

Nicopolei 75

Brasov, BV, Romania

22nd of February 2022

Customer Services

Ms. Julianne Hartley

378, Richmond Street

Birmingham, UK

Dear Ms. Julianne Hartley,

I wish to bring to your attention that the order I've made a week ago has not yet been delivered to me.

The order consists of three 4k LG monitors and has an identification id of #71S91OQ.

The purchase agreement states clearly that each order should be delivered in at most 3 working days, and that any delays should be informed in advance to the client.

I have called your customer service, but they were unable to locate my order. For that, I would like to ask for a refund.

Please fill me up as soon as possible with details about the refund.

Yours sincerely,

Darius Buhai