



Let's make everyday better

MegaNet Pte Ltd

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Email: sales@meganet.com.sg
Co. Reg. No.: 200802168W
GST Registration No.: 200802168W

SERVICE REPORT

Customer:	COMO Pte Ltd	Job No:	
Address:	6B Orange Grove Road Singapore 258332	Attended Date:	12/11/2025
Contact Person:	Sheng Yang	Completed Date:	12/11/2025
Email:	shengyang.chia@club21global.com	Start Time	End Time
Contact Number:	81215316	09:00 AM	18:00 PM
		Total Hrs	8 hours

Customer Status <input checked="" type="checkbox"/> Maintenance <input type="checkbox"/> Follow-Up	Nature of Service <input type="checkbox"/> Delivery + Installation and Configuration <input type="checkbox"/> Re-configuration <input type="checkbox"/> Pre-configuration + Delivery <input type="checkbox"/> Delivery Only	<input type="checkbox"/> POC + Delivery <input type="checkbox"/> POC <input type="checkbox"/> Troubleshooting <input checked="" type="checkbox"/> IT Infra Maintenance & Standby	Router Model
Equipment <input type="checkbox"/> Router <input checked="" type="checkbox"/> IT Infra			Router Serial No

Work Order Details

Reference No: <input type="checkbox"/> SingNet <input type="checkbox"/> Meg@pop	Service Type: <input type="checkbox"/> New Service <input type="checkbox"/> Parallel Upgrade (Migration) <input type="checkbox"/> Renewal <input type="checkbox"/> Hot Upgrade	Speed (Old / New (Upgrade))
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NAT: Yes / No	IP DETAILS		SPEED TEST
DHCP: Yes / No	WAN IP:	MASK:	DOWNLOAD (Mbps)
SSH ENABLE: Yes / No	LAN IP:	MASK:	
TELNET ENABLE: Yes / No	PRIVATE LAN:	MASK:	UPLOAD (Mbps)
REBOOT TEST: Yes / No	LOGIN USERNAME:	LOGIN PASSWORD:	

NOTE: Once Login Username and Password are released, we assume no responsibility for any loss that you may sustain due to compromise of your account login credentials.
(Take note: We do not keep a copy of username / password)
For any future configurations, support charges will be imposed.

Engineer Name: Danny Htet	Engineer Signature:
Contact Number: 81263312	
Email: support@meganet.com.sg	
Remarks: Club 21 Office and then head to TAKASHIMAYA CLUB21 because the router was down. Flashed the router and fixed it. Then head to CMS level 1 because receipt printer is down. Helped fixed it and head back to Club21 office.	

THE ABOVE WORK HAD BEEN CARRIED OUT TO MY SATISFACTION

Acknowledge by:	Signature:	Date:
Company Stamp:		

*On-site Support: Please enquire on charges

*Router Warranty: 1 year carry-in

*Remote Configuration Support: 1 week