CURRENT TOPICS IN COMPUTER SCIENCE



Business Intelligence Systems and Analytics ETL AND DATA INTEGRAITON CHALLENGES

Trong Nhan Phan, PhD

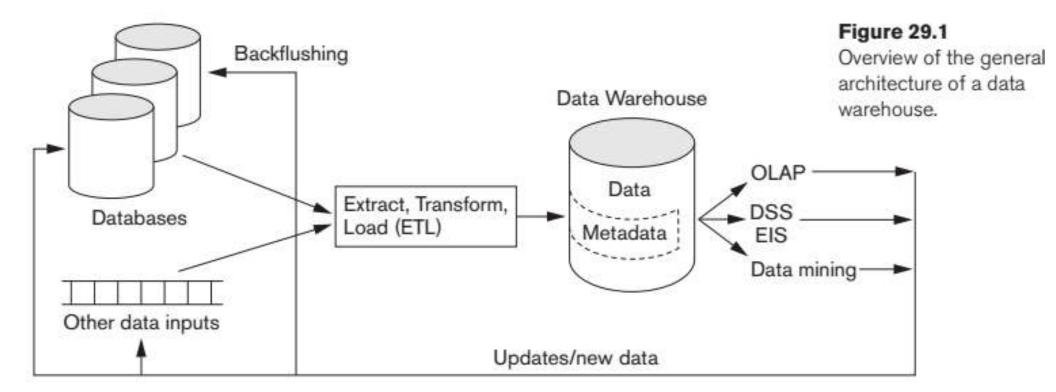
OUTLINE

- ETL overview
- Data integration
- Data quality
- SSIS Demo
- Summary
- References

DATA WAREHOUSE CONCEPT AND ARCHITECTURE

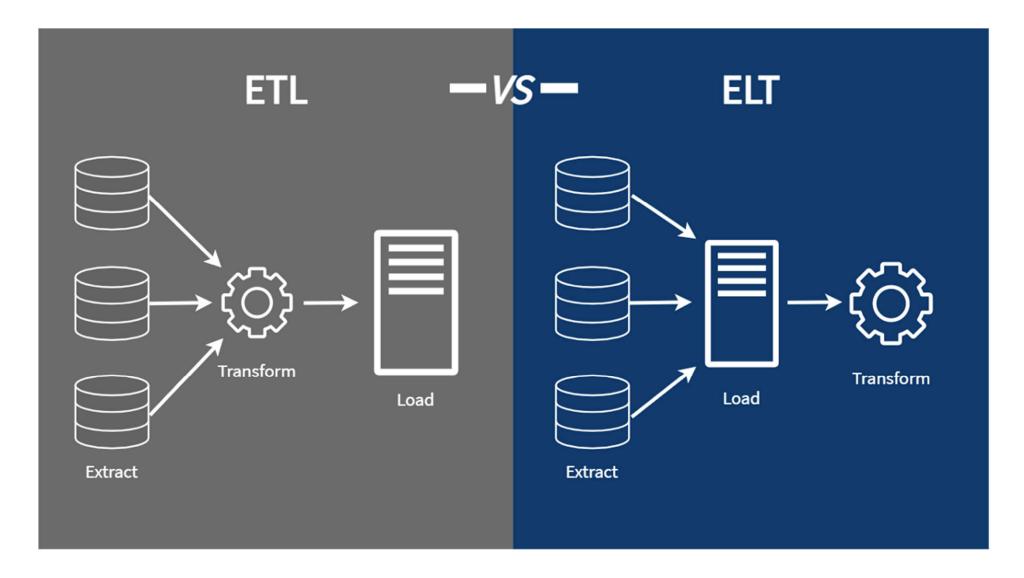


DWH ARCHITECTURE





ETL vs. ELT



https://miro.medium.com/max/1200/1*-6tNymvTTqGIWJlzQHwBaw.png



DISCUSSION



ETL VS. ELT WHICH ONE WOULD YOU PREFER?



HOW TO REFRESH

- By snapshot
- By application code
- By log or audit file
- By timestamped
- By user-define
- Etc.

DATA INTEGRATION TOOLS

- SSIS
- OpenTalend
- Pentaho
- Holistics
- Python + Airflow
- Kafka + Greylog + Elasticsearch
- Skyvia
- CloverETL
- Alooma
- Information Builders
- Syncsort
- Etc.

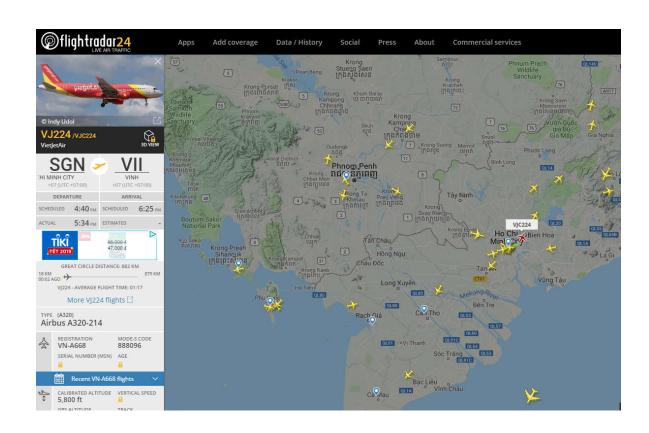


DATA INTEGRATION



PRETTY MUCH EVERYWHERE

- Business
- Science
- Web
- Government
- Etc.



Data integration should be machine work

https://www.flightradar24.com



INTEGRATION ISSUES (1/4)

Table 1 Classification of integration problems based on integration objects

	Strategy Processes Systems Applications Data model	Integration Category	Possible Integration Problems
	Strategy	Business segment	Lack of overlap and/or complementarity (Sperling 2007)
			2. Different business operating models (Bakker and Helmink 2000)
		Goal system	3. Conflicting goals (Sperling 2007)
			4. Different performance indicators
	Processes	Roles	5. Diverging number of roles
			6. Different function scope
		Activities/tasks	7. Different granularity
			 Different sequence of activities (control flow) and process interaction (Weigand and van den Heuvel 2002; McAfee 2005)
		Business objects (including business documents)	 Semantic heterogeneity between business objects (Legner and Vogel 2008): existence of synonyms / homonyms and differing structures
	Systems Applications	Application function	10. External access to data and functions (Boles et al. 2004; Linthicum 2000)
			11. Function granularity (Papazoglou and van den Heuvel 2006)
Data	Data models	s / schemas 1	6. Data model heterogeneity (Batini et al. 1986)
		1	 Syntactic heterogeneity (Leser and Naumann 2007): different data types (numeric, alpha-numeric, etc.), field lengths and value ranges
		1	 Structural heterogeneity (Spaccapietra et al. 1992): different understanding of entities as attribute or as (data) object, different cardinalities between entities
		1	 Semantic heterogeneity (March et al. 2000): different understanding of data objects, existence of synonyms and homonyms
		2	20. Attributes are defined differently (e.g. as mandatory or optional) (Riehm 1997)
	Data elemen	nts / data objects 2	 Inadequate data quality and/or data value conflicts, e.g. accuracy, missing attributes (Kim and Seo 1991)



INTEGRATION ISSUES (2/4)

- Heterogeneous data sources
 - E.g., different DBMSs and files
- Data mapping
 - E.g., different schema Employee vs Emp
- Data conflicts
 - E.g., data types, values, format, unit, precision
- Data redundancy
 - E.g., duplicates



INTEGRATION ISSUES (3/4)

- Entity resolution
 - E.g., the same entity.

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INTEGRATION ISSUES (4/4)

- Constraints violation
 - E.g., primary key constraints, semantic constraints
- Data quality
 - E.g., accuracy, completeness, uniqueness, timeliness, consistency
- Communication heterogeneity
 - E.g., different interfaces such as web, API



AN EXAMPLE

S1 S2

Customer

CNo CustID

CompName Company

FirstName Contact

LastName Phone



AIRLINE SOURCES (1/5)

 Airline1.Schedule(Flight Id, Flight Number, Start Date, End Date, Departure Time, Departure Airport, Arrival Time, Arrival Airport)

	FI	FN	SD	ED	DT	DA	AT	AA
r_{11}	123	49	2013-10-01	2014-03-31	18:05	EWR	21:10	SFO
r_{12}	234	49	2014-04-01	2014-09-30	18:20	EWR	21:25	SFO
r_{13}	345	55	2013-10-01	2014-09-30	18:30	ORD	21:30	BOS
r ₁₄	346	55	2013-10-01	2014-09-30	22:30	BOS	23:30	EWR

 Airline1.Flight(Flight Id, Departure Date, Departure Time, Departure Gate, Arrival Date, Arrival Time, Arrival Gate, Plane Id)

	FI	DD	DT	DG	AD	AT	AG	PI
<i>r</i> ₂₁	123	2013-12-21	18:45	C98	2013-12-21	21:30	81	4013
r ₂₂	123	2013-12-28	21:30	C101	2013-12-29	00:30	81	3008
r_{23}	345	2013-12-29	18:30	B6	2013-12-29	21:45	C18	4013
r ₂₄	346	2013-12-29	22:35	C18	2013-12-29	23:35	C101	4013

Dong X.L., Srivastava D. (2015). Big Data Integration. Morgan & Claypool Publishers, p. 198.



AIRLINE SOURCES (2/5)

Airline2.Flight(Flight Number, Departure Airport, Scheduled Departure Time, Actual Departure Time, Arrival Airport, Scheduled Arrival Date, Scheduled Arrival Time, Actual Arrival Time)

	FN	DA	SDD	SDT	ADT	AA	SAD	SAT	AAT
r_{31}	53	SFO	2013-12-21	15:30	16:00	EWR	2013-12-21	23:35	00:15 (+1d)
r_{32}	53	SFO	2013-12-22	15:30	16:15	EWR	2013-12-22	23:35	00:30
r_{33}	53	SFO	2014-06-28	16:00	16:05	EWR	2014-06-29	00:05	23:57 (-1d)
r_{34}	53	SFO	2014-07-06	16:00	16:00	EWR	2014-07-07	00:05	00:09
r_{35}	49	SFO	2013-12-21	12:00	12:35	EWR	2013-12-21	20:05	20:45
r_{36}	77	LAX	2013-12-22	09:15	09:15	SFO	2013-12-22	11:00	10:59

AIRLINE SOURCES (3/5)

 Airport3.Departures(Air Line, Flight Number, Scheduled, Actual, Gate Time, Takeoff Time, Terminal, Gate, Runway)

	AL	FN	S	Α	GT	ТТ	T	G	R
r_{41}	A1	49	2013-12-21	2013-12-21	18:45	18:53	C	98	2
r_{42}	A1	49	2013-12-28	2013-12-28	21:29	21:38	C	101	2

 Airport3.Arrivals(Air Line, Flight Number, Scheduled, Actual, Gate Time, Landing Time, Terminal, Gate, Runway)

	AL	FN	S	А	GT	LT	Ţ	G	R
<i>r</i> ₅₁	A2	53	2013-12-21	2013-12-22	00:21	00:15	В	53	2
r_{52}	A2	53	2013-12-22	2013-12-23	00:40	00:30	В	53	2
r_{53}	A1	55	2013-12-29	2013-12-29	23:35	23:31	C	101	1
r ₅₄	A2	49	2013-12-21	2013-12-21	20:50	20:45	В	55	2

Dong X.L., Srivastava D. (2015). Big Data Integration. Morgan & Claypool Publishers, p. 198.



AIRLINE SOURCES (4/5)

Airfare4.Flight(Flight Id, Flight Number, Departure Airport, Departure Date, Departure Time, Arrival Airport, Arrival Time)

	FI	FN	DA	DD	DT	AA	AT
<i>r</i> ₆₁	456	A1-49	Newark Liberty	2013-12-21	18:05	San Francisco	21:10
r_{62}	457	A1-49	Newark Liberty	2014-04-05	18:05	San Francisco	21:10
r_{63}	458	A1-49	Newark Liberty	2014-04-12	18:05	San Francisco	21:10
r ₆₄	460	A2-53	San Francisco	2013-12-22	15:30	Newark Liberty	23:35
r ₆₅	461	A2-53	San Francisco	2014-06-28	15:30	Newark Liberty	23:35
r ₆₆	462	A2-53	San Francisco	2014-07-06	16:00	Newark Liberty	00:05 (+1d)

Airfare4.Fares(Flight Id, Fare Class, Fare)

	FI	FC	F
<i>r</i> ₇₁	456	A	\$5799.00
r_{72}	456	K	\$999.00
r_{73}	456	Y	\$599.00

Dong X.L., Srivastava D. (2015). Big Data Integration. Morgan & Claypool Publishers, p. 198.



AIRLINE SOURCES (5/5)

Airinfo5.AirportCodes(Airport Code, Airport Name)

	AC	AN
r ₈₁	EWR	Newark Liberty, NJ, US
r ₈₂	SFO	San Francisco, CA, US

Airinfo5.AirlineCodes(Air Line Code, Air Line Name)

	ALC	ALN
r_{91}	A1	Airline1
r_{92}	A2	Airline2

INTEGRATION NEEDS

Linking

- Airline (e.g., Airline 1, Airline 2) + Airport (e.g., Airport 3)
- Airline + Airport + Airfare

Benefits

- Reasons for flight delays
- Flight patterns
- Flight booking
- Single point access

"For each airline flight number, compute the average delays between scheduled and actual departure times, and between actual gate departure and takeoff times, over the past one month."

Dong X.L., Srivastava D. (2015). Big Data Integration. Morgan & Claypool Publishers, p. 198.



DATA INTEGRATION CHALLENGES

SEMANTIC AMBIGUITY

- Conceptual information
 - The same but modeled differently
 - Time information: departure time and arrival time
 - Airline1: Gate departure and arrival times
 - Airline2: Takeoff and landing times
 - Different but modeled similarly
 - Departure date by Airline1
 - Departure date by Airfare4

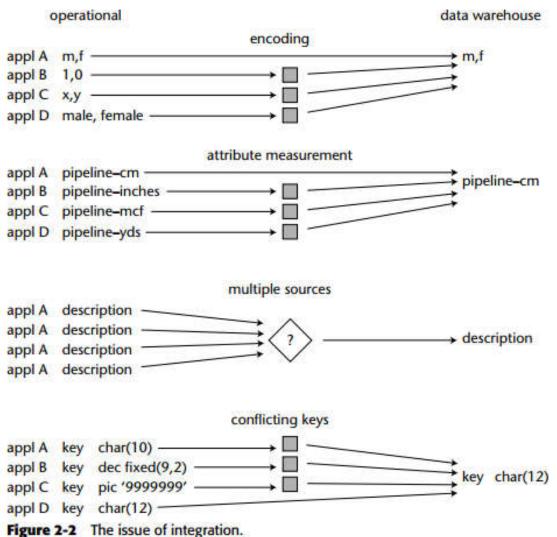


INSTANCE REPRESENTATION AMBIGUITY

- The same data instance
 - Flight numbers in Airline1, Airline2, and Airfare4
 - Departure and arrival airports in Airline1, Airline2, and Airfare4
 - Searching problem: string matching
 - "Newark Liberty" in Airfare4.Flight with "Newark Liberty, NJ, US" in Airinfo5.AirportCodes

FOR EXAMPLE

INTEGRATION



[1]

DATA INCONSISTENCY (1/3)

E.g., records r32 in Airline2.Flight and r52 in Airport3.Arrivals

-		FN	DA	SDD	SDT	ADT	AA	SAD	SAT	AAT
	r_{31}	53	SFO	2013-12-21	15:30	16:00	EWR	2013-12-21	23:35	00:15 (+1d)
	r_{32}	53	SFO	2013-12-22	15:30	16:15	EWR	2013-12-22	23:35	00:30
	r_{33}	53	SFO	2014-06-28	16:00	16:05	EWR	2014-06-29	00:05	23:57 (-1d)
	r_{34}	53	SFO	2014-07-06	16:00	16:00	EWR	2014-07-07	00:05	00:09
	r_{35}	49	SFO	2013-12-21	12:00	12:35	EWR	2013-12-21	20:05	20:45
	r_{36}	77	LAX	2013-12-22	09:15	09:15	SFO	2013-12-22	11:00	10:59

	AL	FN	S	Α	GT	LT	Ť	G	R
<i>r</i> ₅₁	A2	53	2013-12-21	2013-12-22	00:21	00:15	В	53	2
r_{52}	A2	53	2013-12-22	2013-12-23	00:40	00:30	В	53	2
r_{53}	A1	55	2013-12-29	2013-12-29	23:35	23:31	C	101	1
r ₅₄	A2	49	2013-12-21	2013-12-21	20:50	20:45	В	55	2

Dong X.L., Srivastava D. (2015). Big Data Integration. Morgan & Claypool Publishers, p. 198.

DATA INCONSISTENCY (2/3)

 E.g., record r62 in Airfare4.Flight and record r12 in Airline1.Schedule

	FI	FN	DA	DD	DT	AA	AT
<i>r</i> ₆₁	456	A1-49	Newark Liberty	2013-12-21	18:05	San Francisco	21:10
r_{62}	457	A1-49	Newark Liberty	2014-04-05	18:05	San Francisco	21:10
r ₆₃	458	A1-49	Newark Liberty	2014-04-12	18:05	San Francisco	21:10
r ₆₄	460	A2-53	San Francisco	2013-12-22	15:30	Newark Liberty	23:35
r ₆₅	461	A2-53	San Francisco	2014-06-28	15:30	Newark Liberty	23:35
r ₆₆	462	A2-53	San Francisco	2014-07-06	16:00	Newark Liberty	00:05 (+1d)

	FI	FN	SD	ED	DT	DA	AT	AA
r_{11}	123	49	2013-10-01	2014-03-31	18:05	EWR	21:10	SFO
r_{12}	234	49	2014-04-01	2014-09-30	18:20	EWR	21:25	SFO
r_{13}	345	55	2013-10-01	2014-09-30	18:30	ORD	21:30	BOS
r ₁₄	346	55	2013-10-01	2014-09-30	22:30	BOS	23:30	EWR

Dong X.L., Srivastava D. (2015). Big Data Integration. Morgan & Claypool Publishers, p. 198.

DATA INCONSISTENCY (3/3)

 E.g., record r65 in Airfare4.Flight and record r33 in Airline2.Flight

	FI	FN	DA	DD	DT	AA	AT
<i>r</i> ₆₁	456	A1-49	Newark Liberty	2013-12-21	18:05	San Francisco	21:10
r ₆₂	457	A1-49	Newark Liberty	2014-04-05	18:05	San Francisco	21:10
r_{63}	458	A1-49	Newark Liberty	2014-04-12	18:05	San Francisco	21:10
r ₆₄	460	A2-53	San Francisco	2013-12-22	15:30	Newark Liberty	23:35
r ₆₅	461	A2-53	San Francisco	2014-06-28	15:30	Newark Liberty	23:35
r ₆₆	462	A2-53	San Francisco	2014-07-06	16:00	Newark Liberty	00:05 (+1d)

	FN	DA	SDD	SDT	ADT	AA	SAD	SAT	AAT
r_{31}	53	SFO	2013-12-21	15:30	16:00	EWR	2013-12-21	23:35	00:15 (+1d)
r_{32}	53	SFO	2013-12-22	15:30	16:15	EWR	2013-12-22	23:35	00:30
r_{33}	53	SFO	2014-06-28	16:00	16:05	EWR	2014-06-29	00:05	23:57 (-1d)
r_{34}	53	SFO	2014-07-06	16:00	16:00	EWR	2014-07-07	00:05	00:09
r_{35}	49	SFO	2013-12-21	12:00	12:35	EWR	2013-12-21	20:05	20:45
r_{36}	77	LAX	2013-12-22	09:15	09:15	SFO	2013-12-22	11:00	10:59
ava D. (201	5). Bio	Data Inte	gration. Morgan & Cla	vpool Publi	shers, p. 19	98.			

DATA INTEGRATION ARCHITECTURE



SCHEMA ALIGNMENT

Outcomes

- A mediated schema
- Attribute matching
- Schema mapping

Challenges

- The same domain with different schemas (e.g., Arrival Date in Airline1.Flight, Actual Arrival Date in Airline2.Flight, and Actual in Airport3.Arrivals)
- The same attribute but different meaning (e.g., Actual in Airport3.Departures and Actual in Airport3.Arrivals)



RECORD LINKAGE

Outcome

Identifying the records that refer to a distinct entity

Challenges

- □ The same entity described in different ways (e.g., records r11 in Airline1.Schedule and r21 in Airline1.Flight should be linked to record r41 in Airport3.Departures)
- The same information described in different ways (e.g., the alternate ways of representing airports)
- The comparison for every pair of records may be infeasible



DATA FUSION

- Outcome
 - Avoiding conflicting values (e.g., mis-typing, incorrect calculation, out-of-date information)
- Challenges
 - Data quality

MORE CHALLENGES WITH BIG DATA

- Volume
- Variety
- Velocity
- Veracity

IMPLEMENTATION CHALLENGES

- Time, effort, and cost
- Technology variance
- Cross-divisional collaboration
- Business requirement change



DATA SOURCE EVOLUTION

- Delivery system
 - Order, store, product, customer
 - Shipping (internal vs. external drivers)
 - E-voucher
 - Store open/close and boundary
 - Etc.

MAINTENANCE AND MANAGEMENT

- Like a DBA
- Management team



DATA WAREHOUSE MONITORING (1/2)

- Identifying what growth is occurring, where the growth is occurring, and at what rate the growth is occurring
- Identifying what data is being used
- Calculating what response time the end user is getting
- Determining who is actually using the data warehouse
- Specifying how much of the data warehouse end users are using
- Pinpointing when the data warehouse is being used
- Recognizing how much of the data warehouse is being used
- Examining the level of usage of the data warehouse

DATA WAREHOUSE MONITORING (2/2)

- What data is being accessed?
 - When?
 - By whom?
 - How frequently?
 - At what level of detail?
- What is the response time for the request?
- At what point in the day is the request submitted?
- How big was the request?
- Was the request terminated, or did it end naturally?
- Etc.

DATA PROFILE

- A catalog of all tables in the warehouse
- A profile of the contents of those tables
- A profile of the growth of the tables in the data warehouse
- A catalog of the indexes available for entry to the tables
- A catalog of the summary tables and the sources for the summary

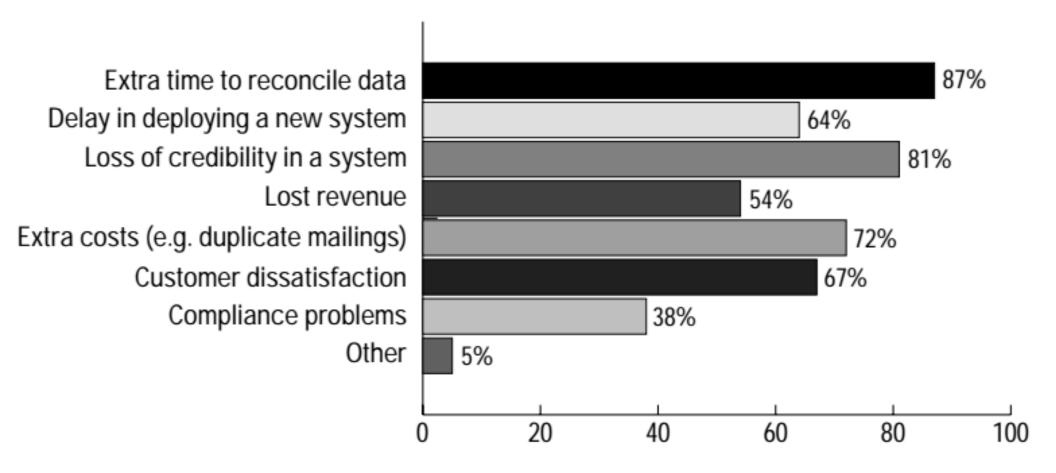
DATA QUALITY

WHAT DO REAL-WORLD NUMBERS SAY?

- An insurance company
 - 2 millions claim per month
 - Each claim has 377 data elements
 - o If the error rate is 1/1000, there are 754.000 errors per month → 9.04 million errors per year
 - If 10% of those data elements are critical, about 1 million errors should be fixed
 - Assume that \$10 per error (staff time, errorneous payouts, the loss of customer trust and loyalty), the firm costs \$10 millions per year



PROBLEMS DUE TO POOR DATA QUALITY



Wayne W. Eckerson, Achieving Business Success through a Commitment to High Quality Data, in DATA QUALITY AND THE BOTTOM LINE, TDWI REPORT SERIES, The Data Warehousing Institue, 2002



REASONS FOR BAD QUALITY DATA

Historical changes

E.g., the date of birth of customers of an insurance company

Data usage

 E.g., customer profession of those who buy some shares from a bank

Company mergers

 E.g., a bank and a insurance company are merged together into larger holdings

Dormant data

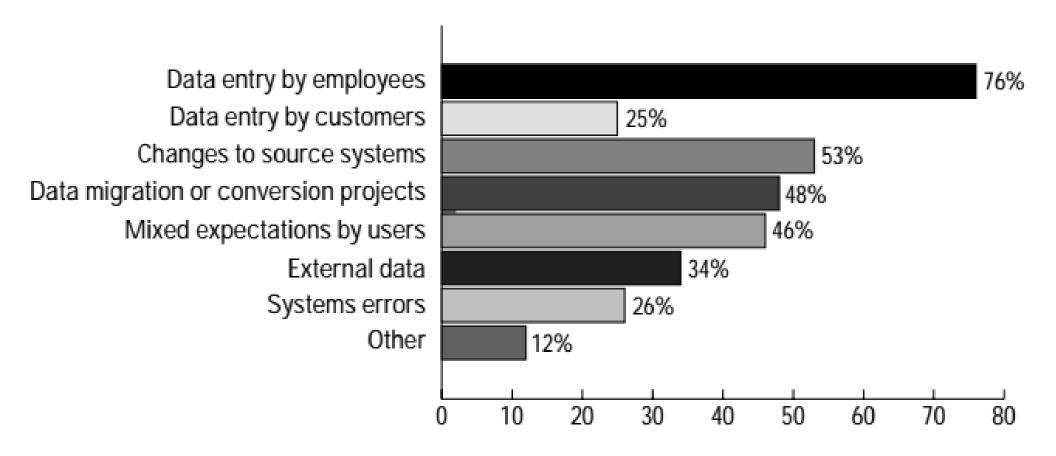
E.g., 10% of the population moves to a new address every year

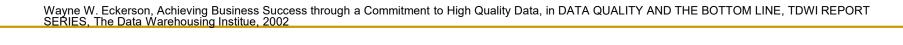
Data enrichment

 E.g., enriching internal data with external sources from a large hardware supplier with its B2B application



SOURCES OF DATA QUALITY PROBLEMS

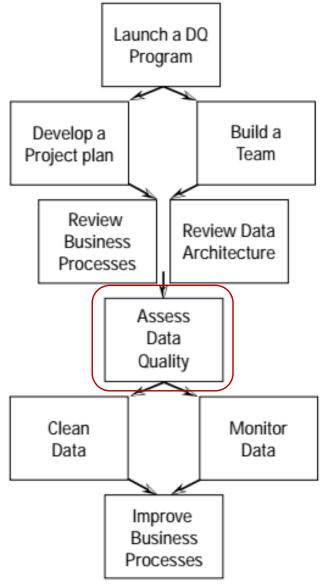




HOW TO MANAGE DATA/INFORMATION

QUALITY?

Data quality methodology



Wayne W. Eckerson, Achieving Business Success through a Commitment to High Quality Data, in DATA QUALITY AND THE BUTTOWILINE, TDWIKEPOKT SERIES, The Data Warehousing Institue, 2002



DATA QUALITY DIMENSIONS (1/3)

Data quality dimensions

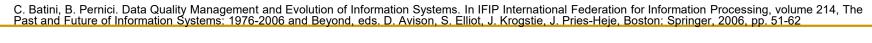
- Completeness: "The proportion of stored data against the potential of '100% complete'."
- Uniqueness: "No thing will be recorded more than once based upon how that thing is identified."
- Timeliness: "The degree to which data represent reality from the required point in time."
- Validity: "Data are valid if it conforms to the syntax (format, type, range) of its definition."
- Accuracy: "The degree to which data correctly describes the 'real world' object or event being described."
- Consistency: "The absence of difference, when comparing two or more representations of a thing against a definition."



DATA QUALITY DIMENSIONS (2/3)

Data quality dimensions

- Accuracy: "inaccuracy implies that the information system represents a real world state different from the one that should have been represented"
- Timeliness: "the delay between a change of the real-world state and the resulting modification of the information system state"
- Completeness: "the ability of an information system to represent every meaningful state of the represented real world system"
- Consistency: "inconsistency would mean that the representation mapping is one-to-many"
- Interpretability: "concerns the documentation and metadata that are available to interpret correctly the meaning and properties of data sources"
- Accessibility: "measures the ability of the user to access the data as from his/her own culture, physical status/functions and technologies available"
- Usability: "measures the effectiveness, efficiency, satisfaction with which specified users perceive and make use of data"
- Trustworthiness: "measures how reliable is the organization in providing data sources"





DATA QUALITY DIMENSIONS (3/3)

Content

- Accuracy
- Relevance
- Completeness
- Conciseness
- Scope
- Performance

Time

- Timeliness
- Currency
- Frequency
- Time Period

Form

- Clarity
- Detail
- Order
- Presentation
- Media



INFORMATION MANAGEMENT

- Information management should be taken with different aspects
 - Information collection
 - Information organization
 - Information storage
 - Information manipulation
 - Information processing
 - Information protection



DISCUSSION



SSIS DEMO



SSIS DEMO (1/6)

- Requirements
- SQL Server Standard/Developer/Enterprise/Evaluation edition.
 - Click here to download SQL Server 2022
- 2. MS Visual Studio.
 - Click here to download MS Visual Studio 2022
- SQL Server data tools.
 - Click here to download SQL Server Data Tools for visual studio.

SSIS DEMO (2/6)

- Migrate data from one database to another database
 - E.g., RetailSales

SSIS DEMO (3/6)

- Input data
 - SalesDetails_NorthAmerica.csv
 - SalesDetails_Others.csv
- Calculated data
 - Total quantity
 - Total sales = Sales + Tax Amount
 - □ Tax Amount = 8% * unit price
- Lookup data
 - CompanyX database
 - Lookup product name
 - Lookup territory name

SSIS DEMO (4/6)

SalesDetails_NorthAmerica.csv

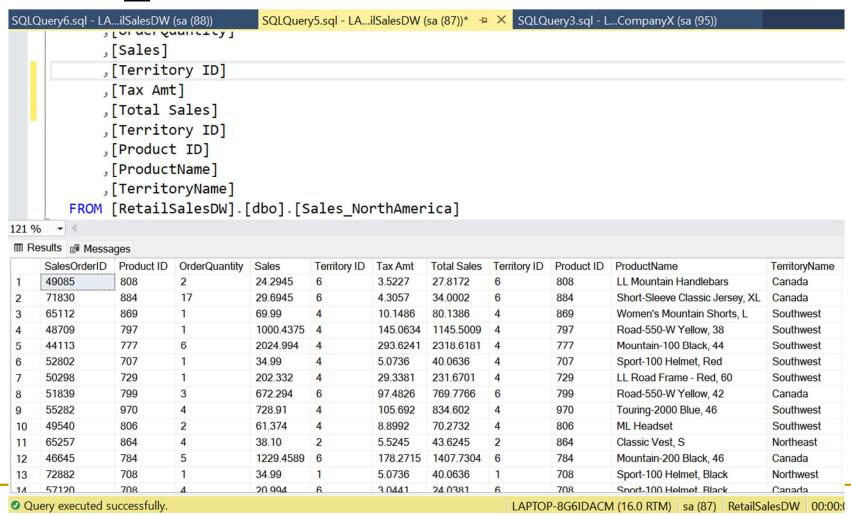
	_	_	_	-
SalesOrder	ProductID	OrderQty	UnitPrice	TerritoryID
43659	776	1	2024.994	5
43659	777	3	2024.994	5
43659	778	1	2024.994	5
43659	771	1	2039.994	5
43659	772	1	2039.994	5
43659	773	2	2039.994	5
43659	774	1	2039.994	5
43659	714	3	28.8404	5
12650	716	1	20 0101	

SalesDetails Others.csv

A	D	_	U	E
SalesOrder	ProductID	OrderQty	UnitPrice	TerritoryID
43698	773	1	3399.99	7
43701	773	1	3399.99	9
43703	749	1	3578.27	9
43704	778	1	3374.99	9
43705	771	1	3399.99	9
43708	764	1	699.0982	10
43709	752	1	3578.27	9
43710	753	1	2578 27	Q

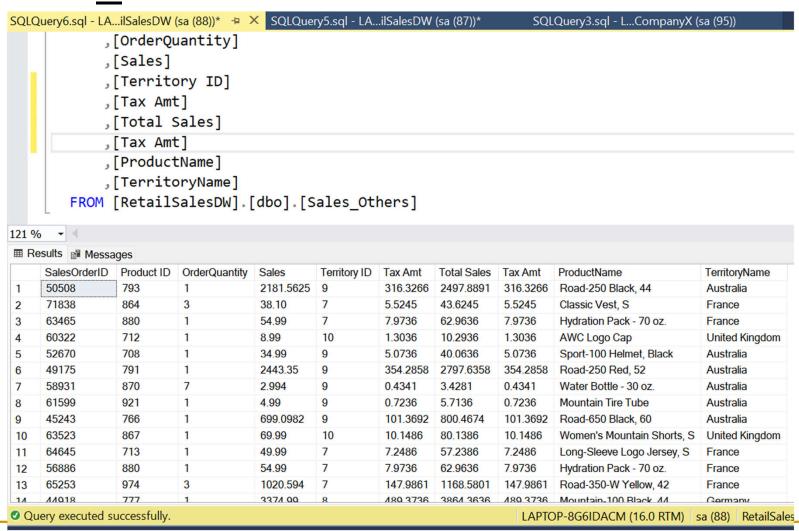
SSIS DEMO (5/6)

Sales_NorthAmerica

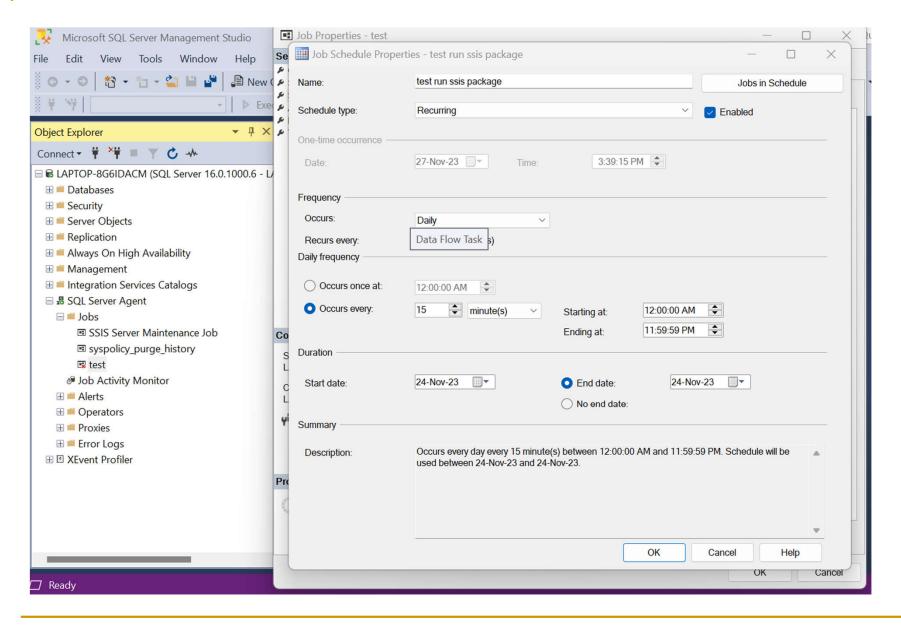


SSIS DEMO (6/6)

Sales Others



ETL SCHEDULER



ETL UPSERT

- In SQL Server
 - Using <u>MERGE</u>

https://learn.microsoft.com/en-us/previous-versions/sql/sql-server-2008-r2/bb522522(v=sql.105)?redirectedfrom=MSDN

SUMMARY

- ETL overview
- Data integration
- Data quality
- SSIS Demo

QUESTIONS AND ANSWERS



Picture from: http://philadelphiasculpturegym.blogspot.com/2013/09/save-date-free-talk-and-g-on-affordable.html

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