

## Tricky Mastery: UNIT-04

### TASKS: Match the definitions with the terms below

1. A barrier preventing women from top positions.
2. An employee in the service or care sector.
3. Moving business operations to another country.
4. Negotiations between unions and employers.
5. A contract with no guaranteed working hours.

### TERMS (Scrambled Order)

*Note: The terms below are NOT in the same order as the definitions. Find the right match!*

- glass ceiling
- pink-collar worker
- offshoring
- collective bargaining
- zero-hour contract