## Question List:

- 1. Do you have second-hand trading experience? Which form do you use to trade second-hand goods?
  - a. Online
    - i. What platforms have you used?
    - ii. Which ones/which features do you like?
    - iii. Why do you like it?
  - b. In person
    - i. Offline flea market, why choose offline?
    - ii. What is the difference compared to online?
  - c. Group chat
    - i. How often do you browse the selling group chat in a week?
- 2. What kind of things do you usually sell on second-hand platforms? Why?
- 3. Which kind of items would you prefer used over new? Why?
- 4. What factors are you most concerned about when you want to sell/buy your stuff? (price, delivery, or time...)
- 5. Have you had an unpleasant experience when you were trading used stuff before? What have you experienced?
- 6. If you were in a hurry to sell an item, which method would you take to dispose of the item?
- 7. When trading in person, do you want the seller to deliver or the buyer to pick up the goods?
- 8. Are you willing to have someone help you keep and sell the item after you graduate? How do you entrust this person?(save rental fee..) although you could ask for your friends help...
- 9. If you wanted to sell your used item, how would you price/evaluate the item?(New or old, use time)
- 10. How long did the seller take to reply to your message? You wish they could reply to you in( right away/ <5min/ <30min/ <2h/ <1 day/ anytime)
- 11. Any other experience you want to share.