

Confidentiality Principles

- Not all data owned by the company should be made available to the public
- Failing to protect data confidentiality can be disastrous for an organization
 - Protected Health Information (PHI) between doctor and patient
 - Protected Financial Information (PFI) between bank and customer
 - Business-critical information to rival company

Confidentiality Principles

- Only *authorized users* should gain access to information
- Information must be protected when it is used, shared, transmitted, and stored
- Information must be protected from unauthorized users both internally and externally
- Information must be protected whether it is in digital or paper format

Threats to Confidentiality

- Hackers and hacktivists
- Shoulder surfing
- Lack of shredding of paper documents
- Malicious Code (viruses, worms, Trojans)
- Unauthorized employee activity
- Improper access control

Integrity Principles

- Integrity: The protection of data, processes, or systems from intentional or accidental unauthorized modification
 - Data integrity
 - System integrity
- It is critical that a business be able to trust the integrity of its data
- A breach of data integrity can prevent the business from conducting business

Threats to Integrity

- Human error
- Hackers
- Unauthorized user activity
- Improper access control
- Malicious code
- Interception and alteration of data during transmission

Controls to Protect Data Integrity

■ Access controls

- Encryption
- Digital signatures

■ Process controls

- Code testing

■ Monitoring controls

- File integrity monitoring
- Log analysis

■ Behavioral controls

- Separation of duties
- Rotation of duties
- Training

Availability

- Availability: The assurance that the data and systems are accessible when needed by authorized users
- What is the cost of the loss of data availability to the organization?
- A risk assessment should be conducted to more efficiently protect data availability

Threats to Availability

- Natural disaster
- Hardware failures
- Programming errors
- Human errors
- Distributed Denial of Service attacks
- Loss of power
- Malicious code
- Temporary or permanent loss of key personnel

① The Five A's of Information Security

- ② ■ Accountability
- ③ ■ Assurance
- ④ ■ Authentication
- ⑤ ■ Authorization
- ⑥ ■ Accounting

Accountability

- Make sure all actions are traceable to the actor
- Keep, archive, and secure logs
- Deploy intrusion detection systems
- Use computer forensic techniques retroactively
- Focus accountability on both internal and external actions

Assurance

- Assurance: The knowledge that the measures taken are efficient and appropriate
- Design and test security measures to ensure they are efficient and appropriate
- Assurance activities
 - Auditing and monitoring
 - Testing
 - Reporting

Authorization

- Authorization: The act of granting users or systems actual access to information resources
- Level of access may change based on the user's defined access level
- Examples of access level include:
 - Read only
 - Read and write
 - Full

Accounting

- Accounting: The logging of access and usage of resources
- Keeps track of who accesses what resource, when, and for how long
- Example: Internet café where users are charged by the minute of use of the service

Who Is Responsible for CIA?

■ Information owner

- An official with statutory or operational authority for specified information
- Has the responsibility for ensuring information is protected from creation through destruction

■ Information custodian

- Maintains the systems that store, process, and transmit the information

Cybersecurity Framework Models

- NIST Cybersecurity Framework
- Information Security Management System by ISO

NIST

- Founded in 1901 as a nonregulatory federal agency
- Mission: To develop and promote measurement, standards, and technology to enhance productivity, facilitate trade, and improve quality of life
- Publishes 500+ information security-related documents including
 - Federal Information Processing Standards
 - Special Publication 800 series
 - ITL bulletins

ISO

- A network of national standards institutes of 160 countries
- Nongovernmental organization that has developed more than 13,000 international standards
- The ISO/IEC 27000 series represents information security standards published by ISO and Electro-technical Commission (IEC)

ISO 27002:2013 Code of Practice

- Comprehensive set of best practices in cybersecurity
- ISO 27002:2013 domains:
 - Information Security Policies
 - Organization of Information Security
 - Human Resources Security
 - Asset Management
 - Access Control
 - Cryptography

ISO 27002:2013 Code of Practice

■ ISO 27002:2013 domains (continued):

- ❑ Physical and Environmental Security
- ❑ Operations Security
- ❑ Communications Security
- ❑ Systems Acquisition, Development, and Maintenance
- ❑ Supplier Relationships
- ❑ Information Security Incident Management
- ❑ Business Continuity Management
- ❑ Compliance Management

Summary

- The CIA triad is the blueprint of what assets needs to be protected to protect the organization
- The information owners and information custodians are jointly responsible for CIA
- The 5 A's of information security are Accountability, Assurance, Authentication, Authorization, and Accounting
- Standards such as the ISO 27002 exist to help organizations better define appropriate ways to protect their information assets