



DAO NGUYEN THINH

QA Engineer

OBJECTIVE

Highly motivated and results-oriented QA Engineer with 6 years of experience in ensuring software quality through comprehensive testing strategies and methodologies. Proven ability to develop and execute test plans, identify and resolve defects, and collaborate effectively with cross-functional teams. Expertise in automation testing, API testing, performance testing. Seeking a challenging role to leverage my skills and contribute to the delivery of high-quality software products.

EDUCATION

Posts and Telecommunications Institute of Technology

Bachelor of Engineering | Sep 2014 – Mar 2019

SKILL

- TypeScript
- JavaScript
- Playwright
- Cypress
- Webdriverlo
- Appium
- Git
- Postman

CERTIFICATION

- ISTQB Foundation Level
- Professional Scrum Master I & II

CONTACT

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WORK EXPERIENCE

TUI Holiday Malaysia (2024 – present)

SENIOR QA ENGINEER

- Performed automation testing for both UI and API using Playwright.
- Utilized Playwright mock data to validate data consistency between API and UI layers.
- Conducted manual API testing using Postman.
- Executed mobile testing on real devices.
- Logged, tracked, and reported defects to the development team and stakeholders.
- Configured and monitored automated test pipelines using GitLab CI/CD.
- Participated in daily meetings with developers, Product Owners, and Business Analysts to align on progress and task updates.
- Applied modern automation practices and technologies, including parallel execution, to significantly reduce testing time.
- Executed end-to-end (E2E) and regression testing after production deployments.
- Prepared and delivered test reports for production releases.
- Consistently completed assigned tasks on time or ahead of schedule.
- Achievement:
 - Contributed to building and enhancing an automation framework covering both web UI and API testing.
 - Developed a framework fully integrated with GitLab CI/CD pipelines.
 - Increased automated test coverage by 90% and reduced overall testing time by 80%.
 - Identified and resolved critical defects that had a direct impact on product releases.
 - Implemented automation solutions that significantly improved product quality and stability.
 - Released successfully 3 airlines (Gulf airline, Oman airline, Kenya airline).
 - Successfully supported the release of 10 major projects, earning strong trust and positive feedback from customers and management.

Elfie (2023 - 2024)

SENIOR QA ENGINEER

- Create a framework using both Appium + Webdriverlo for testing real mobile device and web browser. The framework is able to run hybrid (mobile and web browser).
- Execute regression testing by automation for each the build staging deployment to ensure the application is working stable.
- I also support the manual team when they do not enough effort
- Log defects and report them to the developer team and stakeholders to investigate and fix those defect.
- Daily meeting with the developer team, PO, BA to catch up on progress and report working tasks.
- Making reports for the production deployment.

Finished tasks on time or earlier than the proposition

- Achievement:
 - I contributed to the automation framework covering both mobile and web platforms. The framework supports hybrid execution on real mobile devices and web browsers, achieving 95% test coverage and ensuring application stability.
 - Successfully identified and resolved critical defects that impacted product releases.
 - Contributed to the successful release of 20 key features, earning strong trust and positive recognition from management.

NAB Innovation Centre VietNam (2021 - 2022)

TEST AUTOMATION ENGINEER

- The biggest project of National Australia Bank (NAB)
- Development and maintenance of existing framework.
- Review the result triggered in the pipeline and investigate the failure cases.
- Log defects and report them to the team and stakeholders.
- Execute the test release every new change is released.
- Execute the Test Release Report.
- Achievement:
 - Using Java, Selenium, and the Jenkins pipeline
 - Have knowledge about the bank (payment)
 - Make sure that the test version is successfully released with a high percentage of success (98-99%)
 - Successful release with 15 releases.
 - Improved and successfully fixed 10 pipeline issues and 50 scripting issues.

FPT Software (2019 - 2021)

Test Automation Engineer

- The biggest project of FPT Software (US) | Team size: 9
- Automation Testing using Cypress for UI and API Testing.
- Using mock-up data by Cypress for testing between data API and UI.
- Using Ruby for creating automation test cases for UI and API testing.
- Cucumber for creating test cases following style BDD.
- Experience in using Postman for manual API testing
- Knowledge of Performance Testing with JMeter
- Log defects and report them to the team and stakeholders.
- Daily meeting with the developer team to catch up on progress and report working tasks
- Meeting with the QA team of customers to catch up on the progress and report working tasks.
- Guiding new members with new technology and business
- Making reports for the client when finishing an iteration.
- Finished tasks on time or earlier than the proposition
- Achievement:
 - Leading contributed to automation framework which covers Web and API. The framework has full capacity to integrate with:
 - Jenkins fully integrated CI/CD pipeline
 - Cypress Dashboard
 - Slack
 - Cover 90% test coverage
 - Get trust from customers with a high score and many compliments

MANUAL TESTER

- Japan's project | Team size: 110
- Working closely with BA and the developer team for customer requirements.
- Write the test case for UI and functionality.
- Write and execute the test cases that follow the rules of the Japanese
- Unit testing, UI testing, Functional testing
- Using SQL Query to query and test database
- Daily meeting to catch up on progress and report working tasks
- Testing on iPad devices and Web application
- Making reports for clients when finishing an iteration.
- Achievement:
 - Delivery successfully the big project
 - Get trust from customers with a high score and many compliments