

Daniel Agbenu

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PROFESSIONAL SUMMARY:

Enthusiastic aspiring information technology professional and US Navy Veteran of seven years. Currently serving in the US Air Force reserves and hold an Active Secret Clearance. Gained experience in Avionics while in the Military but have always held a passion for information technology. Hold CompTIA A+ and Security+ certifications and am currently completing the Computer User Support Specialist program at ACI Learning to prepare for an entry-level position. Actively pursuing ITIL and Network+ certifications.

SKILLS:

Troubleshooting	TCP/IP, LAN, WAN, VLAN	Identify Security Threats
Operating System	Web Development	Conflict Management
Security Compliance	Remote Desktop Utility Customer	Analytical Thinking
Active Directory	Service	Microsoft Office 365

CERTIFICATIONS

• <i>CompTIA Security+ Certification</i>	Obtained: January 2023
• <i>CompTIA A+ Certification</i>	Obtained: October 2022
• <i>CompTIA Network+ Certification</i>	<i>Estimated: August 2023</i>
• <i>PeopleCert ITIL 4 Foundation Certification</i>	<i>Estimated: August 2023</i>

TECHNICAL TRAINING & COURSEWORK:

<i>ACI Learning</i> Computer User Support Specialist Program	<i>Virtual Campus</i> Completion Date April 2023
ITIL 4 Foundations Course: <ul style="list-style-type: none">IT Infrastructure Library, PC Operating Systems Navigation, Internet Usage, IP AddressingTCP/IP, LAN, WAN, VLAN, Wi-Fi, VPN, VOIP, Install, Operate, Manage, Support & Troubleshoot Corporate Network	
<i>Purdue University Northwest</i> Cybersecurity Systems Administration Program	<i>Virtual Campus</i> Completion Date October 2022
CompTIA A+ Course: <ul style="list-style-type: none">Components of Desktop PCs, Installations & Configuration of Operating Systems, Maintain & Troubleshoot Installations of Microsoft Windows & Windows Operating Systems, Network Connections, Network Technologies, Support Laptops, Portable Computing Devices, Printers & Scanners, Support PC Security, Replace Computer Hardware, Systems Components	
CompTIA Security+ Course: <ul style="list-style-type: none">Identify Security Threats, Harden Internal Systems & Services, Secure Network Communications, Manage PKIs, Enforce Organizational Security Policies & Monitor Security Infrastructure	
<i>DigitalCrafts</i> Full Stack Web Development	<i>Virtual Campus</i> Completion Date August 2021
Programming Languages and Technology: <ul style="list-style-type: none">Develop web applications using programming languages and platforms including JavaScript, React.js, HTML, CSS, Node.js, Express.js, Git, GitHub, Bootstrap	

PROFESSIONAL EXPERIENCE:

United States Air Force Reserves

MacDill AFB, Tampa, FL

Avionics Specialist, Craftsman

December 2018 – Present

- Expeditiously troubleshoot and repaired forty-two aircraft during aircraft launches leading to on-time departures and the successful completion of 241 combat missions.
- Completed 229 KC-135 scheduled and unscheduled aircraft maintenance tasks on time which helped reduce aircraft time-on-ground, and generated full mission-capable aircraft that enabled the offload of 51 million lbs. of fuel to the U.S. and coalition aircraft

United States Navy

Oak Harbor, WA

Aviation Electronics Technician and Plane Captain

March 2012 – December 2017

- Performed 187 aircraft inspections, launched, and recovered 194 combat sorties equaling 1,253 flight hours, resulting in a 100 percent mission completion rate.
- Mentored and trained five junior Sailors to achieve aircraft inspection qualification, boosting work center productivity by 45 percent.
- Facilitated in correcting 7,560 aircraft maintenance discrepancies and completed fifty special and phase inspections generating 1,841 flight hours.

EDUCATION:

Embry-Riddle Aeronautical University

Daytona Beach, FL

Bachelor of Science in Aeronautics - Minor in Aviation Maintenance Operations

Graduated: October 2020

SOFTWARE DEVELOPMENT PROJECTS:

Weather Watch Application [GitHub](#) / [Website](#)

- Developed weather application in ReactJS, CSS, and HTML allowing users to search weekly weather information by zip codes within the U.S.
- Accomplished all software development life cycle tasks.

Xzibit E-Commerce Application [GitHub](#) / [Website](#)

- An e-commerce web application developed with React.js, JavaScript, CSS, and HTML. The application allows users to shop for products on a website that meets modern trends. The website is responsive and made simple for users to have a great user experience and interaction.
- Accomplished all software development life cycle tasks.

SpaceX Launch Tracker Application [GitHub](#) / [Website](#)

- Member of a three-person team that developed a front-end web application to track SpaceX's past and future space launches using JavaScript, HTML, and CSS
- Designed user interface and user interaction functionalities.