Quality attribute	Refinement	Quality attribute scenarios						Business value	Technical risk
		source	stimulus	artifact	environment	Response	Response measure		
Availability	Downtime	Software	crash	processor	normal operation	log default	restart	M	M
	Downtime	Server	server unreachable	process	normal operation	find source	cache	H	M
	Downtime	Server	internal server error	process	normal operation	find source	cache	M	M
Interoperability									
Modifiability									
Performance	User experience	Users	initiate chat	system	normal operation	chat is processed	avg. Latency of 1 sec	M	L
	Server performance	Users	many sessions	system/server	normal operation	responses are slow	payloads	M	M
Security	Resisting Attacks	Users	SQL injections	database	normal operation	Attack	adaptation of code	H	M
	Resisting Attacks	Users	Ddos	server	runtime	Attack	limit user queries	H	H
	Resisting Attacks	Users	man in the middle	user/server	runtime	unwanted monitoring	secure transportation layer	H	L
Testability									
						1			
Usability	User friendliness	Users	learn to use interface	frontend	normal operation	user uses app	make app user friendly	H	L
						1			
				1					