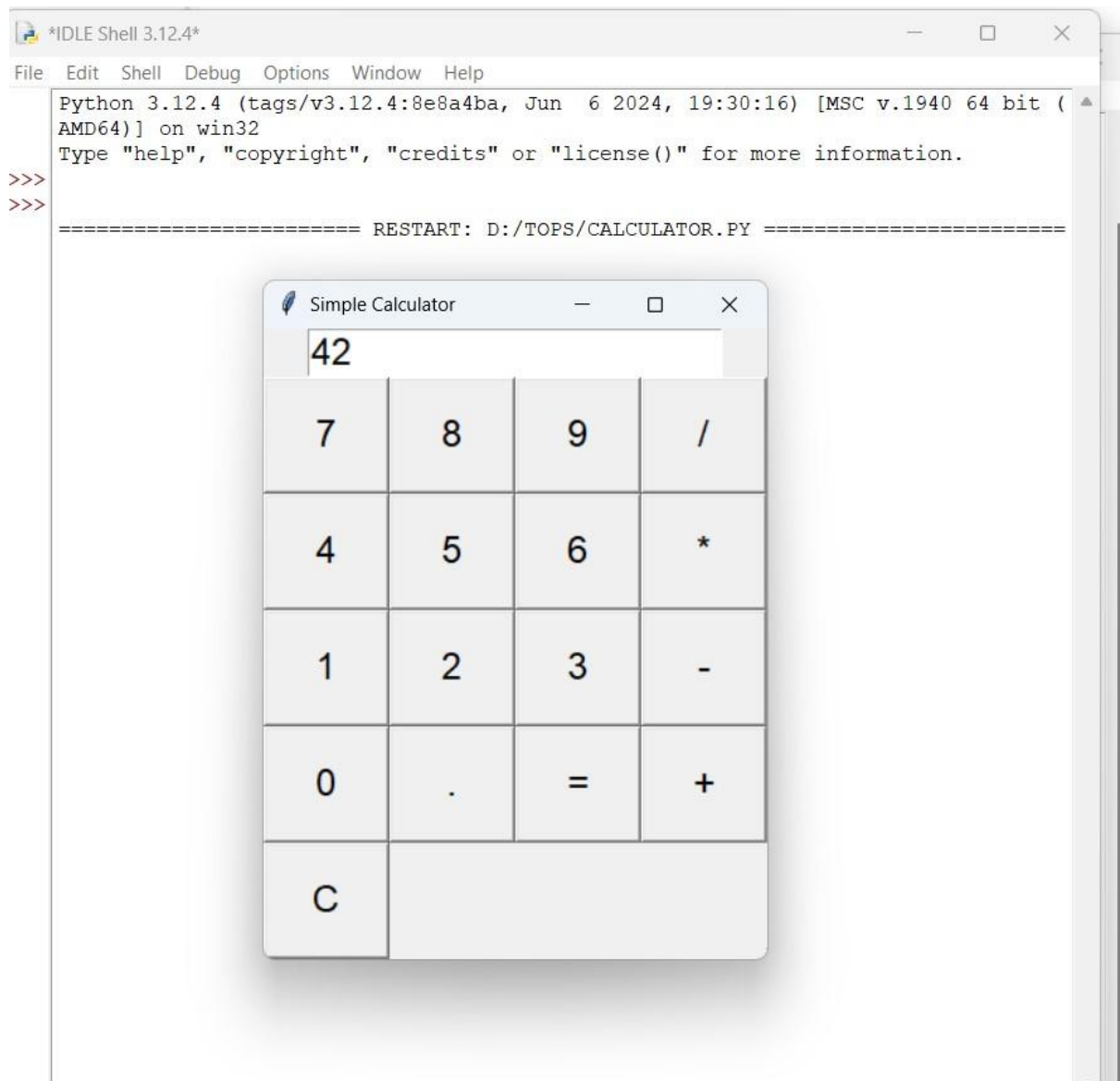
```
if col > 3:
```

```
    col = 0
```

```
    row += 1
```

```
root.mainloop()
```

## **Screenshot:**



## Flow Chart

Draw a flowchart representing the logic of a basic online registration system.

