

# Daniel Agbenu

Tampa, FL • Onsite, Hybrid, Remote • dannyajunior@yahoo.com • [LinkedIn](#) • [Portfolio](#)

**CompTIA & IT Professional | CompTIA A+, Network+ & Security+ Certified | Secret Clearance (Active)**

## PROFESSIONAL SUMMARY:

Enthusiastic aspiring Information Technology professional and US Navy Veteran of seven years. Currently serving in the US Air Force Reserves and hold an Active Secret Clearance. Gained experience in Avionics while in the Military but have always held a passion for the Information Technology industry. Recently completed courses with Purdue University Northwest and ACI Learning for Information Technology and Cyber Security course. Presently CompTIA A+, Network+ and Security+ certified and planning to secure ITIL and RHCSA certifications. Seeking entry level opportunities within the private or government sectors in areas including IT Specialist, Help Desk, Desktop Support, Service Desk, End User Support or Technical Support roles.

## SKILLS:

Active Directory  
Troubleshooting  
Operating System  
Security Compliance

Customer Service  
Web Development  
Remote Desktop Utility  
TCP/IP, LAN, WAN, VLAN

Analytical Thinking  
Microsoft Office 365  
Conflict Management  
Identify Security Threats

## CERTIFICATIONS:

PeopleCert ITIL 4 Foundation Certification  
**CompTIA Network+ Certification**  
**CompTIA Security+ Certification**  
**CompTIA A+ Certification**

Estimated: August 2023  
**Obtained: August 2023**  
**Obtained: January 2023**  
**Obtained: October 2022**

## TECHNICAL TRAINING & COURSEWORK:

*ACI Learning*

**Computer User Support Specialist (CUSS) Program**

*Virtual Campus*

**Completion Date: April 2023**

**ITIL 4 Foundations Course:**

- IT Infrastructure Library, PC Operating Systems Navigation, Internet Usage, IP Addressing

**CompTIA Network+ Course:**

- TCP/IP, LAN, WAN, VLAN, Wi-Fi, VPN, VOIP, Install, Operate, Manage, Support & Troubleshoot Corporate Network

*Purdue University Northwest*

**Cybersecurity Systems Administration Program**

*Virtual Campus*

**Completion Date: October 2022**

**CompTIA A+ Course:**

- Components of Desktop PC's, Installations & Configuration of Operating Systems, Maintain & Troubleshoot Installations of Microsoft Windows & Windows Operating Systems, Network Connections, Network Technologies, Support Laptops, Portable Computing Devices, Printers & Scanners, Support PC Security, Replace Computer Hardware, Systems Components

**CompTIA Security+ Course:**

- Identify Security Threats, Harden Internal Systems & Services, Secure Network Communications, Manage PKI's, Enforce Organizational Security Policies & Monitor Security Infrastructure

*DigitalCrafts*

**Full Stack Web Development**

*Virtual Campus*

**Completion Date: August 2021**

**Programming Languages and Technology:**

- Develop web applications using programming languages and platforms including JavaScript, React.js, HTML, CSS, Node.js, Express.js, Git, GitHub, Bootstrap

## PROFESSIONAL EXPERIENCE:

United States Air Force Reserves

*MacDill AFB, Tampa, FL*

**Avionics Specialist, Craftsman**

December 2018 – Present

- Expediently troubleshoot and repair forty-two aircraft during aircraft launches leading to on-time departures and the successful completion of 241 combat missions.
- Complete 229 KC-135 scheduled and unscheduled aircraft maintenance tasks on time which helps reduce aircraft time-on-ground, and generate full mission-capable aircraft that enables the offload of 51 million lbs. of fuel to U.S. and coalition aircraft.

United States Navy

Oak Harbor, WA

**Aviation Electronics Technician and Plane Captain**

March 2012 – December 2017

- Performed 187 aircraft inspections, launched, and recovered 194 combat sorties equaling 1,253 flight hours, resulting in a 100 percent mission completion rate.
- Mentored and trained five junior Sailors to achieve aircraft inspection qualification, boosting work center productivity by 45 percent.
- Aided in correcting 7,560 aircraft maintenance discrepancies and completed fifty special and phase inspections generating 1,841 flight hours.

## EDUCATION:

Embry-Riddle Aeronautical University

Daytona Beach, FL

**Bachelor of Science in Aeronautics** - Minor in Aviation Maintenance Operations

**Graduated: October 2020**

## SOFTWARE DEVELOPMENT PROJECTS:

*Weather Watch Application* [GitHub](#) / [Website](#)

- Developed weather application in ReactJS, CSS, and HTML allowing users to search weekly weather information by zip codes within the U.S.
- Accomplished all software development life cycle tasks.

*Xzibit E-Commerce Application* [GitHub](#) / [Website](#)

- An e-commerce web application developed with React.js, JavaScript, CSS, and HTML. The application allows users to shop for products on a website that meets modern trends. The website is responsive and made simple for users to have a great user experience and interaction.
- Accomplished all software development life cycle tasks.

*SpaceX Launch Tracker Application* [GitHub](#) / [Website](#)

- Member of a three-person team that developed a front-end web application to track SpaceX's past and future space launches using JavaScript, HTML, and CSS.
- Designed user interface and user interaction functionalities.