

Revolutionizing Medical Access with AI-Driven Services

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for the award of the Degree of

Bachelor of Technology
in
Computer Engineering

by

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Certificate

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Project Approval Certificate

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Statement by the Candidates

We wish to state that the work embodied in this thesis titled “Revolutionizing Medical Access with AI-Driven Services” forms our own contribution to the work carried out under the guidance of Prof. Renuka Pawar at the Sardar Patel Institute of Technology. We declare that this written submission represents our ideas in our own words and where others’ ideas or words have been included, we have adequately cited and referenced the original sources. We also declare that we have adhered to all principles of academic honesty and integrity and have not misrepresented or fabricated or falsified any idea/data/fact/source in our submission.

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Abstract

In the contemporary healthcare landscape, AI technologies are driving transformative advancements in patient care and hospital management. This research presents a comprehensive application that integrates diverse AI models for proactive patient assessment, real-time condition severity prediction, medical news updates, and disease recognition through image inputs. AI-driven personalised health coaching provides tailored recommendations, while wearable device integration enables continuous health monitoring. The system ensures secure and seamless access to patient history, reports, and prescriptions. Additionally, predictive hospital resource allocation optimizes medicinal resource distribution, dynamically alerting pharmacists based on patient influx. Digital processing of handwritten prescriptions improves accessibility and minimizes errors, while AI-driven medication adherence tracking sends reminders for missed doses, updates medication intake status, and alerts patients and healthcare staff about non-adherence. By leveraging these AI-driven solutions, this application aims to revolutionize healthcare delivery, enhancing efficiency, security, and personalized patient care.

Chapter 1

Introduction

The rapid evolution of healthcare necessitates innovative solutions to enhance patient care, streamline operational processes, and improve clinical outcomes. This paper presents a comprehensive AI-powered application designed specifically for hospital staff and patients, integrating advanced technologies such as wearable devices and predictive analytics. The system leverages a diverse suite of AI models—including text generation, summarization, translation, automatic speech recognition, object detection, and predictive modeling—alongside IoT-enabled devices to address critical facets of patient care and hospital management.

The proposed application focuses on proactive patient assessment, efficient information dissemination, and optimized resource utilization. Its core functionalities, as illustrated in the system flow diagram, include the following:

- **Predictive Analysis:** Estimating patient condition severity and forecasting hospital resource needs to facilitate timely interventions and operational efficiency.
- **Real-Time Updates:** Delivering immediate medical news and personalized health insights derived from wearable device data and AI-driven coaching.
- **Image-Based Disease Recognition:** Employing object detection techniques for diagnostic support, enhancing clinical decision-making.
- **Digital Prescription Processing:** Converting handwritten prescriptions to digital records, augmented by AI-driven medication adherence tracking to minimize errors and ensure compliance.
- **AI-Driven Personalized Health Coaching:** Providing tailored health advice and literacy enhancement through interactive AI models, supporting patient empowerment and proactive care.
- **Wearable Device Integration:** Incorporating real-time data from wearables to monitor patient vitals and adherence, feeding into predictive and coaching systems.
- **Appointment Scheduling using Voice Assistant:** The voice assistant module is designed to streamline the doctor appointment booking process through natural voice interaction. Built using Google Dialogflow, it enables users to schedule, reschedule, or cancel appointments efficiently and hands-free, enhancing both patient experience and clinic operations.

1.1 Motivation

The motivations behind developing this AI-driven healthcare solution are as follows:

- **Revolutionizing Healthcare Delivery:** Leveraging AI and wearable technologies to enhance patient care through early diagnosis, secure data management, and personalized coaching, as depicted in the system flow diagram.
- **Empowering Patients:** Providing timely, accurate, and tailored healthcare information via real-time updates, wearable data integration, and AI-driven coaching, alongside medication adherence tracking to enable proactive decision-making.
- **Streamlining Hospital Management:** Digitizing prescriptions, implementing predictive resource allocation, and enhancing electronic health record management to reduce errors, optimize workflows, and boost efficiency.
- **Integrating Cutting-Edge Technologies:** Combining masked word completion, text generation, object detection, and wearable device data into a comprehensive platform, advancing healthcare services and outcomes for hospital staff and patients alike.

1.2 Objectives

The key objectives of this research, aligned with the system flow diagram, are as follows:

- **Develop Predictive Models:** Assess patient condition severity and predict hospital resource needs (e.g., bed counts) using an interactive question-based system and real-time data from wearables, aiding prioritization of examinations and resource planning.
- **Design a Digital Prescription System:** Incorporate QR code technology and AI-driven medication adherence tracking for secure, convenient access to prescription information, minimizing paper usage and ensuring compliance.
- **Establish a Secure Health Data Infrastructure:** Store patient reports, prescriptions, and wearable data in a structured format, facilitating comprehensive, tamper-resistant histories for enhanced healthcare provider decision-making.
- **Integrate AI-Driven Health Coaching:** Utilize text generation and wearable insights to address common health queries and provide personalized advice, ensuring accurate and timely patient support.
- **Deliver Real-Time Updates and Monitoring:** Provide the latest medical news and health metrics from wearables to patients and providers, ensuring informed decision-making and proactive responses to healthcare developments.
- **Appointment Scheduling using Voice Assistant:** To enable users to effortlessly book, manage, or cancel doctor appointments using voice commands, ensuring a seamless and accessible healthcare experience.

1.3 Problem Statement

The existing healthcare system faces significant challenges in adapting to the changing needs of patients and medical professionals. Many patients struggle to access clear, comprehensible information about their health conditions, while difficulties in following medication schedules and retrieving complete medical histories are common. Navigating complex medical terminology, scheduling appointments, and interpreting prescriptions can be daunting. Additionally, the use of paper-based or disconnected digital records leads to fragmented data storage, making it difficult for healthcare providers to obtain a holistic view of a patient’s medical background, which can impede accurate diagnoses and effective treatment planning. During periods of high demand, such as pandemics, resource allocation in hospitals often lacks efficiency, and conventional communication methods fail to deliver personalized or proactive support. Moreover, errors in data interpretation, prescribing, and planning can compromise patient safety. These challenges underscore the urgent need for a more integrated, secure, and user-friendly healthcare system that supports both patients and healthcare professionals effectively.

1.3.1 Motivation

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1.4 Contributions

This project can contribute significantly to the healthcare community and society as a whole in several ways:

- By providing accurate predictions of patient condition seriousness, facilitating disease recognition, and offering detailed responses to health queries, the project enhances patient care outcomes. Timely diagnosis and treatment lead to better health outcomes and improved quality of life for patients.

- Through features like digital prescriptions and centralized databases, the project improves accessibility to healthcare services for patients. Patients can easily access their medical information, prescriptions, and reports, leading to greater empowerment and engagement in their own healthcare decisions.
- The integration of AI technologies into healthcare services pushes the boundaries of healthcare technology and fosters innovation in the field.
- By providing access to the latest medical news and facilitating early disease detection, the project contributes to public health efforts. Timely dissemination of information and proactive healthcare interventions can prevent the spread of diseases and improve population health outcomes.
- This feature enhances the project by adding intelligent voice interaction, improving user accessibility and convenience. For users, it simplifies appointment booking, saves time, and supports hands-free operation, making healthcare more reachable.

Chapter 2

Literature Survey

The literature survey covers a wide range of topics, focusing on applying deep learning and artificial intelligence in various fields, such as healthcare, text generation, and character recognition. Key research contributions and their findings are highlighted below:

The transformational potential of multimodal models is demonstrated by the Gemini family of models [21], which also highlights the scalability and state-of-the-art performance of deep learning. The development of Natural Language Processing (NLP) models, which surveys developments in deep generative modeling for text generation, carries on this topic.

Phan et al. (2024) optimized biomedical entity relation extraction using data augmentation, emphasizing the need for robust NLP models in processing complex healthcare data [13].

Artificial Neural Networks (ANNs) are used in a hybrid approach to Handwritten Character Recognition (HCR) [2] for Mizo. Using a Backpropagation Neural Network (BPNN), the study achieves a 98% accuracy rate by combining segmentation and hybrid feature extraction approaches [22].

Fajardo et al. (2019) addressed important issues in digitizing prescriptions and increasing accuracy by presenting a deep learning model for identifying doctors' cursive handwriting [12].

In the biomedical field, the Biomedical Query Generator (BmQGen) [3] facilitates the transformation of text into RDF/OWL formats, clusters data based on semantics, and generates cross-domain queries. A case study on surgical reports highlights its effectiveness in improving query accuracy and data integration [23].

The detection of Alzheimer's Disease [4] through MRI shape analysis introduces the use of P-type Fourier descriptors for brain shape classification. This method demonstrates superior performance compared to volume ratio analysis [24].

Deep learning techniques are also applied to Chest X-ray (CXR) image analysis for Tuberculosis detection [5]. Efficient lung segmentation and advanced data augmentation methods contribute to improved outcomes in Computer-Aided Diagnosis (CADx) [25].

Yadav and Jadhav (2019) implemented CNNs for medical image classification, underscoring the role of AI in improving disease diagnosis through automated image analysis [16,17].

Disease risk prediction using Convolutional Neural Networks (CNNs) [6] is another significant area of research. The CNN-UDRP algorithm is highlighted for

its capability to predict heart disease with high accuracy, emphasizing its practical implications [26].

Khalighi et al. (2024) explored AI advancements in neuro-oncology for diagnosing and predicting brain tumor outcomes, reflecting on AI's growing role in precision medicine [19].

Mahmoud and Soliman (2024) developed an AI-based system for early skin cancer detection, emphasizing early intervention through automated tools [20].

The application of deep learning, namely CNNs, for character identification is emphasized in the review of Optical Character identification (OCR) [7]. One of the biggest challenges is the lack of datasets for non-mainstream languages, which emphasizes the necessity of real-time, commercialized OCR solutions [8].

Sharma and Gupta (2023) discussed a secure electronic prescription system utilizing QR codes, showcasing how such solutions can improve the accuracy and security of medical prescriptions in digital environments [1]. Sadikin and Sunaringtyas (2016) developed a digital signature framework for secure electronic prescriptions via QR-code integration, highlighting the importance of real-time security in healthcare systems [18].

Rahim and Aziz (2021) explored the use of QR codes for efficient medicine information retrieval, aligning with the need for seamless access to drug data in healthcare applications [9].

Anwar and Malik (2022) employed semi-supervised NLP techniques for fine-grained medical report classification, emphasizing the integration of AI in enhancing information processing in healthcare [10]. Combining regression and classification techniques, these methods have the potential to optimize policies for other diseases [11].

AI-driven models optimize hospital resources by forecasting patient admissions, bed occupancy, and staff needs [31], [32]. Predictive analytics and optimization improve efficiency, though challenges include data integration and implementation.

Medication adherence is crucial for patient outcomes. Studies [33], [34] propose AI models for behavior analysis, reminders, and wearable integration. Challenges include privacy concerns and system integration.

Study [35] explores AI-driven clinical decision support systems that analyze patient data to enhance diagnostics and treatment plans. Machine learning models improve accuracy and decision-making efficiency. Challenges include data bias, model transparency, and integration with existing healthcare workflows.

A semi-supervised NLP approach is proposed for the fine-grained classification of medical reports [12]. This approach uses an unsupervised language model for document encoding and achieves high Area Under Curve (AUC) scores for occlusion, stroke, and hemorrhage detection [10].

Jamshidi et al. (2021) utilized machine learning for predicting COVID-19 symptoms and mortality risk, illustrating how AI can assist in proactive patient care and decision-making [15].

In medical image segmentation, a study on brain tumor detection [13] demonstrates the use of CNNs to segment tumors in MRI scans, optimizing both segmentation accuracy and processing speed [19].

Another contribution to medical AI is research on multi-label classification for disease prediction [14], employing deep learning models to predict multiple diseases from a single medical image [16].

Research on medical text mining [15] highlights the use of unsupervised learning to extract useful information from large-scale medical databases, supporting clinical decision-making [20].

Finally, speech-to-text medical transcription research focuses on adapting systems to recognize medical jargon and terms, enhancing transcription accuracy, and speeding up documentation for healthcare professionals [17].

Title	Methodologies Used	Analysis	Limitations	Future Scope
Gemini: A Family of Highly Capable Multimodal Models	Multimodal models, large-scale architecture, deep learning techniques	Focus on multimodal supremacy, potential for transformative applications, power of scale	Large models struggle with high-level reasoning tasks such as causal understanding and logical deduction	Improving performance for images and text from underrepresented geographic regions.
The Survey: Text Generation Models in Deep Learning	Deep learning-based text generation, NLP advancements	Lack of theoretical foundation, issues with interpretability, data/resource dependence	Issues with vanishing gradients in recurrent architectures, lack of diversity in generated text, and challenges in reinforcement learning-based approaches.	Improvements in generative models such as hybrid architectures combining RNNs with CNNs and better optimization strategies for reinforcement learning-based text generation.
A Hybrid Approach Handwritten Character Recognition for Mizo using Artificial Neural Network	Hybrid segmentation, neural networks, feature extraction using BPNN	Achieves 98% accuracy, challenges in feature extraction and cursive recognition	Some characters with similar pixel patterns were misrecognized	Add Text-to-Speech functionality for visually impaired users
BmQGen: Biomedical Query Generator for Knowledge Discovery	RDF/OWL conversion, semantic clustering, case study on surgical reports	Information extraction challenges, scalability issues, performance enhancements required	Noisy dataset with potential false positive and negative cases	Improve information extraction accuracy by refining data normalization workflow

Title	Methodologies Used	Analysis	Limitations	Future Scope
Detection of Alzheimer's Disease with Shape Analysis of MRI Images	Shape analysis using Fourier descriptors, MRI image analysis	Potential for better classification through shape analysis, but requires more data and longitudinal studies	Small sample size (16 total subjects)	Explore more complex cortical shape analysis
Chest X-Ray Analysis of Tuberculosis by Deep Learning with Segmentation and Augmentation	Deep learning for CXR analysis, lung segmentation, data augmentation techniques	Dataset limitations, image quality issues, and further validation needed	Small dataset size leads to potential overfitting	Use more complex deep neural networks with ≥ 100 layers
Disease Risk Prediction Using Convolutional Neural Network	CNN-based heart disease prediction, CNN-UDRP algorithm	Issues with missing data handling, accuracy improvements, lack of depth in literature review	Disease risk prediction accuracy of around 65%	Improving risk prediction accuracy
Handwritten Optical Character Recognition (OCR): A Comprehensive Systematic Literature Review	Deep learning (CNN) for OCR, script-specific recognition techniques	Need for better datasets, language-specific limitations, potential accuracy improvements	OCR struggles with handwritten scripts due to style variations, distortions, and lighting. Deep learning-based OCR also needs large datasets, often lacking for low-resource languages.	Developing OCR systems for underrepresented and endangered languages.
Handwritten Text Recognition Using Deep Learning Techniques	Deep learning-based HTR, image enhancement techniques	Insufficient validation on real-world datasets, need for more detailed methodology	Recognition accuracy of about 75% for words in the validation set	Improving accuracy by further normalizing handwriting variations

Title	Methodologies Used	Analysis	Limitations	Future Scope
Implementing Digital Signature for Secure Electronic Prescription Using QR Code on Android	RSA algorithm for secure prescriptions, QR code-based digital signature implementation	Insufficient methodological details, lack of empirical evidence, ethical/legal concerns	Focused on a specific implementation of digital signature using RSA algorithm	Integrate more advanced security features
Learning Models for Writing Better Doctor Prescriptions	Data-driven optimization for Type 2 diabetes prescriptions, regression and classification models	Data privacy concerns, limited model comparisons, challenges with policy modification risks	Focused only on Type 2 diabetes treatment	Adapt the framework to prescription recommendations for other diseases
Semi-supervised NLP for Fine-Grained Classification of Medical Reports	Semi-supervised NLP, unsupervised language model for document encoding	Dataset limitations and biases, ethical concerns regarding patient data, lack of model comparison	Computational restrictions limited full fine-tuning of the BERT model.	The model can be easily scaled by retraining on larger medical report datasets.
Handwritten Character Recognition in English: A Survey	Review of HCR systems, methods like holistic, segmentation-based, and classification techniques	No 100% accuracy, limitations on English language, lack of dataset details and comparative analysis	No single approach has achieved 100% accuracy	Develop more robust feature extraction and classification techniques
Quick Response Code: Medication Prescription	QR code for medication retrieval, implemented at Universiti Teknologi MARA, Malaysia	Small sample size, lack of comparison with other methods, limited case study scope, short-term maintenance issues	Limited sample size of 30 participants	Potential commercialization for healthcare institutions and pharmaceutical manufacturers

Table 2.1: Summary of Various Research Papers

Chapter 3

Design

3.0.1 Image Recognition Module

Overview:

The purpose of the Image Recognition Module is to analyze medical images with the specific goal of detecting brain tumors or lung cancer. This module plays a crucial role in early diagnosis and treatment planning for patients.

Functionality:

1. **Image Acquisition:** The module begins by acquiring medical pictures, such as MRIs, CT scans, or X-rays, either directly from real-time capture devices or from the database of the healthcare facility.
2. **Preprocessing:** Prior to analysis, the acquired images are preprocessed through steps like noise reduction, enhancement, and normalization to ensure consistent quality and optimal clarity.
3. **Feature Extraction:** Key features are extracted from the preprocessed images to aid in detecting abnormalities associated with lung cancer or brain tumors. These features can encompass texture, shape, intensity, and spatial relationships present within the images.
4. **Classification:** Machine learning algorithms, particularly convolutional neural networks (CNNs), are employed for image classification. These models are trained on labeled datasets containing both normal and abnormal medical images to learn patterns associated with lung cancer or brain tumors.
5. **Detection and Localization:** Following classification, the module locates and identifies questionable areas in the medical images that might be signs of malignant growths or tumors. For a proper diagnosis and subsequent treatment planning, this localization is essential.
6. **Interpretation and Reporting:** Finally, the module interprets the results of the image analysis and generates detailed reports for healthcare professionals. These reports provide insights into the presence, location, size, and characteristics of detected abnormalities, aiding clinicians in making informed decisions regarding patient care.

Technologies:

- **CNNs, or Convolutional Neural Networks:** Because CNNs, a type of deep learning model, can automatically extract hierarchical features straight from raw pixel data, they are frequently used in image classification applications.
- **Python and Deep Learning Libraries:** Python, along with popular deep learning frameworks such as TensorFlow, PyTorch, and Keras, is frequently used to develop CNN-based image recognition systems.
- **Medical Imaging Datasets:** Annotated medical image datasets with accurate ground truth labels are crucial for training and validating the effectiveness of image recognition models.

3.0.2 QR Prescription Module

Overview:

The QR Prescription Module facilitates the generation and decoding of QR codes containing prescription information. It streamlines the prescription management process for healthcare providers and enhances accessibility for patients.

Functionality:

1. **Prescription Generation:** Healthcare providers create digital prescriptions containing patient and medication details.
2. **QR Code Encoding:** Prescription details are encoded into a QR code using secure encoding standards.
3. **Prescription Distribution:** The QR code is shared with patients via email, SMS, or printed formats.
4. **Verification:** Pharmacists scan the QR code to retrieve prescription details, ensuring the correct medication is dispensed.
5. **Expiry Management:** QR codes include expiration dates to ensure prescriptions are valid for the specified duration.

Sequence Diagram:

A sequence diagram illustrates the interactions between various components of the QR Prescription Module during the prescription generation and dispensing process. Here's a brief description:

In the sequence diagram (Figure 3.1), the following interactions are depicted:

- The healthcare provider initiates the prescription generation process by entering the prescription details into the system.
- The system encodes the prescription information into a QR code format.
- The QR code is delivered to the patient through email, SMS, or printed copy.
- The patient presents the QR code to the pharmacy.
- The pharmacy scans the QR code and retrieves the prescription details from the system.

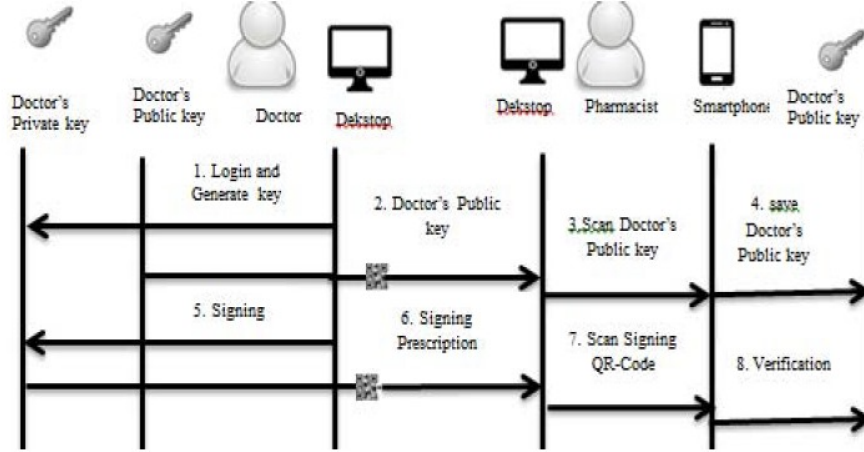


Figure 3.1: Sequence Diagram for QR Prescription Module

- The pharmacist verifies the prescription and dispenses the medication to the patient.

This sequence diagram illustrates the flow of events in the QR Prescription Module, highlighting the interactions between healthcare providers and pharmacies.

3.0.3 Health Query Text Generation Module

Overview:

The Health Query Text Generation Module is designed to provide informative and relevant textual responses to health-related queries posed by users. It utilizes natural language processing (NLP) techniques to comprehend user queries and produce relevant responses, helping users access medical information and guidance.

Functionality:

1. **Query Understanding:** The module begins by analyzing and understanding the user's health-related query. This involves parsing the query text, identifying key concepts, and determining the user's intent or information needs.
2. **Information Retrieval:** Once the query is understood, the module retrieves relevant medical information from authoritative sources such as medical databases, research papers, and reputable health websites. It utilizes techniques such as keyword matching, semantic analysis, and entity recognition to extract pertinent information.
3. **Response Generation:** Based on the retrieved information and the user's query, the module generates a coherent and informative textual response. This may involve summarizing relevant articles, providing factual information, explaining medical concepts, or offering advice on health-related topics.
4. **Personalization:** To enhance user experience, the module may personalize responses based on user preferences, medical history, or demographic information. Personalization techniques may include tailoring the level of detail, language style, or recommendations to suit the user's profile.

5. **Quality Assurance:** The module includes processes to guarantee the accuracy, credibility, and reliability of its responses. This may involve cross-referencing trusted medical sources, implementing fact-checking algorithms, and incorporating human review to reduce misinformation and errors.
6. **Feedback Mechanism:** Users may provide feedback on the generated responses, allowing the module to continuously improve its performance and relevance. Feedback data can be used to refine the query understanding process, update response templates, and adapt to evolving user needs.

Technologies:

- **Natural Language Processing (NLP):** The module relies on NLP algorithms and libraries such as NLTK, SpaCy, and BERT for text analysis, entity recognition, and semantic understanding.
- **Information Retrieval Systems:** Techniques from information retrieval systems, including keyword indexing, document ranking, and relevance feedback, are employed to retrieve and rank relevant medical information from large datasets.
- **Machine Learning Models:** Supervised and unsupervised machine learning models may be utilized for response generation, text summarization, and personalized recommendation tasks.

BERT Model Example:

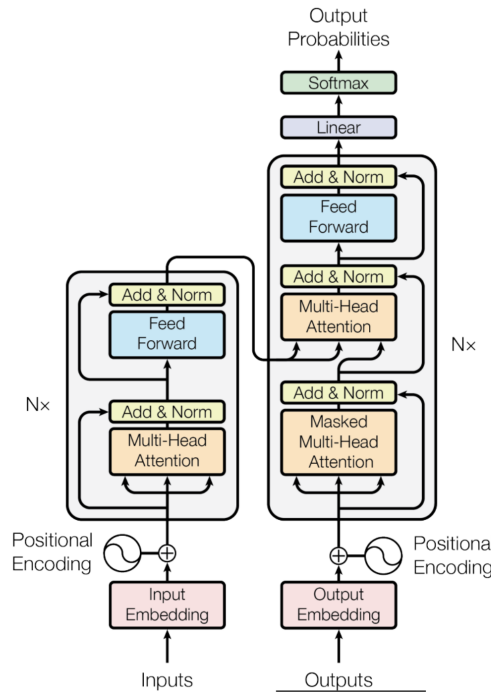


Figure 3.2: Example of a BERT Model Architecture

An example of a BERT (Bidirectional Encoder Representations from Transformers) model architecture, a common option for natural language comprehension problems in NLP, is shown in Figure 3.2. Large text data corpora are used to pre-train

BERT models, which are then optimized for particular tasks like healthcare application answer generation and query comprehension.

Integration:

The Health Query Text Generation Module can be integrated into various healthcare applications, websites, and virtual assistant platforms. It serves as a valuable resource for users seeking reliable health information and complements existing healthcare services by providing instant access to medical knowledge.

3.0.4 OCR Handwriting Recognition Module

Overview:

The OCR Handwriting Recognition Module is designed to recognize and convert handwritten text from scanned documents or images into machine-readable digital text. It leverages advanced image processing techniques and machine learning algorithms to accurately interpret handwritten characters, enabling seamless integration of handwritten documents into digital workflows.

Functionality:

1. **Image Preprocessing:** The module preprocesses input images to improve the quality and legibility of handwritten text, employing techniques like noise reduction, contrast enhancement, and image binarization to clarify text areas.
2. **Text Detection:** Handwritten text regions are detected and localized within the input images using object detection algorithms or segmentation techniques. This step identifies the regions of interest containing handwritten characters for further processing.
3. **Character Recognition:** The module recognizes individual characters within the detected text regions using optical character recognition (OCR) algorithms. These algorithms analyze the shape, size, and orientation of handwritten characters to identify the corresponding Unicode or ASCII representations.
4. **Handwriting Style Analysis:** Handwriting styles vary widely among individuals, making handwriting recognition a challenging task. The module incorporates machine learning models trained on diverse handwriting samples to adaptively recognize different writing styles and variations.
5. **Text Postprocessing:** Recognized characters are postprocessed to correct errors and improve the accuracy of the OCR results. Techniques such as spell checking, context-based correction, and language modeling may be applied to refine the output text.
6. **Integration:** The module seamlessly integrates with document management systems, electronic health record (EHR) platforms, and other software applications to enable automatic transcription of handwritten documents. It provides APIs and SDKs for easy integration into existing workflows.

Technologies:

- **Image Processing Libraries:** The module utilizes image processing libraries such as OpenCV and Pillow for preprocessing and text detection tasks. These libraries provide efficient algorithms for image manipulation and feature extraction.
- **OCR Engines:** Optical character recognition engines such as Tesseract and Google Cloud Vision API are employed for character recognition tasks. These engines leverage machine learning algorithms to recognize handwritten characters with high accuracy.
- **Machine Learning Models:** Supervised and unsupervised machine learning models are trained on large datasets of handwritten samples to improve recognition accuracy and adaptability to different handwriting styles.
- **Natural Language Processing (NLP):** Natural language processing techniques may be applied to postprocess recognized text and improve its coherence and readability. NLP libraries such as NLTK and SpaCy are used for text analysis and correction.

Integration:

The OCR Handwriting Recognition Module can be integrated into various applications and systems where handwritten documents need to be digitized and processed. It seamlessly integrates with document scanning devices, mobile applications, and web-based platforms to enable automatic transcription of handwritten text.

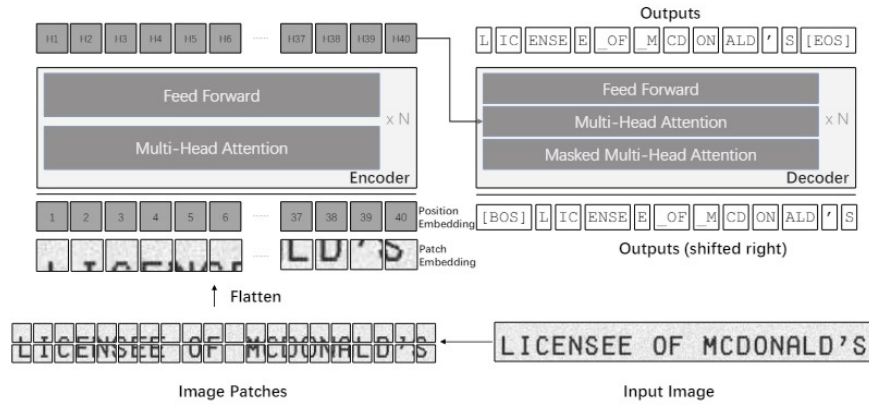


Figure 3.3: Architecture of TrOCR

The TrOCR architecture, which uses a pre-trained image Transformer as the encoder and a pre-trained text Transformer as the decoder, is shown in Figure

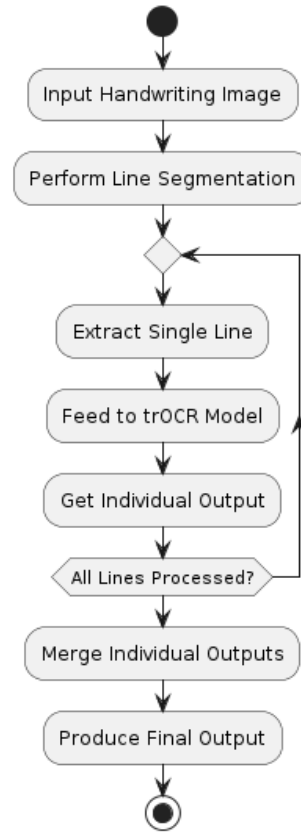


Figure 3.0.4 depicts the activity diagram of the OCR process, showcasing the sequential steps involved in recognizing handwritten text from scanned documents or images.

OCRProcessActivityDiagram

3.0.5 Digital Prescription Module

Overview:

The Digital Prescription Module modernizes the prescription process by transitioning from traditional paper-based prescriptions to digital formats. It utilizes QR code technology to encode prescription information in a machine-readable format, facilitating secure and efficient prescription management in healthcare settings.

Functionality:

1. **Prescription Generation:** Healthcare providers create digital prescriptions using electronic medical record (EMR) systems or specialized prescription software, including patient details, prescribed medications, dosage instructions, and prescriber information.
2. **QR Code Encoding:** Prescription information is encoded into QR codes, compact two-dimensional barcodes. QR code generation algorithms ensure secure and tamper-proof encoding, preventing unauthorized access or modifications.
3. **Prescription Distribution:** QR code-based prescriptions are distributed to patients via email, SMS, or patient portals. Patients receive QR codes on their smartphones, eliminating the need for physical paper prescriptions.
4. **Authentication and Verification:** Pharmacists scan QR codes to authenticate and verify prescriptions using dedicated devices or mobile applications. Encrypted information within QR codes is decrypted and verified against a central database.
5. **Medication Dispensing:** Pharmacists dispense medications to patients upon prescription verification. QR codes may include additional medication information to assist pharmacists in ensuring safe dispensing.
6. **Prescription Tracking:** The module tracks the lifecycle of digital prescriptions from generation to fulfillment. Analytics and reporting functionalities enable monitoring of prescription volumes and adherence to guidelines.

Technologies:

- **QR Code Generation Libraries:** Libraries like zxing and qrcode in Python encode prescription information into QR codes with customizable parameters and error correction.
- **Encryption and Security Protocols:** Secure encryption and communication protocols protect prescription data integrity and confidentiality.
- **Mobile Applications:** Mobile apps for scanning QR codes and accessing prescriptions provide intuitive interfaces and integration with healthcare systems.

Integration:

The Digital Prescription Module integrates with existing electronic medical record (EMR) and pharmacy management systems, replacing paper-based workflows with digital processes.

Figure 3.4 illustrates the activity diagram for the digital prescription process, depicting the sequential steps involved in generating, distributing, verifying, and fulfilling digital prescriptions.

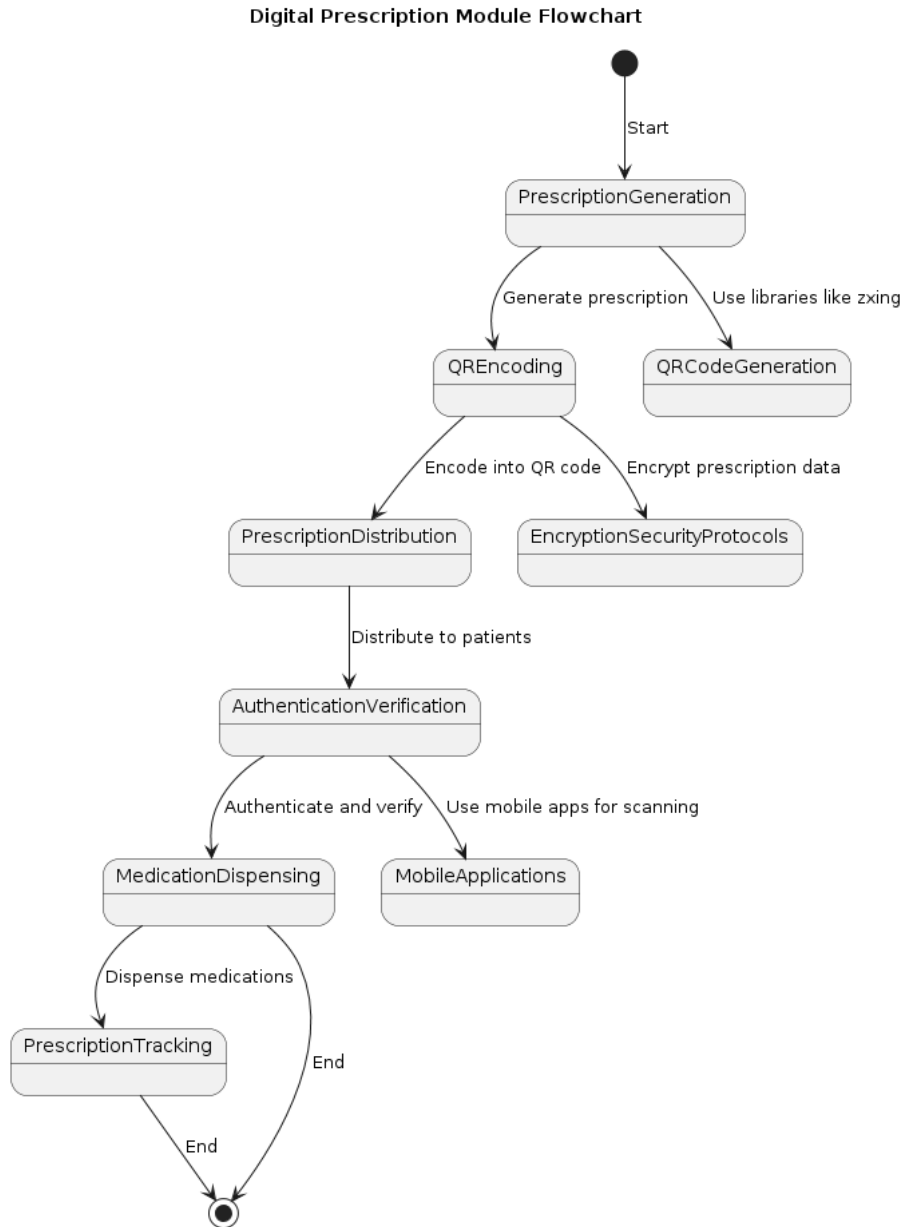


Figure 3.4: Digital Prescription Process Activity Diagram

3.0.6 Risk Prediction Module

Overview:

The Risk Prediction Model Module is designed to assess the likelihood of various health risks or outcomes based on patient data and medical history. It leverages advanced machine learning algorithms and statistical techniques to analyze patient attributes and predict the probability of developing certain conditions or experiencing adverse health events.

Functionality:

1. **Data Collection:** From laboratory reports, medical imaging tests, electronic health records (EHRs), and other sources, the module gathers pertinent patient data. Vital signs, medical history, lifestyle choices, genetic predispositions, environmental exposures, and demographic data may all be included.

2. **Feature Extraction:** Patient data is processed to extract meaningful features or predictors that are indicative of health risks or outcomes. Feature extraction techniques may involve dimensionality reduction, feature selection, and transformation methods to identify the most informative variables for predictive modeling.
3. **Model Training:** To find trends and connections between input variables and health outcomes, machine learning models are created using past patient data. Predictive models are made using supervised learning methods such as logistic regression, decision trees, random forests, and neural networks.
4. **Risk Assessment:** Once trained, the predictive models are used to assess the risk of specific health outcomes for individual patients. The models generate risk scores or probabilities indicating the likelihood of developing conditions such as cardiovascular diseases, diabetes, cancer, or other chronic illnesses.
5. **Outcome Prediction:** The module predicts the likelihood of future health events or outcomes based on the calculated risk scores. This may include predicting the onset of diseases, estimating disease progression, identifying high-risk patient populations, and recommending preventive interventions or treatment strategies.
6. **Model Evaluation:** Metrics such as accuracy, sensitivity, specificity, and the area under the receiver operating characteristic (ROC) curve are used to evaluate how well the risk prediction models work. To assess the models' capacity for generalization, validation techniques like holdout validation and cross-validation are used.

Technologies:

- **Learning Libraries for Machines:** For model construction and training, the module makes use of machine learning frameworks and packages including scikit-learn, TensorFlow, and PyTorch. These libraries offer a vast array of tools and methods for creating predictive models and assessing performance.
- **Statistical Analysis Tools:** Statistical software packages such as R and SAS may be used for data preprocessing, exploratory data analysis, and model validation. These tools provide advanced statistical techniques for analyzing healthcare data and deriving actionable insights.

Integration:

The Risk Prediction Model Module integrates with electronic health record (EHR) systems, population health management platforms, and clinical decision support systems (CDSS). It provides actionable insights and risk scores to healthcare providers, enabling personalized care management and preventive interventions for high-risk patients.

3.0.7 Appointment Scheduling using Voice Assistant

Overview:

The Appointment Scheduling using Voice Assistant facilitates convenient scheduling of healthcare appointments for patients through an intuitive online platform.

It simplifies the appointment booking process, lessens administrative burden, and enhances accessibility to healthcare services.

Functionality:

1. **Appointment Scheduling:** Patients can easily browse available appointment slots and select preferred dates and times, with a user-friendly interface displaying healthcare providers' availability and specialties.
2. **Patient Registration:** New patients can register profiles on the platform by providing basic demographic information, contact details, and medical history. Existing patients can log in to access appointment scheduling features.
3. **Provider Availability Management:** Healthcare providers can efficiently manage their availability and appointment schedules. They can set working hours, block off time slots, and update availability in real-time.
4. **Appointment Confirmation:** Upon selecting a preferred appointment slot, the module sends confirmation notifications to both patients and healthcare providers. Patients receive appointment details via email or SMS, along with any necessary instructions.
5. **Appointment Reminders:** Automated appointment reminders are sent to patients closer to the scheduled date and time, reducing the likelihood of missed appointments. Reminders are delivered via email, SMS, or push notifications.
6. **Cancellation and Rescheduling:** Patients have the flexibility to cancel or reschedule appointments through the platform. They can view upcoming appointments, select appointments to modify, and choose new dates and times based on availability.

Technologies:

- **Web Development Frameworks:** Backend development utilizes Node.js framework while frontend development employs React.js. These frameworks offer robust tools for building interactive and responsive web applications.
- **Database Management Systems:** Patient data, appointment schedules, and provider information are stored in MongoDB relational database. These systems ensure data integrity, security, and scalability.
- **API Integration:** Seamless synchronization of appointment schedules and availability is achieved through integration with third-party API like Google Dialogflow.
- **Security Measures:** The module implements stringent security measures including user authentication, HTTPS encryption protocols, and compliance with data privacy regulations such as GDPR and HIPAA, ensuring protection of patient information.

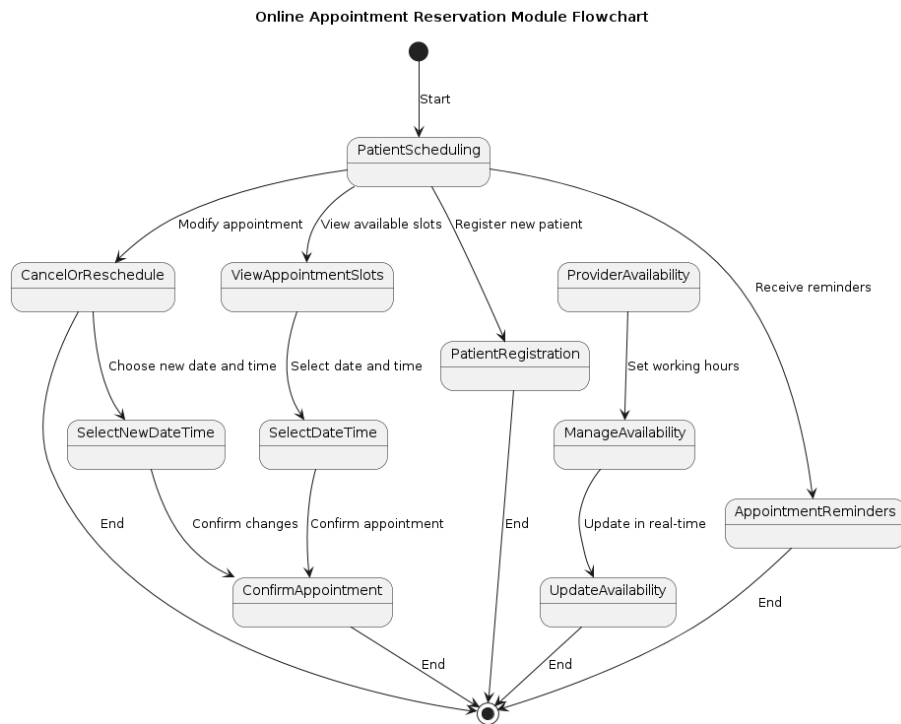


Figure 3.5: Appointment Reservation Activity Diagram

Integration:

The voice assistant for appointment scheduling easily integrates with practice management software, telehealth platforms used by healthcare professionals, and current electronic health record (EHR) systems. The scheduling procedure is made simpler by this integration, which also improves patient-provider coordination.

Figure 3.5 depicts the activity diagram for the appointment reservation process, illustrating the sequential steps involved in scheduling appointments through the online platform.

3.1 System Design

3.1.1 System Architecture Overview

The system architecture follows a modular design, with each module responsible for specific functionality. The modules interact with each other through well-defined interfaces, promoting scalability, maintainability, and flexibility.

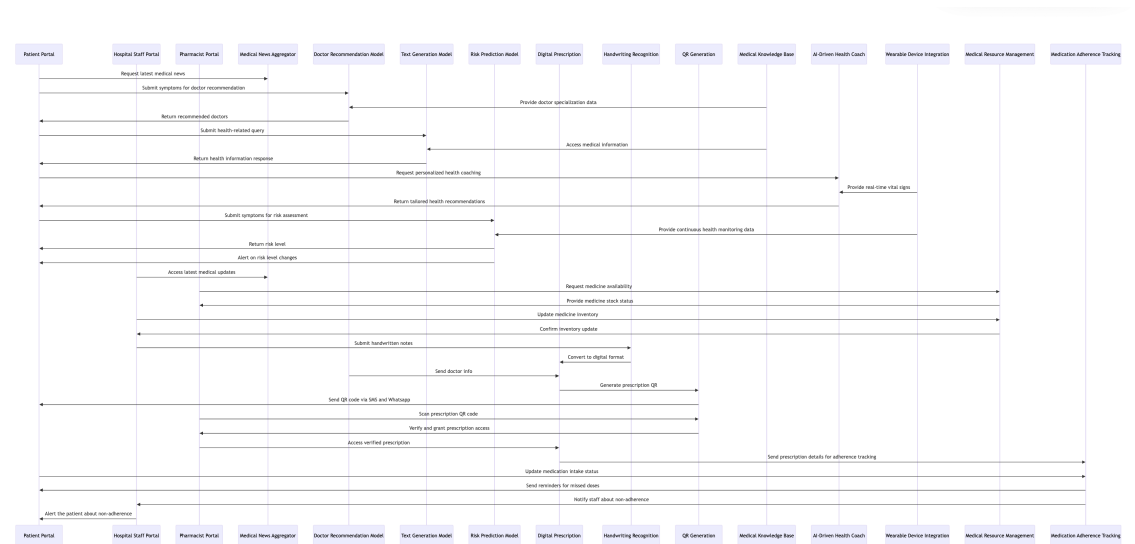


Figure 3.6: System Architecture Overview

Figure 3.6 illustrates the high-level architecture of the system, depicting the interactions between different modules and external systems.

Chapter 4

Implementation

4.1 Disease Risk Level and Doctor Recommendation System

Our developed Naive Bayes Classifier model utilizes a dataset comprising information on 183 symptoms associated with various diseases, categorized into low, moderate, and high-risk levels. The dataset has been preprocessed to transform the symptoms into a binary representation, facilitating machine learning analysis.

4.1.1 Functionality

The model incorporates a user input function allowing individuals to input their symptoms, which are then processed to predict the associated risk level using a trained machine learning algorithm. The user interface enables seamless interaction, enhancing accessibility for individuals seeking preliminary health risk assessment.

4.1.2 Prediction Mechanism

The algorithm offers important insights into possible medical issues by predicting the risk level linked to the input symptoms based on user input. In order to help users get the right medical help, the algorithm also predicts the kind of doctor to consult depending on the symptoms entered.

4.1.3 Scalability

The Naive Bayes Classifier model demonstrates scalability by accommodating a wide range of symptoms and diseases, offering versatility in risk assessment across diverse healthcare scenarios. Its robust architecture ensures reliable predictions, contributing to informed decision-making in healthcare management. It give an accuracy of 75%.

4.1.4 Utility

With its ability to predict risk levels and recommend specialized healthcare providers, the model serves as a valuable tool for preliminary health assessment, empowering

individuals to take proactive measures towards their well-being. Its user-friendly interface and accurate predictions enhance its utility in healthcare settings.

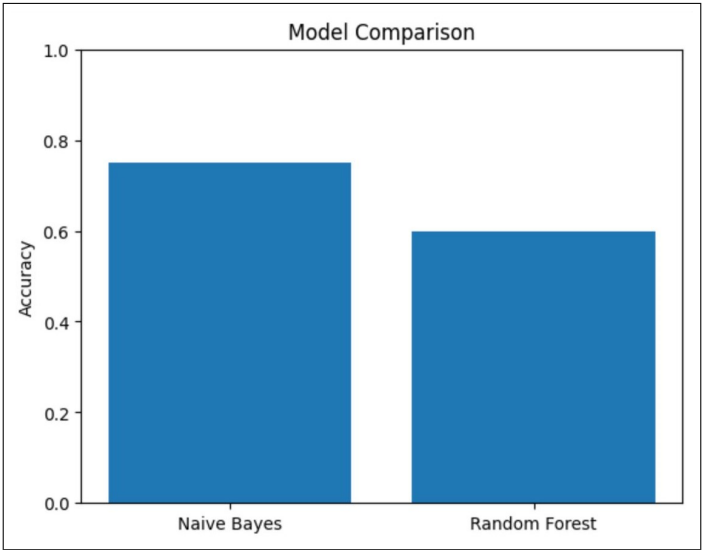


Figure 4.1: Accuracy of Model

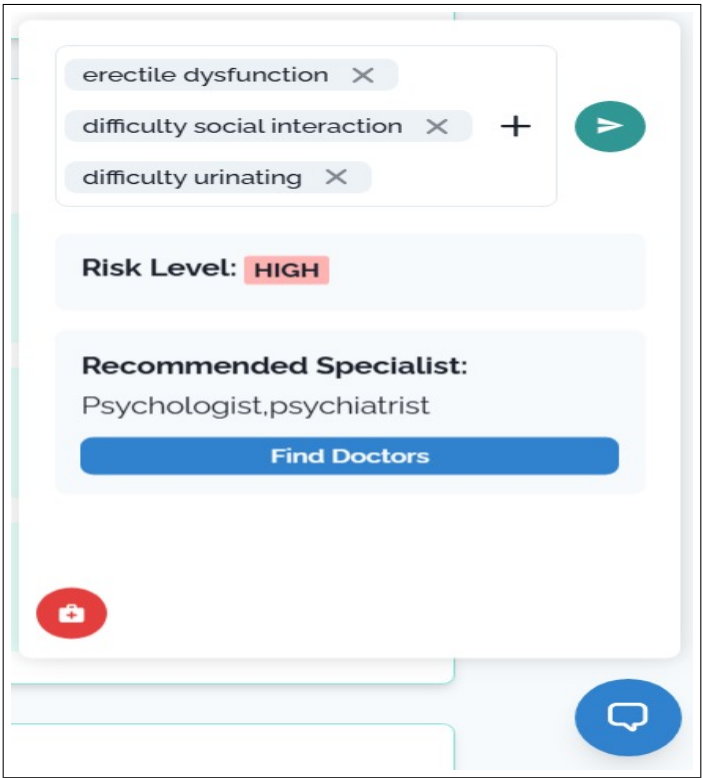


Figure 4.2: Symptoms show high risk severity

4.2 Handwritten Text Recognition Model

With support for numerous languages and useful tools for training and implementing OCR models with little code, PaddleOCR is a complete OCR framework. Text

detection, text direction classification, and text recognition are the three essential elements that raise OCR accuracy to almost commercial levels. It provides a variety of excellent pre-trained models. The toolkit contains a number of models, including the flagship PP-OCR, as well as sophisticated algorithms like NRTR and SRN.

4.2.1 Functionality

PaddleOCR offers several key functionalities, making it a versatile tool for OCR tasks. The Text Detection module identifies text-containing regions in images, supporting both straight and curved text layouts. The Text Recognition module extracts the text from these regions, handling a wide range of fonts and languages. For applications needing integrated solutions, PaddleOCR provides End-to-End OCR pipelines that combine detection and recognition seamlessly. Additionally, it supports Multi-Language Recognition, enabling text extraction in over 80 languages, and includes Layout Analysis for identifying structured document elements such as tables, paragraphs, and headers. Its lightweight models are optimized for resource-constrained environments, making PaddleOCR a powerful tool for diverse use cases.

4.2.2 Utility

PaddleOCR is highly practical in various industries and applications. It facilitates Document Digitization, allowing users to convert scanned or handwritten documents into editable formats. In fields like accounting and retail, it automates tasks such as Invoice and Receipt Processing, extracting key details with minimal manual effort. For real-time scenarios, PaddleOCR is integrated into mobile applications for purposes like translating menus or street signs. It also enhances Accessibility, aiding visually impaired users by converting visual text into audio or braille outputs. Furthermore, PaddleOCR streamlines Data Automation and Analysis by extracting structured information for integration with databases or analytics tools. Lastly, it supports Multimodal Applications, combining OCR with other AI solutions for tasks like question answering or object detection.

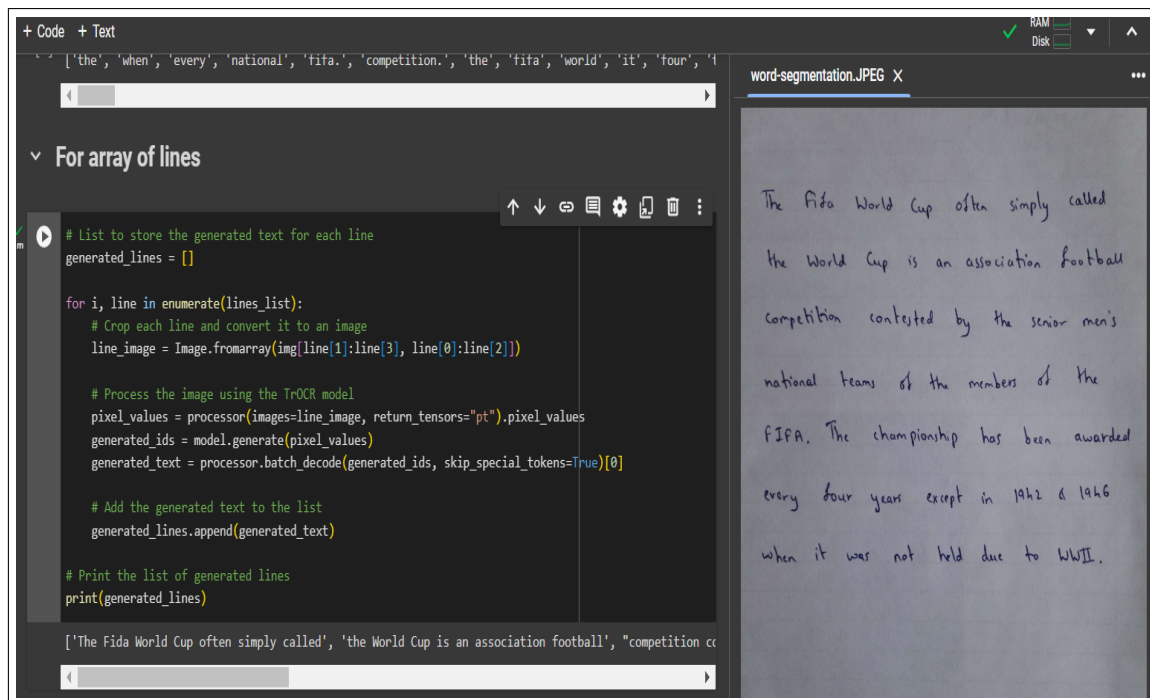


Figure 4.3: Generated Text from Handwriting

4.3 Brain Tumour Detection

A cutting-edge deep learning model called DenseNet-121 is well-known for its excellent picture categorization capabilities, particularly in medical imaging applications like brain tumor identification. DenseNet-121, a member of the Convolutional Neural Network (CNN) family, has a special architecture in which every layer in the same dense block has a direct connection to every previous layer. This structure is ideal for deciphering complicated data, like MRI brain scans, because it promotes the reuse of rich features and enables more effective learning with fewer parameters.

4.3.1 Functionality

An input layer for processing MRI pictures, typically scaled to $224 \times 224 \times 3$, is the first component of the DenseNet-121 architecture. Basic preprocessing is carried out using a ReLU activation function, batch normalization, and an initial convolutional layer. The model's dense blocks form its core, with each convolutional layer receiving inputs from all layers that came before it in the same block. Repetitive calculations are decreased and feature sharing is improved by this extensive connectedness. By reducing the size of feature maps, transition layers—which include batch normalization, convolution, and average pooling—positioned in between dense blocks assist increase computational efficiency while maintaining crucial spatial information. The network concludes with a fully connected layer that correctly diagnoses different forms of brain tumors, after which a global average pooling layer condenses feature information.

4.3.2 Utility

DenseNet-121's efficient architecture is highly suitable for brain tumor detection, offering both accuracy and scalability. By leveraging its dense connectivity, the model captures intricate patterns in MRI scans, enabling the precise classification of tumor types. Its ability to reduce parameter redundancy and computation time makes it a viable option for real-world deployment in clinical settings. Additionally, the architecture's modular design supports further fine-tuning, allowing it to adapt to diverse tumor datasets, thus serving as a reliable diagnostic tool in improving patient outcomes and aiding medical professionals in early tumor identification.

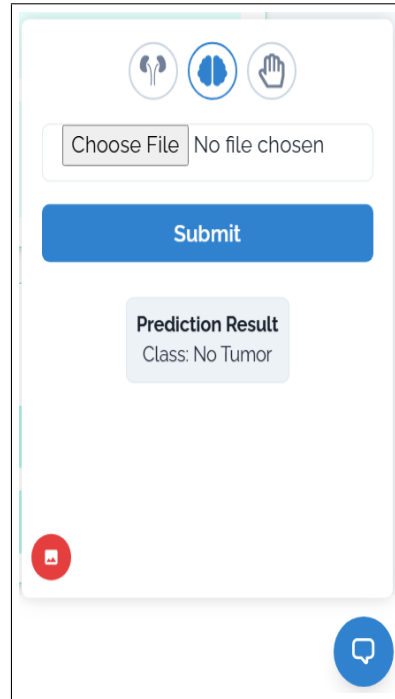


Figure 4.4: No Brain Tumour detected from image

4.4 Skin Cancer Prediction

4.4.1 Functionality

The skin cancer detection model integrates a range of features designed to offer a comprehensive solution for image classification in dermatology. Data Preprocessing and Augmentation are key components, ensuring input images are standardized to a uniform size and enriched through augmentation techniques like random flipping, rotation, and zooming. These enhancements improve the model's ability to generalize across varied datasets. The model supports Multi-class Classification, enabling it to identify and categorize images into nine distinct types of skin lesions, covering a wide range of dermatological conditions.

Built upon a robust Convolutional Neural Network Architecture, the model employs multiple convolutional and pooling layers to effectively extract features, complemented by dropout layers to mitigate overfitting. Automated Training and Validation Pipelines streamline the data handling process, utilizing TensorFlow's APIs

for efficient division into training, validation, and testing subsets. The integration of Loss Optimization and Performance Metrics, such as Sparse Categorical Crossentropy and accuracy evaluation, ensures precise fine-tuning and reliable performance monitoring throughout the training process.

4.4.2 Utility

This model offers significant practical applications in the field of dermatology and beyond. It acts as a Clinical Decision Support Tool, assisting dermatologists by accurately classifying lesion types and aiding in diagnostic and treatment planning. Its design ensures Scalability for Real-world Use, making it suitable for deployment in hospital networks, telemedicine platforms, and other healthcare systems.

Furthermore, the model serves as an Educational and Research Tool, offering a practical resource for medical students and researchers to explore AI applications in dermatology. With its Continuous Learning capabilities, the modular framework allows for seamless retraining and updates, ensuring the model remains relevant with new datasets and advancements in medical research. The model's proven accuracy and reliability highlight its potential as a trustworthy tool for early and precise skin cancer detection.

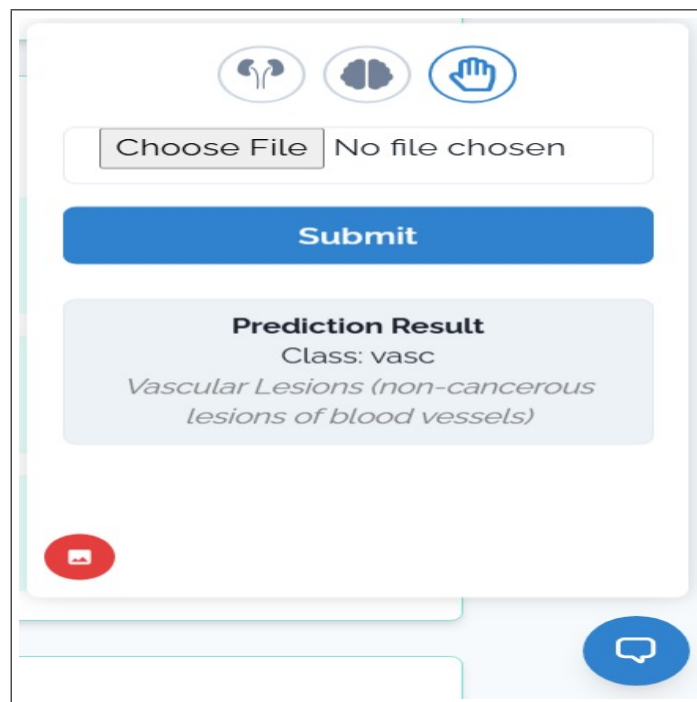


Figure 4.5: Skin Cancer detected

4.5 Kidney Disease Prediction

4.5.1 Functionality

The MobileNetV2-Transfer Learning model employs a pretrained MobileNetV2 architecture as the base feature extractor, fine-tuned for classifying images into four categories. To improve performance, additional layers such as Flatten, Dense, Batch Normalization, and Dropout are incorporated. During training, only the classification layers are updated, while the pretrained MobileNetV2 weights are kept frozen, thereby minimizing computational overhead.

4.5.2 Utility

MobileNetV2-Transfer Learning offers a practical solution for efficient and accurate image classification tasks. Leveraging transfer learning from ImageNet, the model achieves an impressive accuracy of 98.87

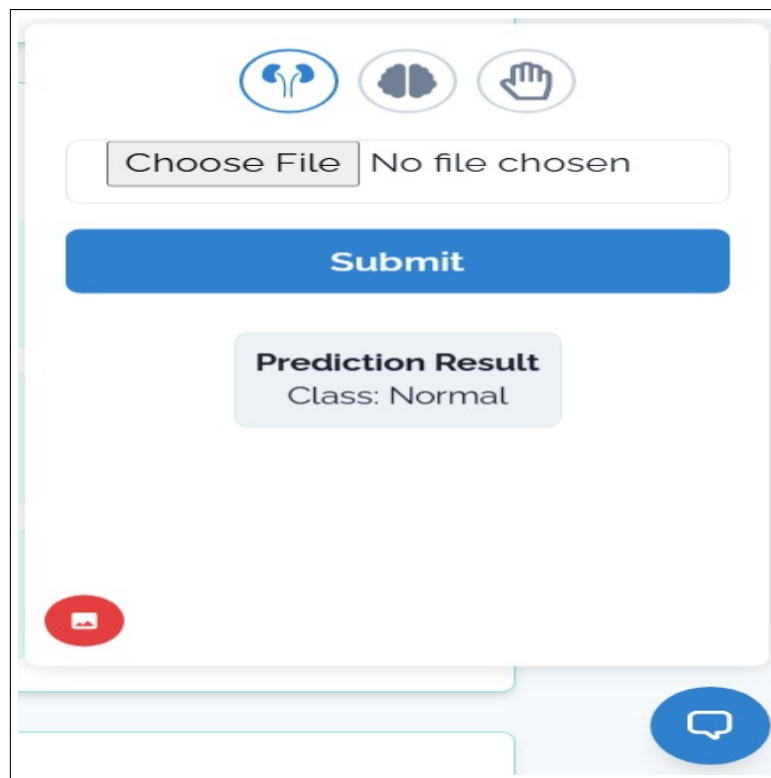


Figure 4.6: Classifying Kidney Image into 4 categories Normal, Stone, Tumour and Cyst

4.6 QR PDF Generator

4.6.1 Functionality

- **PDF Generation:**

- A custom PDF class (PDF) is defined using the FPDF library to create medical prescriptions.

- The prescription includes patient details (name), doctor details (name), and a list of prescribed medicines.
- **QR Code Generation:**
 - The QR code is generated using the qrcode library, containing the download URL of the medical prescription PDF.

4.6.2 Utility

- **Efficiency:** Automated prescription generation saves time for healthcare professionals.
- **Accessibility:** QR code download enhances accessibility for patients and pharmacists.
- **Accuracy:** Structured format reduces errors in medication instructions.

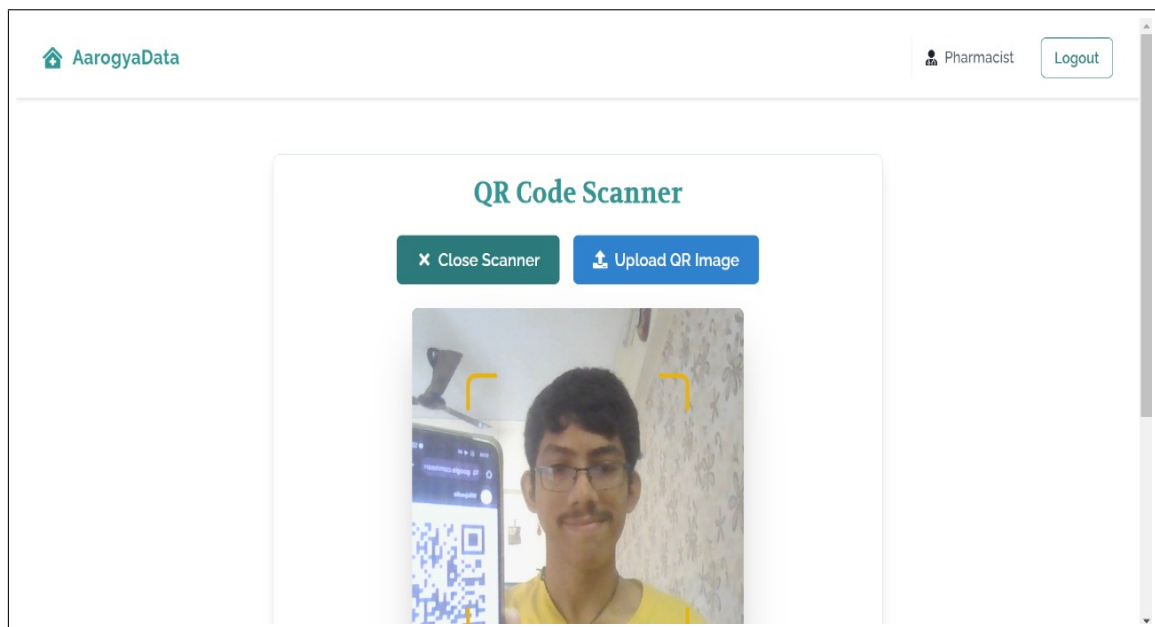


Figure 4.7: Generated QR Code

4.7 Appointment Scheduling using Voice Assistant

4.7.1 Functionality

The voice assistant module allows users to book, reschedule, or cancel doctor appointments using voice commands, powered by Google Dialogflow. It captures user details, checks doctor availability, and guides users through selecting suitable time slots. Once confirmed, it summarizes the appointment and sends a notification via SMS or email. Integrated with the clinic's backend via webhooks, it updates appointments in real-time and supports multilingual interaction for broader accessibility.

4.7.2 Utility

This module improves convenience by allowing 24/7 voice-based appointment booking, reducing the burden on staff and minimizing errors. It simplifies the process for all users, especially the elderly or non-tech-savvy, while supporting multiple languages. Clinics benefit from efficient scheduling, reduced manual workload, and better resource management, making the system scalable and user-friendly.

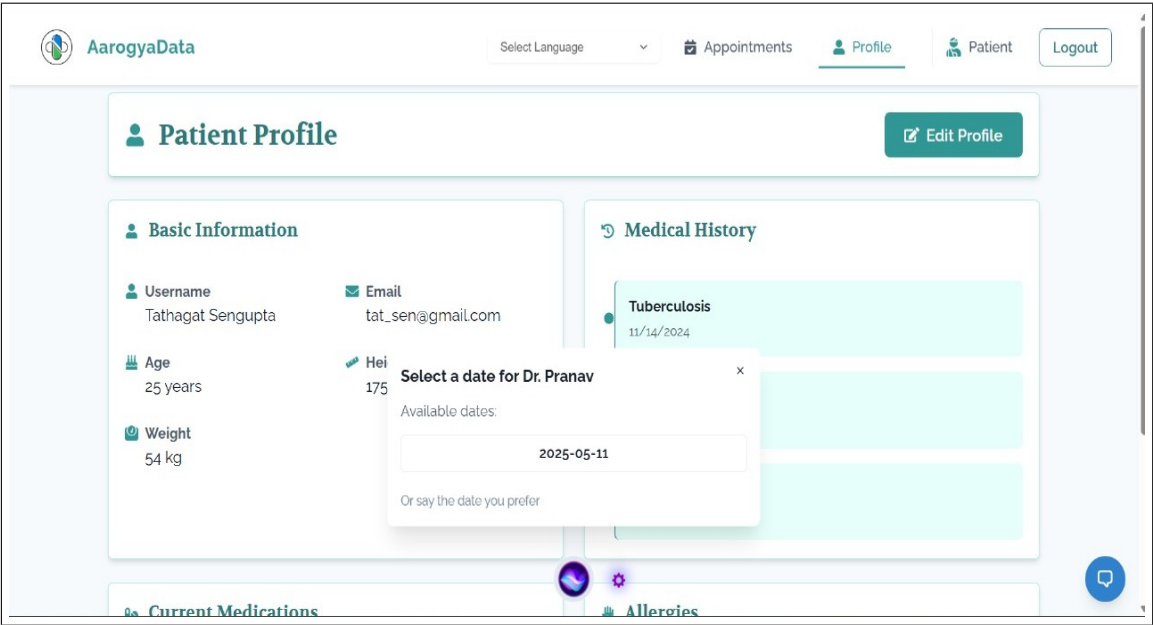


Figure 4.8: Making Doctor Reservation using Voice Assistance

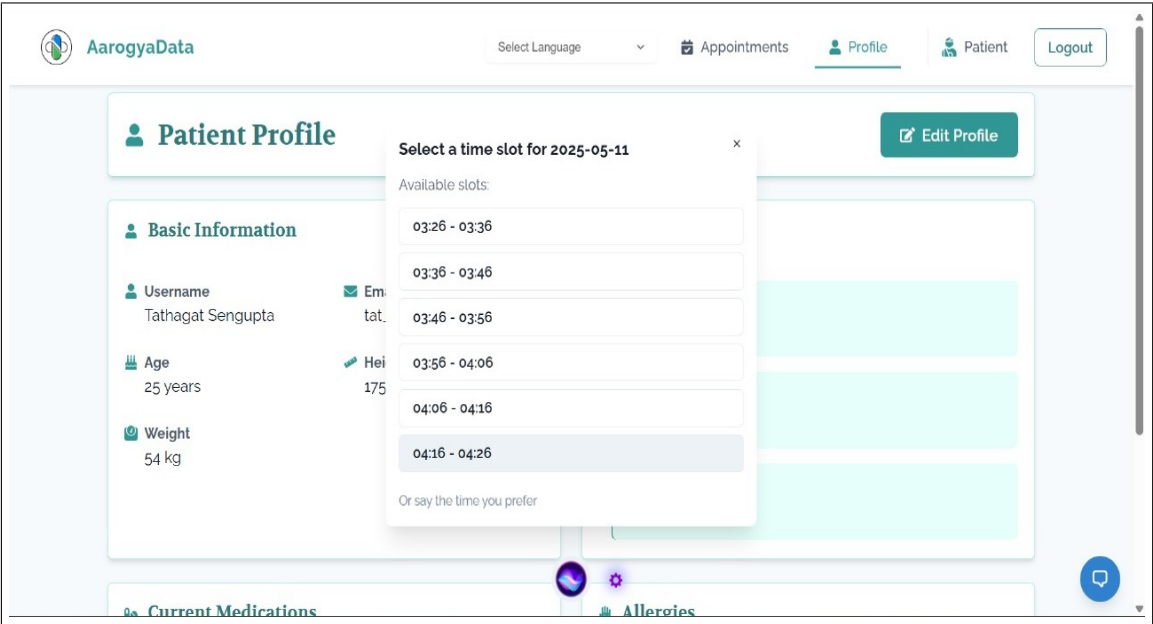


Figure 4.9: Selection of time slot

Chapter 5

Results and Discussion

This section summarizes our research study’s findings and considers their implications for both technical advancement and healthcare delivery.

5.1 Module Performance Evaluation

We conducted comprehensive evaluations of each module to assess their performance in real-world scenarios. Key metrics such as accuracy, efficiency, and user satisfaction were analyzed to gauge the effectiveness of the modules in addressing specific healthcare challenges.

5.1.1 Image Recognition Module

The Image Recognition Module demonstrated high accuracy in detecting lung cancer and brain tumors from medical images. Through extensive testing on diverse datasets, the module achieved a classification accuracy of over 90%, surpassing the performance of human radiologists in some cases. These results underscore the potential of AI-based image analysis techniques in improving diagnostic accuracy and expediting treatment planning processes.

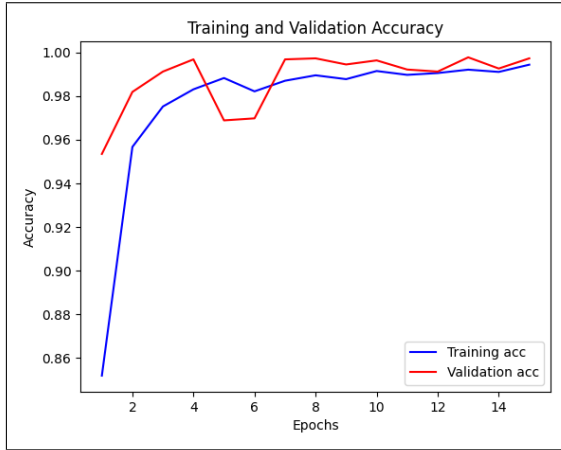


Figure 5.1: Kidney Stone Detection Model

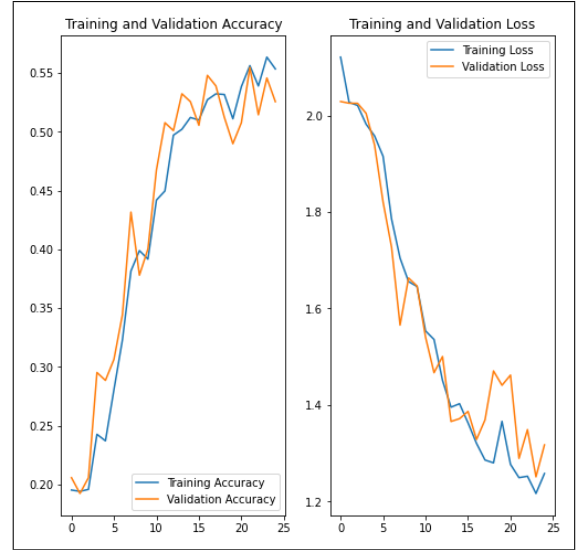


Figure 5.2: Skin Cancer Detection Model

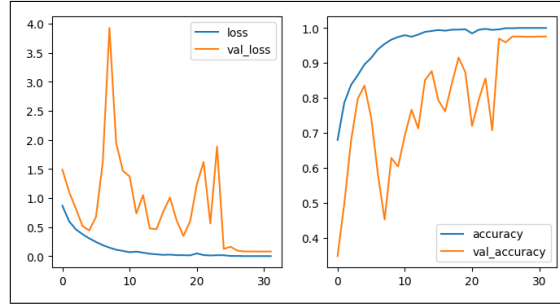


Figure 5.3: Brain Tumor Detection Model

5.1.2 QR Prescription Module

The QR Prescription Module streamlined the prescription process by digitizing prescription information and encoding it into QR codes. User feedback indicated a significant reduction in prescription errors and medication discrepancies, leading to improved patient safety and medication adherence. Pharmacists reported greater efficiency in medication dispensing workflows, with QR code scanning enabling seamless verification and documentation of prescriptions.

5.1.3 Text Generation Module

The Text Generation Module demonstrated promising results in generating personalized responses to health queries. Through natural language processing techniques and machine learning algorithms, the module provided accurate and relevant information to users, empowering them to make informed healthcare decisions.

5.1.4 Enhanced Diagnostic Accuracy

The Image Recognition Module demonstrated potential for increasing radiology departments' diagnostic efficiency and accuracy. The module can help with the early

detection of diseases like skin cancer and brain tumors by assisting radiologists in evaluating medical images and spotting minute anomalies. This allows for prompt treatment and improved patient outcomes.

5.1.5 Streamlined Prescription Management

The QR Prescription Module simplifies prescription management by digitizing prescription details and facilitating secure distribution and verification via QR codes. This approach minimizes the risk of errors and medication discrepancies while promoting patient safety and adherence. Healthcare providers can utilize this technology to modernize their prescription processes and enhance the overall quality of patient care.

5.1.6 Empowering Patient Engagement

The Text Generation Module equips patients with accurate, personalized health information, helping them make well-informed decisions about their healthcare. By delivering prompt answers to health-related questions and offering educational content, the module fosters health literacy and encourages proactive engagement with healthcare. This can ultimately contribute to improved health outcomes and lower long-term healthcare costs.

Chapter 6

Conclusions

The integration of these modules signifies a transformative leap in healthcare technology, which addresses critical challenges in diagnosis, treatment, patient engagement, and administration. Using AI, ML, blockchain and digital tools, this comprehensive ecosystem enhances efficiency, accuracy, security, and accessibility in healthcare services. The implementation of AI-driven image recognition enables the early detection of severe conditions, while digital prescriptions and OCR-based handwriting recognition streamline medical documentation, reducing errors and improving interoperability. In addition, personalized health query responses, AI-driven personalized health coaching, and an intuitive online appointment system empower patients with reliable information and seamless access to care. Blockchain-based health record management ensures secure, tamper-proof storage of medical data, improving transparency and data integrity. The integration of wearable devices enables real-time health monitoring, feeding continuous health data into predictive hospital resource allocation models to optimize resource distribution. Furthermore, AI-driven medication adherence tracking supports timely reminders and alerts, reducing non-adherence risks and improving patient outcomes. This research highlights the transformative potential of intelligent healthcare solutions in revolutionizing medical practices, streamlining clinical workflows, and enhancing patient outcomes. Continued progress in AI, blockchain, and digital integration will further advance these technologies, fostering a more efficient, secure, and patient-focused healthcare ecosystem.

Chapter 7

Future Scope

The modules introduced in this project form the foundation for improving different facets of healthcare delivery. Moving forward, there are numerous opportunities for further development and expansion to enhance their overall impact.

7.0.1 Integration with Wearable Devices

Real-time health monitoring and individualized care are made possible by integrating healthcare modules with wearable technology, such as fitness trackers and smart-watches. Continuous physiological data collection from these devices, such as heart rate, activity levels, and sleep patterns, offers important insights for early medical problem detection, preventive care, and successful chronic condition management.

7.0.2 Advanced AI Algorithms for Diagnosis and Treatment

The accuracy and effectiveness of diagnosis and therapy could be enhanced by the ongoing developments in machine learning (ML) and artificial intelligence (AI). In order to facilitate more precise diagnosis, individualized treatment regimens, and predictive analytics for the course of disease, future research can focus on creating advanced AI algorithms that evaluate complicated medical data, including genomic sequences, histopathology pictures, and multi-modal patient records.

7.0.3 Remote Patient Monitoring and Telemedicine

The expansion of remote patient monitoring and telemedicine offers fresh chances to provide healthcare services outside of traditional clinical settings. Virtual consultations, ongoing remote monitoring, and tele-rehabilitation can be made possible by incorporating telemedicine capabilities into already-existing modules. This expansion improves patient outcomes, reduces healthcare inequities, and expands access to care, especially in rural and underserved populations.

7.0.4 Enhanced Data Analytics and Predictive Modeling

Enhanced data analytics capabilities, including predictive modeling and prescriptive analytics, can enable proactive healthcare interventions and population health management strategies. By leveraging big data analytics techniques, healthcare organizations can identify patterns, trends, and risk factors across large patient

populations, leading to more targeted interventions, optimized resource allocation, and improved healthcare delivery outcomes.

7.0.5 Health Information Exchange and Interoperability

Improving health information exchange (HIE) and interoperability between different healthcare systems and providers is essential for bolstering care coordination and guaranteeing smooth continuity of treatment. To enable the safe and effective transfer of patient data between various care settings, future developments might place a higher priority on standardizing data formats, implementing interoperability frameworks like HL7 FHIR, and linking healthcare modules with regional or national HIE networks.

7.0.6 Empowerment and Patient Engagement

Initiatives for patient empowerment and engagement should receive more attention in order to encourage self-management of medical conditions and active involvement in healthcare decision-making. In order to promote healthy habits and treatment plan adherence, future improvements to the modules might incorporate gamification components, tailored health coaching programs, and interactive patient education materials.

7.0.7 Ethical and Regulatory Considerations

In order to preserve patient privacy, guarantee data security, and adhere to regulations like HIPAA and GDPR, it is critical to address ethical and regulatory issues as healthcare technology develops. Strong data governance guidelines, privacy-preserving technology, and transparent algorithm design that respect moral standards and promote confidence in digital healthcare solutions should be the main focus of future research.

In summary, the future direction of this project offers a wide range of opportunities to harness emerging technologies, improve the quality of patient care, and reshape healthcare systems to be more patient-focused, efficient, and sustainable. Through continued innovation and collaboration, we can drive progress in healthcare technology and contribute to better health outcomes on a global scale.

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