



Let's make everyday better

MegaNet Pte Ltd

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Co. Reg. No.: 200802168W
GST Registration No.: 200802168W

SERVICE REPORT

| | | | | | |
|------------------------|---------------------------------------|-----------------|------------|-----------|--|
| Customer: | COMO Pte Ltd | Job No: | | | |
| Address: | 6B Orange Grove Road Singapore 258332 | Attended Date: | 18/11/2025 | | |
| Contact Person: | Sheng Yang | Completed Date: | 18/11/2025 | | |
| Email: | shengyang.chia@club21global.com | Start Time | End Time | Total Hrs | |
| Contact Number: | 81215316 | 09:00 AM | 18:00 PM | 8 hours | |

| Customer Status | Nature of Service | Router Model |
|--|--|---|
| <input checked="" type="checkbox"/> Maintenance <input type="checkbox"/> Follow-Up | <input type="checkbox"/> Delivery + Installation and Configuration <input type="checkbox"/> Re-configuration <input type="checkbox"/> Pre-configuration + Delivery <input type="checkbox"/> Delivery Only | <input type="checkbox"/> POC + Delivery <input type="checkbox"/> POC <input type="checkbox"/> Troubleshooting <input checked="" type="checkbox"/> IT Infra Maintenance & Standby |
| Equipment <input type="checkbox"/> Router <input checked="" type="checkbox"/> IT Infra | | Router Serial No |

| Work Order Details | | | | | |
|---|--------------------------------------|---|--|----------------------------------|--------------------------------------|
| Reference No: | <input type="checkbox"/> New Service | <input type="checkbox"/> Parallel Upgrade (Migration) | <input type="checkbox"/> Speed (Old / New (Upgrade)) | <input type="checkbox"/> Renewal | <input type="checkbox"/> Hot Upgrade |
| <input type="checkbox"/> SingNet <input type="checkbox"/> Meg@pop | | | | | |
| Service Type: | | | | | |

| | | | |
|-------------------------|-------------------|-----------------|-------------------|
| NAT: Yes / No | IP DETAILS | | SPEED TEST |
| DHCP: Yes / No | WAN IP: | MASK: | DOWNLOAD(Mbps) |
| SSH ENABLE: Yes / No | LAN IP: | MASK: | |
| TELNET ENABLE: Yes / No | PRIVATE LAN: | MASK: | UPLOAD(Mbps) |
| REBOOT TEST: Yes / No | LOGIN USERNAME: | LOGIN PASSWORD: | |

NOTE: Once Login Username and Password are released, we assume no responsibility for any loss that you may sustain due to compromise of your account login credentials.
(Take note: We do not keep a copy of username / password)
For any future configurations, support charges will be imposed.

| | |
|-------------------------------|---------------------|
| Engineer Name: Danny Htet | Engineer Signature: |
| Contact Number: 81263312 | |
| Email: support@meganet.com.sg | |

Remarks:

Assist Ming Yi with the phishing task given from Jay, and do preparations for the tech refresh coming this next Thursday. Set up the spare router given to SY with the same config for bazaar.

| THE ABOVE WORK HAS BEEN CARRIED OUT TO MY SATISFACTION | | |
|---|------------|-------|
| Acknowledge by: | Signature: | Date: |
| Company Stamp: | | |

*On-site Support: Please enquire on charges

*Router Warranty: 1 year carry-in *Remote Configuration Support: 1 week