

# PROJECT STATUS REPORT

(ALSO UPDATED AND AVAILABLE ON MONITORING PORTAL UNDER PROJECT MANAGEMENT /PROJECT REPORTS/PROJECT STATUS REPORT)

## PROJECT SUMMARY

REPORT DATE	PROJECT NAME	PREPARED BY
Aug 26, 2019	Housing Reconstruction Awaran	Project Manager/Field Manager

## STATUS SUMMARY

In the wake of slow progress and no action on part of HRA, it was decided to call a review meeting to discuss a way out of the status quo and accelerate the pace of construction to get the project moving. Feedback from all surveyors was taken to ascertain the situation on the ground and to get the latest on hurdles preventing beneficiaries from constructing their houses despite the 1st installment payment 3 – 4 months ago.

After feedback from surveyors from all seven (7) Union Councils of Tehsil Awaran, Mashkay, and Giskore, in District Awaran and UC Dandar of District Kech and field report from engineer after visiting Awaran on July 17, 2019, presented following problem areas:

- No Active Presence and Participation of HRA in the Execution of Project
- Unavailability of Water /Construction Material / Masons
- Lack of Capacity of HRA for Handling Beneficiaries' Accounts

To address the above-stated issues, a coherent strategy was worked out that included the hiring of surveyors having civil engineering/construction monitoring experience to guide beneficiaries in their house construction as HRA's staff has no participation in this area.

## CHEQUE DISTRIBUTION STATUS – LEVEL 01

UNION COUNCIL	SFD APPROVED BENEFICIARIES	LEVEL-01 CHEQUES DISTRIBUTED AUG 25, 2019	PERCENTAGE OF CHEQUES DISTRIBUTED AUG 25, 2019
AWARAN	1,231	1226	99%
TEERTAJ	941	932	99%
NOKJO	1,409	1409	100%
PARWAR	740	740	100%
GAJJAR	562	560	99%
GISHKORE	584	571	98%
DANDAR	414	405	98%
<b>Total</b>	<b>5,881</b>	<b>5,843</b>	

# LEVEL-01 CHEQUES ENCASHED & LEVEL-02 PAYMENT DISBURSED (BANK RECONCILIATION)

UNION COUNCIL	LEVEL-01 CHEQUES ENCASHED BY AUG 25, 2019	LEVEL-01 ENCASHED CHEQUES PERCENTAGE	LEVEL-02 PAYMENT DISBURSED AUG 25, 2019	LEVEL-02 PAYMENT DISBURSED PERCENTAGE
AWARAN	1,177	95.61%	226	18.36%
TEERTAJ	873	92.77%	91	9.67%
NOKJO	1,367	97.02%	219	15.54%
PARWAR	720	97.30%	130	17.57%
GAJJAR	541	96.26%	163	29.00%
GISHKORE	537	91.95%	56	9.59%
DANDAR	333	80.43%	02	0.48%
<b>TOTAL</b>	<b>5,553</b>		<b>887</b>	

# LEVEL-01 & LEVEL-02 ACHIEVED

UNION COUNCIL	DOORBAND LEVEL-1 ACHIEVED AUGUST 25, 2019	% OF DOORBAND LEVEL-1 ACHIEVED AUGUST 25, 2019	ROOFBAND LEVEL-2 ACHIEVED (AUGUST 23, 2019)	% OF DOORBAND LEVEL-2 ACHIEVED AUGUST 25, 2019
AWARAN	507	43.08%	156	69.03%
TEERTAJ	556	63.69%	48	52.75%
NOKJO	788	57.64%	10	4.57%
PARWAR	572	79.44%	56	43.08%
GAJJAR	430	79.48%	42	25.77%
GISHKORE	141	26.26%	0	0%
DANDAR	97	29.13%	3	150%
<b>TOTAL</b>	<b>3,085</b>		<b>314</b>	

**ISSUE: NO ACTIVE PRESENCE AND PARTICIPATION OF HRA  
IN THE EXECUTION OF PROJECT**

In the field report submitted by the Cyberstate' engineer after field visit of Awaran on July 17, 2019, the engineer had reported that due to virtually no presence and participation of HRA engineers in guiding the beneficiaries for house construction, the beneficiaries have been constructing their houses without proper guidance. HRA engineers and support staff were also found to be inadequately trained and inexperienced in guiding the beneficiaries. The result was poor construction of houses defying basic engineering rules, raising the concerns for the safety of inhabitants in poorly constructed houses as cracks have started to appear even immediately after Level-1 as also reported in progress report dated July 26, 2019.


**ACTION TAKEN**

Six (6) new surveyors with construction engineering background have been hired to visit beneficiaries in each region and to guide them to follow the principles of engineered construction based on the guidelines provided in the model developed by NED University of Engineering & Technology for 'Pakka' Houses.

Old surveyors have also been trained on how to monitor house construction and guide the beneficiaries in a 3-day training session arranged in Quetta on Aug 5-7, 2019. A handbook describing the basic steps of house construction monitoring was also developed and handed over to all beneficiaries to guide beneficiaries in their regions.

**ISSUE: UNAVAILABILITY OF WATER /CONSTRUCTION  
MATERIAL / MASONS**

Surveyors reported that in almost all regions except UC Awaran, arranging water for house construction is an uphill task for beneficiaries. In some areas, it takes up to two weeks to arrange water for house construction.



Construction material is available in Awaran but its availability in other parts is poor due to poor coordination and lack of support from HRA. Suppliers have not been engaged and guided by HRA to provide construction material in areas where beneficiaries major

**ACTION TAKEN**

Cyberstate has started hiring of new monitoring staff with a construction background to guide the beneficiaries along with monitoring of their houses. An advertisement has been published on July 26, 2019, and the hiring process has been started. New monitoring staff with construction knowledge will be provided 2-3 days training in Quetta on guiding the beneficiaries about the construction of their houses following basic engineering principles.

Surveyors in all regions have been asked to collect and provide information about masons/constructors and suppliers in their UCs so that a coordinated supply of water/masons/contractors/construction material may be ensured after engaging them. The suppliers/masons/contractors will be guided by Cyberstate' engineer and will be provided information about beneficiaries' locations so that water/masons/construction material may be supplied to beneficiaries in all regions without further delay.

clusters are present. The unavailability of information about beneficiaries' major clusters is not motivating suppliers to set up depots at those locations.

Due to the security situation, masons from other areas are hesitating to come to the area and those available in the area are not being guided on how to contact and coordinate with the beneficiaries to speed up the construction process.

ISSUE: LACK OF CAPACITY OF HRA FOR HANDLING BENEFICIARIES' ACCOUNTS	ACTION TAKEN
<p>As already mentioned in an earlier progress report that HRA did not have MIS for keeping track of beneficiaries' payments. The old MIS system was reported not to have the capacity to handle the SFD's payments plan. As HRA did not upgrade its MIS in time, with the start of second and third payments even on a smaller scale caused mismanagement at HRA's end. HRA unilaterally directed Cyberstate's surveyors to manually collect beneficiaries bank account information. This could lead to a major financial catastrophe as an error of a single digit in bank account information collect manually may result in irreversible payment to the wrong person. Besides, it resulted in wastage of surveyors' time and distraction from the verification and monitoring of construction assigned to them. Since we got to know that the bank accounts were manually gathered by the surveyors and there were some construction issues observed from the images we got for monitoring, we advised HRA not to proceed with the 2<sup>nd</sup> Installment disbursement on June 27, 2019 until we finalize a foolproof process for the 2<sup>nd</sup> installment disbursement and monitoring activity. At that time, only 378 beneficiaries had been paid the 2<sup>nd</sup> installment. We sent our engineer to Awaran meanwhile to gather actual ground reality and his findings have already been mentioned as above. However, HRA proceeded with the 2<sup>nd</sup> installment to another 509 beneficiaries on July 19, 2019 and informed us after the disbursement.</p>	<p>Surveyors have been directed unequivocally to refrain from collecting bank account information of beneficiaries as this is not in their domain of work. Since bank information is private and sensitive information misuse of this information may result in financial fraudulent activities.</p> <p>Surveyors have been directed not to take instructions from HRA directly to engage them in any activity that is beyond their scope of work.</p> <p>HRA has been advised again not to proceed with the 2<sup>nd</sup> installment disbursement until we have reviewed in detail each monitoring where Level-1 status is marked as achieved by the surveyors.</p>

ISSUE: DIFFICULTY IN LOCATING SUBSTITUTED BENEFICIARIES	ACTION TAKEN
<p>In the 2nd list of substituted beneficiaries, it was told by HRA that all beneficiaries are in army camps (IDPs) and can be verified easily at one location. However, on the ground, it was a completely different situation and only 25% of the beneficiaries were in Army camps. Surveyors had to find each beneficiary themselves who were scattered all over and some even in very remote areas. This caused not only great difficulty to surveyors but resulted in significant time loss in locating each beneficiary.</p> <p>Moreover, it was also reported by surveyors that almost all of the beneficiaries in army camps claimed that if we get the cheques, we will go back to our original place of</p>	<p>Surveyors also reported that a significant number of leftover beneficiaries from the original list of 8,000 have contacted them for verification. These beneficiaries have been verified by the surveyors in the second phase of verification.</p> <p>It is expected that the list of 8,000 will be completed after the second phase of verification of beneficiaries and substituted beneficiaries along with Next of Kin (NoK).</p> <p>Since leftover beneficiaries of the original list are still contacting surveyors so it was decided to first verify the</p>

**ISSUE: DIFFICULTY IN LOCATING SUBSTITUTED BENEFICIARIES**

**ACTION TAKEN**

living and construct houses there. This will cause major issues for monitoring as this 25 % of people live in remote areas that are too far off.

HRA also sent a third list of 700 beneficiaries to fill up the remaining 250 figure after the second list was exhausted. HRA was repeatedly informed to seek SFD approval before seeking verification for new substituted beneficiaries which HRA did not do despite several reminders. When the list was reviewed it was found to contain names who are reportedly not genuine beneficiaries.

leftover ones before proceeding to the third list which has dubious beneficiaries.

**CONCLUSION/RECOMMENDATIONS**

1. Due to the non-participation of HRA social mobilizers and engineers in the construction activity, newly inducted surveyors are expected to provide basic guidelines to the beneficiaries for house construction according to engineering principles.
2. Cyberstate civil engineer is contacting and engaging local contractors, masons, material suppliers in District Awaran and Kech to coordinate their activities with the beneficiaries' clusters in different regions for prompt supply of material, water, and labor to beneficiaries for their house construction without further delay. This effort is expected to provide beneficiaries the one-window solution for acquiring water, masons, and material and would leave no excuse for not constructing their houses anymore. The civil engineer will also identify points of distribution of material supplies in all the regions of District Awaran and Kech to ensure that all beneficiaries can get material, water, and labor for the construction for their house promptly and positively.
3. HRA has been asked not to proceed with beneficiaries' payment until verification of monitoring information by the consultant. In some cases, there have been doubts about the construction level being mistakenly marked as achieved. Also, HRA has been asked to timely provide Bank Statements and Ledgers so that payment status could be verified against beneficiaries' house construction progress. HRA may also be directed not to involve field surveyors in any activity that involve the gathering of bank account information of beneficiaries that may result in huge financial mismanagement due to small unintentional typographical error.
4. HRA may be advised to upgrade their MIS for keeping track of the status of beneficiaries' payments in a transparent and error-free manner on its own without involving Cyberstate surveyors.

## THREE-DAY TRAINING SESSION FOR SURVEYORS IN QUETTA

Training Course Outline & Schedule:

DAY	TIME SLOT	TRAINING ACTIVITY
DAY 1	10 AM - 12 PM	Introduction & background
	12 PM - 01 PM	Discuss issues that are being faced in the field
	01 PM - 02 PM	Break
	02 PM - 06 PM	Verification Process & how to do verification through the app
		How to export verification data
		Hands-on actual verification
DAY 2	10 AM - 01 PM	Monitoring process & how to do monitoring through app
		Why monitoring is CRITICAL?
		How to export monitoring data
		Hands-on actual monitoring
	01 PM - 02 PM	Break
DAY 3	02 PM - 06 PM	Recap of verification & monitoring
		Q & A
	10 AM - 02 PM	Construction work and house floor plans (Kaccha & Pakka)
		Basic engineering principles
		How to monitor and make calculations
		Level achievement
	01 PM - 02 PM	Break
	02 PM - 04 PM	Q & A



## THREE-DAY TRAINING SESSION FOR SURVEYORS IN QUETTA (PHOTOS)

### Hands-on Training on Mobile Verification Application (Day-01)



## Hands-on Training on Mobile Monitoring Application (Day-02)





### Lecture on Construction Monitoring (Day-03)



Group Photo at the end of 3-day training session. Day-03

