

Terms of Service

Collective App

Last Updated: February 12, 2026

1. Acceptance of Terms

By accessing or using the Collective mobile application ("App"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, you may not use the App.

2. Description of Service

Collective is a social networking application that enables users to connect with their real-life networks in a digital public space. The App provides features including user profiles, private groups with posts and comments, direct messaging, a public Confluence feed, Cyber Lounge chatrooms, community events, mutual aid groups, and a barter market.

3. Eligibility

You must be at least 13 years of age to use Collective. By using the App, you represent and warrant that you meet this age requirement. If you are under 18, you represent that you have the consent of a parent or legal guardian to use the App.

4. Account Registration

Account Creation

To use Collective, you must create an account by providing a valid email address and phone number. You are responsible for maintaining the confidentiality of your account credentials and for all activity that occurs under your account. Email verification is required for initial setup.

Accurate Information

You agree to provide accurate, current, and complete information during registration and to update your information as necessary. You may not impersonate another person or create an account on behalf of someone else without their permission.

Account Security

You are responsible for safeguarding your account. You agree to notify us immediately of any unauthorized use of your account.

5. User Conduct

You agree NOT to:

- Post, share, or transmit content that is illegal, threatening, abusive, harassing, defamatory, obscene, or otherwise objectionable.
- Upload or share content that depicts or promotes child sexual abuse material (CSAM). Such content will be immediately removed and reported to the appropriate authorities.
- Use the App to stalk, bully, intimidate, or harass any person.
- Impersonate any person or entity, or falsely represent your affiliation with any person or entity.

- Upload viruses, malware, or other harmful code.
- Attempt to gain unauthorized access to other user accounts, the App's servers, or any connected systems.
- Use the App for commercial spam, unsolicited advertising, or promotional purposes without our consent.
- Circumvent, disable, or otherwise interfere with security features of the App, including rate limits, content moderation, and upload restrictions.
- Use automated tools, bots, scrapers, or other non-human means to access the App or collect data from it.
- Share another user's personal information (including phone numbers, addresses, or photos) without their explicit consent.
- Create multiple accounts. Only one account per human.
- Promote organizations, events, information or materials that spread disinformation or are knowingly not in good faith to the community good.
- Misuse any other user's information or posts against their consent.

Content Standards

All content you post — including posts, comments, photos, messages, events, mutual aid listings, and barter market posts — must comply with these Terms. We reserve the right to remove any content that violates these Terms, at our sole discretion.

6. Content Ownership and License

Your Content

You retain ownership of the content you create and share on Collective. By posting content on the App, you grant us a non-exclusive, royalty-free, worldwide license to use, display, and distribute your content solely for the purpose of operating and providing the App.

Content Expiration

Group posts are automatically deleted 90 days after creation. Other content types may have their own expiration policies. By using the App, you acknowledge and accept that content will be automatically removed according to these expiration schedules.

No Guarantee of Storage

While we take reasonable measures to maintain and protect your content, we do not guarantee permanent storage or availability of any user-generated content. You are responsible for maintaining your own copies of any content you wish to preserve.

7. Content Moderation

Automated Moderation

We use automated systems, including AI-powered image moderation, to detect and remove content that violates our policies. Content may be reviewed, flagged, or removed without prior notice.

User Reporting

Users may report content or other users that they believe violate these Terms. We review reports and take appropriate action, which may include content removal, account suspension, or permanent account termination.

Rate Limits

To maintain service quality and prevent abuse, the App enforces usage limits including but not limited to:

- Post creation limits per month
- Message sending limits per day
- Comment limits per day
- Upload limits per day

Attempting to circumvent these limits is a violation of these Terms.

8. Messaging and Communication

Consent-Based Messaging

Direct messaging on Collective requires mutual consent. A user must accept a chat request before private messages can be exchanged. Users may decline or ignore chat requests at their discretion.

Chat Requests

Declined chat requests result in the permanent deletion of the request. The declining user's decision is communicated to the requester, but no further messaging is possible unless a new request is sent and accepted.

Blocking

Users may block other users at any time. Blocking severs all connections between the two accounts, including subscriptions and message access. Blocked users cannot send chat requests or view the blocking user's content.

9. Groups and Community Features

Group Creation and Management

Users who create groups are responsible for the content and conduct within those groups. Group creators may remove members and delete posts within their groups.

Everyone Network

The Everyone Network is an opt-in public space that includes the Confluence feed, Cyber Lounge, events, mutual aid, and the barter market. By opting in, you agree that your participation and content within these features may be visible to all other opted-in users.

Mutual Aid and Barter Market

Content shared in mutual aid groups and the barter market is user-generated and not verified by Collective. We do not guarantee the accuracy, safety, or legality of any listings, offers, or exchanges. Users participate at their own risk.

10. Intellectual Property

The App, including its design, code, logos, and branding, is the intellectual property of Collective and is protected by applicable intellectual property laws. You may not copy, modify, distribute, or create derivative works based on the App without our written permission.

11. Termination

By You

You may delete your account at any time through the App. Account deletion is permanent and results in the removal of your profile, content, and personal data as described in our Privacy Policy.

By Us

We reserve the right to suspend or terminate your account at any time, with or without notice, for conduct that we determine violates these Terms, is harmful to other users, or is otherwise objectionable. Grounds for termination include but are not limited to:

- Repeated violations of content policies.
- Uploading prohibited content, including CSAM.
- Harassment, threats, or abuse directed at other users.
- Circumventing security measures or rate limits.
- Creating multiple accounts to evade restrictions.

12. Disclaimers

"As Is" Service

The App is provided on an "as is" and "as available" basis, without warranties of any kind, either express or implied. We do not warrant that the App will be uninterrupted, error-free, or free of harmful components.

User Interactions

We are not responsible for the conduct of any user, whether online or offline. You are solely responsible for your interactions with other users. Exercise caution and good judgment in all interactions.

Third-Party Services

The App relies on third-party services (including Google Firebase, Cloudinary, and Expo) for its operation. We are not responsible for the availability, performance, or policies of these third-party services.

13. Limitation of Liability

To the fullest extent permitted by applicable law, Collective and its operators shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of data, use, or profits, arising out of or related to your use of the App.

14. Indemnification

You agree to indemnify and hold harmless Collective, its operators, and affiliates from any claims, damages, losses, or expenses (including legal fees) arising from your use of the App, your violation of these Terms, or your violation of any rights of another person or entity.

15. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the United States, without regard to conflict of law principles. Any disputes arising from these Terms or your use of the App shall be resolved in the courts of competent jurisdiction.

16. Changes to These Terms

We may modify these Terms at any time. We will notify users of significant changes through the App or via email. Your continued use of the App after changes are posted constitutes your acceptance of the revised Terms. If you do not agree to the updated Terms, you must stop using the App.

17. Severability

If any provision of these Terms is found to be unenforceable or invalid, that provision shall be limited or eliminated to the minimum extent necessary, and the remaining provisions shall remain in full force and effect.

18. Contact Us

If you have questions about these Terms of Service, please contact us at:
collective.app@proton.me

These Terms of Service are effective as of February 12, 2026.