



Let's make everyday better

MegaNet Pte Ltd

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Co. Reg. No.: 200802168W
GST Registration No.: 200802168W

SERVICE REPORT

Customer:	COMO Pte Ltd	Job No:	
Address:	6B Orange Grove Road Singapore 258332	Attended Date:	04/11/2025
Contact Person:	Sheng Yang	Completed Date:	04/11/2025
Email:	shengyang.chia@club21global.com	Start Time	End Time
Contact Number:	81215316	09:00 AM	18:00 PM
		Total Hrs	8 hours

Customer Status <input checked="" type="checkbox"/> Maintenance <input type="checkbox"/> Follow-Up	Nature of Service <input type="checkbox"/> Delivery + Installation and Configuration <input type="checkbox"/> Re-configuration <input type="checkbox"/> Pre-configuration + Delivery <input type="checkbox"/> Delivery Only	<input type="checkbox"/> POC + Delivery <input type="checkbox"/> POC <input type="checkbox"/> Troubleshooting <input checked="" type="checkbox"/> IT Infra Maintenance & Standby	Router Model
Equipment <input type="checkbox"/> Router <input checked="" type="checkbox"/> IT Infra			Router Serial No

Work Order Details

Reference No: <input type="checkbox"/> SingNet <input type="checkbox"/> Meg@pop	Service Type: <input type="checkbox"/> New Service <input type="checkbox"/> Parallel Upgrade (Migration) <input type="checkbox"/> Renewal <input type="checkbox"/> Hot Upgrade	Speed (Old / New (Upgrade))
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NAT: Yes / No	IP DETAILS		SPEED TEST
DHCP: Yes / No	WAN IP:	MASK:	DOWNLOAD (Mbps)
SSH ENABLE: Yes / No	LAN IP:	MASK:	
TELNET ENABLE: Yes / No	PRIVATE LAN:	MASK:	UPLOAD (Mbps)
REBOOT TEST: Yes / No	LOGIN USERNAME:	LOGIN PASSWORD:	

NOTE: Once Login Username and Password are released, we assume no responsibility for any loss that you may sustain due to compromise of your account login credentials.

(Take note: We do not keep a copy of username / password)

For any future configurations, support charges will be imposed.

Engineer Name: Danny Htet	Engineer Signature:
Contact Number: 81263312	
Email: support@meganet.com.sg	
Remarks: Club21 maintenance, help ming yi with server backup (156.32/33/35) and discuss with the phishing project that jay gave to us. Since, ming yi is going for re-service, asked him to pass over some passwords, necessary information and the IP to rdp in and check for backup and other stuffs.	

THE ABOVE WORK HAD BEEN CARRIED OUT TO MY SATISFACTION

Acknowledge by:	Signature:	Date:
Company Stamp:		

*On-site Support: Please enquire on charges

*Router Warranty: 1 year carry-in

*Remote Configuration Support: 1 week