



# WORK EXPERIENCE

## TUI Holiday Malaysia (2024 - present)

### SENIOR QA ENGINEER

- Performed automation testing for both UI and API using Playwright.
  - Utilized Playwright mock data to validate data consistency between API and UI layers.
  - Conducted manual API testing using Postman.
  - Executed mobile testing on real devices.
  - Logged, tracked, and reported defects to the development team and stakeholders.
  - Configured and monitored automated test pipelines using GitLab CI/CD.
  - Participated in daily meetings with developers, Product Owners, and Business Analysts to align on progress and task updates.
  - Applied modern automation practices and technologies, including parallel execution, to significantly reduce testing time.
  - Executed end-to-end (E2E) and regression testing after production deployments.
  - Prepared and delivered test reports for production releases.
  - Consistently completed assigned tasks on time or ahead of schedule.
- Achievement:
- Contributed to building and enhancing an automation framework covering both web UI and API testing.
  - Developed a framework fully integrated with GitLab CI/CD pipelines.
  - Increased automated test coverage by 90% and reduced overall testing time by 80%.
  - Identified and resolved critical defects that had a direct impact on product releases.
  - Implemented automation solutions that significantly improved product quality and stability.
  - Released successfully 3 airlines (Gulf airline, Oman airline, Kenya airline).
  - Successfully supported the release of 10 major projects, earning strong trust and positive feedback from customers and management.

## DAO NGUYEN THINH

### QA Engineer

### OBJECTIVE

Highly motivated and results-oriented QA Engineer with 6 years of experience in ensuring software quality through comprehensive testing strategies and methodologies. Proven ability to develop and execute test plans, identify and resolve defects, and collaborate effectively with cross-functional teams. Expertise in automation testing, API testing, performance testing. Seeking a challenging role to leverage my skills and contribute to the delivery of high-quality software products.

### EDUCATION

#### Posts and Telecommunications Institute of Technology

Bachelor of Engineering | Sep 2014 - Mar 2019

### SKILL

- TypeScript
- JavaScript
- Playwright
- Cypress
- WebdriverIO
- Appium
- Git
- Postman

### CERTIFICATION

- ISTQB Foundation Level
- Professional Scrum Master I & II

### CONTACT

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# Elfie (2023 - 2024)

## SENIOR QA ENGINEER

- Create a framework using both Appium + WebdriverIO for testing real mobile device and web browser. The framework is able to run hybrid (mobile and web browser).
- Execute regression testing by automation for each the build staging deployment to ensure the application is working stable.
- I also support the manual team when they do not enough effort
- Log defects and report them to the developer team and stakeholders to investigate and fix those defect.
- Daily meeting with the developer team, PO, BA to catch up on progress and report working tasks.
- Making reports for the production deployment.

Finished tasks on time or earlier than the proposition

- Achievement:

- I contributed to the automation framework covering both mobile and web platforms. The framework supports hybrid execution on real mobile devices and web browsers, achieving 95% test coverage and ensuring application stability.
- Successfully identified and resolved critical defects that impacted product releases.
- Contributed to the successful release of 20 key features, earning strong trust and positive recognition from management.

# NAB Innovation Centre VietNam (2021 -2022)

## TEST AUTOMATION ENGINEER

- The biggest project of National Australia Bank (NAB)
  - Development and maintenance of existing framework.
  - Review the result triggered in the pipeline and investigate the failure cases.
  - Log defects and report them to the team and stakeholders.
  - Execute the test release every new change is released.
  - Execute the Test Release Report.
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- Achievement:
    - Using Java, Selenium, and the Jenkins pipeline
    - Have knowledge about the bank (payment)
    - Make sure that the test version is successfully released with a high percentage of success (98-99%)
    - Successful release with 15 releases.
    - Improved and successfully fixed 10 pipeline issues and 50 scripting issues.

# FPT Software (2019 - 2021)

## Test Automation Engineer

- The biggest project of FPT Software (US) | Team size: 9
  - Automation Testing using Cypress for UI and API Testing.
  - Using mock-up data by Cypress for testing between data API and UI.
  - Using Ruby for creating automation test cases for UI and API testing.
  - Cucumber for creating test cases following style BDD.
  - Experience in using Postman for manual API testing
  - Knowledge of Performance Testing with JMeter
  - Log defects and report them to the team and stakeholders.
  - Daily meeting with the developer team to catch up on progress and report working tasks
  - Meeting with the QA team of customers to catch up on the progress and report working tasks.
  - Guiding new members with new technology and business
  - Making reports for the client when finishing an iteration.
  - Finished tasks on time or earlier than the proposition
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- Achievement:
    - Leading contributed to automation framework which covers Web and API. The framework has full capacity to integrate with:
    - Jenkins fully integrated CI/CD pipeline
    - Cypress Dashboard
    - Slack
    - Cover 90% test coverage
    - Get trust from customers with a high score and many compliments

## MANUAL TESTER

- Japan's project | Team size: 110
  - Working closely with BA and the developer team for customer requirements.
  - Write the test case for UI and functionality.
  - Write and execute the test cases that follow the rules of the Japanese
  - Unit testing, UI testing, Functional testing
  - Using SQL Query to query and test database
  - Daily meeting to catch up on progress and report working tasks
  - Testing on iPad devices and Web application
  - Making reports for clients when finishing an iteration.
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- Achievement:
    - Delivery successfully the big project
    - Get trust from customers with a high score and many compliments