



Let's make everyday better

MegaNet Pte Ltd

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Co. Reg. No.: 200802168W
GST Registration No.: 200802168W

SERVICE REPORT

Customer:	COMO Pte Ltd	Job No:			
Address:	6B Orange Grove Road Singapore 258332	Attended Date:	05/11/2025		
Contact Person:	Sheng Yang	Completed Date:	05/11/2025		
Email:	shengyang.chia@club21global.com	Start Time	End Time	Total Hrs	
Contact Number:	81215316	09:00 AM	18:00 PM	8 hours	

Customer Status	Nature of Service	Router Model
<input checked="" type="checkbox"/> Maintenance <input type="checkbox"/> Follow-Up	<input type="checkbox"/> Delivery + Installation and Configuration <input type="checkbox"/> POC + Delivery <input type="checkbox"/> Re-configuration <input type="checkbox"/> POC <input type="checkbox"/> Pre-configuration + Delivery <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Delivery Only <input checked="" type="checkbox"/> IT Infra Maintenance & Standby	
Equipment <input type="checkbox"/> Router <input checked="" type="checkbox"/> IT Infra		Router Serial No

Work Order Details					
Reference No:	<input type="checkbox"/> New Service	<input type="checkbox"/> Parallel Upgrade (Migration)	<input type="checkbox"/> Speed (Old / New (Upgrade))	<input type="checkbox"/> Renewal	<input type="checkbox"/> Hot Upgrade
<input type="checkbox"/> SingNet <input type="checkbox"/> Meg@pop					
Service Type:					

NAT: Yes / No	IP DETAILS		SPEED TEST
DHCP: Yes / No	WAN IP:	MASK:	DOWNLOAD(Mbps)
SSH ENABLE: Yes / No	LAN IP:	MASK:	
TELNET ENABLE: Yes / No	PRIVATE LAN:	MASK:	UPLOAD(Mbps)
REBOOT TEST: Yes / No	LOGIN USERNAME:	LOGIN PASSWORD:	

NOTE: Once Login Username and Password are released, we assume no responsibility for any loss that you may sustain due to compromise of your account login credentials.

(Take note: We do not keep a copy of username / password)
For any future configurations, support charges will be imposed.

Engineer Name: Danny Htet Contact Number: 81263312 Email: support@meganet.com.sg	Engineer Signature:
Remarks:	
Help jay fixing the backup problem with 192.168.156.40 as only .47 was successfully backing up. Help with configuring the router from KL warehouse. Then end the day by going standby at VOCO orchard for the new POS system however, the vendor never came.	
Acknowledge by:	Signature:
THE ABOVE WORK HAD BEEN CARRIED OUT TO MY SATISFACTION	
Date:	
Company Stamp:	

*On-site Support: Please enquire on charges

*Router Warranty: 1 year carry-in

*Remote Configuration Support: 1 week