DARIEL MERA
Jr Software Engineer

CONTACT

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EDUCATION

Full Stack Web Dev Bootcamp
December 2024
London App Brewery
Online

Software Engineer Career Course
December 2021
Boca Code, Boca Raton, FL

B.S Management Information Systems
May 2003
SUNY Old Westbury, Old Westbury NY

RELEVANT COURSES

DBMS
Computer Architecture
System Design & Implementation
Data Structure & Algorithm
Discrete Mathematics
Organizational Behavior & Management

Exposure to (skills)

Technologies:
AI, HTML, CSS, JavaScript, jQuery, Bootstrap,
React, Ajax, Node.js, Express, EJS, Bash, Git,
Github
Database:
MongoDB, Mongoose, Firestore, SQL
Cloud & DevOps:
GCP, AWS, Agile/Scrum
Coding Languages:
VBScript, C++,Matlab, Python, C#
Tools: MS Suite, Adobe Suite

LANGUAGES

English, Spanish

CAREER OBJECTIVE

Enthusiastic Jr. Software Engineer transitioning from a customer-centric career in hospitality to technology. Eager to leverage analytical, technical, and creative thinking skills, along with a passion for AI and software development, to contribute to a forward-thinking organization. Committed to delivering exceptional solutions and embracing company culture and philosophy.

PROJECT - Wedding Photoshoot Workflow App

Developed a Single Page Application designed to streamline photographers' workflow during wedding photoshoots, reducing administrative overhead and improving efficiency.

- **Technologies Used**: Built with the MERN stack, leveraging React for a responsive and dynamic user interface, styled with pure CSS for a sleek design.
- **Features**:Integrated the HTML5 Drag and Drop API to create a smooth, intuitive user experience. Incorporated various React libraries to enhance the app's interactivity and make it more engaging.
- **Back-end Development**: Designed and implemented a RESTful API using Express to automate CRUD operations seamlessly.
- **Database Management**: Utilized MongoDB for scalable and efficient data storage, ensuring fast access and data reliability.
- **Deployment**: Successfully deployed the application on Google Cloud
- Platform using Firebase for seamless, real-time updates and scalability.
- **Live Demo**: https://impeshoot.web.app

WORK EXPERIENCE - Hospitality Guest Services Specialist

Riverside Hotel | 321 Waters Edge Condo |Marksman Security

- **Facilitated seamless daily operations:** Delivered unparalleled customer service, consistently exceeding guest expectations.
- **Expertly managed the front desk**: Provided comprehensive assistance with a professional, personable approach, anticipating needs.
- **Played a key role in the development of a concierge log platform**: Ensured strict adherence to guidelines and enhanced operational efficiency.
- **Vigilantly monitored property surveillance systems**: Proactively identified security concerns and prepared detailed incident reports for safety and compliance.
- **Acted as a distinguished ambassador and problem solver**: Swiftly addressed and resolved guest concerns, directing them to appropriate internal resources.
- **Efficiently handled guest inquiries and coordinated with top-tier vendors**: Ensured timely fulfillment of guest requests, maintaining high satisfaction levels.
- **Conducted tailored tours for prospective guests**: Showcased facilities and amenities with a personalized touch, emphasizing unique aspects.