

Call center Agents

8

Total Number of calls made

5000

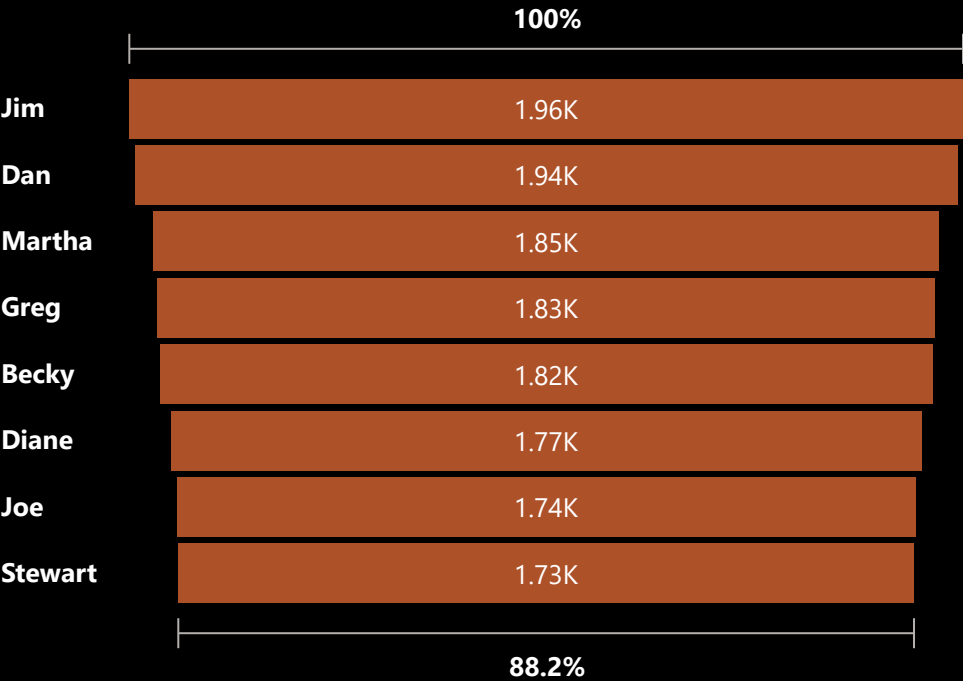
Agent with the best satisfaction rating

Dan

Agent with the Most Call Answered

Jim

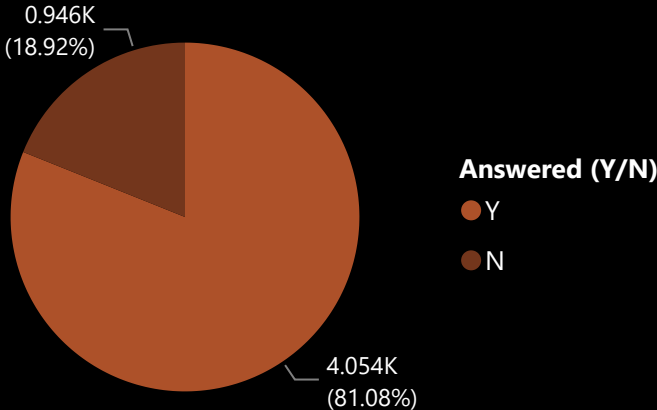
Total Call of Duration by Agent



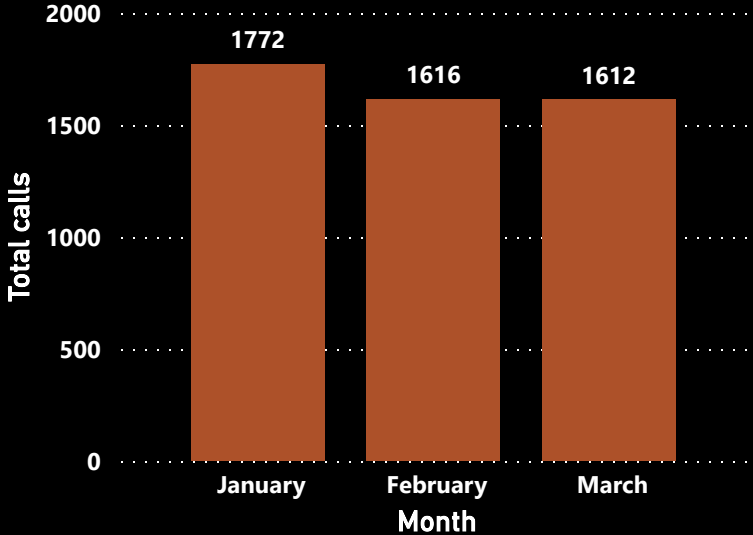
Month



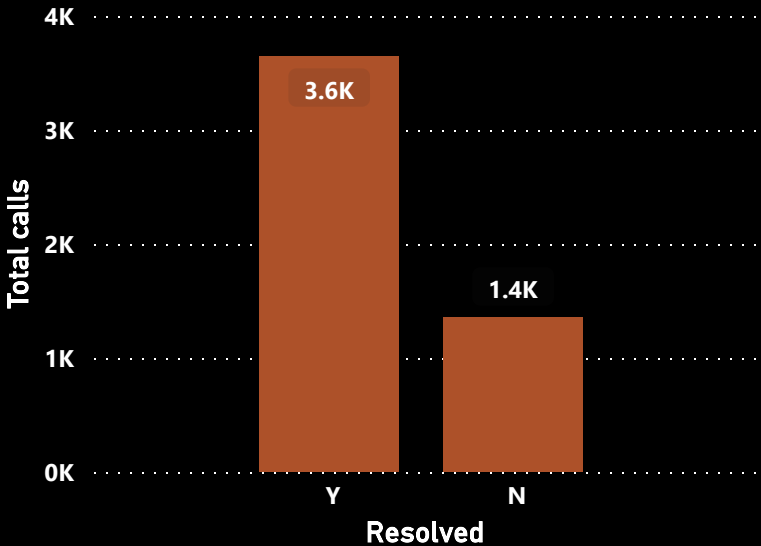
Total calls by Answered (Y/N)



Total calls by Month



Total calls by Resolved



Sum of Satisfaction rating by Topic

