Dante Hargrow

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EDUCATION
University of Missouri – Kansas City
Bachelor of Information Technology, minor in Business Administration
LaunchCode
LC101, Javascript/C#

RELATED COURSEWORK
- Data Structures – Shows I have basic understanding of data organization, management, and storage.
- Database Implementation & Design – Understanding of designing and maintaining a database with SQL

SKILLS
Coding Languages: Proficient in HTML, CSS, C# .NET, SQL. Basic in Phyton, Javascript, C++
Operating Systems: Windows, Linux
Interpersonal: Great communicator, team oriented, critical thinker, strong decision maker

WORK/RESEARCH VOLUNTEER EXPERIENCE
Blue Symphony, LLC   Kansas City, MO
Technology Assistant   June 2018 – August 2019
- A part of a team that designs, implements, and updates websites for Kansas City Officials and other clients using HTML, CSS, and other technology stacks
- Design and implements developmental environments for testing when it comes to updating content on client websites
- Build websites based off of requirements from clients using either LAMP stack or Content Management Systems
- Troubleshoot and coordinate with clients to overcome problems related to their product
- Build entity relationship diagrams of databases of applications we inherit
- A part of a team that maintain client website databases
- Ran SQL queries to generate reports needed by different clients
- Created Employee reference book where new hires can refer to in training

Cerner Corporation   Kansas City, MO
Technical Solution Analyst   September 2019 – Current
- Investigate issues by using a variety of build tools and write CCL (SQL) queries against Cerner and Multum databases
- Assist in identification of code defects for multiple code levels through in-house testing and investigation
- Edit documentation to assist in the development of investigation techniques for Tier 2 support staff
- Average a daily close goal of six (6) service requests as a member of the Orders Management team
- Participate in cross functional team meetings to determine root cause analysis of issues
- Provide outstanding customer support for internal and external clients

LEADERSHIP
UMKC National Society of Black Engineers Chapter
Treasurer, APEX member   May 2018 – May 2019
- Plan and budget funds for the academic year
- Apart of committee that create sponsorship packets and reach out to companies in hopes of creating a relationship
- Help plan and coordinate chapter events throughout the academic year, such as our youth and minority night event
- Assist in community outreach initiatives between our chapter and pre-college kids