



Let's make everyday better

**MegaNet Pte Ltd**

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Co. Reg. No.: 200802168W  
GST Registration No.: 200802168W

## SERVICE REPORT

<b>Customer:</b>	COMO Pte Ltd	Job No:
<b>Address:</b>	6B Orange Grove Road Singapore 258332	Attended Date: 12/11/2025
<b>Contact Person:</b>	Sheng Yang	Completed Date: 12/11/2025
<b>Email:</b>	shengyang.chia@club21global.com	Start Time
<b>Contact Number:</b>	81215316	End Time
		Total Hrs
		09:00 AM 18:00 PM 8 hours

<b>Customer Status</b>	<b>Nature of Service</b>	<b>Router Model</b>
<input checked="" type="checkbox"/> Maintenance <input type="checkbox"/> Follow-Up	<input type="checkbox"/> Delivery + Installation and Configuration <input type="checkbox"/> POC + Delivery <input type="checkbox"/> Re-configuration <input type="checkbox"/> POC <input type="checkbox"/> Pre-configuration + Delivery <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Delivery Only <input checked="" type="checkbox"/> IT Infra Maintenance & Standby	
<b>Equipment</b> <input type="checkbox"/> Router <input checked="" type="checkbox"/> IT Infra		<b>Router Serial No</b>

Work Order Details			
Reference No:	New Service Renewal	Parallel Upgrade (Migration) Hot Upgrade	Speed (Old / New (Upgrade))
<input type="checkbox"/> SingNet <input type="checkbox"/> Meg@pop	Service Type:		

NAT: Yes / No	IP DETAILS		SPEED TEST
DHCP: Yes / No	WAN IP:	MASK:	DOWNLOAD(Mbps)
SSH ENABLE: Yes / No	LAN IP:	MASK:	
TELNET ENABLE: Yes / No	PRIVATE LAN:	MASK:	UPLOAD(Mbps)
REBOOT TEST: Yes / No	LOGIN USERNAME:	LOGIN PASSWORD:	

NOTE: Once Login Username and Password are released, we assume no responsibility for any loss that you may sustain due to compromise of your account login credentials.  
(Take note: We do not keep a copy of username / password)  
For any future configurations, support charges will be imposed.

Engineer Name: Danny Htet Contact Number: 81263312 Email: support@meganet.com.sg	Engineer Signature:
Remarks:  Club 21 Office and then head to TAKASHIMAYA CLUB21 because the router was down. Flashed the router and fixed it. Then head to CMS level 1 because receipt printer is down. Helped fixed it and head back to Club21 office.	

<b>THE ABOVE WORK HAS BEEN CARRIED OUT TO MY SATISFACTION</b>		
Acknowledge by:	Signature:	Date:
Company Stamp:		

\*On-site Support: Please enquire on charges

\*Router Warranty: 1 year carry-in      \*Remote Configuration Support: 1 week