

Software Engineer



Resume

Below is a summary of my professional experience and skills.

Experience

Lead Application Engineering Developer

Higher Logic, Saratoga Springs, NY (11/22 – 4/25)

- Spearheaded implementation of more robust processes for documentation, monitoring, and complex ticket resolution.
- Developed and enhanced support-facing tools to streamline issue resolution, minimizing escalations and improving overall efficiency.
- Team leadership through one-on-one coaching.

Senior Application Engineering Developer

Higher Logic (4/22 – 10/22)

- Training and onboarding of new APPENG team members.
- Updated and developed code to resolve bugs and implement new features.
- Supported the coordination and optimization of internal team communication to enhance collaboration and workflow efficiency.

Skills

Tools & Environments

- Bitbucket
- Confluence
- DataDog
- GitHub/GitHub Copilot
- Visual Studio Code

Programming and Scripting

- C#
- JavaScript
- Python
- SQL

Web & Backend Development

- React/Express
- Node.js
- .Net

Hobbies

Here are some of my favorite activities and pastimes.

Hiking

Exploring nature and enjoying scenic trails.

Photography

Capturing moments and landscapes.

Gaming

Playing video games to relax and have fun.

Cooking

Experimenting with recipes and cuisines.

Reading

Diving into books and expanding knowledge.

Traveling

Discovering new places and cultures.

Projects

Portfolio Website

A personal portfolio website showcasing my skills and projects.

[GitHub](#)
[Details](#)

E-commerce App

A full-stack e-commerce application with React and Node.js.

[GitHub](#)
[Details](#)

Task Manager

A task management app built with React and Express.

[GitHub](#)
[Details](#)

Contact Me

Feel free to reach out to me using the form below or via email.

Name

Email

Message

Your Message

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