Yitzak D.A. Bass



Systems Engineer & Data Scientist | Al Integrator | App Developer | Founder of D-Fix

Saint Kitts & Nevis | Date of Birth: June 9, 1997

Field: Systems Engineering, Data Science, Al Integration, App Development **Professional Focus:** Intelligent Systems, Predictive Analytics, Business

Process Automation

Languages: English (native), Basic Mandarin

Professional Summary

As a Systems Engineer & Data Scientist, I specialize in designing intelligent infrastructure and predictive frameworks that drive operational efficiency and digital transformation. I am the founder of **D-Fix**, a next-gen repair and service management platform that leverages AI and data analytics to optimize technician workflows, enhance diagnostics, and streamline decision-making.

Growing up in a household immersed in network systems—my father having worked with military-grade infrastructure—I gained early exposure to D-Link hardware and the broader impact of robust systems engineering. My journey evolved from manual tech support to advanced data-driven solutions that scale across teams, industries, and borders.

Technical Skills

Programming Languages: JavaScript, Python, Node.js, SQL, HTML, C++

Data Science Tools: Pandas, Google Analytics, Model Evaluation, Prompt Engineering **Al & ML Integration:** Model-driven diagnosis, analytics forecasting, intelligent automation

App Development: Full-stack architecture, Cloud Functions **Data Systems:** GCP, custom APIs, dynamic reporting tools

Project Management: Agile workflows, analytics-driven planning, technical leadership

Security Systems: Access control programming (4CS), internal tooling for secure operations

Professional Experience

Founder, Systems Engineer & Data Scientist – D-Fix June 2024 – Present

Launched and led D-Fix, a scalable SaaS platform built for repair shops, internal tech departments, and technicians. Designed all backend systems, Al analysis pipelines, and analytics dashboards.

- Al-Based Pre/Post-Case Review Engine Integrates Al models to analyze reported issues and produce toolkits, estimated durations, and resolution checklists.
- Analytics Modules for Businesses & Employees Offers custom dashboards covering KPIs, workload balance, and operational values.
- **Tool Management Systems** Built a tool-tracking framework with accountability alerts and usage logs.
- **Real-Time Reporting & Exports** PDF/Excel generation systems for clients, teams, and supervisors.
- **Training Hub** In-app microlearning system for technician skill-building and cross-training.
- Et al.

Systems Officer – 4CS

August 2018 – October 2020

- Maintained ATM diagnostics, customer access controls, and internal workflow systems.
- Designed tools to speed up reporting processes and reduce manual data entry.

Risk Officer - 4CS

August 2016 – August 2018

- Managed merchant disputes and contributed to early automation tools for reporting compliance.
- Built Excel macros and early analysis templates for use across internal departments.

Education

Yuan Ze University (YZU)

Bachelors in Strategic Communication | Sept 2021 – Jan 2025 (Incomplete-Study Leave)

National Taiwan Normal University (NTNU)

Sept 2021 – Mar 2022

Clarence Fitzroy Bryant College (CFBC)

Associate Degree in Business Management | August 2014 – July 2016

Basseterre High School (BHS)

Graduated July 2014

• CSEC Results:

- o Grade I: Information Technology, Principles of Business, Office Administration
- Grade II: Communication Studies, Mathematics, Caribbean History, Geography
- o Grade III: Principles of Accounts

St. Joseph's Primary School

Valedictorian | Graduated July 2009

Achievements & Awards

- Taiwan MOFA Scholarship Recipient (2020)
- YZU Global Wings Contributing Author ("Flying to Saint Kitts and Nevis")
- **AppAdvice Feature** App highlighted for innovation and impact (D-Fix)
- Top Male Academic Performer BHS Form Two
- Certificate of Achievement Basseterre High School
- Youth Development Leader CWBN Congress (GCT Division)
- Valedictorian St. Joseph's Primary School

Community Involvement & Interests

- Media Assistant & Photographer Stylejerk SKN (Promotions, Event Marketing)
- Sports: Basketball, American Football
- Volunteer Work: Community tech tutoring, youth engagement, public outreach

Portfolio & Media Links

- <u>Portfolio</u>- https://dfix-icons.my.canva.site/d-fix
- Facebook Page- https://www.facebook.com/profile.php?id=61572831745278
- <u>Instagram</u>- https://www.instagram.com/dfix_tw/
- YouTube Channel- https://www.youtube.com/@D-FixTW
- Third-Party Listings- https://appadvice.com/app/d-fix/6739700012
- Available on iOS
- <u>D-Tag Dynamic Website</u> https://d-fix-4bb45.web.app/MyProfile.html?B_Ref=D-FixTW
- Blog-https://behindthefix.blogspot.com

References

Available upon request.