**David Dawkins**

Tucson, AZ 85757

darkdave1185@gmail.com

520.282.9650

Authorized to work in the US for any employer

**Work Experience**

**Chat Service Representative**

Robert Half - Tucson, AZ

July 2019 to July 2019

Assist inbound calling customers with purchase inquiries and account charges. Assisting customers with setting up viewing events on various platforms.

**Customer Service Rep**

Alorica - Tucson, AZ

October 2017 to February 2019

The main resposibilties are to make phone calls and emails to local centers and receivers to coordinate timely delivery of medications and surgical supplies.

**Freelance Graphic Designer/Illustrator**

Home Residence - Tucson, AZ

August 2008 to Present

Graphic Design/Animation

**Customer Service Representative**

Afni Call Center - Tucson, AZ

May 2016 to March 2017

July 2009 to August 2010

Assist inbound calling customers with bill inquiries and account changes. Changing account passwords, adding features, and blocks and up-sell products and upcoming new phones.

**Customer Service Representative**

Coworx - Tucson, AZ

July 2011 to May 2013

Assist inbound calling customers with bill inquiries and account changes. Changing account passwords, adding features, and blocks and up-sell products and upcoming new phones.

**Holiday Sales Associate**

Old Navy - Tucson, AZ

August 2008 to May 2009

Assist customers in all aspects of their shopping needs in the store.

**Education**

* Media Arts/ Animation (unfinished)

Art Institute of Philadelphia - Philadelphia, PA

2004 to 2008

* High School diploma

Dwight Morrow High School - Englewood, NJ

September 2000 to June 2004

**Skills**

SalesForce, Microsoft Office, Great Communication. Animation, Graphic Design,