



Let's make everyday better

MegaNet Pte Ltd

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Co. Reg. No.: 200802168W
GST Registration No.: 200802168W

SERVICE REPORT

Customer:	COMO Pte Ltd	Job No:			
Address:	6B Orange Grove Road Singapore 258332	Attended Date:	20/11/2025		
Contact Person:	Sheng Yang	Completed Date:	20/11/2025		
Email:	shengyang.chia@club21global.com	Start Time	End Time	Total Hrs	
Contact Number:	81215316	09:00 AM	18:00 PM	8 hours	

Customer Status	Nature of Service	Router Model
<input checked="" type="checkbox"/> Maintenance <input type="checkbox"/> Follow-Up	<input type="checkbox"/> Delivery + Installation and Configuration <input type="checkbox"/> POC + Delivery <input type="checkbox"/> Re-configuration <input type="checkbox"/> POC <input type="checkbox"/> Pre-configuration + Delivery <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Delivery Only <input checked="" type="checkbox"/> IT Infra Maintenance & Standby	
Equipment <input type="checkbox"/> Router <input checked="" type="checkbox"/> IT Infra		Router Serial No

Work Order Details					
Reference No:	<input type="checkbox"/> New Service	<input type="checkbox"/> Parallel Upgrade (Migration)	<input type="checkbox"/> Speed (Old / New (Upgrade))	<input type="checkbox"/> Renewal	<input type="checkbox"/> Hot Upgrade
<input type="checkbox"/> SingNet <input type="checkbox"/> Meg@pop					
Service Type:					

NAT: Yes / No	IP DETAILS		SPEED TEST
DHCP: Yes / No	WAN IP:	MASK:	DOWNLOAD(Mbps)
SSH ENABLE: Yes / No	LAN IP:	MASK:	
TELNET ENABLE: Yes / No	PRIVATE LAN:	MASK:	UPLOAD(Mbps)
REBOOT TEST: Yes / No	LOGIN USERNAME:	LOGIN PASSWORD:	

NOTE: Once Login Username and Password are released, we assume no responsibility for any loss that you may sustain due to compromise of your account login credentials.

(Take note: We do not keep a copy of username / password)
For any future configurations, support charges will be imposed.

Engineer Name: Danny Htet Contact Number: 81263312 Email: support@meganet.com.sg	Engineer Signature:
<p>Remarks:</p> <p>Help clean the packaging of the new lan cables and review the phishing mail sent to all the employees from the organization.</p>	

THE ABOVE WORK HAS BEEN CARRIED OUT TO MY SATISFACTION		
Acknowledge by:	Signature:	Date:
Company Stamp:		

*On-site Support: Please enquire on charges

*Router Warranty: 1 year carry-in *Remote Configuration Support: 1 week