

# Daniel Agbenu

Tampa, FL • Onsite, Hybrid, Remote • dannyajunior@yahoo.com • [LinkedIn](#) • [Portfolio](#)

**CompTIA & IT Professional | CompTIA A+, Network+ & Security+ & PeopleCert ITIL4 Certified | Secret Clearance (Active)**

## PROFESSIONAL SUMMARY:

As an accomplished Information Technology Network Specialist and a Veteran, I leverage my extensive military background, active clearance, and CompTIA and ITIL certifications to implement and maintain innovative technology solutions that enhance and safeguard IT infrastructure. With over a decade of combined experience in avionics and IT, I have developed a passion and expertise in network implementation, administration, and security. My comprehensive knowledge of local and wide area networks, virtual private networks, and Cisco Meraki technologies, enables me to proficiently address complex networking challenges. Currently, I am pursuing the RHCSA certification to expand my skills and knowledge in Linux systems. My goal is to contribute to the mission of securing, maintaining, and improving information technology networks to facilitate optimal outcomes for end users.

## SKILLS:

Troubleshooting  
Operating System  
Security Compliance  
Active Directory

TCP/IP, LAN, WAN, VLAN  
Web Development  
Remote Desktop Utility  
Customer Service

Conflict Management  
Analytical Thinking  
Microsoft Office 365  
Cisco Meraki SD-SWAN

## CERTIFICATIONS:

PeopleCert ITIL 4 Foundation Certification  
CompTIA Network+ Certification  
CompTIA Security+ Certification  
CompTIA A+ Certification

Obtained: September 2023  
Obtained: August 2023  
Obtained: January 2023  
Obtained: October 2022

## TECHNICAL TRAINING & COURSEWORK:

ACI Learning

Computer User Support Specialist (CUSS) Program

ITIL 4 Foundations Course:

- IT Infrastructure Library, PC Operating Systems Navigation, Internet Usage, IP Addressing

CompTIA Network+ Course:

- TCP/IP, LAN, WAN, VLAN, Wi-Fi, VPN, VOIP, Install, Operate, Manage, Support & Troubleshoot Corporate Network

Purdue University Northwest

Cybersecurity Systems Administration Program

CompTIA A+ Course:

- Components of Desktop PCs, Installations, and configuration of Operating Systems, Maintain and troubleshoot Installations of Microsoft Windows Operating Systems, Network Connections, Network Technologies, Support Laptops, Portable Computing Devices, Printers and scanners, Support PC Security, Replace Computer Hardware, Systems Components

CompTIA Security+ Course:

- Identify Security Threats, Harden Internal Systems and services, Secure Network Communications, Manage PKIs, Enforce Organizational Security Policies & Monitor Security Infrastructure

DigitalCrafts

Full Stack Web Development

Programming Languages and Technology:

- Develop web applications using programming languages and platforms including JavaScript, React.js, HTML, CSS, Node.js, Express.js, Git, GitHub, Bootstrap

## PROFESSIONAL EXPERIENCE:

Tampa Family Health Centers

Network Specialist

Tampa, FL

September, 2023 - Present

- Provided technical support to 18 Tampa Family Health Centers and approximately 900 users. This included installing and maintaining network equipment, as well as identifying and troubleshooting network issues.
- Administered Cisco Meraki SD-WAN dual fiber connections at all locations.

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- Maintained network infrastructure related to switching, routing, and cabling for 18 locations.
- Managed the Zultys VoIP system for around 900 users.
- Administered the Unifi security camera system for 18 locations.
- Implemented secure firewall rules for incoming and outgoing traffic.
- Provided reports on network stability and efficiency directly to senior staff.
- Performed IT help desk and end-user support for hardware and software

United States Air Force Reserves

MacDill AFB, Tampa, FL

**Avionics Specialist**

December 2018 – December 2023

- Expeditiously troubleshooted and repaired forty-two aircraft discrepancies during flight operations leading to on-time departures and the successful completion of 241 combat missions.
- Complete 229 scheduled and unscheduled aircraft maintenance tasks on time which helps reduce aircraft time-on-ground and generate full mission-capable aircraft that enables the offload of 51 million lbs. of fuel to U.S. and coalition aircraft.
- Successfully managed Communication Security assets, ensuring the security and authenticity of information transmitted via telecommunications by the U.S. Government.
- Mentored, trained, and supervised three junior members, resulting in their professional development and successful completion of two Community College of the Air Force degrees and one CompTIA certification.

United States Navy

Oak Harbor, WA

**Aviation Electronics Technician and Plane Captain**

March 2012 – December 2017

- Performed 187 aircraft inspections, launched, and recovered 194 combat sorties equaling 1,253 flight hours, resulting in a 100 percent mission completion rate.
- Mentored and trained five junior Sailors to achieve aircraft inspection qualification, boosting work center productivity by 45 percent.
- Aided in correcting 7,560 aircraft maintenance discrepancies and completed fifty special and phase inspections generating 1,841 flight hours.

## EDUCATION:

Embry-Riddle Aeronautical University

Daytona Beach, FL

**Bachelor of Science in Aeronautics** - Minor in Aviation Maintenance Operations

**Graduated: October 2020**

## SOFTWARE DEVELOPMENT PROJECTS:

*Weather Watch Application* [GitHub](#) / [Website](#)

- Developed weather application in ReactJS, CSS, and HTML allowing users to search weekly weather information by zip codes within the U.S.
- Accomplished all software development life cycle tasks.

*Xzibit E-Commerce Application* [GitHub](#) / [Website](#)

- An e-commerce web application developed with React.js, JavaScript, CSS, and HTML. The application allows users to shop for products on a website that meets modern trends. The website is responsive and made simple for users to have a great user experience and interaction.
- Accomplished all software development life cycle tasks.

*SpaceX Launch Tracker Application* [GitHub](#) / [Website](#)

- Member of a three-person team that developed a front-end web application to track SpaceX's past and future space launches using JavaScript, HTML, and CSS.
- Designed user interface and user interaction functionalities.