

## Confidentiality Principles

- Not all data owned by the company should be made available to the public
- Failing to protect data confidentiality can be disastrous for an organization
  - Protected Health Information (PHI) between doctor and patient
  - Protected Financial Information (PFI) between bank and customer
  - Business-critical information to rival company

ViewSonic

## Confidentiality Principles

- Only *authorized users* should gain access to information
- Information must be protected when it is used, shared, transmitted, and stored
- Information must be protected from unauthorized users both internally and externally
- Information must be protected whether it is in digital or paper format

ViewSonic

## Threats to Confidentiality

- Hackers and hacktivists
- Shoulder surfing
- Lack of shredding of paper documents
- Malicious Code (viruses, worms, Trojans)
- Unauthorized employee activity
- Improper access control

## Integrity Principles

- Integrity: The protection of data, processes, or systems from intentional or accidental unauthorized modification
  - Data integrity
  - System integrity
- It is critical that a business be able to trust the integrity of its data
- A breach of data integrity can prevent the business from conducting business

## Threats to Integrity

- ➊ ■ Human error
- ➋ ■ Hackers
- ➌ ■ Unauthorized user activity
- ➍ ■ Improper access control
- ➎ ■ Malicious code
- ➏ ■ Interception and alteration of data during transmission

ViewSonic

## Controls to Protect Data Integrity

- Access controls
  - Encryption
  - Digital signatures
- Process controls
  - Code testing
- Monitoring controls
  - File integrity monitoring
  - Log analysis
- Behavioral controls
  - Separation of duties
  - Rotation of duties
  - Training

## Availability

- Availability: The assurance that the data and systems are accessible when needed by authorized users
- What is the cost of the loss of data availability to the organization?
- A risk assessment should be conducted to more efficiently protect data availability

## Threats to Availability

- Natural disaster
- Hardware failures
- Programming errors
- Human errors
- Distributed Denial of Service attacks
- Loss of power
- Malicious code
- Temporary or permanent loss of key personnel

## The Five A's of Information Security

- Accountability
- Assurance
- Authentication
- Authorization
- Accounting

## Accountability

- Make sure all actions are traceable to the actor
- Keep, archive, and secure logs
- Deploy intrusion detection systems
- Use computer forensic techniques retroactively
- Focus accountability on both internal and external actions

## Assurance

- Assurance: The knowledge that the measures taken are efficient and appropriate
- Design and test security measures to ensure they are efficient and appropriate
- Assurance activities
  - Auditing and monitoring
  - Testing
  - Reporting

## Authorization

- Authorization: The act of granting users or systems actual access to information resources
- Level of access may change based on the user's defined access level
- Examples of access level include:
  - Read only
  - Read and write
  - Full

16

ViewSonic

## Accounting

- Accounting: The logging of access and usage of resources
- Keeps track of who accesses what resource, when, and for how long
- Example: Internet café where users are charged by the minute of use of the service

## Who Is Responsible for CIA?

- Information owner
  - An official with statutory or operational authority for specified information
  - Has the responsibility for ensuring information is protected from creation through destruction
- Information custodian
  - Maintains the systems that store, process, and transmit the information

## Cybersecurity Framework Models

- NIST Cybersecurity Framework
- Information Security Management System by ISO

# NIST

- Founded in 1901 as a nonregulatory federal agency
- Mission: To develop and promote measurement, standards, and technology to enhance productivity, facilitate trade, and improve quality of life
- Publishes 500+ information security-related documents including
  - Federal Information Processing Standards
  - Special Publication 800 series
  - ITL bulletins

ViewSonic

# ISO

- A network of national standards institutes of 160 countries
- Nongovernmental organization that has developed more than 13,000 international standards
- The ISO/IEC 27000 series represents information security standards published by ISO and Electro-technical Commission (IEC)

ViewSonic

## ISO 27002:2013 Code of Practice

- Comprehensive set of best practices in cybersecurity
- ISO 27002:2013 domains:
  - Information Security Policies
  - Organization of Information Security
  - Human Resources Security
  - Asset Management
  - Access Control
  - Cryptography

## ISO 27002:2013 Code of Practice

- ISO 27002:2013 domains (continued):
  - Physical and Environmental Security
  - Operations Security
  - Communications Security
  - Systems Acquisition, Development, and Maintenance
  - Supplier Relationships
  - Information Security Incident Management
  - Business Continuity Management
  - Compliance Management

## Summary

- ④
- ⑤ ■ The CIA triad is the blueprint of what assets needs to be protected to protect the organization
- ⑥ ■ The information owners and information custodians are jointly responsible for CIA
- ⑦ ■ The 5 A's of information security are Accountability, Assurance, Authentication, Authorization, and Accounting
- ⑧ ■ Standards such as the ISO 27002 exist to help organizations better define appropriate ways to protect their information assets