Use Case Name:	Register
Business Actor:	Unregistered Customer
Description:	This use case allows an unregistered customer to make a new account into the system
Preconditions:	● The Customer needs a valid email to be able to register
Postconditions:	The customer will have a new registered account, authenticated by email
Basic Workflow:	1. The unregistered customer navigates to the "My Account" page. 2. Then fills the form with Name, Email, Phone Number and Password. 3. The customer clicks on "Register" 4. The System sends an authentication Email to the chosen Email. 5. A new account is registered for the unregistered customer once they confirm the Email
Alternative Workflow:	● If the email is already in use, the customer cannot complete registration, and the website prompts the user that the email is already in use. ● Alternatively, the customer may click on Login on the Navbar to directly land on My Account page ● If the email requires verification, the website will prompt the user that the email is awaiting authentication

Use Case Name:	Login
Business Actor:	Registered Customer, Admin
Description:	This use case allows a Registered Customer or the Admin to login with their credential
Preconditions:	• The customer must already own an authenticated account
Postconditions:	The customer will be successfully logged in and be able to complete purchases and access the account panel. The admin account will be able to do all that, in addition to the admin panel
Basic Workflow:	1. The customer or admin navigates to the "My Account" page., through the navbar, either by "My Account" or "Login" 2. They fill their account credentials in and click on Login
Alternative Workflow:	• If the email or password are wrong, the Login fails and the user is prompted by the website that one of the credentials are wrong

Use Case Name:	Logout
Business Actor:	Registered Customer, Admin
Description:	Allows a registered customer or the admin to logout of their account
Preconditions:	• The customer or admin must be logged in
Postconditions:	The customer or admin will be logged out
Basic Workflow:	1. The customer or admin clicks on Logout on the Navbar
Alternative Workflow:	• If the email address or password is incorrect, the website displays an error message and prompts the user or therapist to enter the correct email address and password. • If the user or therapist forgets their password, they can request a password reset by providing their email address and following the instructions in the email sent by the website.

Use Case Name:	Add/Remove Product or Event
Business Actor:	Admin
Description:	Allows an admin to edit available products and displayed events
Preconditions:	● The admin must be logged in
Postconditions:	The admin will have successfully edited displayed products or Events
Basic Workflow:	1. The Admin navigates to "My Account" on the navbar 2. The Admin Panel is displayed 3. The Admin scrolls down to the equivalent table (Products or Events) 4. To Add a new entry, the admin fills the corresponding form located on the top of the table. 5. To Delete an entry, the admin simply clicks on the Delete button of the corresponding entry
Alternative Workflow:	● If the admin fails to fill one of the fields in the form, they are prompted that there is a missing field that needs to be filled ● Products and Events can be filtered by any string parameter

Use Case Name:	Confirm/Cancel Order
Business Actor:	Admin
Description:	Allows the Admin to change the Status of an Order made by a registered Customer
Preconditions:	● The Admin must be logged in
Postconditions:	An Order is successfully canceled or confirmed, changing the status of the order
Basic Workflow:	1. The Admin navigates to the Admin Panel by clicking on "My Account" 2. The Admin Scrolls down to the Orders Table 3. The Admin clicks the corresponding button (Confirm or Cancel) of the desired order 4. The System modifies the Order Status, which will show directly on the Registered Customer's Orders table
Alternative Workflow:	● Orders can be filtered by any parameter

Use Case Name:	Send a message
Business Actor:	Any Customer
Description:	Allows a Registered or Unregistered customer to send a message/feedback that the Admin account can see
Preconditions:	None
Postconditions:	A new message will be stored in the database
Basic Workflow:	1. The customer navigates to the "Contact Us" page 2. They fill the form and click on Send 3. A new message is stored in the database where the Admin can see in the Admin panel
Alternative Workflow:	If the customer fails to fill one of the items in the forms, he is prompted to do so

Use Case Name:	View Messages
Business Actor:	Admin
Description:	Allows the Admin to see the messages sent through the Contact Us page form
Preconditions:	A message must have been sent by any Customer
Postconditions:	The admin can send a response email
Basic Workflow:	1. The Admin navigates to the Admin Panel through the "My Account" page 2. They scroll down to the Messages table, where all messages can be viewed 3. The Admin can send a response email externally through a button that forwards to the email app
Alternative Workflow:	The Messages can be filtered by any parameter

Use Case Name:	Add to Cart
Business Actor:	Any Customer
Description:	Allows the Customer to add items to the cart
Preconditions:	None
Postconditions:	The customer will have items added to the cart
Basic Workflow:	1. While in the home page (products page), the customer can click on add to cart for each products, located below the image and price
Alternative Workflow:	None

Use Case Name:	Edit Cart
Business Actor:	Any Customer
Description:	Allows a customer to remove a product from the cart, or empty the cart
Preconditions:	• There must be at least one product in the cart
Postconditions:	The cart will be with less products in it, or empty
Basic Workflow:	1. The customer navigates to the cart page by clicking on the cart icon 2. They can click on the remove button (for a product) or the empty cart button to empty the whole cart
Alternative Workflow:	If the cart is empty there will be no products on the table or the remove button, and the empty cart button will be disabled

Use Case Name:	Confirm Order
Business Actor:	Registered Customer
Description:	Allows a customer to confirm their Order
Preconditions:	The customer must have a registered and authenticated account
Postconditions:	The customer will be contacted on whatsapp by the admin for further confirmation
Basic Workflow:	1. The customer must be in the cart page, located in the cart icon 2. They click on the confirm order button 3. A popup modal is shown for further confirmation 4. The user clicks confirm again, and a message saying that they will be contacted soon on whatsapp appears
Alternative Workflow:	If the user clicks cancel on step 3, he is redirected to the cart page. The cart is unaltered

Use Case Name:	View Order Status/Update Personal Information
Business Actor:	Registered Customer
Description:	In the "My Account" page, the registered customer may see their order status or change their personal info, such as email, phone number and password
Preconditions:	• The customer must have a registered account • The customer must have confirmed an order
Postconditions:	The customer will have their information updated
Basic Workflow:	1. The customer navigates to the "My Account" page 2. The Orders status can be seen at the top of the page body 3. Below it, the user can change their information by filling the form with what they wish to update 4. The customer inputs their password 5. The customer confirms changes
Alternative Workflow:	If the user inputs the wrong password on confirmation, their are prompted to input the correct one