



Let's make everyday better

**MegaNet Pte Ltd**

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Co. Reg. No.: 200802168W  
GST Registration No.: 200802168W

## SERVICE REPORT

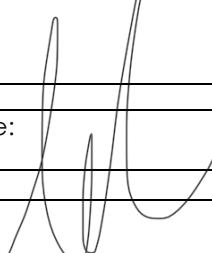
<b>Customer:</b>	COMO Pte Ltd	Job No:
<b>Address:</b>	6B Orange Grove Road Singapore 258332	Attended Date: 04/11/2025
<b>Contact Person:</b>	Sheng Yang	Completed Date: 04/11/2025
<b>Email:</b>	shengyang.chia@club21global.com	Start Time
<b>Contact Number:</b>	81215316	End Time Total Hrs
		09:00 AM 18:00 PM 8 hours

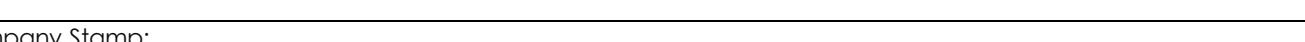
<b>Customer Status</b>	<b>Nature of Service</b>	<b>Router Model</b>
<input checked="" type="checkbox"/> Maintenance <input type="checkbox"/> Follow-Up	<input type="checkbox"/> Delivery + Installation and Configuration <input type="checkbox"/> POC + Delivery <input type="checkbox"/> Re-configuration <input type="checkbox"/> POC <input type="checkbox"/> Pre-configuration + Delivery <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Delivery Only <input checked="" type="checkbox"/> IT Infra Maintenance & Standby	
<b>Equipment</b> <input type="checkbox"/> Router <input checked="" type="checkbox"/> IT Infra		<b>Router Serial No</b>

Work Order Details			
Reference No:	New Service Renewal	Parallel Upgrade (Migration) Hot Upgrade	Speed (Old / New (Upgrade))
<input type="checkbox"/> SingNet <input type="checkbox"/> Meg@pop	Service Type:		

NAT:	Yes / No	IP DETAILS	SPEED TEST
DHCP:	Yes / No	WAN IP: <input type="text"/>	MASK: <input type="text"/>
SSH ENABLE:	Yes / No	LAN IP: <input type="text"/>	MASK: <input type="text"/>
TELNET ENABLE:	Yes / No	PRIVATE LAN: <input type="text"/>	MASK: <input type="text"/>
REBOOT TEST:	Yes / No	LOGIN USERNAME: <input type="text"/>	LOGIN PASSWORD: <input type="text"/>

NOTE: Once Login Username and Password are released, we assume no responsibility for any loss that you may sustain due to compromise of your account login credentials.  
(Take note: We do not keep a copy of username / password)  
For any future configurations, support charges will be imposed.

Engineer Name: Danny Htet	Engineer Signature: 
Contact Number: 81263312	
Email: support@meganet.com.sg	
Remarks:  Club21 maintenance, help ming yi with server backup (156.32/33/35) and discuss with the phishing project that jay gave to us. Since, ming yi is going for re-service, asked him to pass over some passwords, necessary information and the IP to rdp in and check for backup and other stuffs.	

<b>THE ABOVE WORK HAS BEEN CARRIED OUT TO MY SATISFACTION</b>		
Acknowledge by:	Signature: 	Date: 
Company Stamp: 		

\*On-site Support: Please enquire on charges

\*Router Warranty: 1 year carry-in      \*Remote Configuration Support: 1 week