# Github Link: https://github.com/DariusTata/the-right-word

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- 13. Clustering Assessment Revisted (Silhouette Score)
- 14. Conclusion & Limitations

#### Import Libraries and define some 'global' variables

```
In [ ]: #import libaries
        import nltk
        nltk.download('words')
        from nltk.corpus import wordnet as wn
        nltk.download('punkt')
        from nltk.stem import WordNetLemmatizer #import the nltk Lemmatizer
        lemmatizer = WordNetLemmatizer() #rename the nltk lemmatizer
        from nltk import stem
        stemmer = stem.PorterStemmer()
        from nltk import word_tokenize
        nltk.download('stopwords')
        from nltk.corpus import stopwords
        stops = set(stopwords.words('english'))
        ### create custom stopword list to remove junk from interview data
        stops_custom = ['darius','tata','Darius','Tata',
                         'bq','cd','gd','rh','sp','tb',
                         'BQ', 'CD', 'GD', 'RH', 'SP', 'TB',
                         '--','um','uh',"'s","'ve","'m","n't","'re",'im',"'ll"]
        all stops = stops.union(stops custom)
        import re #regex used for data cleaning
        import string
        punct = list(string.punctuation)
        from collections import Counter
```

```
nltk.download('punkt_tab')
 nltk.download('wordnet')
 from nltk.metrics import edit_distance
 from nltk.metrics import jaccard distance #used to validate kmeans clustering
 from nltk.corpus import words
 from random import sample
 import gensim #topic modelling library
 from gensim.models.phrases import Phrases, Phraser #used in ngram generator "lem"
 import pyLDAvis #LDA visualization
 import pyLDAvis.gensim
 import sklearn #library for tf-idf and k-means
 from sklearn.feature_extraction.text import TfidfVectorizer
 from sklearn.cluster import KMeans #used to cluster tf-idf vectors
 from sklearn.metrics import adjusted_rand_score
 import matplotlib.pyplot as plt #tf-idf/k-means visualization
 from sklearn.decomposition import PCA #dimensionality reduction for visualization
 from sklearn.preprocessing import MinMaxScaler #elbow method
 from sklearn.preprocessing import MaxAbsScaler #elbow method
 from sklearn.cluster import DBSCAN #alternate function to cluster tf-idf vectors
 from sklearn.metrics import silhouette_score #used for cluster assessment
 import datetime #used for saving images of plots
 #from getpass import getpass
 import os #used for loading transcript files
 import pandas as pd #dataframes library
 import plotly.express as px #https://github.com/plotly/plotly.py/issues/4997
 from plotly.subplots import make subplots #used for subplot creation
 import numpy as np #dataframes
[nltk_data] Error loading words: <urlopen error [Errno -3] Temporary
[nltk data] failure in name resolution>
[nltk data] Downloading package punkt to /home/user/nltk data...
[nltk_data] Package punkt is already up-to-date!
[nltk_data] Downloading package stopwords to /home/user/nltk_data...
[nltk_data] Package stopwords is already up-to-date!
[nltk_data] Downloading package punkt_tab to /home/user/nltk_data...
[nltk_data] Package punkt_tab is already up-to-date!
[nltk_data] Downloading package wordnet to /home/user/nltk_data...
[nltk_data] Package wordnet is already up-to-date!
```

# A secondary analysis of:

"Navigating Leadership Flexibility. How do technical leaders pick the right approach?" (Tata, 2024)

This project performs a secondary analysis applying NLP to the word data I gathered for my undergraduate dissertation. This project attempts to review and perhaps verify the themes identified during the primary analysis, where I undertook qualitative coding of the interview transcripts while pursuing a grounded theory methological approach.

### **Corpus Information**

- A total of six interview transcripts were generated following semi-structured interviews of roughly 60 minutes each.
- Each interview was conducted by the same single interviewer, following a schedule devised following a literature review. The interview schedule comprised of 24 questions across a total of four themes themes, with a total of eight sub-themes.
- Efforts have been made to anonomise the participants and limit tracable or identifiable data.
- The purposive sample consisted of six leaders who work in or with technology in UK-based companies.
- The semi-structured interviews were based on an interview schedule of 24 questions across a total of four themes and eight sub-themes.
- While the sample size limits generalisability, this project seeks to review and perhaps verify the themes which were qualitatively identified during primary analysis.
- Other key limitations due to sample size were gender bias (one female, five male participants) and a lack of distinction between leaders based in the UK working in UK companies versus leaders based in the UK while working in English-speaking Multinational Corporations.

# 1. Qualitatively Identified Themes

### **Emergent Themes Previously Identified**

Research Question: What affects or motivates a change in leadership style?

- 1. Use of Data
- 2. Social Perception and Cognition (Listening to People & Reading and Understanding People)
- 3. Declared Values
  - 3a. Individual Accountability
  - 3b. Trust in Others
- 4. Differences in Authenticity
  - 4a. Group A: Authentically Rigid (Absolute Authenticity)
  - 4b. Group A<sub>1</sub>: Consistent Style with Changing Content and Format
  - 4c. Group B: Authentically Flexible
  - 4d. Group C: Authentically Adaptive

Theme Index		Themes Previously Identified	Participants
1	Hara C Data		TD CD DII

1 Use of Data TB, CD, RH

Theme Index	Themes Previously Identified	Participants
2	Social Perception and Cognition	BQ, CD, RH, GD
3 / 4	Declared Values: Individual Accountability / Trust in Others	- GD, BQ, RH, TB, CD / - GD, BQ, RH, TB, CD, SP
5/6/7 /8	Differences in Authenticity: Group A: Authentically Rigid (Absolute Authenticity) / Group $A_1$ : Consistent Style with Changing Content and Format / Group B: Authentically Flexible / Group C: Authentically Adaptive	- BQ / - TB, SP / - RH / - CD, GD

Participant	Individual Themes	Aggregate Theme
ТВ	Integrity	
GD	Conscientiousness	
CD	Individual Ownership	Individual Accountability
BQ	Conscientiousness	
RH	Accountability & Ownership	

Table 2: The distinct but overlapping motifs found in the analysis of five participants.

(This is an image of tables from my primary analysis paper. I initially reproduced this table in html/markdown for this project but converting the ipynb file to pdf resulted in formatting issues.)

The rigidit	The rigidity of participant's definition of authenticity					
	Hi	gh		Lo	W	
TB	SP	RH	BQ	CD	GD	

Table 3: Authentic rigidity was evaluated based upon analysis of participants' response and stringency when responding to the question "What does authenticity mean to you?"

Do situational factors affect how you change your leadership style?					
Group A	Group A₁	Group B	Group C		
No	I only consider the	I use Situational	Yes		
	audience and I only	Leadership and			
	change the format	change my			
	and content	behaviour based on			
	granularity.	the development			
		level of the follower			
		only.			
BQ	TB & SP	RH	CD, GD		

Table 4: Summary of how participants described how and when they change their leadership style.

(This is an image of tables from my primary analysis paper. I initially reproduced these tables in html/markdown for this project but converting the ipynb file to pdf resulted in formatting issues.)

# 2. Manual Cleaning

## Manual data cleaning

Manual data cleaning is time-consuming and unweildy; thankfully I am aquainted with these transcripts from the qualitative analysis I've previously completed. Despite benefitting from the manual data cleaning I executed for the previous project, I still performed the following:

- Manually divided the six interview transcripts into a total 42 interview subsections.
- Manually verified each subsection's spacing and linebreaks were consistent.
- Manually verified the beginning of each speaking block began in consistent formatting.

## 3. Import Data as dataframe

I created a dataframe with the participant ID, subsection name, subsection number, and subsection text.

```
In [5]: def process_interviews(dir):
            txt_files = get_files(dir)
            participant_ids =[] #Anon ID of each interviewee
            subtopic_names =[] #Name of interview subtopic
            subtopic numbers =[] #Number of interview subtopic
            subtopic_texts=[] #Content of each subtopic file
            for txt_file in txt_files:
                with open(txt file, 'r') as f:
                    subtopic_text = f.read()
                participant_id = os.path.basename(os.path.dirname(txt_file)) #each subto
                subtopic_name = os.path.splitext(os.path.basename(txt_file))[0]
                subtopic number = int(subtopic name.split()[1]) #each subtopic text's ti
                participant_ids.append(participant_id)
                subtopic_names.append(subtopic_name)
                subtopic_texts.append(subtopic_text)
                subtopic numbers.append(subtopic number)
            interview dataframe = pd.DataFrame({
```

Total subsections processed: 42

text	subsection	subsection#	participant_id	Out[6]:
\n\n287\n00:30:15.145> 00:30:26.089\nDarius	BQ 1 Resting Management Style	1	<b>0</b> BQ	
\n\n365\n00:38:10.610> 00:38:16.720\nDarius	BQ 2 Changing Style	2	<b>1</b> BQ	
\n\n399\n00:43:21.430> 00:43:30.149\nDarius	BQ 3 Authenticity and Identity	3	<b>2</b> BQ	
\n\n417\n00:44:52.770> 00:44:59.920\nDarius	BQ 4 Different Narratives for Different Audiences	4	<b>3</b> BQ	
\n\n429\n00:45:48.410> 00:46:20.729\nDarius	BQ 5 Self-Justification Strategies	5	<b>4</b> BQ	

## 4. Split texts into utterances

I Split the 42 subsections into vastly more "utterances" to benefit TF-IDF topic modelling.

```
In [7]: def split_text(text):
    #Split on newline and exactly three digits. Manual data cleaning ensuring th
    pattern = r'\n\d{3}'
    fragments = re.split(pattern, text)

#Remove first empty string and process utterances
    utterances = []
    for u in fragments[1:]:
        cleaned_u = u.strip()
        utterances.append(cleaned_u)

    return(utterances)

def process_utterances(interview_df):
    #Initialize lists to store utterance data
    utterance_participants = []
    utterance_stname = []
```

```
utterance_texts = []
            #utterance_timeless = []
            #Process each row in the interview dataframe
            for index, row in interview_df.iterrows():
                #Get utterances from this subtopic
                utterances = split_text(row['text'])
                #Store data for each utterance
                for utterance in utterances:
                    utterance_participants.append(row['participant_id'])
                    utterance_stname.append(row['subsection'])
                    utterance_stnum.append(row['subsection#'])
                    utterance_texts.append(utterance)
                    #utterance_timeless.append(remove_timecodes(utterance))
                    i = i + 1
            #Create dataframe from the lists
            utterance_dataframe = pd.DataFrame({
                 'participant_id': utterance_participants,
                'subsection#': utterance_stnum,
                 'subsection': utterance_stname,
                'utterance': utterance_texts
                #'timeless utterance': utterance_timeless
            })
            #Sort like the interview dataframe
            utterance_dataframe = utterance_dataframe.sort_values(['participant_id', 'su
            #Reset index after sorting
            utterance_dataframe = utterance_dataframe.reset_index(drop=True)
            return(utterance dataframe)
In [8]: utterance_df = process_utterances(interview_df)
```

print(f"Total utterances processed: {len(utterance\_df)}") utterance\_df.head()

Total utterances processed: 1924

utterance\_stnum = []

		•			
utterance	subsection	subsection#	participant_id	Out[8]:	
00:30:15.145> 00:30:26.089\nDarius Tata: Th	BQ 1 Resting Management Style	1	<b>0</b> BQ		
00:30:26.180> 00:30:27.960\nDarius Tata: Do	BQ 1 Resting Management Style	1	<b>1</b> BQ		
00:30:28.160> 00:30:31.639\nBQ: Yeah, I I I	BQ 1 Resting Management Style	1	<b>2</b> BQ		
00:30:31.760> 00:30:39.480\nBQ: I'm not a m	BQ 1 Resting Management Style	1	<b>3</b> BQ		
00:30:42.760> 00:30:47.820\nDarius Tata: Wh	BQ 1 Resting Management Style	1	<b>4</b> BQ		

Next I filter out all of the interviewer's utterances from the dataframe. I take this action based in the assumption that the interviewer's utterances contain little informational content are therefore not interested in including them within the data for analysis. This assumption is not self-evident - it may be the case that analysis of the conversation as a whole contains relevant information, but this inquiry may be difficult to substantiate and is outside of the scope of this project.

```
In [9]: # Print initial count
        print(f"Original number of utterances: {len(utterance_df)}")
        # Create mask for interviewer utterances
        mask = []
        for utterance in utterance_df['utterance']:
            utterance_lines = utterance.split('\n')
            is_interviewer = False
            for line in utterance_lines:
                if line.startswith("Darius Tata:"):
                    is interviewer = True
                    break
            mask.append(is_interviewer)
        # Drop the interviewer utterances
        utterance_df.drop(utterance_df[mask].index, inplace=True)
        # Reset the index
        utterance_df.reset_index(drop=True, inplace=True)
        # Print final count
        print(f"Utterances after removing interviewer: {len(utterance_df)}")
        utterance_df.head()
```

Original number of utterances: 1924 Utterances after removing interviewer: 1451

Out[9]:		participant_id	subsection#	subsection	utterance
	0	BQ	1	BQ 1 Resting Management Style	00:30:28.160> 00:30:31.639\nBQ: Yeah, I I I
	1	BQ	1	BQ 1 Resting Management Style	00:30:31.760> 00:30:39.480\nBQ: I'm not a m
	2	BQ	1	BQ 1 Resting Management Style	00:30:48.440> 00:31:31.069\nBQ: It's diffic
	3	BQ	1	BQ 1 Resting Management Style	00:31:31.300> 00:32:42.789\nBQ: But what I
	4	BQ	1	BQ 1 Resting Management Style	00:32:48.390> 00:32:51.220\nBQ: Massively s

# 5. Clean using Code and Tokenize

```
In [10]: # In an earlier version of this codebook, I created a cleaning function called t
# but it wasn't working for tf-idf. Since sklearn's tf-idf handles tokenization
# I've written some simple cleaning below.
```

```
# Both these cleanining functions below and text2lemmas() reference the stops li
# at the begining of this notebook, which includes a custom stops list.
def remove_stops(text, all_stops):
   words = text.split()
   final = []
   for word in words:
        if word not in all stops:
           final.append(word)
   final = " ".join(final)
   final = final.translate(str.maketrans("", "", string.punctuation))
   final = "".join([i for i in final if not i.isdigit()])
   while " in final:
       final = final.replace(" ", " ")
   return(final)
def clean docs(docs):
   #stops = stopwords.words("english")
   final = []
   for doc in docs:
        doc = doc.lower()
        clean_doc = remove_stops(doc, all_stops)
        final.append(clean_doc)
    return(final)
# it doesn't seem to remove all my stopwords (eg "Tata"). During debugging I fo
```

```
In [37]: # While the cleaning functions I wrote do remove punctuation and unwanted junk of
         # the corpus back through the clean_docs() function removed the tenacious stopw
         # The code that follows "cleans" corpus_raw, and then "cooks" cleaned_docs.
         # This method seemingly works. Perhaps I will revist this bug if I have time.
         corpus_raw = []
         cleaned_docs =[]
         cooked_docs =[]
         for text in utterance df['utterance']: #creating corpus from interview df datafr
             corpus raw.append(text)
         cleaned_docs = clean_docs(corpus_raw)
          . . .
         ### START DEBUGGING ###
         print(corpus raw[0][:100])
         print(cleaned_docs[10][:100])
         print(cleaned_docs[10][:100])
         ### END DEBUGGING ###
         cooked docs = clean docs(cleaned docs)
         utterance_df['cooked'] = cooked_docs #add the docs to the df as a new column 'co
         ### START DEUGGING ###
         print(corpus_raw[0][:100])
         print(cooked_docs[10][:100])
         print(cooked docs[10][:100])
         ### END DEBUGGING ###
          1.1.1
```

In [12]: utterance\_df.head()

Out[12]:		participant_id	subsection#	subsection	utterance	cooked
	0	BQ	1	BQ 1 Resting Management Style	00:30:28.160> 00:30:31.639\nBQ: Yeah, I I I	yeah yes a
	1	BQ	1	BQ 1 Resting Management Style	00:30:31.760> 00:30:39.480\nBQ: I'm not a m	micromanager want real really like micromanaging
	2	BQ	1	BQ 1 Resting Management Style	00:30:48.440> 00:31:31.069\nBQ: It's diffic	difficult trying trying to lead set expectati
	3	BQ	1	BQ 1 Resting Management Style	00:31:31.300> 00:32:42.789\nBQ: But what I	dont like like micromanaging think think micro
	4	BQ	1	BQ 1 Resting Management Style	00:32:48.390> 00:32:51.220\nBQ: Massively s	massively usually

## 6. Generate Vectors (TF-IDF)

TF-IDF is a function which generates vectors that measure the degree to which a term is used in a document, relative to the corpus. In this case it will be measuring the degree to which a tokenized word is used in an utterance, relative to the corpus of utterances.

# 7. Clustering (K-Means)

K-means clustering aims to identify clusters within data by reducing the varition within each cluster. K-means clustering specifically attempts to put the data into the number of clusters requested. K-means clustering forces every document to conform to one topic.

```
In [15]: true_k = 8 #number of clusters sought
         model = KMeans(n_clusters=true_k,
                        init="k-means++",
                        max_iter=100,
                        n_init=1)
         model.fit(vectors)
         order_centroids = model.cluster_centers_.argsort()[:, ::-1]
         #write resulting clusters to text file
         with open ("kmeans_ugr_results.txt", "w") as f:
             for i in range(true_k):
                 f.write(f"Cluster {i}")
                 f.write("\n")
                 for ind in order_centroids[i, :10]:
                     f.write(' %s' % terms[ind],)
                     f.write("\n")
                 f.write("\n")
                 f.write("\n")
```

# 8. Clustering Assessment (Elbow Method)

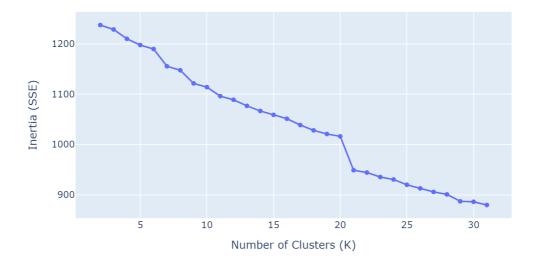
Since K-Means takes the number of clusters as a parameter, how can we determine what is a suitable number of clusters to pass to the function? Too few clusters over-emphasises the original study as a single cohesive unit, whereas too many clusters risks needless subdivisions of topics.

In my code I chose 8 as my sought number of clusters as a number close-to-but-greater-than the number of themes identified in primary analysis, but is there a 'more objective' method to pick a value for K? One way to test this is the Eblow Method, where the value for K (number of clusters) at the 'elbow' inflection point of the graph of K against SSE (Sum of Squared Error), which can be taken as the number of clusters which balances the number of clusters and the distinctiveness of those clusters.

```
km2_df = pd.DataFrame(kmeans_results).sort_values('Number of Clusters (K)', asce
In [18]: km_small_fig = px.line(km2_df, x='Number of Clusters (K)', y='Inertia (SSE)', makm_small_fig.show()
```

/home/user/lis/princely/.venv/lib/python3.12/site-packages/\_plotly\_utils/basevalidators.py:2596: DeprecationWarning:

\*scattermapbox\* is deprecated! Use \*scattermap\* instead. Learn more at: https://p lotly.com/python/mapbox-to-maplibre/



(K-Means Elbow Plot. This image is a screenshot of the above plot which is being included due to issues retaining plotly graphs upon file conversion to pdf)

#### **Elbow Plot Key Takeaways**

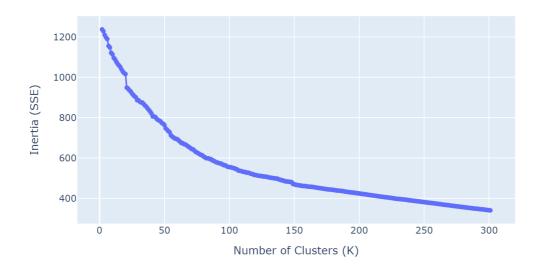
The Elbow Method is predicated on seeing a logarithmic curve when plotting K (number of clusters) against SSE (Sum of Squared Errors). It would be difficult to interpret the above line as a logarithmic curve. More notable still are the large spikes in variation away from the trend line. Together these two indications suggest this plot shows local maxima for K, but that the plot's resolution is too low to observe the logarithmic relationship. Next I run the same code but for 300 iterations instead of 30 in an attempt to see the expected curve shape of the logarithmic relationship.

```
In [19]:
         k_rg_big = range(2,302)
         kmeans_results_big=[]
         for k in k_rg_big:
             km_big = KMeans(n_clusters=k, random_state=42)
             labels = km big.fit predict(x scaled)
             score = silhouette_score(vectors, labels, metric='cosine')
             kmeans_results_big.append({
                  'Number of Clusters (K)': k,
                  'score': score,
                  'Inertia (SSE)': km_big.inertia_
             })
         km_big_df = pd.DataFrame(kmeans_results_big).sort_values('Number of Clusters (K)
         km_big_fig = px.line(km_big_df, x='Number of Clusters (K)', y='Inertia (SSE)', m
In [20]:
         km big fig.show()
```

/home/user/lis/princely/.venv/lib/python3.12/site-packages/\_plotly\_utils/basevalidators.py:2596: DeprecationWarning:

\*scattermapbox\* is deprecated! Use \*scattermap\* instead. Learn more at: https://p lotly.com/python/mapbox-to-maplibre/

### Big K-means Elbow Plot



(K-Means Elbow Big Plot. This image is a screenshot of the above plot which is being

included due to issues retaining plotly graphs upon file conversion to pdf)

#### **Big Plot Key Takeaways**

Analysing the Big Plot by eye, the most notable influction points occur between the following K values:

Table Index	Inflection Point
1	6 to 7
2	8 to 9
3	10 to 11
4	20 to 21
5	40 to 41
6	54 to 55

| 7 | 148 to 149 |.

This plot therefore suggests the optimum point in my data for number of clusters vs SSE reduction is 149. This however seems to me to be entirely too many topics.

Next I verify K = 149 being the optimum point by using the KneeLocator function from the kneed library.

```
In [21]: from kneed import KneeLocator

def find_elbow(km_dataframe):
    # Example data (replace with your SSE values)
    K=[]
    SSE=[]
    K = km_dataframe['Number of Clusters (K)']
    SSE = km_dataframe['Inertia (SSE)'] # Example inertia values

# Use KneeLocator
    kneedle = KneeLocator(K, SSE, curve="convex", direction="decreasing")

    return(kneedle.knee)

# Print the elbow point
    elbow = find_elbow(km_big_df)
    print(f"Optimal number of clusters (K): {elbow}")
```

## Interpreting the Elbow

Optimal number of clusters (K): 149

Based on my qualitative analysis and intimate association with the source data in question, I am going to discard this result (K=149) in favour of finding local maxima within a reasonable range. This brings focus to the first three inflection points for K I noted (K=7,9,11) as a number of clusters closer to the number of themes I identified in primary analysis, and therefore aligns with the stated aim of this project as primary analysis verification.

## 9. Visualizing K-Means Clusters (2D and 3D)

## **Principal Comonent Analysis (PCA)**

Since the tf-idf vectors are represented in spatial dimensions greater than three, this poses a problem for interpretation. In this next section I use Principal Component Analysis (PCA) from the sklearn library to "squash" the dimensions into human-interpretable levels. While this reduction of dimensionality means a loss of detail, it allows for pattern identification by eye.

```
In [22]: kmean_indicies = model.fit_predict(vectors)
         utterance_df['Cluster'] = kmean_indicies #store cluster numbers in the dataframe
         pca_2= PCA(n_components=2) #two dimensions for Principal Component Analysis
         pca_3= PCA(n_components=3) #three dimensions
         #Perform PCA (ie "squash" dimensionality)
         scatter_plot_points_2d = pca_2.fit_transform(vectors.toarray())
         scatter_plot_points_3d = pca_3.fit_transform(vectors.toarray())
         short_utterances = [] #create shortened utterances for display in the plots
         for utterance in utterance_df['utterance']:
             cleaned = re.sub(r'\d{2}:\d{2}:\d{2}.\d{3}', '', utterance) #remove timecod
             cleaned = re.sub(r'\d{2}:\d{2}),\d{3}', '', cleaned) #remove alternate
             cleaned = re.sub(r'-->', '', cleaned) #remove arrow from timecode
             cleaned = re.sub(r'\d{2}:\d{2}:\d{2}', '', cleaned) #remove second alt timec
                                                                 #this shorter alt format
             cleaned = ' '.join(cleaned.split()) #remove extra space characters
             shortened = cleaned[:50] + '...' #shorten utterance to first 50 characters f
             short_utterances.append(shortened)
         #create dataframe from 2d points
         pc_df_2d = pd.DataFrame(data=scatter_plot_points_2d,
                                 columns=
                                 ['PC'+str(i) for i in range(1, 3)])
         pc_df_2d['subsection'] = utterance_df['subsection#'] # Add subsection for hover
         pc df 2d['utterance'] = short utterances #pull utterance from the column without
         pc_df_2d['participant'] = utterance_df['participant_id']
         #create dataframe from 3d points
         pc_df_3d = pd.DataFrame(data=scatter_plot_points_3d,
                                 columns=
                                 ['PC'+str(i) for i in range(1, 4)])
         pc_df_3d['subsection'] = utterance_df['subsection#'] # Add subsection for hover
         pc_df_3d['utterance'] = short_utterances #pull utterance from the df column with
         pc_df_3d['participant'] = utterance_df['participant_id']
```

## Plotting the PCA data

Here I plot the two PCA datasets using plotly: pc\_df\_2d for the two component PCA data, and pc\_df\_3d for the three component PCA data.

```
In [23]: km_cluster_labels = [f'Cluster {i}' for i in kmean_indicies]
```

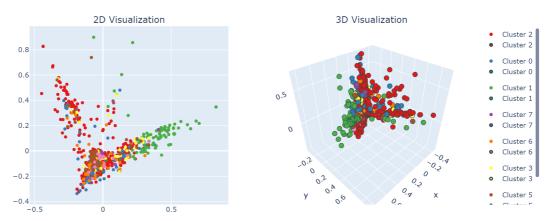
```
#2D clustering from data
km_fig_2d = px.scatter(data_frame=pc_df_2d,
                    x='PC1', y='PC2',
                    color=km_cluster_labels,
                    hover_data=['subsection'],
                    color_discrete_sequence=px.colors.qualitative.Set1,
                    labels={'colour': 'Cluster'},
                    custom_data=[km_cluster_labels, 'participant', 'subsection',
# Create 3D scatter plot
km_fig_3d = px.scatter_3d(data_frame=pc_df_3d,
                    x='PC1', y='PC2', z='PC3',
                    color=km_cluster_labels,
                    hover_data=['subsection'],
                    color_discrete_sequence=px.colors.qualitative.Set1,
                    labels={'colour': 'Cluster'},
                    custom_data=[km_cluster_labels, 'participant', 'subsection',
km_fig_3d.update_traces(marker=dict(size=5, line=dict(width=2, color='DarkSlateG
                 selector=dict(mode='markers'))
# Create subplot figure
km_fig = make_subplots(
   rows=1, cols=2,
    specs=[[{'type': 'xy'}, {'type': 'scene'}]],
    subplot_titles=('2D Visualization', '3D Visualization'),
    column_widths=[0.5,0.5]
# Add traces from both figures
for trace in km_fig_2d.data:
    km_fig.add_trace(trace, row=1, col=1)
for trace in km_fig_3d.data:
    km fig.add trace(trace, row=1, col=2)
km_fig.update_traces(
    hovertemplate="<br/>".join([ #Mixing standard parameters and the custom data
                                # so I'm passing all the hover data through the
        '%{customdata[0]}', #Cluster
        'ID: %{customdata[1]}', #Participant
        'Subsection: %{customdata[2]}', #Subsection
        'Text: %{customdata[3]}' #Utterance with timecodes removed
    ])
)
# Update Layout
km_fig.update_layout(
   height=500,
    width=1000,
    showlegend=True,
    title_text="2D and 3D Cluster Visualizations"
km_fig.show()
```

/home/user/lis/princely/.venv/lib/python3.12/site-packages/\_plotly\_utils/basevalidators.py:2596: DeprecationWarning:

\*scattermapbox\* is deprecated! Use \*scattermap\* instead. Learn more at: https://p lotly.com/python/mapbox-to-maplibre/

/home/user/lis/princely/.venv/lib/python3.12/site-packages/\_plotly\_utils/basevalidators.py:2596: DeprecationWarning:

\*scattermapbox\* is deprecated! Use \*scattermap\* instead. Learn more at: https://p lotly.com/python/mapbox-to-maplibre/



(2D and 3D Cluster Visualizations. This image is a screenshot of the above plot which is being included due to issues retaining plotly graphs upon file conversion to pdf)

# 10. Clustering revisted (DBSCAN)

There is still a fair amount of uncertainty around if the K-Means clustering is appearing due to researcher bias. I set the number of clusters based on findings from primary analysis and so how can we be sure the resultant visualtisations are not simply an exercise in confirmation bias?

In this section I will be using DBSCAN as alternative clustering function which does not require the number of clusters to be given as a parameter in an attempt to verify the findings from K-Means.

```
In [24]:
        # Initialize DBSCAN
         dbscan = DBSCAN(eps=0.5, min_samples=5, metric='cosine') # 'cosine' works well
         # Fit the DBSCAN model
         dbscan.fit(vectors)
         DBS_labels = dbscan.labels_ #Retrieve cluster labels
         # Display clustering results
         #print("Cluster Labels:", DBS_labels)
         DBS_terms = vectorizer.get_feature_names_out() #extract cluster contents
             #here I am trying to generate a txt file which contains the clusters and the
             # in the same way that kmeans_results.txt is produced.
             # But due to the difference in functionality, different approaches are neede
             # feature which I may revist if I have time.
         # Get number of clusters (accounting for noise points labeled as -1)
         n_clusters = len(set(DBS_labels)) - (1 if -1 in DBS_labels else 0)
         # Write results to text file
         with open("dbscan_results.txt", "w") as f:
                 # Handle all clusters including noise (-1) through to n-1
```

```
for i in range(-1, n_clusters):
    f.write(f"Cluster {i}")
    f.write("\n")
    terms = [DBS_terms[j] for j, label in enumerate(DBS_labels) if label ==
    for term in terms:
        f.write(f' {term}')
        f.write('\n')
    f.write('\n')
    f.write('\n')
    f.write('\n')
print("Length of DBS_terms:", len(DBS_terms))
print("Length of DBS_labels:", len(DBS_labels))
```

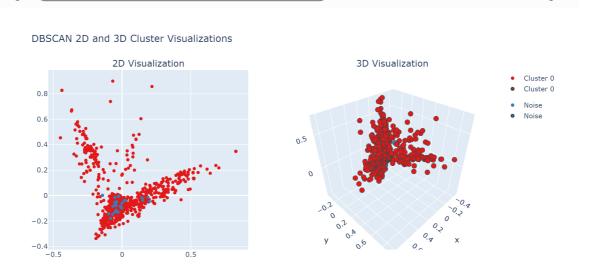
Out[24]: '\n #here I am trying to generate a txt file which contains the clusters and their most associated terms\n # in the same way that kmeans\_results.txt is p roduced.\n # But due to the difference in functionality, different approache s are needed. This is a \'nice to have\'\n # feature which I may revist if I have time.\n \n# Get number of clusters (accounting for noise points labeled as -1)\nn\_clusters = len(set(DBS\_labels)) - (1 if -1 in DBS\_labels else 0)\n\m# Write results to text file\nwith open("dbscan\_results.txt", "w") as f:\n # Handle all clusters including noise (-1) through to n-1\n for i in range(f.write(f"Cluster {i}")\n f.write("\n")\n 1, n clusters):\n terms = [DBS\_terms[j] for j, label in enumerate(DBS\_labels) if label == i][:10] f.write(f\' {term}\')\n for term in terms:\n write(\'\n\')\n f.write(\'\n\')\n f.write(\'\n\') \n\n\nprint ("Length of DBS\_terms:", len(DBS\_terms))\nprint("Length of DBS\_labels:", len(DB \n' S\_labels))

## 11. Visualizing DBSCAN Clusters (2D and 3D)

```
In [25]: # Create cluster labels, handling noise points (-1) as "Noise"
         dbs_cluster_labels = ['Noise' if label == -1 else f'Cluster {label}' for label i
         # 2D clustering from data
         dbs_fig_2d = px.scatter(data_frame=pc_df_2d,
                             x='PC1', y='PC2',
                             color=dbs cluster labels,
                             hover_data=['subsection'],
                             color_discrete_sequence=px.colors.qualitative.Set1,
                             labels={'colour': 'Cluster'},
                             custom_data=[dbs_cluster_labels, 'participant', 'subsection'
         # Create 3D scatter plot
         dbs_fig_3d = px.scatter_3d(data_frame=pc_df_3d,
                             x='PC1', y='PC2', z='PC3',
                             color=dbs_cluster_labels,
                             hover_data=['subsection'],
                             color_discrete_sequence=px.colors.qualitative.Set1,
                             labels={'colour': 'Cluster'},
                             custom_data=[dbs_cluster_labels, 'participant', 'subsection'
         dbs_fig_3d.update_traces(marker=dict(size=5, line=dict(width=2, color='DarkSlate
                          selector=dict(mode='markers'))
         # Create subplot figure
```

```
dbs_fig = make_subplots(
     rows=1, cols=2,
     specs=[[{'type': 'xy'}, {'type': 'scene'}]],
     subplot_titles=('2D Visualization', '3D Visualization'),
     column_widths=[0.5,0.5]
 # Add traces from both figures
 for trace in dbs_fig_2d.data:
     dbs_fig.add_trace(trace, row=1, col=1)
 for trace in dbs_fig_3d.data:
     dbs_fig.add_trace(trace, row=1, col=2)
 dbs_fig.update_traces(
     hovertemplate="<br>".join([
         '%{customdata[0]}', #Cluster
         'ID: %{customdata[1]}', #Participant
         'Subsection: %{customdata[2]}', #Subsection
         'Text: %{customdata[3]}' #Utterance with timecodes removed
     ])
 )
 # Update Layout
 dbs_fig.update_layout(
     height=500,
     width=1000,
     showlegend=True,
     title_text="DBSCAN 2D and 3D Cluster Visualizations"
 dbs_fig.show()
/home/user/lis/princely/.venv/lib/python3.12/site-packages/ plotly utils/basevali
dators.py:2596: DeprecationWarning:
*scattermapbox* is deprecated! Use *scattermap* instead. Learn more at: https://p
lotly.com/python/mapbox-to-maplibre/
/home/user/lis/princely/.venv/lib/python3.12/site-packages/_plotly_utils/basevali
dators.py:2596: DeprecationWarning:
*scattermapbox* is deprecated! Use *scattermap* instead. Learn more at: https://p
```

lotly.com/python/mapbox-to-maplibre/



(DBSCAN 2D and 3D Cluster Visualizations. This image is a screenshot of the above plot which is being included due to issues retaining plotly graphs upon file conversion to pdf)

## **DBSCAN Interpretation**

The results from DBSCAN are shocking - only one cluster is identified along with some noise. Two things strike me seeing this visualization:

1. What are the noise points, and how have they been clustered by K-Means?

2. If DBSCAN doesn't take number of clusters as an argument, what does it take? And do these influence the number of clusters identified?

Point 1: I investigate this the next section by comparing K-Means and DBSCAN plots side-by-side.

Point 2: While I did explore this, my findings indicatated that the function can be manipulated in similar but different ways to K-Means in pursit of an output of a desired number of clusters. I have not included my exploration in this notebook as I deemed it out of scope for this project.

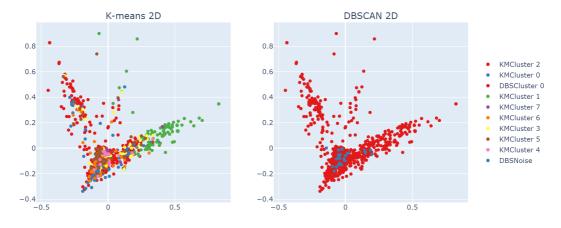
# 12. Comparing KMeans and DBSCAN Clusters side-by-side (Visualizing PCA data)

```
In [26]: # 1x2 subplot for 2D plots (K-means 2D and DBSCAN 2D)
         fig_2d = make_subplots(
             rows=1, cols=2,
             specs=[[{'type': 'xy'}, {'type': 'xy'}]],
             subplot_titles=('K-means 2D', 'DBSCAN 2D'),
             column_widths=[0.5, 0.5]
         # Add K-means 2D traces to (1,1)
         for trace in km fig 2d.data:
             trace.name = 'KM' + str(trace.name) #append name coming from the df with mod
                                                  # otherwise the legend has multiple "clu
             fig_2d.add_trace(trace, row=1, col=1)
         # Add DBSCAN 2D traces to (1,2)
         for trace in dbs_fig_2d.data:
             trace.name = 'DBS' + str(trace.name)
             fig_2d.add_trace(trace, row=1, col=2)
         # Update Layout for 2D figure
         fig_2d.update_layout(
             height=500,
             width=1000,
             showlegend=True,
             title_text="2D Comparison: K-means vs DBSCAN",
             legend=dict(
                 groupclick="toggleitem",
                 tracegroupgap=0,
                 y = 0.5
         # 1x2 subplot for 3D plots (K-means 3D and DBSCAN 3D)
         fig_3d = make_subplots(
             rows=1, cols=2,
             specs=[[{'type': 'scene'}, {'type': 'scene'}]],
             subplot_titles=('K-means 3D', 'DBSCAN 3D'),
             column_widths=[0.5, 0.5]
         # Add K-means 3D traces to (1,1)
         for trace in km_fig_3d.data:
```

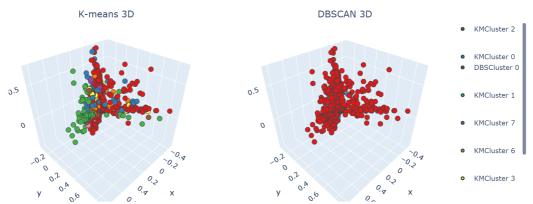
```
trace.name = 'KM' + str(trace.name)
    fig_3d.add_trace(trace, row=1, col=1)
# Add DBSCAN 3D traces to (1,2)
for trace in dbs_fig_3d.data:
   trace.name = 'DBS' + str(trace.name)
   fig_3d.add_trace(trace, row=1, col=2)
# Update Layout for 3D figure
fig_3d.update_layout(
   height=500,
   width=1000,
   showlegend=True,
   title_text="3D Comparison: K-means vs DBSCAN",
   legend=dict(
        groupclick="toggleitem",
        tracegroupgap=30,
       y=0.5
    )
# Display both figures
fig_2d.show()
fig_3d.show()
```



#### 2D Comparison: K-means vs DBSCAN







(2D and 3D Comparison of K-Means vs DBSCAN. These two images are screenshots of the above plots which are being included due to issues retaining plotly graphs upon file conversion to pdf)

#### **Clustering Method Comparison Key Takeways**

The key distinction I can make is that although DBSCAN doesn't directly take a desired number of clusters as an argument, it is not more or less 'bias proof' in so far as it's arugments Epsilon (eps) and Min Samples (min\_samples) effectively control the number of clusters produced. Upon further research I can conclude the main differences are in their model assumptions and are as follows:

Assumption	K-Means	DBSCAN
Cluster Shape	Clusters are roughly spherical	Clusters can be any shape
Cluster Density	Clusters are similar in size/density	Clusters are regions of high density separated by regions of low density
Cluster Assignment	Every point belongs to a cluster	Not all points need to belong to a cluster

# 13. Clustering Assessment revisited (Silhouette Score)

The side-by-side comparison between the K-means clustering and DB Scan clustering appears to indicate

K-means Silhouette Score: 0.056 DBSCAN Silhouette Score: 0.038

#### **Interpreting Silhouette Scores**

Clustering Algorithm	Silhouette Score
ExampleScores	1 is total separation 0 is total overlap -1 is total misclassifcation
K-Means	~0.069
DBSCAN	~0.038

These are very close to zero, meaning the clusters are highly overlapping. This is expected for DBSCAN, as it only identified two clusters, cluster 1 and noise, and can observe the overlap in the plots. Such a low score for K-Means however indicates caution should be used during analysis to avoid mis or over-interpreting the results. Next I run the silhouette score iteratively to see what parameter values for KMeans and DBscan improve their silhouette scores, and therefore may uncover so far unidentified clusters.

```
In [28]: # Parameters
k_range = range(2, 31)
eps_range = [0.05, 0.15, 0.2, 0.25, 0.3, 0.35, 0.4, 0.45]
min_samples_range = [3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19

# Store results
kmeans_results = []
dbscan_results = []
# K-means iteration
```

```
kmeans = KMeans(n_clusters=k, random_state=42)
             labels = kmeans.fit_predict(vectors)
             score = silhouette_score(vectors, labels, metric='cosine')
             kmeans results.append({
                 'k': k,
                 'score': score,
                  'inertia': kmeans.inertia_
             })
         kmeans_df = pd.DataFrame(kmeans_results).sort_values('k', ascending=False)
         # Create K-means Silhouette Score figure
         kmeans_silhouette_fig = px.line(
             kmeans_df, x="k", y="score", markers=True,
             title="K-means Silhouette Scores",
             labels={"k": "Number of Clusters (K)", "score": "Silhouette Score"}
         # Create K-means Elbow Plot figure
         kmeans_elbow_fig = px.line(
             kmeans_df, x="k", y="inertia", markers=True,
             title="K-means Elbow Plot",
             labels={"k": "Number of Clusters (K)", "inertia": "Inertia (SSE)"}
         )
        /home/user/lis/princely/.venv/lib/python3.12/site-packages/_plotly_utils/basevali
        dators.py:2596: DeprecationWarning:
        *scattermapbox* is deprecated! Use *scattermap* instead. Learn more at: https://p
        lotly.com/python/mapbox-to-maplibre/
        /home/user/lis/princely/.venv/lib/python3.12/site-packages/_plotly_utils/basevali
        dators.py:2596: DeprecationWarning:
        *scattermapbox* is deprecated! Use *scattermap* instead. Learn more at: https://p
        lotly.com/python/mapbox-to-maplibre/
In [29]: # Create 1x2 subplot
         silhouette_elbow_fig = make_subplots(
             rows=1, cols=2,
             subplot_titles=('K-means Silhouette Scores', 'K-means Elbow Plot'),
             column_widths=[0.5, 0.5]
         # Add Silhouette Score traces
         for trace in kmeans_silhouette_fig.data:
             silhouette_elbow_fig.add_trace(trace, row=1, col=1)
         # Add Elbow Plot traces
         for trace in kmeans elbow fig.data:
             silhouette_elbow_fig.add_trace(trace, row=1, col=2)
         # Update Layout
         silhouette_elbow_fig.update_layout(
             height=500, width=1000,
             showlegend=True,
```

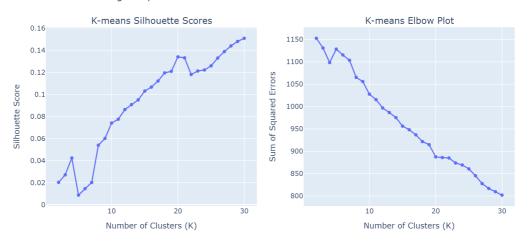
for k in k\_range:

```
title_text="K-means Clustering Analysis",
  legend=dict(
    groupclick="toggleitem",
    tracegroupgap=30,
    y=0.5
)

silhouette_elbow_fig.update_xaxes(title_text="Number of Clusters (K)", row=1, cosilhouette_elbow_fig.update_yaxes(title_text="Silhouette Score", row=1, col=1)

silhouette_elbow_fig.update_xaxes(title_text="Number of Clusters (K)", row=1, cosilhouette_elbow_fig.update_yaxes(title_text="Sum of Squared Errors", row=1, colsilhouette_elbow_fig.show()
```

#### K-means Clustering Analysis



(K-Means Silhouette Score vs Elbow Method. This image is a screenshot of the above plot which is being included due to issues retaining plotly graphs upon file conversion to pdf)

## **Extending the Elbow Method (SSE vs Silhouette Score)**

The graphs above indicate there is a trade-off to be made; as the number of clusters K increases, SSE decreases and Silhouette Score increases, however the relationship between SSE decrease and Silhouette Score increase is non-linear.

In this section I will consider the improvement in Silhouette Score divided by the improvement in SSE as an 'improvement ratio':

- Silhouette Change rate =  $\frac{\Delta Silhouette Score}{\Delta Number of Clusters (K)}$
- Inertia Change rate =  $\frac{\Delta Inertia}{\Delta Number of Clusters (K)}$
- Improvement Ratio =  $\frac{\Delta Silhouette Change rate}{\Delta Inertia Change rate}$

A second method for determining the optimum trade-off could be calculating the pareto front. While I explored this option I have since determined it is outside the scope of this project.

```
# Round for display
cluster_metrics['inertia'] = cluster_metrics['inertia'].round(5)
cluster_metrics['score'] = cluster_metrics['score'].round(5)
cluster_metrics['inertia_change_rate'] = cluster_metrics['inertia_change_rate'].
cluster_metrics['silhouette_change_rate'] = cluster_metrics['silhouette_change_r
cluster_metrics['metric_improvement_ratio'] = cluster_metrics['metric_improvemen

# Drop first row since it has no differences
cluster_metrics = cluster_metrics.drop('cluster_size_change', axis=1)
cluster_analysis = cluster_metrics
cluster_analysis.head()
```

Out[30]: k score inertia inertia\_change score\_change inertia\_change\_rate silhouette\_ **0** 2 0.02031 1152.67742 NaN NaN NaN **1** 3 0.02714 1130.84831 21.829114 0.006826 21.82911 **2** 4 0.04240 1098.40285 0.015263 32.44546 32.445457 **3** 5 0.00879 1128.38124 -29.978393 -0.033612 -29.97839 **4** 6 0.01466 1115.32512 13.056124 0.005872 13.05612

- Larger absolute values indicate steeper trade-offs
- Positive values in metric\_improvement\_ratio indicate points where both metrics improve

Clusters ranked by metric improvement ratio (higher is better):

	rank	k	metric_improvement_ratio
0	1st	5	0.00112
1	2nd	8	0.00088
2	3rd	9	0.00066
3	4th	10	0.00049
4	5th	7	0.00047
5	6th	4	0.00047
6	7th	12	0.00047
7	8th	6	0.00045
8	9th	13	0.00044
9	10th	15	0.00042
10	11th	14	0.00037
11	12th	3	0.00031
12	13th	11	0.00028
13	14th	2	NaN

Out[31]:

## Interpreting the Improvement Ratio

In my initial Elbow interpretation I brought focus to three values for the number of clusters, K=5,7,9 This extension of the Elbow method has returned more precise justification for these values, with each residing in the top five for my Improvement Ratio. Equally noteworthy, is the second ranked is the number of themes identified during primary analysis (see table below).

Theme Index	Themes Previously Identified			
1	Use of Data			
2	Social Perception and Cognition			
3 / 4	Declared Values: -Individual Accountability/ -Trust in Others			
5/6/7/8	Differences in Authenticity: Group A: Authentically Rigid (Absolute Authenticity) / Group $A_1$ : Consistent Style with Changing Content and Format / Group B: Authentically Flexible / Group C: Authentically Adaptive			

## 14. Conclusion & Limitations

The aim of this project was to verify the number of themes identified during primary qualitative analysis of coding the interview transcript texts, with secondary quantitative analysis using NLP topic modelling. In this aim, this project has been successful: the

number of clusters (K) identified at a local maxima is very similar to the number of themes (K=8 vs Eight Themes).

## **Addressing Select Limitations of the Primary Analysis**

Many of the limitations identified in "*Navigating Leadership Flexability*." (Tata, 2024) also apply here. A comprehensive list accompanies in the original analysis, so I will highlight some key areas here:

#### **Researcher Bias**

As the primary analysis comprised of a high proportion of the researcher's undergraduate grade classification, it should be recognised a bias towards over-interpretation may have occured due to the incentives in play for the researcher to uncover or describe interesting or novel findings. This compounded with time pressure poses significant questions to the validity or perhaps quality of the analysis. The conclusion of this secondary analysis however suggests this bias was minimal, as topic modelling algorithms indicate the researcher was amoungst local maxima for the Improvement Ratio.

#### Ambiguity in Language constucts or concepts

Conflation of authenticity with honesty, sincerity, and other words of common usage was identified as another potential limitation during primary analysis: Gardner et al. (2021) is given as an example during primary analysis where authenticity is often used as a synonym for sincerity. The crux of the potential limitation posed is questioning both whether constuct validity of authenticity had been properly handled, along with the criteron validity in attempting to externally measure authenticity in some qualitative capacity.

Mitigation of these issues was sought by relying on the participant's definition of authenticity (ie "What does authenticity mean to you?"). This does however rely on individual participant's ability to clearly communicate their definition not being conflated a strong conviction of belief by the interviewer and researcher. While there is an opportunity for bias to be introduced by interpreting participant(s) who give(s) a muddled or confused definition as someone who doesn't have a strong conviction in the importance of authenticity, this again seems to have been disuaded by the findings of this secondary analysis.

## **Limitations of Secondary Analysis**

# Interviewee Vernacular (Paralanguage, disfluencies, speech habits, lexical choice etc)

While I've included words like "uh" and "um" in my custom stopwords list, this may not include all the words used by interviewees by way of a voiced pause. RH for example

ended many sentences with the word "right". Similarly, TB uses the word "say" a lot in their spoken word.

Voiced Pause Word		Example		
	"Right"	"Uh, now there are always nuances to it, right?"		
	"Say"	"So, instead of being, say client facing, there is" \ "if you're using, say, a specialist,"		

- These idosyncracities in speech are difficult to account for when individuals use words which have salience when used to communicate semantic meaning.
- Perhaps best practice would be to comb through the interviews manually and make a human-based determination on the instances when the use of these words contain semantic information. However this approach is not afforded by the scope of this project.
- This is a particular limitation of this sort of corpus, as the low pariticpant count (ie number of authors) means each person's speaking style has a higher proportional effect when compared to a corpus that includes many different partiticpants/authors.

### **Limitations arising from Topic Modelling Methods**

A key limitation of topic modelling using K-Means is that it forces each document to conform to a single cluster. While I explored the Latent Dirichlet Allocation (LDA) Model from the Sci-Kit Learn library as an alternative method for NLP analysis which clusters on a proportionality basis, therefore allowing a document to be proprtionally allocated to multiple topics, I ultimately decided this was outside the scope of this project principally due to difficulty in intreprating the specialised visualtion given by pyLDAvis library. Using the LDA Model required lemmatization and Ngram generation, which I successfully implemented, but all of which has been cut from this project in order to reduce scope.