

Usability Evaluation of Usability App - Questionnaire

11 responses

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Which tasks did you complete?

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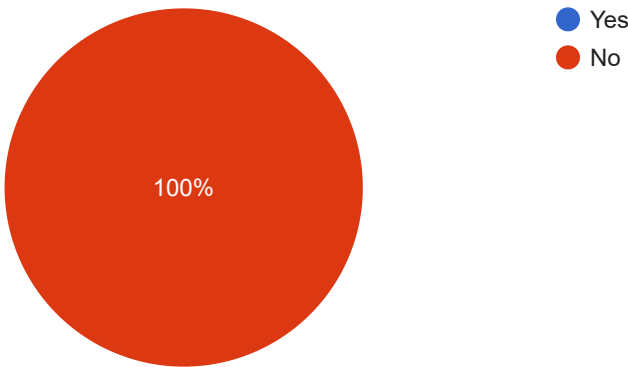
11 responses



Did you find any tasks difficult?

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11 responses



Please explain any difficulties you had in completing the tasks.

6 responses

No

N/A

On the 'scan ingredients' feature I had two small issues:

- the first is that maybe it should be mentioned that if the word 'ingredients' is not captured by the camera then the button does not turn red.
- Second I believe it should be mentioned that cropping the image allows for better text extraction from the image.

Another issue is that if you press the red button and the pop up comes up without displaying an image you shouldn't be allowed to continue and process the image.
Also if you do not crop the image the text extraction will not work, and on turning back the bar menu disappears(sometimes).

No difficulties encountered

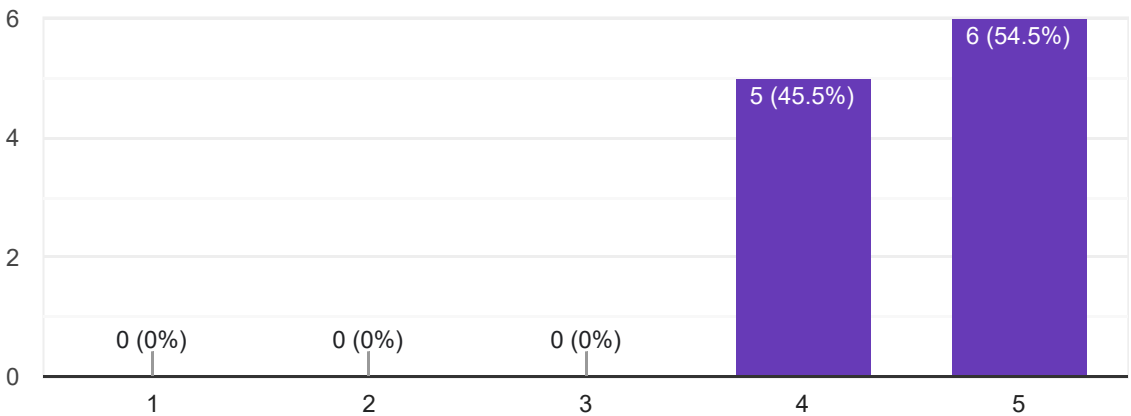
When scanning ingredients on the back, I could not scroll the text it got

It was a bit hard to scan ingredients, could have better instructions

How would you rate the ease of use of the app?

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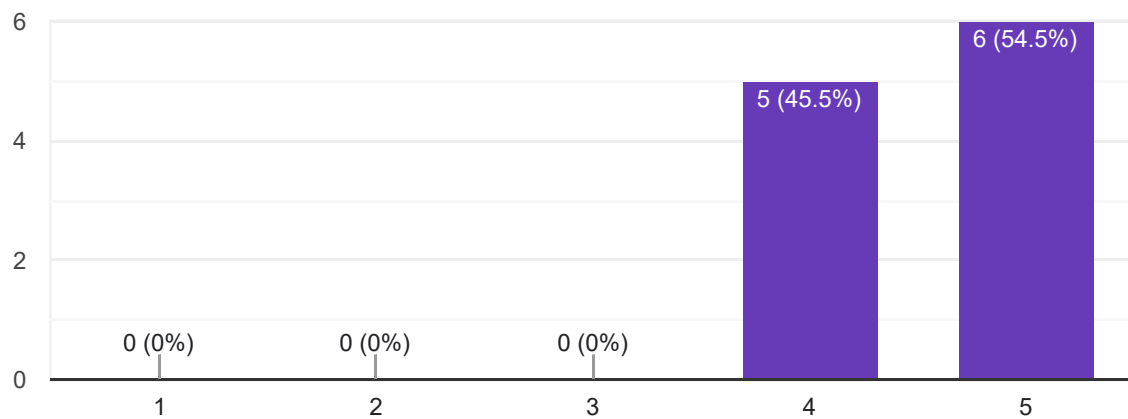
11 responses



How would you rate the overall design of the app?



11 responses



What changes would you make to this app, if any, to improve its ease of use?

8 responses

Adding text beside red/purple icons at camera screen to highlight which scan mode you were in, would be useful I think.

Maybe add some colour to the yes/no buttons on the popup messages so it's easy to tell them apart

There are some minor issues that does not affect the functionality but maybe more instruction on 'good practice' would help with the use of the application. (eg. it is suggested to crop the image for better text extraction, make sure that the camera captures the ingredients word)

When tapping confirm after selecting the allergens in the profile page, maybe there could be some feedback (toast notification etc)

More colorful popup is plain white

Switch to pastel colours and reduce the number of clicks for barcode scanning

The scan buttons could be lighter. It would be nicer as well if recent alerts are at the top.

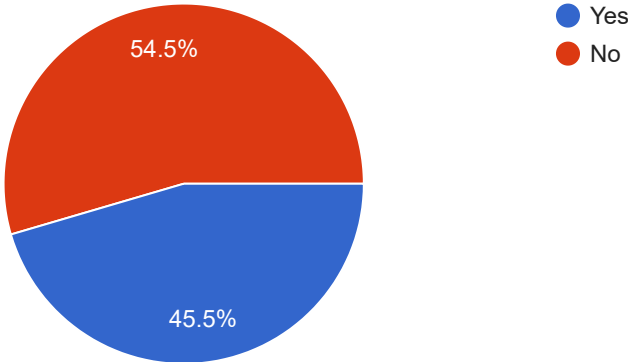
I would try make how to use scan page clearer, you could put instructions in profile or scan



Do you currently check product packaging for allergens while shopping?

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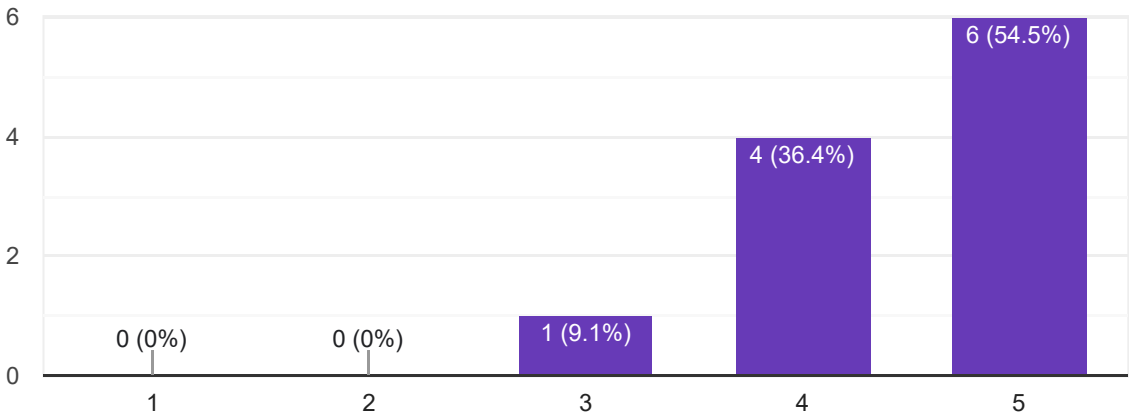
11 responses



If yes, how likely are you to use this app, if it were available to you?

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11 responses



Please give a reason for your answer to the above question.

9 responses

I have no known allergies, so no need to use personally! Would be very useful for parents of children with nut allergies. Especially if abroad, translation feature is great.

It would help me to check food ingredients when abroad.

This app would be very useful while shopping to see if products have been reported for certain allergens by other users

I am lucky enough to not having to worry about allergens when shopping. Maybe for future work, to expand functionality and user base, will be good to include nutritional values and recommend products for specific diets.

Although I don't have many allergies, I found the app very useful, especially for translating the ingredients and allergens in foreign products.

Easy to use and useful while shopping

It would be nice for finding out important things on the back of food while shopping

If I had allergies this would be a useful app if I had some food I wasn't sure about

To check products for nuts for family member with allergies

Anything else you would like to say to the developers of the app?

6 responses

Well done ! Great app

Highlight the translation ability of the app

Very impressive app. Great work. I have 2 small suggestions: 1. Flip the order of the alerts because it would be logical to have the most recent one at the top. 2. make it clear after searching for a product how many results/pages of results there are

Good job :)

At times, it can be unclear where some allergens found in the "may be found" section come from after examining the OCR text output. It could be useful to highlight the source words in the output text from which allergens are detected.

Nice work, it's good you can look at products from around the world



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