*Production RMA Form*

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|  | | | | | | | |
| Case Number: ${casenum} | | | Single/Multiple – QTY: ${qty} | | | | |
| Received Date: ${recvdate} | | | Start Date: ${startdate} | | | | |
|  | | |  | | | | |
| Product Model/Description:  ${model} | | | Serial Number:  ${serialnum} | | Firmware Version:  ${firmwarevers} | | |
| Reported Problem: ${reportedproblem} | | | | | | | |
| 700 SERIES | | Both | | SYNERGY | | | |
| NET: ${netboard} | LB: ${lithium} | BB: ${battery} | | CB:  ${coreboard} | SD:  ${sdcard} | MB:  ${motherboard} | IB:  ${interfaceboard} |
| Terminal First Boot Up: ${firstboot} | | | | | | | |
| Diagnoses:   * ${diagnoses} | | | | | | | |
| Solution:   * ${solutions} * ${partsreplaced} | | | | | | | |
| Technician: ${initials} | | | | | | | |