



Let's make everyday better

MegaNet Pte Ltd

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Co. Reg. No.: 200802168W
GST Registration No.: 200802168W

SERVICE REPORT

Customer:	COMO Pte Ltd	Job No:	
Address:	6B Orange Grove Road Singapore 258332	Attended Date:	05/11/2025
Contact Person:	Sheng Yang	Completed Date:	05/11/2025
Email:	shengyang.chia@club21global.com	Start Time	End Time
Contact Number:	81215316	09:00 AM	18:00 PM
		Total Hrs	8 hours

Customer Status <input checked="" type="checkbox"/> Maintenance <input type="checkbox"/> Follow-Up	Nature of Service <input type="checkbox"/> Delivery + Installation and Configuration <input type="checkbox"/> Re-configuration <input type="checkbox"/> Pre-configuration + Delivery <input type="checkbox"/> Delivery Only	<input type="checkbox"/> POC + Delivery <input type="checkbox"/> POC <input type="checkbox"/> Troubleshooting <input checked="" type="checkbox"/> IT Infra Maintenance & Standby	Router Model
Equipment <input type="checkbox"/> Router <input checked="" type="checkbox"/> IT Infra			Router Serial No

Work Order Details

Reference No:	<input type="checkbox"/> New Service <input type="checkbox"/> Parallel Upgrade (Migration)	Speed (Old / New (Upgrade))
<input type="checkbox"/> SingNet <input type="checkbox"/> Meg@pop Service Type:	<input type="checkbox"/> Renewal <input type="checkbox"/> Hot Upgrade	

NAT: Yes / No	IP DETAILS		SPEED TEST
DHCP: Yes / No	WAN IP:	MASK:	DOWNLOAD (Mbps)
SSH ENABLE: Yes / No	LAN IP:	MASK:	
TELNET ENABLE: Yes / No	PRIVATE LAN:	MASK:	UPLOAD (Mbps)
REBOOT TEST: Yes / No	LOGIN USERNAME:	LOGIN PASSWORD:	

NOTE: Once Login Username and Password are released, we assume no responsibility for any loss that you may sustain due to compromise of your account login credentials.
(Take note: We do not keep a copy of username / password)
For any future configurations, support charges will be imposed.

Engineer Name: Danny Htet	Engineer Signature:
Contact Number: 81263312	
Email: support@meganet.com.sg	
Remarks: Help jay fixing the backup problem with 192.168.156.40 as only .47 was successfully backing up. Help with configuring the router from KL warehouse. Then end the day by going standby at VOCO orchard for the new POS system however, the vendor never came.	

THE ABOVE WORK HAD BEEN CARRIED OUT TO MY SATISFACTION

Acknowledge by:	Signature:	Date:
Company Stamp:		

*On-site Support: Please enquire on charges

*Router Warranty: 1 year carry-in

*Remote Configuration Support: 1 week