CURRENT TOPICS IN COMPUTER SCIENCE



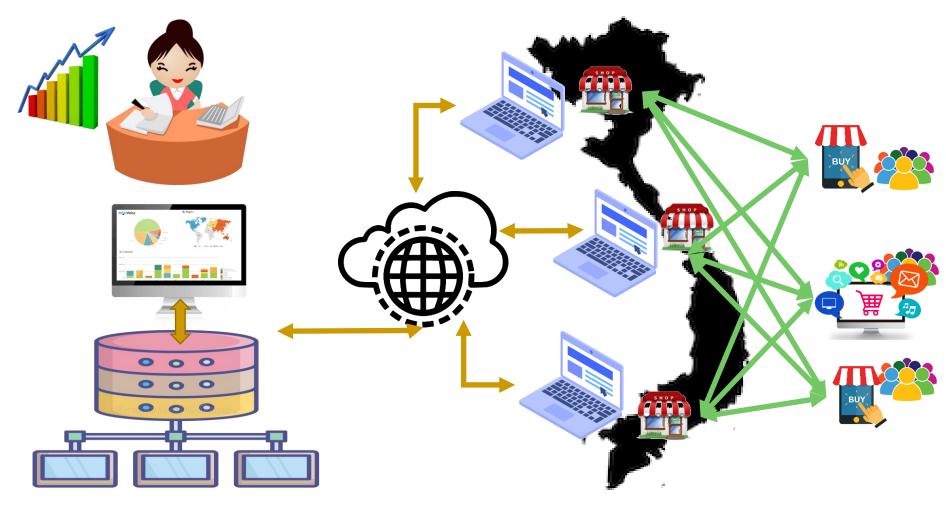
Business Intelligence Systems and Analytics DATASET INVESTIGATION

Trong Nhan Phan, PhD

OUTLINE

- Introduction
- OLTP vs. OLAP
- Dataset Investigation
- Summary
- References

INTRODUCTION



http://www.dinh.vjo/small-store-icon-psd-free-psd: https://conbug.com/data/06/512/91d30a37d1b631de0005b1402442924.png: https://static_pakwheels.com/2015/06/graph.glt; https://mage.shutterstock.com/image-vector/high-detailed-vector-map-vietnam-260nw-150472901.jng: https://www.onlinewebfonts.com/fc001911/7684/v/450/depositiphotos.76840879-stock-illustration-depressed-emoticon.jng: https://www.

OLTP VS. OLAP

ALICE' SYSTEMS

OLTP



- Data warehouse
- BI system
- Product quality assurance system
- New store development system
- Market analysis
- Data mining system

- ERP
- CRM
- Tracking and Analytics
- ...

POS system **Delivery system** Reservation system Feedback system Kitchen management system Handy system Tablet order system **Human resource system** Finance system Supply chain management system **Customer relationship** management system **Marketing system**

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http://www.dinh.vip/small-store-icon-psd-free-psd; https://iconbug.com/data/08/512/91d30a37d1b631de0005b1402442924.png; https://static.pakwheels.com/2015/08/graph.git; https://image.shutterstock.com/image-vector/high-detailed-vector-map-vietnam-260nw-150472901.jpg; https://encrypted-tbn0.gstatic.com/images?q=tbn%3AANd9GcQe0Z027tHxRc0DaFc8dsNoBkn2OYjo1b18Lv0FAmvXwiLjn8uspe=CAU: https://sc.depositphotos.com/1001911/7884/v450/depositphotos.76840879-stock-illustration-depressed-emoticon.jpg; https://www.onlinewebfonts.com/icon/504308; https://encrypted-tbn0.gstatic.com/images?q=tbn%3AANd9GcRxN_w4kEKxFInNI_P7sJrrlakTbbPgnxeleV3aZO7vCuRPPibls8usqp=CAU; https://encrypted-tbn0.gstatic.com/images?q=tbn0.gstatic.com/images?q=tbn0.gstatic.com/images?q=tbn0.gstatic.com/images?q=tbn0.gstatic.com/images?q=tbn0.gstatic.com/images?q=tbn0.gstatic.com/images?q=tbn0.gstati

OLTP

- On-Line Transactional Processing (OLTP)
- Focusing much on
 - High volume of transactions
 - Data manipulation (SELECT, INSERT, UPDATE, DELETE)
 - Add product to shopping cart
 - Update item price
 - Display product information
 - Fast and incomplex query processing
 - Data integrity in multi-access environments
 - Current and detailed data
 - High normal forms of databases

OLAP

- On-Line Analytical Processing (OLAP)
- Focusing much on
 - Low volume of transactions
 - Data selection (SELECT)
 - Report total sales in each areas for each month
 - Display "super hero" products
 - Indetify VIP customers
 - Complex and aggregated queries
 - Data integration and data quality
 - Historical and summarized data
 - Low normal forms of database

OLTP vs. OLAP IN GENERAL

Table 4.1 Comparison of OLTP and OLAP Systems

Feature	OLTP	OLAP
Characteristic	operational processing	informational processing
Orientation	transaction	analysis
User	clerk, DBA, database professional	knowledge worker (e.g., manager, executive, analyst)
Function	day-to-day operations	long-term informational requirements decision support
DB design	ER-based, application-oriented	star/snowflake, subject-oriented
Data	current, guaranteed up-to-date	historic, accuracy maintained over time
Summarization	primitive, highly detailed	summarized, consolidated
View	detailed, flat relational	summarized, multidimensional
Unit of work	short, simple transaction	complex query
Access	read/write	mostly read
Focus	data in	information out
Operations	index/hash on primary key	lots of scans
Number of records accessed	tens	millions
Number of users	thousands	hundreds
DB size	GB to high-order GB	\geq TB
Priority	high performance, high availability	high flexibility, end-user autonomy
Metric	transaction throughput	query throughput, response time

Note: Table is partially based on Chaudhuri and Dayal [CD97].



OLTP vs. OLAP: WHAT'S MORE

Characteristic	OLTP	OLAP
Performance	Fast response time is important (normally < 1 second)	Response time may be longer (hours to days and more)
Data model	Complex models (SQL vs. NoSQL) Normalized database	Simplified models Denormalized database
Data	Up-to-date and consistent data at all times Current data	High quality and integrated data Current and historical data
Process	A particular process (e.g., ordering items)	Integrated processes (e.g., NET sales)
Data source	One	Many

DISCUSSION



ANALYTICAL DATABASE VS. TRANSACTIONAL DATABASE

TRANSACTIONS VS. ANALYTICS

_id	Mã số sinh viên	Họ tên	Ngày tháng năm sinh	Email	Lớp
6225750748c598abc027bcbb	50501712	Nguyễn Văn A	02-01-86	50501712@hcmut.edu.vn	MT05KH01
6225750748c598abc027bcbc	50503491	Phan Trọng B	05-08-87	50503491@hcmut.edu.vn	MT05KH01
6225750748c598abc027bcbd	50502211	Trần Văn C	04-04-85	50502211@hcmut.edu.vn	MT05KH02

_id	classID	startdate
633fa3ade4411c0cc0774a5e	MT05KH01	01/01/2005
633fa3c8e4411c0cc0774a71	MT05KH02	01/02/2005

```
"_id": ObjectId("62346e38d24cfe35b916477e"),
      "SSN": "123456",
      "Name": "Nguyen Van A",
      "Department": {
          "Dnumber": NumberInt("1"),
          "Dname": "Research",
          "MgrSSN": "456789"
 9
      },
      "hobbies": [
10
          "football",
11
          "swimming",
12
          "chess"
13
14
15 }
```

DISCUSSION



NORMALIZATION VS. DENORMALIZATION

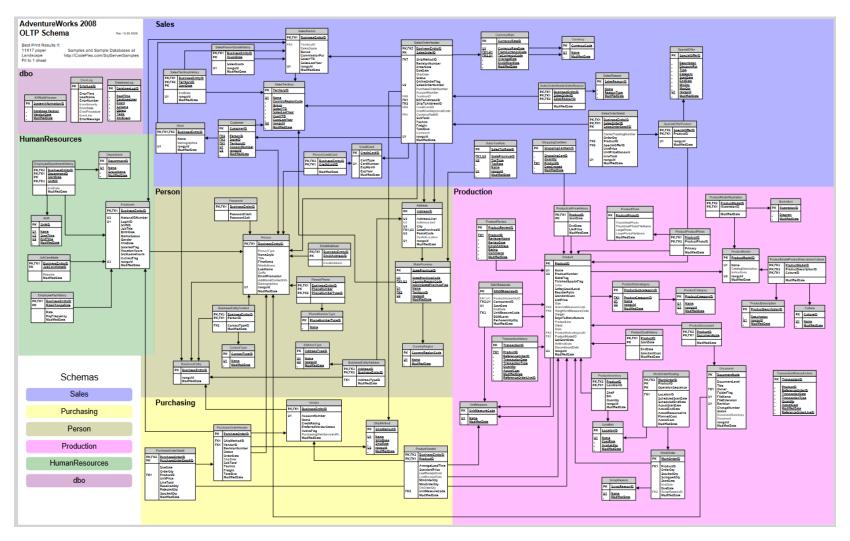
FOR INSTANCE

AgencyID	AgencyName	ProductID	ProductName	ProductPrice	Quantity	Date
1	А	101	Beauty Soap	7	120	01/01/2022
1	Α	102	Tooth Brush	5	100	01/01/2022
2	В	103	Tooth Paste	4	80	01/02/2022
3	С	103	Tooth Paste	4	110	01/02/2022

StudentID	StudentName
1001	NVA
1002	NVB

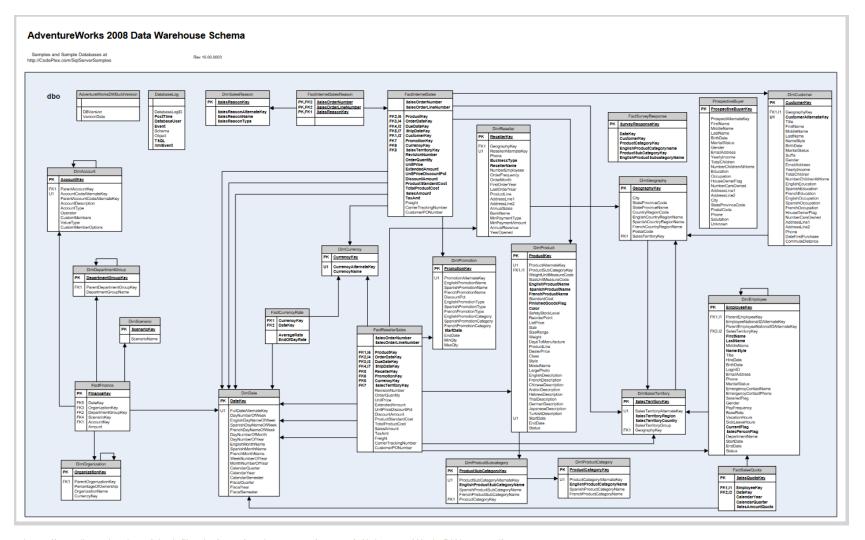
StudentID	Course
1001	Database Systems
1001	E-commerce
1002	E-commerce

SAMPLE OLTP DATABASE



https://akela.mendelu.cz/~jprich/vyuka/db2/AdventureWorks2008_db_diagram.pdf;

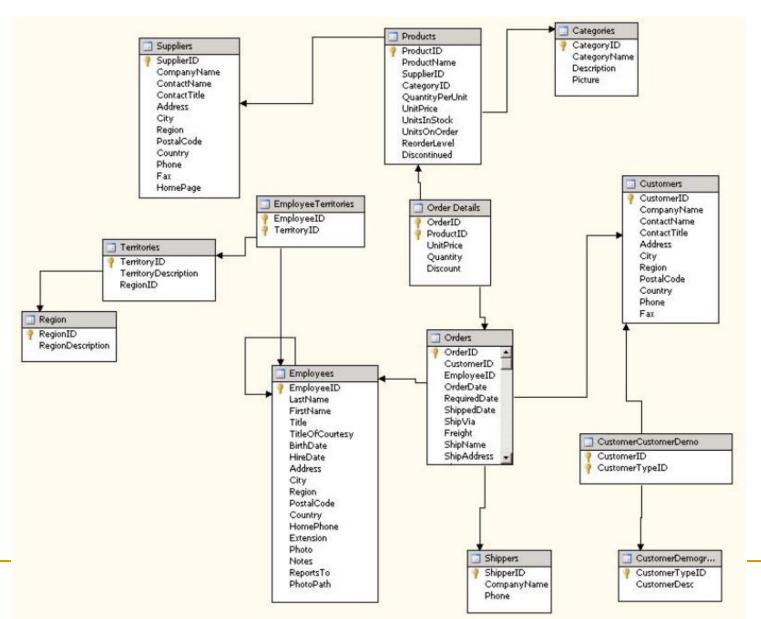
SAMPLE DATA WAREHOUSE



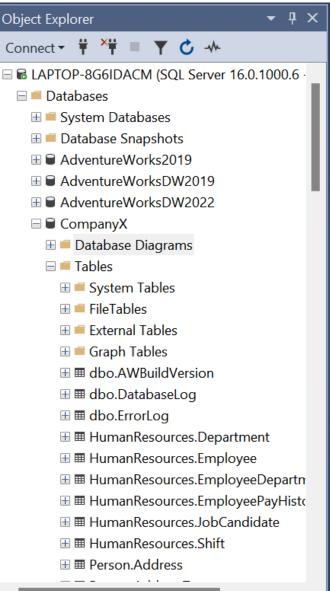
https://moodle.usth.edu.vn/pluqinfile.php/5907/mod resource/content/1/AdventureWorksDW2008.pdf

DATASET INVESTIGATION

A SIMPLE DATABASE SCHEMA

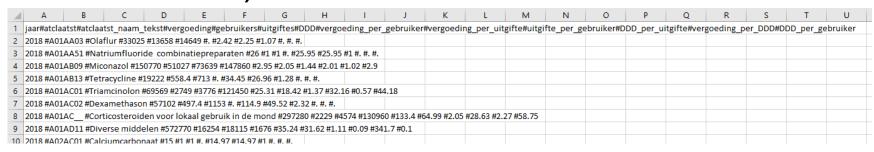






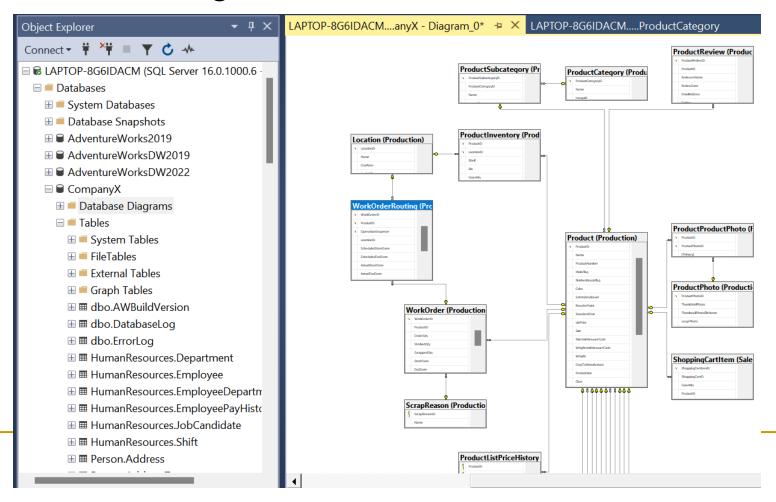
WHAT

- What is it?
- What is the data about?
- What does it mean?
- **...**
- → Understand the data objects (e.g., table, column, data) and the business



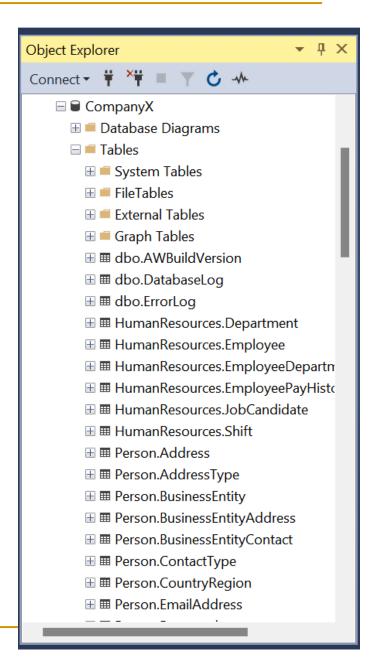
https://www.gipdatabank.nl/servicepagina/open-data

It would be great if we have a database schema



20

- Tables (71) with main schemas
 - HumanResources
 - Person
 - Production
 - Purchasing
 - Sales
- Views (20)
- Procedures (10)
- Functions (11)



The company X sells which products?

	ProductCategoryID	Name	rowguid	ModifiedDate
1	1	Bikes	CFBDA25C-DF71-47A7-B81B-64EE161AA37C	2008-04-30 00:00:00.000
2	2	Components	C657828D-D808-4ABA-91A3-AF2CE02300E9	2008-04-30 00:00:00.000
3	3	Clothing	10A7C342-CA82-48D4-8A38-46A2EB089B74	2008-04-30 00:00:00.000
4	4	Accessories	2BE3BE36-D9A2-4EEE-B593-ED895D97C2A6	2008-04-30 00:00:00.000





https://en.wikipedia.org/wiki/List_of_bicycle_parts; https://shop.northparkbikeshop.com/accessories; https://www.mtb-gear.nl/en/mountain-bike-clothing/

GUESS THE MEANING OF ATTRIBUTES

	Column Name	Data Type	Allow Nulls
₽¥	ProductCategoryID	int	
	Name	Name:nvarchar(50)	
	rowguid	uniqueidentifier	
	ModifiedDate	datetime	

	ProductCategoryID	Name	rowguid	ModifiedDate
1	1	Bikes	CFBDA25C-DF71-47A7-B81B-64EE161AA37C	2008-04-30 00:00:00.000
2	2	Components	C657828D-D808-4ABA-91A3-AF2CE02300E9	2008-04-30 00:00:00.000
3	3	Clothing	10A7C342-CA82-48D4-8A38-46A2EB089B74	2008-04-30 00:00:00.000
4	4	Accessories	2BE3BE36-D9A2-4EEE-B593-ED895D97C2A6	2008-04-30 00:00:00.000

OUR HYPOTHESIS

- Company X is a bicycle manufacturer, whose scenarios include
 - Manufacturing
 - Sales
 - Purchasing
 - Product Management
 - Contact Management
 - Human Resources

PRACTICE

What are the sales markets of Company X?

WHEN

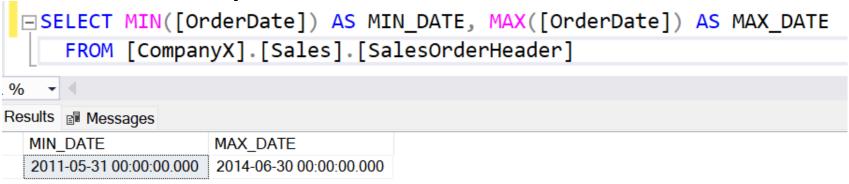
- When was the data stored?
- Til when do we have the data?
 - Date/Timestamp columns
- **...**
- Understand the data periods

The operation time in database

```
SELECT MIN([HireDate]) as MIN_HIRE_DATE
FROM [CompanyX].[HumanResources].[Employee]

21 %
Results Messages
MIN_HIRE_DATE
1 2006-06-30
```

The sales periods



PRACTICE

When is the fist product sell start date?

HOW

- How are data related to one another?
- How do you know about data?
- How does the business work?
- ...
- → Understand the data relationships and further information such as business models and processes

TABLE DEPENDENCY

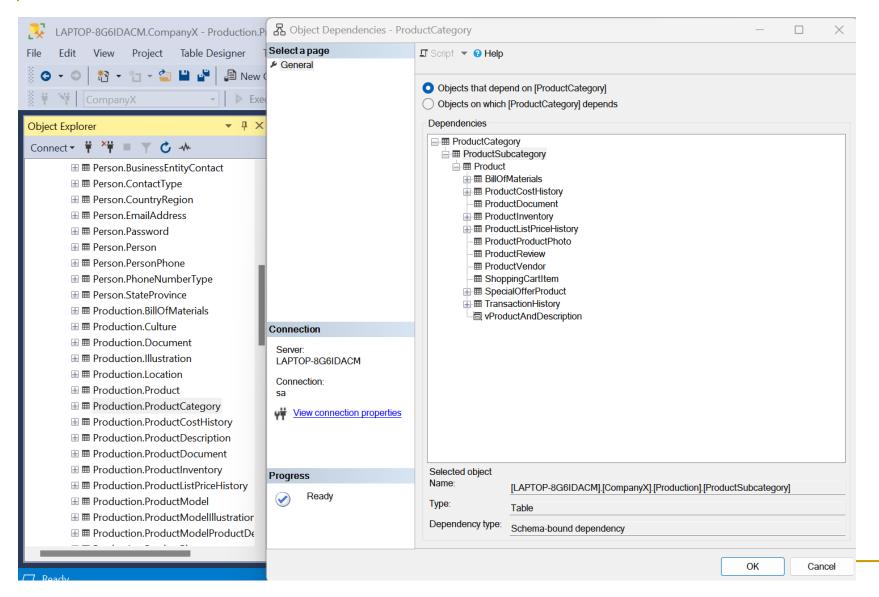
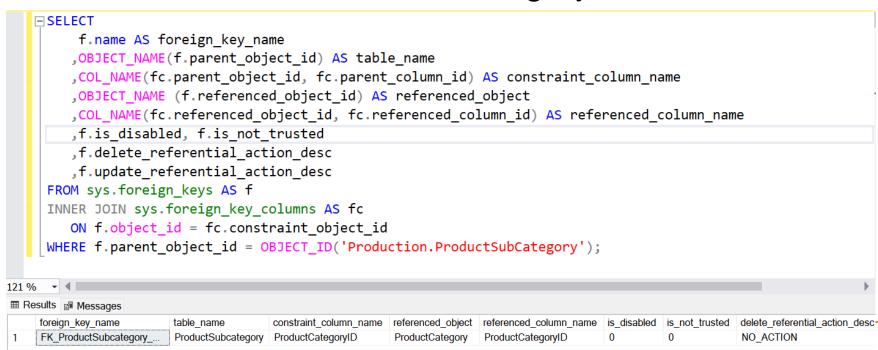


TABLE DEPENDENCY

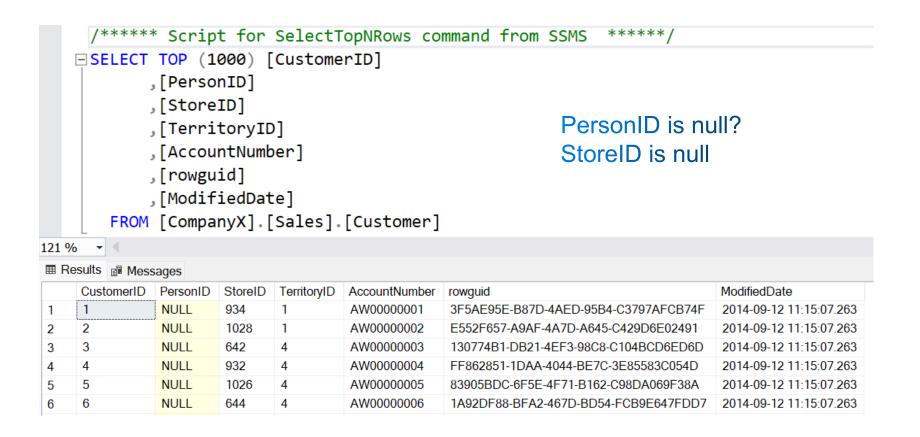
- Linked to
 - None
- Linked from
 - Production.ProductSubCategory



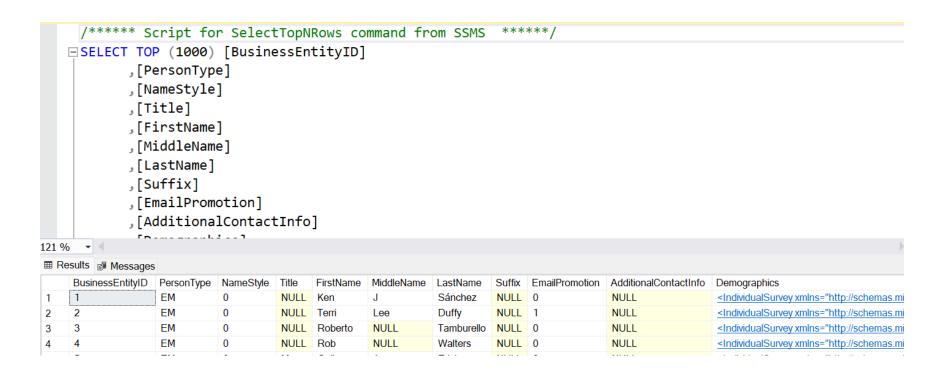
- Who is the customers of company X?
 - Customer?
 - Store?
 - Salesperson?
 - And then... Business Entity?

≣ R	Results Messages										
		ShipDate	Status	OnlineOrderFlag	SalesOrderNumber	PurchaseOrderNumber	AccountNumber	CustomerID	SalesPersonID	TerritoryID	Bill
1	0:00.000	2011-06-07 00:00:00.000	5	0	SO43659	PO522145787	10-4020-000676	29825	279	5	98
2	0:00.000	2011-06-07 00:00:00.000	5	0	SO43660	PO18850127500	10-4020-000117	29672	279	5	92
3	0:00.000	2011-06-07 00:00:00.000	5	0	SO43661	PO18473189620	10-4020-000442	29734	282	6	51
4	0:00.000	2011-06-07 00:00:00.000	5	0	SO43662	PO18444174044	10-4020-000227	29994	282	6	48
5	0:00.000	2011-06-07 00:00:00.000	5	0	SO43663	PO18009186470	10-4020-000510	29565	276	4	10
6	0:00.000	2011-06-07 00:00:00.000	5	0	SO43664	PO16617121983	10-4020-000397	29898	280	1	87
7	0:00.000	2011-06-07 00:00:00.000	5	0	SO43665	PO16588191572	10-4020-000146	29580	283	1	84
-			-	_	00.0000	B04000430000	40 1000 000544	00050	~~~		

SALES.CUSTOMER



PERSON.PERSON



SALES.STORE

```
/***** Script for SelectTopNRows command from SSMS
                                                                                          *****/
    □ SELECT TOP (1000) [BusinessEntityID]
                ,[Name]
                ,[SalesPersonID]
                ,[Demographics]
                ,[rowguid]
                ,[ModifiedDate]
         FROM [CompanyX].[Sales].[Store]
21 %
BusinessEntityID
                                                       SalesPersonID
                                                                      Demographics
                      Name
                                                                                                                     rowguid
                      Next-Door Bike Store
     292
                                                       279
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com...</p>
                                                                                                                      A22517E3-848D-4EBE-B9D9-7437F3432304
                      Professional Sales and Service
                                                       276
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com.</p>
     294
                                                                                                                      B50CA50B-C601-4A13-B07E-2C63862D71B4
     296
                      Riders Company
                                                       277
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com.</p>
                                                                                                                      337C3688-1339-4E1A-A08A-B54B23566E49
                      The Bike Mechanics
                                                       275
     298
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com.</p>
                                                                                                                      7894F278-F0C8-4D16-BD75-213FDBF13023
     300
                      Nationwide Supply
                                                       286
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com.
                                                                                                                      C3FC9705-A8C4-4F3A-9550-EB2FA4B7B64D
                      Area Bike Accessories
                                                                                                                      368BE6DD-30E5-49BB-9A86-71FD49C58F4E
     302
                                                       281
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com...</p>
     304
                      Bicycle Accessories and Kits
                                                       283
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com.</p>
                                                                                                                      35F40636-5105-49D5-869E-27E231189150
                                                       275
     306
                      Clamps & Brackets Co.
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com.</p>
                                                                                                                      64D06BFC-D060-405C-8C60-C067FE7C67DF
     308
                      Valley Bicycle Specialists
                                                       277
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com...</p>
                                                                                                                      59386B0C-652E-4668-B44B-4E1711793330
9
     310
                      New Bikes Company
                                                       279
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com.</p>
                                                                                                                      47E4B6BD-5CD1-45A3-A231-79D930381C56
10
11
     312
                      Vinyl and Plastic Goods Corporation
                                                       282
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com.</p>
                                                                                                                      DC610525-E373-49B1-B786-EA040EC25C06
     314
                      Top of the Line Bikes
                                                       288
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com.</p>
                                                                                                                      E290E93F-A980-4BA3-86C3-9858F15C8A6D
12
     316
                      Fun Toys and Bikes
                                                       281
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com...</p>
                                                                                                                      6CDCF941-4192-49C7-994A-5ADBA534E095
13
     318
                      Great Bikes
                                                       283
                                                                      <StoreSurvey xmlns="http://schemas.microsoft.com.
                                                                                                                      956FBC35-5E0D-4175-8045-E0BE380BA340
14
```

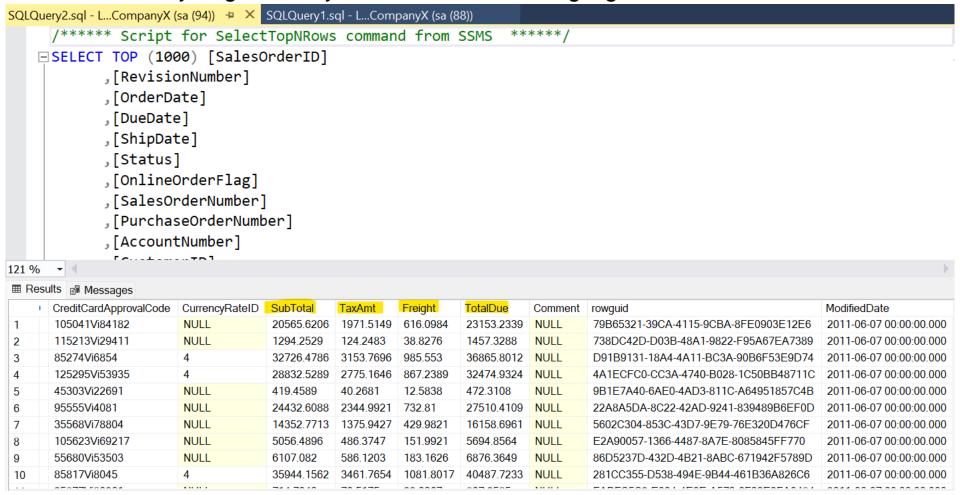
PRACTICE

- How about SalesPerson?
- How can you find the customer demographic?

WHY

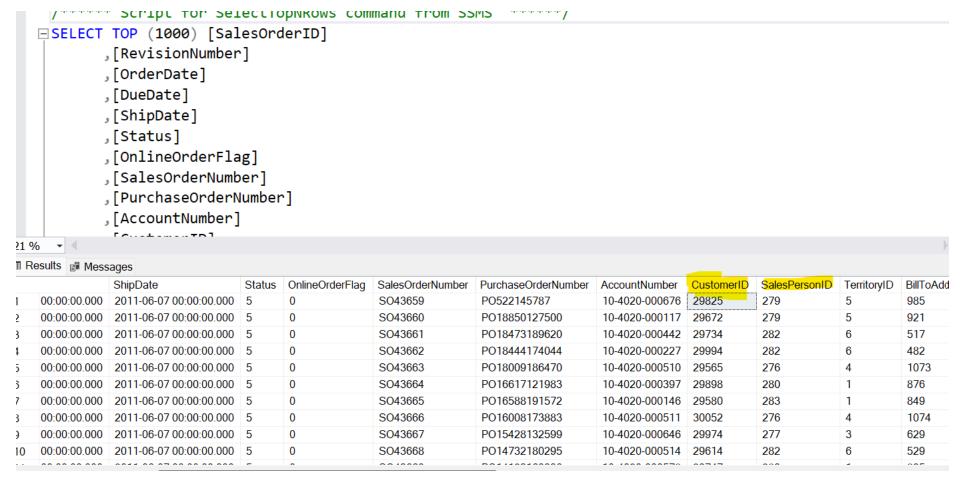
- Why do we have that value?
- Why would we have that assumption?
- **...**
- → Understand the semantics behind like the rules, formulae, and consolidate our hypothesis about business models and processes

- In Sales.OrderHeader
 - Can you guess why we would have the highlight values?



PRACTICE

Why would we have CustomerID and SalesPersonID in Sales.OrderHeader?



PRACTICE

How to get product information such as name, price, category?

WHAT'S MORE...

Do you find any weird data values?

Game on !!!



https://www.clipartmax.com/middle/m2i8Z5i8m2N4i8G6_smiley-faces-emoticon-smileys-emojis-video-games-gaming-smiley-face-png/

SUMMARY

- The need of business with BI systems
- Two different systems: OLTP and OLAP
- Initial dataset investigation
 - Self-exploration with WH questions and hypotheses

QUESTIONS AND ANSWERS



Picture from: http://philadelphiasculpturegym.blogspot.com/2013/09/save-date-free-talk-and-q-on-affordable.html

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