

Cancellation and Refund Policy:

1. Event Registration Cancellation

- a. Participants who wish to cancel their registration for a triathlon event must adhere to the cancellation policy set by the event organizers. Tri2Champ acts as a platform for event registration and does not have control over individual event cancellation policies.
- b. It is the responsibility of the participant to review and understand the cancellation policy specified by the event organizers at the time of registration.
- c. Tri2Champ shall not be liable for any issues arising from or related to event registration cancellation, including refund requests, changes, or disputes between participants and event organizers.

2. Refunds and Fees

- a. Tri2Champ does not guarantee refunds for event registrations or subscriptions unless explicitly stated in the event cancellation policy.
- b. In some cases, instead of providing a monetary refund, Tri2Champ may offer participants the option to receive a voucher or credit that can be used towards a future event organized through Tri2Champ, subject to the event cancellation policy.
- c. Any refund requests, including voucher or credit requests, must be made directly to the event organizers or according to the specified cancellation policy.
- d. Tri2Champ reserves the right to charge processing fees or retain a portion of the registration or subscription fees in the event of cancellation, subject to applicable laws and regulations.

3. Changes and Modifications

- a. Tri2Champ reserves the right to modify or update the cancellation policy at any time without prior notice. The most current version of the cancellation policy will be posted on the Website.
- b. It is the participant's responsibility to review and comply with the cancellation policy in effect at the time of registration or purchase.

4. Communication and Contact

- a. Participants who wish to cancel their registration or subscription should follow the cancellation process outlined by the event organizers or Tri2Champ, as applicable.
- b. If you have any questions or need assistance regarding the cancellation process, please contact the event organizers directly or reach out to Tri2Champ's customer support at team.tri2champ@gmail.com.