# MARK ALEXIS MACARILAY

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# **CAREER OBJECTIVE**

Motivated and detail-oriented IT professional with strong foundations in software and web development. Seeking a challenging role where I can apply my technical skills, problemsolving abilities, and passion for innovation to contribute to the success of a forward-thinking company. Committed to continuous learning and professional growth.

#### EDUCATIONAL BACKGROUND

#### **Bachelor of Science in Information Technology**

HGBaquiran College Inc. | 2018 - 2023

Relevant Coursework: Programming, Networking, Data Structures, Algorithms

#### Senior High School

Ragan Sur National High School | 2013 – 2018 Active in leadership roles and school programs.

#### PROFESSIONAL EXPERIENCE

### Jr. Programmer/Implementor

Coredev Solutions Inc. | Jan 2024 - Present

Desktop Development (C-Sharp, .Net and Telerik Ui)

- Develop new projects such as Inventory or another client request
- Maintain existing projects like CIC Utility, Bank Recon, Budget Management etc.
- Modify project requested by clients

#### MYSQL (we do:)

- Migration
- Merging Data
- Stored Procedure

Web Development (Laravel Framework, PHP, HTML5, CSS3 and JS)

• We do web development such as e-collect portal, e-services, website etc.

#### Accounting

 Assist client in terms of computation of loans, share capital etc. using our accounting system generated.

### **Customer Service Representative**

Alorica | Aug 2023 - Jan 2024

- Delivered top-tier customer support for credit card clients.
- Resolved technical issues and billing inquiries with professionalism and empathy.
- Strengthened communication skills and built rapport with diverse clients.

#### TECHNICAL SKILLS

- Programming: C#, .NET, PHP, JavaScript
- Web Technologies: HTML5, CSS3, Laravel, Bootstrap
- Databases: MySQL, MySQL Workbench, MSSQL
- Tools & Frameworks: Telerik UI, Visual Studio 2013 and 2022, Laravel, Visual Studio Code
- Other: System Analysis, Data Analysis, Implementation, Technical Support, Customer Service

#### **SEMINARS & CERTIFICATIONS**

Introduction to C# and SOLID Principles (Webinar) | January 2023 Learned best practices in object-oriented programming and enterprise software design.

Top Peg Animation Workshop | Las Piñas | June 2023 Explored digital animation techniques and the fundamentals of creative storytelling.

#### **CHARACTER REFERENCES**

Angelica Belarma

Former Area Operations Manager | CoreDev Solutions Inc.

Raffy Melegrito

Head of BSIT Department | HGBaquiran College Inc.

Kim Tarayao

IT Instructor | HGBaquiran College Inc.

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Software Developer