



Let's make everyday better

MegaNet Pte Ltd

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Co. Reg. No.: 200802168W
GST Registration No.: 200802168W

SERVICE REPORT

| | | | |
|------------------------|---------------------------------------|------------------------|-----------------|
| Customer: | COMO Pte Ltd | Job No: | |
| Address: | 6B Orange Grove Road Singapore 258332 | Attended Date: | 13/11/2025 |
| Contact Person: | Sheng Yang | Completed Date: | 13/11/2025 |
| Email: | shengyang.chia@club21global.com | Start Time | End Time |
| Contact Number: | 81215316 | 09:00 AM | 18:00 PM |
| | | Total Hrs | 8 hours |

| | | | |
|--|--|---|-------------------------|
| Customer Status <input checked="" type="checkbox"/> Maintenance <input type="checkbox"/> Follow-Up | Nature of Service <input type="checkbox"/> Delivery + Installation and Configuration <input type="checkbox"/> Re-configuration <input type="checkbox"/> Pre-configuration + Delivery <input type="checkbox"/> Delivery Only | <input type="checkbox"/> POC + Delivery <input type="checkbox"/> POC <input type="checkbox"/> Troubleshooting <input checked="" type="checkbox"/> IT Infra Maintenance & Standby | Router Model |
| Equipment <input type="checkbox"/> Router <input checked="" type="checkbox"/> IT Infra | | | Router Serial No |

Work Order Details

| | | |
|---|---|------------------------------------|
| Reference No: <input type="checkbox"/> SingNet <input type="checkbox"/> Meg@pop | Service Type: <input type="checkbox"/> New Service <input type="checkbox"/> Parallel Upgrade (Migration) <input type="checkbox"/> Renewal <input type="checkbox"/> Hot Upgrade | Speed (Old / New (Upgrade)) |
|---|---|------------------------------------|

| | | | |
|--------------------------------|------------------------|------------------------|------------------------|
| NAT: Yes / No | IP DETAILS | | SPEED TEST |
| DHCP: Yes / No | WAN IP: | MASK: | DOWNLOAD (Mbps) |
| SSH ENABLE: Yes / No | LAN IP: | MASK: | |
| TELNET ENABLE: Yes / No | PRIVATE LAN: | MASK: | UPLOAD (Mbps) |
| REBOOT TEST: Yes / No | LOGIN USERNAME: | LOGIN PASSWORD: | |

NOTE: Once Login Username and Password are released, we assume no responsibility for any loss that you may sustain due to compromise of your account login credentials.
(Take note: We do not keep a copy of username / password)
For any future configurations, support charges will be imposed.

| | |
|--|----------------------------|
| Engineer Name: Danny Htet | Engineer Signature: |
| Contact Number: 81263312 | |
| Email: support@meganet.com.sg | |
| Remarks: Help shutdown the unused ports on EDW1 and EDW2 as Jay requested. Went down to shops and assist with connecting the wifi to new NETS pos machines at VOCO and 4 seasons hotel. Also continue prepping on the printers and the router for club21 bazaar. | |

THE ABOVE WORK HAD BEEN CARRIED OUT TO MY SATISFACTION

| | | |
|------------------------|-------------------|--------------|
| Acknowledge by: | Signature: | Date: |
| Company Stamp: | | |

*On-site Support: Please enquire on charges

*Router Warranty: 1 year carry-in

*Remote Configuration Support: 1 week