MUGENDI DANCAN.G.

SKILLS

- Graphic Design (Adobe Photoshop, Illustrator, Canva)
- Online Marketing (SEO, Social Media Marketing, Email Marketing)
- Online Writing & Editing (Articles, Blogs, Copywriting)
- Typing & Transcription (70+ WPM, accurate and fast)
- Video Editing (Adobe Premiere Pro, CapCut, DaVinci Resolve)
- IT Skills (MS Office Suite, Basic Networking, Troubleshooting)
- Data Entry & Data Annotation (Excel, Google Sheets, Labelbox)
- Presentation Design (PowerPoint, Google Slides)

EXPERIENCE

SAFARICOM PLC, KENYA — Graphic Designer & Digital Marketer Jan 2024 - Present

- Designed marketing materials including banners, flyers, and social media posts.
- Managed and grew social media accounts, increasing engagement by 40%.
- Developed content marketing strategies and analyzed campaign performance.

UPWORK / FIVERR-REMOTE, KENYA —Freelance Content Writer & Video Editor

Jul 2022 - Dec 2023

• Wrote SEO-optimized blog posts, website content, and newsletters for clients globally.

- Edited over 100 videos for YouTube and social media platforms with consistent client satisfaction.
- Transcribed over 150 audio files with 98% accuracy.

EQUITY BANK KENYA - MERU, KENYA - IT Assistant & Data Entry Clerk Jan 2021 - Jun 2022

- Entered and verified customer data with high accuracy.
- Assisted in basic IT support including software updates and troubleshooting.
- Participated in data annotation projects for machine learning initiatives.

EDUCATION

MERU UNIVERSITY OF SCIENCE AND TECHNOLOGY, KENYA — Bachelor of Science in Information Technology

2020 - 2024 (Expected Graduation: Dec 2024)

Nyangwa Boys High School, EMBU KENYA - Kenya Certificate of Secondary Education (KCSE)

2016 - 2019

Emmanuel Preparatory Primary School EMBU KENYA,- Kenya Certificate of Primary Education (KCPE)

2007 - 2015

AWARDS/CERTIFICATES

- Google Digital Marketing Certification Google (2023)
- Adobe Certified Professional in Graphic Design Adobe (2024)
- Transcription Pro Certification Rev Academy (2022)
- Microsoft Office Specialist (MOS) Microsoft (2021)

LANGUAGES

- English
- Swahili
- Bantu
- French